

# TRANSITION STATUS REPORT

## JULY 2017

### Accomplishments:

- The MDCPS Communications Team accomplishments for July 2017
  - Launched the statewide Hot Car Safety campaign with the distribution of 10,000 “Don’t Forget Me” posters that were designed in-house. This campaign was also coordinated with billboard advertising.
  - Developed marketing plan and logo for new in-home services initiative “in-CIRCLE.
  - Designed new ReNewMS website and working with MSU’s NSPARC group to develop new website,
  - Produced new volunteer recruitment brochure and presentation for “Do What You Can Campaign”.
- The Contracts, Procurement, and Federal Reporting Team accomplishments for July 2017
  - The Court Improvement Program has been fully transitioned.
  - The Performance Based Contract staff completed eight contract performance evaluations
  - The Annual Progress and Services Report (APSR) was submitted to the Children’s Bureau and the team is receiving feedback.
- The MDCPS Human Resources’ team supported the hiring of an additional 30 new hires in July 2017
- IT Customer Support reported incident and request tracking software Footprint tickets:
  - Call answered – 1,699
  - Total tickets created – 1,362
  - Total tickets closed – 1,674
- The Bureau of State Funds Management has begun preparing to submit the SFY 19 budget request independent from MDHS. This is a major accomplishment towards the overall transition of MDCPS. Other accomplishments in this area for July 2017

