

Frequently Asked Questions for Mississippi Department of Human Services Customers

What is PayNearMe?

PayNearMe makes it easy and convenient for you to make a payment with CASH at more than 25,000 trusted payment locations nationwide, including CVS Pharmacy, 7-Eleven, Family Dollar, and ACE Cash Express stores.

How can I make a PayNearMe payment?

There are 3 steps to make a payment:

1. Get a new payment code by going to PayNearMe.com/Mississippi
2. Go to any participating store, show the cashier your PayCode, and make a payment with CASH.
3. Mississippi Department of Human Services is notified of your payment within 15 minutes. Your payment may take 3-4 business days to post to your account.

What does a PayNearMe PayCode look like?

A PayNearMe PayCode can take different forms at different stores.

- **At CVS Pharmacy and 7-Eleven**, it will be a standard barcode.
- **At Family Dollar**, it will be a barcode if printed or a code that is read to the cashier if shown on a mobile device.
- **At ACE Cash Express**, it will be a 6-digit alpha-numeric code that you will read to the cashier.

Can the PayNearMe PayCode be reused?

Yes! Once you've received your PayNearMe PayCode you can use it to make a payment every month by taking it to a participating location along with your cash payment.

When will Mississippi Department of Human Services be notified of my payment? Do I need to follow up with them?

A notification will be sent to Mississippi Department of Human Services. Payment may take 3 to 4 banking days to be posted to your child support account. Keep your receipt as proof of payment.

How will I know my payment has been accepted?

You will receive a receipt with a date and time stamp from the cashier as proof of your payment. Please keep this receipt for your records.

What are the participating payment locations?

Payment locations include more than 25,000 CVS Pharmacy, 7-Eleven, Family Dollar and ACE Cash Express stores nationwide. You do not need to wait in a separate line, but can make a PayNearMe payment right at the cashier. To locate the closest store, go to PayNearMe.com/locations. CVS locations located inside Target stores are not participating payment locations.

What is the fee to make a PayNearMe payment?

There is a \$1.99 processing fee for each PayNearMe cash payment.

Is there a limit to how much you can pay in cash?

There is a \$1,000 maximum amount per transaction. The maximum amount per transaction in OK and AZ is \$999.

Who can I contact for more help or questions?

Email support@paynearme.com or call 1 (888) 714-0004. You can also visit their support page at PayNearMe.com/support.

PayNearMe is a convenient way to pay your child support with cash at local CVS Pharmacy, 7-Eleven, Family Dollar and ACE Cash Express stores



LOW \$1.99
CONVENIENCE
FEE



GUARANTEED
PAYMENT



MANY
LOCATIONS
OPEN 24/7