

### Robert G. Anderson Executive Director

**QUOTE REQUEST (QR)** 

QR No. 20210211 CTCS for CONTROL TRAINING & CERTIFICATION SERVICES
Issue Date: February 11, 2021
RFx 3140002587

#### MDHS WELCOMES PARTICIPATION OF MINORITY BUSINESSES

#### **Contact Person:**

Jennifer Austin

Procurement.Services@mdhs.ms.gov

200 South Lamar Street

Jackson, MS 39201

(601) 359-4500

INVITATION: Subject to the attached and referenced terms and conditions, quotes for the acquisition of the products/services described in this QR will be received at this office until February 19, 2021, by 3:00 p.m., CT.

#### **PURPOSE**

The Mississippi Department of Human Services (MDHS) is requesting quotes from qualified respondents to provide Control Training & Certification Services. It is understood that any contract resulting from this solicitation may require approval by the Public Procurement Review Board (PPRB). If any contract resulting from this solicitation is not approved by the MDHS and/or PPRB (if required), it is void and no payment shall be made. MDHS will award one (1) contract for services mentioned. MDHS has the right to reject any and all quotes during any step of the procurement or awarding process (even after negotiations have begun).

#### **TERM**

The anticipated date for services to begin is March 15, 2021, with an ending date of March 14, 2022. Upon Notification by MDHS, at least thirty (30) days prior to each contract anniversary date, the contract may be renewed by MDHS for a period of two (2) successive one-year period(s) under the same prices, terms and conditions as in the original contract.

Compensation for services will be in the form of a firm fixed-rate agreement. A Unit Price shall be given, and that unit price shall be the same throughout the Contract.

#### **SCOPE OF SERVICES**

Independent Contractor shall provide certified control training to MDHS/Oakley Youth Development Center (OYDC) staff on how to use *proper physical and verbal control methods* to effectively manage juveniles receiving care at the OYDC facility located at 2375 Oakley Road, Raymond, Mississippi 39154.

#### The Independent Contractor shall perform and render the following services:

- 1. Training must be specifically designed for individuals who work with juvenile offenders, both genders (male and female), ranging in chronological age from ten (10) to seventeen (17), who are housed in a juvenile correctional/rehabilitation facility twenty-four (24) hours per day, daily/seven (7) days per week while servicing time for a criminal offense.
- 2. Provide recommended training utilizing "Training of the Trainers" or similar training, to certify OYDC staff in *proper physical and verbal control methods*. Upon certification by the Independent Contractor, staff shall be certified to officially train other OYDC employees and new hires.
- 3. Provide training up to twenty (20) new OYDC staff and two (2) re-certifications. The training shall be delivered over a four (4) to five (5) day period at a total of eight (8) hours per day.
- 4. Training schedule providing the dates and times shall be coordinated with the appropriate OYDC staff as designated by the Facility Director/Director of Institutions in conjunction with the campus Training Department.
- 5. Training and certification of OYDC staff in the area of *proper physical and verbal methods* shall provide effective, safe, easy to learn and easy to execute techniques for staff to implement as needed in a crisis situation.

6. The training shall address all the following subject areas/situations/topics as stated below for the training classes and others as recommended by the Independent Contractor. It's understood that the Independent Contractor may have classes with the same content under different names/titles.

### Subject areas/situations/topics Addressed by Independent Contractor

- Articulation of Action(s)
- Body Drills
- Cell and/or Room Extraction
- Documentation (Using & Understanding)
- Environmental Control
- Ground Defense
- Group Manual Development and/or Creation
- Lead Hand Self Defense
- Physical Intervention
- Privatized Corrections
- Situational Awareness
- Team Tactics
- Verbal De-Escalation
- Warning Signs of Intent
- Writing Reports
- Use of Force

- Breaking up two (2) or more youth in combative situation
- Defensive Tactics
- Dealing with Escapes
- Escorting and/or Transporting of Residents
- Justification of Action(s)
- Lesson Plan Development and/or Creation
- Prevention of Positional Asphyxia & Recovery Position
- Restraining Devices (Utilization)
- Scenarios
- Surviving Edge Weapon Attacks
- Timelines (Using and Understanding)
- Video Analysis
- Understanding Escalation
- Understanding De-escalation
- 7. The Independent Contractor shall deliver and provide documentation of successful course completion for each OYDC staff member that completes training. Upon successful completion of the course, the Contractor will provide certifications/documentation to each staff member. The Contractor will also provide the following:

### Training/Educational Materials for OYDC Certified Trainers (Provided by the Independent Contractor)

- Training materials such as notebooks, handouts, flyers, etc. which will be used by certified trainers in future training classes for other staff and/or new hires.
- Any videos, audio materials, etc. that will be needed and used by the certified trainers in future training classes for other staff and/or new hires.
- Access to copies of any software, USBs, DVDs, CDs, etc. needed by the certified trainers to train other staff and/or new hires.
- Access to any websites, blogs, etc., needed by the certified trainers to train other staff and/or new hires.

All services will be coordinated with the Division of Youth Services.

#### **QUOTE SUBMISSION**

Your response to this solicitation must be marked as "QR No. 20210211 CTCS" and may be submitted by mail, email or hand delivery. Responses submitted via email should be sent to the following:

#### Jennifer Austin

Procurement.Services@mdhs.ms.gov

Hand delivered or mailed responses should be delivered to the following: Jennifer Austin, 200 South Lamar Street, Jackson, MS 39201. Hand delivered responses should be delivered in an envelope that includes the respondent's name, physical address, Quote Request Number, and phone number.

Responses are due no later than February 19, 2021, at 3:00 p.m., CT. Quotes via facsimile will not be accepted. Any quotes received after this deadline shall be considered LATE and will be recorded as such and included in the procurement file. Late quotes are deemed non-responsive and not considered for further evaluation. Respondent will be notified if response is deemed non-responsive due to missed deadline. There are no exceptions to the deadline date and time or method of submission.

A completed quote packet shall include:

- completed and signed Quote Form (Attachment A);
- completed and signed Certifications and Assurances (Attachment B);
- completed and signed Debarment Verification Form (Attachment C);
- completed and signed Proprietary Information Form (Attachment D); and
- completed and signed Quote Exception Summary (Attachment E).

The following may be submitted with quote packet, but will be required before contract start date:

- completed and signed Minority Vendor Self Certification Form (Attachment F);
- E-Verify documentation, if applicable (<a href="https://www.uscis.gov/e-verify">https://www.uscis.gov/e-verify</a>);
- Taxpayer Identification Number and certification (Completed W-9);
- Proof of registration with the Mississippi Secretary of State (if applicable);
- current certificate of liability insurance; and
  - Insurance. The successful respondent shall maintain at least the minimum level of workers' compensation insurance as prescribed by law which shall inure to the benefit of all contractor's personnel performing services under the resulting contract, comprehensive general liability or professional liability insurance, with minimum limits of \$1,000,000.00 per occurrence. All worker' compensation, comprehensive general liability, and professional liability will list MDHS as an additional insured. MDHS reserves the right to request from carriers, certificates of insurance regarding the required coverage. Insurance carriers must be licensed or hold a Certificate of Authority from the Mississippi Department of Insurance. The vendor shall be prepared to provide evidence of required insurance upon request by MDHS at any point during the contract period.
- Registration with Mississippi's Accountability System for Governmental Information and Collaboration (MAGIC), (if not already registered, visit:

http://www.dfa.ms.gov/dfa-offices/mmrs/mississippi-suppliers-vendors/supplier-self-service/

An award may be made to the respondent whose quote is determined, in writing, to be the most responsive and lowest quote. MDHS will provide the opportunity for post-award vendor debriefing following the notice of contract award in an effort to exchange information with vendors, strengthen business relationships, and improve the procurement process between vendors and the State. Please see "Debriefing and Protest Information" (Attachment G) for more information.

The MDHS accepts no responsibility for any expense incurred by the respondent in the preparation and presentation of a quote. Such expenses shall be borne exclusively by the Respondent.

MDHS reserves the right to reject any and all quotes where the Respondent takes exception to the terms and conditions of the QR and/or fails to meet the terms and conditions and/or in any way attempts to limit the rights of MDHS and/or the State of Mississippi, including but not limited to, the required contractual terms and provisions set forth in this QR.

# ATTACHMENT A Quote Form

Date Submitted:	<b>Deadline Date:</b> February 19, 2021, by 3:00 p.m., CT
Respondent's Organization Infor	mation:
Name of Organization:	
Mailing Address:	
Authorized Official:	
Email:	
DUNS #:	
	Secretary of State's Office (Out-of-state corporations ONLY):
Certificate of Liability Insurance	Period of Coverage:
<b>Contact Person for Respondent:</b>	
	Title:
<u>Description of Services</u> :	

### ATTACHMENT A (Continued)

<u>Terms of Agreement</u>: March 15, 2021 through March 14, 2022, with the option of two (2) successive one-year periods.

<u>Requirement</u>: Respondent must provide pricing in the below requested format. All pricing should be based on description of services to be offered and include all associated costs with <u>no</u> additional or hidden fees.

Specific Category of Service	Unit Price Per Participant
1. New Training and Certification	
2. Re-Certification	

Signature of Authorized Official	Date
(No stamped signature)	

The respondent agrees that submission of this signed form is certification that the respondent will accept an award made to it as a result of the submission.

#### THIS SPACE LEFT INTENTIONALLY BLANK

### ATTACHEMENT B CERTIFICATIONS AND ASSURANCES

I/We make the following certifications and assurances as a required element of the quote to which it is attached, of the understanding that the truthfulness of the facts affirmed here and the continued compliance with these requirements are conditions precedent to the award or continuation of the related contract(s) by circling the applicable word or words in each paragraph below:

#### 1. REPRESENTATION REGARDING CONTINGENT FEES

Contractor represents that it **HAS/HAS NOT** (*please circle applicable word or words*) retained a person to solicit or secure a state contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, except as disclosed in Contractor's quote.

#### 2. REPRESENTATION REGARDING GRATUITIES

The respondent or Contractor represents that it **HAS/HAS NOT** (*please circle applicable word or words*) violated, is not violating, and promises that it will not violate the prohibition against gratuities set forth in Section 6-204 (Gratuities) of the Mississippi Public Procurement Review Board Office of Personal Service Contract Review Rules and Regulations.

#### 3. CERTIFICATION OF INDEPENDENT PRICE DETERMINATION

The respondent certifies that the prices submitted in response to the solicitation **HAVE/HAVE NOT** (*please circle applicable word or words*) been arrived at independently and without, for the purpose of restricting competition, any consultation, communication, or agreement with any other respondent or competitor relating to those prices, the intention to submit a quote, or the methods or factors used to calculate price.

### 4. PROSPECTIVE CONTRACTOR'S REPRESENTATION REGARDING CONTINGENT FEES

The prospective Contractor represents as a part of such Contractor's quote that such Contractor **HAS/HAS NOT** (*please circle applicable word or words*) retained any person or agency on a percentage, commission, or other contingent arrangement to secure this contract.

Name/Title:	 	
Signature/Date: _		

Note: Please be sure to <u>CIRCLE THE APPLICABLE WORD OR WORDS</u> provided above. Failure to circle the applicable word or words and/or to sign the bid form may result in the bid being rejected as nonresponsive. Modifications or additions to any portion of this bid document may be cause for rejection of the bid.

### ATTACHEMENT C



# DEBARMENT VERIFICATION FORM Please Print/Type Clearly in Blue Ink

Subgrantee's/Contractor's Name		
Authorized Official's Name		
DUNS Number		
Address		
Phone Number		
Are you currently registered with		
www.sam.gov (Respond Yes or No)		
Registration Status (Type Active or Inactive)		
Active Exclusions (Type Yes or No)		
<b>Federal Debarment Certification:</b> By signing below, I hereby certify that _ federal debarment on www.sam.gov –Sy	Subgrantee's Name/Contractor's Name	is not on the list for [).
<b>State of Mississippi Debarment Certifi</b> By signing below, I hereby certify that _ debarment for doing business within to Agencies.	Subgrantee's Name/Contractor's Name	is not on the list for ny Mississippi State
Partnership Debarment Certification: By signing below, I hereby certify that all MDHS (subcontractors, subrecipients, www.sam.gov – System for Award Mans of documentation of partnership verifications status shall be checked prior to submission	et al.) are not on the federal agement or the State of Mississippi ation with SAM shall be kept on fil	debarment list on debarment list. Proof e and the debarment
Signature of Authorized Official (No stamped signature)	Date	

## ATTACHMENT D Proprietary Information Form

The Respondent should mark any and all pages of this response considered to contain proprietary information. Such pages may remain confidential in accordance with Mississippi Code Annotated §\$25-61-9 and 79-23-1 (1972, as amended). Each page of this response considered, by the Respondent, to contain trade secrets or other confidential commercial/financial information should be marked in the upper right hand corner with the word "CONFIDENTIAL." Any pages not marked accordingly will be subject to review by the general public after the award of the contract. Requests to review the proprietary information will be handled in accordance with applicable legal procedures. Failure to clearly identify trade secrets or other confidential commercial/financial information may result in that information being released in a public records request.

For all procurement contracts awarded by state agencies, the provisions of the contract which contain the personal or professional services provided, the price to be paid, and the term of the contract shall not be deemed to be a trade secret, or confidential commercial or financial information, and shall be available for examination, copying, or reproduction.

If applicable, please indicate which parts/pages below that the contractor wishes to designate as proprietary. In addition, provide the specific statutory authority for the exemption. If this is not applicable, please indicate with "N/A" below.

•	Date	
may result in disclosure of such information as it will be after the award of the contract.  Signature of Authorized Official		110

## ATTACHMENT E QUOTE EXCEPTION SUMMARY

Respondents taking exception to any part or section of the solicitation, including contract clauses listed in Appendix C and Appendix E of the PPRB OPSCR Rules and Regulations (<a href="http://www.dfa.ms.gov/dfa-offices/personal-service-contract-review/pscrb-rules-regulations/">http://www.dfa.ms.gov/dfa-offices/personal-service-contract-review/pscrb-rules-regulations/</a>), shall indicate such exceptions on the Quote Exception Summary. Failure to indicate any exception will be interpreted as the Respondent's intent to comply fully with the requirements as written. Conditional or qualified quotes, unless specifically allowed, shall be subject to rejection in whole or in part.

List and clearly explain any exceptions, for all Sections and Attachments, in the table below. Indicate "N/A", if there are  $n_0$  exceptions.

Reference	Respondent's	Brief Explanation of	MDHS Acceptance
	Reference	Exception	(sign here only if accepted)
Reference specific outline point to which exception is taken	Page, section, items in Respondent's quote where exception is explained	Short description of exception being made	accepted)
1			
2			
3			
4			
5			
6	_		
7			

MDHS reserves the right to reject any and all quotes where the Respondent takes exception to the terms and conditions of the

QR and/or fails to meet the terms and conditions and/or in Mississippi, including but not limited to, the required control	n any way attempts to limit the rights of MDHS and/or the Staractual terms and provisions set forth in this QR.	ate of
Signature of Authorized Official (No stamped signature)	Date	
Name of Organization		

# ATTACHMENT F STATE OF MISSISSIPPI MINORITY VENDOR SELF CERTIFICATION FORM

Please complete the following information on this form and return immediately to the Mississippi Department of Finance and Administration, Attention: Vendor File Maintenance, P.O. Box 1060, Jackson, Mississippi 39215. Forms may also be faxed to (601) 359-5525.

A ddrogg.			
Address:	Po	ost Office Box:	
City:	State:	Zip:	
Telephone:	Tax I.D.:		
SAAS Vendor #s (if l	known):		
MINORITY STATU	JS		
individuals, or mino have its managemen Minority Business En for more informatio	ority business enterp nt and daily busines nterprise Act 57-69 a on. Should you requ eting this form plea	ness concern that (1) is at least 51% minority-owned borises that are both socially and economically disadvants controlled by one or more such individuals as ascriand the Small Business Act 15 USCS, Section 637 (a). Serier additional information regarding your Minority Sase call the Mississippi Development Authority, Min	ntaged and (2) bed under the e back of form tatus, or need
Applicable	No	ot Applicable	
IF MINORITY STA	TUS IS APPLICAB	BLE, PLEASE CHECK APPROPRIATE CODE BELO	W:
	nterprise	Women Business Enterprise	
<b>Minority Business E</b>			
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### ATTACHMENT G DEBRIEFING AND PROTEST INFORMATION

In compliance with *Mississippi Public Procurement Review Board Office of Personal Service Contract Review Rules and Regulations*, Agencies are encouraged to exchange information with vendors in an effort to build and strengthen business relationships and improve the procurement process between vendors and the State.

#### 7-113 POST-AWARD VENDOR DEBRIEFING

#### 7-113.01 Debriefing Request

A vendor, successful or unsuccessful, may request a post-award vendor debriefing, in writing, by U.S. mail or electronic submission, to be received by the agency within three (3) business days of notification of the contract award. A vendor debriefing is a meeting and not a hearing; therefore, legal representation is not required. If a vendor prefers to have legal representation present, the vendor must notify the agency and identify its attorney. The agency shall be allowed to schedule and/or suspend and reschedule the meeting at a time when a representative of the Office of the Mississippi Attorney General can be present.

#### 7-113.02 When Debriefing Should Be Conducted

Unless good cause exists for delay, the debriefing should occur within three (3) business days after receipt of the vendor request and may be conducted during a face-to-face meeting, by telephonic or video conference, or by any other method acceptable to the agency. The Procurement Officer or designee should chair the meeting, and where practicable, include other staff with direct knowledge of the procurement.

#### 7-113.03 Information To Be Provided

At a minimum, the debriefing information shall include the following:

- (1) The agency's evaluation of significant weaknesses or deficiencies in the vendor's bid, proposal, or statement of qualifications, if applicable;
- (2) The overall evaluated cost or price, and technical rating, if applicable, of the successful vendor(s) and the debriefed vendor;
- (3) The overall ranking of all vendors, when any ranking was developed by the agency during the selection process;
- (4) A summary of the rationale for award; and,
- (5) Reasonable responses to relevant questions about selection procedures contained in the solicitation, applicable regulations, and other applicable authorities that were followed.

#### 7-113.04 Information Not To Be Provided

The debriefing shall not include point-by-point comparisons of the debriefed vendor's bid, proposal, or qualification with those of other offering vendors. Any written request by a vendor for nondisclosure of trade secrets and other proprietary data is subject to the provisions of Mississippi Code Annotated §§ 25-61-9 and 79-23-1 and §§ 75-26-1 through 75-26-19.

#### **PROTEST**

Any actual or prospective bidder or offeror who is aggrieved in connection with the solicitation or award of a contract may protest to the Chief Procurement Officer and copy the Department of Finance and Administration Director of the Office of Personal and Professional Service Contract Review. The protest shall be submitted in writing within seven (7) calendar days of the award or within seven (7) calendar days of the solicitation posting if the protest is based on the solicitation. A protest is considered filed when received by the Chief Procurement Officer. Protests filed after the seven (7) day period shall not be considered. Please refer to Section 7-113 of the *Public Procurement Review Board, Office of Personal Service Contract Review Rules and Regulations* for more information.