

TRANSITION STATUS REPORT

OCTOBER 2016

Accomplishments:

- MDCPS HR hired two regional Personnel Officers to support MDCPS personnel in the field at the county level and a State level Special Projects coordinator to manage the processes for Workers Comp, FMLA, OSHA, FLSA, and garnishments.
- MDCPS Contracts, Procurement, and Federal Reporting had begun to independently work to issue invitations to bid on various MDCPS functions.
- MDCPS Safety and Continuity of Operations Coordinator completed the MDCPS Office Safety Plan template that will be used for MDCPS State offices and distributed to County office locations for implementation.
- MDCPS Communications began distribution of their internal newsletter, "The Protection Connection," and continues to distribute their external newsletter, "The Way Forward."
- MDCPS IT and CQI continues to strengthen the team that support all technology functions that supports MDCPS.
- MDCPS IT and CQI transitioned the MDHS Consumer Services communications for MDCPS to the MDCPS CQI Consumer Solutions Department by establishing a toll-free phone number and new email account to provide the public access.
- MDCPS Financial Services has obtained its Federal Tax Identification number, Sales and Use Tax Exemption, and Dun & Bradstreet Data Universal Numbering System designation (D&B DUNS number).
- MDCPS Financial Services continues to hire to fill open roles based upon their plan.
- MDHS Aging and Adult Services successfully established a dedicated team to respond to reports of abuse, neglect and exploitation of a vulnerable adult. Callers to the Mississippi Centralized Intake number are provided a prompt to reach this dedicated team directly.

