

## Pharmacy prior authorization to transition to new vendor



Effective Oct. 1, 2016, the Office of Pharmacy's prior authorization unit for fee-for-service beneficiaries will transition from the University of Mississippi Medical Center Pharmacy to Change Healthcare Pharmacy Solutions (formerly Goold Health Systems). We do not anticipate a disruption in service during this transition.

To submit a request for prior authorization, continue using the same contact information:

- Prior Authorization toll-free phone: 877-537-0722
- Prior Authorization fax: 877-537-0720

Prior authorization requests submitted through the Envision web portal will be redirected to Change Healthcare Pharmacy Solutions at: <http://www.msmedicaidrxportal.com>. **Note:** *This link will not be active until Oct. 1, 2016.*

Complete the registration process at <http://www.msmedicaidrxportal.com> before submitting pharmacy prior authorization requests.

If you have questions about this transition, please contact us at 601-359-5253. Learn more about the Mississippi Division of Medicaid at <http://medicaid.ms.gov>.

### Contact Information

All inquiries made by the news media should be directed to Erin Bahram, deputy administrator for communications, at [erin.barham@medicaid.ms.gov](mailto:erin.barham@medicaid.ms.gov), or Matt Westerfield, associate communications officer, at [matt.westerfield@medicaid.ms.gov](mailto:matt.westerfield@medicaid.ms.gov).

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Please forward this message to colleagues who might be interested. If you wish to be removed from this list or know of a colleague to add, send an email message to: [erin.barham@medicaid.ms.gov](mailto:erin.barham@medicaid.ms.gov).

### About Mississippi Division of Medicaid

Medicaid is a state and federal program created by the Social Security Amendments of 1965, authorized by Title XIX of the Social Security Act, to provide health coverage for eligible, low income populations. In 1969, Medicaid was enacted by the Mississippi Legislature. All 50 states, five territories of the United States and District of Columbia participate in this voluntary matching program. The mission of the Mississippi Division of Medicaid is to responsibly provide access to quality health coverage for vulnerable Mississippians, by conducting operations with accountability, consistency and respect.