

Amendment #1
Request for Proposals (RFP) No. 20190606 CSELS
Child Support Enforcement Legal Services

Amendments to the RFP are as follows:

1. "Attachment F" is hereby attached and incorporated as part of the RFP.
2. Questions and Answers are attached.

Please acknowledge receipt of Amendment #1 by returning it, along with your proposal package, by July 11, 2019, at 2:00 PM. This acknowledgement should be enclosed in your proposal package. **Failure to submit this acknowledgement may result in rejection of the proposal package.**

Name of Company

Authorized Official's Typed Name/Title

Signature of Authorized Official
(No stamped signature)

Date

Should an amendment to the RFP be issued, it will be posted on the MDHS website (www.mdhs.ms.gov) in a manner that all Respondents will be able to view. Further, Respondents must acknowledge receipt of any amendment to the solicitation by signing and returning the amendment with the proposal package, by identifying the amendment number and date in the space provided for this purpose on this form, or by letter. The acknowledgment must be received by MDHS by the time and at the place specified for receipt of proposals. It is the Respondent's sole responsibility to monitor the website for amendments to the RFP.

**QUESTIONS AND ANSWERS
CHILD SUPPORT ENFORCEMENT LEGAL SERVICES
JUNE 26, 2019**

| Question Number | RFP Page Number | Paragraph Number | RFP Section Reference Number | Question & Answer |
|-----------------|-----------------|------------------|------------------------------|--|
| 1 | 12 | 2 | 2.3.4.1.2 | On page 12 section 2.3.4.1.2 the RFP states “The Respondent provided facilities shall have network connectivity into the MDHS network. Respondent must be in compliance with all MDHS technical and security standards and requirements.” In reviewing MS IT websites, we have been unable to download these documents, which appear to require a state login to https://www.its.ms.gov/my.policy . Please provide documents for the MDHS Technical standards Please provide documents for the MDHS Security Standards MDHS will provide technical and security standards and requirements upon Contract award. |
| 2 | 13 | 4 | 2.3.4.1.8 | Can MDHS please confirm that “maintain” of METSS is in regard to the information that the Respondent will be responsible for logging into METSS and not maintenance of the actual (IT) METSS system? Confirmed. |
| 3 | 10 | 1 | 2.3.1.29 | Can MDHS please clarify what work is currently performed in METSS versus other systems? At this time, this includes, case management in METSS, uploading/scanning information into IManage, handling tickets in Jira Service Desk, the federal Child Support Portal. |
| 4 | 26 | 1 | 2.3.5.18.2 | Besides METSS and the document management system, what other systems would we be expected to upload documents to? Currently, this would include the federal child support portal. |
| 5 | 38 | | 2.3.6.5.4 | Is there any software and equipment that would be transferred to a Successor contract? Can MDHS please provide information on the anticipated transfer of any software and equipment, purchased for use in performance of the current Contract, to the successor contractor or MDHS for the new contract? The incumbent is responsible for transferring to MDHS or successor contractor any necessary documentation, system software, data files, equipment, and application programs, purchased for use in the performance of the prior contract at no cost to MDHS or successor contractor. If so, can MDHS provide the inventory list including number of software, computers or equipment, age and condition? MDHS will provide this information during contract negotiations. |
| 6 | 53 | 1 | 4.3)4 | The RFP Response Format states for 4) Personnel “Attach resumes for all those who will be involved in delivery of service”. As only the incumbent can submit resumes for all staff who will be involved in service delivery, can MDHS please confirm that submitting resumes for named key staff and position descriptions for all other positions is acceptable to meet the requirement? Confirmed. |

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| 7 | 32 | | 2.3.5.22 | <p>So that bidders can propose meaningful performance measures, can MDHS please provide historic performance on the reliability audit? MDHS has not had any major deficiencies in the past three years and we have not been under a corrective action plan. MDHS passed the most recent audit on all audited OCSE-157 lines at the 95% efficiency rate or above.</p> <p>Is MDHS expecting a proposal on the performance the federal reliability audit? Respondent should include in proposal how they will assist the state in meeting requirements on the DRA based on responsibilities of this RFP.</p> |
| 8 | 53 | 9 | 4.3 | <p>The RFP states, “In the event that a Respondent is either substantially or wholly owned by another corporate entity, the proposal must also include...a written guarantee by the parent organization that it will unconditionally guarantee performance by the Respondent of each and every term, covenant, and condition of such contract as may be executed by the parties.” Respondent requests that this requirement be removed if the subsidiary can demonstrate financial solvency. If not, please confirm in what format this written guarantee should take. The requirement is not removed. Respondent shall provide written attestation of its ability to meet this requirement which should be signed by a duly authorized representative of the corporate entity that substantially or wholly owns the Respondent’s company.</p> |
| 9 | 53 | 6 | 4.3 | <p>It is clear in the RFP that MDHS is not under any obligation to accept contract exceptions. Please confirm that Respondents will not be disqualified for submitting exceptions. Confirmed.</p> |
| 10 | | | General | <p>Who pays or is ultimately responsible for filing fees (i.e. the State or the Respondent)? The State pays filing fees that haven’t been paid by a customer. However, the Respondent will be responsible for ensuring that fee information is appropriately entered and handled in METSS, and follow the state’s process for getting those fees paid. The Respondent is also responsible for enforcing cases, including collecting reimbursement on fees assigned to customers.</p> |
| 11 | | | General | <p>Because the RFP is for “legal services”, is the prime contractor required to be a law firm authorized to practice law in MS? No</p> |
| 12 | 3 | | 1.1 | <p>Proposal Acceptance Period: The RFP states that the Respondent shall submit one (1) original, signed proposal and seven copies. The seven copies MUST meet the following requirements:</p> <ul style="list-style-type: none"> ▪ Three (3) physical copies of the original signed proposal; ▪ Three (3) physical copies of the proposal containing NO IDENTIFYING INFORMATION; and ▪ One (1) electronic copy of the original signed proposal on a USB Flash Drive in a searchable PDF format. <p>Could the state please clarify what NO IDENTIFYING INFORMATION means? These copies should not have any</p> |

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| | | | | <p>information revealing the name of the respondent to include, but not be limited to: company name, company address, company logo, etc. Any identifying information must be redacted.</p> <p>Do the copies of the original signed proposal need to have original signatures? Electronic signature will suffice.</p> |
| 13 | 7 | | 2.1 | <p>The RFP has a paragraph immediately before 2.2 that covers certain “large penalties to the State” and says, “The potential Contractor shall...assume liability for Federal or State penalties due to potential Contractor performance issues...” Please state what penalties are State penalties. Please state the penalties the State is aware of that might be Federal penalties. Also, please state what “Federal or State penalties” have been imposed on MDHS in the past 3 years that might be covered by this paragraph. Any penalties assessed would be in accordance with federal and state law. MDHS has not been assessed any penalties in the past 3 years.</p> |
| 14 | 12 | | 2.3.4.1.3 Question not consistent with this section of the RFP. | <p>How many requests for information, inquiries, and complaints are received each month? On average, MDHS receives approximately 125 per month. How are they received? Requests are received by the following to include, but not limited to, phone calls, emails, mail, fax, social media, etc. From what sources are they received (e.g., other state agencies, social media platforms, phone calls, email)? In addition to the previous answer, requests are received by the following to include, but not limited, elected officials, clients, potential clients, federal OCSE, other agencies, other MDHS programs, MDHS stakeholders and providers, etc. Please estimate how many are received and by what source. On average, MDHS receives approximately 125 per month. MDHS is currently in the process of developing a system to collect and track this information in more detail.</p> <p>What is the process for categorizing them as either request for information, inquiries, or complaints? Currently there is no process. The scope of the RFP treats them all the same.</p> |
| 15 | 12 | | 2.3.4.1.3 | <p>Will MDHS provide information about the proposed client portal? There is no information to provide at this time as planning has not started. What services will be provided? What work could be generated that Respondent would be responsible for? Can MDHS estimate volume of work generated by the client portal which Respondent will be responsible for? What is the output of that work (i.e. into what format will the client portal export any work that Respondent is responsible for)? What is the technology associated with the portal’s development? For Respondent lobbies, what interface will need to be provided to allow clients to access the portal (e.g., website)? Will the portal have an API that Respondent can access to transfer work? When will this portal be available? For all other questions, please refer to the first response above.</p> |

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| 16 | 12 | | 2.3.4.1.3 | The RFP states, "Each office lobby shall also be equipped with the capability to hang television screens or monitors and to display MDHS approved messaging." Regarding this requirement: <ul style="list-style-type: none"> Who is developing the content? Respondent or MDHS? How will the content be delivered? DVD or digital? Is there a size requirement for the TV? No smaller than 48inches. MDHS will discuss this further during contract negotiations. |
| 17 | 14 | | 2.3.4.1.16 | Will MDHS estimate the per instance cost for enhanced background checks? No costs are anticipated at this time. Does MDHS contemplate performing these on new hires only or also existing employees? All employees with access to Federal Tax Information. When does MDHS propose to begin? After contract award. At what locations will these be offered? There are 8 locations located throughout the state in the following cities: Jackson, Ellisville, Brookhaven, Gulfport, Indianola, Senatobia, Tupelo, and Louisville. |
| 18 | 15 | | 2.3.4.1.24 & 2.3.4.1.25 | Could MDHS provide examples of "processes" or "tools" it would be interested in using in 2.3.4.1.24 in addition to those contained in 2.3.4.1.25? Any tools, software or systems the vendor utilizes to carry out the terms of this RFP |
| 19 | 16 | | 2.3.4.2.3 | Must the staff to be sent to the conferences listed in 2.3.4.2.3 be Respondent employees or must they be staff that are dedicated full time to the Mississippi project covered by the RFP? Staff that are assigned full-time to the Mississippi project resulting from this RFP. |
| 20 | 20 | | 2.3.5.12.12 | The paragraph may be read as a general statement of what the Respondent is required to do in direct dealings with customers or it may be read as obligating the Respondent to large mailings over time. As a result, when and how will the Respondent be expected to provide the information? This information shall be provided to customers during the interview process or upon request. Will the Respondent have to send any mailings to people from lists provided to the Respondent by MDHS or any other contractor or pay for postage regarding this information? At this time, MDHS does not anticipate this RFP Section to require the Respondent to conduct mass mailings. What is the approximate number of CPs and NCPs that the Respondent will be expected to contact other than those who call the customer service center, walk into local offices, or are seen at court? At this time, the Respondent is expected to provide information during the interview process or upon request of the customer. |
| 21 | 21 | | 2.3.5.13.2 | Does the State provide all necessary tools to calculate and track interest on all cases? Will METSS automatically calculate interest and display interest charges on all cases? If not, what is meant by "enforcement includes interest..."? MDHS will provide a tool to calculate interest when appropriate as it is not currently calculated in METSS. |

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| 22 | 21 | | 2.3.5.13(9) | What is contemplated in a WIOA referral? Does the current vendor provide these now? If not, will MDHS provide an automated system for referrals? If not, what will be the criteria and process to make WIOA referrals? This is not currently provided by the incumbent. No further information is available at this time. |
| 23 | 22 | | 2.3.5.14.8 | Please list all family centered practices currently provided by MDHS that will be the responsibility of the Respondent. Does MDHS contemplate increasing these in the new contract? If so, can MDHS provide details and estimate the level of Respondent's staff involvement in these initiatives? Mississippi currently provides limited access to visitation services and hospital paternity training. The respondent shall participate in these services/programs as directed by MDHS throughout the life of the contract. MDHS may increase these service offerings throughout the life of the contract. |
| 24 | 27, 30 | | 2.3.5.19.2 & 2.3.5.20.9 | Could the State please clarify how are sections 2.3.5.19.2 and 2.3.5.20.9 different? 2.3.5.19.2. Applies to any requests, inquiries or complaints received by MDHS. 2.3.5.20.9. These requests may or may not be initiated by an incoming request to MDHS. How many of each kind are currently received per month See answer to Question 14. |
| 25 | 29 | | 2.3.5.20.5 Can we remove this from RFP? | What is the definition of filed? Does "filed" mean the date of setting up CTRK; date of delivering Petition to Clerk; date of delivering Summons to Clerk; date of the Clerk's File Stamp on Petition; date of the Clerk's execution of Summons; or Date the Petition and/or Summons is received from the Clerk's Office? Filing is the setting up of the CTRK Screen in METSS. Notification would consist of entry of the filing date on the CTRK Screen. |
| 26 | 29 | | 2.3.5.20.5 | Define who are the "interested parties". Also, is MDHS expecting the Respondent to notify potential NCPs of actions before they are served with process? MDHS is the interested party. |
| 27 | 31 | | 2.3.5.20.18 | What are the percentages of complaints escalated to calls received for the last 12 months? On average it is .19% per month. What are all the ways by which MDHS now or could in the future receive complaints? See answer to number 14 above. MDHS reserves the right to add to this list at any time. What process does MDHS use to determine if a contact is classified as a complaint (versus an inquiry or request for information)? MDHS does not have a process as each type of request is treated the same. Since all complaints are to be referred to the contractor for handling and escalated if not resolved by the contractor, is it correct that the limit on # of complaints refers to those escalated |

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| | | | | to MDHS from contractor after the contractor is unable to resolve the complaint? No. |
| 28 | 32 | | 2.3.5.22 | The RFP states, “MDHS is seeking creative bids that will provide much better performance at the lowest price possible, but still within the current budget of MDHS.” Can MDHS provide the current budget for MDHS? MDHS will not answer this question at this time. |
| 29 | 34-35 | | 2.3.5.24 | Will MDHS consider negotiations/or suggestions to revise the requirements of the Liquidated Damages section that might reduce the risk of misunderstandings or subjectivity or might reduce the amount of the bid? Any exceptions to the RFP requirements shall be included in Attachment D. of the RFP. |
| 30 | 35 | | 2.3.5.25 | When determining the date, will MDHS consider the date the claim is created, or the date it believes the error was made that created the claim? Or, in the event multiple errors were made, will MDHS look to the first error date, or some other date, if date of error is used in determining Respondent liability. To illustrate, please indicate whether MDHS believes the following scenarios would be subject to Respondent paying the claim: <ul style="list-style-type: none"> ▪ A claim is set up February 15, 2020. It is determined the claim was caused by Respondent’s staff error that took place on November 2, 2019 (during the 90 day “grace period”). ▪ A claim is set up on January 17, 2020. The error that caused the claim was made on July 15, 2019. ▪ A claim is set up on April 2, 2020. The error that caused the claim was made on September 1, 2012. A claim is set up on March 2, 2021 when an NCP provides a court order giving custody from November 3, 2020. The NCP did call the Call Center in November 2020 and asked about closing the case since he now had custody. He was told to contact a local office and may need provide documents. No further actions took place until the NCP provided the order March 1, 2021. As stated in the RFP, MDHS will work with the selected Respondent to develop a process for identifying claims subject to this section. |
| 31 | 35 | | 2.3.5.25 | Will any error prior to January 1, 2020 (90 days after beginning of contract) be excluded? Will any claim prior to January 1, 2020, be excluded? As stated in the RFP, MDHS will work with the selected Respondent to develop a process for identifying claims subject to this section. |
| 32 | 35 | | 2.3.5.25 | Will MDHS make recoupment payments to Respondent for the entirety of the recoupment, regardless of any other factor (i.e. the expiration of the contract? The termination of the contract)? At Contract expiration, an amount equal to the yearly average of claims will be withheld from payment to the Respondent by the State in escrow to cover any claims discovered within 12-months after the expiration of the contract. During this 12-month period, the Respondent will receive credit for |

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| | | | | recoupments on any claims established during the contract term that were subject to payment and recoupment on claims established during the 12-month period. Any remaining balance of funds in escrow will be paid to the Respondent. The Respondent will not receive credit or payment for any recoupments received after this 12-month period has expired. |
| 33 | 35 | | 2.3.5.25 | Should a claim arise due to the Respondent's error or mishandling of the case, is Respondent free to initiate legal action against a payee in receipt of monies causing the claim? The Respondent must follow MDHS policy in regards to recoupment. Separate legal actions are not allowed as they are outside the scope of this RFP. |
| 34 | 35 | | 2.3.5.25 | Will MDHS provide a dollar figure for the past 4 quarters of those claims its present vendor would have been liable for had this provision been in place during the present contract? Please also provide recoupment amounts, if any. METSS does not currently assign claims to the incumbent. Therefore, MDHS is not able to provide the requested information. |
| 35 | 43 | | 2.3.8 | Are FTEs required to be 40 hour per week, benefit eligible employees 100% dedicated to the project? Respondents are required to provide adequate staffing to fulfill the requirements of this RFP. |
| 36 | 48 | | 2.3.9.10 | Can MDHS define "Quarterly IV-D Wage certification"? Respondents are required to submit quarterly wage information on their employees. |
| 37 | 48 | | 2.3.9.12 | Does prior written approval for outside employment apply to all Respondent staff? For instance, if Respondent employed an administrative clerk, would that clerk need MDHS approval prior to working a second job? 2.3.9.12 Yes |
| 38 | 48 | | 2.3.9.13 | The RFP states, "Respondent performance under the Contract will not be contingent upon State personnel or the availability of State resources except those proposed actions of the Respondent specifically identified in the Contract as requiring MDHS approval or those actions arising out of the normal cooperation which can be expected in such a contractual relationship." As it relates to performance, what if METSS is down for an extended period of time? Will MDHS take into account METSS outages when calculating performance (e.g., customer service center's ability to give accurate and complete information, abandonment rate, resolving complaints and escalations)? Yes |
| 39 | 52 | | 4.3.(4) | Can MDHS clarify if they want resumes on every proposed employee working on the contract, or if this refers to corporate personnel who may assist in delivery of services? See Response to Question 6. |
| 40 | 9, 11, 12 | 3 1 3 | 2.3.1.16, 2.3.1.35, 2.3.4.1.3 | Regarding- |

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| | | | | <p>a. Scanning all paper documents into the MDHS document imaging system database according to MDHS policy.</p> <p>b. Handle incoming USPS mail as designated by MDHS, which includes, but is not limited to, receiving mail, scanning mail into the proper system, updating METSS appropriately and updating any other system that should be updated.</p> <p>c. All hardware necessary to utilize an agency approved document imaging system</p> <p>Please provide information on the document imaging system to aid in developing scanning solutions, planning integration/connectivity, and estimating costs.</p> <p>a. What is the MDHS document imaging system? IManage (BCS)</p> <p>b. What type of system is it (web-based, thick/thin client, etc.)? Browser based, user interface.</p> <p>c. How are images transferred to the MDHS document imaging system database? From computer uploaded PDF's or scanned from compatible multi-function devices.</p> <p>Please provide details on the interface specifications for utilizing the State's document imaging system database. First, the Respondent would need VPN access into the State's system. Once this is setup, the Respondent would be provided access to document imaging system. The Respondent would need an emulator so the state's system can be accessed via Windows. The State's document imaging contractor would configure the emulator to enable iConnect HotKey functionality for the vendor.</p> |
| 41 | 9 | 1 | 2.3.1.16 | <p>Regarding scanning and electronic document management:</p> <p>a. Must the contractor retain documents after scanning, or can they destroy them after verification of an accurate and complete image? Please refer to the Child Support Manual at the link in the RFP for policy on document retention.</p> <p>b. If hard copy documents are to be maintained after scanning, what documents are required to maintain (or is it all of them) and what is the period of time each must be kept? Please refer to the Child Support Manual at the link in the RFP for policy on document retention.</p> <p>c. If shredding is allowed (meeting all IRS standards), is the CSEL contractor required to use the current MDHS shredder vendor or provide their own service? The</p> |

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| | | | | <p>Contractor will provide their own, and they must be in compliance with IRS safeguards.</p> <p>d. Do you have any reports/volumes of how much is scanned now on a daily/monthly basis that you could provide Respondents? On average, 55,000 documents are scanned per month.</p> |
| 42 | 10 | 1 1 | 2.3.1.23, 2.3.1.24 | <p>Regarding-</p> <p>Case documentation and narration on METSS</p> <p>Updating METSS with addresses, employers, attorneys, genetic testing, etc.</p> <p>Questions:</p> <p>a. Can the state system be accessed outside the state network? If so, what technology would a respondent use to access the system remotely? Yes, through VPN tunnel. The Respondent would need an emulator so the state's system can be accessed via Windows.</p> <p>b. Is this system web accessible? No.</p> |
| 43 | 10 | 1 | 2.3.1.31.6 | <p>Regarding outbound mailing:</p> <p>a. What are the historic and expected volumes of outbound mailings or do you have daily/monthly reports you can provide? See the attached report titled "METSS LEGAL NOTICE COUNTS BY MONTH" for the past 12 months. This report details the legal notices that were system generated and printed in the local offices. MDHS does not track other outbound mail generated by the local offices.</p> <p>b. Will MDHS provide the materials for mailing, or does the vendor need to develop letter templates and/or professional printing solution? MDHS will not provide supplies for mailing. The majority of documents are system generated and will not require customization. Although, the vendor may have to create unique documents at times. For example, the vendor may have to create special court documents or letters. The vendor will also have to print some forms, such as applications, to provide to clients when appropriate.</p> |
| 44 | 10 | 1 | 2.3.1.31.6 | <p>Regarding the requirement to mail requested items within established time frames:</p> |

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| | | | | <p>a. Is postage a pass-through expense? Postage on mail that is sent from vendor offices is the responsibility of the vendor.</p> <p>b. If not, please provide volumes of outbound mailings, by weight and/or type of mailings (first class standard, first class package, etc.) so that the vendor can appropriately estimate the costs. See report provided for question 43. MDHS does not track the weight/type of information being sent from local offices.</p> |
| 45 | 10 | 1 | 2.3.1.32 | <p>Regarding other incoming documents:</p> <p>a. Please provide the monthly volumes received for each category for the past year (online, fax, email, and other correspondence). MDHS does not track the volumes of these documents received in the local offices.</p> |
| 46 | 11 | 1 | 2.3.1.35 | <p>Regarding handling incoming USPS mail:</p> <p>a. How many PO boxes exist today for the program? Can we transfer from incumbent? The incumbent does not have a P.O. Box designated for the existing contract.</p> <p>b. What are the historic monthly volumes of USPS mail received over the past year? Please provide volumes of USPS mail received by the Central Processing Center, the Call Center, as well as outlying, local child support offices. MDHS does not track the volumes of these documents received in the local offices.</p> |
| 47 | 11 | 1 | 2.3.1.37 | <p>Regarding, “Evaluate the sufficiency of the number of telephone lines installed and CSRs available to meet call volume, propose improvements to customer service, and provide a monthly report to the IV-D Director or designee capturing all of the aforementioned data.”</p> <p>Question-</p> <p>a. Please provide historic call volumes (inbound and outbound for the past six months) and the average handle time for calls to all incumbent offices, including the centralized customer service center, the two centralized processing centers, and the outlying, local child support offices. Outbound calls, and calls to local offices and CPC’s are not tracked MDHS. See attached report titled “Question 47: Call Volumes Report for the Past 6 Months” for the number of calls transferred to the incumbent’s customer service center from the MDHS IVRS for the past 6 months, along with average talk times.</p> |

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| | | | | <ul style="list-style-type: none"> b. Please provide a complete list of reports required that includes all data elements, formats and required presentation layout. This will be determined after contract award. c. Please provide details regarding the “aforementioned” data. What specific information is required by the state for data summaries or reporting? This will be determined after contract award. d. How many phone numbers are associated with the current contract? Can those phone numbers (toll-free, non-toll-free published numbers associated with local offices) be transferred to a new vendor? The state currently maintains the toll-free number. The Respondent will have to establish their own lines sufficient to handle the call volume received from the State's IVRS. |
| 48 | 11-12 | 1 | 2.3.4.1.2 | <p>Please provide the current addresses for all facilities maintained by the incumbent.</p> <p>Are all locations staffed full time and are any co-located in other businesses or MDHS offices? https://www.mdhs.ms.gov/information-resources/contact/. In addition to this list, there is also case processing center located in Jackson, MS.</p> |
| 49 | 12 | 2 | 2.3.4.1.2 | <p>Regarding- The Respondent provided facilities shall have network connectivity into the MDHS network.</p> <p>Question:</p> <ul style="list-style-type: none"> a. Will the state allow a network communication using an internet site secure VPN tunnel for accessing the state system? Yes. b. If no, what is the MDHS recommendation for connecting? c. Please provide details on the interface specifications for utilizing the MDHS network. MDHS will provide further information upon contract award. |
| 50 | 12 | 3 | 2.3.4.1.3 | <p>Regarding- At such time as MDHS establishes a client portal, electronic forms or other electronic self-help tools, the Respondent shall provide devices in the lobbies of each office so that clients may access said portal, forms and electronic tools.</p> <p>Question:</p> <ul style="list-style-type: none"> a. Please provide a timeline when MDHS expects to implement the MDHS client portal. No current timeline. b. Please confirm that the proposed MDHS client portal will be internet/web-based. If not web-based, please provide details on accessing the client portal. Details are not available at this time. |

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| 51 | 13 | | 2.3.4.1.6 | <p>Who is responsible for printing and delivering applications for child support legal services and outreach materials from the SDU or any other materials to display? Are these outreach materials for display supplied by MDHS?</p> <p>If the CSEL vendor is responsible,</p> <p>Please provide a detailed list of document types, lengths, and quantities used that the CSEL vendor would need to provide.</p> <p>MDHS will provide all brochures. However, MDHS will not provide copies of the application. Respondent is responsible for printing applications and making them available in the local offices. Currently, the application is 5 pages, and this is subject to change at the discretion of MDHS. Volumes will vary by office and needs of the public.</p> <p>Please clarify whether the files would be provided to the CSEL vendor as ready to print or if the vendor needs to provide design services. The vendor will not be required to provide design services.</p> |
| 52 | 13,41 | 3 7 | 2.3.4.1.7, 2.3.7.1.7 | <p>Regarding</p> <ol style="list-style-type: none"> a. To enhance and maximize communication between MDHS and Respondent staff, all Respondent staff shall have and utilize a State issued email address, with web based access only, for all business conducted as part of the services under this Contract, unless otherwise directed by MDHS. b. MDHS will provide web-accessed email accounts <p>Question: What is the software and version of the state's email system? Currently, MDHS uses Microsoft Exchange version 2013. Please provide details on how many email accounts will be created for the contract. One for each employee providing services specific to this RFP. This would not include corporate staff.</p> |
| 53 | 13 | 8 | 2.3.4.1.12 | <p>Regarding- The Respondent shall use any additional electronic database or information system as mandated by MDHS; and Respondent shall be responsible and liable for all associated license costs (if any), appropriate use of those systems and required confidentiality.</p> <p>Question</p> <ol style="list-style-type: none"> a. Please provide details and a list of the databases and/or information systems that MDHS mandates that respondents will use and incur costs. Licenses to access the document imaging system. Licenses for locate services. Licenses for JIRA Service Desk until an |

| Question Number | RFP Page Number | Paragraph Number | RFP Section Reference Number | Question & Answer |
|-----------------|-----------------|------------------|------------------------------|---|
| | | | | <p>interface is developed. Please note this list is subject to change at the discretion of MDHS.</p> <p>b. Please provide the fees or costs that would be incurred or for using these additional, mandated database and/or information systems. Unless otherwise agreed upon by MDHS, the Respondent shall secure their own locate services. Unless otherwise agreed to by MDHS, the Respondent would have to contract with BCS to secure their own user licenses for the document imaging system. Until an interface is developed with JIRA Service Desk with the Respondent's system, the state will deduct approximately \$10 per user, per month from the Respondent's monthly invoice payment, however, this cost is subject to change if the MDHS subscription changes.</p> |
| 54 | 14 | 1 | 2.3.4.1.16 | <p>If the vendor on boards staff from the current vendor, will those staff be required to pass new background checks? Yes, if those have access to FTI. Can you provide the current average salary, position title, and location of each of the current vendor's staff on this contract? No.</p> |
| 55 | 26 | 1 | 2.3.5.18.2 | <p>Regarding supplementing the paper files:</p> <p>a. What is the volume of paper files that would be transferred to the incoming vendor (by open and closed files)? Approximately 320,000. Of these, approximately, 270,000 are open cases, and 50,000 are closed.</p> <p>b. What are the approximate volumes of paper files that are stored per month and year? Approximately, 275,000 case files are in storage at the Respondent's cost.</p> |
| 56 | 29 | 1 | 2.3.5.20.2 | <p>What is MDHS' vision for inquiries received and forwarded from the MDHS website or client portal? MDHS has recently launched a chatbot that allows public users to submit support requests from the website through JIRA Service Desks. MDHS hopes to develop a client portal in the future. Will this be an email? No. It is expected that the Respondent will be able to develop an interface with JIRA Service Desk to maximize automation. Otherwise, the Respondent will be responsible for paying for JIRA Service Desk licenses as discussed in question 53 to access and work the tickets.</p> |
| 57 | 36 | 1 | 2.3.6.2.1 | <p>The RFP states a contract award of August 1, 2019 and a contract start date of 10/1/19. Based on our experience, two months is insufficient for a new vendor to complete all transition tasks, including setting up new offices and infrastructure. Would the State consider negotiating a longer transition period after contract award to support full competition for potential new vendors? No</p> |
| 58 | 41 | 1 | 2.3.7.1.1 | <p>Regarding- MDHS will transmit all referrals for</p> |

| Question Number | RFP Page Number | Paragraph Number | RFP Section Reference Number | Question & Answer |
|-----------------|-----------------|------------------|------------------------------|--|
| | | | | <p>child support legal services to the Respondent. Question:</p> <ul style="list-style-type: none"> a. Please provide the number and type of data files that MDHS will provide/send. Please see attached report titled “MDHS Files Transmitted to the Current CSELS Vendor.” b. Can the state support SFTP (ftp over ssh) for secure data transmission or is a different method used, that the vendor needs to support? MDHS can support SFTP with ssh key authentication. |
| 59 | 51 | 8 | 4.1.6 | <p>Regarding the staffing and cost information to be provided in the “LEGAL SERVICES RATE SCHEDULE” table:</p> <ul style="list-style-type: none"> a. Is the LEGAL SERVICES RATE SCHEDULE meant to represent the rates for the first year of operations, or an average over the 5 year contract? The rates included in the “LEGAL SERVICES RATE SCHEDULE” must be rates utilized by the Respondent over the entire five (5) year term of the proposed contract. b. Given that the contract is based on a fixed annual fee, how will the information (role, costs) to be provided in the LEGAL SERVICES RATE SCHEDULE be used and/or evaluated? “ANNUAL COSTS” should be calculated by utilizing the “Annual Rate” of positions provided by Respondent in the “LEGAL SERVICES RATE SCHEDULE” |
| 60 | 52 | 2 | 4.2.2.1 | <p>How will the Cost Factor portion of the evaluation criteria be calculated? What, if any, formula will be used to compare the prices of Respondents? “Cost Factor” will count as 35 possible points out of 100. “Attachment F” is provided as a response to this question and hereby attached and incorporated to this RFP as part of this Amendment 1.</p> |
| 61 | 11 | 5 | 2.3.1.36 | <p>Regarding the Customer Service Center</p> <ul style="list-style-type: none"> a. Can MDHS please clarify the responsibilities of the Customer Service Center for this RFP? Respondents are responsible for handling all customer service calls transferred by the State's IVR System. b. Please confirm whether Tier-1 Child Support calls will now be handled under this contract and not by the Customer Service Center vendor that was originally procured under CSC2015 RFP, to handle calls for Child Support, TANF, SNAP, and other MDHS programs. Respondents will be responsible for handling all child support calls. |

| Question Number | RFP Page Number | Paragraph Number | RFP Section Reference Number | Question & Answer |
|-----------------|-----------------|------------------|-----------------------------------|--|
| | | | | <ul style="list-style-type: none"> c. If the above is true, will it be only Child Support that move to the Child Support Enforcement and Legal Services 2019 contract, or will calls relating to other MDHS programs also be handled by the selected vendor for this opportunity. Only child support. d. If the above is false, and Tier-1 Child Support calls will still be handled by the Consolidated MDHS Call Center, how many Tier-2 calls per month can the selected vendor anticipate being forwarded to be answered by a live CSR? NA e. How many Tier-2 calls per month can the selected vendor anticipate being forwarded to case workings as email referrals? NA |
| 62 | 17 | 1 & 2 | 2.3.5.9 2.3.5.9.1 2.3.5.9.2 | <p>Regarding Case Initiation:</p> <ul style="list-style-type: none"> a. What are the current volume of applications received each month? According to METSS, we received 4795 applications over the past 12 months. b. What are the volumes per available channels (mail, fax, in person) per month? This information is not tracked by MDHS. c. How many staff are currently assigned to application intake (case initiation) processing, by channel? Information not available. |
| 63 | 19 & 31 | | 2.3.5.12.2 & 2.3.5.20.14 | <p>Section 2.3.5.20.14 states that "...court costs and service of process bills shall be submitted to MDHS central office for payment." Section 2.3.5.12.2 states that "The Respondent shall be responsible for all service of process requirements and payments for these services." Is the respondent responsible for service of process costs and court fees, and if so, what was the total in the prior year? The respondent is not responsible for paying court costs. 2.3.5.20.14: The Respondent is responsible for paying service of process fees. However, the Respondent is also responsible for entering these fees into METSS and ensuring the fees are assigned properly to allow for recoupment of the cost when enforcing the case in accordance with this RFP. Service of process fees for the previous 12-months is estimated at \$570,000. MDHS will pay court costs as described in Question 10.</p> |
| 64 | 52 | | 4.2.2.1 | <p>Would the state consider paying for, or evaluating separately, costs related to startup so as to provide a level field of competition against the incumbent vendor? No.</p> |
| | | | | |

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*** METSS LEGAL NOTICE COUNTS BY MONTH ***

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| MONTH | FORM | DESCRIPTION | COUNT |
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| 06/2018 | 100 | AFFI/ADMIS OF PATERNITY | 34 |
| 06/2018 | 101 | ORDER FOR GENETIC TESTS | 15 |
| 06/2018 | 102 | COMPLAINT/DETERMINE PAT | 1 |
| 06/2018 | 104 | GENETIC TEST APPT AP | 27 |
| 06/2018 | 105 | GENETIC TEST APPT CP | 139 |
| 06/2018 | 107 | GEN TEST APPT/AP/DHS PAY | 7 |
| 06/2018 | 108 | GEN RESULTS/AP/NEGATIVE | 28 |
| 06/2018 | 109 | GEN RESULTS/CP/NEGATIVE | 31 |
| 06/2018 | 110 | GEN RESULTS/AP/CONCLUSIVE | 45 |
| 06/2018 | 111 | JUDGMENT DETERM PATERNITY | 2 |
| 06/2018 | 113 | CIVIL ACTION COVER SHEET | 1,701 |
| 06/2018 | 114 | ORDER COMPELLING...TESTS | 2 |
| 06/2018 | 116 | ORDER COMP GEN TST ALT4 | 186 |
| 06/2018 | 121 | GENETIC TESTING STIP | 159 |
| 06/2018 | 122 | GEN RESULTS/CP/POSITIVE | 47 |
| 06/2018 | 126 | MOTION TO SHOW CAUSE GT | 3 |
| 06/2018 | 128 | JOINT PETITION FOR PAT | 108 |
| 06/2018 | 201 | AP COVER LETTER W/JDGT | 843 |
| 06/2018 | 202 | CP COVER LETTER W/JDGT | 835 |
| 06/2018 | 205 | JUDG/SUPP/OTHR REL(MSTR) | 4 |
| 06/2018 | 209 | ORD. APP. STIP & ADM/PAT | 28 |
| 06/2018 | 210 | SCHED CT APPEARANCE AP | 546 |
| 06/2018 | 211 | SCHED CT APPEARANCE CP | 666 |
| 06/2018 | 212 | PROOF OF SERVICE SUMMONS | 7 |
| 06/2018 | 213 | SUMMONS | 558 |
| 06/2018 | 214 | ORDER APPROVING STIP | 112 |
| 06/2018 | 215 | PETITION TO MODIFY | 122 |
| 06/2018 | 218 | ORDER | 1 |
| 06/2018 | 219 | ORDER FOR CONTINUANCE | 105 |
| 06/2018 | 221 | COMPLAINT FOR SUPPORT | 4 |
| 06/2018 | 224 | ORDER OF DISMISSAL | 98 |
| 06/2018 | 228 | ORD. APP. STIP. & ADM/PAT | 23 |
| 06/2018 | 230 | ORD. MOD. FINAL JUDGMENT | 2 |
| 06/2018 | 233 | SUMMONS ALT1 | 1,323 |
| 06/2018 | 234 | NTC TO CP OF NCP SUPP REQ | 2 |
| 06/2018 | 414 | ORDER FOR WITHHOLDING | 1,461 |
| 06/2018 | 422 | MOTION/CONTEMPT & OT. REL | 95 |
| 06/2018 | 423 | JUDG/CONTEMPT/OTHR RELIEF | 70 |
| 06/2018 | 433 | COVER LETTER W/H ORDER | 785 |
| 06/2018 | 438 | IRS RELEASE FORM | 115 |
| 06/2018 | 444 | NOTICE TO SUSPEND W/H | 1 |
| 06/2018 | 452 | FIDM JUDICIAL NTC OF ENCM | 33 |
| 06/2018 | 454 | FIDM NOTICE OF RELEASE | 45 |
| 06/2018 | 512 | REDIRECTION OF PAYMENTS | 1 |
| 06/2018 | 515 | WAIVER OF PROCESS | 75 |
| 06/2018 | 516 | STIP. AGREEMENT OF SUPP. | 145 |
| 06/2018 | 518 | STIP FOR DELINQUENT CS | 307 |
| 06/2018 | 519 | JUDG. APP. STIP. AGREE. | 222 |
| 06/2018 | 520 | STIP AGREE & ADM OF PAT | 18 |
| 06/2018 | 521 | STIP/JDGT/WWO PATERNITY | 84 |
| 06/2018 | 522 | STIP TO SUSPEND SUPPORT | 4 |
| 06/2018 | 535 | NOTICE OF HEARING (ATTY) | 15 |
| 06/2018 | 553 | JUDG DET PAT & OTH RELIEF | 421 |
| 06/2018 | 556 | COM DET PAT & OTH RELIEF | 427 |
| 06/2018 | 560 | JUDG DISMISS (NO PROCESS) | 25 |
| 06/2018 | 562 | JUDG/DISMISS (BLOOD TEST) | 4 |
| 06/2018 | 563 | MOT/DISMISS (GENERAL) | 2 |
| 06/2018 | 564 | JUDG DISMISS (GENERAL) | 28 |
| 06/2018 | 566 | ORDER OF CONTINUANCE | 2 |
| 06/2018 | 570 | ORDER SETTING CAUSE | 279 |
| 06/2018 | 572 | SUBPOENA | 2 |
| 06/2018 | 575 | NOTICE OF HEARING | 333 |
| 06/2018 | 577 | AFFIDA AND AFFIRM OF PAT | 1,458 |
| 06/2018 | 666 | REQUEST FOR PROSECUTION | 156 |
| 06/2018 | 701 | COMP FOR SUPP & OTH REL | 661 |
| 06/2018 | 704 | JUDG FOR PAT UNDER URESA | 9 |
| 06/2018 | 705 | JUDG/SUPPORT UNDER URESA | 6 |
| 06/2018 | 707 | ORDER MOD FINAL JDGT | 109 |

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| MONTH | FORM | DESCRIPTION | COUNT |
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| 06/2018 | 708 | JUDG DET PAT & OTH RELIEF | 2 |
| 06/2018 | 710 | JUDG/SUPP & OTHER RELIEF | 579 |
| 06/2018 | 711 | ORDER/WH G'FATHER WH | 15 |
| 06/2018 | 715 | MOT/CONTEMPT & MOD JUDG | 12 |
| 06/2018 | 716 | JUDG FOR CONTEMPT & MOD | 14 |
| 06/2018 | 717 | STIP AGREE OF PATERNITY | 31 |
| 06/2018 | 722 | PET/CONTEMPT & MOD JUDGMT | 5 |
| 06/2018 | 733 | REDIRECTION NOTICE CP | 241 |
| 06/2018 | 734 | REDIRECTION NOTICE AP | 272 |
| 06/2018 | 735 | REDIRECTION NOTICE EMPL | 100 |
| 06/2018 | 736 | REDIRECTION NOT. COURT | 192 |
| 06/2018 | 806 | ENF TRANS #1 INIT REQUEST | 382 |
| 06/2018 | 807 | LOCATE DATA SHEET NCP/CP | 10 |
| 06/2018 | 808 | PATERNITY AFFADAVIT/UIFSA | 174 |
| 06/2018 | 809 | NOTICE OF LIEN | 20 |
| 06/2018 | 810 | GENERAL TESTIMONY/UIFSA | 247 |
| 06/2018 | 811 | UNIFORM SUPPORT PETITION | 247 |
| 06/2018 | 813 | REGISTRATION STATEMENT | 33 |
| 06/2018 | 814 | NTC OF REG OF FORGN SUPRT | 31 |
| 06/2018 | 816 | ENF TRANS #2 SUBSQNT ACTN | 1,182 |
| 06/2018 | 818 | ORDER/NOTICE TO WITHHOLD | 2,842 |
| 06/2018 | 821 | NATIONAL MEDICAL SUPPORT | 664 |
| 06/2018 | 826 | ENF TRN #3 REQ ASSTN/DISC | 57 |
| 06/2018 | 830 | ORDER APPROVING UIFSA REG | 29 |
| 06/2018 | 831 | UIFSA CONFIDENTIAL INFO | 590 |
| 06/2018 | 832 | UIFSA PERSONAL INFO FORM | 250 |
| 06/2018 | 833 | UIFSA CHG OF SUPP PMT LOC | 1 |
| 06/2018 | 905 | FREE FORM LEGAL TO CP | 776 |
| 06/2018 | 906 | FREE FORM LEGAL TO AP | 726 |
| 06/2018 | 907 | FREE FORM LEGAL TO EMPL | 44 |
| 06/2018 | 908 | FREE FORM LEGAL: OTH ST | 58 |
| 06/2018 | 909 | FREE FORM LEGAL: OUTSIDE | 58 |
| 06/2018 | 991 | STIP TO MODIFY SUPPORT | 19 |
| 06/2018 | | TOTAL | 25,115 |
| 07/2018 | 100 | AFFI/ADMIS OF PATERNITY | 39 |
| 07/2018 | 101 | ORDER FOR GENETIC TESTS | 15 |
| 07/2018 | 102 | COMPLAINT/DETERMINE PAT | 2 |
| 07/2018 | 104 | GENETIC TEST APPT AP | 42 |
| 07/2018 | 105 | GENETIC TEST APPT CP | 136 |
| 07/2018 | 107 | GEN TEST APPT/AP/DHS PAY | 6 |
| 07/2018 | 108 | GEN RESULTS/AP/NEGATIVE | 25 |
| 07/2018 | 109 | GEN RESULTS/CP/NEGATIVE | 28 |
| 07/2018 | 110 | GEN RESULTS/AP/CONCLUSIVE | 70 |
| 07/2018 | 111 | JUDGMENT DETERM PATERNITY | 3 |
| 07/2018 | 113 | CIVIL ACTION COVER SHEET | 2,115 |
| 07/2018 | 114 | ORDER COMPELLING...TESTS | 4 |
| 07/2018 | 116 | ORDER COMP GEN TST ALT4 | 134 |
| 07/2018 | 121 | GENETIC TESTING STIP | 148 |
| 07/2018 | 122 | GEN RESULTS/CP/POSITIVE | 72 |
| 07/2018 | 128 | JOINT PETITION FOR PAT | 80 |
| 07/2018 | 201 | AP COVER LETTER W/JDGT | 1,099 |
| 07/2018 | 202 | CP COVER LETTER W/JDGT | 1,107 |
| 07/2018 | 205 | JUDG/SUPP/OTHR REL(MSTR) | 5 |
| 07/2018 | 209 | ORD. APP. STIP & ADM/PAT | 37 |
| 07/2018 | 210 | SCHED CT APPEARANCE AP | 601 |
| 07/2018 | 211 | SCHED CT APPEARANCE CP | 915 |
| 07/2018 | 212 | PROOF OF SERVICE SUMMONS | 11 |
| 07/2018 | 213 | SUMMONS | 836 |
| 07/2018 | 214 | ORDER APPROVING STIP | 114 |
| 07/2018 | 215 | PETITION TO MODIFY | 192 |
| 07/2018 | 219 | ORDER FOR CONTINUANCE | 120 |
| 07/2018 | 220 | ORDER OF TRANSFER | 1 |
| 07/2018 | 221 | COMPLAINT FOR SUPPORT | 4 |
| 07/2018 | 224 | ORDER OF DISMISSAL | 79 |
| 07/2018 | 227 | MOTION TO TRANSFER | 1 |
| 07/2018 | 228 | ORD. APP. STIP. & ADM/PAT | 27 |
| 07/2018 | 230 | ORD. MOD. FINAL JUDGMENT | 1 |

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| MONTH | FORM | DESCRIPTION | COUNT |
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| 07/2018 | 233 | SUMMONS ALT1 | 1,465 |
| 07/2018 | 234 | NTC TO CP OF NCP SUPP REQ | 2 |
| 07/2018 | 414 | ORDER FOR WITHHOLDING | 1,589 |
| 07/2018 | 422 | MOTION/CONTEMPT & OT. REL | 118 |
| 07/2018 | 423 | JUDG/CONTEMPT/OTHR RELIEF | 73 |
| 07/2018 | 434 | PETITION/CONT AND OT REL | 1 |
| 07/2018 | 438 | IRS RELEASE FORM | 63 |
| 07/2018 | 452 | FIDM JUDICIAL NTC OF ENCM | 117 |
| 07/2018 | 453 | FIDM NOTICE OF CONTEST | 1 |
| 07/2018 | 454 | FIDM NOTICE OF RELEASE | 55 |
| 07/2018 | 515 | WAIVER OF PROCESS | 82 |
| 07/2018 | 516 | STIP. AGREEMENT OF SUPP. | 101 |
| 07/2018 | 517 | AGREED ORDER OF MOD | 1 |
| 07/2018 | 518 | STIP FOR DELINQUENT CS | 331 |
| 07/2018 | 519 | JUDG. APP. STIP. AGREE. | 225 |
| 07/2018 | 520 | STIP AGREE & ADM OF PAT | 21 |
| 07/2018 | 521 | STIP/JDGT/WWO PATERNITY | 89 |
| 07/2018 | 522 | STIP TO SUSPEND SUPPORT | 11 |
| 07/2018 | 535 | NOTICE OF HEARING (ATTY) | 29 |
| 07/2018 | 553 | JUDG DET PAT & OTH RELIEF | 377 |
| 07/2018 | 556 | COM DET PAT & OTH RELIEF | 484 |
| 07/2018 | 560 | JUDG DISMISS (NO PROCESS) | 40 |
| 07/2018 | 562 | JUDG/DISMISS (BLOOD TEST) | 3 |
| 07/2018 | 563 | MOT/DISMISS (GENERAL) | 1 |
| 07/2018 | 564 | JUDG DISMISS (GENERAL) | 29 |
| 07/2018 | 566 | ORDER OF CONTINUANCE | 2 |
| 07/2018 | 567 | JUDG FOR SUPP...URESA | 6 |
| 07/2018 | 570 | ORDER SETTING CAUSE | 507 |
| 07/2018 | 573 | SUBPOENA DUCES TECUM | 2 |
| 07/2018 | 575 | NOTICE OF HEARING | 427 |
| 07/2018 | 577 | AFFIDA AND AFFIRM OF PAT | 1,593 |
| 07/2018 | 666 | REQUEST FOR PROSECUTION | 267 |
| 07/2018 | 701 | COMP FOR SUPP & OTH REL | 828 |
| 07/2018 | 702 | COMP/SUPP/OTH REL MEDSUPP | 1 |
| 07/2018 | 704 | JUDG FOR PAT UNDER URESA | 10 |
| 07/2018 | 705 | JUDG/SUPPORT UNDER URESA | 1 |
| 07/2018 | 707 | ORDER MOD FINAL JDGT | 149 |
| 07/2018 | 708 | JUDG DET PAT & OTH RELIEF | 4 |
| 07/2018 | 710 | JUDG/SUPP & OTHER RELIEF | 685 |
| 07/2018 | 711 | ORDER/WH G'FATHER WH | 11 |
| 07/2018 | 715 | MOT/CONTEMPT & MOD JUDG | 5 |
| 07/2018 | 716 | JUDG FOR CONTEMPT & MOD | 12 |
| 07/2018 | 717 | STIP AGREE OF PATERNITY | 17 |
| 07/2018 | 722 | PET/CONTEMPT & MOD JUDGMT | 5 |
| 07/2018 | 723 | JUDG CONT O/R ALT1 | 7 |
| 07/2018 | 733 | REDIRECTION NOTICE CP | 225 |
| 07/2018 | 734 | REDIRECTION NOTICE AP | 261 |
| 07/2018 | 735 | REDIRECTION NOTICE EMPL | 66 |
| 07/2018 | 736 | REDIRECTION NOT. COURT | 181 |
| 07/2018 | 806 | ENF TRANS #1 INIT REQUEST | 367 |
| 07/2018 | 807 | LOCATE DATA SHEET NCP/CP | 12 |
| 07/2018 | 808 | PATERNITY AFFADAVIT/UIFSA | 172 |
| 07/2018 | 809 | NOTICE OF LIEN | 28 |
| 07/2018 | 810 | GENERAL TESTIMONY/UIFSA | 232 |
| 07/2018 | 811 | UNIFORM SUPPORT PETITION | 228 |
| 07/2018 | 813 | REGISTRATION STATEMENT | 60 |
| 07/2018 | 814 | NTC OF REG OF FORGN SUPRT | 55 |
| 07/2018 | 816 | ENF TRANS #2 SUBSQNT ACTN | 676 |
| 07/2018 | 818 | ORDER/NOTICE TO WITHHOLD | 1,169 |
| 07/2018 | 821 | NATIONAL MEDICAL SUPPORT | 207 |
| 07/2018 | 826 | ENF TRN #3 REQ ASSTN/DISC | 62 |
| 07/2018 | 830 | ORDER APPROVING UIFSA REG | 52 |
| 07/2018 | 831 | UIFSA CONFIDENTIAL INFO | 472 |
| 07/2018 | 832 | UIFSA PERSONAL INFO FORM | 227 |
| 07/2018 | 905 | FREE FORM LEGAL TO CP | 684 |
| 07/2018 | 906 | FREE FORM LEGAL TO AP | 583 |
| 07/2018 | 907 | FREE FORM LEGAL TO EMPL | 37 |
| 07/2018 | 908 | FREE FORM LEGAL: OTH ST | 37 |

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| 07/2018 | 909 | FREE FORM LEGAL: OUTSIDE | 60 |
| 07/2018 | 991 | STIP TO MODIFY SUPPORT | 22 |
| 07/2018 | | TOTAL | 24,091 |
| 08/2018 | 100 | AFFI/ADMIS OF PATERNITY | 42 |
| 08/2018 | 101 | ORDER FOR GENETIC TESTS | 10 |
| 08/2018 | 104 | GENETIC TEST APPT AP | 63 |
| 08/2018 | 105 | GENETIC TEST APPT CP | 256 |
| 08/2018 | 107 | GEN TEST APPT/AP/DHS PAY | 8 |
| 08/2018 | 108 | GEN RESULTS/AP/NEGATIVE | 34 |
| 08/2018 | 109 | GEN RESULTS/CP/NEGATIVE | 39 |
| 08/2018 | 110 | GEN RESULTS/AP/CONCLUSIVE | 58 |
| 08/2018 | 113 | CIVIL ACTION COVER SHEET | 1,841 |
| 08/2018 | 114 | ORDER COMPELLING...TESTS | 1 |
| 08/2018 | 116 | ORDER COMP GEN TST ALT4 | 103 |
| 08/2018 | 117 | GENETIC TEST APPT OBP | 1 |
| 08/2018 | 121 | GENETIC TESTING STIP | 175 |
| 08/2018 | 122 | GEN RESULTS/CP/POSITIVE | 67 |
| 08/2018 | 126 | MOTION TO SHOW CAUSE GT | 5 |
| 08/2018 | 128 | JOINT PETITION FOR PAT | 102 |
| 08/2018 | 201 | AP COVER LETTER W/JDGT | 1,357 |
| 08/2018 | 202 | CP COVER LETTER W/JDGT | 1,373 |
| 08/2018 | 205 | JUDG/SUPP/OTHR REL(MSTR) | 3 |
| 08/2018 | 209 | ORD. APP. STIP & ADM/PAT | 34 |
| 08/2018 | 210 | SCHED CT APPEARANCE AP | 949 |
| 08/2018 | 211 | SCHED CT APPEARANCE CP | 1,192 |
| 08/2018 | 212 | PROOF OF SERVICE SUMMONS | 1 |
| 08/2018 | 213 | SUMMONS | 692 |
| 08/2018 | 214 | ORDER APPROVING STIP | 113 |
| 08/2018 | 215 | PETITION TO MODIFY | 195 |
| 08/2018 | 217 | CERTIFICATE OF MAILING | 4 |
| 08/2018 | 219 | ORDER FOR CONTINUANCE | 139 |
| 08/2018 | 221 | COMPLAINT FOR SUPPORT | 2 |
| 08/2018 | 224 | ORDER OF DISMISSAL | 105 |
| 08/2018 | 228 | ORD. APP. STIP. & ADM/PAT | 2 |
| 08/2018 | 230 | ORD. MOD. FINAL JUDGMENT | 2 |
| 08/2018 | 233 | SUMMONS ALT1 | 1,576 |
| 08/2018 | 234 | NTC TO CP OF NCP SUPP REQ | 1 |
| 08/2018 | 414 | ORDER FOR WITHHOLDING | 1,407 |
| 08/2018 | 422 | MOTION/CONTEMPT & OT. REL | 128 |
| 08/2018 | 423 | JUDG/CONTEMPT/OTHR RELIEF | 100 |
| 08/2018 | 434 | PETITION/CONT AND OT REL | 1 |
| 08/2018 | 438 | IRS RELEASE FORM | 52 |
| 08/2018 | 452 | FIDM JUDICIAL NTC OF ENCM | 101 |
| 08/2018 | 454 | FIDM NOTICE OF RELEASE | 46 |
| 08/2018 | 515 | WAIVER OF PROCESS | 114 |
| 08/2018 | 516 | STIP. AGREEMENT OF SUPP. | 165 |
| 08/2018 | 518 | STIP FOR DELINQUENT CS | 347 |
| 08/2018 | 519 | JUDG. APP. STIP. AGREE. | 201 |
| 08/2018 | 520 | STIP AGREE & ADM OF PAT | 17 |
| 08/2018 | 521 | STIP/JDGT/WWO PATERNITY | 89 |
| 08/2018 | 522 | STIP TO SUSPEND SUPPORT | 15 |
| 08/2018 | 535 | NOTICE OF HEARING (ATTY) | 30 |
| 08/2018 | 553 | JUDG DET PAT & OTH RELIEF | 307 |
| 08/2018 | 556 | COM DET PAT & OTH RELIEF | 382 |
| 08/2018 | 560 | JUDG DISMISS (NO PROCESS) | 47 |
| 08/2018 | 562 | JUDG/DISMISS (BLOOD TEST) | 18 |
| 08/2018 | 563 | MOT/DISMISS (GENERAL) | 1 |
| 08/2018 | 564 | JUDG DISMISS (GENERAL) | 73 |
| 08/2018 | 566 | ORDER OF CONTINUANCE | 3 |
| 08/2018 | 567 | JUDG FOR SUPP...URESA | 9 |
| 08/2018 | 570 | ORDER SETTING CAUSE | 305 |
| 08/2018 | 572 | SUBPOENA | 2 |
| 08/2018 | 575 | NOTICE OF HEARING | 464 |
| 08/2018 | 577 | AFFIDA AND AFFIRM OF PAT | 1,715 |
| 08/2018 | 606 | MED INS FOR DEP CHILDREN | 1 |
| 08/2018 | 666 | REQUEST FOR PROSECUTION | 79 |
| 08/2018 | 701 | COMP FOR SUPP & OTH REL | 638 |

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| MONTH | FORM | DESCRIPTION | COUNT |
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| 08/2018 | 703 | ORDR APPROV STIP/PATER | 2 |
| 08/2018 | 704 | JUDG FOR PAT UNDER URESA | 13 |
| 08/2018 | 705 | JUDG/SUPPORT UNDER URESA | 1 |
| 08/2018 | 706 | MOTION TO MOD FINAL JUDG | 2 |
| 08/2018 | 707 | ORDER MOD FINAL JDGT | 183 |
| 08/2018 | 708 | JUDG DET PAT & OTH RELIEF | 2 |
| 08/2018 | 709 | JUDG SUPP & OTHER RELIEF | 1 |
| 08/2018 | 710 | JUDG/SUPP & OTHER RELIEF | 554 |
| 08/2018 | 711 | ORDER/WH G'FATHER WH | 11 |
| 08/2018 | 715 | MOT/CONTEMPT & MOD JUDG | 12 |
| 08/2018 | 716 | JUDG FOR CONTEMPT & MOD | 7 |
| 08/2018 | 717 | STIP AGREE OF PATERNITY | 20 |
| 08/2018 | 723 | JUDG CONT O/R ALT1 | 3 |
| 08/2018 | 733 | REDIRECTION NOTICE CP | 251 |
| 08/2018 | 734 | REDIRECTION NOTICE AP | 293 |
| 08/2018 | 735 | REDIRECTION NOTICE EMPL | 81 |
| 08/2018 | 736 | REDIRECTION NOT. COURT | 216 |
| 08/2018 | 806 | ENF TRANS #1 INIT REQUEST | 395 |
| 08/2018 | 807 | LOCATE DATA SHEET NCP/CP | 4 |
| 08/2018 | 808 | PATERNITY AFFADAVIT/UIFSA | 185 |
| 08/2018 | 809 | NOTICE OF LIEN | 100 |
| 08/2018 | 810 | GENERAL TESTIMONY/UIFSA | 257 |
| 08/2018 | 811 | UNIFORM SUPPORT PETITION | 254 |
| 08/2018 | 813 | REGISTRATION STATEMENT | 58 |
| 08/2018 | 814 | NTC OF REG OF FORGN SUPRT | 50 |
| 08/2018 | 816 | ENF TRANS #2 SUBSQNT ACTN | 758 |
| 08/2018 | 818 | ORDER/NOTICE TO WITHHOLD | 1,254 |
| 08/2018 | 821 | NATIONAL MEDICAL SUPPORT | 198 |
| 08/2018 | 826 | ENF TRN #3 REQ ASSTN/DISC | 79 |
| 08/2018 | 830 | ORDER APPROVING UIFSA REG | 46 |
| 08/2018 | 831 | UIFSA CONFIDENTIAL INFO | 522 |
| 08/2018 | 832 | UIFSA PERSONAL INFO FORM | 251 |
| 08/2018 | 905 | FREE FORM LEGAL TO CP | 646 |
| 08/2018 | 906 | FREE FORM LEGAL TO AP | 530 |
| 08/2018 | 907 | FREE FORM LEGAL TO EMPL | 38 |
| 08/2018 | 908 | FREE FORM LEGAL: OTH ST | 38 |
| 08/2018 | 909 | FREE FORM LEGAL: OUTSIDE | 62 |
| 08/2018 | 991 | STIP TO MODIFY SUPPORT | 37 |
| 08/2018 | | TOTAL | 24,816 |
| 09/2018 | 100 | AFFI/ADMIS OF PATERNITY | 37 |
| 09/2018 | 101 | ORDER FOR GENETIC TESTS | 7 |
| 09/2018 | 104 | GENETIC TEST APPT AP | 62 |
| 09/2018 | 105 | GENETIC TEST APPT CP | 217 |
| 09/2018 | 107 | GEN TEST APPT/AP/DHS PAY | 8 |
| 09/2018 | 108 | GEN RESULTS/AP/NEGATIVE | 30 |
| 09/2018 | 109 | GEN RESULTS/CP/NEGATIVE | 38 |
| 09/2018 | 110 | GEN RESULTS/AP/CONCLUSIVE | 71 |
| 09/2018 | 113 | CIVIL ACTION COVER SHEET | 968 |
| 09/2018 | 116 | ORDER COMP GEN TST ALT4 | 41 |
| 09/2018 | 117 | GENETIC TEST APPT OBP | 1 |
| 09/2018 | 121 | GENETIC TESTING STIP | 135 |
| 09/2018 | 122 | GEN RESULTS/CP/POSITIVE | 74 |
| 09/2018 | 126 | MOTION TO SHOW CAUSE GT | 4 |
| 09/2018 | 128 | JOINT PETITION FOR PAT | 64 |
| 09/2018 | 201 | AP COVER LETTER W/JDGT | 1,114 |
| 09/2018 | 202 | CP COVER LETTER W/JDGT | 1,101 |
| 09/2018 | 209 | ORD. APP. STIP & ADM/PAT | 15 |
| 09/2018 | 210 | SCHED CT APPEARANCE AP | 594 |
| 09/2018 | 211 | SCHED CT APPEARANCE CP | 717 |
| 09/2018 | 212 | PROOF OF SERVICE SUMMONS | 7 |
| 09/2018 | 213 | SUMMONS | 381 |
| 09/2018 | 214 | ORDER APPROVING STIP | 97 |
| 09/2018 | 215 | PETITION TO MODIFY | 75 |
| 09/2018 | 217 | CERTIFICATE OF MAILING | 5 |
| 09/2018 | 219 | ORDER FOR CONTINUANCE | 100 |
| 09/2018 | 224 | ORDER OF DISMISSAL | 88 |
| 09/2018 | 228 | ORD. APP. STIP. & ADM/PAT | 8 |

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| MONTH | FORM | DESCRIPTION | COUNT |
|---------|------|---------------------------|-------|
| 09/2018 | 230 | ORD. MOD. FINAL JUDGMENT | 2 |
| 09/2018 | 233 | SUMMONS ALT1 | 814 |
| 09/2018 | 414 | ORDER FOR WITHHOLDING | 730 |
| 09/2018 | 422 | MOTION/CONTEMPT & OT. REL | 88 |
| 09/2018 | 423 | JUDG/CONTEMPT/OTHR RELIEF | 77 |
| 09/2018 | 434 | PETITION/CONT AND OT REL | 2 |
| 09/2018 | 438 | IRS RELEASE FORM | 10 |
| 09/2018 | 452 | FIDM JUDICIAL NTC OF ENCM | 102 |
| 09/2018 | 453 | FIDM NOTICE OF CONTEST | 1 |
| 09/2018 | 454 | FIDM NOTICE OF RELEASE | 51 |
| 09/2018 | 457 | NOTICE OF ENCUMBRANCE | 1 |
| 09/2018 | 511 | UNIFORM SUPPORT PETITION | 1 |
| 09/2018 | 515 | WAIVER OF PROCESS | 41 |
| 09/2018 | 516 | STIP. AGREEMENT OF SUPP. | 87 |
| 09/2018 | 518 | STIP FOR DELINQUENT CS | 281 |
| 09/2018 | 519 | JUDG. APP. STIP. AGREE. | 113 |
| 09/2018 | 520 | STIP AGREE & ADM OF PAT | 9 |
| 09/2018 | 521 | STIP/JDGT/WWO PATERNITY | 54 |
| 09/2018 | 522 | STIP TO SUSPEND SUPPORT | 10 |
| 09/2018 | 535 | NOTICE OF HEARING (ATTY) | 26 |
| 09/2018 | 553 | JUDG DET PAT & OTH RELIEF | 180 |
| 09/2018 | 556 | COM DET PAT & OTH RELIEF | 205 |
| 09/2018 | 560 | JUDG DISMISS (NO PROCESS) | 9 |
| 09/2018 | 562 | JUDG/DISMISS (BLOOD TEST) | 15 |
| 09/2018 | 563 | MOT/DISMISS (GENERAL) | 3 |
| 09/2018 | 564 | JUDG DISMISS (GENERAL) | 17 |
| 09/2018 | 567 | JUDG FOR SUPP...URESA | 3 |
| 09/2018 | 570 | ORDER SETTING CAUSE | 229 |
| 09/2018 | 572 | SUBPOENA | 1 |
| 09/2018 | 575 | NOTICE OF HEARING | 393 |
| 09/2018 | 577 | AFFIDA AND AFFIRM OF PAT | 977 |
| 09/2018 | 586 | MOTION TO DISMISS | 1 |
| 09/2018 | 587 | ORDER TRANSMITTAL | 1 |
| 09/2018 | 666 | REQUEST FOR PROSECUTION | 307 |
| 09/2018 | 701 | COMP FOR SUPP & OTH REL | 307 |
| 09/2018 | 704 | JUDG FOR PAT UNDER URESA | 10 |
| 09/2018 | 705 | JUDG/SUPPORT UNDER URESA | 1 |
| 09/2018 | 706 | MOTION TO MOD FINAL JUDG | 1 |
| 09/2018 | 707 | ORDER MOD FINAL JDGT | 75 |
| 09/2018 | 708 | JUDG DET PAT & OTH RELIEF | 1 |
| 09/2018 | 710 | JUDG/SUPP & OTHER RELIEF | 275 |
| 09/2018 | 711 | ORDER/WH G'FATHER WH | 5 |
| 09/2018 | 715 | MOT/CONTEMPT & MOD JUDG | 3 |
| 09/2018 | 716 | JUDG FOR CONTEMPT & MOD | 5 |
| 09/2018 | 717 | STIP AGREE OF PATERNITY | 7 |
| 09/2018 | 723 | JUDG CONT O/R ALT1 | 2 |
| 09/2018 | 733 | REDIRECTION NOTICE CP | 129 |
| 09/2018 | 734 | REDIRECTION NOTICE AP | 149 |
| 09/2018 | 735 | REDIRECTION NOTICE EMPL | 43 |
| 09/2018 | 736 | REDIRECTION NOT. COURT | 120 |
| 09/2018 | 806 | ENF TRANS #1 INIT REQUEST | 254 |
| 09/2018 | 807 | LOCATE DATA SHEET NCP/CP | 6 |
| 09/2018 | 808 | PATERNITY AFFADAVIT/UIFSA | 119 |
| 09/2018 | 809 | NOTICE OF LIEN | 23 |
| 09/2018 | 810 | GENERAL TESTIMONY/UIFSA | 170 |
| 09/2018 | 811 | UNIFORM SUPPORT PETITION | 174 |
| 09/2018 | 813 | REGISTRATION STATEMENT | 28 |
| 09/2018 | 814 | NTC OF REG OF FORGN SUPRT | 29 |
| 09/2018 | 816 | ENF TRANS #2 SUBSQNT ACTN | 625 |
| 09/2018 | 818 | ORDER/NOTICE TO WITHHOLD | 775 |
| 09/2018 | 821 | NATIONAL MEDICAL SUPPORT | 112 |
| 09/2018 | 826 | ENF TRN #3 REQ ASSTN/DISC | 49 |
| 09/2018 | 830 | ORDER APPROVING UIFSA REG | 34 |
| 09/2018 | 831 | UIFSA CONFIDENTIAL INFO | 375 |
| 09/2018 | 832 | UIFSA PERSONAL INFO FORM | 166 |
| 09/2018 | 905 | FREE FORM LEGAL TO CP | 424 |
| 09/2018 | 906 | FREE FORM LEGAL TO AP | 347 |
| 09/2018 | 907 | FREE FORM LEGAL TO EMPL | 21 |

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| MONTH | FORM | DESCRIPTION | COUNT |
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| 09/2018 | 908 | FREE FORM LEGAL: OTH ST | 21 |
| 09/2018 | 909 | FREE FORM LEGAL: OUTSIDE | 23 |
| 09/2018 | 991 | STIP TO MODIFY SUPPORT | 19 |
| 09/2018 | | TOTAL | 15,827 |
| 10/2018 | 100 | AFFI/ADMIS OF PATERNITY | 53 |
| 10/2018 | 101 | ORDER FOR GENETIC TESTS | 6 |
| 10/2018 | 102 | COMPLAINT/DETERMINE PAT | 2 |
| 10/2018 | 104 | GENETIC TEST APPT AP | 59 |
| 10/2018 | 105 | GENETIC TEST APPT CP | 249 |
| 10/2018 | 107 | GEN TEST APPT/AP/DHS PAY | 4 |
| 10/2018 | 108 | GEN RESULTS/AP/NEGATIVE | 41 |
| 10/2018 | 109 | GEN RESULTS/CP/NEGATIVE | 60 |
| 10/2018 | 110 | GEN RESULTS/AP/CONCLUSIVE | 89 |
| 10/2018 | 111 | JUDGMENT DETERM PATERNITY | 2 |
| 10/2018 | 113 | CIVIL ACTION COVER SHEET | 1,324 |
| 10/2018 | 114 | ORDER COMPELLING...TESTS | 3 |
| 10/2018 | 116 | ORDER COMP GEN TST ALT4 | 104 |
| 10/2018 | 117 | GENETIC TEST APPT OBP | 3 |
| 10/2018 | 121 | GENETIC TESTING STIP | 225 |
| 10/2018 | 122 | GEN RESULTS/CP/POSITIVE | 106 |
| 10/2018 | 126 | MOTION TO SHOW CAUSE GT | 11 |
| 10/2018 | 128 | JOINT PETITION FOR PAT | 100 |
| 10/2018 | 201 | AP COVER LETTER W/JDGT | 1,197 |
| 10/2018 | 202 | CP COVER LETTER W/JDGT | 1,214 |
| 10/2018 | 205 | JUDG/SUPP/OTHR REL (MSTR) | 2 |
| 10/2018 | 209 | ORD. APP. STIP & ADM/PAT | 37 |
| 10/2018 | 210 | SCHED CT APPEARANCE AP | 610 |
| 10/2018 | 211 | SCHED CT APPEARANCE CP | 771 |
| 10/2018 | 212 | PROOF OF SERVICE SUMMONS | 15 |
| 10/2018 | 213 | SUMMONS | 334 |
| 10/2018 | 214 | ORDER APPROVING STIP | 87 |
| 10/2018 | 215 | PETITION TO MODIFY | 127 |
| 10/2018 | 217 | CERTIFICATE OF MAILING | 1 |
| 10/2018 | 219 | ORDER FOR CONTINUANCE | 73 |
| 10/2018 | 220 | ORDER OF TRANSFER | 2 |
| 10/2018 | 221 | COMPLAINT FOR SUPPORT | 2 |
| 10/2018 | 224 | ORDER OF DISMISSAL | 100 |
| 10/2018 | 227 | MOTION TO TRANSFER | 2 |
| 10/2018 | 228 | ORD. APP. STIP. & ADM/PAT | 18 |
| 10/2018 | 230 | ORD. MOD. FINAL JUDGMENT | 5 |
| 10/2018 | 233 | SUMMONS ALT1 | 1,505 |
| 10/2018 | 414 | ORDER FOR WITHHOLDING | 1,165 |
| 10/2018 | 422 | MOTION/CONTEMPT & OT. REL | 96 |
| 10/2018 | 423 | JUDG/CONTEMPT/OTHR RELIEF | 88 |
| 10/2018 | 434 | PETITION/CONT AND OT REL | 1 |
| 10/2018 | 438 | IRS RELEASE FORM | 16 |
| 10/2018 | 452 | FIDM JUDICIAL NTC OF ENCM | 130 |
| 10/2018 | 454 | FIDM NOTICE OF RELEASE | 39 |
| 10/2018 | 515 | WAIVER OF PROCESS | 118 |
| 10/2018 | 516 | STIP. AGREEMENT OF SUPP. | 159 |
| 10/2018 | 518 | STIP FOR DELINQUENT CS | 320 |
| 10/2018 | 519 | JUDG. APP. STIP. AGREE. | 201 |
| 10/2018 | 520 | STIP AGREE & ADM OF PAT | 26 |
| 10/2018 | 521 | STIP/JDGT/WWO PATERNITY | 66 |
| 10/2018 | 522 | STIP TO SUSPEND SUPPORT | 5 |
| 10/2018 | 535 | NOTICE OF HEARING (ATTY) | 25 |
| 10/2018 | 553 | JUDG DET PAT & OTH RELIEF | 359 |
| 10/2018 | 556 | COM DET PAT & OTH RELIEF | 342 |
| 10/2018 | 560 | JUDG DISMISS (NO PROCESS) | 19 |
| 10/2018 | 562 | JUDG/DISMISS (BLOOD TEST) | 12 |
| 10/2018 | 563 | MOT/DISMISS (GENERAL) | 17 |
| 10/2018 | 564 | JUDG DISMISS (GENERAL) | 60 |
| 10/2018 | 567 | JUDG FOR SUPP...URESA | 2 |
| 10/2018 | 570 | ORDER SETTING CAUSE | 206 |
| 10/2018 | 572 | SUBPOENA | 1 |
| 10/2018 | 574 | WRIT OF EXECUTION | 1 |
| 10/2018 | 575 | NOTICE OF HEARING | 464 |

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| MONTH | FORM | DESCRIPTION | COUNT |
|---------|------|---------------------------|--------|
| 10/2018 | 576 | MOTION TO TRANSFER | 1 |
| 10/2018 | 577 | AFFIDA AND AFFIRM OF PAT | 1,609 |
| 10/2018 | 586 | MOTION TO DISMISS | 1 |
| 10/2018 | 587 | ORDER TRANSMITTAL | 1 |
| 10/2018 | 666 | REQUEST FOR PROSECUTION | 278 |
| 10/2018 | 701 | COMP FOR SUPP & OTH REL | 449 |
| 10/2018 | 703 | ORDR APPROV STIP/PATER | 3 |
| 10/2018 | 704 | JUDG FOR PAT UNDER URESA | 7 |
| 10/2018 | 706 | MOTION TO MOD FINAL JUDG | 4 |
| 10/2018 | 707 | ORDER MOD FINAL JDGT | 124 |
| 10/2018 | 708 | JUDG DET PAT & OTH RELIEF | 2 |
| 10/2018 | 710 | JUDG/SUPP & OTHER RELIEF | 464 |
| 10/2018 | 711 | ORDER/WH G'FATHER WH | 15 |
| 10/2018 | 713 | LETTER TO AP'S ATTORNEY | 2 |
| 10/2018 | 715 | MOT/CONTEMPT & MOD JUDG | 6 |
| 10/2018 | 716 | JUDG FOR CONTEMPT & MOD | 6 |
| 10/2018 | 717 | STIP AGREE OF PATERNITY | 25 |
| 10/2018 | 720 | JUDGMENT FOR CONTEMPT | 1 |
| 10/2018 | 721 | PETIT TO MOD FINAL JUDGMT | 1 |
| 10/2018 | 722 | PET/CONTEMPT & MOD JUDGMT | 2 |
| 10/2018 | 723 | JUDG CONT O/R ALT1 | 11 |
| 10/2018 | 733 | REDIRECTION NOTICE CP | 217 |
| 10/2018 | 734 | REDIRECTION NOTICE AP | 237 |
| 10/2018 | 735 | REDIRECTION NOTICE EMPL | 65 |
| 10/2018 | 736 | REDIRECTION NOT. COURT | 194 |
| 10/2018 | 806 | ENF TRANS #1 INIT REQUEST | 444 |
| 10/2018 | 807 | LOCATE DATA SHEET NCP/CP | 6 |
| 10/2018 | 808 | PATERNITY AFFADAVIT/UIFSA | 247 |
| 10/2018 | 809 | NOTICE OF LIEN | 18 |
| 10/2018 | 810 | GENERAL TESTIMONY/UIFSA | 308 |
| 10/2018 | 811 | UNIFORM SUPPORT PETITION | 308 |
| 10/2018 | 813 | REGISTRATION STATEMENT | 49 |
| 10/2018 | 814 | NTC OF REG OF FORGN SUPRT | 29 |
| 10/2018 | 816 | ENF TRANS #2 SUBSQNT ACTN | 987 |
| 10/2018 | 818 | ORDER/NOTICE TO WITHHOLD | 961 |
| 10/2018 | 821 | NATIONAL MEDICAL SUPPORT | 178 |
| 10/2018 | 826 | ENF TRN #3 REQ ASSTN/DISC | 130 |
| 10/2018 | 830 | ORDER APPROVING UIFSA REG | 27 |
| 10/2018 | 831 | UIFSA CONFIDENTIAL INFO | 663 |
| 10/2018 | 832 | UIFSA PERSONAL INFO FORM | 306 |
| 10/2018 | 905 | FREE FORM LEGAL TO CP | 592 |
| 10/2018 | 906 | FREE FORM LEGAL TO AP | 442 |
| 10/2018 | 907 | FREE FORM LEGAL TO EMPL | 27 |
| 10/2018 | 908 | FREE FORM LEGAL: OTH ST | 19 |
| 10/2018 | 909 | FREE FORM LEGAL: OUTSIDE | 18 |
| 10/2018 | 991 | STIP TO MODIFY SUPPORT | 23 |
| 10/2018 | | TOTAL | 21,988 |
| 11/2018 | 100 | AFFI/ADMIS OF PATERNITY | 30 |
| 11/2018 | 101 | ORDER FOR GENETIC TESTS | 13 |
| 11/2018 | 104 | GENETIC TEST APPT AP | 103 |
| 11/2018 | 105 | GENETIC TEST APPT CP | 332 |
| 11/2018 | 107 | GEN TEST APPT/AP/DHS PAY | 8 |
| 11/2018 | 108 | GEN RESULTS/AP/NEGATIVE | 46 |
| 11/2018 | 109 | GEN RESULTS/CP/NEGATIVE | 55 |
| 11/2018 | 110 | GEN RESULTS/AP/CONCLUSIVE | 77 |
| 11/2018 | 113 | CIVIL ACTION COVER SHEET | 1,004 |
| 11/2018 | 114 | ORDER COMPELLING...TESTS | 3 |
| 11/2018 | 116 | ORDER COMP GEN TST ALT4 | 59 |
| 11/2018 | 117 | GENETIC TEST APPT OBP | 2 |
| 11/2018 | 121 | GENETIC TESTING STIP | 172 |
| 11/2018 | 122 | GEN RESULTS/CP/POSITIVE | 88 |
| 11/2018 | 126 | MOTION TO SHOW CAUSE GT | 7 |
| 11/2018 | 128 | JOINT PETITION FOR PAT | 87 |
| 11/2018 | 201 | AP COVER LETTER W/JDGT | 1,041 |
| 11/2018 | 202 | CP COVER LETTER W/JDGT | 1,075 |
| 11/2018 | 204 | JUDG FOR PAT (MASTER) | 1 |
| 11/2018 | 205 | JUDG/SUPP/OTHR REL(MSTR) | 2 |

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| MONTH | FORM | DESCRIPTION | COUNT |
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| 11/2018 | 209 | ORD. APP. STIP & ADM/PAT | 26 |
| 11/2018 | 210 | SCHED CT APPEARANCE AP | 727 |
| 11/2018 | 211 | SCHED CT APPEARANCE CP | 883 |
| 11/2018 | 212 | PROOF OF SERVICE SUMMONS | 6 |
| 11/2018 | 213 | SUMMONS | 483 |
| 11/2018 | 214 | ORDER APPROVING STIP | 93 |
| 11/2018 | 215 | PETITION TO MODIFY | 96 |
| 11/2018 | 219 | ORDER FOR CONTINUANCE | 108 |
| 11/2018 | 220 | ORDER OF TRANSFER | 2 |
| 11/2018 | 221 | COMPLAINT FOR SUPPORT | 2 |
| 11/2018 | 224 | ORDER OF DISMISSAL | 112 |
| 11/2018 | 228 | ORD. APP. STIP. & ADM/PAT | 7 |
| 11/2018 | 230 | ORD. MOD. FINAL JUDGMENT | 1 |
| 11/2018 | 233 | SUMMONS ALT1 | 956 |
| 11/2018 | 414 | ORDER FOR WITHHOLDING | 1,024 |
| 11/2018 | 422 | MOTION/CONTEMPT & OT. REL | 69 |
| 11/2018 | 423 | JUDG/CONTEMPT/OTHR RELIEF | 63 |
| 11/2018 | 438 | IRS RELEASE FORM | 12 |
| 11/2018 | 452 | FIDM JUDICIAL NTC OF ENCM | 145 |
| 11/2018 | 453 | FIDM NOTICE OF CONTEST | 2 |
| 11/2018 | 454 | FIDM NOTICE OF RELEASE | 87 |
| 11/2018 | 515 | WAIVER OF PROCESS | 54 |
| 11/2018 | 516 | STIP. AGREEMENT OF SUPP. | 109 |
| 11/2018 | 517 | AGREED ORDER OF MOD | 1 |
| 11/2018 | 518 | STIP FOR DELINQUENT CS | 213 |
| 11/2018 | 519 | JUDG. APP. STIP. AGREE. | 106 |
| 11/2018 | 520 | STIP AGREE & ADM OF PAT | 16 |
| 11/2018 | 521 | STIP/JDGT/WWO PATERNITY | 52 |
| 11/2018 | 522 | STIP TO SUSPEND SUPPORT | 4 |
| 11/2018 | 535 | NOTICE OF HEARING (ATTY) | 26 |
| 11/2018 | 553 | JUDG DET PAT & OTH RELIEF | 262 |
| 11/2018 | 556 | COM DET PAT & OTH RELIEF | 252 |
| 11/2018 | 559 | JUDG SUPP, ARR FOREIGN OR | 1 |
| 11/2018 | 560 | JUDG DISMISS (NO PROCESS) | 17 |
| 11/2018 | 561 | MOT/DISMISS (BLOOD TEST) | 2 |
| 11/2018 | 562 | JUDG/DISMISS (BLOOD TEST) | 14 |
| 11/2018 | 563 | MOT/DISMISS (GENERAL) | 21 |
| 11/2018 | 564 | JUDG DISMISS (GENERAL) | 53 |
| 11/2018 | 566 | ORDER OF CONTINUANCE | 1 |
| 11/2018 | 567 | JUDG FOR SUPP...URESA | 2 |
| 11/2018 | 570 | ORDER SETTING CAUSE | 200 |
| 11/2018 | 575 | NOTICE OF HEARING | 584 |
| 11/2018 | 577 | AFFIDA AND AFFIRM OF PAT | 1,316 |
| 11/2018 | 586 | MOTION TO DISMISS | 2 |
| 11/2018 | 606 | MED INS FOR DEP CHILDREN | 2 |
| 11/2018 | 666 | REQUEST FOR PROSECUTION | 178 |
| 11/2018 | 701 | COMP FOR SUPP & OTH REL | 359 |
| 11/2018 | 704 | JUDG FOR PAT UNDER URESA | 5 |
| 11/2018 | 705 | JUDG/SUPPORT UNDER URESA | 1 |
| 11/2018 | 707 | ORDER MOD FINAL JDGT | 106 |
| 11/2018 | 708 | JUDG DET PAT & OTH RELIEF | 4 |
| 11/2018 | 709 | JUDG SUPP & OTHER RELIEF | 7 |
| 11/2018 | 710 | JUDG/SUPP & OTHER RELIEF | 406 |
| 11/2018 | 711 | ORDER/WH G'FATHER WH | 5 |
| 11/2018 | 715 | MOT/CONTEMPT & MOD JUDG | 5 |
| 11/2018 | 716 | JUDG FOR CONTEMPT & MOD | 7 |
| 11/2018 | 717 | STIP AGREE OF PATERNITY | 31 |
| 11/2018 | 722 | PET/CONTEMPT & MOD JUDGMT | 2 |
| 11/2018 | 723 | JUDG CONT O/R ALT1 | 2 |
| 11/2018 | 733 | REDIRECTION NOTICE CP | 198 |
| 11/2018 | 734 | REDIRECTION NOTICE AP | 197 |
| 11/2018 | 735 | REDIRECTION NOTICE EMPL | 62 |
| 11/2018 | 736 | REDIRECTION NOT. COURT | 157 |
| 11/2018 | 806 | ENF TRANS #1 INIT REQUEST | 340 |
| 11/2018 | 807 | LOCATE DATA SHEET NCP/CP | 3 |
| 11/2018 | 808 | PATERNITY AFFADAVIT/UIFSA | 189 |
| 11/2018 | 809 | NOTICE OF LIEN | 41 |
| 11/2018 | 810 | GENERAL TESTIMONY/UIFSA | 240 |

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| MONTH | FORM | DESCRIPTION | COUNT |
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| 11/2018 | 811 | UNIFORM SUPPORT PETITION | 242 |
| 11/2018 | 812 | DET OF CONTROLLING ORDER | 1 |
| 11/2018 | 813 | REGISTRATION STATEMENT | 27 |
| 11/2018 | 814 | NTC OF REG OF FORGN SUPRT | 18 |
| 11/2018 | 816 | ENF TRANS #2 SUBSQNT ACTN | 803 |
| 11/2018 | 818 | ORDER/NOTICE TO WITHHOLD | 798 |
| 11/2018 | 821 | NATIONAL MEDICAL SUPPORT | 164 |
| 11/2018 | 826 | ENF TRN #3 REQ ASSTN/DISC | 93 |
| 11/2018 | 830 | ORDER APPROVING UIFSA REG | 14 |
| 11/2018 | 831 | UIFSA CONFIDENTIAL INFO | 510 |
| 11/2018 | 832 | UIFSA PERSONAL INFO FORM | 238 |
| 11/2018 | 905 | FREE FORM LEGAL TO CP | 440 |
| 11/2018 | 906 | FREE FORM LEGAL TO AP | 296 |
| 11/2018 | 907 | FREE FORM LEGAL TO EMPL | 33 |
| 11/2018 | 908 | FREE FORM LEGAL: OTH ST | 19 |
| 11/2018 | 909 | FREE FORM LEGAL: OUTSIDE | 28 |
| 11/2018 | 991 | STIP TO MODIFY SUPPORT | 15 |
| 11/2018 | | TOTAL | 18,703 |
| 12/2018 | 100 | AFFI/ADMIS OF PATERNITY | 34 |
| 12/2018 | 101 | ORDER FOR GENETIC TESTS | 8 |
| 12/2018 | 104 | GENETIC TEST APPT AP | 53 |
| 12/2018 | 105 | GENETIC TEST APPT CP | 199 |
| 12/2018 | 107 | GEN TEST APPT/AP/DHS PAY | 9 |
| 12/2018 | 108 | GEN RESULTS/AP/NEGATIVE | 39 |
| 12/2018 | 109 | GEN RESULTS/CP/NEGATIVE | 47 |
| 12/2018 | 110 | GEN RESULTS/AP/CONCLUSIVE | 85 |
| 12/2018 | 113 | CIVIL ACTION COVER SHEET | 1,006 |
| 12/2018 | 116 | ORDER COMP GEN TST ALT4 | 57 |
| 12/2018 | 121 | GENETIC TESTING STIP | 146 |
| 12/2018 | 122 | GEN RESULTS/CP/POSITIVE | 106 |
| 12/2018 | 126 | MOTION TO SHOW CAUSE GT | 2 |
| 12/2018 | 128 | JOINT PETITION FOR PAT | 79 |
| 12/2018 | 201 | AP COVER LETTER W/JDGT | 1,208 |
| 12/2018 | 202 | CP COVER LETTER W/JDGT | 1,252 |
| 12/2018 | 209 | ORD. APP. STIP & ADM/PAT | 23 |
| 12/2018 | 210 | SCHED CT APPEARANCE AP | 590 |
| 12/2018 | 211 | SCHED CT APPEARANCE CP | 751 |
| 12/2018 | 212 | PROOF OF SERVICE SUMMONS | 7 |
| 12/2018 | 213 | SUMMONS | 454 |
| 12/2018 | 214 | ORDER APPROVING STIP | 83 |
| 12/2018 | 215 | PETITION TO MODIFY | 103 |
| 12/2018 | 219 | ORDER FOR CONTINUANCE | 136 |
| 12/2018 | 224 | ORDER OF DISMISSAL | 61 |
| 12/2018 | 228 | ORD. APP. STIP. & ADM/PAT | 4 |
| 12/2018 | 233 | SUMMONS ALT1 | 894 |
| 12/2018 | 414 | ORDER FOR WITHHOLDING | 869 |
| 12/2018 | 422 | MOTION/CONTEMPT & OT. REL | 64 |
| 12/2018 | 423 | JUDG/CONTEMPT/OTHR RELIEF | 72 |
| 12/2018 | 438 | IRS RELEASE FORM | 5 |
| 12/2018 | 452 | FIDM JUDICIAL NTC OF ENCM | 59 |
| 12/2018 | 454 | FIDM NOTICE OF RELEASE | 58 |
| 12/2018 | 515 | WAIVER OF PROCESS | 36 |
| 12/2018 | 516 | STIP. AGREEMENT OF SUPP. | 106 |
| 12/2018 | 518 | STIP FOR DELINQUENT CS | 228 |
| 12/2018 | 519 | JUDG. APP. STIP. AGREE. | 152 |
| 12/2018 | 520 | STIP AGREE & ADM OF PAT | 7 |
| 12/2018 | 521 | STIP/JDGT/WWO PATERNITY | 54 |
| 12/2018 | 522 | STIP TO SUSPEND SUPPORT | 7 |
| 12/2018 | 535 | NOTICE OF HEARING (ATTY) | 27 |
| 12/2018 | 553 | JUDG DET PAT & OTH RELIEF | 219 |
| 12/2018 | 556 | COM DET PAT & OTH RELIEF | 225 |
| 12/2018 | 560 | JUDG DISMISS (NO PROCESS) | 21 |
| 12/2018 | 562 | JUDG/DISMISS (BLOOD TEST) | 7 |
| 12/2018 | 563 | MOT/DISMISS (GENERAL) | 16 |
| 12/2018 | 564 | JUDG DISMISS (GENERAL) | 55 |
| 12/2018 | 567 | JUDG FOR SUPP...URESA | 7 |
| 12/2018 | 568 | JUDG/SUPP URESA (NO ARRS) | 2 |

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| MONTH | FORM | DESCRIPTION | COUNT |
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| 12/2018 | 570 | ORDER SETTING CAUSE | 238 |
| 12/2018 | 572 | SUBPOENA | 3 |
| 12/2018 | 575 | NOTICE OF HEARING | 420 |
| 12/2018 | 577 | AFFIDA AND AFFIRM OF PAT | 1,051 |
| 12/2018 | 606 | MED INS FOR DEP CHILDREN | 2 |
| 12/2018 | 666 | REQUEST FOR PROSECUTION | 184 |
| 12/2018 | 701 | COMP FOR SUPP & OTH REL | 363 |
| 12/2018 | 702 | COMP/SUPP/OTH REL MEDSUPP | 1 |
| 12/2018 | 704 | JUDG FOR PAT UNDER URESA | 2 |
| 12/2018 | 707 | ORDER MOD FINAL JDGT | 109 |
| 12/2018 | 708 | JUDG DET PAT & OTH RELIEF | 2 |
| 12/2018 | 710 | JUDG/SUPP & OTHER RELIEF | 364 |
| 12/2018 | 711 | ORDER/WH G'FATHER WH | 7 |
| 12/2018 | 715 | MOT/CONTEMPT & MOD JUDG | 4 |
| 12/2018 | 716 | JUDG FOR CONTEMPT & MOD | 6 |
| 12/2018 | 717 | STIP AGREE OF PATERNITY | 22 |
| 12/2018 | 722 | PET/CONTEMPT & MOD JUDGMT | 4 |
| 12/2018 | 733 | REDIRECTION NOTICE CP | 140 |
| 12/2018 | 734 | REDIRECTION NOTICE AP | 149 |
| 12/2018 | 735 | REDIRECTION NOTICE EMPL | 42 |
| 12/2018 | 736 | REDIRECTION NOT. COURT | 122 |
| 12/2018 | 806 | ENF TRANS #1 INIT REQUEST | 277 |
| 12/2018 | 807 | LOCATE DATA SHEET NCP/CP | 4 |
| 12/2018 | 808 | PATERNITY AFFADAVIT/UIFSA | 142 |
| 12/2018 | 809 | NOTICE OF LIEN | 28 |
| 12/2018 | 810 | GENERAL TESTIMONY/UIFSA | 198 |
| 12/2018 | 811 | UNIFORM SUPPORT PETITION | 193 |
| 12/2018 | 813 | REGISTRATION STATEMENT | 15 |
| 12/2018 | 814 | NTC OF REG OF FORGN SUPRT | 12 |
| 12/2018 | 816 | ENF TRANS #2 SUBSQNT ACTN | 773 |
| 12/2018 | 818 | ORDER/NOTICE TO WITHHOLD | 805 |
| 12/2018 | 821 | NATIONAL MEDICAL SUPPORT | 123 |
| 12/2018 | 826 | ENF TRN #3 REQ ASSTN/DISC | 101 |
| 12/2018 | 830 | ORDER APPROVING UIFSA REG | 20 |
| 12/2018 | 831 | UIFSA CONFIDENTIAL INFO | 484 |
| 12/2018 | 832 | UIFSA PERSONAL INFO FORM | 191 |
| 12/2018 | 905 | FREE FORM LEGAL TO CP | 347 |
| 12/2018 | 906 | FREE FORM LEGAL TO AP | 336 |
| 12/2018 | 907 | FREE FORM LEGAL TO EMPL | 31 |
| 12/2018 | 908 | FREE FORM LEGAL: OTH ST | 16 |
| 12/2018 | 909 | FREE FORM LEGAL: OUTSIDE | 36 |
| 12/2018 | 991 | STIP TO MODIFY SUPPORT | 13 |
| 12/2018 | | TOTAL | 17,112 |
| 01/2019 | 100 | AFFI/ADMIS OF PATERNITY | 30 |
| 01/2019 | 101 | ORDER FOR GENETIC TESTS | 11 |
| 01/2019 | 102 | COMPLAINT/DETERMINE PAT | 1 |
| 01/2019 | 104 | GENETIC TEST APPT AP | 72 |
| 01/2019 | 105 | GENETIC TEST APPT CP | 238 |
| 01/2019 | 107 | GEN TEST APPT/AP/DHS PAY | 9 |
| 01/2019 | 108 | GEN RESULTS/AP/NEGATIVE | 40 |
| 01/2019 | 109 | GEN RESULTS/CP/NEGATIVE | 52 |
| 01/2019 | 110 | GEN RESULTS/AP/CONCLUSIVE | 93 |
| 01/2019 | 111 | JUDGMENT DETERM PATERNITY | 1 |
| 01/2019 | 113 | CIVIL ACTION COVER SHEET | 1,411 |
| 01/2019 | 114 | ORDER COMPELLING...TESTS | 2 |
| 01/2019 | 116 | ORDER COMP GEN TST ALT4 | 81 |
| 01/2019 | 121 | GENETIC TESTING STIP | 174 |
| 01/2019 | 122 | GEN RESULTS/CP/POSITIVE | 97 |
| 01/2019 | 128 | JOINT PETITION FOR PAT | 98 |
| 01/2019 | 201 | AP COVER LETTER W/JDGT | 1,103 |
| 01/2019 | 202 | CP COVER LETTER W/JDGT | 1,141 |
| 01/2019 | 205 | JUDG/SUPP/OTHR REL(MSTR) | 1 |
| 01/2019 | 209 | ORD. APP. STIP & ADM/PAT | 26 |
| 01/2019 | 210 | SCHED CT APPEARANCE AP | 976 |
| 01/2019 | 211 | SCHED CT APPEARANCE CP | 1,217 |
| 01/2019 | 212 | PROOF OF SERVICE SUMMONS | 13 |
| 01/2019 | 213 | SUMMONS | 441 |

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| MONTH | FORM | DESCRIPTION | COUNT |
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| 01/2019 | 214 | ORDER APPROVING STIP | 93 |
| 01/2019 | 215 | PETITION TO MODIFY | 114 |
| 01/2019 | 217 | CERTIFICATE OF MAILING | 1 |
| 01/2019 | 219 | ORDER FOR CONTINUANCE | 110 |
| 01/2019 | 220 | ORDER OF TRANSFER | 1 |
| 01/2019 | 221 | COMPLAINT FOR SUPPORT | 1 |
| 01/2019 | 224 | ORDER OF DISMISSAL | 103 |
| 01/2019 | 228 | ORD. APP. STIP. & ADM/PAT | 7 |
| 01/2019 | 230 | ORD. MOD. FINAL JUDGMENT | 5 |
| 01/2019 | 233 | SUMMONS ALTI | 1,533 |
| 01/2019 | 234 | NTC TO CP OF NCP SUPP REQ | 2 |
| 01/2019 | 414 | ORDER FOR WITHHOLDING | 1,153 |
| 01/2019 | 422 | MOTION/CONTEMPT & OT. REL | 133 |
| 01/2019 | 423 | JUDG/CONTEMPT/OTHR RELIEF | 125 |
| 01/2019 | 438 | IRS RELEASE FORM | 7 |
| 01/2019 | 452 | FIDM JUDICIAL NTC OF ENCM | 146 |
| 01/2019 | 454 | FIDM NOTICE OF RELEASE | 52 |
| 01/2019 | 515 | WAIVER OF PROCESS | 112 |
| 01/2019 | 516 | STIP. AGREEMENT OF SUPP. | 135 |
| 01/2019 | 517 | AGREED ORDER OF MOD | 1 |
| 01/2019 | 518 | STIP FOR DELINQUENT CS | 329 |
| 01/2019 | 519 | JUDG. APP. STIP. AGREE. | 123 |
| 01/2019 | 520 | STIP AGREE & ADM OF PAT | 19 |
| 01/2019 | 521 | STIP/JDGT/WWO PATERNITY | 84 |
| 01/2019 | 522 | STIP TO SUSPEND SUPPORT | 7 |
| 01/2019 | 535 | NOTICE OF HEARING (ATTY) | 39 |
| 01/2019 | 553 | JUDG DET PAT & OTH RELIEF | 301 |
| 01/2019 | 556 | COM DET PAT & OTH RELIEF | 330 |
| 01/2019 | 560 | JUDG DISMISS (NO PROCESS) | 68 |
| 01/2019 | 561 | MOT/DISMISS (BLOOD TEST) | 1 |
| 01/2019 | 562 | JUDG/DISMISS (BLOOD TEST) | 12 |
| 01/2019 | 563 | MOT/DISMISS (GENERAL) | 20 |
| 01/2019 | 564 | JUDG DISMISS (GENERAL) | 47 |
| 01/2019 | 565 | MOTION FOR CONTINUANCE | 1 |
| 01/2019 | 566 | ORDER OF CONTINUANCE | 3 |
| 01/2019 | 567 | JUDG FOR SUPP...URESA | 1 |
| 01/2019 | 570 | ORDER SETTING CAUSE | 173 |
| 01/2019 | 572 | SUBPOENA | 1 |
| 01/2019 | 575 | NOTICE OF HEARING | 412 |
| 01/2019 | 577 | AFFIDA AND AFFIRM OF PAT | 1,270 |
| 01/2019 | 587 | ORDER TRANSMITTAL | 2 |
| 01/2019 | 666 | REQUEST FOR PROSECUTION | 157 |
| 01/2019 | 701 | COMP FOR SUPP & OTH REL | 510 |
| 01/2019 | 704 | JUDG FOR PAT UNDER URESA | 5 |
| 01/2019 | 705 | JUDG/SUPPORT UNDER URESA | 2 |
| 01/2019 | 706 | MOTION TO MOD FINAL JUDG | 2 |
| 01/2019 | 707 | ORDER MOD FINAL JDGT | 112 |
| 01/2019 | 708 | JUDG DET PAT & OTH RELIEF | 1 |
| 01/2019 | 710 | JUDG/SUPP & OTHER RELIEF | 477 |
| 01/2019 | 711 | ORDER/WH G'FATHER WH | 10 |
| 01/2019 | 713 | LETTER TO AP'S ATTORNEY | 1 |
| 01/2019 | 715 | MOT/CONTEMPT & MOD JUDG | 8 |
| 01/2019 | 716 | JUDG FOR CONTEMPT & MOD | 9 |
| 01/2019 | 717 | STIP AGREE OF PATERNITY | 30 |
| 01/2019 | 721 | PETIT TO MOD FINAL JUDGMT | 1 |
| 01/2019 | 722 | PET/CONTEMPT & MOD JUDGMT | 1 |
| 01/2019 | 723 | JUDG CONT O/R ALTI | 3 |
| 01/2019 | 733 | REDIRECTION NOTICE CP | 200 |
| 01/2019 | 734 | REDIRECTION NOTICE AP | 214 |
| 01/2019 | 735 | REDIRECTION NOTICE EMPL | 62 |
| 01/2019 | 736 | REDIRECTION NOT. COURT | 156 |
| 01/2019 | 806 | ENF TRANS #1 INIT REQUEST | 364 |
| 01/2019 | 807 | LOCATE DATA SHEET NCP/CP | 4 |
| 01/2019 | 808 | PATERNITY AFFADAVIT/UIFSA | 176 |
| 01/2019 | 809 | NOTICE OF LIEN | 32 |
| 01/2019 | 810 | GENERAL TESTIMONY/UIFSA | 233 |
| 01/2019 | 811 | UNIFORM SUPPORT PETITION | 234 |
| 01/2019 | 813 | REGISTRATION STATEMENT | 41 |

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| MONTH | FORM | DESCRIPTION | COUNT |
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| 01/2019 | 814 | NTC OF REG OF FORGN SUPRT | 34 |
| 01/2019 | 816 | ENF TRANS #2 SUBSQNT ACTN | 1,050 |
| 01/2019 | 818 | ORDER/NOTICE TO WITHHOLD | 1,166 |
| 01/2019 | 821 | NATIONAL MEDICAL SUPPORT | 173 |
| 01/2019 | 826 | ENF TRN #3 REQ ASSTN/DISC | 130 |
| 01/2019 | 830 | ORDER APPROVING UIFSA REG | 34 |
| 01/2019 | 831 | UIFSA CONFIDENTIAL INFO | 653 |
| 01/2019 | 832 | UIFSA PERSONAL INFO FORM | 229 |
| 01/2019 | 905 | FREE FORM LEGAL TO CP | 402 |
| 01/2019 | 906 | FREE FORM LEGAL TO AP | 360 |
| 01/2019 | 907 | FREE FORM LEGAL TO EMPL | 29 |
| 01/2019 | 908 | FREE FORM LEGAL: OTH ST | 27 |
| 01/2019 | 909 | FREE FORM LEGAL: OUTSIDE | 37 |
| 01/2019 | 991 | STIP TO MODIFY SUPPORT | 24 |
| 01/2019 | | TOTAL | 21,798 |
| 02/2019 | 100 | AFFI/ADMIS OF PATERNITY | 36 |
| 02/2019 | 101 | ORDER FOR GENETIC TESTS | 22 |
| 02/2019 | 104 | GENETIC TEST APPT AP | 65 |
| 02/2019 | 105 | GENETIC TEST APPT CP | 257 |
| 02/2019 | 106 | GENETIC TEST APPT LAB | 1 |
| 02/2019 | 107 | GEN TEST APPT/AP/DHS PAY | 11 |
| 02/2019 | 108 | GEN RESULTS/AP/NEGATIVE | 35 |
| 02/2019 | 109 | GEN RESULTS/CP/NEGATIVE | 39 |
| 02/2019 | 110 | GEN RESULTS/AP/CONCLUSIVE | 92 |
| 02/2019 | 111 | JUDGMENT DETERM PATERNITY | 1 |
| 02/2019 | 113 | CIVIL ACTION COVER SHEET | 1,460 |
| 02/2019 | 114 | ORDER COMPELLING...TESTS | 5 |
| 02/2019 | 116 | ORDER COMP GEN TST ALT4 | 70 |
| 02/2019 | 117 | GENETIC TEST APPT OBP | 1 |
| 02/2019 | 121 | GENETIC TESTING STIP | 168 |
| 02/2019 | 122 | GEN RESULTS/CP/POSITIVE | 110 |
| 02/2019 | 126 | MOTION TO SHOW CAUSE GT | 9 |
| 02/2019 | 128 | JOINT PETITION FOR PAT | 82 |
| 02/2019 | 201 | AP COVER LETTER W/JDGT | 1,022 |
| 02/2019 | 202 | CP COVER LETTER W/JDGT | 1,019 |
| 02/2019 | 205 | JUDG/SUPP/OTHR REL(MSTR) | 2 |
| 02/2019 | 209 | ORD. APP. STIP & ADM/PAT | 28 |
| 02/2019 | 210 | SCHED CT APPEARANCE AP | 704 |
| 02/2019 | 211 | SCHED CT APPEARANCE CP | 954 |
| 02/2019 | 212 | PROOF OF SERVICE SUMMONS | 17 |
| 02/2019 | 213 | SUMMONS | 514 |
| 02/2019 | 214 | ORDER APPROVING STIP | 69 |
| 02/2019 | 215 | PETITION TO MODIFY | 112 |
| 02/2019 | 219 | ORDER FOR CONTINUANCE | 114 |
| 02/2019 | 221 | COMPLAINT FOR SUPPORT | 2 |
| 02/2019 | 224 | ORDER OF DISMISSAL | 123 |
| 02/2019 | 226 | ORDER AND JUDG...URESA | 1 |
| 02/2019 | 228 | ORD. APP. STIP. & ADM/PAT | 10 |
| 02/2019 | 233 | SUMMONS ALT1 | 1,281 |
| 02/2019 | 234 | NTC TO CP OF NCP SUPP REQ | 3 |
| 02/2019 | 414 | ORDER FOR WITHHOLDING | 1,127 |
| 02/2019 | 422 | MOTION/CONTEMPT & OT. REL | 116 |
| 02/2019 | 423 | JUDG/CONTEMPT/OTHR RELIEF | 97 |
| 02/2019 | 434 | PETITION/CONT AND OT REL | 5 |
| 02/2019 | 438 | IRS RELEASE FORM | 23 |
| 02/2019 | 452 | FIDM JUDICIAL NTC OF ENCM | 144 |
| 02/2019 | 454 | FIDM NOTICE OF RELEASE | 54 |
| 02/2019 | 515 | WAIVER OF PROCESS | 71 |
| 02/2019 | 516 | STIP. AGREEMENT OF SUPP. | 133 |
| 02/2019 | 518 | STIP FOR DELINQUENT CS | 353 |
| 02/2019 | 519 | JUDG. APP. STIP. AGREE. | 166 |
| 02/2019 | 520 | STIP AGREE & ADM OF PAT | 20 |
| 02/2019 | 521 | STIP/JDGT/WWO PATERNITY | 78 |
| 02/2019 | 522 | STIP TO SUSPEND SUPPORT | 8 |
| 02/2019 | 535 | NOTICE OF HEARING (ATTY) | 25 |
| 02/2019 | 553 | JUDG DET PAT & OTH RELIEF | 280 |
| 02/2019 | 556 | COM DET PAT & OTH RELIEF | 316 |

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| 02/2019 | 560 | JUDG DISMISS (NO PROCESS) | 36 |
| 02/2019 | 562 | JUDG/DISMISS (BLOOD TEST) | 12 |
| 02/2019 | 563 | MOT/DISMISS (GENERAL) | 4 |
| 02/2019 | 564 | JUDG DISMISS (GENERAL) | 34 |
| 02/2019 | 566 | ORDER OF CONTINUANCE | 1 |
| 02/2019 | 567 | JUDG FOR SUPP...URESA | 1 |
| 02/2019 | 570 | ORDER SETTING CAUSE | 207 |
| 02/2019 | 575 | NOTICE OF HEARING | 653 |
| 02/2019 | 577 | AFFIDA AND AFFIRM OF PAT | 1,114 |
| 02/2019 | 587 | ORDER TRANSMITTAL | 1 |
| 02/2019 | 666 | REQUEST FOR PROSECUTION | 189 |
| 02/2019 | 701 | COMP FOR SUPP & OTH REL | 592 |
| 02/2019 | 702 | COMP/SUPP/OTH REL MEDSUPP | 1 |
| 02/2019 | 704 | JUDG FOR PAT UNDER URESA | 2 |
| 02/2019 | 705 | JUDG/SUPPORT UNDER URESA | 1 |
| 02/2019 | 706 | MOTION TO MOD FINAL JUDG | 1 |
| 02/2019 | 707 | ORDER MOD FINAL JDGT | 110 |
| 02/2019 | 708 | JUDG DET PAT & OTH RELIEF | 4 |
| 02/2019 | 709 | JUDG SUPP & OTHER RELIEF | 1 |
| 02/2019 | 710 | JUDG/SUPP & OTHER RELIEF | 487 |
| 02/2019 | 711 | ORDER/WH G'FATHER WH | 3 |
| 02/2019 | 715 | MOT/CONTEMPT & MOD JUDG | 8 |
| 02/2019 | 716 | JUDG FOR CONTEMPT & MOD | 4 |
| 02/2019 | 717 | STIP AGREE OF PATERNITY | 13 |
| 02/2019 | 722 | PET/CONTEMPT & MOD JUDGMT | 1 |
| 02/2019 | 733 | REDIRECTION NOTICE CP | 182 |
| 02/2019 | 734 | REDIRECTION NOTICE AP | 200 |
| 02/2019 | 735 | REDIRECTION NOTICE EMPL | 76 |
| 02/2019 | 736 | REDIRECTION NOT. COURT | 168 |
| 02/2019 | 806 | ENF TRANS #1 INIT REQUEST | 360 |
| 02/2019 | 807 | LOCATE DATA SHEET NCP/CP | 5 |
| 02/2019 | 808 | PATERNITY AFFADAVIT/UIFSA | 155 |
| 02/2019 | 809 | NOTICE OF LIEN | 61 |
| 02/2019 | 810 | GENERAL TESTIMONY/UIFSA | 223 |
| 02/2019 | 811 | UNIFORM SUPPORT PETITION | 219 |
| 02/2019 | 813 | REGISTRATION STATEMENT | 49 |
| 02/2019 | 814 | NTC OF REG OF FORGN SUPRT | 39 |
| 02/2019 | 816 | ENF TRANS #2 SUBSQNT ACTN | 818 |
| 02/2019 | 818 | ORDER/NOTICE TO WITHHOLD | 928 |
| 02/2019 | 821 | NATIONAL MEDICAL SUPPORT | 168 |
| 02/2019 | 826 | ENF TRN #3 REQ ASSTN/DISC | 101 |
| 02/2019 | 830 | ORDER APPROVING UIFSA REG | 25 |
| 02/2019 | 831 | UIFSA CONFIDENTIAL INFO | 599 |
| 02/2019 | 832 | UIFSA PERSONAL INFO FORM | 219 |
| 02/2019 | 905 | FREE FORM LEGAL TO CP | 477 |
| 02/2019 | 906 | FREE FORM LEGAL TO AP | 255 |
| 02/2019 | 907 | FREE FORM LEGAL TO EMPL | 24 |
| 02/2019 | 908 | FREE FORM LEGAL: OTH ST | 19 |
| 02/2019 | 909 | FREE FORM LEGAL: OUTSIDE | 26 |
| 02/2019 | 991 | STIP TO MODIFY SUPPORT | 14 |
| 02/2019 | | TOTAL | 20,345 |
| 03/2019 | 100 | AFFI/ADMIS OF PATERNITY | 33 |
| 03/2019 | 101 | ORDER FOR GENETIC TESTS | 2 |
| 03/2019 | 104 | GENETIC TEST APPT AP | 40 |
| 03/2019 | 105 | GENETIC TEST APPT CP | 217 |
| 03/2019 | 107 | GEN TEST APPT/AP/DHS PAY | 7 |
| 03/2019 | 108 | GEN RESULTS/AP/NEGATIVE | 34 |
| 03/2019 | 109 | GEN RESULTS/CP/NEGATIVE | 33 |
| 03/2019 | 110 | GEN RESULTS/AP/CONCLUSIVE | 94 |
| 03/2019 | 113 | CIVIL ACTION COVER SHEET | 1,596 |
| 03/2019 | 114 | ORDER COMPELLING...TESTS | 2 |
| 03/2019 | 116 | ORDER COMP GEN TST ALT4 | 68 |
| 03/2019 | 121 | GENETIC TESTING STIP | 145 |
| 03/2019 | 122 | GEN RESULTS/CP/POSITIVE | 108 |
| 03/2019 | 126 | MOTION TO SHOW CAUSE GT | 6 |
| 03/2019 | 128 | JOINT PETITION FOR PAT | 69 |
| 03/2019 | 201 | AP COVER LETTER W/JDGT | 1,323 |

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| 03/2019 | 202 | CP COVER LETTER W/JDGT | 1,321 |
| 03/2019 | 209 | ORD. APP. STIP & ADM/PAT | 29 |
| 03/2019 | 210 | SCHED CT APPEARANCE AP | 661 |
| 03/2019 | 211 | SCHED CT APPEARANCE CP | 1,111 |
| 03/2019 | 212 | PROOF OF SERVICE SUMMONS | 18 |
| 03/2019 | 213 | SUMMONS | 641 |
| 03/2019 | 214 | ORDER APPROVING STIP | 125 |
| 03/2019 | 215 | PETITION TO MODIFY | 130 |
| 03/2019 | 217 | CERTIFICATE OF MAILING | 2 |
| 03/2019 | 219 | ORDER FOR CONTINUANCE | 163 |
| 03/2019 | 220 | ORDER OF TRANSFER | 1 |
| 03/2019 | 224 | ORDER OF DISMISSAL | 84 |
| 03/2019 | 227 | MOTION TO TRANSFER | 1 |
| 03/2019 | 228 | ORD. APP. STIP. & ADM/PAT | 15 |
| 03/2019 | 230 | ORD. MOD. FINAL JUDGMENT | 3 |
| 03/2019 | 233 | SUMMONS ALT1 | 1,110 |
| 03/2019 | 234 | NTC TO CP OF NCP SUPP REQ | 2 |
| 03/2019 | 414 | ORDER FOR WITHHOLDING | 1,132 |
| 03/2019 | 422 | MOTION/CONTEMPT & OT. REL | 157 |
| 03/2019 | 423 | JUDG/CONTEMPT/OTHR RELIEF | 111 |
| 03/2019 | 428 | PETITION/CONTEMPT OF EMPL | 1 |
| 03/2019 | 438 | IRS RELEASE FORM | 153 |
| 03/2019 | 452 | FIDM JUDICIAL NTC OF ENCM | 145 |
| 03/2019 | 454 | FIDM NOTICE OF RELEASE | 88 |
| 03/2019 | 515 | WAIVER OF PROCESS | 72 |
| 03/2019 | 516 | STIP. AGREEMENT OF SUPP. | 119 |
| 03/2019 | 518 | STIP FOR DELINQUENT CS | 473 |
| 03/2019 | 519 | JUDG. APP. STIP. AGREE. | 265 |
| 03/2019 | 520 | STIP AGREE & ADM OF PAT | 21 |
| 03/2019 | 521 | STIP/JDGT/WWO PATERNITY | 82 |
| 03/2019 | 522 | STIP TO SUSPEND SUPPORT | 7 |
| 03/2019 | 535 | NOTICE OF HEARING (ATTY) | 28 |
| 03/2019 | 553 | JUDG DET PAT & OTH RELIEF | 221 |
| 03/2019 | 556 | COM DET PAT & OTH RELIEF | 301 |
| 03/2019 | 560 | JUDG DISMISS (NO PROCESS) | 8 |
| 03/2019 | 561 | MOT/DISMISS (BLOOD TEST) | 1 |
| 03/2019 | 562 | JUDG/DISMISS (BLOOD TEST) | 9 |
| 03/2019 | 563 | MOT/DISMISS (GENERAL) | 5 |
| 03/2019 | 564 | JUDG DISMISS (GENERAL) | 75 |
| 03/2019 | 566 | ORDER OF CONTINUANCE | 2 |
| 03/2019 | 567 | JUDG FOR SUPP...URESA | 8 |
| 03/2019 | 570 | ORDER SETTING CAUSE | 269 |
| 03/2019 | 572 | SUBPOENA | 5 |
| 03/2019 | 573 | SUBPOENA DUCES TECUM | 4 |
| 03/2019 | 575 | NOTICE OF HEARING | 425 |
| 03/2019 | 576 | MOTION TO TRANSFER | 1 |
| 03/2019 | 577 | AFFIDA AND AFFIRM OF PAT | 1,207 |
| 03/2019 | 606 | MED INS FOR DEP CHILDREN | 2 |
| 03/2019 | 666 | REQUEST FOR PROSECUTION | 155 |
| 03/2019 | 701 | COMP FOR SUPP & OTH REL | 622 |
| 03/2019 | 703 | ORDR APPROV STIP/PATER | 1 |
| 03/2019 | 704 | JUDG FOR PAT UNDER URESA | 4 |
| 03/2019 | 705 | JUDG/SUPPORT UNDER URESA | 1 |
| 03/2019 | 706 | MOTION TO MOD FINAL JUDG | 2 |
| 03/2019 | 707 | ORDER MOD FINAL JDGT | 125 |
| 03/2019 | 710 | JUDG/SUPP & OTHER RELIEF | 427 |
| 03/2019 | 711 | ORDER/WH G'FATHER WH | 6 |
| 03/2019 | 715 | MOT/CONTEMPT & MOD JUDG | 8 |
| 03/2019 | 716 | JUDG FOR CONTEMPT & MOD | 8 |
| 03/2019 | 717 | STIP AGREE OF PATERNITY | 15 |
| 03/2019 | 723 | JUDG CONT O/R ALT1 | 7 |
| 03/2019 | 733 | REDIRECTION NOTICE CP | 170 |
| 03/2019 | 734 | REDIRECTION NOTICE AP | 193 |
| 03/2019 | 735 | REDIRECTION NOTICE EMPL | 67 |
| 03/2019 | 736 | REDIRECTION NOT. COURT | 137 |
| 03/2019 | 806 | ENF TRANS #1 INIT REQUEST | 318 |
| 03/2019 | 807 | LOCATE DATA SHEET NCP/CP | 2 |
| 03/2019 | 808 | PATERNITY AFFADAVIT/UIFSA | 156 |

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| MONTH | FORM | DESCRIPTION | COUNT |
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| 03/2019 | 809 | NOTICE OF LIEN | 11 |
| 03/2019 | 810 | GENERAL TESTIMONY/UIFSA | 218 |
| 03/2019 | 811 | UNIFORM SUPPORT PETITION | 219 |
| 03/2019 | 813 | REGISTRATION STATEMENT | 45 |
| 03/2019 | 814 | NTC OF REG OF FORGN SUPRT | 32 |
| 03/2019 | 816 | ENF TRANS #2 SUBSQNT ACTN | 1,043 |
| 03/2019 | 818 | ORDER/NOTICE TO WITHHOLD | 790 |
| 03/2019 | 821 | NATIONAL MEDICAL SUPPORT | 182 |
| 03/2019 | 826 | ENF TRN #3 REQ ASSTN/DISC | 114 |
| 03/2019 | 830 | ORDER APPROVING UIFSA REG | 31 |
| 03/2019 | 831 | UIFSA CONFIDENTIAL INFO | 665 |
| 03/2019 | 832 | UIFSA PERSONAL INFO FORM | 217 |
| 03/2019 | 905 | FREE FORM LEGAL TO CP | 740 |
| 03/2019 | 906 | FREE FORM LEGAL TO AP | 280 |
| 03/2019 | 907 | FREE FORM LEGAL TO EMPL | 20 |
| 03/2019 | 908 | FREE FORM LEGAL: OTH ST | 14 |
| 03/2019 | 909 | FREE FORM LEGAL: OUTSIDE | 32 |
| 03/2019 | 991 | STIP TO MODIFY SUPPORT | 27 |
| 03/2019 | | TOTAL | 21,695 |
| 04/2019 | 100 | AFFI/ADMIS OF PATERNITY | 28 |
| 04/2019 | 101 | ORDER FOR GENETIC TESTS | 9 |
| 04/2019 | 104 | GENETIC TEST APPT AP | 56 |
| 04/2019 | 105 | GENETIC TEST APPT CP | 257 |
| 04/2019 | 106 | GENETIC TEST APPT LAB | 1 |
| 04/2019 | 107 | GEN TEST APPT/AP/DHS PAY | 7 |
| 04/2019 | 108 | GEN RESULTS/AP/NEGATIVE | 52 |
| 04/2019 | 109 | GEN RESULTS/CP/NEGATIVE | 59 |
| 04/2019 | 110 | GEN RESULTS/AP/CONCLUSIVE | 104 |
| 04/2019 | 113 | CIVIL ACTION COVER SHEET | 1,854 |
| 04/2019 | 116 | ORDER COMP GEN TST ALT4 | 60 |
| 04/2019 | 121 | GENETIC TESTING STIP | 146 |
| 04/2019 | 122 | GEN RESULTS/CP/POSITIVE | 112 |
| 04/2019 | 126 | MOTION TO SHOW CAUSE GT | 3 |
| 04/2019 | 128 | JOINT PETITION FOR PAT | 85 |
| 04/2019 | 201 | AP COVER LETTER W/JDGT | 995 |
| 04/2019 | 202 | CP COVER LETTER W/JDGT | 973 |
| 04/2019 | 209 | ORD. APP. STIP & ADM/PAT | 30 |
| 04/2019 | 210 | SCHED CT APPEARANCE AP | 706 |
| 04/2019 | 211 | SCHED CT APPEARANCE CP | 1,193 |
| 04/2019 | 212 | PROOF OF SERVICE SUMMONS | 14 |
| 04/2019 | 213 | SUMMONS | 805 |
| 04/2019 | 214 | ORDER APPROVING STIP | 113 |
| 04/2019 | 215 | PETITION TO MODIFY | 133 |
| 04/2019 | 219 | ORDER FOR CONTINUANCE | 88 |
| 04/2019 | 220 | ORDER OF TRANSFER | 2 |
| 04/2019 | 224 | ORDER OF DISMISSAL | 104 |
| 04/2019 | 227 | MOTION TO TRANSFER | 4 |
| 04/2019 | 228 | ORD. APP. STIP. & ADM/PAT | 17 |
| 04/2019 | 230 | ORD. MOD. FINAL JUDGMENT | 1 |
| 04/2019 | 233 | SUMMONS ALT1 | 1,283 |
| 04/2019 | 414 | ORDER FOR WITHHOLDING | 1,334 |
| 04/2019 | 422 | MOTION/CONTEMPT & OT. REL | 225 |
| 04/2019 | 423 | JUDG/CONTEMPT/OTHR RELIEF | 149 |
| 04/2019 | 438 | IRS RELEASE FORM | 158 |
| 04/2019 | 452 | FIDM JUDICIAL NTC OF ENCM | 148 |
| 04/2019 | 453 | FIDM NOTICE OF CONTEST | 2 |
| 04/2019 | 454 | FIDM NOTICE OF RELEASE | 100 |
| 04/2019 | 515 | WAIVER OF PROCESS | 73 |
| 04/2019 | 516 | STIP. AGREEMENT OF SUPP. | 113 |
| 04/2019 | 518 | STIP FOR DELINQUENT CS | 331 |
| 04/2019 | 519 | JUDG. APP. STIP. AGREE. | 277 |
| 04/2019 | 520 | STIP AGREE & ADM OF PAT | 13 |
| 04/2019 | 521 | STIP/JDGT/WWO PATERNITY | 77 |
| 04/2019 | 522 | STIP TO SUSPEND SUPPORT | 14 |
| 04/2019 | 535 | NOTICE OF HEARING (ATTY) | 37 |
| 04/2019 | 553 | JUDG DET PAT & OTH RELIEF | 269 |
| 04/2019 | 556 | COM DET PAT & OTH RELIEF | 400 |

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*** METSS LEGAL NOTICE COUNTS BY MONTH ***

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| MONTH | FORM | DESCRIPTION | COUNT |
|---------|------|---------------------------|--------|
| 04/2019 | 560 | JUDG DISMISS (NO PROCESS) | 20 |
| 04/2019 | 561 | MOT/DISMISS (BLOOD TEST) | 2 |
| 04/2019 | 562 | JUDG/DISMISS (BLOOD TEST) | 4 |
| 04/2019 | 563 | MOT/DISMISS (GENERAL) | 6 |
| 04/2019 | 564 | JUDG DISMISS (GENERAL) | 35 |
| 04/2019 | 567 | JUDG FOR SUPP...URESA | 2 |
| 04/2019 | 570 | ORDER SETTING CAUSE | 317 |
| 04/2019 | 572 | SUBPOENA | 3 |
| 04/2019 | 575 | NOTICE OF HEARING | 628 |
| 04/2019 | 576 | MOTION TO TRANSFER | 4 |
| 04/2019 | 577 | AFFIDA AND AFFIRM OF PAT | 1,175 |
| 04/2019 | 586 | MOTION TO DISMISS | 1 |
| 04/2019 | 606 | MED INS FOR DEP CHILDREN | 2 |
| 04/2019 | 666 | REQUEST FOR PROSECUTION | 254 |
| 04/2019 | 701 | COMP FOR SUPP & OTH REL | 676 |
| 04/2019 | 704 | JUDG FOR PAT UNDER URESA | 6 |
| 04/2019 | 705 | JUDG/SUPPORT UNDER URESA | 3 |
| 04/2019 | 707 | ORDER MOD FINAL JDGT | 120 |
| 04/2019 | 710 | JUDG/SUPP & OTHER RELIEF | 517 |
| 04/2019 | 711 | ORDER/WH G'FATHER WH | 3 |
| 04/2019 | 715 | MOT/CONTEMPT & MOD JUDG | 6 |
| 04/2019 | 716 | JUDG FOR CONTEMPT & MOD | 10 |
| 04/2019 | 717 | STIP AGREE OF PATERNITY | 15 |
| 04/2019 | 722 | PET/CONTEMPT & MOD JUDGMT | 9 |
| 04/2019 | 723 | JUDG CONT O/R ALT1 | 10 |
| 04/2019 | 733 | REDIRECTION NOTICE CP | 153 |
| 04/2019 | 734 | REDIRECTION NOTICE AP | 156 |
| 04/2019 | 735 | REDIRECTION NOTICE EMPL | 48 |
| 04/2019 | 736 | REDIRECTION NOT. COURT | 131 |
| 04/2019 | 806 | ENF TRANS #1 INIT REQUEST | 271 |
| 04/2019 | 807 | LOCATE DATA SHEET NCP/CP | 4 |
| 04/2019 | 808 | PATERNITY AFFADAVIT/UIFSA | 100 |
| 04/2019 | 809 | NOTICE OF LIEN | 105 |
| 04/2019 | 810 | GENERAL TESTIMONY/UIFSA | 168 |
| 04/2019 | 811 | UNIFORM SUPPORT PETITION | 162 |
| 04/2019 | 813 | REGISTRATION STATEMENT | 36 |
| 04/2019 | 814 | NTC OF REG OF FORGN SUPRT | 49 |
| 04/2019 | 816 | ENF TRANS #2 SUBSQNT ACTN | 851 |
| 04/2019 | 818 | ORDER/NOTICE TO WITHHOLD | 685 |
| 04/2019 | 821 | NATIONAL MEDICAL SUPPORT | 182 |
| 04/2019 | 826 | ENF TRN #3 REQ ASSTN/DISC | 115 |
| 04/2019 | 830 | ORDER APPROVING UIFSA REG | 37 |
| 04/2019 | 831 | UIFSA CONFIDENTIAL INFO | 534 |
| 04/2019 | 832 | UIFSA PERSONAL INFO FORM | 161 |
| 04/2019 | 905 | FREE FORM LEGAL TO CP | 1,143 |
| 04/2019 | 906 | FREE FORM LEGAL TO AP | 364 |
| 04/2019 | 907 | FREE FORM LEGAL TO EMPL | 20 |
| 04/2019 | 908 | FREE FORM LEGAL: OTH ST | 28 |
| 04/2019 | 909 | FREE FORM LEGAL: OUTSIDE | 39 |
| 04/2019 | 991 | STIP TO MODIFY SUPPORT | 25 |
| 04/2019 | | TOTAL | 22,409 |
| 05/2019 | 100 | AFFI/ADMIS OF PATERNITY | 27 |
| 05/2019 | 101 | ORDER FOR GENETIC TESTS | 8 |
| 05/2019 | 104 | GENETIC TEST APPT AP | 56 |
| 05/2019 | 105 | GENETIC TEST APPT CP | 241 |
| 05/2019 | 107 | GEN TEST APPT/AP/DHS PAY | 6 |
| 05/2019 | 108 | GEN RESULTS/AP/NEGATIVE | 37 |
| 05/2019 | 109 | GEN RESULTS/CP/NEGATIVE | 47 |
| 05/2019 | 110 | GEN RESULTS/AP/CONCLUSIVE | 91 |
| 05/2019 | 111 | JUDGMENT DETERM PATERNITY | 1 |
| 05/2019 | 113 | CIVIL ACTION COVER SHEET | 1,582 |
| 05/2019 | 114 | ORDER COMPELLING...TESTS | 1 |
| 05/2019 | 116 | ORDER COMP GEN TST ALT4 | 50 |
| 05/2019 | 121 | GENETIC TESTING STIP | 175 |
| 05/2019 | 122 | GEN RESULTS/CP/POSITIVE | 109 |
| 05/2019 | 126 | MOTION TO SHOW CAUSE GT | 2 |
| 05/2019 | 128 | JOINT PETITION FOR PAT | 71 |

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| MONTH | FORM | DESCRIPTION | COUNT |
|---------|------|---------------------------|-------|
| 05/2019 | 201 | AP COVER LETTER W/JDGT | 1,473 |
| 05/2019 | 202 | CP COVER LETTER W/JDGT | 1,431 |
| 05/2019 | 209 | ORD. APP. STIP & ADM/PAT | 36 |
| 05/2019 | 210 | SCHED CT APPEARANCE AP | 629 |
| 05/2019 | 211 | SCHED CT APPEARANCE CP | 974 |
| 05/2019 | 212 | PROOF OF SERVICE SUMMONS | 26 |
| 05/2019 | 213 | SUMMONS | 490 |
| 05/2019 | 214 | ORDER APPROVING STIP | 102 |
| 05/2019 | 215 | PETITION TO MODIFY | 141 |
| 05/2019 | 217 | CERTIFICATE OF MAILING | 1 |
| 05/2019 | 218 | ORDER | 1 |
| 05/2019 | 219 | ORDER FOR CONTINUANCE | 68 |
| 05/2019 | 220 | ORDER OF TRANSFER | 2 |
| 05/2019 | 224 | ORDER OF DISMISSAL | 83 |
| 05/2019 | 228 | ORD. APP. STIP. & ADM/PAT | 6 |
| 05/2019 | 229 | ORDR COMPEL...BLOOD TESTS | 1 |
| 05/2019 | 233 | SUMMONS ALTI | 1,212 |
| 05/2019 | 234 | NTC TO CP OF NCP SUPP REQ | 1 |
| 05/2019 | 414 | ORDER FOR WITHHOLDING | 1,236 |
| 05/2019 | 422 | MOTION/CONTEMPT & OT. REL | 267 |
| 05/2019 | 423 | JUDG/CONTEMPT/OTHR RELIEF | 206 |
| 05/2019 | 438 | IRS RELEASE FORM | 155 |
| 05/2019 | 452 | FIDM JUDICIAL NTC OF ENCM | 98 |
| 05/2019 | 454 | FIDM NOTICE OF RELEASE | 89 |
| 05/2019 | 455 | FIDM NTC OF DISPOSITION | 2 |
| 05/2019 | 515 | WAIVER OF PROCESS | 90 |
| 05/2019 | 516 | STIP. AGREEMENT OF SUPP. | 114 |
| 05/2019 | 518 | STIP FOR DELINQUENT CS | 294 |
| 05/2019 | 519 | JUDG. APP. STIP. AGREE. | 267 |
| 05/2019 | 520 | STIP AGREE & ADM OF PAT | 26 |
| 05/2019 | 521 | STIP/JDGT/WWO PATERNITY | 82 |
| 05/2019 | 522 | STIP TO SUSPEND SUPPORT | 4 |
| 05/2019 | 535 | NOTICE OF HEARING (ATTY) | 40 |
| 05/2019 | 553 | JUDG DET PAT & OTH RELIEF | 255 |
| 05/2019 | 556 | COM DET PAT & OTH RELIEF | 285 |
| 05/2019 | 560 | JUDG DISMISS (NO PROCESS) | 39 |
| 05/2019 | 561 | MOT/DISMISS (BLOOD TEST) | 2 |
| 05/2019 | 562 | JUDG/DISMISS (BLOOD TEST) | 10 |
| 05/2019 | 563 | MOT/DISMISS (GENERAL) | 8 |
| 05/2019 | 564 | JUDG DISMISS (GENERAL) | 47 |
| 05/2019 | 567 | JUDG FOR SUPP...URESA | 1 |
| 05/2019 | 570 | ORDER SETTING CAUSE | 190 |
| 05/2019 | 572 | SUBPOENA | 4 |
| 05/2019 | 575 | NOTICE OF HEARING | 606 |
| 05/2019 | 577 | AFFIDA AND AFFIRM OF PAT | 1,272 |
| 05/2019 | 587 | ORDER TRANSMITTAL | 3 |
| 05/2019 | 606 | MED INS FOR DEP CHILDREN | 31 |
| 05/2019 | 666 | REQUEST FOR PROSECUTION | 344 |
| 05/2019 | 701 | COMP FOR SUPP & OTH REL | 481 |
| 05/2019 | 704 | JUDG FOR PAT UNDER URESA | 4 |
| 05/2019 | 705 | JUDG/SUPPORT UNDER URESA | 1 |
| 05/2019 | 707 | ORDER MOD FINAL JDGT | 133 |
| 05/2019 | 708 | JUDG DET PAT & OTH RELIEF | 2 |
| 05/2019 | 710 | JUDG/SUPP & OTHER RELIEF | 389 |
| 05/2019 | 711 | ORDER/WH G'FATHER WH | 7 |
| 05/2019 | 715 | MOT/CONTEMPT & MOD JUDG | 12 |
| 05/2019 | 716 | JUDG FOR CONTEMPT & MOD | 8 |
| 05/2019 | 717 | STIP AGREE OF PATERNITY | 18 |
| 05/2019 | 722 | PET/CONTEMPT & MOD JUDGMT | 3 |
| 05/2019 | 723 | JUDG CONT O/R ALTI | 10 |
| 05/2019 | 733 | REDIRECTION NOTICE CP | 197 |
| 05/2019 | 734 | REDIRECTION NOTICE AP | 210 |
| 05/2019 | 735 | REDIRECTION NOTICE EMPL | 74 |
| 05/2019 | 736 | REDIRECTION NOT. COURT | 173 |
| 05/2019 | 806 | ENF TRANS #1 INIT REQUEST | 342 |
| 05/2019 | 807 | LOCATE DATA SHEET NCP/CP | 8 |
| 05/2019 | 808 | PATERNITY AFFADAVIT/UIFSA | 123 |
| 05/2019 | 809 | NOTICE OF LIEN | 161 |

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| MONTH | FORM | DESCRIPTION | COUNT |
|---------|------|---------------------------|---------|
| 05/2019 | 810 | GENERAL TESTIMONY/UIFSA | 203 |
| 05/2019 | 811 | UNIFORM SUPPORT PETITION | 202 |
| 05/2019 | 813 | REGISTRATION STATEMENT | 53 |
| 05/2019 | 814 | NTC OF REG OF FORGN SUPRT | 36 |
| 05/2019 | 816 | ENF TRANS #2 SUBSQNT ACTN | 914 |
| 05/2019 | 818 | ORDER/NOTICE TO WITHHOLD | 718 |
| 05/2019 | 821 | NATIONAL MEDICAL SUPPORT | 197 |
| 05/2019 | 826 | ENF TRN #3 REQ ASSTN/DISC | 97 |
| 05/2019 | 830 | ORDER APPROVING UIFSA REG | 39 |
| 05/2019 | 831 | UIFSA CONFIDENTIAL INFO | 643 |
| 05/2019 | 832 | UIFSA PERSONAL INFO FORM | 202 |
| 05/2019 | 905 | FREE FORM LEGAL TO CP | 1,021 |
| 05/2019 | 906 | FREE FORM LEGAL TO AP | 389 |
| 05/2019 | 907 | FREE FORM LEGAL TO EMPL | 38 |
| 05/2019 | 908 | FREE FORM LEGAL: OTH ST | 45 |
| 05/2019 | 909 | FREE FORM LEGAL: OUTSIDE | 32 |
| 05/2019 | 991 | STIP TO MODIFY SUPPORT | 17 |
| 05/2019 | | TOTAL | 22,450 |
| | | GRAND TOTAL | 256,372 |

Question 47: Call Volumes Report for the Past 6 Months

| Calls transferred by IVRS | | Average Talk Times by CSR's |
|---------------------------|--------|-----------------------------|
| 19-May | 60,568 | 4:48m |
| 19-Apr | 57,487 | 4:38m |
| 19-Mar | 67,079 | 4:32m |
| 19-Feb | 54,080 | 4:27m |
| 19-Jan | 62,044 | 4:43m |
| 18-Dec | 56,352 | 4:09m |

MDHS FILES TRANSMITTED to Current CSELS VENDOR

| JOB | DESCRIPTION | MDHS-FILENAME | NAME-OUT |
|----------|--|---------------------------|--------------------------|
| CS3JAL2P | ALERTS REPORT | CS.TEST.A1101006.PRODDISK | CS_MONTHLY_ALERTS_RPT |
| CS1JYW2P | PERSON MASTER FILE | CS.TEST.PM-YW.DISK | MDHS_PERSON-MASTER |
| | CASE FINANCIAL FILE | CS.TEST.CRD-CF2.DISK | MDHS_CASE-FINANCIAL |
| | ORDER FINANCIAL FILE | CS.TEST.YW-OF.DISK | MDHS_ORDER-FINANCIAL |
| | LEGAL SCHEDULE FILE | CS.TEST.YW-LS.DISK | MDHS_LEGAL-SCHEDULE |
| | CHILD SUPPORT FILE | CS.TEST.YW-CS.DISK | MDHS_CHILD-SUPPORT |
| CS1JYWDP | HELD CHECKS REPORT | CS.TEST.CV209005.PRODDISK | CS_DAILY_HELD_CHECKS_RPT |
| | EIWO ACKNOWLEDGEMENTS | CS.TEST.ACKTXT2.PRODDISK | CS_REJECTED_ACK_RPT |
| CS1JCU3P | SDU BATCHES/RECEIPTS WARNINGS | CS.TEST.CU10201.DISK | MDHS_RCPTS_WARNINGS_RPT |
| CS3JJP2P | CSEO ACTIVITY REPORT | CS.TEST.JP101003.PRODDISK | CS_CSEO_ACTIVITY_RPT |
| CS3JSCYP | REPORT OF PAPER CHECKS | CS.TEST.SCF00700.PRODDISK | CS_PAPER_CHECKS_RPT |
| CS3JYWLP | REPORT: CHECKS HELD FOR 180 DAYS OR MORE | CS.TEST.EXC01013.PRODDISK | CS_HELD_CHECKS_RPT |
| | REPORT: CHECKS ISSUED FOR 180 DAYS OR MORE | CS.TEST.EXC01014.PRODDISK | CS_ISSUED_CHECKS_RPT |
| | RECEIPTS NOT FULLY DISTRIBUTED REPORT | CS.PROD.UN100097.PRODDISK | CS_UNDISTRIBUTED_RPT |
| | CASES WITH TERMINATED ORDERS REPORT | CS.TEST.CLS02501.PRODDISK | CS_TERMED_ORDRS_RPT |

ATTACHMENT F

Formula for Evaluating Cost

1. Company A=\$150,000

Company A=35

2. Company B=\$160,000

**Company B=
\$150,000/\$160,000=.9375 x 35=32.8125**

3. Company C=\$180,000

**Company C=
\$150,000/\$180,000=.8333 x 35=29.16667**

Company A is the lowest offeror; therefore, the total evaluation points for price =35