



**INVITATION FOR BID (IFB) NO. 3160002489
TV & DIGITAL SIGNAGE SERVICES
AMENDMENT NO. 1**

Amendments to the IFB are as follows:

1. Section 4, Scope of Services, 4.1, is amended as follows:

4.1.1 One (1) Media Player shall be designated a Master Media Player and its content duplicated to the remaining Media Players listed below.

[4.1.1.1 Independent Contractor shall provide and create, but not to be limited to, fifteen (15) template updates on a quarterly basis for Master Media Player.]

2. Questions and Answers are attached.

Please acknowledge receipt of Amendment No. 1 by returning it, along with your bid, by October 16, 2018, at 9:00 AM, Central Time (CT). This Acknowledgment should be enclosed in your bid packet following the submission instructions located in the IFB. **Failure to submit this Acknowledgment may result in rejection of the bid.**

Name of Company

Authorized Official's Typed Name/Title
(No stamped signature)

Date

Should an Amendment to the IFB be issued, it will be posted on the MDHS website (www.mdhs.ms.gov) in a manner that all Bidders will be able to view. Further, Bidders must acknowledge receipt of any Amendment to the solicitation by signing and returning the Amendment with the Bid Package, by identifying the Amendment Number and date in the space provided for this purpose on this form, or by letter. The Acknowledgment must be received by MDHS by the time and at the place specified for Receipt of Bids. It is the Bidder's sole responsibility to monitor the website for Amendments to the IFB.

QUESTIONS & ANSWERS
TV & DIGITAL SIGNAGE SERVICES

QUESTION #1: “Under the Scope of Services 4.1, there is one line item or section of the Digital Signage Solution that is not on the IFB Request and I didn’t know whether this needed to be added under that section that is associated with the Master Media Player.

Part of the solution associated with a Master Media Player is that a Content Management Team Member from the Digital Signage Division is to create 15 new templates on a quarterly basis.”

ANSWER #1: Yes, should be added.

QUESTION #2, PART 1: “4.1.1 One (1) Media Player shall be designated a Master Media Player and its content duplicated to the remaining Media Players listed below.”

ANSWER #2, PART 1: Correct.

QUESTION #2, PART 2: “4.1.2 Maintenance one (1) Duplicating and/or Master Media Player per site listed below (79 total Media Players). In the event that a Media Player experiences a problem, the site shall contact Independent Contractor to troubleshoot the issue(s) and resolve the problem(s). If the Media Player has a defective part, issue, or problem, Independent Contractor shall replace it at no charge to the MDHS.”

ANSWER #2, PART 2: Correct.

QUESTION #2, PART 3: “4.1.1 seems to read that there will be one “Master Media Player” that would in turn be duplicated everywhere. However, 4.1.2, seems to say that the configuration will be 79 independent masters at 79 independent sites.”

ANSWER #2, PART 3: Correct.

QUESTION #3, PART 1: “Are the 8 locations for satellite video in the same building?”

ANSWER #3, PART 1: At this time, yes.

QUESTION #3, PART 2: “Does the satellite video feed for the media players need to stream through the digital signage application, or can it be accessed independent of the digital signage application via a separate web browser on the media player when required?”

ANSWER #3, PART 2: It needs to stream through the Digital Signage Application.

QUESTION #3, PART 3: “Can you clarify “provide the ability to use video on all Media Players by remote access”. What is the video source?”

ANSWER #3, PART 3: N/A

QUESTION #3, PART 4: “Can you clarify “*Providing Video on Demand*” to load training videos to our Main Portal Site, download the videos on the Media Players for anytime access, and access the videos from the “*Directory*” Page through the remote control assigned to each Media player”? Does this mean taking your training videos, uploading them into the digital signage program’s CMS and programming them accordingly so they can be scheduled to play on a media player?”

ANSWER #3, PART 4: We should be able to upload training videos on players in each of the counties. So that we can schedule trainings in those areas if needed.

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