

Mississippi Centralized Intake Effective November 1, 2009

REPORT ABUSE, NEGLECT or EXPLOITATION 1-800-222-8000

- Provides a central point of contact for all allegations of abuse, neglect and exploitation for the State of Mississippi that is available 24 hours a day, 7 days per week, and 365 days per year.
- In case of a walk-in to a CPS/DHS county office, office staff will explain to the reporter the new function of centralized intake and guide them through the new process of making a report.
- Reports are sent to the county of responsibility within one hour of receipt.
- Mississippi Centralized Intake will inform the reported if the agency's responsibilities, including protection of the reporters' identity, confidentiality of records, the investigation process, and any ongoing role of the reporter.
- Quality assurance and evaluation preformed via call monitoring and recording of all calls.
- Assists Social Workers in the identification of relatives, family strengths, available resources and family connections at intake.

You may submit a written report by logging onto
www.msabusehotline.mdhs.ms.gov

For all other services requests, please contact your local DHS office.

September 15, 2019	Policy 24 Abuse/Neglect Referral Process	Attachment A
--------------------	---	--------------