NOTICE OF INTENT TO AWARD

December 31, 2019

<table>
<thead>
<tr>
<th>Procurement Type and Number</th>
<th>Invitation for Bids (IFB) No. 3160003159</th>
</tr>
</thead>
<tbody>
<tr>
<td>Procurement Title</td>
<td>Language Line Services</td>
</tr>
<tr>
<td>Opening Date and Time</td>
<td>November 1, 2019, 10:30 AM, CT</td>
</tr>
</tbody>
</table>

The following vendors submitted responses to the above solicitation:

- Propio Language Services, LLC, Overland Park, Kansas
- Interpreters Unlimited, San Diego, California
- GLOBO, Wyncote, Pennsylvania
- Language Line Solutions, Monterey, California
- All World Language Consulting, Inc., Rockville, Maryland
- CYRACOM International, Inc., Tucson, Arizona
- AVAZA Language Services Corp., Nashville, Tennessee
- Lionbridge Technologies, Waltham, Maryland

The following vendors were determined non-responsive and/or non-responsible and has been notified separately of the reason(s) therefor:

- GLOBO, Wyncote, Pennsylvania
- Language Line Solutions, Monterey, California
- All World Language Consulting, Inc., Rockville, Maryland
- CYRACOM International, Inc., Tucson, Arizona
- Lionbridge Technologies, Waltham, Maryland

Responses were evaluated according to the criteria stated in the solicitation. We announce our intent to award a contract to the following vendor:

- Propio Language Services, LLC, Overland Park, Kansas

We would like to thank each vendor for your time and efforts in preparing a response to this solicitation.

We invite you to contact the Director of MDHS by e-mail submission to Bryan C. Wardlaw (Bryan.Wardlaw@mdhs.ms.gov), Chief Procurement Officer, if you would like to request a post-award vendor debriefing where we can share with you any applicable information about your response including significant weaknesses or deficiencies, technical ratings, and overall ranking specific to your company’s response. This debriefing is a meeting and not a hearing; therefore, legal representation is not required. However, if you prefer to have legal representation present, you must provide notification prior to the scheduled meeting so that we can also have legal representation present. Your request for debriefing must be received within three (3) business days after the issuance of this notice or no later than January 6, 2020, 5:00 PM, CT.

Vendors are reminded that any protests of this decision must be submitted to Bryan C. Wardlaw, Chief Procurement Officer, within seven (7) calendar days after the issuance of this notice or no later than January 7, 2020, 1:00 PM, CT. The protest must be in writing, identify the name and address of the protestor, provide appropriate identification of the procurement and resulting contract number (if known), and detail the nature of the protest, including available supporting exhibits, evidence, or documents to substantiate any claims.

The successful vendor is instructed not to begin work, purchase materials, or enter into subcontracts relating to the project or services until execution of the contract.

We appreciate your interest in doing business with the State of Mississippi.

Sincerely,

Bryan C. Wardlaw, Chief Procurement Officer
Mississippi Department of Human Services
200 South Lamar Street
Jackson, Mississippi 39201
Phone: (601) 359-4500