

Amendment #2
Quote Request No. 20200811 PDIS
RFx 3140002411
Professional Deaf Interpreter Services

Amendment to the QR is as follows:

1. Please see attached questions and answers.

Please acknowledge receipt of Amendment #2 by returning it, along with your quote package, by August 20, 2020, by 3:00 PM, CT. This acknowledgement should be enclosed in your quote package. **Failure to submit this acknowledgement may result in rejection of the quote package.**

Name of Company

Authorized Official's Typed Name/Title

Signature of Authorized Official
(*No stamped signature*)

Date

Should an amendment to the QR be issued, it will be posted on the MDHS website (www.mdhs.ms.gov) in a manner that all respondents will be able to view. Further, respondents must acknowledge receipt of any amendment to the solicitation by signing and returning the amendment with the quote package, by identifying the amendment number and date in the space provided for this purpose on this form, or by letter. The acknowledgment must be received by MDHS by the time and at the place specified for receipt of quotes. It is the respondent the website for amendments to the QR.

QUESTIONS AND ANSWERS

1. Can you share with me either the level of anticipated effort needed for this contract, or if there is any historical data of effort for the 2019-2020 year, or both?

Based on data from April 1, 2019 to March 31, 2020:

No. of hours billed for in-person professional deaf interpreter services: 175

No. of requests for in-person professional deaf interpreter services: 50

No historical data for video remote interpreting services as this is a new requirement.

2. Who is the incumbent agency? De l'Epee Deaf Services; however, the quote request requires additional services not included in the current contract.
3. Who are the current incumbents? See response to Number 2. What are their rates? Hourly in-person rate (during business hours) is \$49.00.
4. Is this bid open to individuals? Respondents must be licensed to do business in the State of MS as an independent contractor.
5. Is this bid open to out of state vendors? Yes, as long as the vendor is licensed to provide services in Mississippi that are required of this quote request.
6. What was the monthly average amount of ASL services requested in hours for 2019?
See response to Number 1.
7. Page 4 states to include "Proof of registration with the Mississippi Secretary of State (if applicable)." Is this requirement applicable for this bid? Yes, unless statutorily exempt. By submitting a quote, the Respondent certifies that it is registered to do business in the State of Mississippi as prescribed by Mississippi law and the Mississippi Secretary of State or, if not already registered, that it will do so within five (5) business days of being offered an award. Sole proprietors are not required to register with the Mississippi Secretary of State.
8. What is the cancellation policy if MDHS cancels assignments with less than 24 hour notice?
There is no additional charge, for cancellations, included within the scope.
9. What are the specific service address/locations where services will be provided? (Do you have a listing of the county offices locations or a link to reference?) Yes, you can find all Economic Assistance Eligibility County Office Locations at the following link;
<https://www.mdhs.ms.gov/contact/>
10. Post COVID, when services return to in-person needs, can VRI services be considered a reasonable substitute for service provision if no in-person interpreter is available to be provided? Yes.