

AMENDMENT #1
REQUEST FOR PROPOSALS (RFP) NO. 20210511 DAAS NEEDS ASSESSMENT
RFX NUMBER(S): 3180001360 / 3120002223
DIVISION OF AGING AND ADULT SERVICES 2022 NEEDS ASSESSMENT

Amendments to the RFP are as follows:

1. Regarding Proposal Opening Date and Time:
 - a. Section 1.1 Opening Date: June 11, 2021; 2:30 PM CT ~~3:00 PM CT~~
 - b. Section 1.1.1 Timeline, Proposal Opening: June 11, 2021; 2:30 PM CT ~~3:00 PM CT~~
 - c. Mississippi Contract/Procurement Opportunity Search Portal for this RFP, RFX Opening Date: 06/11/2021; 2:30 PM CT ~~3:00 PM CT~~.
2. Regarding Insurance:
 - a. 3.1 Insurance, 1st Paragraph: The successful respondent shall maintain at least the minimum level of workers' compensation insurance, comprehensive general liability or professional liability insurance, with minimum limits of \$1,000,000.00 per occurrence. All ~~workers' compensation~~, comprehensive general liability and professional liability will provide coverage to the MDHS as an additional insured. The MDHS reserves the right to request from carriers, certificates of insurance regarding the required coverage. Insurance carriers must be licensed or hold a Certificate of Authority from the Mississippi Department of Insurance.
 - b. Attachment G, No. 7. Insurance: Contractor represents that it will maintain workers' compensation insurance as required by the State of Mississippi which shall inure to the benefit of all Contractor's personnel provided hereunder; and comprehensive general liability or professional liability insurance, with minimum limits of \$1,000,000.00 per occurrence. All ~~workers' compensation~~, comprehensive general liability, and professional liability insurance will provide coverage to the State of Mississippi as an additional insured. The MDHS reserves the right to request from carriers, certificates of insurance regarding the required coverage. Insurance carriers must be licensed or hold a Certificate of Authority from the Mississippi Department of Insurance. Contractor will furnish MDHS a certificate of insurance providing the aforesaid coverage, prior to the commencement of performance under this Agreement and upon request by MDHS at any time during the contract period. Contractor shall not commence work under this contract until it obtains all insurance and/or bond required under this provision and furnishes a certificate or other form showing proof of current coverage to the State. After work commences, the Contractor will keep in force all required insurance and/or bond until the contract is terminated or expires. The Contractor is responsible for ensuring that any subcontractors provide adequate insurance and/or bond coverage for the activities arising out of subcontracts. In no event shall the requirement for an insurance bond, or other surety be waived. Any failure to comply with the reporting provisions of this clause shall constitute a material breach of Contract and shall be grounds for immediate termination of this Contract by Agency.
3. Questions and Answers attached.



Please acknowledge receipt of Amendment #1 by returning it, along with your proposal package, by June 11, 2021, at 2:00 PM, CT. This acknowledgement should be enclosed in your proposal package. **Failure to submit this acknowledgement may result in rejection of the proposal package.**

Name of Company

Authorized Official's Typed Name/Title

Signature of Authorized Official
(No stamped signature)

Date

Should an amendment to the RFP be issued, it will be posted on the Mississippi Contract/Procurement Opportunity Search Portal website and the MDHS website (<http://www.mdhs.ms.gov>) in a manner that all respondents will be able to view. Further, respondents must acknowledge receipt of any amendment to the solicitation by signing and returning the amendment with the proposal package, by identifying the amendment number and date in the space provided for this purpose on the amendment, or by letter. The acknowledgment should be received by the MDHS by the time and at the place specified for receipt of proposals. It is the respondent's sole responsibility to monitor the websites for any updates or amendments to the RFP.

QUESTIONS AND ANSWERS
RFP NO. 20210511 DAAS NEEDS ASSESSMENT
DIVISION OF AGING AND ADULT SERVICES 2022 NEEDS ASSESSMENT

Question Number	RFP Page Number	RFP Section Reference Number	Question & Answer
1	Page 9	2.2.B.1.c	<p>The RFP states, “Random sample with over sample of minority and rural populations”.</p> <ul style="list-style-type: none"> Is this sample selected in addition to the 3000 phone surveys from the 10 Planning Districts? Will a list of people for this be supplied by the MDHS? Will a total list of people served, including their demographics, be supplied by the MDHS? <p>ANSWER: 1. No. This sample is not an addition to the 3000 surveys. 2. Yes. A list of older adults will be provided by MDHS/DAAS. 3. No. A total list of older adults will not be supplied including their demographics. However, MDHS will supply the 3000, older adults for the random sample. The vendor is required to collect all demographic information for the survey which is included in survey # 47-56. (Please refer to Attachment J of the RFP)</p>
2	Page 9, Attachment J, Page 53	2.2.B.4	<p>The RFP states, “Contractor shall describe in detail its ability to provide a statewide assessment of COVID inquiries for impact to participants (current and waiting list participants) to include, but not be limited to, the following...”</p> <ul style="list-style-type: none"> Does the state anticipate there will be any additional questions related to COVID-19 that are not already included in the survey in Attachment J? <p>ANSWER: No. MDHS does not anticipate adding any other COVID-19 questions.</p>
3	Page 9	2.2.B.1.d and 3.b	<p>In reference to the 3000 telephonic surveys of older Mississippians, the RFP (1.d) states, “If after the third attempt no answer is received, Contractor shall notate and no longer contact the person.”</p> <p>(3.b). In reference to the wait list survey, the RFP states, "If after the third attempt no answer is received, Contractor shall document the attempted telephonic contact and then resume attempts to contact another participant from MDHS provided list.”</p> <ul style="list-style-type: none"> Do these statements imply that we are required to attempt or actually complete 3000 phone surveys? If the person declines to participate or does not respond to 3 attempts to contact him/her, do we replace the person from an oversample list?

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			<ul style="list-style-type: none"> Are the two samples (people receiving services and those on the waitlist) treated differently relative to the use of an oversample? Is an oversample used for both samples or only the waitlist sample? <p>ANSWER:</p> <p>1. 3000 older adults will be supplied to ensure a satisfactory sample of minority and rural populations. However, MDHS does understand out of the 3000 some older adults may not answer their phones or may opt-out of participating.</p> <p>2. Yes. After 3 attempts the original survey older adult may be replaced from the oversample list.</p> <p>3. The 3000 older adults will be considered an oversample to ensure that MDHS obtains an adequate data pool. The waiting list will not be an oversample because it varies from Area Agencies on Aging (AAA) to AAA. The waiting list names provided will be the actual names on the waiting list. MDHS only requires that the vendor sample as many as possible to yield representative results from the minority and rural populations.</p> <p>4. The 3000 older adults will be considered an oversample to ensure that MDHS obtains an adequate data pool. The waiting list will not be an oversample because it varies from AAA to AAA. The waiting list names provided will be the actual names on the waiting list. MDHS only requires that the vendor sample as many as possible to yield representative results from the minority and rural populations.</p>
4	Page 9	2.2.B.2.a	<p>The RFP states,” Mail Provider survey to all service providers taken from the list of providers as provided by MDHS.”</p> <ul style="list-style-type: none"> What is the total number of surveys the State anticipates having to be mailed? How many direct service providers are there who serve the aging population? <p>ANSWER:</p> <p>1. The vendor is responsible for providing these surveys to the providers, via postal service, telephonic, or emailed to the provider. The end result is to collect data with the most feasible method.</p> <p>2. Please see provider list attached.</p>
5	Page 9	2.2.B.2.a	<p>The RFP states,” Mail Provider survey to all service providers taken from the list of providers as provided by MDHS.”</p> <ul style="list-style-type: none"> Please provide a copy of the mailed survey for providers. <p>ANSWER:</p> <p>See attached provider survey.</p>

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6	Page 9	2.2.B.2.a	<p>The RFP states,” Mail Provider survey to all service providers taken from the list of providers as provided by MDHS.”</p> <ul style="list-style-type: none"> Are all service providers required to complete the survey? <p>ANSWER: The Division of Aging only requires a sample that is representative of all the Planning and Service Areas (PSA), meaning there should at least be a response from all 10 PSA.</p>
7	Page 9	2.2.B.3.a	<p>The RFP states, “Conduct one telephone survey of citizens on the waiting list for services provided by the directors of the state’s ten (10) Planning and Development Districts Area Agencies on Aging.”</p> <ul style="list-style-type: none"> How many people are on the waiting list? <p>ANSWER: The number varies.</p>
8	Page 11	2.2.D.3	<p>This section of the RFP states, “MDHS will request for AAA contacts to notify service providers identified on the Contact List for AAA Service Providers that the Assessment will be forthcoming in order to ensure a better response rate.”</p> <ul style="list-style-type: none"> Does this mean the AAA is contacting service providers about the mail survey or contacting them about the phone interviews for people who receive services from them? <p>ANSWER: Yes. The AAAs will contact the individuals above to notify them that the Division of Aging has selected a vendor to complete a needs assessment of the State's aging population.</p>
9	Page 11, Attachment G, Page 30	3.1 and 7	<p>The RFP states, “The Contractor is responsible for ensuring subcontractors provide adequate insurance and/or bond coverage for activities arising out of subcontracts.”</p> <ul style="list-style-type: none"> In the event Contractor works with individual persons as independent contractors administering surveys, what types and levels of insurance would the State of Mississippi deem to be adequate? <p>ANSWER: At a minimum, the same insurance requirements required of the RFP.</p>

Question Number	RFP Page Number	RFP Section Reference Number	Question & Answer
10	Page 11, Attachment G, Page 30	3.1 and 7	<p>This section of the RFP states, “All workers’ compensation, comprehensive general liability, and professional liability, will provide coverage to the MDHS as an additional insured.”</p> <ul style="list-style-type: none"> The Contractor’s insurance broker has advised that Workers Compensation policies will not provide additional insured status to other parties. Please clarify the requirement. <p>ANSWER: Please refer to Number 2 of the Amendment.</p>
11	Pages 12-13	4.1.6	<p>This section of the RFP states, “Project pricing to provide services shall be adequately documented and presented in the following format:...”</p> <p>Please clarify the requirement “adequately documented”.</p> <ul style="list-style-type: none"> Does this mean to say the Pricing Form provided in the RFP is adequate documentation? Or does the State require additional document(s)? If so, please clarify the type of document(s) required. <p>ANSWER: 1. Respondent shall provide pricing in the format outlined in Sec. 4.1.6; 2. Respondent may provide additional documentation detailing each “Total Cost” line item within Sec. 4.1.6 format as a further breakdown of each “Total Cost” line item.</p>
12	Page 13	4.2.2.2 Cost Factor, (b)	<p>This section of the RFP states, “(b) price appears reasonable, is adequately documented and presented in appropriate format (Section 4.1.6) (5 points)”.</p> <ul style="list-style-type: none"> Please clarify the term “adequately documented”. Does this mean to say the Pricing Form provided in the RFP is adequate documentation? Or does the State require additional document(s)? If so, please clarify the type of document(s) required. <p>ANSWER: See response to Question 11.</p>
13	Page 14 Page 16	4.3.A 4.3.C	<p>Section 4.3.A. indicates Tab 1 should <u>not be redacted</u>. So, should Tab 2 (Price and Financial Data) and Tab 3 (Technical Data) be an exact copy of the price and financial and technical response information included in Tab 1 but be a redacted version?</p> <p>ANSWER: Yes.</p>

Question Number	RFP Page Number	RFP Section Reference Number	Question & Answer
14	Page 11	2.2.D.2.b. & c.	<p>The RFP states, “To facilitate the respondent in delivery of the above referenced project components, MDHS hereby agrees to provide respondent with the following upon final contract execution:</p> <ul style="list-style-type: none"> • Contact List for current participants • Contact List for Older Mississippians on waiting lists for services” • What type of demographic information will be provided by MDHS for the telephonic surveys? <p>ANSWER: 1. Yes. A current list of older adults will be provided. 2. Yes. A current list of older adults will be provided from the waiting list. Please be aware that some of these participants may be duplicates. 3. The vendor is responsible for collecting all demographic information from all older adults.</p>
15	Page 10	2.2.D.1. c-e	<p>The RFP states, “To facilitate the respondent in delivery of the above referenced project components, MDHS hereby agrees to provide respondent with the following: These attachments were not included in the RFP.</p> <ul style="list-style-type: none"> • Map (Attachment L) • 2011 Mississippi Needs Assessment (Attachment M) • Most recent MS DAAS State Plan (Attachment N)” <p>ANSWER: Attachments L – M are attached and included as part of this Amendment.</p>
16	Page 15	4.3.A.8	<p>Section 4.3.A.8 requires two year of audited financial statements. We are a private, for profit LLC located in and licensed to do business in MS. The company has had a dozen successful contracts (most of which were for an amount more than what our bid for this project will be) over 20 years with MS state agencies and have never had to produce audited financial statements.</p> <ul style="list-style-type: none"> • Is this a requirement now to be considered a responsive bidder? • Is there another way to prove our ability to perform and produce under this contract? • Would not our references, itemized work history, contract history with stat government, annual company budget size, clean financial history (no bankruptcies, disbarments, or unsatisfied/unfinished contracts) or similar address this question? <p>ANSWER:</p>

Question Number	RFP Page Number	RFP Section Reference Number	Question & Answer
			<p>1. Yes – this information is required to determine responsiveness and responsibility of respondent’s proposal since this project is paid for with federal funding.</p> <p>2. No.</p> <p>3. The information identified in the above 3rd bullet will be considered to determine responsiveness and responsibility in addition to other requirements identified through the RFP specifications.</p>
17			<p>Has this survey been conducted in the past? If so, who conducted it, and is a copy of the prior report and survey methodology available and can it be provided?</p> <p>ANSWER: Yes, Please refer to the 2011 Mississippi Needs Assessment (Attachment M).</p>
18			<p>What is the maximum budget for this project?</p> <p>ANSWER: MDHS will not provide this information. MDHS may require a Best and Final Offer (BAFO) pursuant to the RFP if the anticipated maximum budget is exceeded.</p>
19			<p>Is DAAS open to other methods of data collection, specifically multi-mode approaches that combine phone, mail, and online approaches?</p> <p>ANSWER: Yes.</p>
20	Page 9	2.B.1.a	<p>B.1.a It is stated the contractor will be provided with, “at least 3000 older Mississippians (55 and older) as the primary data source (List of Contract Information for 3000+ Mississippians age 55 and older will be provided by MDHS).”</p> <ul style="list-style-type: none"> Does this mean you want 3000 completed surveys, or that a list of 3000 Mississippians will be provided from which as many surveys should be completed based on calling specifications? If the list is 3000 residents, what is the target number of completes for the projects If 3000 completes are needed, will a list of sufficient size be provided (to completed 3,000 surveys may take 10,000 -15,000 records depending on the accuracy of the list). <p>ANSWER: Yes. MDHS only requires that the vendor sample as many as possible to yield representative results from the minority and rural populations.</p>
21	Page 9	2.B.1.b	<p>B.1.b. states: “Combine ten (10) sets of random samples of 300 participants from each of the ten (10) Planning and Development District Area Agencies on Aging (AAA) service areas”</p>

Question Number	RFP Page Number	RFP Section Reference Number	Question & Answer
			<ul style="list-style-type: none"> • Will DAAS provide these random samples or is the vendor responsible for obtaining the sample of residents aged 55 and older? • Does this mean that DAAS required 300 completed surveys in each of the 10 districts or that each sample file should have 300 records from which as many surveys should be completed per the calling specifications? <p>ANSWER: 1. Yes, a list of older adults will be provided for the random sample by MDHS/DAAS. 2. DAAS only requires that vendor survey as many older adults as possible to yield an acceptable representation of all 10 districts.</p>
22	Page 9	2.B.1.c	<p>B.1.c states “Random Sample with oversample of minority and rural populations.”</p> <ul style="list-style-type: none"> • Is this over sample included in random samples described in B.1.b? • Which minority groups should be over sampled? • Which rural populations should be over samples? • What is the target number of completes for the ethnic and rural population over samples? <p>ANSWER: 1. Yes. 2. African Americans, Hispanic, Asian Americans, American Indians, Pacific Islanders, and Vietnamese (if applicable). 3. African Americans, Hispanic, Asian Americans, American Indians, Pacific Islanders, and Vietnamese (if applicable). 4. DAAS does not have a target number; however, MDHS encourages the vendor to sample as many older adults as possible to obtain representative data.</p>
23	Page 9	2.B.2	<p>B.2 states “Contractor shall describe in detail its ability to provide a Statewide assessment of projected needs for service providers to include, but not be limited to, the following:</p> <p>a. Mail Provider survey to all service providers taken from the list of providers as provided by MDHS.”</p> <ul style="list-style-type: none"> • How many service providers will be included in the mail survey? • What is the target number of completes for service providers overall and within each district? <p>ANSWER: 1. Please see attached provider list.</p>

Question Number	RFP Page Number	RFP Section Reference Number	Question & Answer
			2. DAAS does not have a target number for provider; MDHS encourages the vendor to sample as many providers as possible to obtain representative data from each provider.
24	Page 9	2.B.3	<p>B.3 states “Contractor shall describe in detail its ability to provide a Statewide assessment of projected needs among those Older Mississippians on waiting lists for services to include, but not be limited to, the following:</p> <p>a. Conduct one telephone survey of citizens on the waiting list for services provided by the directors of the state’s ten (10) Planning and Development Districts Area Agencies on Aging.”</p> <ul style="list-style-type: none"> • How many people are currently of waiting lists for services? • What is the target number of completes to complete among citizens on the waiting lists overall and within each district? <p>ANSWER: 1. The waiting list varies from AAA to AAA. 2. DAAS will provide the target number of older adults on the waiting list when the vendor is selected.</p>
25	Page 10	2.B.7	<p>B.7 states: “Contractor shall describe in detail its ability to provide an analysis/assessment reflecting a margin of error no greater than 5%.”</p> <ul style="list-style-type: none"> • Is this margin of errors required for each survey? That is, is this margin of error required for each of the surveys specified in B.1.a, B.1.b, B.1.c, B2, and B.3? <p>ANSWER: Yes, the margin of error is for each survey to ensure the percentage of point results will differ from real value.</p>
26	Page 10	2.B.12	<p>B.12 states “Respondent shall describe in detail its ability and approach to facilitate a meeting with MDHS to review draft report of Needs Assessment and any supporting data before final submission.</p> <ul style="list-style-type: none"> • Does DAAS anticipate this meeting will be in person? <p>ANSWER: Yes, this meeting will be in person to ensure that the vendor is meeting the specific requirements set forth per the Older American Act.</p>
27	Page 2	1.1	<p>1.1 states “Respondents shall submit in a labeled binder one (1) original, signed proposal package and one (1) electronic copy of the proposal package (both compiled according to the instructions and requirements below and in Section 4.3 of this RFP), in a sealed envelope or package to the following (mailed or hand-delivered), no</p>

Question Number	RFP Page Number	RFP Section Reference Number	Question & Answer
			<p>later than the time and date specified for receipt of proposals and labeled...”</p> <ul style="list-style-type: none"> • Due to the pandemic, are we still required to mail our proposal submission? <p>ANSWER: Please refer to Section 1.1 of the RFP, wherein it states, “mailed or hand-delivered”.</p>
28	Pages 8-10	2.2B	<p>Regarding the 3,000 older adults to be contacted, is there a minimum number of people with whom the successful bidder is to have actually made connection?</p> <p>ANSWER: No, DAAS requires that the vendor survey as many participants as possible to warrant representative data per PSA.</p>
29	Page 9	2.2.B.3	<p>How many citizens must be we contact who are identified as being on the “waiting list”?</p> <p>ANSWER: DAAS encourages all older adults on the waiting list be contacted. However, DAAS understands that some older adults may not want to participate.</p>

2021 Mississippi Older Adult Needs Assessment Provider Survey

Hello my name is _____ and I'm from (vendor name). We are conducting a survey for the Mississippi Department of Human Services, Division of Aging and Adult Services that focuses on the health and service needs of adults age 55 and older in the state of Mississippi. This study is part of a federal requirement and your input would be very helpful to us as we try to gain insight into the daily lives of this portion of Mississippi's population. As a service provider for one of the ten (10) MS Area Agencies on Aging, can you please answer the following questions?

1. *Are you a Home and Community Based Service provider for older adults? If so, please select all that may apply?*
 - a. *Transportation*
 - b. *Meals*
 - c. *Homemaker*
 - d. *Adult Day Care (ADC)*
 - e. *Senior Center*
 - f. *Respite*
 - g. *Legal Assistance*
 - h. *Information and Referral/Assistance*
 - i. *Case Management*
 - j. *Outreach*
 - k. *Emergency Services*
2. *Do you provide healthy foods to older adults?*
 - a. *Yes*
 - b. *No*
3. *Does your agency promote socialization to reduce loneliness of older adults?*
 - a. *Yes*
 - b. *No*
4. *Does your agency provide education materials to older adults about health promotion?*
 - a. *Yes*
 - b. *No*
5. *Does your agency provide education materials to older adults about fall prevention?*
 - a. *Yes*
 - b. *No*
6. *Looking back over the last few months, how often do you have contact with older adult participants?*
 - a. *Daily or almost daily*
 - b. *Once or twice a week*
 - c. *Once or twice a month*
 - d. *Less than a month*
 - e. *Don't know*
7. *What level of participation would you say your agency has with older adults?*
 - a. *Maximum*
 - b. *Medium*
 - c. *Low*
8. *Was your agency impacted by COVID-19? If yes, please elaborate.*
 - a. *Yes*
 - b. *No*
 - c. _____
9. *Does your agency provide community outreach about available services in your planning and services area (PSA)?*

- a. *Yes*
 - b. *No*
- 10. *How long has your agency provided Home and Community Based Services to older adults?*
 - a. *One-year or less*
 - b. *Five years*
 - c. *Ten years*
 - d. *Twenty years plus*
- 11. *Does your agency feel in the next five to ten-years' service delivery for older adults will look different due to the COVID-19 pandemic?*
 - a. *Yes*
 - b. *No*
- 12. *Do you want to share anything else about your agency and providing services?*
 - a. _____

Aaron E. Henry Community Health Center In

Services: Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

ABC Home Care

Business: (601) 555-9871

Business: 123 Capital Street
Jackson, MS, 39201, Hinds

www.abchomecare.org

Serving: Jackson, Pearl

Provides in home services for clients in the Jackson area. Specializes in services to Veterans.

Services: Homemaker Services, Respite Care

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Addus HealthCare, Inc.

Services: Respite Care

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Alcorn Human Resource Agency

Services: Adult Day Care, Adult Day Care Meals, Case Management, Congregate Meals, Home Delivered Meals, Homemaker Services, NSIP Congregate Meals, NSIP Home Delivered Meals, Nutrition Education/Congregate Meals, Nutrition Education/Home Delivered Meals, Respite Care, Respite Meals

Hours: SUN: (Unspecified) To (Unspecified), MON: 08:00 To 16:30, TUE: 08:00 To 16:30, WED: 08:00 To 16:30, THU: 08:00 To 16:30, FRI: 08:00 To 16:30, SAT: (Unspecified) To (Unspecified)

Attala County

Services: Case Management, Home Delivered Meals

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Baptist Adult Health Services

Business: (601) 926-1222

Business: (601) 956-7794

Business Fax: (601) 206-8094

Business Fax: (601) 924-3907

Business: 6250 Old Canton Road
Jackson, MS, 39211, Hinds
Business: 503 Northside Drive
Clinton, MS, 39056, Hinds

Services: Adult Day Care, Respite Care

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Bodies Under Construction Athletics

Services: Preventive Health

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Bolivar County Community Action Program

Services: Congregate Meals, Home Delivered Meals, Homemaker Services, Respite Care

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Bolivar County Council on Aging

Services: Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Calhoun County Transportation

Services: Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Caring Hearts and Hands

Services: Homemaker Services, Respite Care

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Carroll County

Services: Case Management, Home Delivered Meals

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Central MS Planning and Development Distr

Business: (601) 981-1516

Business Fax: (601) 981-1515

Business: 1170 Lakeland Drive
Jackson, MS, 39296, Hinds

Services: Case Management, Congregate Meals, Emergency Response, Emergency Services, FCSP Access Assistance, FCSP Caregiver Support, Grocery Boxes, Home Delivered Meals, Information & Referral, NSIP Congregate Meals, NSIP Home Delivered Meals, Ombudsman, Preventive Health, Supplemental Services

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

City of Grenada

Services: Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

City of Itta Bena

Services: Home Delivered Meals

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

City of Jackson

Business: (601) 960-0335

Business Fax: (601) 960-1572

Mailing: P.O. Box 17
Jackson, MS, 39205, Hinds

Services: Congregate Meals, Congregate Meals - Nutrition Education, Grocery Boxes, Home Delivered Meals, Home Delivered Meals - Nutrition Education, Outreach, Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

City of Natchez / Natchez Senior Center

Services: Adult Day Care, Congregate Meals, Grocery Boxes, Home Delivered Meals, Senior Center, Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Claiborne County Human Resources Agency

Services: Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Clinton Community Christian Corporation

Business: (601) 924-9436
Business Fax: (601) 925-6033
Mailing: P.O. Box 21
 Clinton, MS, 39056, Hinds
Services: Congregate Meals, Congregate Meals - Nutrition Education, Home Delivered Meals, Home Delivered Meals - Nutrition Education, Transportation
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Community Development, Inc.

Services: Adult Day Care, Transportation
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

District IV Department of Health

Services: Case Management
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Comfort Keepers

Services: Homemaker Services
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Conversion Provider

Services: Adult Day Care, Adult Day Care Meals, Adult Day Health/Social Care, Adult Day Services, Case Management, Congregate Meals, Elder Abuse Prevention, Emergency Services, FCSP Access Assistance, FCSP Caregiver Support, FCSP Supplemental Services, Home Delivered Meals, Homemaker Services, Information & Referral, Legal Services, Medicaid Eligibility, NSIP Congregate Meals, NSIP Home Delivered Meals, Nutrition Education, Ombudsman, Outreach, Respite Care, Senior Center, Telephone Reassurance, Transportation
Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Community Council of Warren County

Business: (601) 638-7441
Business Fax: (601) 661-8606
Business: 3204 Wisconsin Ave.
 Vicksburg, MS, 39180, Warren
Services: Grocery Boxes, Home Delivered Meals, Home Delivered Meals - Nutrition Education, Homemaker Services, Ombudsman, Outreach, Transportation
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Copiah County Human Resource Agency

Business: (601) 894-4788
Business Fax: (601) 894-6191
Mailing: P.O. Box 448
 Hazlehurst, MS, 39083, Copiah
Services: Congregate Meals, Congregate Meals - Nutrition Education, Grocery Boxes, Home Delivered Meals, Homemaker Services, Information & Referral, Transportation
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

East Central Area Agency on Aging

Services: Congregate Meals, Elder Abuse Prevention, Home Delivered Meals, Homemaker Services, Incontinence Supplies, Information & Referral, NSIP Congregate Meals, NSIP Home Delivered Meals, Nutrition Education/Congregate Meals, Nutrition Education/Home Delivered Meals, Ombudsman, Outreach, Transportation

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Grenada County 1

Services: Case Management, Home Delivered Meals

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Harrison County

Services: Adult Day Care, Adult Day Care Meals, Adult Day Care Snacks, Congregate Meals, Senior Center, Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Five County Child Development Program, In

Services: Congregate Meals, Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Grenada County 2

Services: Case Management, Home Delivered Meals

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Help at Home

Business: (601) 894-5882

Business: (601) 982-7462

Business: (601) 982-7311

Business: 3828 I-55 North Jackson, MS, 39211, Hinds

Corporate Offi 1 North State Street, Suite 800 Chicago, IL, 60602, Cook

Residence: Chunky, MS, 39323, Newton

Services: Homemaker Services, Respite Care

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Golden Triangle Area Agency on Aging

Services: Case Management, Congregate Meals, Elder Abuse Prevention, Health Promotion, Home Delivered Meals, Homemaker Services, Information & Referral, Legal Services, NSIP Congregate Meals, NSIP Home Delivered Meals, Nutrition Education, Ombudsman, Outreach, Respite Care, Transportation

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Hancock County Human Resources Agency

Services: Congregate Meals, Senior Center, Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Hinds County Board of Supervisors

Business: (601) 973-5550

Business: (601) 878-6984

Mailing: P.O. Box 686 Jackson, MS, 39205, Hinds

Services: Outreach, Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Hinds County Human Resource Agency

Business: (601) 923-3930
Business Fax: (601) 923-3928
Mailing: P.O. Box 22657
 Jackson, MS, 39205, Hinds
Services: Congregate Meals, Congregate Meals - Nutrition Education, Grocery Boxes, Home Delivered Meals, Transportation
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Holmes County 2

Services: Case Management, Home Delivered Meals
Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Lee County Multi-purpose

Services: Adult Day Care, Congregate Meals, Home Delivered Meals, Senior Center, Transportation
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Lowndes County Council on Aging / Dial-A-Ride

Services: Transportation
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

HOL Family Life and Resources Center

Services: Adult Day Care, Adult Day Care Meals, Adult Day Care Snacks
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Jackson County Civic Action Committee, Inc

Services: Congregate Meals, Senior Center, Transportation
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Leflore County 1

Services: Case Management, Home Delivered Meals
Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Madison County Citizens Services Agency

Business: (601) 855-5701
Business Fax: (601) 855-5662
Mailing: P.O. Box 1358
 Canton, MS, 39046, Madison
Services: Congregate Meals, Congregate Meals - Nutrition Education, Information & Referral, Outreach, Transportation
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Holmes County 1

Services: Case Management, Home Delivered Meals
Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Jones County

Services: Congregate Meals
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Leflore County 2

Services: Case Management, Home Delivered Meals
Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Mallory Clinic Transportation

Services: Transportation
Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Mississippi Center for Legal Services

Business: (601) 948-6752
Business: 414 South State Street, Suite 300
 Jackson, MS, 39205, Hinds
Services: Legal Services
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Montgomery County 1

Services: Case Management, Home Delivered Meals
Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

New Zion United Methodist Church

Services: Congregate Meals
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Mississippi Methodist Senior Services, Inc.

Services: Transportation
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Montgomery County 2

Services: Case Management, Home Delivered Meals
Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

North Central Area Agency on Aging

Services: Case Management, Congregate Meals, Home Delivered Meals, Homemaker Services, Information & Referral, Legal Services, NSIP Congregate Meals, NSIP Home Delivered Meals, Nutrition Education/Congregate Meals, Nutrition Education/Home Delivered Meals, Ombudsman, Outreach, Transportation
Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Mississippi Valley State University

Services: Transportation
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Multi-County Community Services Agency

Services: Home Delivered Meals, NSIP Home Delivered Meals
Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

North Delta Area Agency on Aging

Business: 220 Power Drive
 PO Box 1488
 Batesville, MS, 38606, Panola
Services: Information & Referral, NSIP Congregate Meals, NSIP Home Delivered Meals, Nutrition Education, Ombudsman, Outreach
Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

North Delta Planning and Development Dist

Business: 220 Power Drive
PO Box 1488
Batesville, MS, 38606, Panola

Services: Information & Referral, Ombudsman, Outreach

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

North Mississippi Rural Legal Services

Services: Legal Services

Hours: SUN: (Unspecified) To (Unspecified), MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: (Unspecified) To (Unspecified)

Northeast Mississippi Community Services

Services: Adult Day Care, Adult Day Care Meals, Case Management, Congregate Meals, Home Delivered Meals, Homemaker Services, Incontinence Supplies, Nutrition Education/Congregate Meals, Nutrition Education/Home Delivered Meals, Ombudsman, Respite Care, Respite Meals, SSBG Incontinence Supplies, Transportation

Hours: SUN: (Unspecified) To (Unspecified), MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: (Unspecified) To (Unspecified)

Northeast MS Area Agency on Aging

Services: Health Promotion, Incontinence Supplies, Information & Referral, Legal Services, NSIP Congregate Meals, NSIP Home Delivered Meals, Nutrition Education, Nutrition Education/Congregate Meals, Nutrition Education/Home Delivered Meals, Ombudsman, Outreach, Preventive Health, Respite Care

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Northeast MS Planning and Development Di

Services: Case Management

Hours: SUN: (Unspecified) To (Unspecified), MON: 08:00 To 16:30, TUE: 08:00 To 16:30, WED: 08:00 To 16:30, THU: 08:00 To 16:30, FRI: 08:00 To 16:30, SAT: (Unspecified) To (Unspecified)

Noxubee County Human Resource Agency

Services: Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Pearl River Valley Opportunity, Inc.

Services: Congregate Meals

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Pearl Senior Center

Business: (601) 556-6743
Business: 87 Main Street
 Pearl, MS, 39208, Rankin
www.pearlsoniorcenter.org

Serving: Rankin, Jackson, Pearl

Pearl Senior Center provides various activities for seniors including exercise classes, board and card games, and other socialization services. Also provided are onsite congregate hot meals at lunch and dinner time.

Services: Congregate Meals, Nutrition Education, SCEP, Senior Center

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Pine Belt Mental Healthcare Resources

Services: Adult Day Care Meals, Adult Day Care Snacks, Congregate Meals, Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Senior Center of South Pearl River County

Services: Congregate Meals, Senior Center

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Pearl Senior Services

Business: (601) 863-3229
Business Fax: (601) 932-3590
Mailing: P.O. Box 5948
 Pearl, MS, 39208, Rankin

Services: Congregate Meals, Congregate Meals - Nutrition Education, Grocery Boxes, Home Delivered Meals, Home Delivered Meals - Nutrition Education

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Rankin County Human Resource Agency

Business: (601) 825-1309
Business Fax: (601) 824-0036
Business: 1545 W. Government St.
 Brandon, MS, 39042, Rankin

Services: Grocery Boxes, Home Delivered Meals, Home Delivered Meals - Nutrition Education, Outreach, Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Petal Association for Families

Services: FCSP Caregiver Support

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

River Bend, Inc.

Services: Respite Care

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

SLA Jones Activity Center

Services: Adult Day Care, Emergency Information & Referral - ADC, Emergency Information & Referral - Senior Center, Home Delivered Meals, Home Delivered Meals/A DC, Home Delivered Meals/Senior Center, Preventive Health, Senior Center, Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

South Central Community Action Agency, Inc.

Business: (601) 847-5552

Business: 110 Fourth Street
D Lo, MS, 39062, Simpson

Services: Congregate Meals, Grocery Boxes, Home Delivered Meals, Home Delivered Meals - Nutrition Education, Information & Referral, Outreach, Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

South Delta Area Agency on Aging

Services: Elder Abuse Prevention, Information & Referral, NSIP Congregate Meals, NSIP Home Delivered Meals, Nutrition Education/Congregate Meals, Nutrition Education/Home Delivered Meals, Ombudsman, Outreach, Preventive Health, Respite Care

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Southeast Mississippi Legal Services Corporation

Services: Legal Services

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Southern MS Area Agency on Aging

Services: Case Management, Congregate Meals - Nutrition Education, FCSP Access Assistance, FCSP Service Information, Health Promotion, Home Delivered Meals - Nutrition Education, Home Modification, Information & Referral, Legal Services, NSIP Congregate Meals, NSIP Home Delivered Meals, Ombudsman, Outreach

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Southern MS Planning and Development District

Services: Case Management, Congregate Meals, Consumer Directed Care, FCSP Supplemental Services, Home Delivered Meals

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Southwest MS Area Agency on Aging

Services: Information & Referral

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Southwest MS Planning & Development District

Services: Adult Day Care, CACFP, Case Management, Congregate Meals, Grocery Boxes, Home Delivered Meals, Homemaker Services, Information & Referral, Legal Services, NSIP Congregate Meals, NSIP Home Delivered Meals, Nutrition Education/Congregate Meals, Nutrition Education/Home Delivered Meals, Ombudsman, Outreach, Respite Care, Senior Center, Transportation

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI: 08:00 To 17:00, SAT: 08:00 To 17:00

Sunflower Humphreys Community Action Agency

Services: Congregate Meals, Home Delivered Meals, Homemaker Services, Respite Care, Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI: 14:21 To 14:21, SAT: 14:21 To 14:21

Three Rivers Planning and Development Dis

Services: Congregate Meals, Home Delivered Meals, Information & Referral, NSIP Congregate Meals, NSIP Home Delivered Meals, Ombudsman, Outreach, Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI : 14:21 To 14:21, SAT: 14:21 To 14:21

TRIO Community Meals

Services: Congregate Meals, Congregate Meals - Nutrition Education, Grocery Boxes, Home Delivered Meals, Home Delivered Meals - Nutrition Education, Home Delivered Meals/ADC, Home Delivered Meals/Senior Center

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI : 14:21 To 14:21, SAT: 14:21 To 14:21

Yalobusha County

Services: Case Management, Home Delivered Meals

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI : 08:00 To 17:00, SAT: 08:00 To 17:00

Total Health Care

Services: Homemaker Services

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI : 14:21 To 14:21, SAT: 14:21 To 14:21

Tunica Mid State

Services: Home Delivered Meals

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI : 08:00 To 17:00, SAT: 08:00 To 17:00

Yazoo County Human Resource Agency

Business: (662) 746-1222

Business Fax: (662) 746-2023

Mailing: P.O. Box 208
Yazoo City, MS, 39194, Yazoo

Services: Congregate Meals, Congregate Meals - Nutrition Education, Grocery Boxes, Home Delivered Meals, Home Delivered Meals - Nutrition Education, Homemaker Services, Information & Referral, Outreach, Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI : 14:21 To 14:21, SAT: 14:21 To 14:21

Town of Mt. Olive

Services: Congregate Meals

Hours: SUN: 08:00 To 17:00, MON: 08:00 To 17:00, TUE: 08:00 To 17:00, WED: 08:00 To 17:00, THU: 08:00 To 17:00, FRI : 08:00 To 17:00, SAT: 08:00 To 17:00

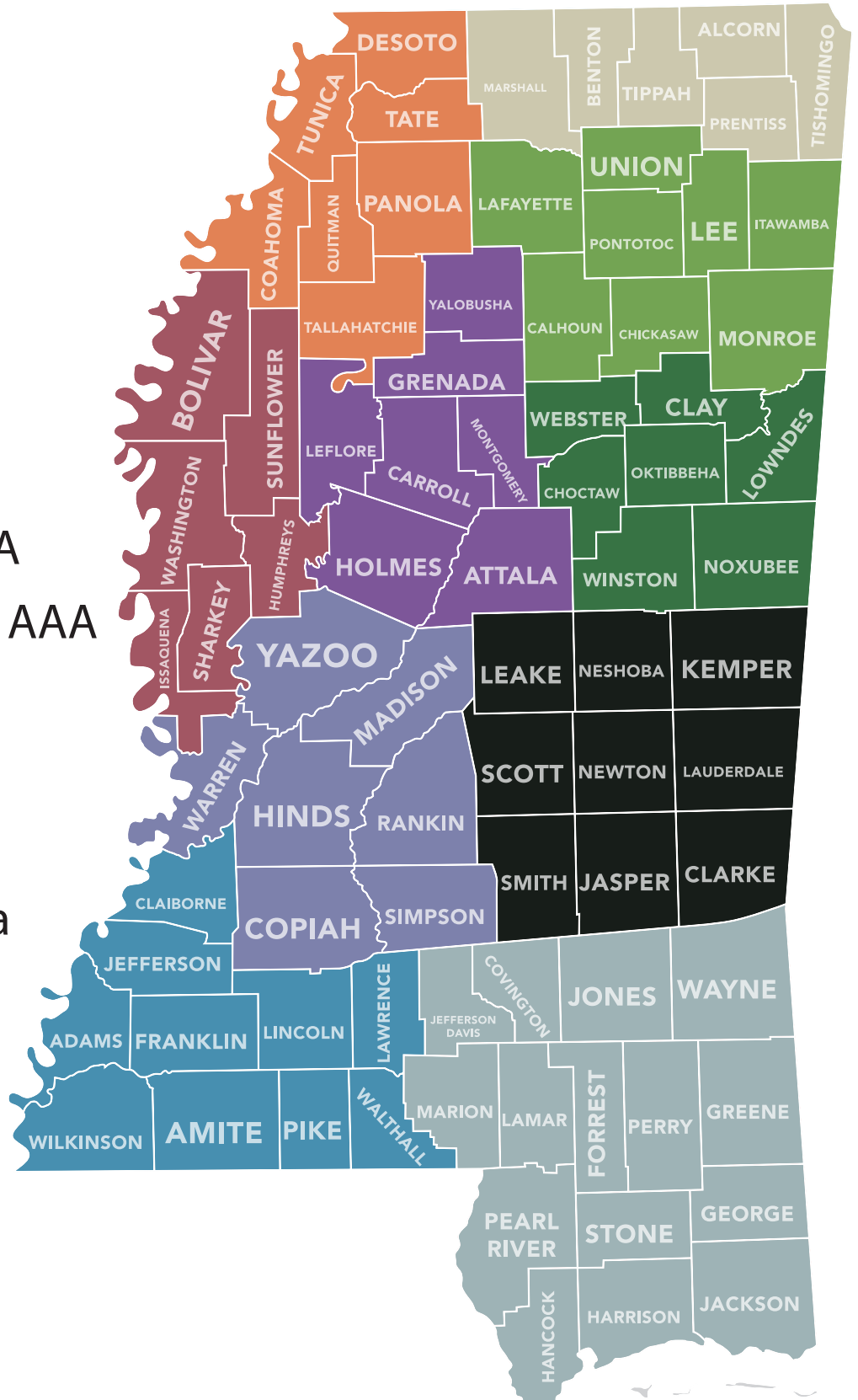
Warren-Washington-Issaquena-Sharkey CA

Services: Adult Day Care, Adult Day Care Meals, Adult Day Care Snacks, Congregate Meals, Home Delivered Meals, Homemaker Services, Respite Care, Telephone Reassurance, Transportation

Hours: SUN: 14:21 To 14:21, MON: 14:21 To 14:21, TUE: 14:21 To 14:21, WED: 14:21 To 14:21, THU: 14:21 To 14:21, FRI : 14:21 To 14:21, SAT: 14:21 To 14:21

Division of Aging and Adult Services Planning and Development Districts

- North Delta AAA
- North Central
- South Delta
- Central MS AAA
- Southwest MS AAA
- Southern MS Area AAA
- East Central
- Golden Triangle
- Three Rivers
- Northeast MS Area



ATTACHMENT M
2011 MISSISSIPPI NEEDS ASSESSMENT



MISSISSIPPI DEPARTMENT OF HUMAN SERVICES
DIVISION OF AGING & ADULT SERVICES
.....

**2011 OLDER ADULTS
NEEDS ASSESSMENT**



MISSISSIPPI STATE UNIVERSITY

ACKNOWLEDGMENTS

This research was made possible by support from the Mississippi Department of Human Services Division of Aging and Adult Services. Special thanks go to Mr. Richard Berry, Deputy Director of the Mississippi Department of Human Services, and Mr. Dan George, Director of the Division of Aging and Adult Services, for their invaluable support and insight. We would also like to thank the following individuals for their work that helped make this project successful: Melinda Smalley, Staff Officer of the Division of Aging and Adult Services, and Ronda Eady, Program Administrator for the Division of Aging and Adult Services at the Mississippi Department of Human Services. Finally, we would like to thank Lauren Holder and Jed Pressgrove of the National Strategic Planning & Analysis Research Center at Mississippi State University for their efforts devoted to this project.

ABOUT NSPARC

The National Strategic Planning & Analysis Research Center (nSPARC) at Mississippi State University specializes in designing and implementing science-based strategies using state-of-the-art information technology and analytical procedures. nSPARC brings together scientific and technical expertise from the private, public, philanthropic, and academic sectors to develop and support basic and applied research and promote innovative information management to increase economic competitiveness at state, regional, and national levels.

ABOUT THE AUTHORS

Rebecca Campbell Smith is an Assistant Research Professor at nSPARC and the College of Business at Mississippi State University. Dr. Smith earned her Ph.D. in Economics from Louisiana State University.

Joshua J. Turner is a Research Associate at nSPARC and Co-Principal Investigator for the 2011 Older Adults Needs Assessment. He earned his Master's Degree in Sociology from South Dakota State University.

Steven Michael Grice is the Associate Director of nSPARC. Dr. Grice earned his Ph.D. in Sociology from Mississippi State University.

Domenico "Mimmo" Parisi is Professor of Sociology, the Director of nSPARC, and the Principal Investigator for the 2011 Older Adults Needs Assessment. Dr. Parisi earned his Ph.D. in Rural Sociology from Pennsylvania State University.

FOR MORE INFORMATION

For more information regarding this report, contact Dr. Domenico "Mimmo" Parisi, Director of the National Strategic Planning and Analysis Research Center (nSPARC), by phone at 662.325.9242 or by email at mimmo.parisi@nsparc.msstate.edu.



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I. EXECUTIVE SUMMARY

This report presents the results of a study conducted to evaluate the needs of the elderly population along with information that highlights strengths and weaknesses of the services provided to senior citizens in the state. The data came from multiple sources, including the most recent Census data, national and state epidemiological data, and administrative data. Data were also collected through two telephone surveys and a computer-assisted focus group to provide information on the awareness and use of services provided by the Mississippi Department of Human Services Division of Aging and Adult Services (DAAS) and on the developing need for services over the next 10 years to meet projected changes in the aging population. The telephone surveys and focus group were conducted during February and March 2011. Data collected from the telephone surveys included health, well-being, and economic and social support variables on the general 55-and-older population in the state and from a sample of seniors awaiting services from DAAS.

The data reveal several straightforward conclusions regarding population characteristics, health, services, and needs.

POPULATION CHARACTERISTICS

- Mississippi's elderly population will increase by 30 percent by 2020 and double by 2050
- Thirteen percent of those 65 and older continue to be actively engaged in the workforce
- On average, the elderly population earns just over \$25,000 per year
- Seventeen percent of the elderly population lives in poverty

HEALTH

- An appreciative number of the elderly are disabled
- Obesity and diabetes are becoming the most prevalent health issues among the elderly

SERVICES

- Twenty-nine thousand elderly were served in 2009, an increase of 32 percent from 2006
- Home-delivered meals is the most prevalent service provided
- Congregate meal service needs are growing at a faster rate than other service needs

NEEDS

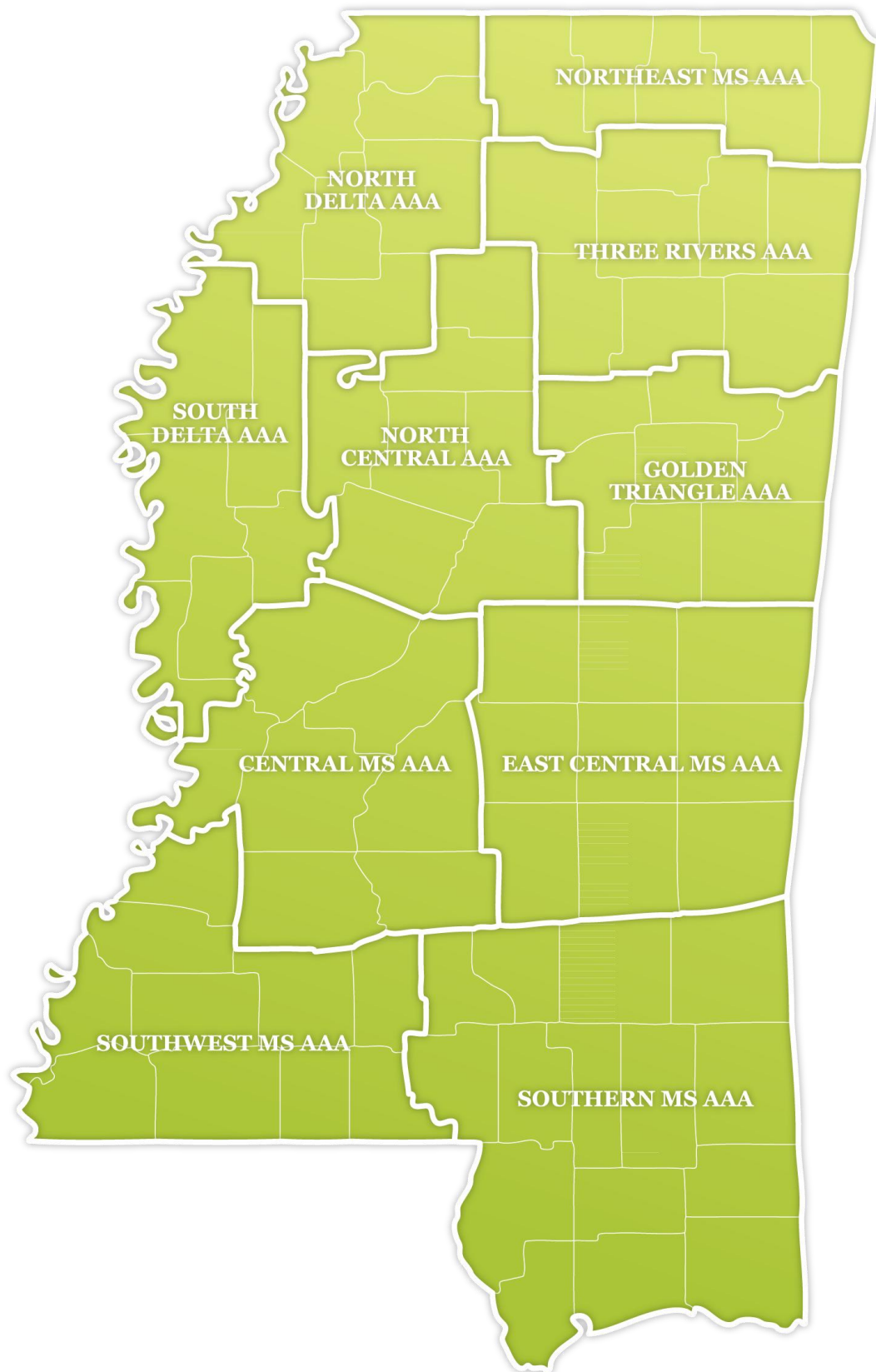
- Current and future concerns center on personal physical health and financial well-being
- Lack of affordable, accessible, and reliable healthcare and transportation
- Senior discount programs, repair services, home delivered meals, home healthcare, and information and referral services are top-ranked service needs
- Those who seek assistance are among the most vulnerable elderly population in the state
- Clear lack of awareness of services available to seniors

RECOMMENDATIONS

In sum, the 2011 Mississippi Older Adults Needs Assessment shows that older adults have greatly varying needs and that no single service or program will be an answer to every individual. There are, however, recommendations that can help the state better meet the needs of the aging population in Mississippi:

- Increase capacity to absorb the growing elderly population along with the increased demand for services
- Develop capacity to provide home healthcare assistance
- Develop programs to include repair services and referral services
- Develop appropriate workforce to meet the demands for jobs serving the elderly
- Develop marketing campaign for raising awareness of services provided to seniors
- Build strong and sustainable partnerships with for-profit and nonprofit organizations
- Develop educational campaign about aging and the role of the elderly in the community

MISSISSIPPI AREA AGENCIES ON AGING



II. INTRODUCTION

The 2011 Mississippi Older Adults Needs Assessment paints a picture of the health, family and social networks, economic situation, and quality of life of those 55 years and older in Mississippi. This assessment was undertaken to fulfill requirements set forth in the Older Americans Act of 1965 and to gain insight into the services provided through the Area Agencies on Aging (AAA).

The Older Americans Act of 1965 established the Administration on Aging at the federal level and Area Agencies on Aging (AAA) at the local level. The goal of these aging agencies is to provide comprehensive services for adults 60 and older. In Mississippi, there are ten AAAs, each associated with one of the state's Planning and Development Districts (see Map). The AAAs are coordinated by DAAS whose vision is each older citizen living the best life possible. The mission of DAAS is to "protect the rights of older citizens while expanding their opportunities and access to quality services."

This study is of critical importance as the elderly population continues to grow over the next half-century. In fact, the most recent Census projections for 2020 predict a 45 percent increase in Mississippians aged 65 and older, while those aged 85 and older are projected to increase over 36 percent (U.S. Census 2005). The information generated through this study will help the DAAS and the AAAs better accomplish their objectives and keep pace with change in the state's aging population.

III. GOALS AND OBJECTIVES

The overall goal of the 2011 Mississippi Older Adults Needs Assessment and this report is to provide insight into factors that affect Mississippi's ability to meet the added demands of an increasing aging population and to address the requirements of the Older Americans Act of 1965. Specifically:

1. Project the change in the number of older individuals in the state.
2. Analyze how such changes may affect individuals, including individuals with low incomes, individuals with greatest economic need, minority older individuals, older individuals residing in rural areas, and older individuals with limited English proficiency.
3. Analyze how programs, policies, and services provided by the state can be improved, including coordinating with Area Agencies on Aging (AAA), and how resource levels can be adjusted to meet the needs of the changing population of older individuals in the state.
4. Analyze how the change in the number of individuals aged 85 and older in the state is expected to affect the need for supportive services.

IV. METHODS

Data:

Data for the 2011 Mississippi Older Adults Needs Assessment were collected from several primary and secondary sources in order to fully address the goals and objectives of the study. Primary data were collected through a telephone survey – the General Needs Assessment Survey – of Mississippians 55 and older, a telephone survey – the Waiting List Needs Assessment Survey – of Mississippians currently on a waiting list for DAAS services, and a focus group of service providers. All primary data collection was undertaken during the months of February and March 2011 (see Appendix I, II, III, and IV for copies of the respective instruments and their results).

Additional data included administrative and secondary sources consisting of population estimates and projections from the U.S. Census Bureau, socioeconomic and demographic data from the Current Population Survey, health indicator data from the Centers for Disease Control and Prevention, and service trend data from the Administration on Aging. These supporting sources of data were vital in meeting and fully addressing the goals and objectives of the study because they allowed comparisons to be made between state and national trends and provided a more complete picture of the aging population, its specific characteristics, and the daily challenges they face.

The minimum age for inclusion in the GNAS component of the assessment was 55 years rather than 60, the age when individuals are eligible for services. This was done so agencies can begin planning not only for those currently eligible for services but for those who will become eligible in the next five years. Respondents were selected using list-assisted random-digit-dialing (RDD), which includes both listed and unlisted telephone numbers. A representative sample of 1,025 Mississippians 55 and older completed the survey. There was equal representation of survey respondents from each of the ten AAAs, and the margin of error was +/- 3 percent for responses.

For both telephone surveys, information was gathered on a variety of topics, including the health, well-being, economic situation, and social support status of respondents.

Sample Characteristics:

The characteristics of the sampled populations are reported in Table 1. The sampled group for the GNAS is an accurate representation of Mississippi's overall population of people 55 and older and the population served by DAAS when comparing national data and previous research. The WLNAS sample is more representative of low-income Mississippians, a group that is underrepresented in the GNAS. The underrepresentation of the aging population with low income in the GNAS does not affect results.

Gender. Mississippi's 55-and-older population has a gender breakdown of 53.9 percent male and 46.1 percent female (Current Population Survey 2008-2010). Over 70 percent of AAA clients were female (Preliminary MDHS 2010 Data). Like most surveys, there was a much higher percentage of female participation compared to male participation. The GNAS included 279 males (27 percent) and 744 females (73 percent). The WLNAS included 50 males (17.7 percent) and 229 females (80.9 percent).

Race. Mississippi's 55-and-older population is 73 percent white and 26 percent African-American (Current Population Survey). The GNAS mirrors this breakdown, while the WLNAS has just over 60 percent of respondents as white and about 37 percent as African-American. Administrative data from the Mississippi Department of Human Services for Fiscal Year 2010 reports that over half of clients were African-American while less than 48 percent were white.

TABLE 1. RESPONDENTS' DEMOGRAPHIC CHARACTERISTICS (GENERAL AND WAITING LIST SURVEYS)

	General Survey		Waiting List Survey	
	N	Percent	N	Percent
Gender				
Male	279	27.2	50	17.7
Female	744	72.6	229	80.9
Race/ethnicity				
White/Caucasian	743	72.5	170	60.1
African American	264	25.8	104	36.7
Hispanic	7	0.7	2	0.7
Other	20	1.9	2	0.8
Level of Education				
Less than High School	172	16.8	78	27.6
High School Diploma	338	33.0	97	34.3
Some College	193	18.8	47	16.6
Associate's Degree	77	7.5	26	9.2
Bachelor's	113	11.0	10	3.5
Graduate/Professional	115	11.2	2	0.8
Marital Status				
Married	530	51.7	74	26.1
Widowed	262	25.6	127	44.9
Divorced	115	11.2	41	14.5
Single (never married)	93	9.1	24	8.5
Separated	9	0.9	10	3.5
Co-Habiting	2	0.2	2	0.7
Age				
55-59	154	15.0	17	6.0
60-64	198	19.0	36	12.7
65-69	200	19.5	37	13.1
70-74	157	15.3	55	19.4
75-84	212	20.7	84	29.7
85+	71	6.9	46	16.3
Employment Status				
Retired	648	63.2	206	72.8
Full-time	161	15.7	2	0.7
Unable to work	88	8.6	41	14.5
Part-time	58	5.7	4	1.4
Unemployed, looking	29	2.8	3	1.1
Unemployed, not looking	27	2.6	23	8.1
Residential Status				
Rural	784	76.5	232	82.0
Urban	241	23.5	51	18.0

Education. Twenty-five percent of Mississippians do not have a high school diploma, 34 percent only have a high school diploma, 13 percent have some college, 8 percent have earned an associate's degree, 12 percent have earned a bachelor's degree, and 8 percent have at least some graduate education (CPS). The GNAS captures more of the aging population with a higher level of education than the general population: 17 percent of respondents did not complete high school, 33 percent completed high school, just over 25 percent had some college or a technical degree, and just over 20 percent had at least a bachelor's degree. The WLNAS sample reveals a population with significantly less education: Over 27 percent of respondents did not complete high school, over 34 percent completed high school, over 16 percent had some college education but no degree, 9 percent had an associate's or a technical degree, 3.5 percent had a bachelor's or master's degree, and less than one percent of respondents had a graduate or professional degree.

Marital Status. Most Mississippians aged 55 and older are married (63%), while 20 percent are widowed, 11 percent are divorced, 2 percent are separated, and 3 percent are single (CPS). Both surveys captured more respondents who were single and widowed and fewer who were married compared to the general population of 55-and-older Mississippians. Just over 26 percent of survey respondents were married, while 8.5 percent were single, 14.5 percent were divorced, and nearly 45 percent were widowed. Preliminary administrative data from MDHS for Fiscal Year 2010 shows that over 55 percent of clients lived alone compared to over 23 percent who lived with a spouse. Just over 50 percent of WLNAS respondents were married, while 9 percent were single, 11 percent were divorced, and 26 percent were widowed.

Age. The average age of Mississippians older than 55 is 66.5, and the average age of individuals who received services through AAA was approximately 77 years old (Preliminary DHS 2010 Data). In comparison, the average age of the GNAS respondents was 69, and the average age of WLNAS respondents was 74. The age cohort breakdowns are reasonably similar to the population of Mississippi, though the GNAS does capture more elderly Mississippians between the ages of 65 and 79 and fewer between the ages of 55 and 64.

Employment Status. National data shows that 36.3 percent of Mississippians aged 55 and older were in the labor force, and 77 percent worked full-time. Most of the GNAS respondents were retired (63%), while 16 percent were working full-time, 6 percent were working half-time, and almost nine percent were unable to work. In contrast, less than one percent of the WLNAS respondents were working full-time. Furthermore, just over one percent of WLNAS respondents were working part-time. Just over one percent reported they were unemployed and looking for work. The majority of WLNAS respondents were retired (72.8 percent), a higher percentage (14%) were unable to work, and 8 percent were unemployed and not looking for work.

Residential Status. Census figures report that over 55 percent of Mississippi's population resided in rural areas in 2009. Over 76 percent of GNAS respondents resided in rural areas, while just over 23 percent of respondents resided in urban areas. WLNAS respondents were even more likely to be rural (82%), while fewer were urban (18%). The oversampling of rural respondents is in line with one of the goals of the project, which is to assess how the change in the older adult population will affect rural residents.

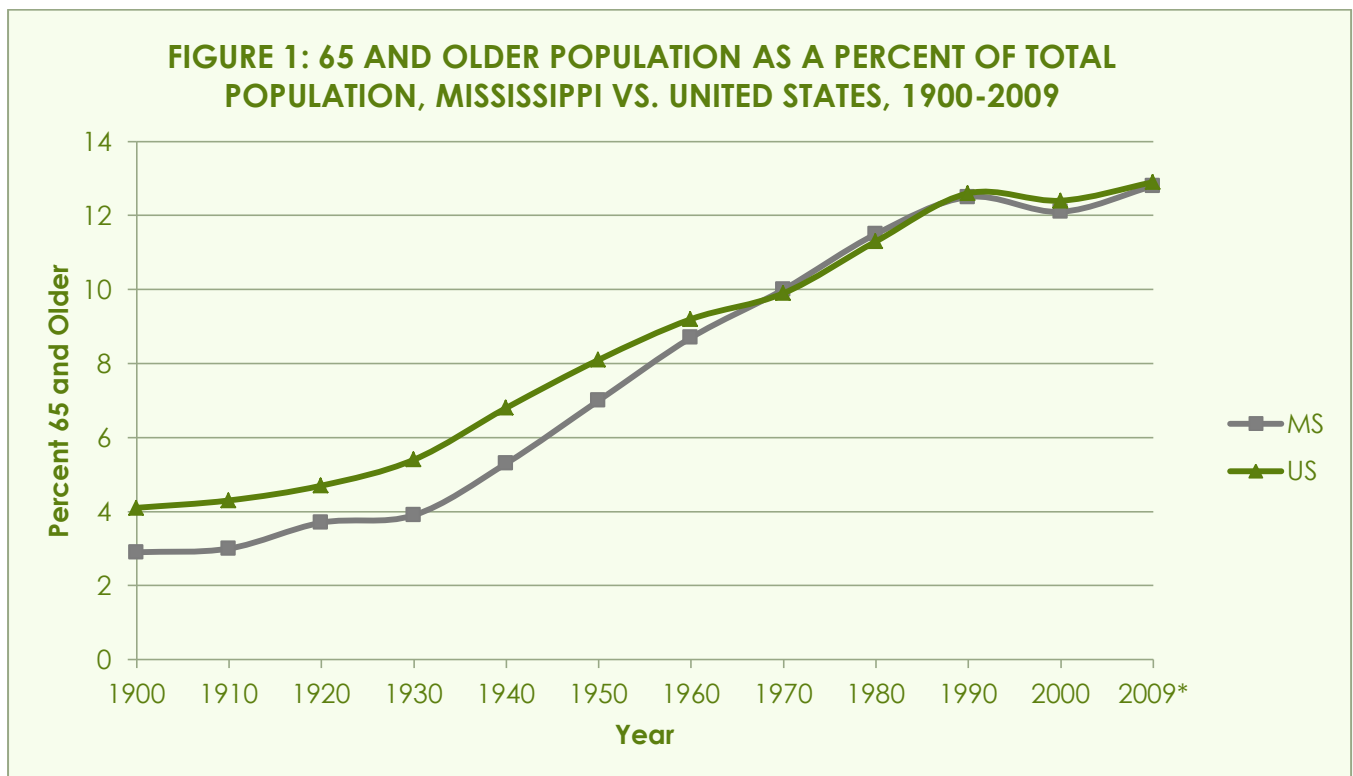
Income. On both surveys, over 20 percent of respondents declined to report household income. Over 40 percent of GNAS respondents reported incomes of less than \$30,000. The GNAS appears to undersample low-income individuals: almost 20 percent of Mississippi's aging population has income less than \$10,000 in the GNAS, whereas the survey sample figure is just below 14 percent. Additionally, almost 30 percent of Mississippi's aging population has income between \$10,000 and \$20,000, whereas the GNAS sample has just under 14 percent. Of the WLNAS respondents who reported their income, over 65 percent have income under \$20,000: 32 percent of respondents have household incomes of less than \$10,000, and 35 percent of respondents have household incomes between \$10,000 and \$20,000. The majority of respondents (65 percent) reported having difficulties meeting basic needs with current income. The WLNAS results are a much more consistent depiction of the current client base of DAAS, which predominately serves low-income individuals living near or below the official poverty line.

Sources of Income. The majority of respondents (52.1 percent) reported receiving Social Security benefits. Other major sources of income included employment earnings (21.1 percent) and income earned from state and federal retirement programs (20.7 percent). A much higher percentage of WLNAS respondents reported receiving Social Security benefits (89.8). Other major sources of income for WLNAS respondents included food stamps (20 percent) and income earned from state and federal retirement programs (18.2 percent).

V. GENERAL BACKGROUND

POPULATION CHARACTERISTICS

Mississippi, and the country as a whole, is aging, and this will bring new challenges for those who serve the older population. The needs of older adults are often interrelated, so it is important to understand who makes up the aging population and how a state's aging population compares to the nation as a whole. In Mississippi, the characteristics of the general 55-and-older population tend to mirror those in the nation as a whole. Even when trends in Mississippi are more pronounced, they follow essentially the same path as the nation. In fact, historical population trends at the state level show that Mississippi's older adult population has similar growth patterns to those of the nation. According to U.S. Census figures, between 1900 and 2000 the number of adults aged 65 and older in Mississippi increased by more than 600 percent from 45,000 to more than 343,000 individuals. Mississippians aged 65 and older grew from less than 3 percent of the state's population in 1900 to nearly 13 percent of the state's population today (see Figure 1).



Source: U.S. Census Bureau

Current census projections indicate that the number of Americans aged 65 and older will more than double between 2010 and 2050. If this projection holds true, older adults will account for approximately 20 percent of the country's population by as early as 2030 (Vincent and Velkoff 2010). These same estimates project the number of Mississippians aged 65 and older to increase from approximately 343,000 in 2000 to over 499,000 in 2020. This is an increase of over 45 percent in twenty years (U.S. Census 2005). Also by 2020, Mississippians aged 85 and older are projected to increase from approximately 43,000 in 2000 to nearly 60,000, an increase of over 39 percent (U.S. Census 2005). Table 2 displays the projected growth of each age cohort 55 and over based on 2009 population estimates and 2020 projections for Mississippi.

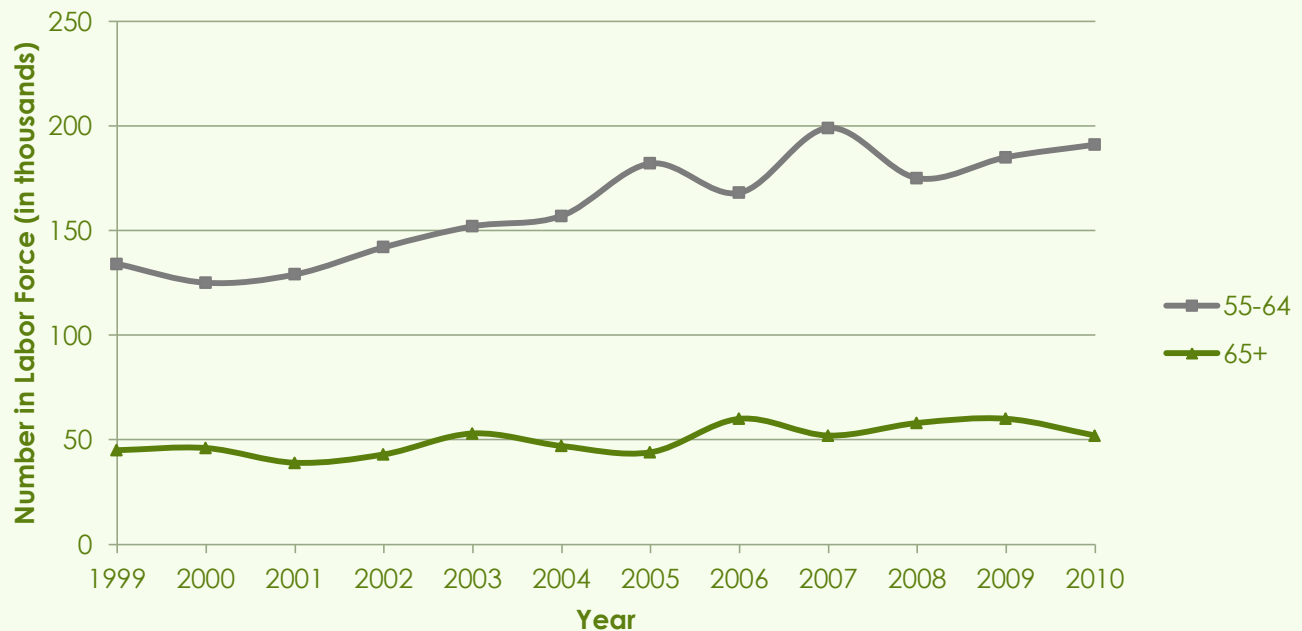
TABLE 2. PROJECTIONS FOR MISSISSIPPI'S 55 AND OLDER POPULATION, 2009-2020.

Age Cohort	Population 2009	Pct. of Population	Population 2020	Percent Change
55 to 59	176,904	6.0	210,908	19.2%
60 to 64	148,519	5.0	204,445	37.7%
65 to 69	113,242	3.8	170,187	50.3%
70 to 74	89,706	3.0	131,955	47.1%
75 to 79	70,066	2.4	84,058	20.0%
80 to 84	53,882	1.8	54,360	0.9%
85 and Older	50,019	1.7	58,630	17.2%
Totals	702,338	23.7%	914,543	30.2%

Sources: U.S. Census Bureau, Population Estimates 2009.

U.S. Census Bureau, Interim State Projections, 2005.

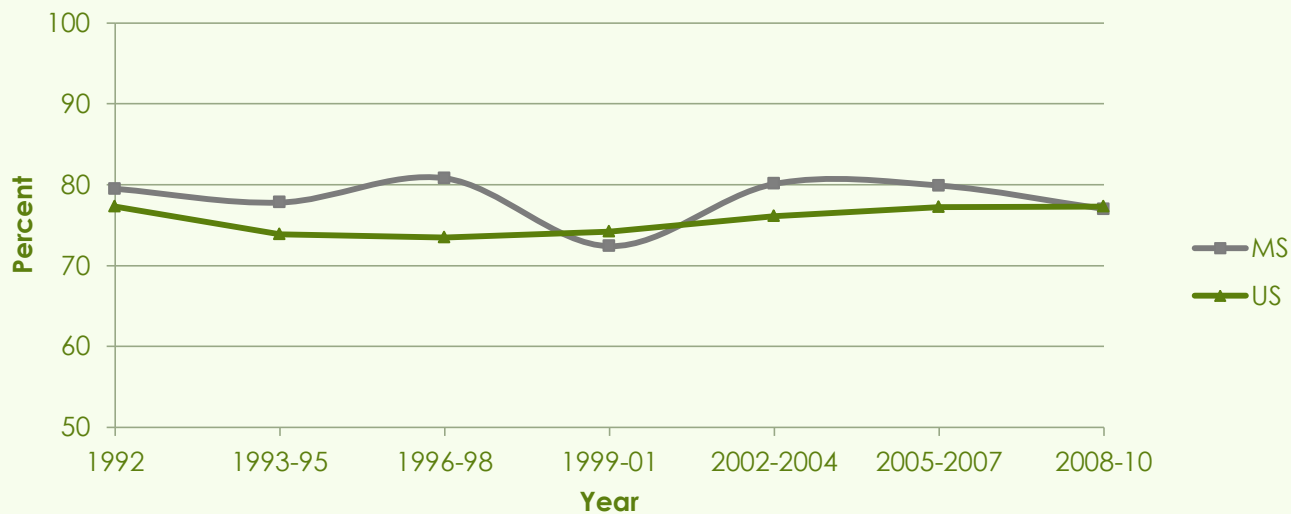
Workforce participation is another important characteristic of the aging population. Employment data from the Bureau of Labor Statistics provide information on the employment situation for older adults in Mississippi. In 2010 those between the ages of 55-64 recorded a workforce participation rate of 55.5 percent compared to 13.6 percent for those 65 and older. Both rates are lower than the national rate, as adults between the ages of 55 to 64 reported a workforce participation rate of nearly 65 percent, while those 65 and older reported a rate of over 17 percent.

FIGURE 2: LABOR FORCE TOTALS FOR MISSISSIPPI'S 55+ POPULATION, 1999-2010

Source: U.S. Department of Labor, Bureau of Labor Statistics

The figures below display CPS data on the prevalence of full-time workers in the 55 and older age group. Data for the most recent three year averages show that the prevalence of full-time workers in Mississippi for this age group is consistent with the nation and that Mississippi generally records a higher rate of full-time workers than the national average for this age group.

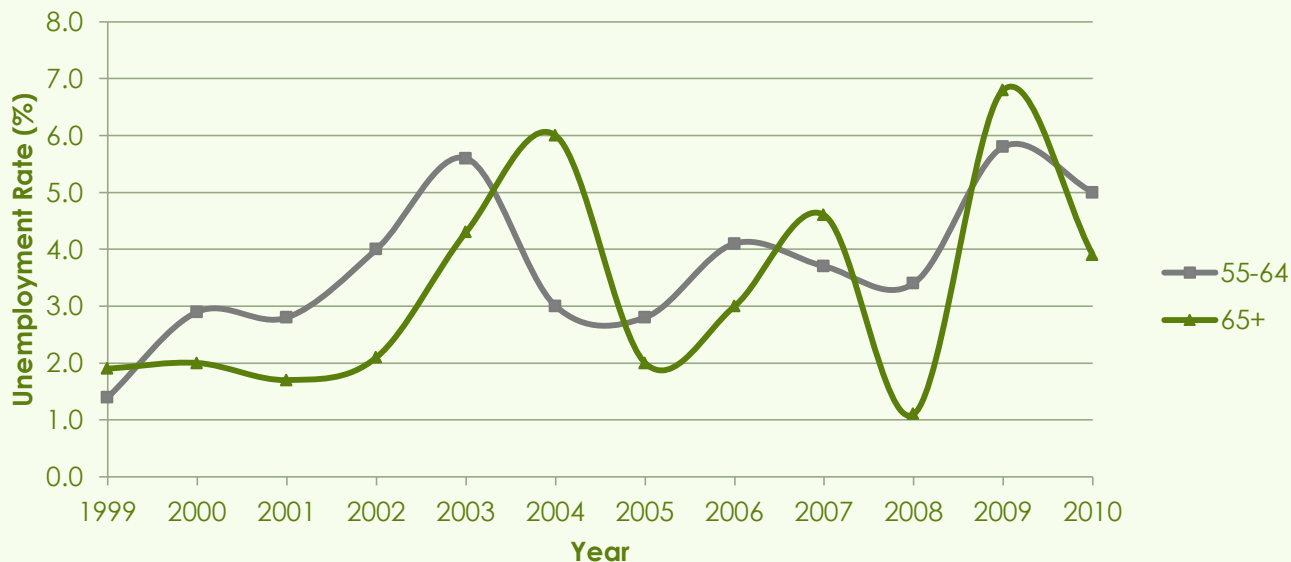
FIGURE 3: PERCENT OF 55+ LABOR FORCE WORKING FULL-TIME: MISSISSIPPI VS. UNITED STATES, 1992-2010



Source: U.S. Census Bureau, Current Population Survey

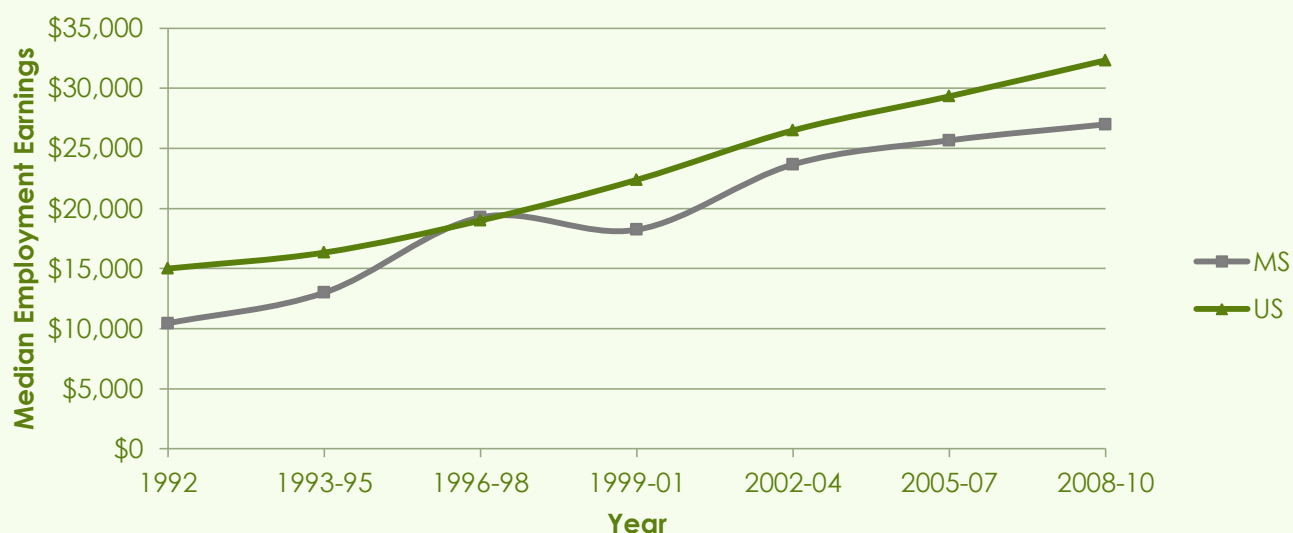
Regarding unemployment, Mississippians 55 to 64 had an unemployment rate of 5 percent compared to 7 percent for the nation in 2010. Mississippians aged 65 and older had an unemployment rate of 4 percent compared to nearly 7 percent for the nation. The chart below displays the unemployment rates for these age groups from 1999 to 2010.

FIGURE 4: UNEMPLOYMENT RATES FOR MISSISSIPPI'S 55+ AGE GROUPS, 1999-2010



Source: U.S. Census Bureau, Current Population Survey

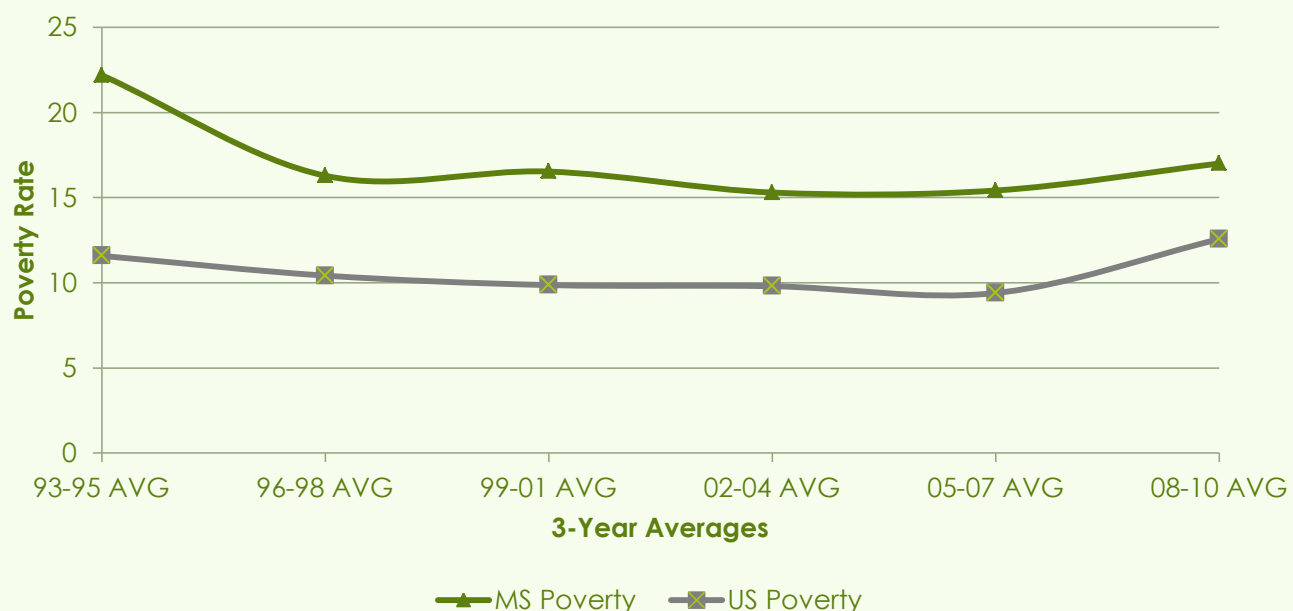
FIGURE 5: MEDIAN EMPLOYMENT EARNINGS FOR ADULTS 55+: MISSISSIPPI VS. UNITED STATES, 1992-2010



Source: U.S. Census Bureau, Current Population Survey

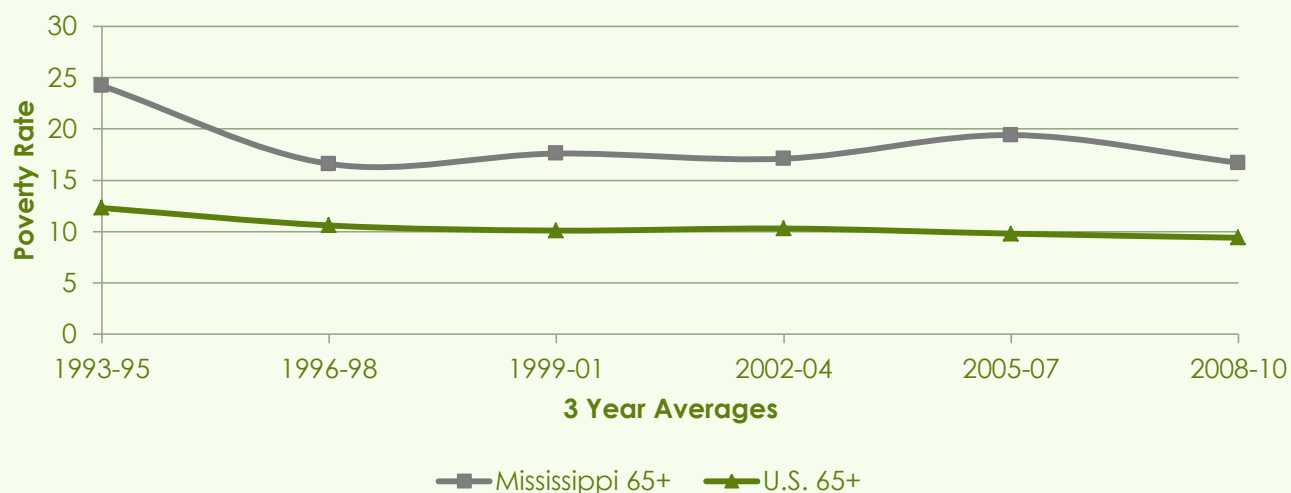
Poverty can have tremendous impacts on a variety of factors, including health, well-being, and demand for services. Current Population Survey data show that poverty among older adults in Mississippi has been consistently higher than that of the nation, which follows historical trends for overall poverty. Most recent averages from 2008-2010 indicate a poverty rate of 17 percent for those adults aged 55 and older compared to 12.6 percent for the nation.

FIGURE 6: POVERTY RATE FOR 55+ POPULATION: MISSISSIPPI VS. U.S.



Source: U.S. Census Bureau, Current Population Survey

FIGURE 7: POVERTY RATES: 65 AND OLDER POPULATION, MISSISSIPPI VS. U.S., 1993-2010

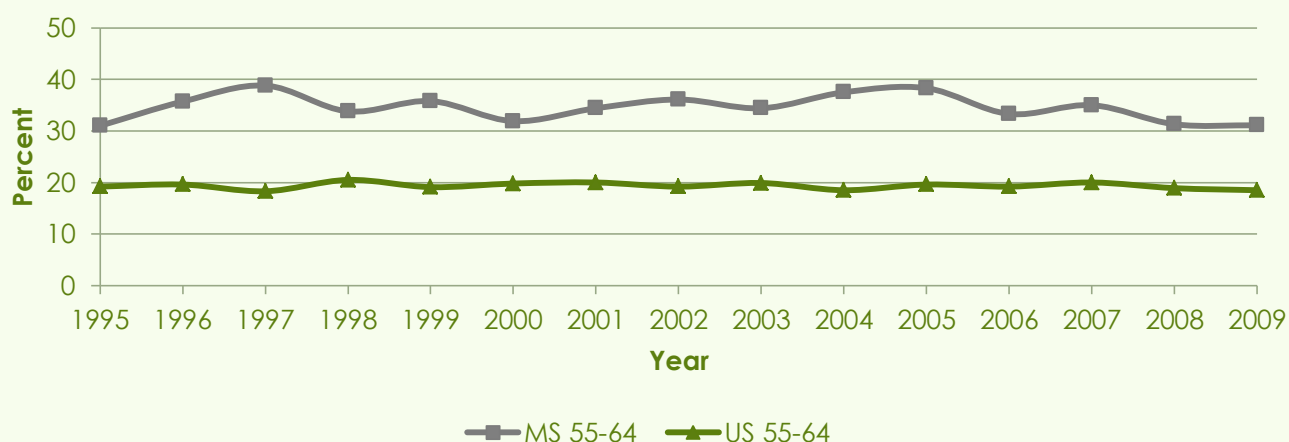


Source: U.S. Census Bureau, Current Population Survey

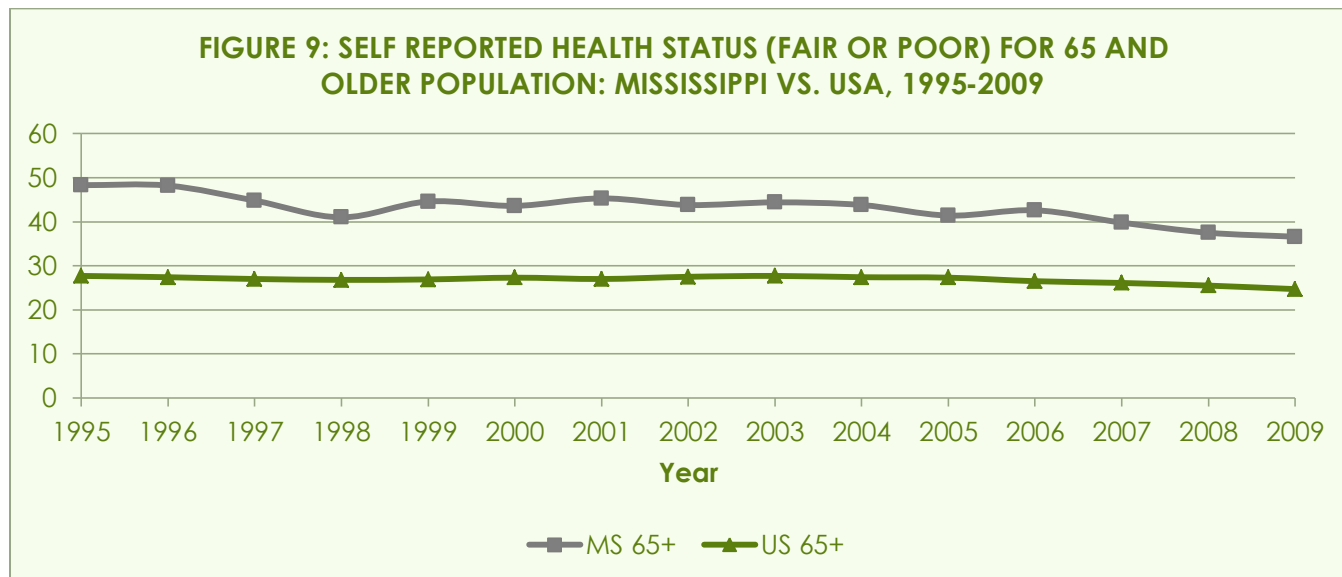
HEALTH

While the general population trends in the state and the nation mirror one another, so do the trends in health for the aging population. In terms of self-reported health status of older adults, Figures 8 and 9 show that Mississippians are more likely than the rest of the nation to classify their health status as either 'Fair' or 'Poor.' Estimates from the Behavioral Risk Factor Surveillance Survey (2009) show that over 31 percent of 55 to 64-year-olds and nearly 40 percent of those aged 65 and older rated their health as 'Fair' or 'Poor' compared to 20 percent and 26.1 percent for the nation. Results from the GNAS show that over 15 percent of respondents rated their health as 'Fair' or 'Poor.' By comparison, nearly 40 percent of WLNAS respondents rated their health as 'Fair' or 'Poor.'

FIGURE 8: SELF REPORTED HEALTH STATUS (FAIR OR POOR) FOR 55-64 POPULATION: MISSISSIPPI VS. USA, 1995-2009

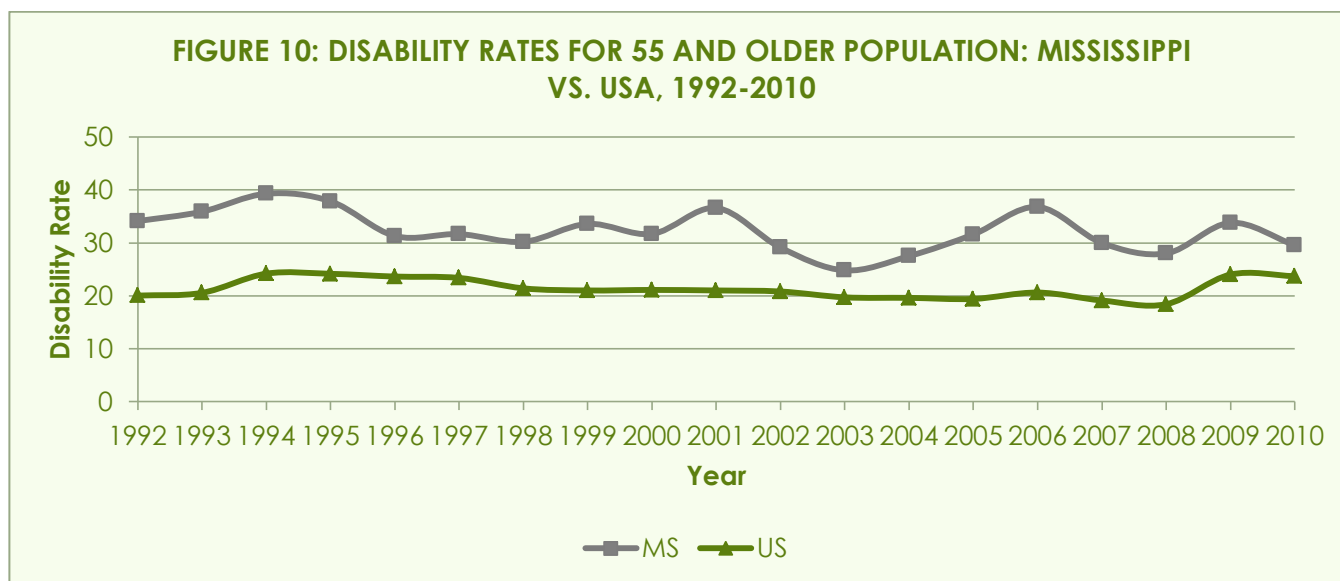


Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance Survey, 1995-2009



Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance Survey, 1995-2009

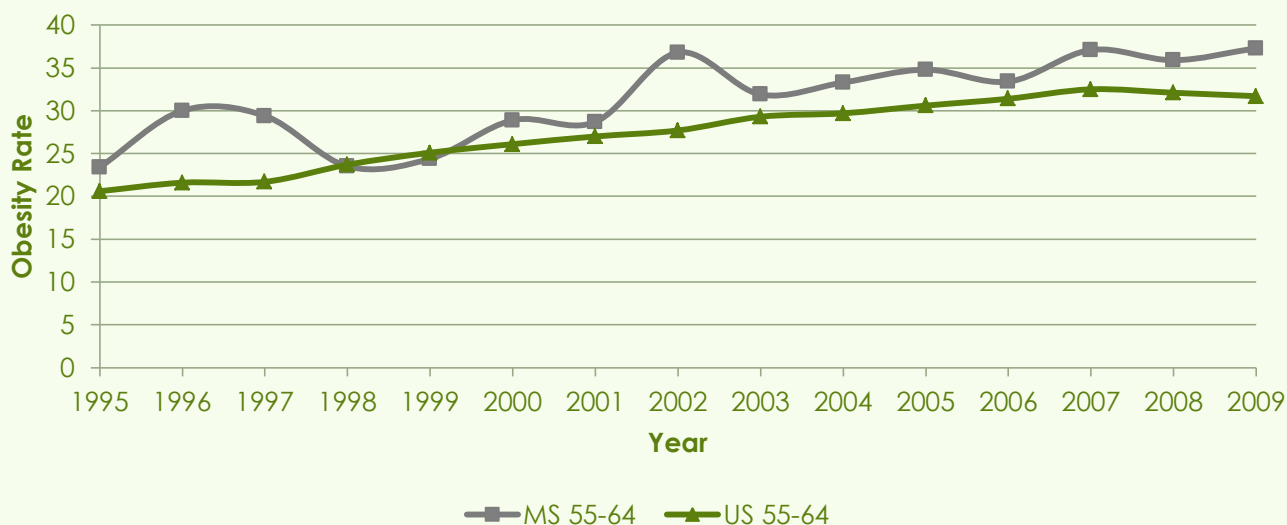
Data related to other major health indicators show that older adults in Mississippi tend to fair worse than the nation as a whole. Disability rates from the Current Population Survey show that over 29 percent of older Mississippians reported living with a disability in 2010 compared to 24 percent of older adults nationwide.



Source: U.S. Census Bureau, Current Population Survey March Supplement, 1992-2010.

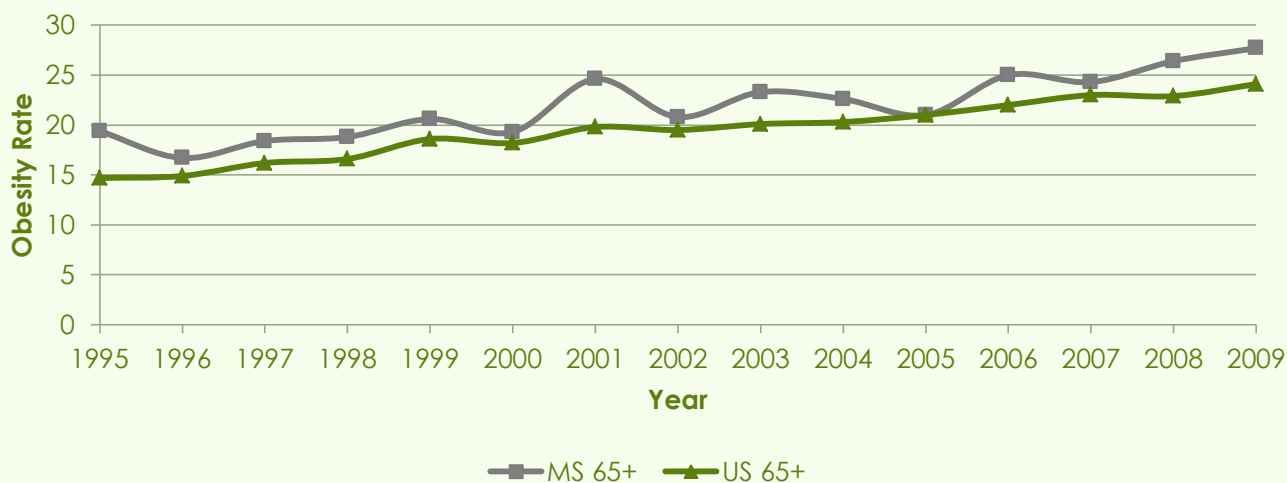
Obesity and diabetes are two major future health concerns facing the aging population. Historic data trends show that obesity is already a concern in Mississippi, as state-level rates consistently exceed those of the nation. Figures 11 and 12 show that over 37 percent of Mississippians aged 55 to 64 and nearly 28 percent of Mississippians aged 65 and older are classified as obese compared to national rates of 32 percent and 24 percent, respectively.

FIGURE 11: OBESITY RATES FOR 55 TO 64 POPULATION: MISSISSIPPI VS. UNITED STATES, 1995-2009



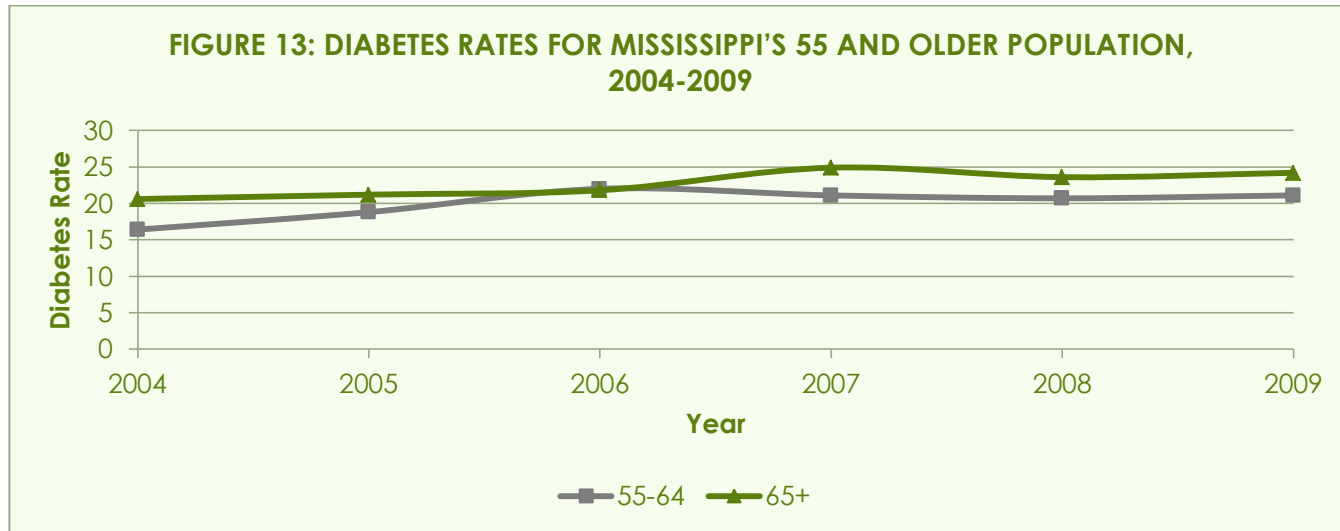
Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance Survey, 1995-2009

FIGURE 12: OBESITY RATES FOR 65 AND OLDER POPULATION: MISSISSIPPI VS. UNITED STATES, 1995-2009



Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance Survey, 1995-2009

High rates of obesity in Mississippi have been accompanied by high rates of diabetes. As Figure 13 shows, over 21 percent of 55 to 64 year olds and over 24 percent of adults aged 65 and over reported being diagnosed with diabetes.



Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance Survey, 2004-2009

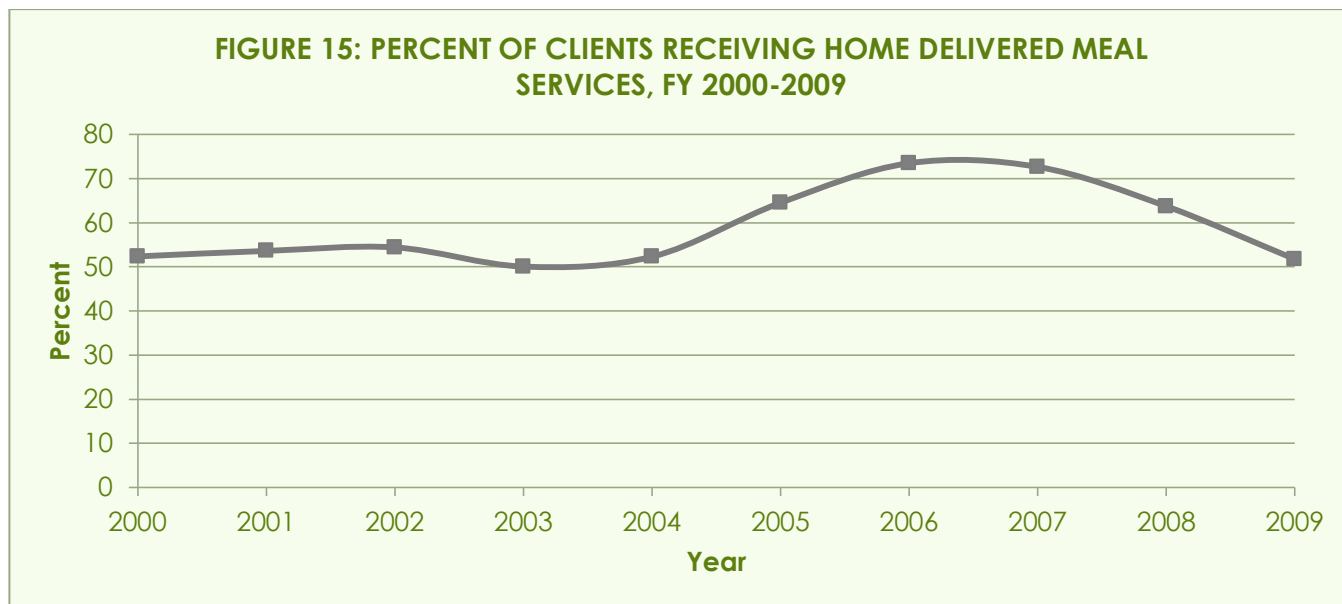
SERVICE

Population estimates for 2009 report that there were over 525,000 Mississippians aged 60 and older, which comprised nearly 18 percent of the state's population (U.S. Census 2010). The Administration on Aging's Aging Integrated Database (AGID) show that MDHS's Division of Aging and Adult Services has served over 26,000 clients in 2009 (Administration on Aging 2011), which is approximately six percent of the state's 60 and older population. Assuming six percent represents the most needy elderly Mississippians, DAAS can expect an increase of 14,000 clients by 2020.



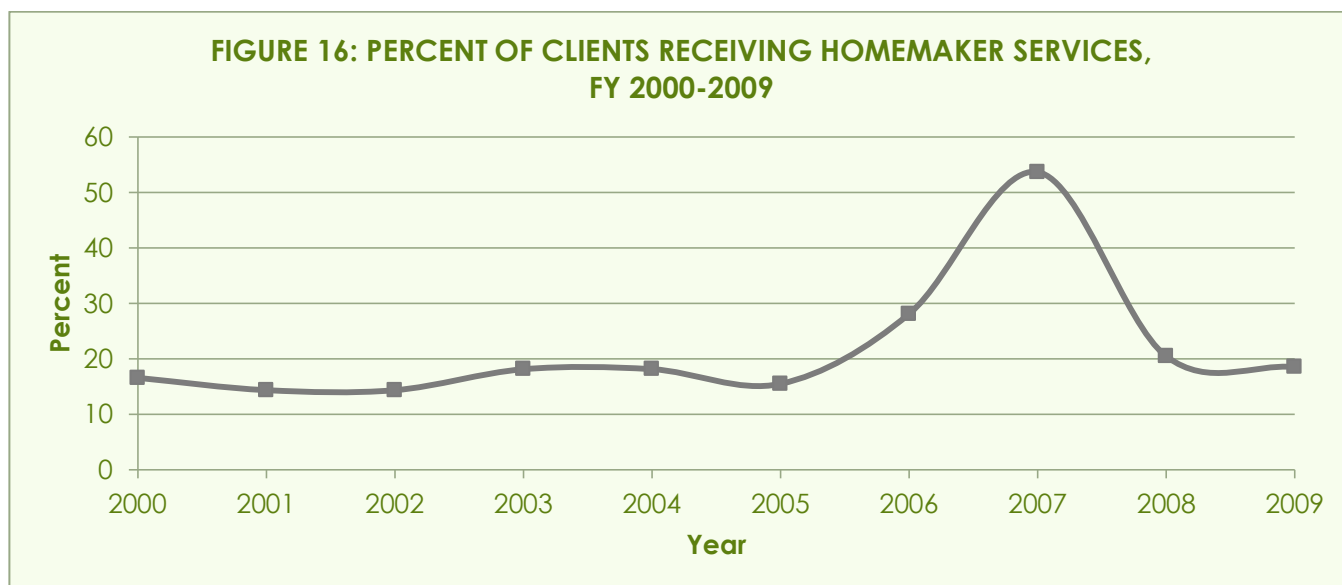
Source: Administration on Aging, Aging Integrated Database, 2011.

A review of the specific services provided shows that the most used service of AAA is Home Delivered Meals (HDM). Between 2000 and 2009, approximately three percent of Mississippians over 60 received HDM. Assuming these conditions persist, DAAS can expect to see an increase of 7,000 clients seeking Home Delivered Meals by 2020.



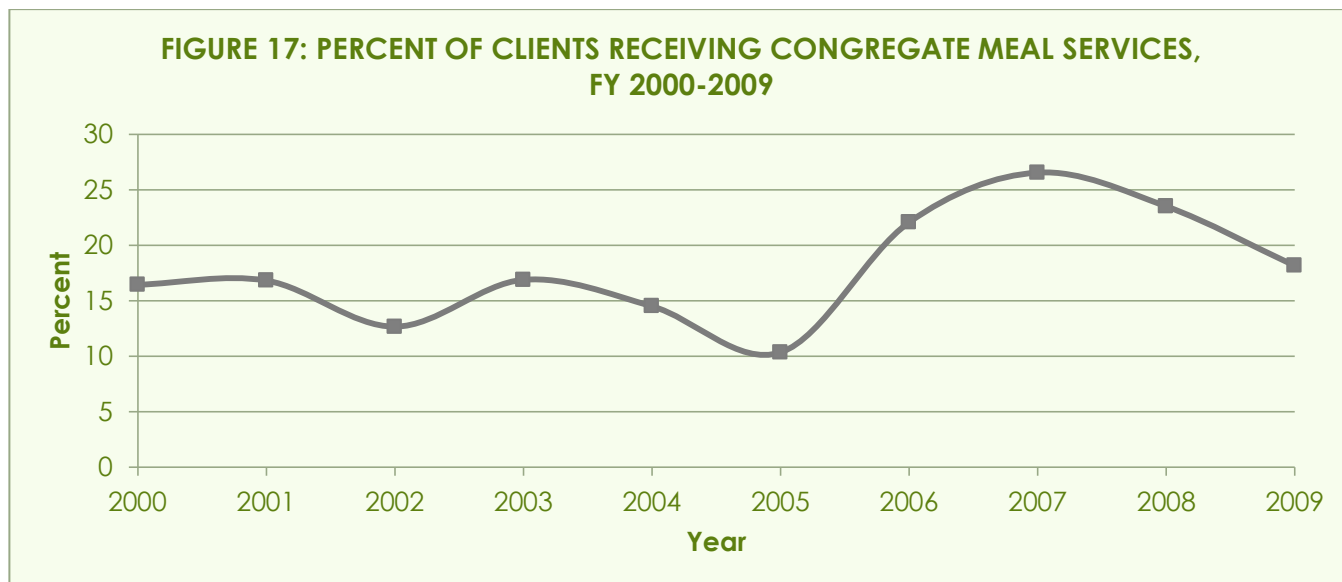
Source: Administration on Aging, Aging Integrated Database, 2011.

Homemaker Services is the second-most accessed service provided by AAA. Between 2000 and 2009, approximately one percent of Mississippians over 60 received Homemaker Services. Assuming these conditions persist, DAAS can expect to see an increase in demand for Homemaker Services of close to 2,300 by 2020.



Source: Administration on Aging, Aging Integrated Database, 2011.

Though trending down, Congregate Meals is the third-most popularly received service provided by AAA. Between 2000 and 2009, just under one percent of Mississippians over 60 received Congregate Meals. Assuming these conditions persist, DAAS can expect to see an increase in demand for Congregate Meals of just over 2,000 by 2020.



Source: Administration on Aging, Aging Integrated Database, 2011.

2011 MISSISSIPPI OLDER ADULTS NEEDS ASSESSMENT RESULTS

The 2011 Mississippi Older Adults Needs Assessment surveyed adults aged 55 and older on a variety of topics, including service awareness, everyday activities, health status, living arrangements, quality of life, and future concerns. In order to gain greater perspective into the everyday lives and unmet needs of older Mississippians, two telephone surveys of adults aged 55 and older were conducted. The first was a random sample survey of the state's older adult population (GNAS), and the second was a survey of individuals who are currently on waiting lists for DAAS services (WLNAS). The minimum age was set at 55 so that the needs and concerns of this age group could be documented to help agencies prepare not only for those who are currently eligible for services but for those who will become eligible for services in the next five years.

A general set of questions was developed for both surveys and were asked of the GNAS and WLNAS respondents. WLNAS respondents were, however, asked additional questions specific to how long they have been waiting for services, their level of urgency for receiving services, and how they were coping with the lack of service. Results for the two surveys and the focus group session are provided below.

ASSESSMENT SURVEYS

Overall, the results of the GNAS show that Mississippi's older adult population report high scores on quality of life and health status. Specifically, 94 percent of respondents ranked their quality of life as "good" or better with 76 percent ranking their quality of life as very good or excellent. In general these respondents were less dependent on alternative sources of transportation, had lower levels of food insecurity, and were less concerned with being able to meet their basic needs.

Concerns arise, however, with the examination of the WLNAS results, which show striking differences between the two survey populations. These results encapsulate the major issues that face the state's aging population. WLNAS respondents fared much worse on self-reported quality of life and health assessment scores, and they also reported higher levels of dependence on transportation and much higher levels of food insecurity than those from the GNAS.

With the projected increase of older adults in Mississippi, the state can expect an increase in the number of older adults who have difficulty meeting basic needs without assistance. As the results of these two surveys demonstrate, this is especially true for older adults living on low incomes and those who reside in rural areas. Special attention should also be paid to older adults who provide care for others, as an increase in older adults could also result in an increase in caregivers who may be in need of some type of relief.

Ultimately, potential clients will need to know what services are available and how and where these services can be accessed. The DAAS currently serves a small share of the state's aging population. An increase in awareness, especially among low-income and rural individuals, could result in more people receiving the services and assistance they need.

The following sections highlight some of the key findings from each of the survey's topic areas and directly address the goals and objectives of the Older Americans Act of 1965. Full results for both surveys are available in Appendix I-IV.

QUALITY OF LIFE AND LIFESTYLE

GNAS

- Seventy-six percent of respondents reported their Quality of Life as being Very Good or Excellent.
- Physical health was the most pressing quality of life concern among GNAS respondents, as over 46 percent of respondents reported a high level of concern for this indicator.
- Other major concerns included Financial Problems (26.6 percent), Access to Adequate Healthcare (21.3 percent), Affordable Medications (20.3 percent), and Depression (18.2 percent).
- Physical Health was a major quality of life concern for Low Income Respondents (60.2 percent). In contrast, only 23 percent of High Income Respondents saw their current Physical Health as a major concern.

WLNAS

- In contrast to the GNAS results, only 40 percent of respondents reported their Quality of Life as being Very Good or Excellent.
- Physical Health (79.5 percent) and Financial Problems (50.2 percent) were the most pressing quality of life concerns for WLNAS respondents.
- WLNAS respondents were more concerned with issues related to Loneliness and Isolation, the Ability to Perform Everyday Activities like bathing or preparing meals, and Accessing Transportation than those who participated in the GNAS.

FAMILY AND SOCIAL SUPPORT

GNAS

- Ninety-eight percent of respondents believed that they had a reliable contact in the case of an emergency.
- Over 11 percent of respondents reported having no family members living within 25 miles of their residence.

WLNAS

- Ninety-one percent of respondents believed that they had a reliable contact in the case of an emergency.
- Almost 12 percent of respondents reported having no family members living within 25 miles of their residence.

CAREGIVING

GNAS

- Over 33 percent of respondents reported that they provide care for a family member or friend on a regular basis.
- Seventy-four percent of caregiving respondents were female.
- About 30 percent of respondents spent more than 20 hours per week providing care for others.

- Eight percent of caregivers reported a high need for respite care.
- Twenty-three percent of caregivers reported that their future ability to care for others was a major concern.

WLNAS

- Twenty-two percent of respondents reported that they provide care for a family member or friend on a regular basis.
- Eighty-three percent of caregiving respondents were female.
- Over 37 percent of caregivers spent more than 20 hours per week providing care for others.
- Over 33 percent of caregivers reported that their future ability to care for others was a major concern.

LIVING ARRANGEMENTS

GNAS

- Nearly 73 percent of respondents reported they were Very Satisfied with their current living arrangements.
- Over 24 percent of respondents reported that the ability to continue living independently was a major concern for them as they continue to age over the next five or more years.
- Eighty-nine percent of High Income Respondents (those with Household Incomes of \$75,000 or greater) were Very Satisfied with their Living Arrangements, compared to less than 63 percent of Low Income Respondents (those with Household Incomes of \$20,000 or less).

WLNAS

- Over 44 percent of respondents reported they were Very Satisfied with their current living arrangements.
- Nearly 47 percent of respondents reported that the ability to continue living independently was a major concern for them as they continue to age over the next five or more years.

DIET AND FOOD SECURITY

GNAS

- Nearly 12 percent of the sample reported that there had been times over the last year when they were unable to afford enough food to eat.
- The inability to afford food was a major issue for low-income groups. Over 38 percent of respondents with household incomes below \$10,000 reported that the inability to afford enough food to eat had been a problem for them over the last year.
- Over 24 percent of respondents were unable to afford the kinds of foods they wanted to eat at one time or another over the last 12 months, and for 6 percent of respondents this was a frequent occurrence.
- Over 20 percent of respondents were unable to afford to eat healthier meals over the last 12 months. This was a frequent problem for nearly 6 percent of respondents.
- The ability to afford basic needs like food and rent was a major future concern for nearly 23 percent of respondents.
- Nearly 15 percent of respondents reported a high level of need for Food Stamps.
- Nearly 23 percent of African-American Respondents claimed that there had been times over the last year when they were unable to afford enough food. This was a problem for only 8.3 percent of White Respondents.

WLNAS

- Over 49 percent of the sample reported that there had been times over the last year when they were unable to afford enough food to eat.
- Over 66 percent of respondents were unable to afford the kinds of foods they wanted to eat at one time or another over the last 12 months.
- Over 63 percent of respondents were unable to afford to eat healthier meals over the last 12 months.
- The ability to afford basic needs like food and rent was a major future concern for 46 percent of respondents.

TRANSPORTATION

GNAS

- Approximately 15 percent of respondents reported that they did not use their own vehicle as a primary means of transportation for most local trips.
- Of those respondents who did not use their own vehicle as a primary means of transportation:
 - Over 47 percent reported that a lack of transportation was a problem for them over the last year.
 - Nearly 49 percent resided in rural areas.
 - Over 53 percent reported household incomes of less than \$10,000 in 2010.
- Nine percent of respondents reported a high level of need for transportation services.
- Twenty-three percent of respondents reported a high level of future concern with their ability to drive on their own.
- Sixteen percent of respondents had high levels of concern with the availability of adequate transportation over the next five or more years.

WLNAS

- Nearly 53 percent of the sample reported that they did not use their own vehicle as a primary means of transportation for most local trips.
- Over 74 percent of respondents reported that a lack of transportation was a problem for them over the last year.
- Over 28 percent of respondents reported a high level of future concern with their ability to drive on their own.
- Nearly 37 percent of respondents had high levels of concern with the availability of adequate transportation over the next five or more years.

HEALTH STATUS

GNAS

- Over 54 percent of respondents reported being in Very Good or Excellent health.
- Over 40 percent of respondents reported that their physical health did not interfere with their ability to perform basic daily activities.
- High Blood Pressure was the most common health condition, as nearly 64 percent of respondents reported they had been diagnosed with this condition within the last two years.
- Some of the other major health concerns included Arthritis (58 percent), Vision Problems (38.8 percent), Back Pain (36.4 percent), and other Joint Problems (32.0 percent).
- 13 percent of the sample reported there had been times when they needed medical attention but elected not to seek it.
- Of those who decided not to seek medical attention, over 54 percent reported cost issues, over 27 percent decided to treat themselves, and nearly 16 percent reported other reasons for not seeking medical attention, such as nursing experience and not being able to miss work.
- Over 75 percent of High Income Respondents reported their overall health as being Very Good or Excellent. In contrast, slightly over 43 percent of Low Income Respondents reported their overall health as being Very Good or Excellent.
- Over 76 percent of African-American Respondents reported being diagnosed with High Blood Pressure, and nearly 32 percent had been diagnosed with diabetes. These percentages were at 64 percent and 25 percent for the GNAS as a whole, respectively.

WLNAS

- Nearly 23 percent of respondents reported being in Very Good or Excellent health.
- Nearly 63 percent of respondents reported that their physical health made it difficult to perform basic daily activities like bathing or preparing meals.
- High Blood Pressure was the most common health condition, as nearly 79 percent of respondents reported they had been diagnosed with this condition within the last two years.
- Some of the other major health concerns among respondents included Arthritis (77.4 percent), Back Pain (61.1 percent), Vision Problems (58.0 percent), and other Joint Problems (54.1 percent).
- 24 percent of the sample reported there had been times when they needed medical attention but elected not to seek it.

- Of those who decided not to seek medical attention, over 44 percent reported cost issues, over 23 percent claimed they had no means of transportation, and over 19 percent decided to treat themselves.

SERVICE NEED AND AWARENESS

GNAS

- Nearly 68 percent of respondents claimed to be unaware of the services provided and facilitated through the Area Agencies on Aging.
- Of those respondents who were aware of the Area Agencies on Aging, nearly 34 percent did not know how to get in contact with local Area Agency on Aging representatives.
- Senior Discount Programs were found to be the greatest need among respondents, as over 31 percent reported a high level of need for this service.
- Other services that scored high on the list were Repair Services (22.4 percent), Physical Fitness and Exercise Programs (18.5 percent), Tax Preparation (15.9 percent), and Information and Referral Services (15 percent).
- Over 77 percent of Low Income Respondents were unaware of the services provided by DAAS, compared to 44 percent of High Income Respondents claiming to be unaware.
- Senior Discount Programs (44.8 percent) and Food Stamps (34.4 percent) were the greatest service needs among Low Income Respondents. In contrast, the greatest service needs of High Income Respondents were Exercise Programs (17.6 percent) and Repair Services (17.6 percent).

WLNAS

- Over 64 percent of respondents were on waiting lists for Home Delivered Meals.
- Other services for which respondents were waiting for included Homemaker Services (27.6 percent), Home Healthcare (17.3 percent), Congregate Meals (8.1 percent), and Repair Services (7.8 percent).
- Repair Services (63.6 percent) was reported as the most urgent need among WLNAS respondents.
- Help from family was the most consistent coping mechanism used among respondents waiting for services.
- Many respondents reported there were times they were forced to do without a service when alternative sources of support were not available.

FUTURE CONCERNS

GNAS

- Physical health (58.5 percent) was reported as the greatest future concern.
- Affording Healthcare (31.3 percent), Affording Medications (29.5 percent), Mental Health (28.5 percent), and the Ability to Care for Others (25.2 percent) were among the other major concerns.
- Declining Physical Health was the most pressing concern for the entire sample (58.5 percent); this was especially true for Low Income (66.3 percent) and Female Respondents (61 percent).

WLNAS

- Physical health (68.2 percent) was reported as the greatest future concern.
- Affording Healthcare (46.9 percent), the Ability to Live Independently (46.7 percent), Affording Basic Needs, and Affording Medications (44.9 percent) were among the other major concerns.

SERVICE PROVIDER FOCUS GROUP

A computer-assisted focus group consisting of 25 service providers from the 10 AAAs was conducted in order to gain insight on the strengths and weaknesses of the current service delivery method and what the state needed to do to prepare for the increase in the aging population. Participants were made up of directors of AAAs, directors of non-profits, and a variety of field specialists. The focus group used innovative web-based technology that gathers information in a way that gives everyone a voice in the process while still getting the benefits of sharing ideas in a group setting. Focus group materials are available in Appendix V.

Current and Future Needs Assessment

Overall results from the focus group and the surveys indicate that service providers and elderly Mississippians share the same vision of current and future needs. Both agree that home repair services are the biggest need for today's clients. Both agree that preventative services for health and finances are the greatest needs of tomorrow's clients. Both agree that Mississippians need more awareness of available services. Both agree that caregiving is very difficult.

Participants were asked about the greatest unmet needs of their community. Service providers see keeping individuals in their homes as the biggest priority in improving the lives of older Mississippians. In order to do this, service providers are in agreement that currently general home repairs is the greatest unmet need of seniors. Specific home repairs stated included roofs and wheel chair ramps. Participants were asked about the effect of the retirement of the Baby Boom on services. Service providers agree that Baby Boomers are more active, independent, and more educated than previous elderly generations. Thus, there will be a need for preventative services, including exercise opportunities and nutrition, and financial education on home-delivered meals, homemaking services, and transportation.

Service providers also agree that Mississippians need more training on how to get informed about the services that are available to elders, including AAA services. GNAS results show that almost 70 percent of Mississippians were not aware of AAA services. Service providers had many ideas on how to reach clients effectively. The channels of trusted information most cited were, in order, churches, wellness centers, doctors, and family members. Targeting adult children was mentioned as a strategy as well as pharmacists, senior centers, mass media, pamphlets, community meetings, health fairs, places of employment, and utility companies.

Service providers agree that Mississippians of all ages need an education campaign for all Mississippians that serves to prepare people for the stages of the aging process. Service providers think that many people are in denial about the aging process. There was general agreement that being able to communicate about aging, death, dying, the stages of grief, and costs of long-term and hospice care would help people to make choices that better prepare themselves for retirement. The educational campaign would focus on good health and financial practices throughout life so that people reach retirement more physically and financially fit. Service providers were united in the thought that successful aging starts early in life.

Service providers agreed that providing training to caregivers is a top priority. Caregivers will have an expanded role as the Baby Boomer population ages, increasing the need for caregiver training. Research on care giving shows the detrimental impacts on the caregiver. Participants overwhelmingly said that in order to prevent burn-outs, caregivers need to learn coping skills and the importance of self-care. Coping skills include stress and anger management and sensitivity to elders in terms of understanding what it feels like to be dependent on someone else. Self-care includes understanding one's limits and how to get help or find support groups. In addition to training on how to physically care for loved ones, caregivers also need training on how to make decisions that are in the best interests of the family as a whole.

Service Delivery Method and Increasing Capacity

AAA directors report that though the majority of their staffs are not trained in geriatrics, their staffs work well as a team. AAA personnel value shaping the process of improving service delivery through collaboration, are loyal to the needs of Mississippi's aging population, and enjoy interacting with the seniors they serve. The service providers at the focus group are willing to learn and desire to be active in shaping the process of improving lives of the elderly in Mississippi. Most participants in the focus group know they need more training and welcomed training opportunities. Service providers would like to see and know that DAAS personnel is personally involved and understands the plight of some of their most needy clients, especially rural individuals.

Service providers agreed that more and better communication was needed from DAAS both within and between districts. There was a strong desire for more regular meetings and for a significant increase in communication from DAAS that is timely and well-thought out. Currently, information is centralized with the directors and may not be consistent or consistently disseminated.

Service providers overwhelmingly report a "figure it out myself" approach to accomplishing their job duties. Lessons learned are not shared which maximizes the work effort. Service providers agreed that more training for all levels of personnel was a top priority. As Baby Boomer AAA directors retire, an important window of opportunity for reshaping the culture of each AAA will open. DAAS needs to be ready for the exodus of expertise.

Service providers agree that current service provision is done in "silos" with no resources spent to increase awareness of services because they have no capacity to increase services. Service providers view churches, wellness centers, doctors, and family members as trusted channels of information that would be good partners.

There was also a consensus among service providers that budgetary flexibility would increase capacity to serve more elderly Mississippians. For example, being able to switch funds from Congregate Meals to Home Delivered Meals would enable local providers to match the funds more in line with local needs.

RECOMMENDATIONS AND CONCLUSIONS

As the population continues to age, the impact on housing, transportation, health, and human services will have an impact on all facets of our state. This report presents the results of a study conducted to evaluate the needs of the elderly population along with information that highlights strengths and weaknesses of the services provided to senior citizens in the state.

The data came from multiple sources, including the most recent Census data, national and state epidemiological data, and administrative data. Data were also collected through two telephone surveys and a computer-assisted focus group to provide information on the awareness and use of services provided by the Mississippi Department of Human Services Division of Aging and Adult Services (DAAS) and on the developing need for services over the next 10 years to meet projected changes in the aging population. The telephone surveys and focus group were conducted during February and March 2011. Data collected from the telephone surveys included health, well-being, and economic and social support variables on the general 55-and-older population in the state and from a sample of seniors awaiting services from DAAS.

The data reveal several straightforward conclusions regarding population characteristics, health, services, and needs. These are highlighted below.

POPULATION CHARACTERISTICS

- Mississippi's elderly population will increase by 30 percent by 2020 and double by 2050
- Thirteen percent of those aged 65 and older continue to be actively engaged in the workforce
- On average, the elderly population earns just over \$25,000 per year
- Seventeen percent of the elderly population lives in poverty

HEALTH

- An appreciative number of the elderly are disabled
- Obesity and diabetes are becoming the most prevalent health issues among the elderly

SERVICES

- Twenty-nine thousand elderly were served in 2009, a 32 percent increase from 2006
- Home-delivered meals is the most prevalent service provided
- Congregate meal service needs are growing at a faster rate than other service needs

NEEDS

- Current and future concerns center on personal physical health and financial well-being
- Lack of affordable, accessible, and reliable healthcare and transportation
- Senior discount programs, repair services, home delivered meals, home healthcare, and information and referral services are top-ranked service needs
- Those who seek assistance are among the most vulnerable elderly population in the state
- Clear lack of awareness of services available to seniors

RECOMMENDATIONS

In sum, the 2011 Mississippi Older Adults Needs Assessment shows that older adults have greatly varying needs and that no single service or program will be an answer to every individual. The role the state plays in managing the competing needs of older Mississippians in light of the projected increase in the number of older individuals in the State, especially those 85 and older, and the commensurate increase in demand for services, can be strengthened by:

- Increasing capacity to absorb the growing elderly population along with the increased demand for services
- Developing capacity to provide home healthcare assistance
- Developing programs to include repair services and information and referral services
- Developing the appropriate workforce to meet the demands for jobs serving the elderly
- Developing a marketing campaign for raising the awareness of services provided to seniors
- Building strong and sustainable partnerships with for-profit and non-profit organizations
- Developing and educational campaign about aging and the role of the elderly in the community

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VII. APPENDIX I:

GENERAL SURVEY RESULTS

1.) For MOST Of Your Local Trips, How Do You Travel? (Select The One Used Most Often)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Walk	5	.5	.5	.5
	Drive My Own Car	870	84.9	84.9	85.4
	Ride With Family	102	10.0	10.0	95.3
	Ride With Friends	11	1.1	1.1	96.4
	Use Public Transportation	14	1.4	1.4	97.8
	Use Church Provided Transportation	2	.2	.2	98.0
	Take A Senior Van, Shuttle, Or Minibus	7	.7	.7	98.6
	Take A Taxi	1	.1	.1	98.7
	Not Applicable - Unable To Leave House	6	.6	.6	99.3
	Not Applicable - Have No Form Of Transportation	3	.3	.3	99.6
	Hired Driver	1	.1	.1	99.7
	Don't Know/Not Sure	3	.3	.3	100.0
	Total	1025	100.0	100.0	

2.) How big a problem has a lack of transportation been for you over the last 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Major problem	33	3.2	21.3	21.3
	Minor problem	40	3.9	25.8	47.1
	Not a problem	80	7.8	51.6	98.7
	Don't know/Not Sure	1	.1	.6	99.4
	Refused	1	.1	.6	100.0
	Total	155	15.1	100.0	
Missing		870	84.9		
Total		1025	100.0		

3.) What are some of the difficulties you face in getting the transportation you need?
Public transportation is not available in my area or community

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	22	2.1	2.3	2.3
	No	914	89.2	96.9	99.3
	Don't Know/Not Sure	5	.5	.5	99.8
	Refused	2	.2	.2	100.0
	Total	943	92.0	100.0	
Missing		82	8.0		
Total		1025	100.0		

4.) What are some of the difficulties you face in getting the transportation you need?
Can't afford it

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	18	1.8	1.9	1.9
	No	918	89.6	97.3	99.3
	Don't Know/Not Sure	5	.5	.5	99.8
	Refused	2	.2	.2	100.0
	Total	943	92.0	100.0	
Missing		82	8.0		
Total		1025	100.0		

5.) What are some of the difficulties you face in getting the transportation you need?
Don't know who to call

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	11	1.1	1.2	1.2
	No	925	90.2	98.1	99.3
	Don't Know/Not Sure	5	.5	.5	99.8
	Refused	2	.2	.2	100.0
	Total	943	92.0	100.0	
Missing		82	8.0		
Total		1025	100.0		

6.) What are some of the difficulties you face in getting the transportation you need?
Transportation does not go where I need to go

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.1	.1	.1
	No	935	91.2	99.2	99.3
	Don't Know/Not Sure	5	.5	.5	99.8
	Refused	2	.2	.2	100.0
	Total	943	92.0	100.0	
Missing		82	8.0		
Total		1025	100.0		

7.) Are you currently on a special diet prescribed by your doctor?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	228	22.2	22.2	22.2
	No	796	77.7	77.7	99.9
	Don't Know/Not sure	1	.1	.1	100.0
	Total	1025	100.0	100.0	

8.) Do you eat at least 2 complete meals a day?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	941	91.8	91.8	91.8
	No	83	8.1	8.1	99.9
	Don't Know/Not sure	1	.1	.1	100.0
	Total	1025	100.0	100.0	

9.) In the past 12 months how often have the following statements been true?
I was not able to afford enough food to eat

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	31	3.0	3.0	3.0
	Sometimes	91	8.9	8.9	11.9
	Never	897	87.5	87.5	99.4
	Don't Know	4	.4	.4	99.8
	Refused	2	.2	.2	100.0
	Total	1025	100.0	100.0	

10.) In the past 12 months how often have the following statements been true?
I was not able to afford the kinds of food we wanted to eat

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	62	6.0	6.0	6.0
	Sometimes	191	18.6	18.6	24.7
	Never	762	74.3	74.3	99.0
	Don't Know	8	.8	.8	99.8
	Refused	2	.2	.2	100.0
	Total	1025	100.0	100.0	

11.) In the past 12 months how often have the following statements been true?
I was not able to afford to eat healthier meals

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	58	5.7	5.7	5.7
	Sometimes	151	14.7	14.7	20.4
	Never	808	78.8	78.8	99.2
	Don't Know	6	.6	.6	99.8
	Refused	2	.2	.2	100.0
	Total	1025	100.0	100.0	

12.) How many of your relatives or in-laws live within 25 miles from you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	116	11.3	11.3	11.3
	1 - 2	288	28.1	28.1	39.4
	3 - 9	335	32.7	32.7	72.1
	10 or more	276	26.9	26.9	99.0
	Don't Know/ Not Sure	8	.8	.8	99.8
	Refused	2	.2	.2	100.0
	Total	1025	100.0	100.0	

13.) How are you related to the relative who lives closest to you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Parent	135	13.2	13.2	13.2
	Child	447	43.6	43.6	56.8
	Brother/Sister	231	22.5	22.5	79.3
	Cousin	61	6.0	6.0	85.3
	Aunt/Uncle	33	3.2	3.2	88.5
	In-Law	90	8.8	8.8	97.3
	Don't Know/Not Sure	17	1.7	1.7	98.9
	Refused	11	1.1	1.1	100.0
	Total	1025	100.0	100.0	

14.) Do you feel you have someone reliable to contact in case of an emergency?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1004	98.0	98.0	98.0
	No	20	2.0	2.0	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

15.) On a scale of 1 to 5, how would you rate your overall quality of life, with ONE indicating the worst quality of life and FIVE indicating the best quality of life?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	23	2.2	2.2	2.2
	2	36	3.5	3.5	5.8
	3	175	17.1	17.1	22.8
	4	306	29.9	29.9	52.7
	5	470	45.9	45.9	98.5
	Don't Know/Not Sure	15	1.5	1.5	100.0
	Total	1025	100.0	100.0	

16.) Your physical health: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	353	34.4	34.4	34.4
	2	192	18.7	18.7	53.2
	3	238	23.2	23.2	76.4
	4	119	11.6	11.6	88.0
	5	119	11.6	11.6	99.6
	Don't Know/Not Sure	3	.3	.3	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

17.) Suitable housing: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	797	77.8	77.8	77.8
	2	73	7.1	7.1	84.9
	3	73	7.1	7.1	92.0
	4	31	3.0	3.0	95.0
	5	50	4.9	4.9	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

18.) Adequate health care: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	709	69.2	69.2	69.2
	2	91	8.9	8.9	78.0
	3	86	8.4	8.4	86.4
	4	53	5.2	5.2	91.6
	5	79	7.7	7.7	99.3
	Don't Know/Not Sure	6	.6	.6	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

19.) Transportation: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	821	80.1	80.1	80.1
	2	55	5.4	5.4	85.5
	3	61	6.0	6.0	91.4
	4	30	2.9	2.9	94.3
	5	54	5.3	5.3	99.6
	Don't Know/Not Sure	3	.3	.3	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

20.) Feeling lonely and isolated: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	746	72.8	72.8	72.8
	2	96	9.4	9.4	82.1
	3	99	9.7	9.7	91.8
	4	35	3.4	3.4	95.2
	5	43	4.2	4.2	99.4
	Don't Know/Not Sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

21.) Having enough food to eat: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	855	83.4	83.4	83.4
	2	48	4.7	4.7	88.1
	3	54	5.3	5.3	93.4
	4	23	2.2	2.2	95.6
	5	42	4.1	4.1	99.7
	Don't Know/Not Sure	2	.2	.2	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

22.) Affordable medications: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	739	72.1	72.1	72.1
	2	75	7.3	7.3	79.4
	3	88	8.6	8.6	88.0
	4	46	4.5	4.5	92.5
	5	74	7.2	7.2	99.7
	Don't Know/Not Sure	2	.2	.2	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

23.) Financial problems: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	635	62.0	62.0	62.0
	2	113	11.0	11.0	73.0
	3	120	11.7	11.7	84.7
	4	66	6.4	6.4	91.1
	5	87	8.5	8.5	99.6
	Don't Know/Not Sure	1	.1	.1	99.7
	Refused	3	.3	.3	100.0
	Total	1025	100.0	100.0	

24.) Depression: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	733	71.5	71.5	71.5
	2	101	9.9	9.9	81.4
	3	99	9.7	9.7	91.0
	4	37	3.6	3.6	94.6
	5	50	4.9	4.9	99.5
	Don't Know/Not Sure	1	.1	.1	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

25.) Physical or emotional abuse: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	973	94.9	94.9	94.9
	2	15	1.5	1.5	96.4
	3	8	.8	.8	97.2
	4	8	.8	.8	98.0
	5	17	1.7	1.7	99.6
	Don't Know/Not Sure	1	.1	.1	99.7
	Refused	3	.3	.3	100.0
	Total	1025	100.0	100.0	

26.) Being financially exploited: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	880	85.9	85.9	85.9
	2	52	5.1	5.1	90.9
	3	34	3.3	3.3	94.2
	4	19	1.9	1.9	96.1
	5	31	3.0	3.0	99.1
	Don't Know/Not Sure	4	.4	.4	99.5
	Refused	5	.5	.5	100.0
	Total	1025	100.0	100.0	

27.) Being a victim of a crime: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	954	93.1	93.1	93.1
	2	31	3.0	3.0	96.1
	3	13	1.3	1.3	97.4
	4	5	.5	.5	97.9
	5	20	2.0	2.0	99.8
	Refused	2	.2	.2	100.0
	Total	1025	100.0	100.0	

28.) Dealing with legal issues: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	908	88.6	88.6	88.6
	2	45	4.4	4.4	93.0
	3	34	3.3	3.3	96.3
	4	11	1.1	1.1	97.4
	5	22	2.1	2.1	99.5
	Don't Know/Not Sure	4	.4	.4	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

29.) Everyday activities like bathing or preparing meals: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	887	86.5	86.5	86.5
	2	46	4.5	4.5	91.0
	3	51	5.0	5.0	96.0
	4	11	1.1	1.1	97.1
	5	28	2.7	2.7	99.8
	Don't Know/Not Sure	1	.1	.1	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

30.) Boredom: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	797	77.8	77.8	77.8
	2	95	9.3	9.3	87.0
	3	80	7.8	7.8	94.8
	4	22	2.1	2.1	97.0
	5	28	2.7	2.7	99.7
	Refused	3	.3	.3	100.0
	Total	1025	100.0	100.0	

31.) Care giving: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	883	86.1	86.1	86.1
	2	48	4.7	4.7	90.8
	3	46	4.5	4.5	95.3
	4	13	1.3	1.3	96.6
	5	26	2.5	2.5	99.1
	Don't Know/Not Sure	7	.7	.7	99.8
	Refused	2	.2	.2	100.0
	Total	1025	100.0	100.0	

32.) Participating in volunteer activities: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	72	7.0	7.0	7.0
	Weekly	206	20.1	20.1	27.1
	Monthly	222	21.7	21.7	48.8
	Yearly	61	6.0	6.0	54.7
	Never	452	44.1	44.1	98.8
	Don't Know	12	1.2	1.2	100.0
	Total	1025	100.0	100.0	

33.) Participating in a club or civic group: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	19	1.9	1.9	1.9
	Weekly	119	11.6	11.6	13.5
	Monthly	207	20.2	20.2	33.7
	Yearly	29	2.8	2.8	36.5
	Never	647	63.1	63.1	99.6
	Don't Know	4	.4	.4	100.0
	Total	1025	100.0	100.0	

34.) Participating in a religious group or spiritual activity: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	81	7.9	7.9	7.9
	Weekly	678	66.1	66.1	74.0
	Monthly	121	11.8	11.8	85.9
	Yearly	13	1.3	1.3	87.1
	Never	130	12.7	12.7	99.8
	Don't Know	2	.2	.2	100.0
	Total	1025	100.0	100.0	

35.) Visiting with family (in person or on the phone): How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	608	59.3	59.3	59.3
	Weekly	324	31.6	31.6	90.9
	Monthly	58	5.7	5.7	96.6
	Yearly	13	1.3	1.3	97.9
	Never	18	1.8	1.8	99.6
	Don't Know	4	.4	.4	100.0
	Total	1025	100.0	100.0	

36.) Visiting with friends (in person or on the phone): How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	515	50.2	50.2	50.2
	Weekly	357	34.8	34.8	85.1
	Monthly	84	8.2	8.2	93.3
	Yearly	15	1.5	1.5	94.7
	Never	49	4.8	4.8	99.5
	Don't Know	5	.5	.5	100.0
	Total	1025	100.0	100.0	

37.) Providing help to others: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	285	27.8	27.8	27.8
	Weekly	330	32.2	32.2	60.0
	Monthly	162	15.8	15.8	75.8
	Yearly	32	3.1	3.1	78.9
	Never	171	16.7	16.7	95.6
	Don't Know	44	4.3	4.3	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

38.) Caring for a pet: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	495	48.3	48.3	48.3
	Weekly	30	2.9	2.9	51.2
	Monthly	13	1.3	1.3	52.5
	Yearly	7	.7	.7	53.2
	Never	470	45.9	45.9	99.0
	Don't Know	10	1.0	1.0	100.0
	Total	1025	100.0	100.0	

39.) Participating in a hobby: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	322	31.4	31.4	31.4
	Weekly	265	25.9	25.9	57.3
	Monthly	119	11.6	11.6	68.9
	Yearly	32	3.1	3.1	72.0
	Never	277	27.0	27.0	99.0
	Don't Know	10	1.0	1.0	100.0
	Total	1025	100.0	100.0	

40.) Exercising: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	378	36.9	36.9	36.9
	Weekly	324	31.6	31.6	68.5
	Monthly	106	10.3	10.3	78.8
	Yearly	17	1.7	1.7	80.5
	Never	189	18.4	18.4	98.9
	Don't Know	11	1.1	1.1	100.0
	Total	1025	100.0	100.0	

41.) Traveling outside of your community: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	94	9.2	9.2	9.2
	Weekly	303	29.6	29.6	38.7
	Monthly	334	32.6	32.6	71.3
	Yearly	139	13.6	13.6	84.9
	Never	144	14.0	14.0	98.9
	Don't Know	11	1.1	1.1	100.0
	Total	1025	100.0	100.0	

42.) Dining out at a restaurant: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	52	5.1	5.1	5.1
	Weekly	386	37.7	37.7	42.7
	Monthly	369	36.0	36.0	78.7
	Yearly	71	6.9	6.9	85.7
	Never	137	13.4	13.4	99.0
	Don't Know	10	1.0	1.0	100.0
	Total	1025	100.0	100.0	

43.) Using the Internet: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	380	37.1	37.1	37.1
	Weekly	82	8.0	8.0	45.1
	Monthly	41	4.0	4.0	49.1
	Yearly	7	.7	.7	49.8
	Never	506	49.4	49.4	99.1
	Don't Know	9	.9	.9	100.0
	Total	1025	100.0	100.0	

44.) Do you provide care for family members or friends on a regular basis?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	344	33.6	33.6	33.6
	No	678	66.1	66.1	99.7
	Don't Know/Not sure	2	.2	.2	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

45.) Spouse: For whom do you provide this care?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	63	6.1	18.3	18.3
	No	279	27.2	81.1	99.4
	Refused	2	.2	.6	100.0
	Total	344	33.6	100.0	
Missing		681	66.4		
Total		1025	100.0		

46.) Parent: For whom do you provide this care?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	90	8.8	26.2	26.2
	No	252	24.6	73.3	99.4
	Refused	2	.2	.6	100.0
	Total	344	33.6	100.0	
Missing		681	66.4		
Total		1025	100.0		

47.) Friend/Neighbor: For whom do you provide this care?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	51	5.0	14.8	14.8
	No	291	28.4	84.6	99.4
	Refused	2	.2	.6	100.0
	Total	344	33.6	100.0	
Missing		681	66.4		
Total		1025	100.0		

48.) Adult Child: For whom do you provide this care?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	53	5.2	15.4	15.4
	No	289	28.2	84.0	99.4
	Refused	2	.2	.6	100.0
	Total	344	33.6	100.0	
Missing		681	66.4		
Total		1025	100.0		

49.) Grandchild: For whom do you provide this care?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	90	8.8	26.2	26.2
	No	252	24.6	73.3	99.4
	Refused	2	.2	.6	100.0
	Total	344	33.6	100.0	
Missing		681	66.4		
Total		1025	100.0		

50.) Other family member: For whom do you provide this care?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	59	5.8	17.2	17.2
	No	283	27.6	82.3	99.4
	Refused	2	.2	.6	100.0
	Total	344	33.6	100.0	
Missing		681	66.4		
Total		1025	100.0		

51.) Approximately how many hours per week do you spend providing care for others?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 - 5 hours	113	11.0	32.8	32.8
	6 - 10 hours	61	6.0	17.7	50.6
	11 - 20 hours	50	4.9	14.5	65.1
	More than 20 hours	102	10.0	29.7	94.8
	Don't Know/Not Sure	15	1.5	4.4	99.1
	Refused	3	.3	.9	100.0
	Total	344	33.6	100.0	
Missing		681	66.4		
Total		1025	100.0		

52.) Home Delivered Meals: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	897	87.5	87.5	87.5
	2	17	1.7	1.7	89.2
	3	37	3.6	3.6	92.8
	4	22	2.1	2.1	94.9
	5	49	4.8	4.8	99.7
	Don't Know/Not Sure	3	.3	.3	100.0
	Total	1025	100.0	100.0	

53.) Food Stamp Programs: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	848	82.7	82.7	82.7
	2	18	1.8	1.8	84.5
	3	40	3.9	3.9	88.4
	4	26	2.5	2.5	90.9
	5	87	8.5	8.5	99.4
	Don't Know/Not Sure	6	.6	.6	100.0
	Total	1025	100.0	100.0	

54.) Tax Preparation: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	817	79.7	79.7	79.7
	2	36	3.5	3.5	83.2
	3	62	6.0	6.0	89.3
	4	19	1.9	1.9	91.1
	5	82	8.0	8.0	99.1
	Don't Know/Not Sure	9	.9	.9	100.0
	Total	1025	100.0	100.0	

55.) Financial Planning: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	835	81.5	81.5	81.5
	2	49	4.8	4.8	86.2
	3	72	7.0	7.0	93.3
	4	22	2.1	2.1	95.4
	5	37	3.6	3.6	99.0
	Don't Know/Not Sure	9	.9	.9	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

56.) Home Health Care: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	895	87.3	87.3	87.3
	2	24	2.3	2.3	89.7
	3	42	4.1	4.1	93.8
	4	17	1.7	1.7	95.4
	5	41	4.0	4.0	99.4
	Don't Know/Not Sure	6	.6	.6	100.0
	Total	1025	100.0	100.0	

57.) Counseling Services: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	935	91.2	91.2	91.2
	2	21	2.0	2.0	93.3
	3	34	3.3	3.3	96.6
	4	13	1.3	1.3	97.9
	5	19	1.9	1.9	99.7
	Don't Know/Not Sure	3	.3	.3	100.0
	Total	1025	100.0	100.0	

58.) Homemaker Services: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	846	82.5	82.5	82.5
	2	47	4.6	4.6	87.1
	3	56	5.5	5.5	92.6
	4	23	2.2	2.2	94.8
	5	48	4.7	4.7	99.5
	Don't Know/Not Sure	4	.4	.4	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

59.) Repair Services: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	709	69.2	69.2	69.2
	2	78	7.6	7.6	76.8
	3	120	11.7	11.7	88.5
	4	34	3.3	3.3	91.8
	5	76	7.4	7.4	99.2
	Don't Know/Not Sure	7	.7	.7	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

60.) Legal Assistance: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	884	86.2	86.2	86.2
	2	55	5.4	5.4	91.6
	3	36	3.5	3.5	95.1
	4	11	1.1	1.1	96.2
	5	33	3.2	3.2	99.4
	Don't Know/Not Sure	5	.5	.5	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

61.) Job Placement: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	954	93.1	93.1	93.1
	2	12	1.2	1.2	94.2
	3	18	1.8	1.8	96.0
	4	8	.8	.8	96.8
	5	27	2.6	2.6	99.4
	Don't Know/Not Sure	3	.3	.3	99.7
	Refused	3	.3	.3	100.0
	Total	1025	100.0	100.0	

62.) Senior Discount Programs: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	624	60.9	60.9	60.9
	2	59	5.8	5.8	66.6
	3	100	9.8	9.8	76.4
	4	58	5.7	5.7	82.0
	5	164	16.0	16.0	98.0
	Don't Know/Not Sure	18	1.8	1.8	99.8
	Refused	2	.2	.2	100.0
	Total	1025	100.0	100.0	

63.) Information and Referral Services: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	799	78.0	78.0	78.0
	2	49	4.8	4.8	82.7
	3	73	7.1	7.1	89.9
	4	27	2.6	2.6	92.5
	5	54	5.3	5.3	97.8
	Don't Know/Not Sure	20	2.0	2.0	99.7
	Refused	3	.3	.3	100.0
	Total	1025	100.0	100.0	

64.) Telephone Reassurance: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	840	82.0	82.0	82.0
	2	39	3.8	3.8	85.8
	3	56	5.5	5.5	91.2
	4	30	2.9	2.9	94.1
	5	33	3.2	3.2	97.4
	Don't Know/Not Sure	24	2.3	2.3	99.7
	Refused	3	.3	.3	100.0
	Total	1025	100.0	100.0	

65.) Transportation Services: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	918	89.6	89.6	89.6
	2	10	1.0	1.0	90.5
	3	27	2.6	2.6	93.2
	4	13	1.3	1.3	94.4
	5	52	5.1	5.1	99.5
	Don't Know/Not Sure	3	.3	.3	99.8
	Refused	2	.2	.2	100.0
	Total	1025	100.0	100.0	

66.) Shopping Services: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	920	89.8	89.8	89.8
	2	27	2.6	2.6	92.5
	3	34	3.3	3.3	95.8
	4	8	.8	.8	96.6
	5	30	2.9	2.9	99.5
	Don't Know/Not Sure	4	.4	.4	99.9
	Refused	1	.1	.1	100.0
	Total	1024	99.9	100.0	
Missing		1	.1		
Total		1025	100.0		

67.) Adult Day Care: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	975	95.1	95.2	95.2
	2	11	1.1	1.1	96.3
	3	13	1.3	1.3	97.6
	4	5	.5	.5	98.0
	5	17	1.7	1.7	99.7
	Don't Know/Not Sure	2	.2	.2	99.9
	Refused	1	.1	.1	100.0
	Total	1024	99.9	100.0	
Missing		1	.1		
Total		1025	100.0		

68.) Health Screening: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	851	83.0	83.1	83.1
	2	42	4.1	4.1	87.2
	3	60	5.9	5.9	93.1
	4	24	2.3	2.3	95.4
	5	42	4.1	4.1	99.5
	Don't Know/Not Sure	3	.3	.3	99.8
	Refused	2	.2	.2	100.0
	Total	1024	99.9	100.0	
Missing		1	.1		
Total		1025	100.0		

69.) Physical Fitness/Exercise Programs: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	772	75.3	75.4	75.4
	2	55	5.4	5.4	80.8
	3	91	8.9	8.9	89.6
	4	30	2.9	2.9	92.6
	5	69	6.7	6.7	99.3
	Don't Know/Not Sure	5	.5	.5	99.8
	Refused	2	.2	.2	100.0
	Total	1024	99.9	100.0	
Missing		1	.1		
Total		1025	100.0		

70.) Support Groups: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	864	84.3	84.4	84.4
	2	48	4.7	4.7	89.1
	3	59	5.8	5.8	94.8
	4	18	1.8	1.8	96.6
	5	33	3.2	3.2	99.8
	Don't Know/Not Sure	1	.1	.1	99.9
	Refused	1	.1	.1	100.0
	Total	1024	99.9	100.0	
Missing		1	.1		
Total		1025	100.0		

71.) Medication Management Education: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	919	89.7	89.7	89.7
	2	26	2.5	2.5	92.3
	3	29	2.8	2.8	95.1
	4	14	1.4	1.4	96.5
	5	30	2.9	2.9	99.4
	Don't Know/Not Sure	5	.5	.5	99.9
	Refused	1	.1	.1	100.0
	Total	1024	99.9	100.0	
Missing		1	.1		
Total		1025	100.0		

72.) Nutrition Counseling: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	881	86.0	86.0	86.0
	2	37	3.6	3.6	89.6
	3	49	4.8	4.8	94.4
	4	21	2.0	2.1	96.5
	5	31	3.0	3.0	99.5
	Don't Know/Not Sure	4	.4	.4	99.9
	Refused	1	.1	.1	100.0
	Total	1024	99.9	100.0	
Missing		1	.1		
Total		1025	100.0		

73.) Case Management: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	935	91.2	91.3	91.3
	2	22	2.1	2.1	93.5
	3	25	2.4	2.4	95.9
	4	9	.9	.9	96.8
	5	20	2.0	2.0	98.7
	Don't Know/Not Sure	12	1.2	1.2	99.9
	Refused	1	.1	.1	100.0
	Total	1024	99.9	100.0	
Missing		1	.1		
Total		1025	100.0		

74.) Congregate Meals: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	934	91.1	91.2	91.2
	2	29	2.8	2.8	94.0
	3	28	2.7	2.7	96.8
	4	6	.6	.6	97.4
	5	21	2.0	2.1	99.4
	Don't Know/Not Sure	4	.4	.4	99.8
	Refused	2	.2	.2	100.0
	Total	1024	99.9	100.0	
Missing		1	.1		
Total		1025	100.0		

75.) Respite care: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	946	92.3	92.4	92.4
	2	23	2.2	2.2	94.6
	3	17	1.7	1.7	96.3
	4	7	.7	.7	97.0
	5	23	2.2	2.2	99.2
	Don't Know/Not Sure	7	.7	.7	99.9
	Refused	1	.1	.1	100.0
	Total	1024	99.9	100.0	
Missing		1	.1		
Total		1025	100.0		

76.) State Health Insurance Counseling: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	918	89.6	89.6	89.6
	2	31	3.0	3.0	92.7
	3	24	2.3	2.3	95.0
	4	10	1.0	1.0	96.0
	5	31	3.0	3.0	99.0
	Don't Know/Not Sure	9	.9	.9	99.9
	Refused	1	.1	.1	100.0
	Total	1024	99.9	100.0	
Missing		1	.1		
Total		1025	100.0		

77.) Senior Medicare Patrol: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	910	88.8	88.9	88.9
	2	22	2.1	2.1	91.0
	3	33	3.2	3.2	94.2
	4	11	1.1	1.1	95.3
	5	29	2.8	2.8	98.1
	Don't Know/Not Sure	18	1.8	1.8	99.9
	Refused	1	.1	.1	100.0
	Total	1024	99.9	100.0	
Missing		1	.1		
Total		1025	100.0		

78.) Ombudsman: On a scale of 1 to 5, please rate your level of need for each of the following services: ONE indicates the least amount of need and FIVE indicates the greatest amount of need.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	930	90.7	90.8	90.8
	2	27	2.6	2.6	93.5
	3	21	2.0	2.1	95.5
	4	12	1.2	1.2	96.7
	5	19	1.9	1.9	98.5
	Don't Know/Not Sure	14	1.4	1.4	99.9
	Refused	1	.1	.1	100.0
	Total	1024	99.9	100.0	
Missing		1	.1		
Total		1025	100.0		

79.) Are you aware of the Area Agencies on Aging?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	322	31.4	31.4	31.4
	No	696	67.9	67.9	99.3
	Not sure	7	.7	.7	100.0
	Total	1025	100.0	100.0	

80.) Do you know how to get in contact with your local representative from the Area Agency on Aging?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	210	20.5	65.2	65.2
	No	109	10.6	33.9	99.1
	Don't Know/Not sure	3	.3	.9	100.0
	Total	322	31.4	100.0	
Missing		703	68.6		
Total		1025	100.0		

81.) On a scale of 1 to 5, how would you rate your overall health? ONE indicates poor health and FIVE indicates excellent health.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	61	6.0	6.0	6.0
	2	94	9.2	9.2	15.1
	3	305	29.8	29.8	44.9
	4	356	34.7	34.7	79.6
	5	203	19.8	19.8	99.4
	Don't Know/Not Sure	5	.5	.5	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

82.) On a scale of 1 to 5, how much does your physical health interfere with your normal daily activities? ONE indicates little to no interference and FIVE indicates the highest level of interference.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	411	40.1	40.1	40.1
	2	172	16.8	16.8	56.9
	3	206	20.1	20.1	77.0
	4	120	11.7	11.7	88.7
	5	108	10.5	10.5	99.2
	Don't Know/Not Sure	7	.7	.7	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

83.) Private Insurance: Which of the following kinds of health insurance do you have?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	567	55.3	55.3	55.3
	No	447	43.6	43.6	98.9
	Don't Know/Not sure	1	.1	.1	99.0
	Refused	10	1.0	1.0	100.0
	Total	1025	100.0	100.0	

84.) Medicaid: Which of the following kinds of health insurance do you have?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	183	17.9	17.9	17.9
	No	831	81.1	81.1	98.9
	Don't Know/Not sure	1	.1	.1	99.0
	Refused	10	1.0	1.0	100.0
	Total	1025	100.0	100.0	

85.) Medicare: Which of the following kinds of health insurance do you have?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	636	62.0	62.0	62.0
	No	378	36.9	36.9	98.9
	Don't Know/Not sure	1	.1	.1	99.0
	Refused	10	1.0	1.0	100.0
	Total	1025	100.0	100.0	

86.) Do you have someone you consider to be your doctor or primary health care provider?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	945	92.2	92.2	92.2
	No	74	7.2	7.2	99.4
	Don't Know/Not sure	3	.3	.3	99.7
	Refused	3	.3	.3	100.0
	Total	1025	100.0	100.0	

87.) Have you visited your doctor or primary health care provider in the past 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	908	88.6	96.1	96.1
	No	37	3.6	3.9	100.0
	Total	945	92.2	100.0	
Missing		80	7.8		
Total		1025	100.0		

88.) Have you been hospitalized any time in the past 2 years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	299	29.2	29.2	29.2
	No	721	70.3	70.3	99.5
	Don't Know/Not sure	2	.2	.2	99.7
	Refused	3	.3	.3	100.0
	Total	1025	100.0	100.0	

89.) Were you hospitalized multiple times?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	113	11.0	37.8	37.8
	No	185	18.0	61.9	99.7
	Don't Know/Not sure	1	.1	.3	100.0
	Total	299	29.2	100.0	
Missing		726	70.8		
Total		1025	100.0		

90.) What was the duration of your last hospitalization (How long were you in the hospital)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Left the same day	46	4.5	15.4	15.4
	Stayed over night	59	5.8	19.7	35.1
	More than 1 day	100	9.8	33.4	68.6
	1 week	50	4.9	16.7	85.3
	Longer than 1 week	30	2.9	10.0	95.3
	1 month	4	.4	1.3	96.7
	Longer than a month	8	.8	2.7	99.3
	Don't Know/Not Sure	2	.2	.7	100.0
	Total	299	29.2	100.0	
Missing		726	70.8		
Total		1025	100.0		

91.) Upon being released from the hospital, was any kind of at-home assistance made available to you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	83	8.1	27.8	27.8
	No	129	12.6	43.1	70.9
	I did not require any assistance	85	8.3	28.4	99.3
	Don't Know/Not sure	2	.2	.7	100.0
	Total	299	29.2	100.0	
Missing		726	70.8		
Total		1025	100.0		

92.) Have you ever been in need of medical care but decided not to seek medical help?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	133	13.0	13.0	13.0
	No	884	86.2	86.2	99.2
	Don't Know/Not sure	5	.5	.5	99.7
	Refused	3	.3	.3	100.0
	Total	1025	100.0	100.0	

93.) No transportation: What are some reasons you decided not to seek medical help?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	8	.8	6.0	6.0
	No	123	12.0	92.5	98.5
	Don't Know/Not sure	2	.2	1.5	100.0
	Total	133	13.0	100.0	
Missing		892	87.0		
Total		1025	100.0		

94.) Cost of medical care: What are some reasons you decided not to seek medical help?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	72	7.0	54.1	54.1
	No	59	5.8	44.4	98.5
	Don't Know/Not sure	2	.2	1.5	100.0
	Total	133	13.0	100.0	
Missing		892	87.0		
Total		1025	100.0		

95.) Could not get appointment: What are some reasons you decided not to seek medical help?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	4	.4	3.0	3.0
	No	127	12.4	95.5	98.5
	Don't Know/Not sure	2	.2	1.5	100.0
	Total	133	13.0	100.0	
Missing		892	87.0		
Total		1025	100.0		

96.) Insurance would not be accepted: What are some reasons you decided not to seek medical help?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	14	1.4	10.5	10.5
	No	117	11.4	88.0	98.5
	Don't Know/Not sure	2	.2	1.5	100.0
	Total	133	13.0	100.0	
Missing		892	87.0		
Total		1025	100.0		

97.) Unable to leave home: What are some reasons you decided not to seek medical help?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	6	.6	4.5	4.5
	No	125	12.2	94.0	98.5
	Don't Know/Not sure	2	.2	1.5	100.0
	Total	133	13.0	100.0	
Missing		892	87.0		
Total		1025	100.0		

98.) Decided to treat myself: What are some reasons you decided not to seek medical help?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	36	3.5	27.1	27.1
	No	95	9.3	71.4	98.5
	Don't Know/Not sure	2	.2	1.5	100.0
	Total	133	13.0	100.0	
Missing		892	87.0		
Total		1025	100.0		

99.) Other (please specify): What are some reasons you decided not to seek medical help?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	21	2.0	15.8	15.8
	No	110	10.7	82.7	98.5
	Don't Know/Not sure	2	.2	1.5	100.0
	Total	133	13.0	100.0	
Missing		892	87.0		
Total		1025	100.0		

Other (please specify)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid		1004	98.0	98.0	98.0
	Being a nurse, I thought I could do it myself	1	.1	.1	98.0
	can't stand needles	1	.1	.1	98.1
	Can't take off work	1	.1	.1	98.2
	caring for someone else	1	.1	.1	98.3
	could not afford even with group insurance from employer	1	.1	.1	98.4
	Decided not to go	1	.1	.1	98.5
	did not have insurance at the time	1	.1	.1	98.6
	Did not need to go to the hospital	1	.1	.1	98.7
	Didn't feel like going	1	.1	.1	98.8
	didn't have insurance	1	.1	.1	98.9
	Doctor doesn't really do that much	1	.1	.1	99.0
	don't like doctors	1	.1	.1	99.1
	felt too bad to go	1	.1	.1	99.2
	got tired of going to hospital	1	.1	.1	99.3
	Had to go to a specialist	1	.1	.1	99.4
	It was snowing outside and couldn't get medical help	1	.1	.1	99.5
	NO REASON GIVEN	2	.2	.2	99.7
	symptoms subsided	2	.2	.2	99.9
	too long to wait for appointment	1	.1	.1	100.0
	Total	1025	100.0	100.0	

100.) Eye exam: Have you had any of the following tests or examinations in the past 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	626	61.1	61.1	61.1
	No	390	38.0	38.0	99.1
	Don't Know/Not sure	8	.8	.8	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

101.) Hearing exam: Have you had any of the following tests or examinations in the past 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	199	19.4	19.4	19.4
	No	817	79.7	79.7	99.1
	Don't Know/Not sure	8	.8	.8	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

102.) Dental exam: Have you had any of the following tests or examinations in the past 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	460	44.9	44.9	44.9
	No	556	54.2	54.2	99.1
	Don't Know/Not sure	8	.8	.8	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

103.) Physical exam: Have you had any of the following tests or examinations in the past 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	773	75.4	75.4	75.4
	No	243	23.7	23.7	99.1
	Don't Know/Not sure	8	.8	.8	99.9
	Refused	1	.1	.1	100.0
	Total	1025	100.0	100.0	

104.) How many prescription medications are you currently taking?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	104	10.1	10.1	10.1
	1	98	9.6	9.6	19.7
	2	130	12.7	12.7	32.4
	3	167	16.3	16.3	48.7
	4	124	12.1	12.1	60.8
	5	119	11.6	11.6	72.4
	6	77	7.5	7.5	79.9
	7	48	4.7	4.7	84.6
	8	46	4.5	4.5	89.1
	9	18	1.8	1.8	90.8
	10	22	2.1	2.1	93.0
	11	5	.5	.5	93.5
	12	13	1.3	1.3	94.7
	13	2	.2	.2	94.9
	14	5	.5	.5	95.4
	15	11	1.1	1.1	96.5
	16	2	.2	.2	96.7
	17	2	.2	.2	96.9
	18	1	.1	.1	97.0
	20	7	.7	.7	97.7
	21	1	.1	.1	97.8
	25	3	.3	.3	98.0
	Don't Know/Not Sure	12	1.2	1.2	99.2
	Refused	8	.8	.8	100.0
	Total	1025	100.0	100.0	

105.) How many non-prescription medications are you taking on a regular basis?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	382	37.3	37.3	37.3
	1	296	28.9	28.9	66.1
	2	158	15.4	15.4	81.6
	3	86	8.4	8.4	90.0
	4	44	4.3	4.3	94.2
	5	25	2.4	2.4	96.7
	6	8	.8	.8	97.5
	7	3	.3	.3	97.8
	8	4	.4	.4	98.1
	10	4	.4	.4	98.5
	13	2	.2	.2	98.7
	14	1	.1	.1	98.8
	Don't Know/Not Sure	7	.7	.7	99.5
	Refused	5	.5	.5	100.0
	Total	1025	100.0	100.0	

106.) Prescription medications: Have you recently needed any of the following, but could not afford them?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	107	10.4	10.4	10.4
	No	890	86.8	86.8	97.3
	Don't Know/Not sure	13	1.3	1.3	98.5
	Refused	15	1.5	1.5	100.0
	Total	1025	100.0	100.0	

107.) Eyeglasses: Have you recently needed any of the following, but could not afford them?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	140	13.7	13.7	13.7
	No	857	83.6	83.6	97.3
	Don't Know/Not sure	13	1.3	1.3	98.5
	Refused	15	1.5	1.5	100.0
	Total	1025	100.0	100.0	

108.) Hearing aids: Have you recently needed any of the following, but could not afford them?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	36	3.5	3.5	3.5
	No	961	93.8	93.8	97.3
	Don't Know/Not sure	13	1.3	1.3	98.5
	Refused	15	1.5	1.5	100.0
	Total	1025	100.0	100.0	

109.) Dentures: Have you recently needed any of the following, but could not afford them?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	93	9.1	9.1	9.1
	No	904	88.2	88.2	97.3
	Don't Know/Not sure	13	1.3	1.3	98.5
	Refused	15	1.5	1.5	100.0
	Total	1025	100.0	100.0	

110.) Walkers, wheelchair, or canes: Have you recently needed any of the following, but could not afford them?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	19	1.9	1.9	1.9
	No	978	95.4	95.4	97.3
	Don't Know/Not sure	13	1.3	1.3	98.5
	Refused	15	1.5	1.5	100.0
	Total	1025	100.0	100.0	

111.) Ramps: Have you recently needed any of the following, but could not afford them?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	16	1.6	1.6	1.6
	No	981	95.7	95.7	97.3
	Don't Know/Not sure	13	1.3	1.3	98.5
	Refused	15	1.5	1.5	100.0
	Total	1025	100.0	100.0	

112.) Do you smoke cigarettes?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	115	11.2	11.2	11.2
	No	906	88.4	88.4	99.6
	Don't Know/Not sure	1	.1	.1	99.7
	Refused	3	.3	.3	100.0
	Total	1025	100.0	100.0	

113.) On average, how many alcoholic drinks do you consume in a typical week?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	none	890	86.8	86.8	86.8
	1 - 2	71	6.9	6.9	93.8
	3 or more	56	5.5	5.5	99.2
	Don't Know/Not Sure	2	.2	.2	99.4
	Refused	6	.6	.6	100.0
	Total	1025	100.0	100.0	

114.) Heart problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	223	21.8	21.8	21.8
	No	796	77.7	77.7	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

115.) High blood pressure: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	655	63.9	63.9	63.9
	No	364	35.5	35.5	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

116.) Arthritis: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	594	58.0	58.0	58.0
	No	425	41.5	41.5	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

117.) Bursitis: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	88	8.6	8.6	8.6
	No	931	90.8	90.8	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

118.) Stroke: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	60	5.9	5.9	5.9
	No	959	93.6	93.6	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

119.) Hardening of arteries: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	52	5.1	5.1	5.1
	No	967	94.3	94.3	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

120.) Rheumatism: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	126	12.3	12.3	12.3
	No	893	87.1	87.1	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

121.) Diabetes: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	256	25.0	25.0	25.0
	No	763	74.4	74.4	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

122.) Chest pains: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	150	14.6	14.6	14.6
	No	869	84.8	84.8	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

123.) Cancer: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	86	8.4	8.4	8.4
	No	933	91.0	91.0	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

124.) Stomach or digestion problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	289	28.2	28.2	28.2
	No	730	71.2	71.2	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

125.) Kidney or urinary problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	171	16.7	16.7	16.7
	No	848	82.7	82.7	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

126.) Liver problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	38	3.7	3.7	3.7
	No	981	95.7	95.7	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

127.) Joint problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	337	32.9	32.9	32.9
	No	682	66.5	66.5	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

128.) Vision problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	398	38.8	38.8	38.8
	No	621	60.6	60.6	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

129.) Hearing problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	176	17.2	17.2	17.2
	No	843	82.2	82.2	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

130.) Trouble sleeping: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	317	30.9	30.9	30.9
	No	702	68.5	68.5	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

131.) Shaking problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	98	9.6	9.6	9.6
	No	921	89.9	89.9	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

132.) Mental illness: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	34	3.3	3.3	3.3
	No	985	96.1	96.1	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

133.) Memory loss: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	179	17.5	17.5	17.5
	No	840	82.0	82.0	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

134.) Skin problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	125	12.2	12.2	12.2
	No	894	87.2	87.2	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

135.) Back pain: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	373	36.4	36.4	36.4
	No	646	63.0	63.0	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

136.) Amputations: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	12	1.2	1.2	1.2
	No	1007	98.2	98.2	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

137.) Phlebitis: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	15	1.5	1.5	1.5
	No	1004	98.0	98.0	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

138.) Paralysis: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	17	1.7	1.7	1.7
	No	1002	97.8	97.8	99.4
	Don't Know/Not sure	2	.2	.2	99.6
	Refused	4	.4	.4	100.0
	Total	1025	100.0	100.0	

139.) Which of the following best describes the type of home you live in:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Single family home	885	86.3	86.3	86.3
	Mobile home	71	6.9	6.9	93.3
	Condominium/apartment	44	4.3	4.3	97.6
	Senior independent apartment	9	.9	.9	98.4
	Assisted living	4	.4	.4	98.8
	Nursing home	4	.4	.4	99.2
	Don't Know/Not Sure	2	.2	.2	99.4
	Refused	6	.6	.6	100.0
	Total	1025	100.0	100.0	

140.) Do you own or rent your home?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Rent	81	7.9	8.0	8.0
	Own	891	86.9	88.4	96.4
	Neither	26	2.5	2.6	99.0
	Don't Know/Not sure	1	.1	.1	99.1
	Refused	9	.9	.9	100.0
	Total	1008	98.3	100.0	
	Missing	17	1.7		
Total		1025	100.0		

141.) Including yourself, how many people live with you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	375	36.6	36.6	36.6
	2 - 3	507	49.5	49.5	86.0
	4 or more	117	11.4	11.4	97.5
	Don't Know/Not Sure	13	1.3	1.3	98.7
	Refused	13	1.3	1.3	100.0
	Total	1025	100.0	100.0	

142.) Spouse or significant other: Who lives with you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	497	48.5	79.6	79.6
	No	127	12.4	20.4	100.0
	Total	624	60.9	100.0	
Missing		401	39.1		
Total		1025	100.0		

143.) Children: Who lives with you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	128	12.5	20.5	20.5
	No	496	48.4	79.5	100.0
	Total	624	60.9	100.0	
Missing		401	39.1		
Total		1025	100.0		

144.) Relative: Who lives with you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	21	2.0	3.4	3.4
	No	603	58.8	96.6	100.0
	Total	624	60.9	100.0	
Missing		401	39.1		
Total		1025	100.0		

145.) Grandchildren: Who lives with you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	66	6.4	10.6	10.6
	No	558	54.4	89.4	100.0
	Total	624	60.9	100.0	
Missing		401	39.1		
Total		1025	100.0		

146.) Other relatives: Who lives with you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	25	2.4	4.0	4.0
	No	599	58.4	96.0	100.0
	Total	624	60.9	100.0	
Missing		401	39.1		
Total		1025	100.0		

147.) Unrelated Adult(s) (Friend or Roommate): Who lives with you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	7	.7	1.1	1.1
	No	617	60.2	98.9	100.0
	Total	624	60.9	100.0	
Missing		401	39.1		
Total		1025	100.0		

148.) On a scale of 1 to 5, how satisfied are you with your current living arrangement? ONE indicates the lowest level of satisfaction and FIVE indicates the highest level of satisfaction.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	25	2.4	2.4	2.4
	2	19	1.9	1.9	4.3
	3	72	7.0	7.0	11.3
	4	156	15.2	15.2	26.5
	5	744	72.6	72.6	99.1
	Don't Know	2	.2	.2	99.3
	Refused	7	.7	.7	100.0
	Total	1025	100.0	100.0	

149.) Physical Health: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	305	29.8	29.8	29.8
	2	90	8.8	8.8	38.5
	3	195	19.0	19.0	57.6
	4	118	11.5	11.5	69.1
	5	287	28.0	28.0	97.1
	Don't Know	24	2.3	2.3	99.4
	Refused	6	.6	.6	100.0
	Total	1025	100.0	100.0	

150.) Mental health: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	613	59.8	59.8	59.8
	2	96	9.4	9.4	69.2
	3	100	9.8	9.8	78.9
	4	58	5.7	5.7	84.6
	5	133	13.0	13.0	97.6
	Don't Know	19	1.9	1.9	99.4
	Refused	6	.6	.6	100.0
	Total	1025	100.0	100.0	

151.) Finding employment: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	907	88.5	88.5	88.5
	2	22	2.1	2.1	90.6
	3	21	2.0	2.0	92.7
	4	17	1.7	1.7	94.3
	5	41	4.0	4.0	98.3
	Don't Know	11	1.1	1.1	99.4
	Refused	6	.6	.6	100.0
	Total	1025	100.0	100.0	

152.) Retaining current employment: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	909	88.7	88.7	88.7
	2	30	2.9	2.9	91.6
	3	15	1.5	1.5	93.1
	4	16	1.6	1.6	94.6
	5	32	3.1	3.1	97.8
	Don't Know	16	1.6	1.6	99.3
	Refused	7	.7	.7	100.0
	Total	1025	100.0	100.0	

153.) Driving on your own: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	699	68.2	68.2	68.2
	2	60	5.9	5.9	74.0
	3	87	8.5	8.5	82.5
	4	47	4.6	4.6	87.1
	5	106	10.3	10.3	97.5
	Don't Know	20	2.0	2.0	99.4
	Refused	6	.6	.6	100.0
	Total	1025	100.0	100.0	

154.) Lack of transportation: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	808	78.8	78.8	78.8
	2	33	3.2	3.2	82.0
	3	43	4.2	4.2	86.2
	4	29	2.8	2.8	89.1
	5	88	8.6	8.6	97.7
	Don't Know	19	1.9	1.9	99.5
	Refused	5	.5	.5	100.0
	Total	1025	100.0	100.0	

155.) Affording basic needs (like food or rent): Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	720	70.2	70.2	70.2
	2	48	4.7	4.7	74.9
	3	81	7.9	7.9	82.8
	4	49	4.8	4.8	87.6
	5	103	10.0	10.0	97.7
	Don't Know	18	1.8	1.8	99.4
	Refused	6	.6	.6	100.0
	Total	1025	100.0	100.0	

156.) Affording medications: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	646	63.0	63.0	63.0
	2	58	5.7	5.7	68.7
	3	102	10.0	10.0	78.6
	4	61	6.0	6.0	84.6
	5	138	13.5	13.5	98.0
	Don't Know	15	1.5	1.5	99.5
	Refused	5	.5	.5	100.0
	Total	1025	100.0	100.0	

157.) Affording health care: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	629	61.4	61.4	61.4
	2	50	4.9	4.9	66.2
	3	99	9.7	9.7	75.9
	4	58	5.7	5.7	81.6
	5	163	15.9	15.9	97.5
	Don't Know	20	2.0	2.0	99.4
	Refused	6	.6	.6	100.0
	Total	1025	100.0	100.0	

158.) Living independently: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	678	66.1	66.1	66.1
	2	69	6.7	6.7	72.9
	3	73	7.1	7.1	80.0
	4	47	4.6	4.6	84.6
	5	128	12.5	12.5	97.1
	Don't Know	25	2.4	2.4	99.5
	Refused	5	.5	.5	100.0
	Total	1025	100.0	100.0	

159.) Ability to care for others: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	664	64.8	64.8	64.8
	2	77	7.5	7.5	72.3
	3	91	8.9	8.9	81.2
	4	58	5.7	5.7	86.8
	5	109	10.6	10.6	97.5
	Don't Know	21	2.0	2.0	99.5
	Refused	5	.5	.5	100.0
	Total	1025	100.0	100.0	

160.) Not having someone to care for you: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	702	68.5	68.5	68.5
	2	55	5.4	5.4	73.9
	3	77	7.5	7.5	81.4
	4	42	4.1	4.1	85.5
	5	128	12.5	12.5	98.0
	Don't Know	16	1.6	1.6	99.5
	Refused	5	.5	.5	100.0
	Total	1025	100.0	100.0	

161.) 2010 Household Income Before Taxes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 10,000	139	13.6	13.6	13.6
	Between \$10,000 and \$20,000	140	13.7	13.7	27.2
	Between \$20,000 and \$30,000	135	13.2	13.2	40.4
	Between \$30,000 and \$40,000	90	8.8	8.8	49.2
	Between \$40,000 and \$50,000	71	6.9	6.9	56.1
	Between \$50,000 and \$75,000	85	8.3	8.3	64.4
	Between \$75,000 and \$100,000	50	4.9	4.9	69.3
	Between \$100,000 and \$150,000	27	2.6	2.6	71.9
	Over \$150,000	14	1.4	1.4	73.3
	Don't Know/Not Sure	79	7.7	7.7	81.0
	Refused	195	19.0	19.0	100.0
	Total	1025	100.0	100.0	

162.) Earnings from Employment: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	216	21.1	28.8	28.8
	No	533	52.0	71.0	99.7
	Don't Know/Not sure	1	.1	.1	99.9
	Refused	1	.1	.1	100.0
	Total	751	73.3	100.0	
Missing		274	26.7		
Total		1025	100.0		

163.) State or Federal Retirement Funds: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	212	20.7	28.2	28.2
	No	535	52.2	71.2	99.5
	Don't Know/Not sure	3	.3	.4	99.9
	Refused	1	.1	.1	100.0
	Total	751	73.3	100.0	
Missing		274	26.7		
Total		1025	100.0		

164.) Social Security: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	534	52.1	71.1	71.1
	No	215	21.0	28.6	99.7
	Don't Know/Not sure	1	.1	.1	99.9
	Refused	1	.1	.1	100.0
	Total	751	73.3	100.0	
Missing		274	26.7		
Total		1025	100.0		

165.) Supplementary Security Income: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	65	6.3	8.7	8.7
	No	680	66.3	90.5	99.2
	Don't Know/Not sure	5	.5	.7	99.9
	Refused	1	.1	.1	100.0
	Total	751	73.3	100.0	
Missing		274	26.7		
Total		1025	100.0		

166.) Food Stamps: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	64	6.2	8.5	8.5
	No	685	66.8	91.2	99.7
	Don't Know/Not sure	1	.1	.1	99.9
	Refused	1	.1	.1	100.0
	Total	751	73.3	100.0	
Missing		274	26.7		
Total		1025	100.0		

167.) Home Energy Assistance: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	20	2.0	2.7	2.7
	No	729	71.1	97.1	99.7
	Don't Know/Not sure	1	.1	.1	99.9
	Refused	1	.1	.1	100.0
	Total	751	73.3	100.0	
Missing		274	26.7		
Total		1025	100.0		

168.) Rent Payments from Tenants: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	33	3.2	4.4	4.4
	No	716	69.9	95.3	99.7
	Don't Know/Not sure	1	.1	.1	99.9
	Refused	1	.1	.1	100.0
	Total	751	73.3	100.0	
Missing		274	26.7		
Total		1025	100.0		

169.) Income from Savings or Investments: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	200	19.5	26.6	26.6
	No	549	53.6	73.1	99.7
	Don't Know/Not sure	1	.1	.1	99.9
	Refused	1	.1	.1	100.0
	Total	751	73.3	100.0	
Missing		274	26.7		
Total		1025	100.0		

170.) Veteran's Assistance or Pension: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	75	7.3	10.0	10.0
	No	674	65.8	89.7	99.7
	Don't Know/Not sure	1	.1	.1	99.9
	Refused	1	.1	.1	100.0
	Total	751	73.3	100.0	
Missing		274	26.7		
Total		1025	100.0		

171.) Disability Compensation: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	84	8.2	11.2	11.2
	No	665	64.9	88.5	99.7
	Don't Know/Not sure	1	.1	.1	99.9
	Refused	1	.1	.1	100.0
	Total	751	73.3	100.0	
Missing		274	26.7		
Total		1025	100.0		

172.) Railroad Retirement: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	12	1.2	1.6	1.6
	No	737	71.9	98.1	99.7
	Don't Know/Not sure	1	.1	.1	99.9
	Refused	1	.1	.1	100.0
	Total	751	73.3	100.0	
Missing		274	26.7		
Total		1025	100.0		

173.) Unemployment Insurance: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	10	1.0	1.3	1.3
	No	739	72.1	98.4	99.7
	Don't Know/Not sure	1	.1	.1	99.9
	Refused	1	.1	.1	100.0
	Total	751	73.3	100.0	
Missing		274	26.7		
Total		1025	100.0		

174.) Employee Pension Plan (401 K): Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	109	10.6	14.5	14.5
	No	640	62.4	85.2	99.7
	Don't Know/Not sure	1	.1	.1	99.9
	Refused	1	.1	.1	100.0
	Total	751	73.3	100.0	
Missing		274	26.7		
Total		1025	100.0		

175.) Aid to Dependent Children: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	5	.5	.7	.7
	No	744	72.6	99.1	99.7
	Don't Know/Not sure	1	.1	.1	99.9
	Refused	1	.1	.1	100.0
	Total	751	73.3	100.0	
Missing		274	26.7		
Total		1025	100.0		

176.) Gifts from Friends/Relatives: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	37	3.6	4.9	4.9
	No	712	69.5	94.8	99.7
	Don't Know/Not sure	1	.1	.1	99.9
	Refused	1	.1	.1	100.0
	Total	751	73.3	100.0	
Missing		274	26.7		
Total		1025	100.0		

177.) Is it difficult for you to meet your basic needs with your current income?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	297	29.0	29.0	29.0
	No	708	69.1	69.1	98.0
	Don't Know/Not sure	9	.9	.9	98.9
	Refused	11	1.1	1.1	100.0
	Total	1025	100.0	100.0	

178.) In what year were you born?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1914	1	.1	.1	.1
	1915	1	.1	.1	.2
	1917	4	.4	.4	.6
	1918	2	.2	.2	.8
	1919	2	.2	.2	1.0
	1920	4	.4	.4	1.4
	1921	6	.6	.6	2.0
	1922	14	1.4	1.4	3.3
	1923	10	1.0	1.0	4.3
	1924	10	1.0	1.0	5.3
	1925	8	.8	.8	6.0
	1926	9	.9	.9	6.9
	1927	13	1.3	1.3	8.2
	1928	23	2.2	2.2	10.4
	1929	18	1.8	1.8	12.2
	1930	14	1.4	1.4	13.6
	1931	18	1.8	1.8	15.3
	1932	28	2.7	2.7	18.0
	1933	26	2.5	2.5	20.6
	1934	13	1.3	1.3	21.9
	1935	28	2.7	2.7	24.6
	1936	31	3.0	3.0	27.6
	1937	27	2.6	2.6	30.2
	1938	31	3.0	3.0	33.3
	1939	30	2.9	2.9	36.2
	1940	31	3.0	3.0	39.2
	1941	38	3.7	3.7	42.9
	1942	39	3.8	3.8	46.7
	1943	33	3.2	3.2	50.0
	1944	49	4.8	4.8	54.7
	1945	39	3.8	3.8	58.5
	1946	40	3.9	3.9	62.4
	1947	37	3.6	3.6	66.0
	1948	35	3.4	3.4	69.5
	1949	38	3.7	3.7	73.2
	1950	46	4.5	4.5	77.7
	1951	42	4.1	4.1	81.8
	1952	44	4.3	4.3	86.0
	1953	32	3.1	3.1	89.2
	1954	36	3.5	3.5	92.7
	1955	32	3.1	3.1	95.8
	1956	10	1.0	1.0	96.8
	Missing	33	3.2	3.2	100.0
	Total	1025	100.0	100.0	

179.) GENDER

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Male	279	27.2	27.2	27.2
	Female	744	72.6	72.6	99.8
	Refused	2	.2	.2	100.0
	Total	1025	100.0	100.0	

180.) What is your race or ethnicity? Would you say...

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	White	743	72.5	72.5	72.5
	African-American	264	25.8	25.8	98.2
	Asian or Pacific Islander	1	.1	.1	98.3
	Multi-racial	2	.2	.2	98.5
	Refused	15	1.5	1.5	100.0
	Total	1025	100.0	100.0	

181.) Are you of Hispanic or Latino ethnicity?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	7	.7	.7	.7
	No	1003	97.9	97.9	98.5
	Don't Know/Not sure	1	.1	.1	98.6
	Refused	14	1.4	1.4	100.0
	Total	1025	100.0	100.0	

182.) What is the highest level of education you have completed?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than High School	172	16.8	16.8	16.8
	High School Diploma	338	33.0	33.0	49.8
	Some College (No Degree)	193	18.8	18.8	68.6
	Associate's or Technical Degree	77	7.5	7.5	76.1
	Bachelor's Degree	113	11.0	11.0	87.1
	Master's Degree	87	8.5	8.5	95.6
	Doctoral Degree	14	1.4	1.4	97.0
	Professional Degree (medical, vet, dental, law)	14	1.4	1.4	98.3
	Don't Know/Not Sure	1	.1	.1	98.4
	Refused	16	1.6	1.6	100.0
	Total	1025	100.0	100.0	

183.) What is your marital status?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Single (Never Married)	93	9.1	9.1	9.1
	Married	530	51.7	51.7	60.8
	Divorced	115	11.2	11.2	72.0
	Separated	9	.9	.9	72.9
	Widowed	262	25.6	25.6	98.4
	Co-habiting	2	.2	.2	98.6
	Don't Know/Not Sure	2	.2	.2	98.8
	Refused	12	1.2	1.2	100.0
	Total	1025	100.0	100.0	

184.) Which of the following best describes your current employment status?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Working full-time	161	15.7	15.7	15.7
	Working part-time	58	5.7	5.7	21.4
	Unemployed, but looking for work	29	2.8	2.8	24.2
	Unemployed, not looking for work	27	2.6	2.6	26.8
	Retired	648	63.2	63.2	90.0
	Don't know/Not sure	3	.3	.3	90.3
	Refused	11	1.1	1.1	91.4
	Unable to work	88	8.6	8.6	100.0
	Total	1025	100.0	100.0	

185.) Are you a veteran of the U.S. armed forces (either Active, National Guard, or Reserves)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	132	12.9	12.9	12.9
	No	881	86.0	86.0	98.8
	Don't Know/Not sure	1	.1	.1	98.9
	Refused	11	1.1	1.1	100.0
	Total	1025	100.0	100.0	

186.) Are you a Registered Voter?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	944	92.1	92.1	92.1
	No	66	6.4	6.4	98.5
	Don't Know/Not sure	2	.2	.2	98.7
	Refused	13	1.3	1.3	100.0
	Total	1025	100.0	100.0	

187.) Did you vote in the most recent presidential election?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	868	84.7	91.9	91.9
	No	75	7.3	7.9	99.9
	Refused	1	.1	.1	100.0
	Total	944	92.1	100.0	
Missing		81	7.9		
Total		1025	100.0		

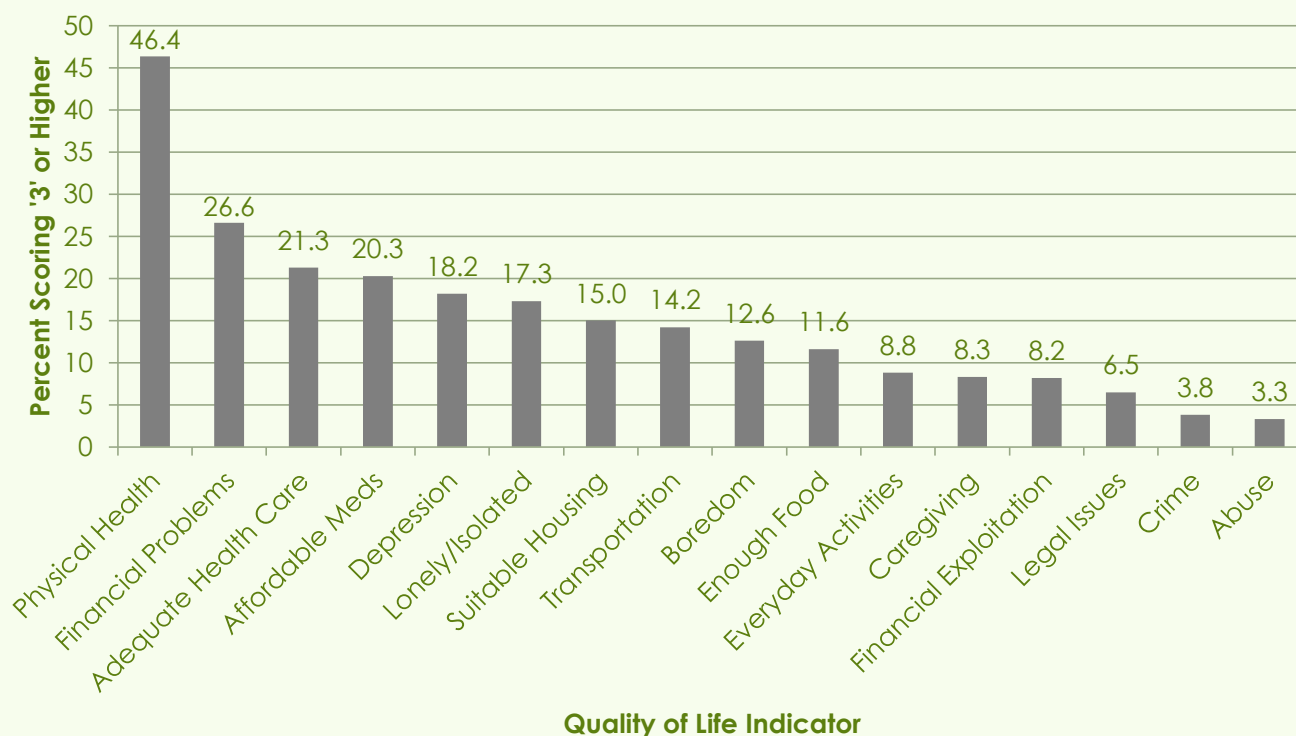
GENERAL SURVEY GRAPHS

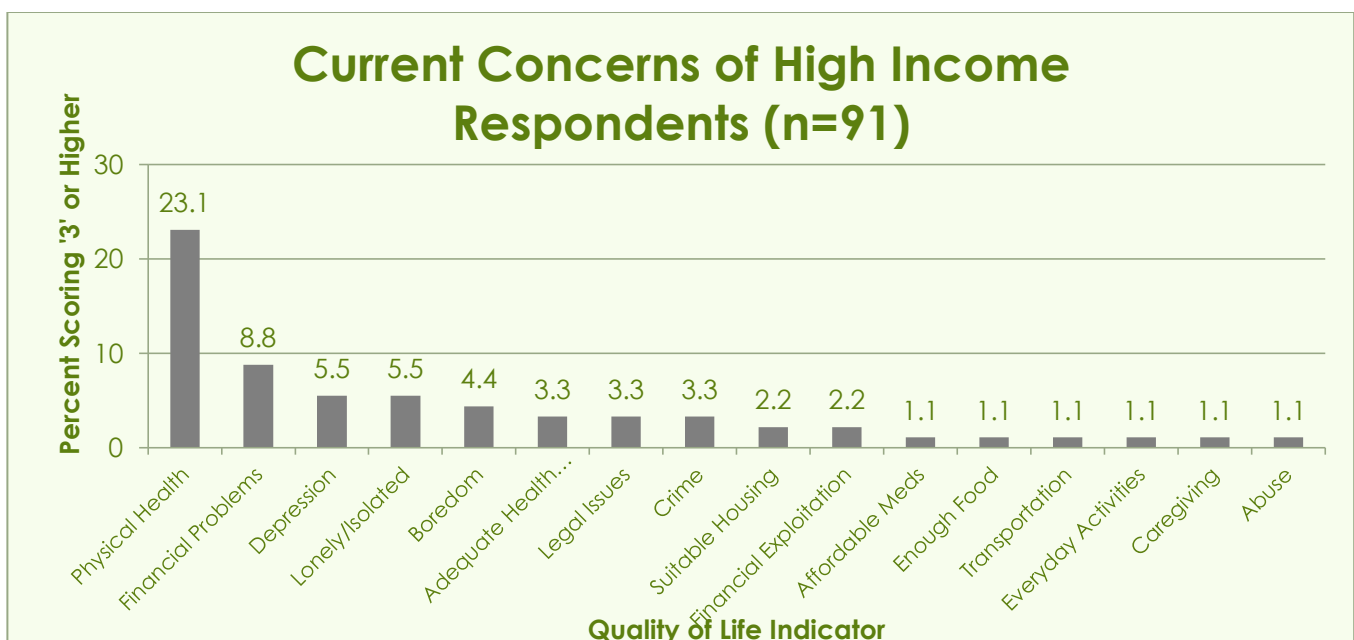
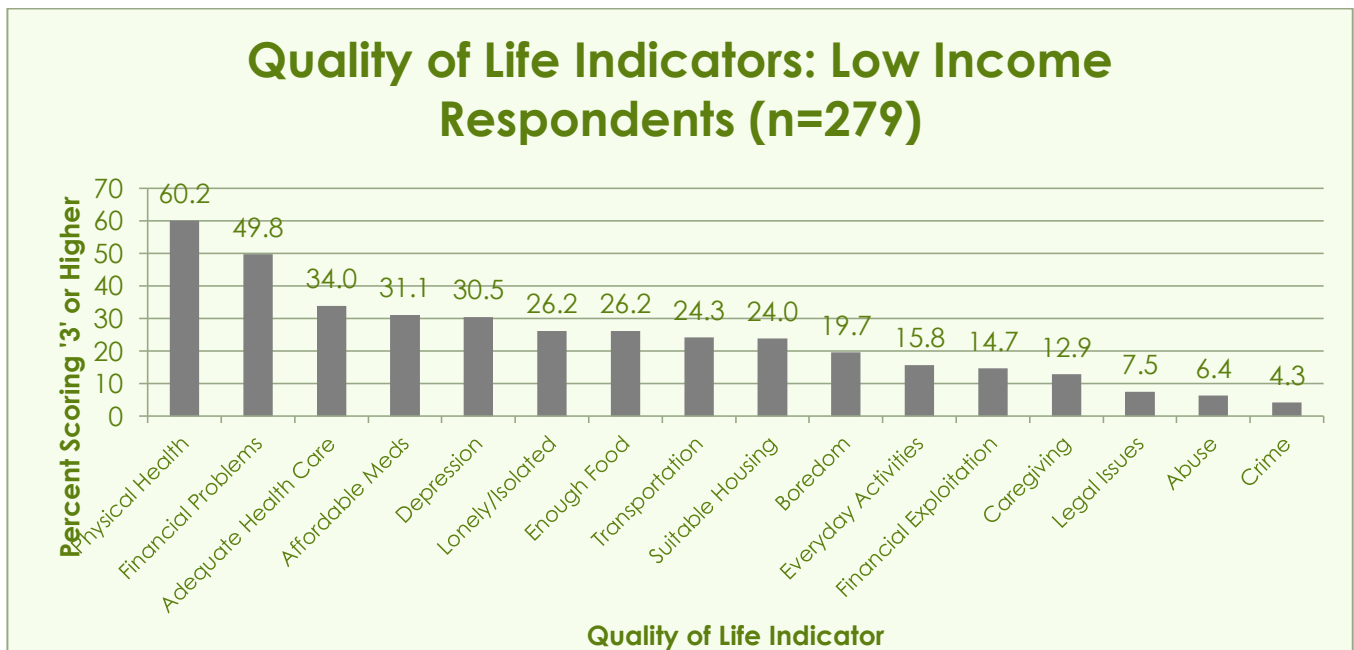
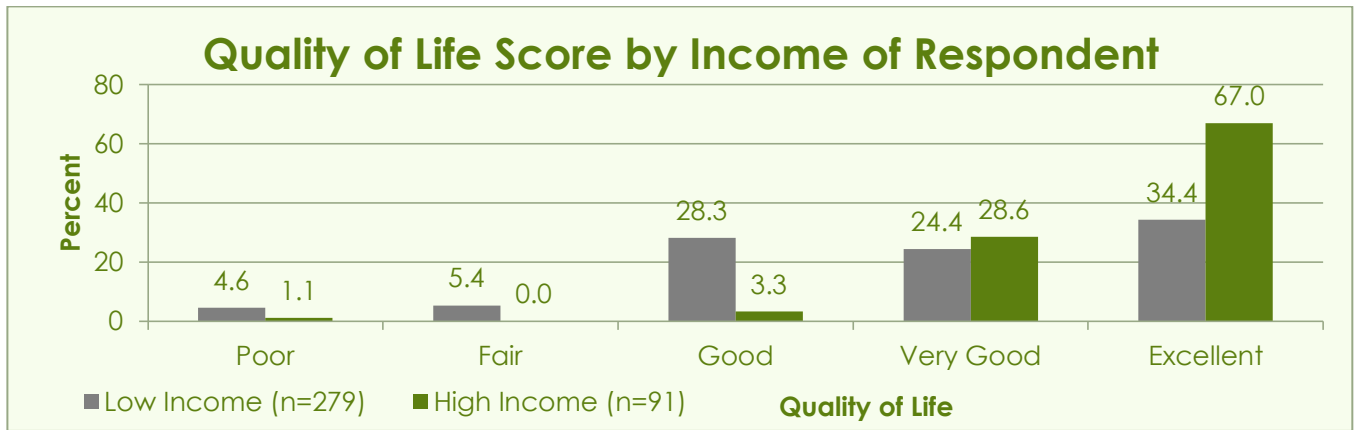
I. QUALITY OF LIFE AND LIFESTYLE

**Quality of Life Scores: General Survey
(n=1,025)**

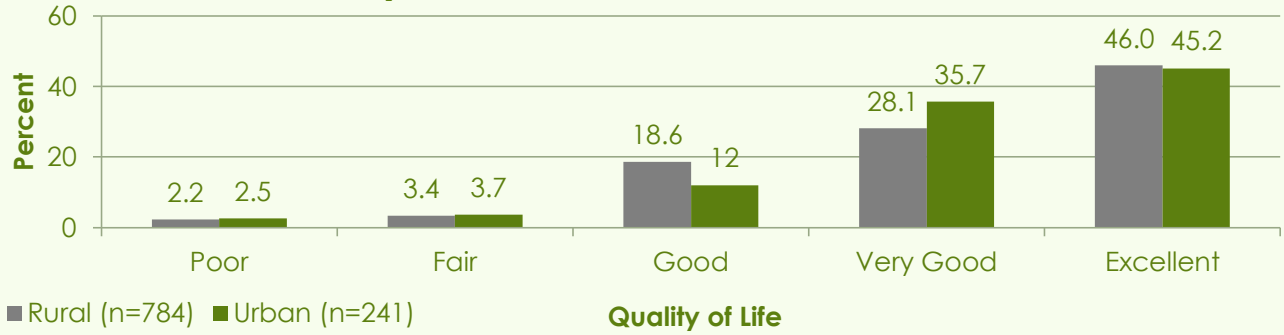


**Quality of Life Indicators: General Survey
(n=1,025)**

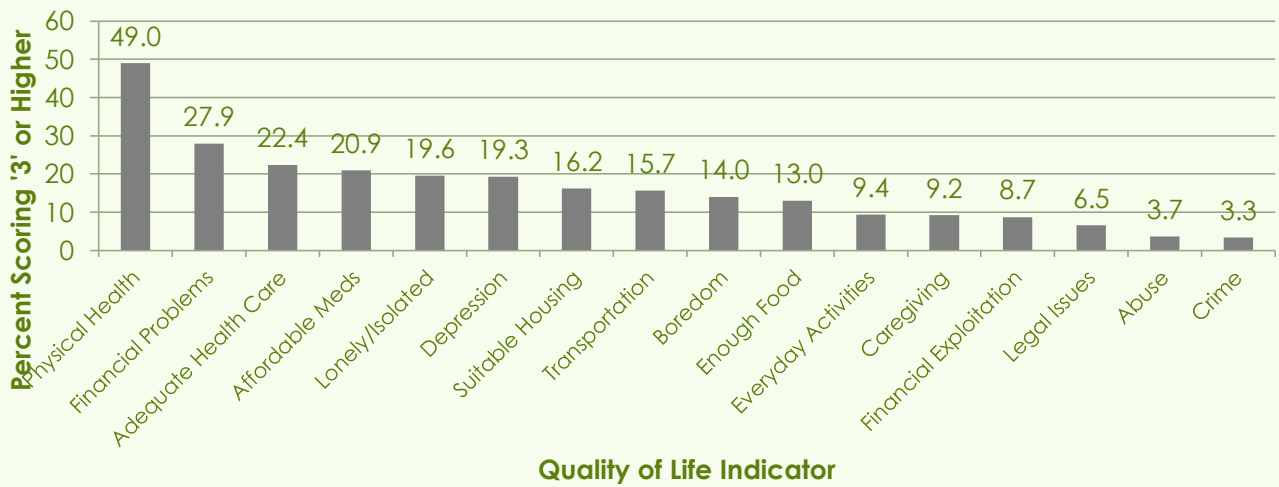




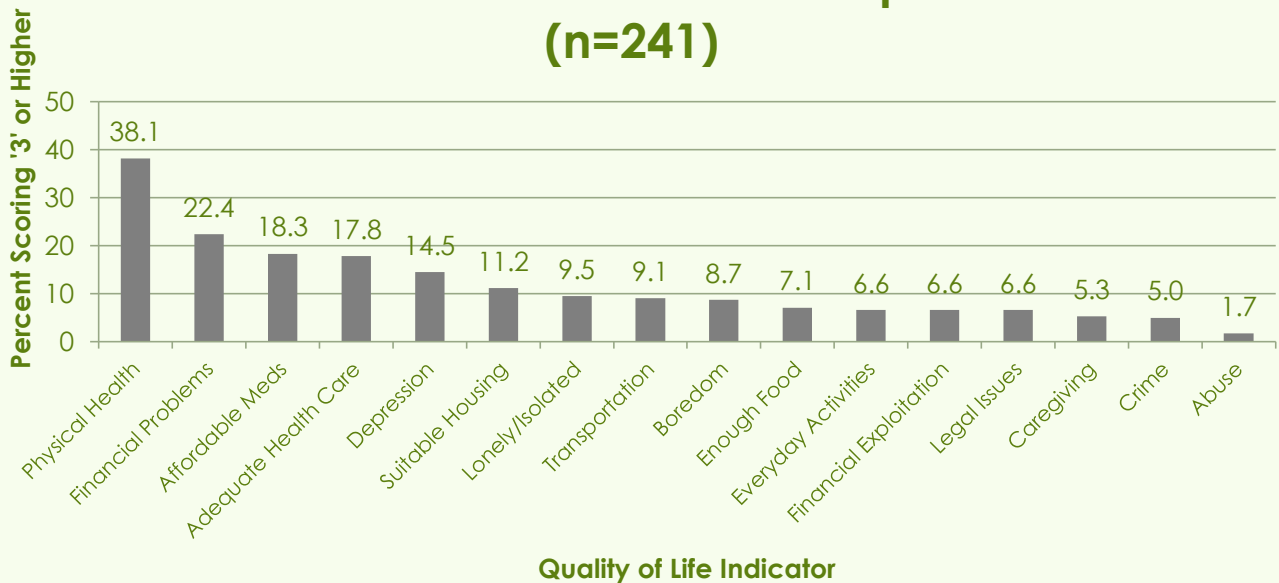
Quality of Life Scores: Rural vs. Urban



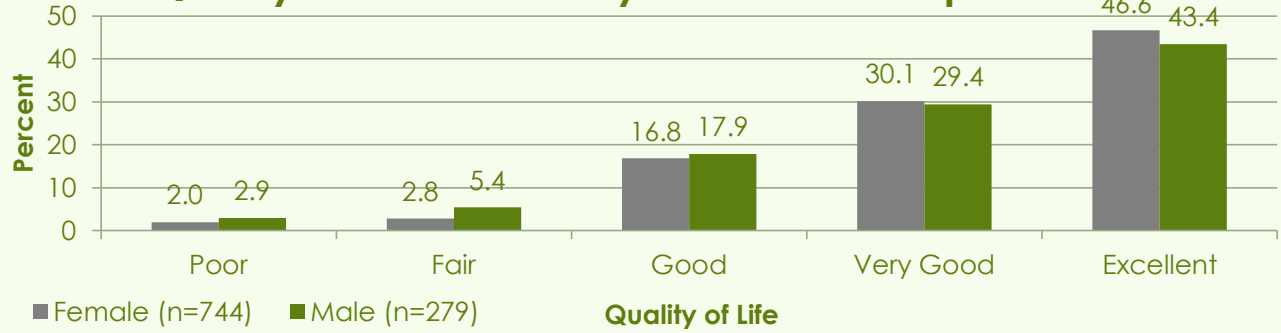
Quality of Life Indicators: Rural Respondents (n=784)



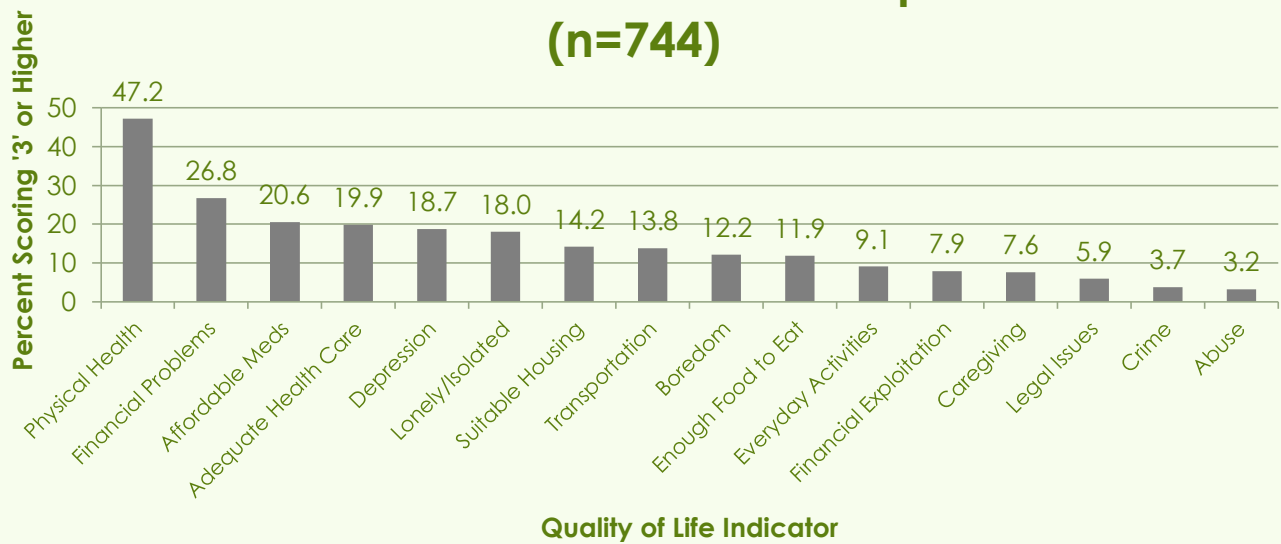
Current Concerns of Urban Respondents (n=241)



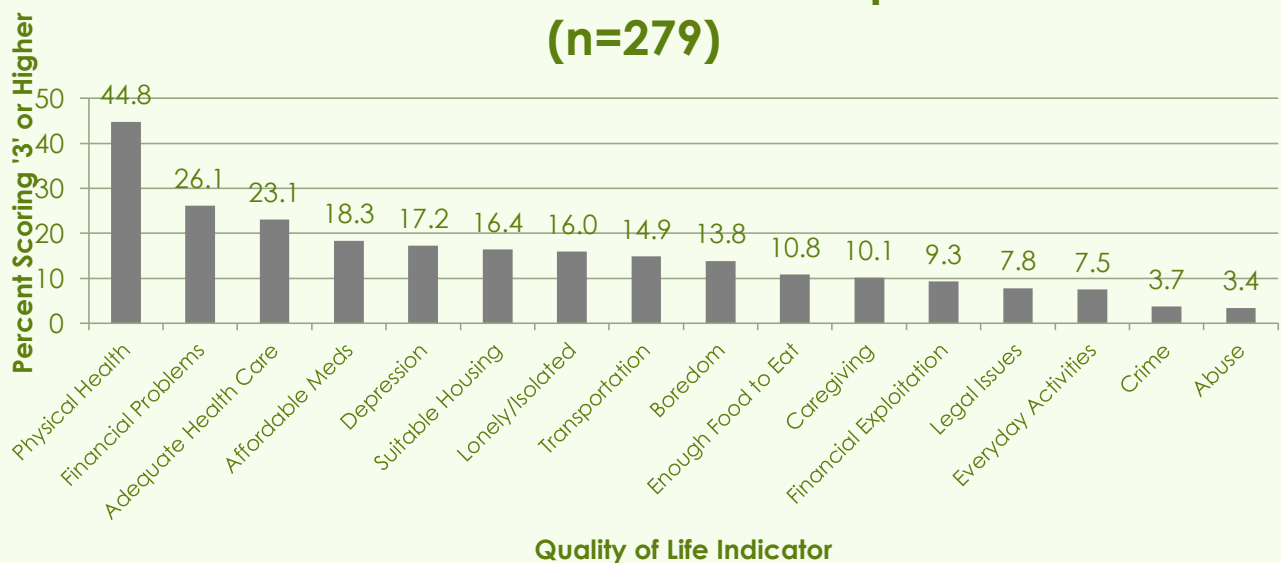
Quality of Life Scores by Gender of Respondent

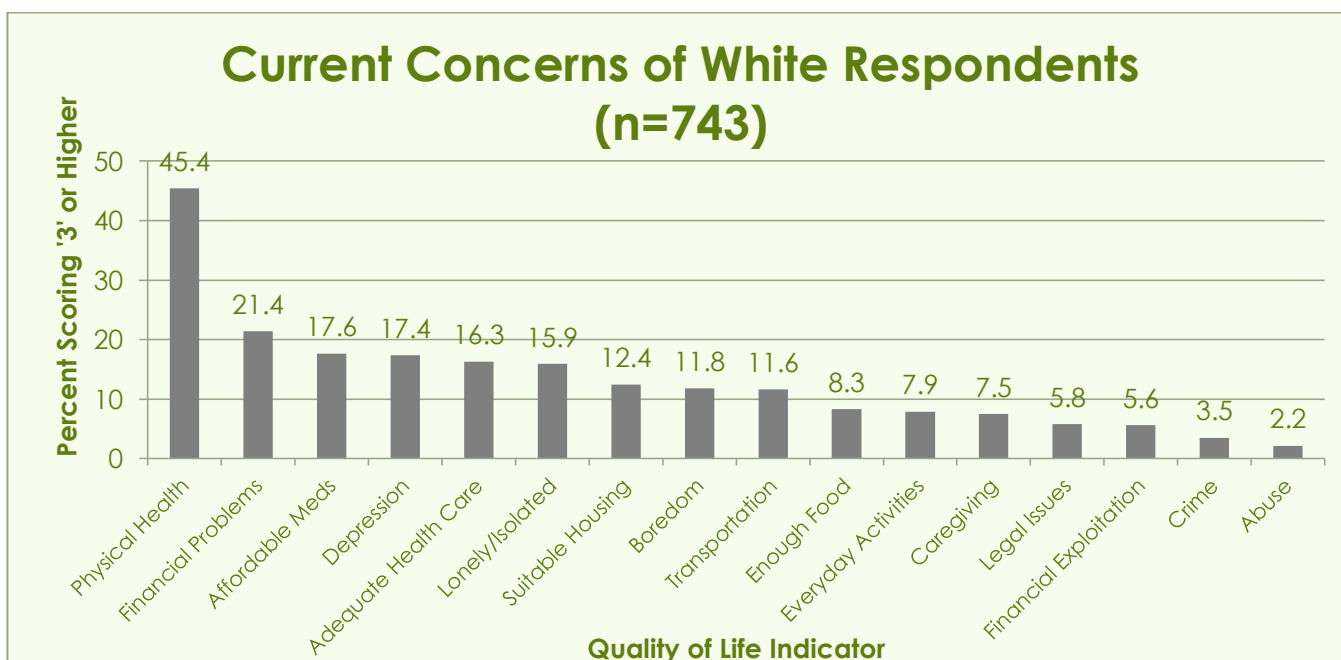
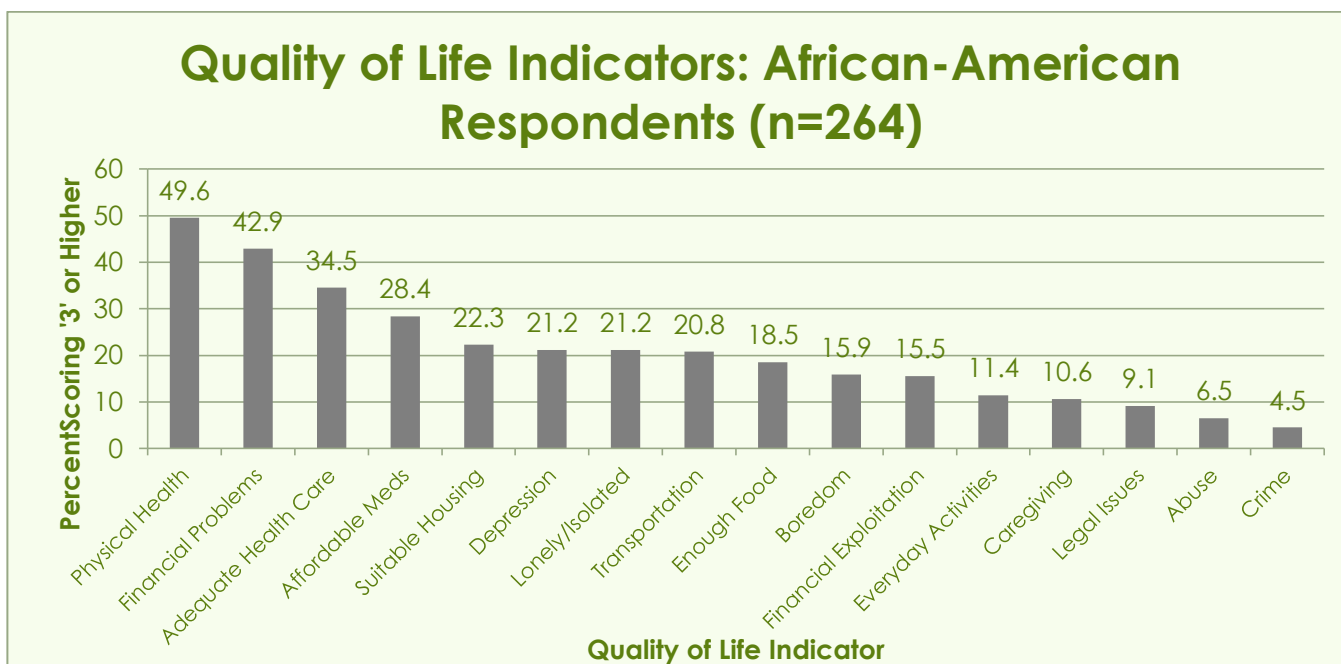
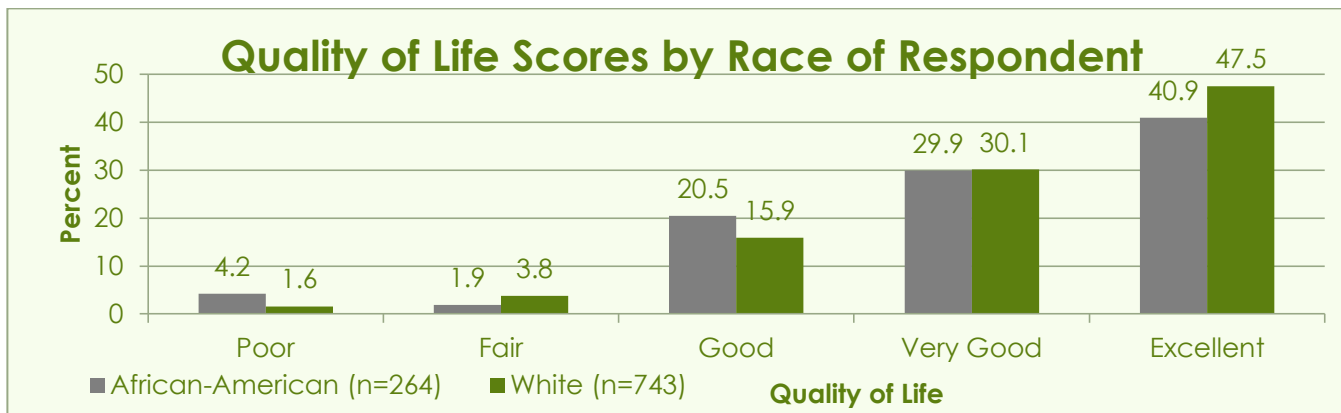


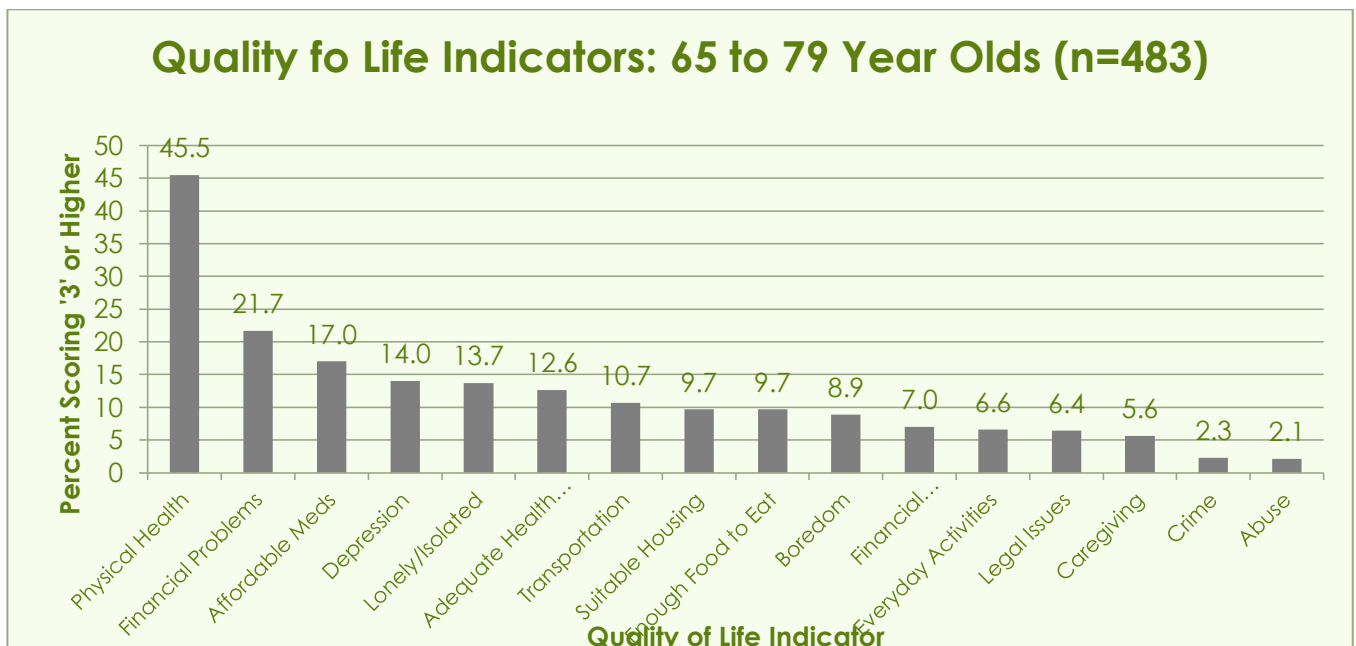
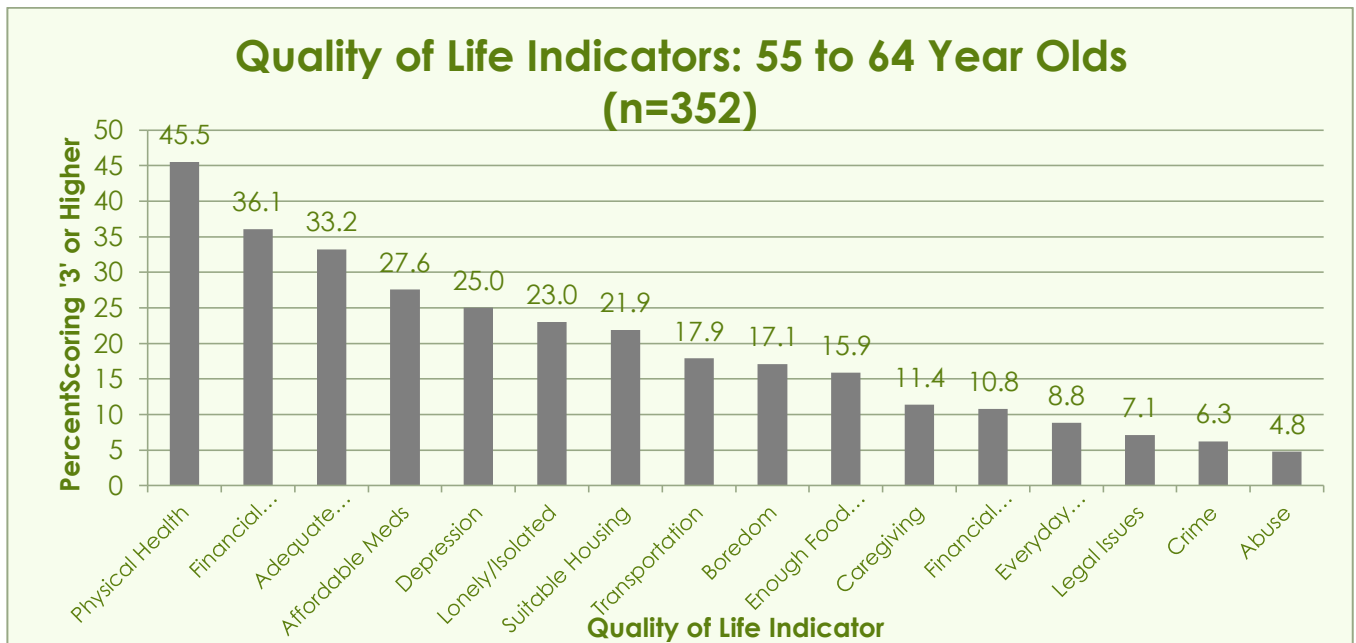
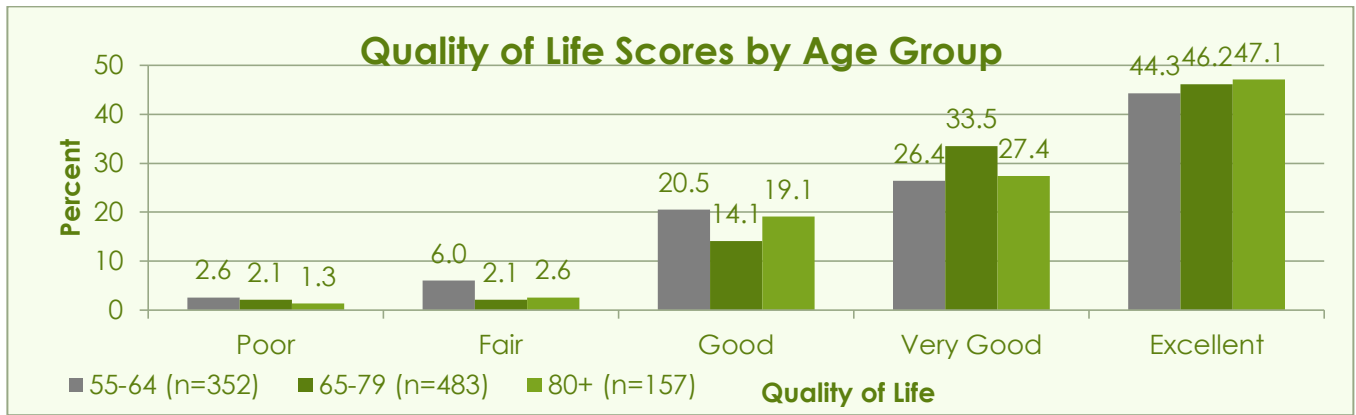
Current Concerns of Female Respondents (n=744)



Current Concerns of Male Respondents (n=279)





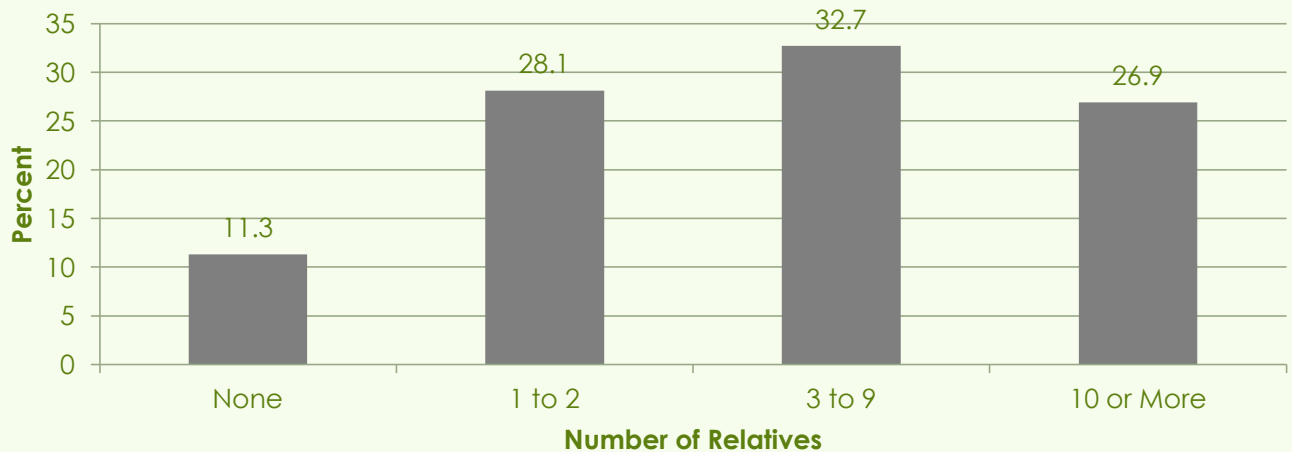


Quality of Life Indicators: 80+ Age Group (n=157)



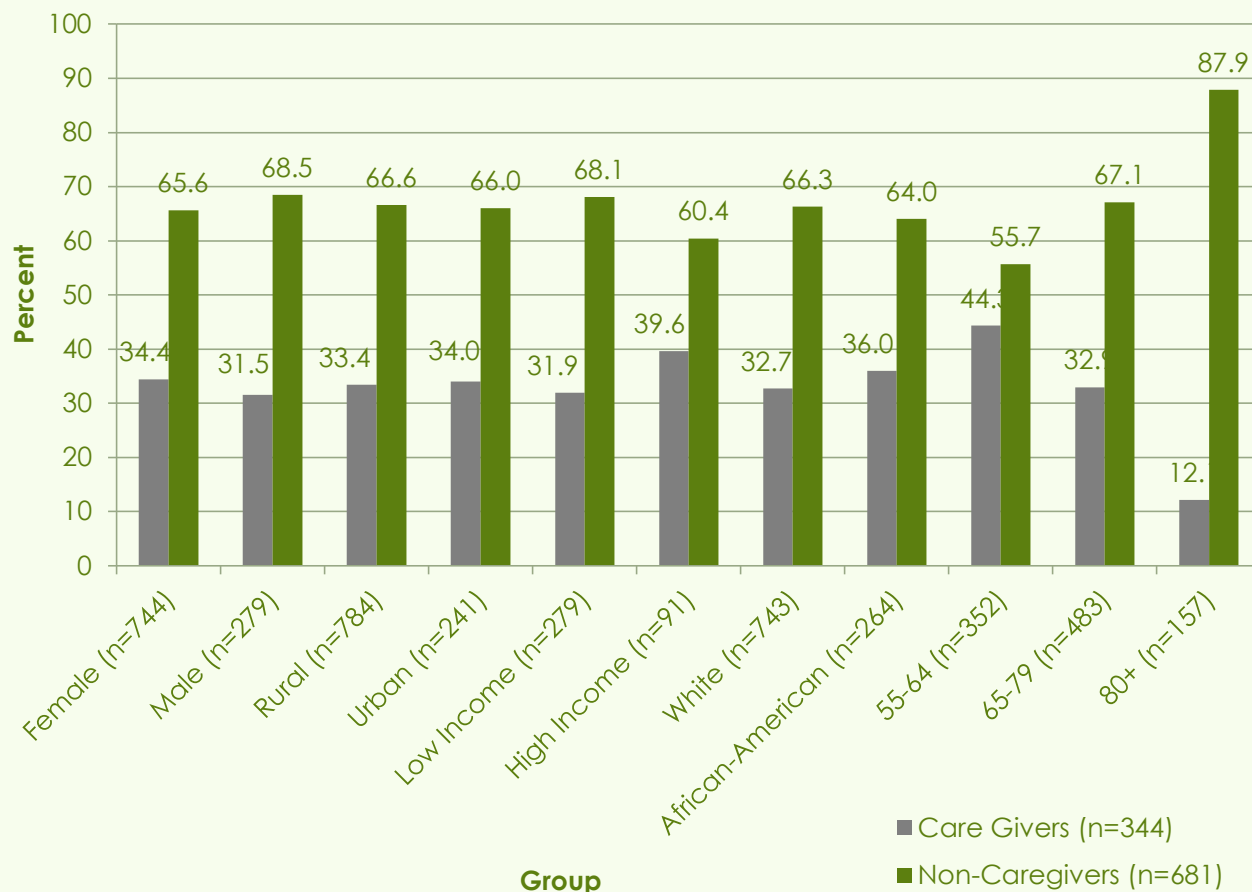
II. FAMILY AND SOCIAL SUPPORT

Relatives Within 25 Miles (n=1,025)

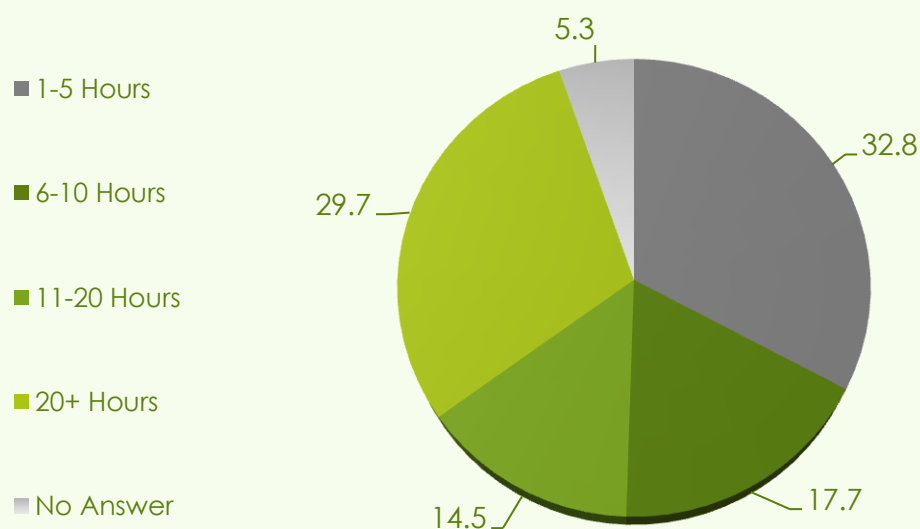


III. CAREGIVING

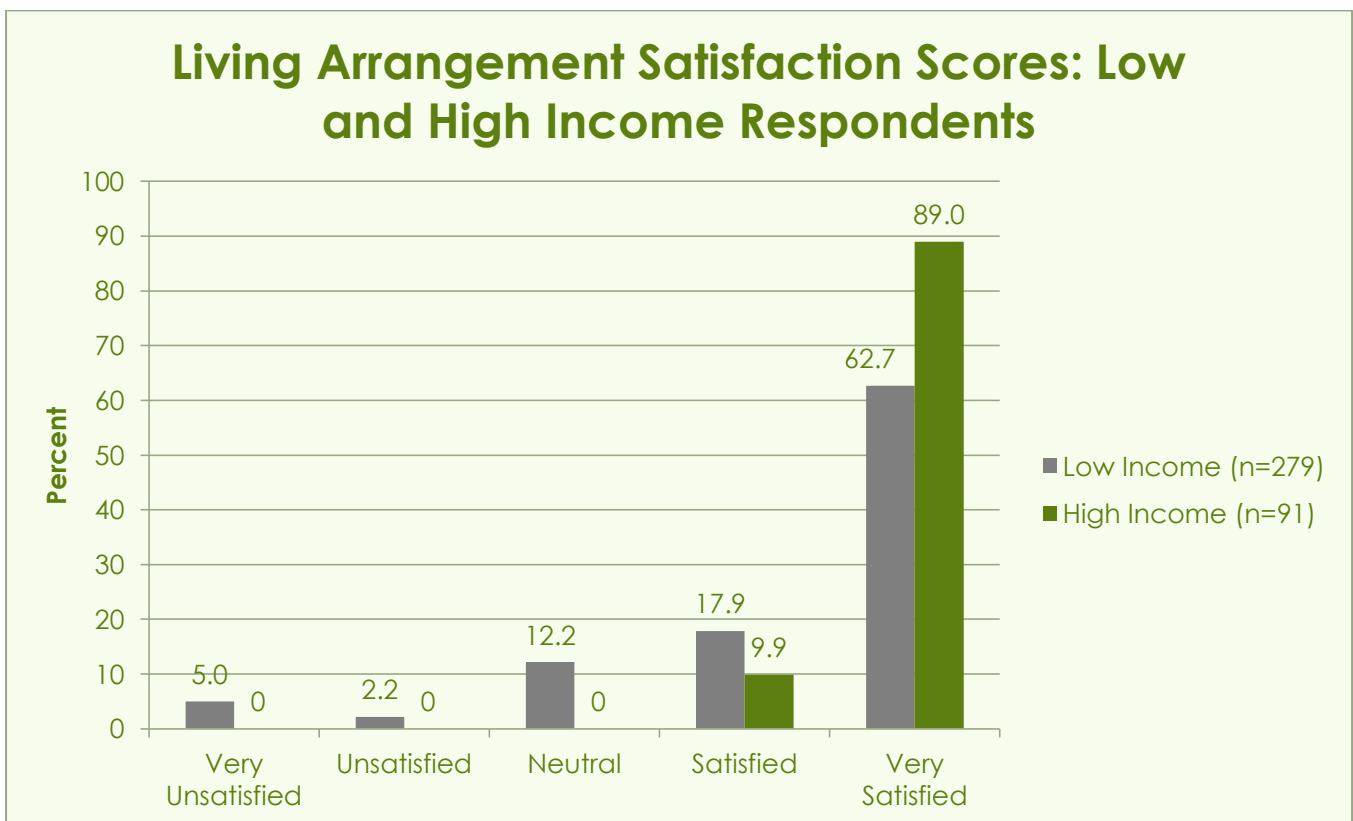
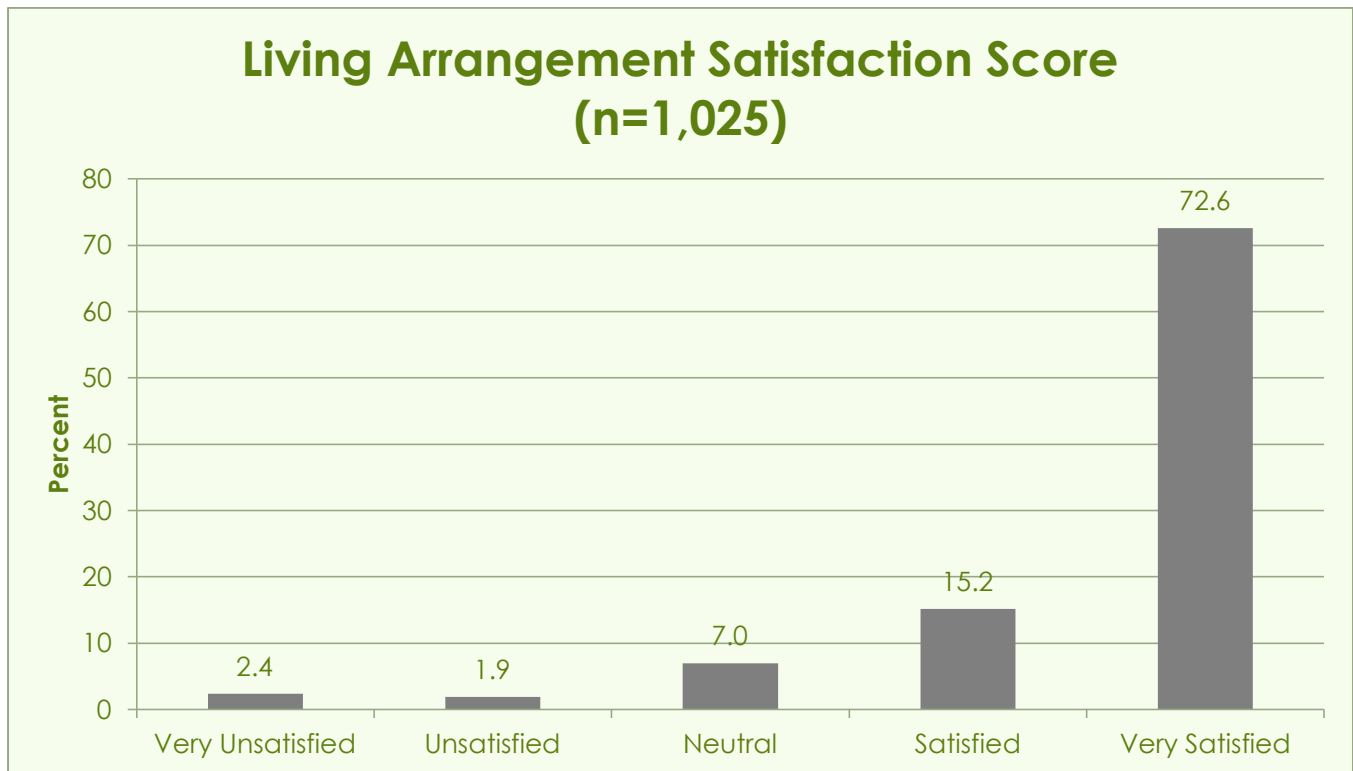
Caregiving by Demographic Category



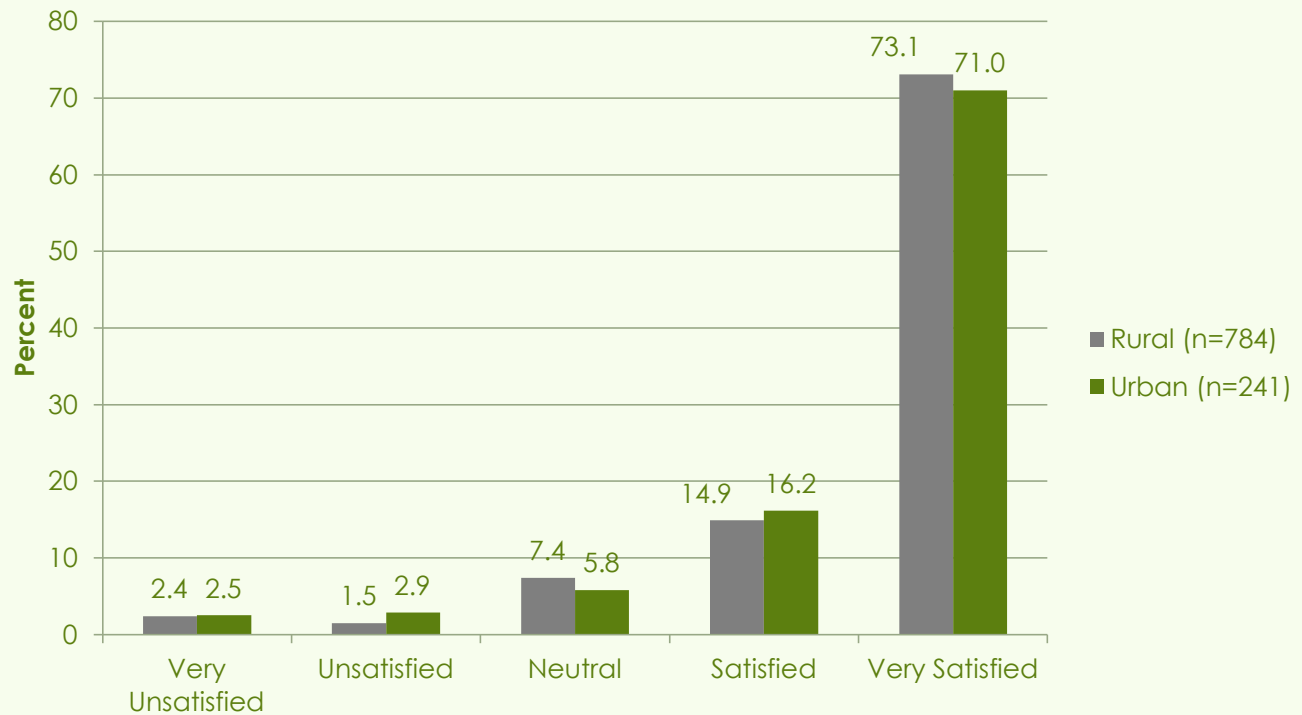
Hours per Week Spent Providing Care (n=344)



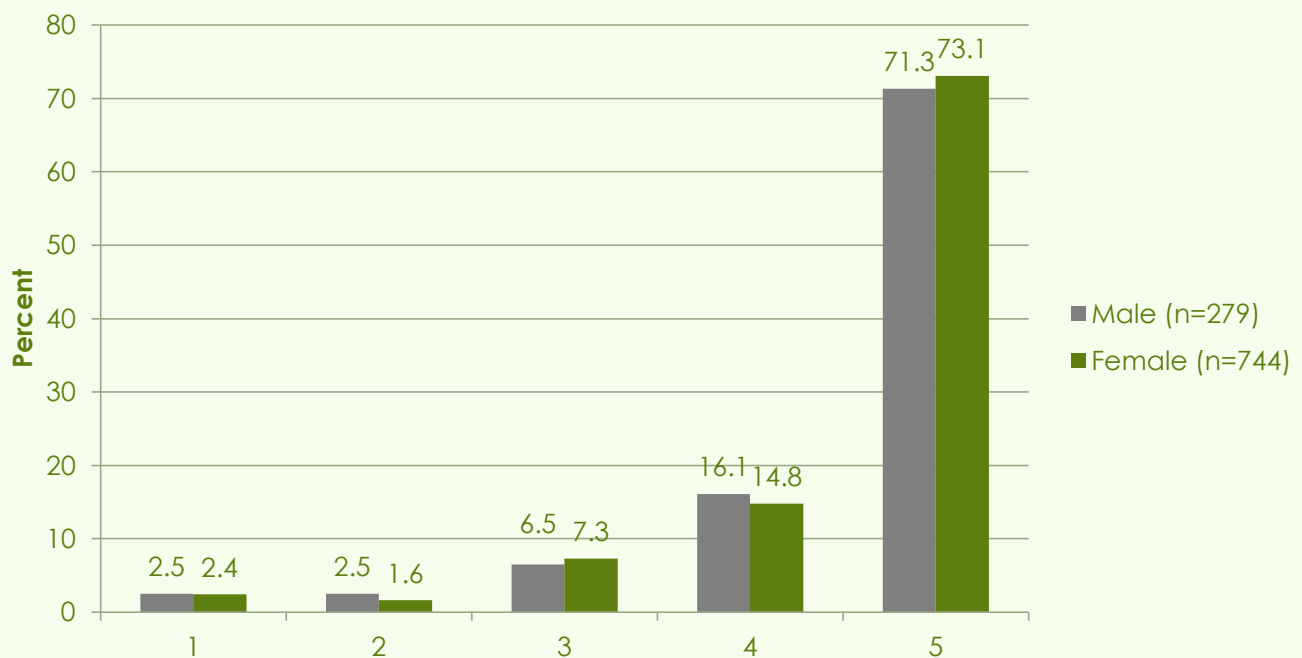
IV. LIVING ARRANGEMENTS



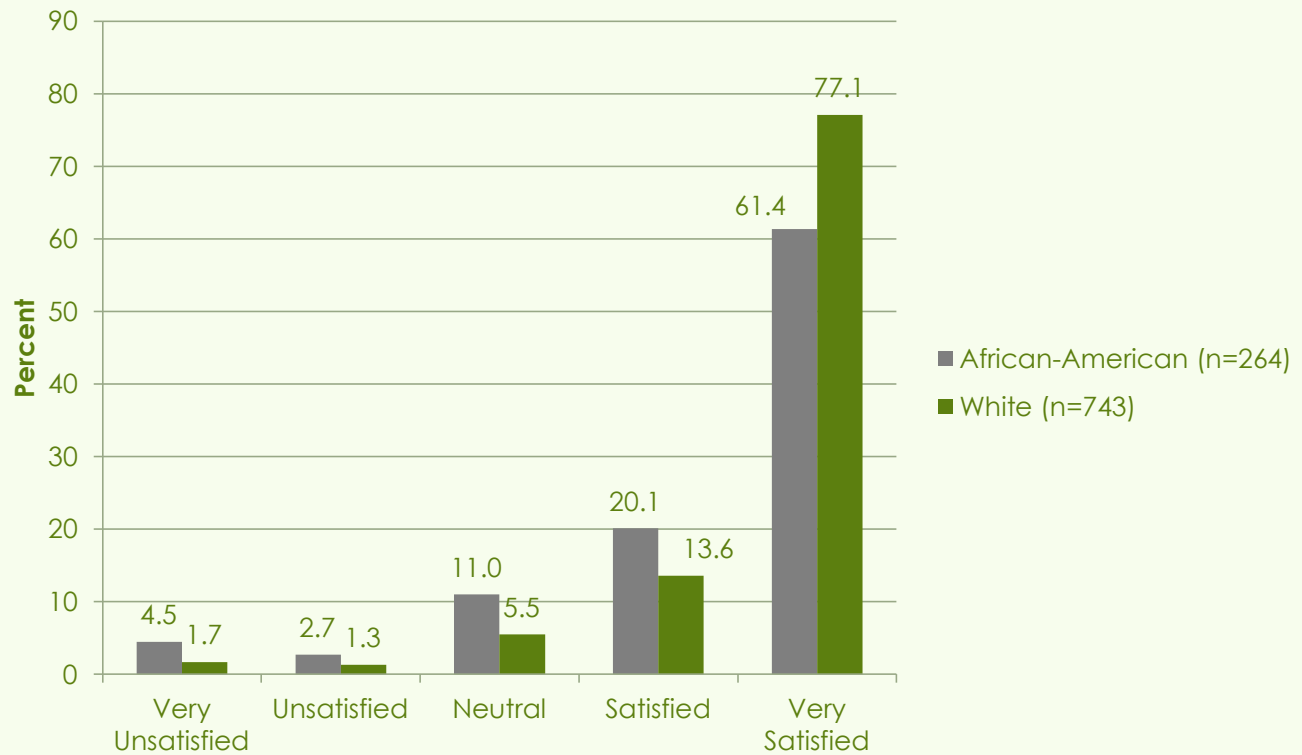
Living Arrangement Satisfaction Scores: Rural vs. Urban Respondents



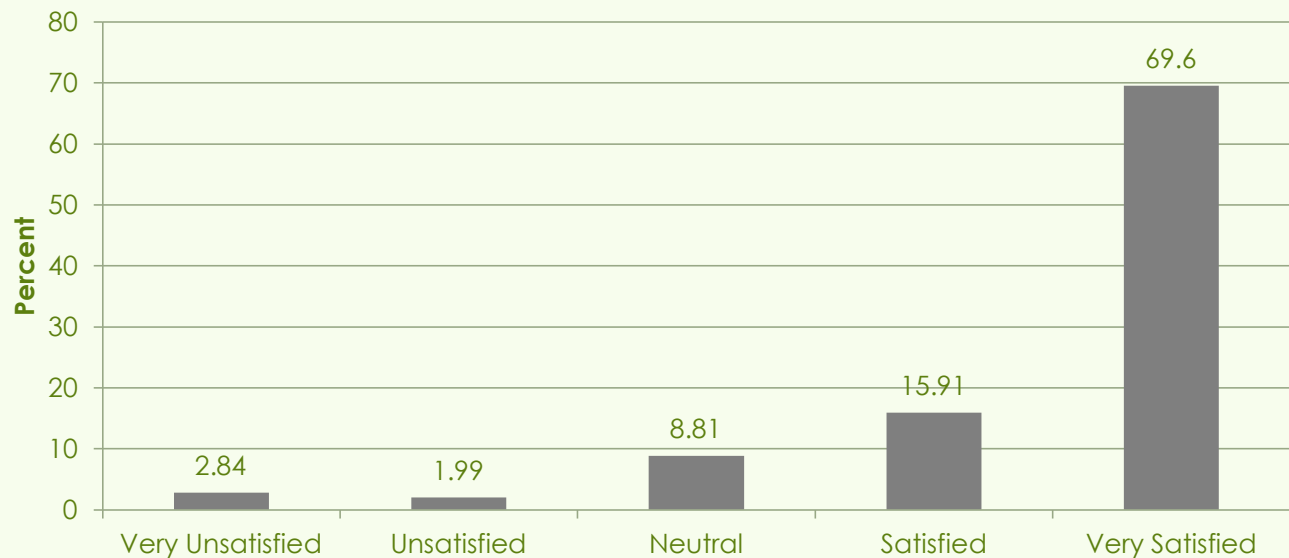
Living Arrangement Satisfaction Scores by Gender of Respondents



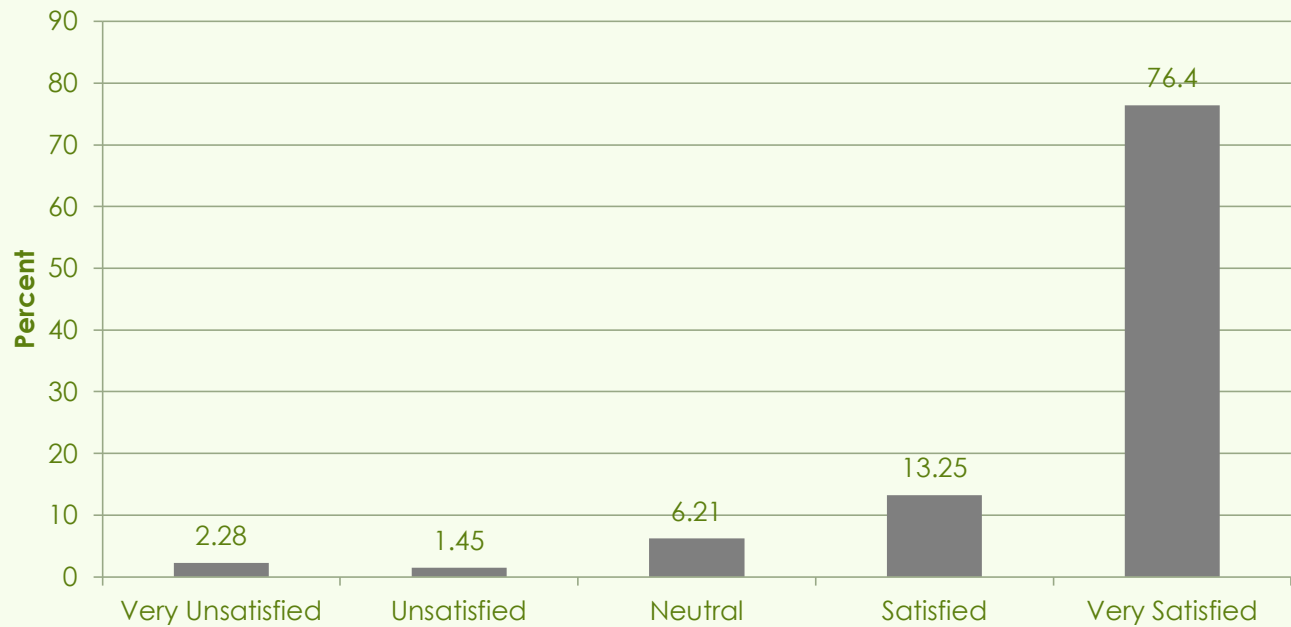
Living Arrangement Satisfaction Scores by Race of Respondents



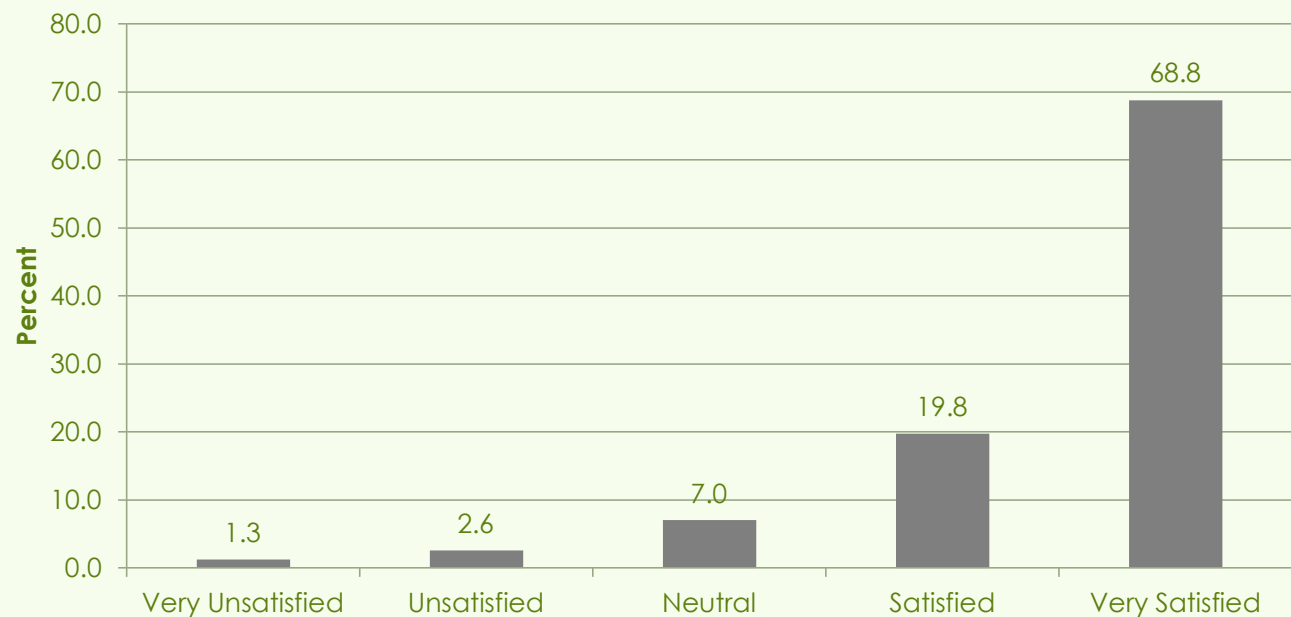
Living Arrangement Satisfaction Scores of 55 to 64 Year Olds (n=352)



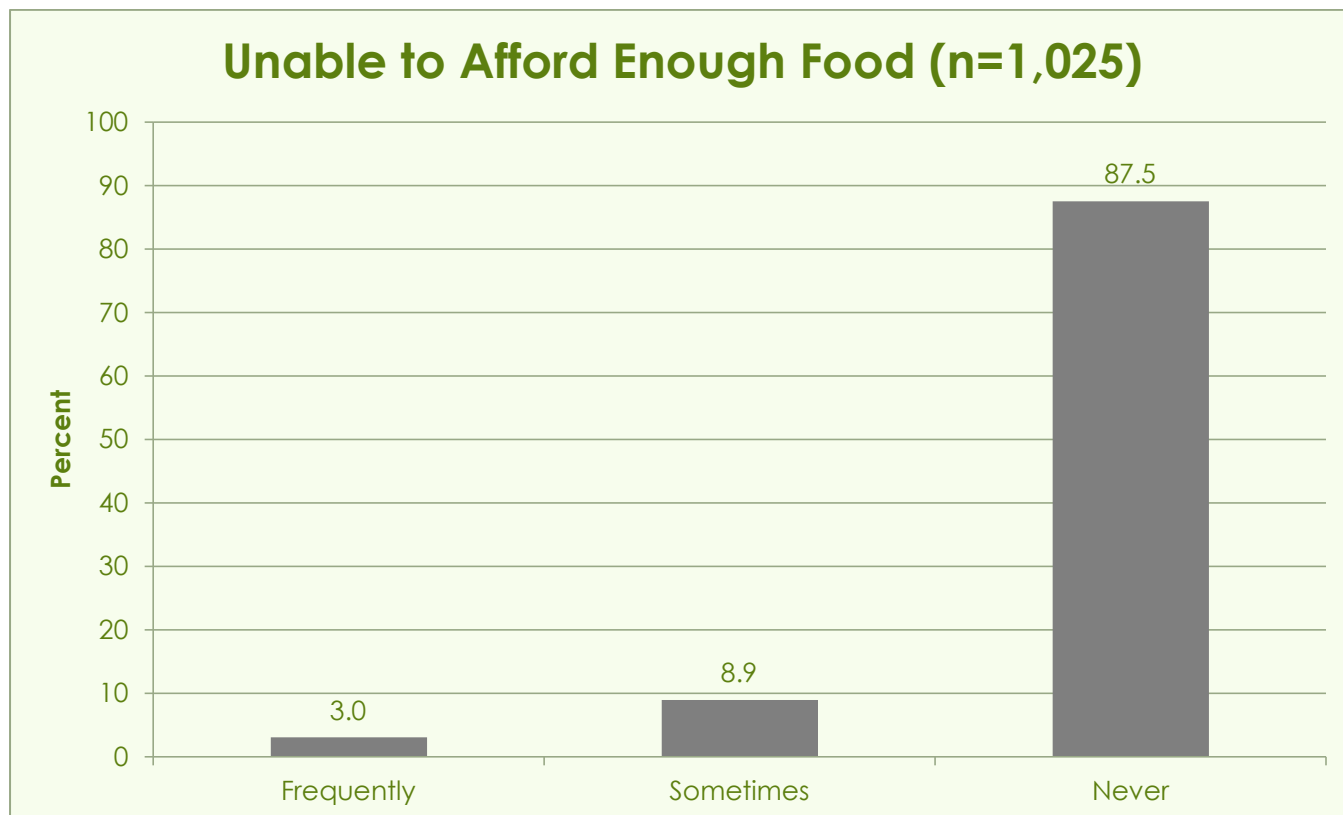
Living Arrangement Satisfaction Scores of 65 to 79 Year Olds (n=483)



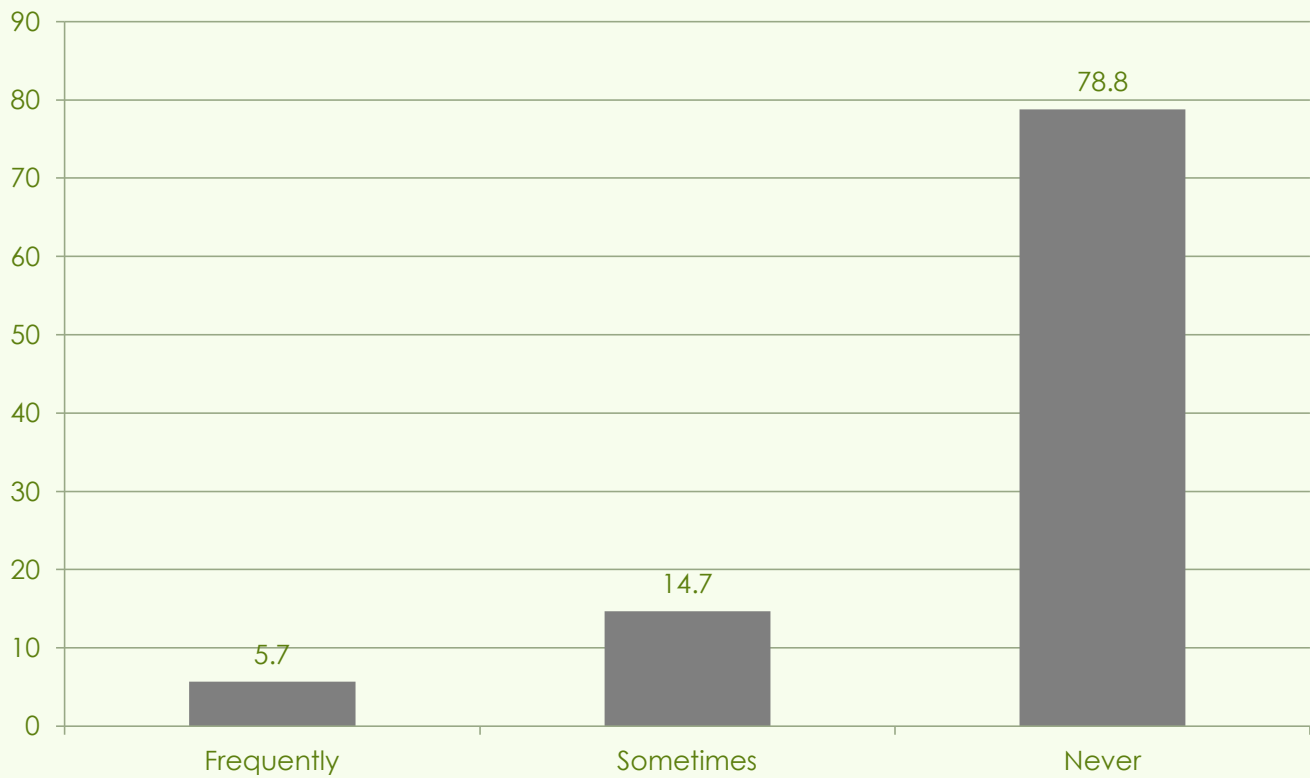
Living Arrangement Satisfaction Scores for 80+ Age Group (n=157)



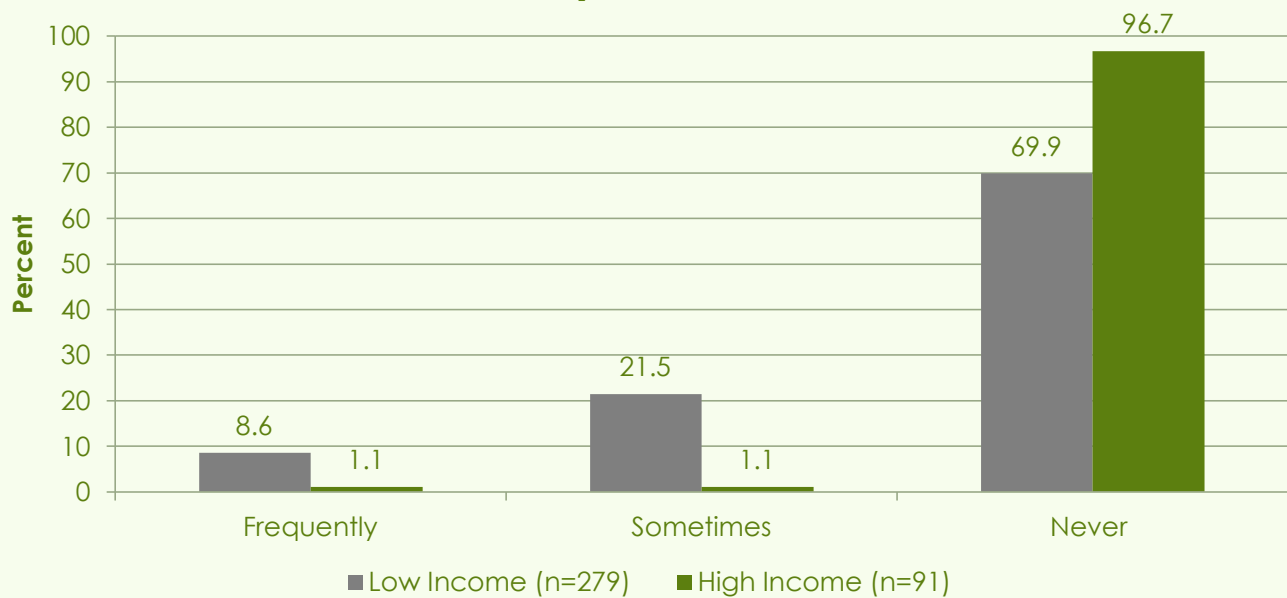
V. DIET AND FOOD SECURITY



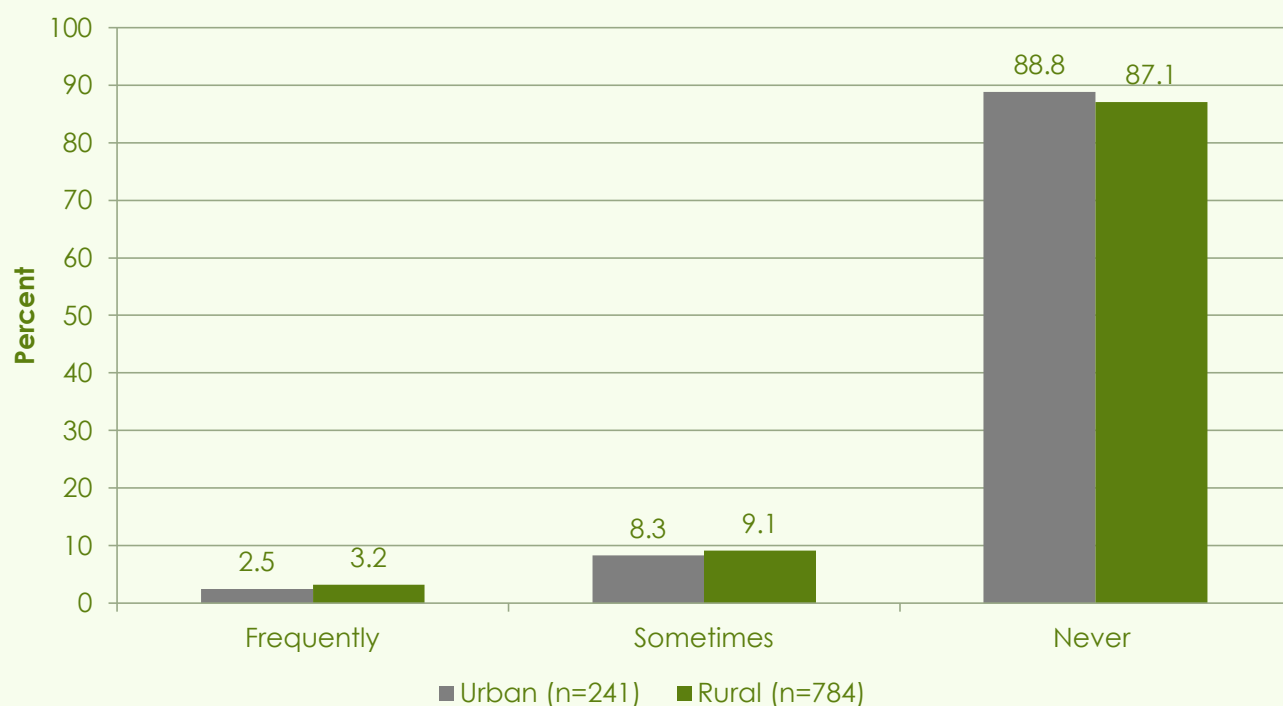
Unable to Afford Healthier Meals (n=1,025)



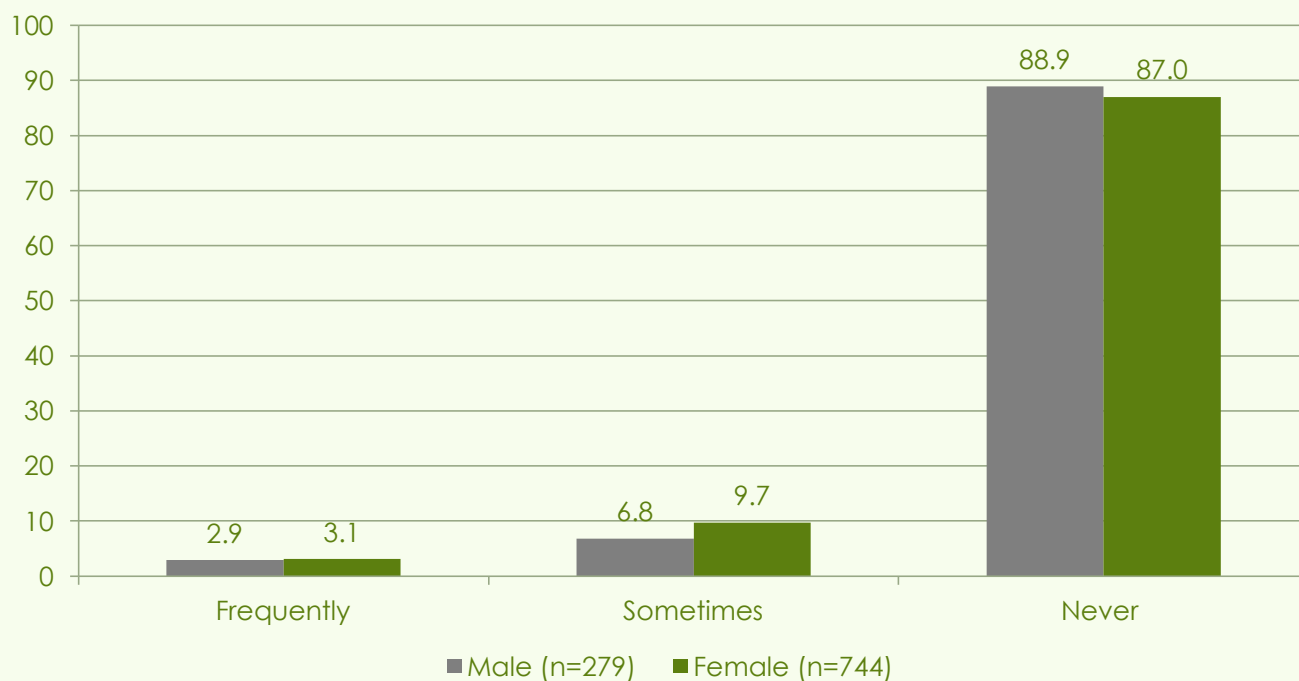
Prevalence of Food Insecurity by Income of Respondents



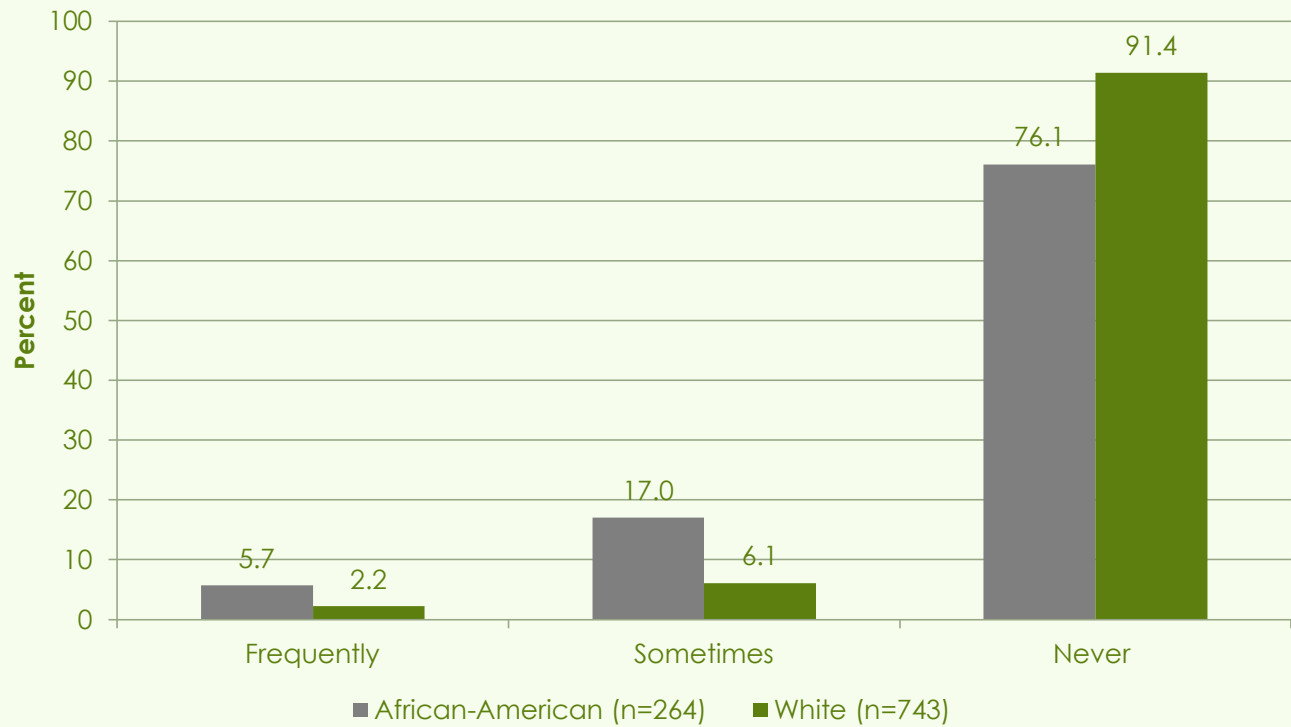
Prevalence of Food Security: Urban vs. Rural



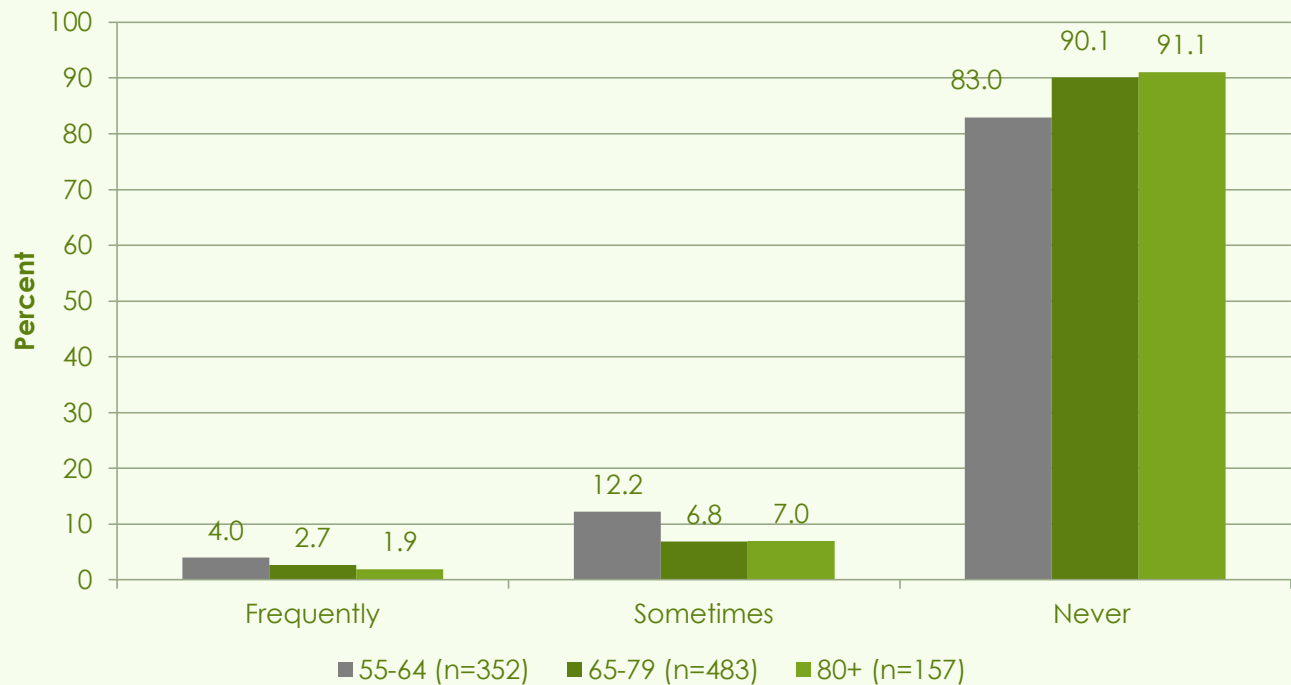
Prevalence of Food Insecurity by Gender of Respondents



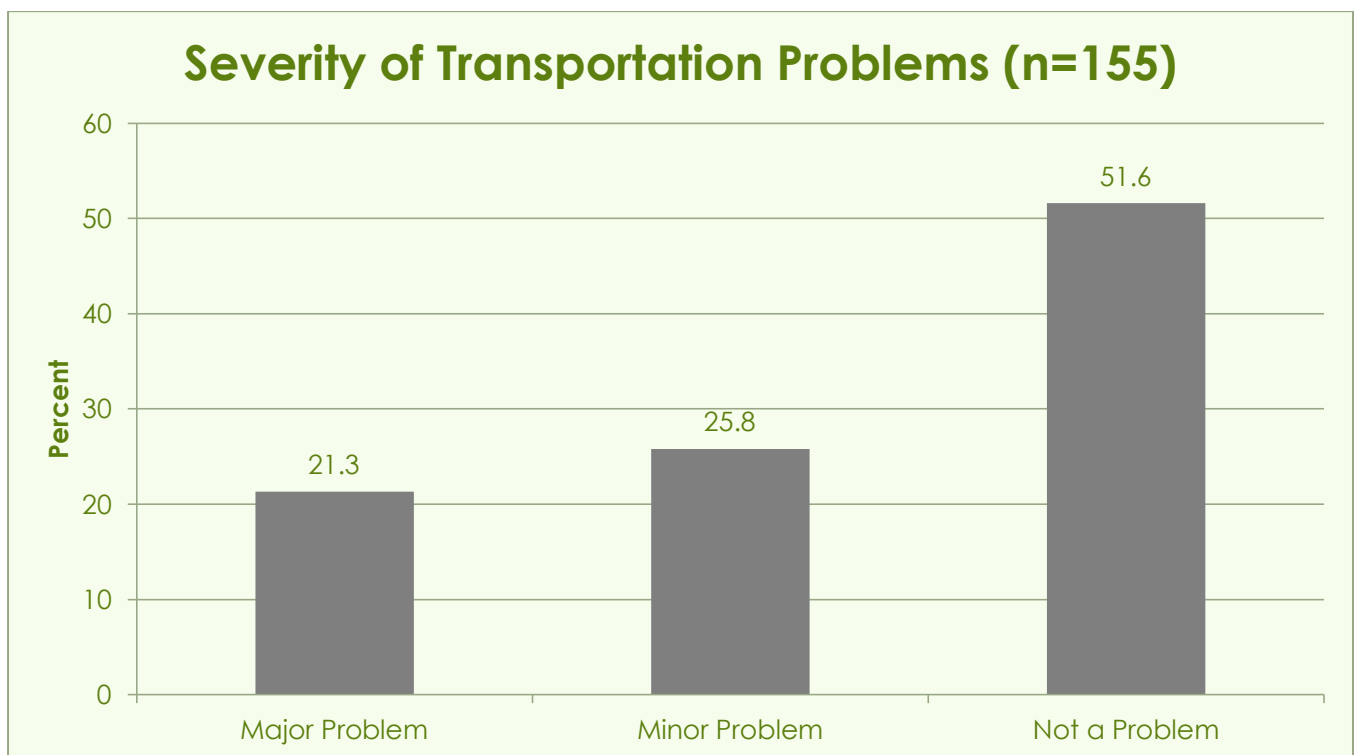
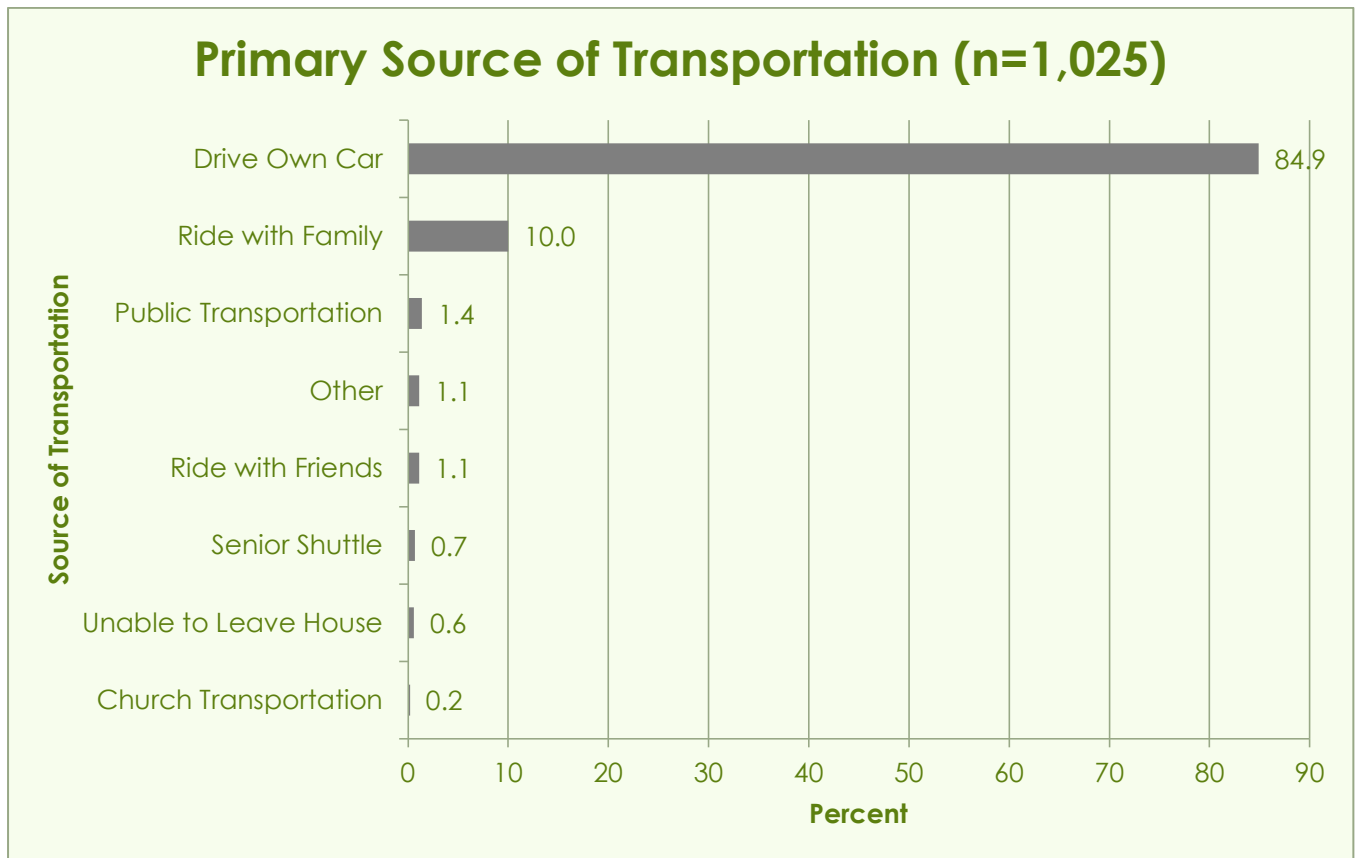
Prevalence of Food Insecurity by Race of Respondents



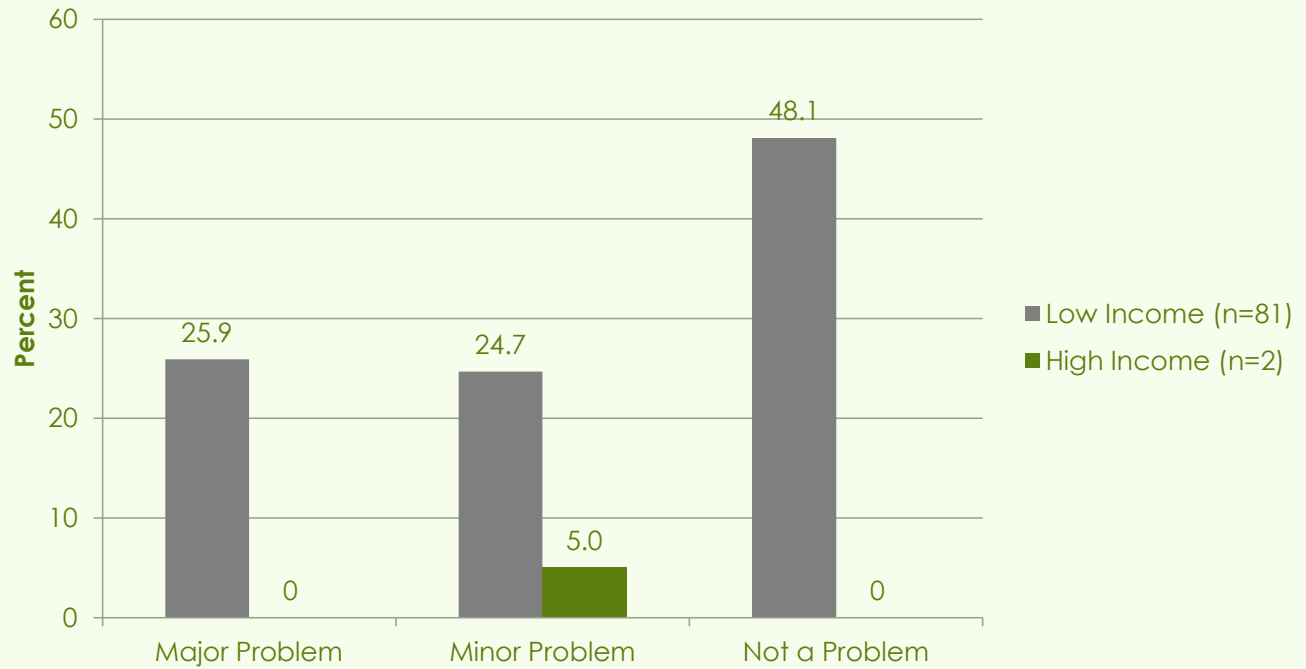
Prevalence of Food Insecurity by Age Group



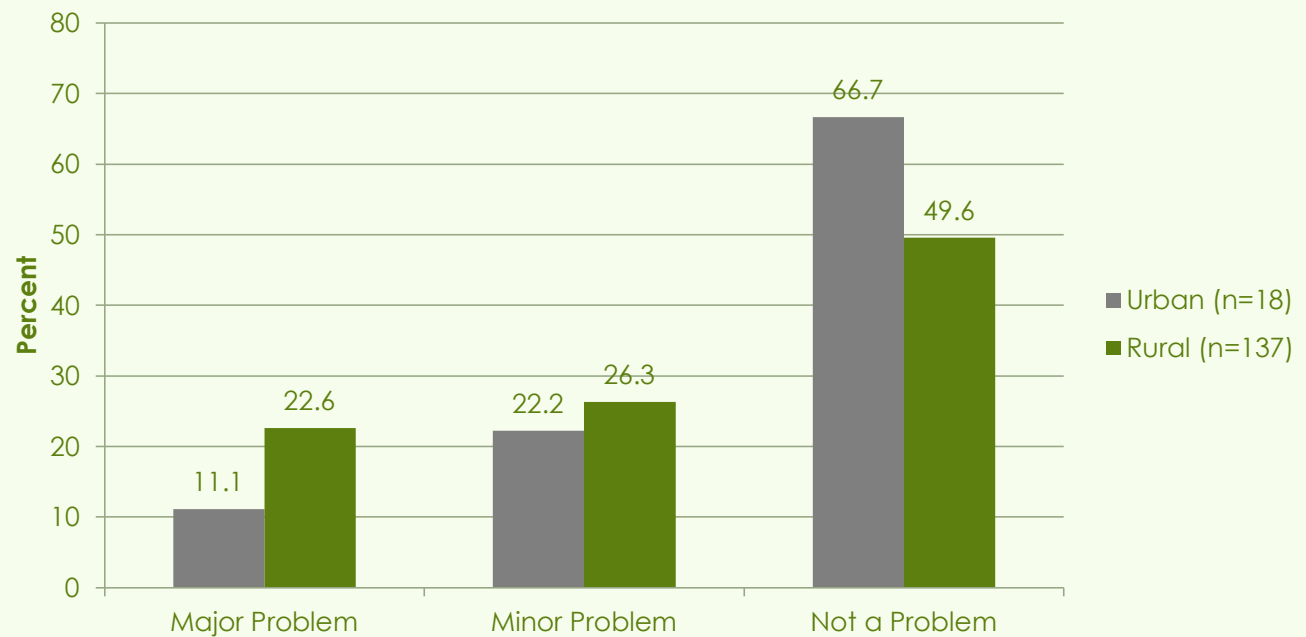
VI. TRANSPORTATION



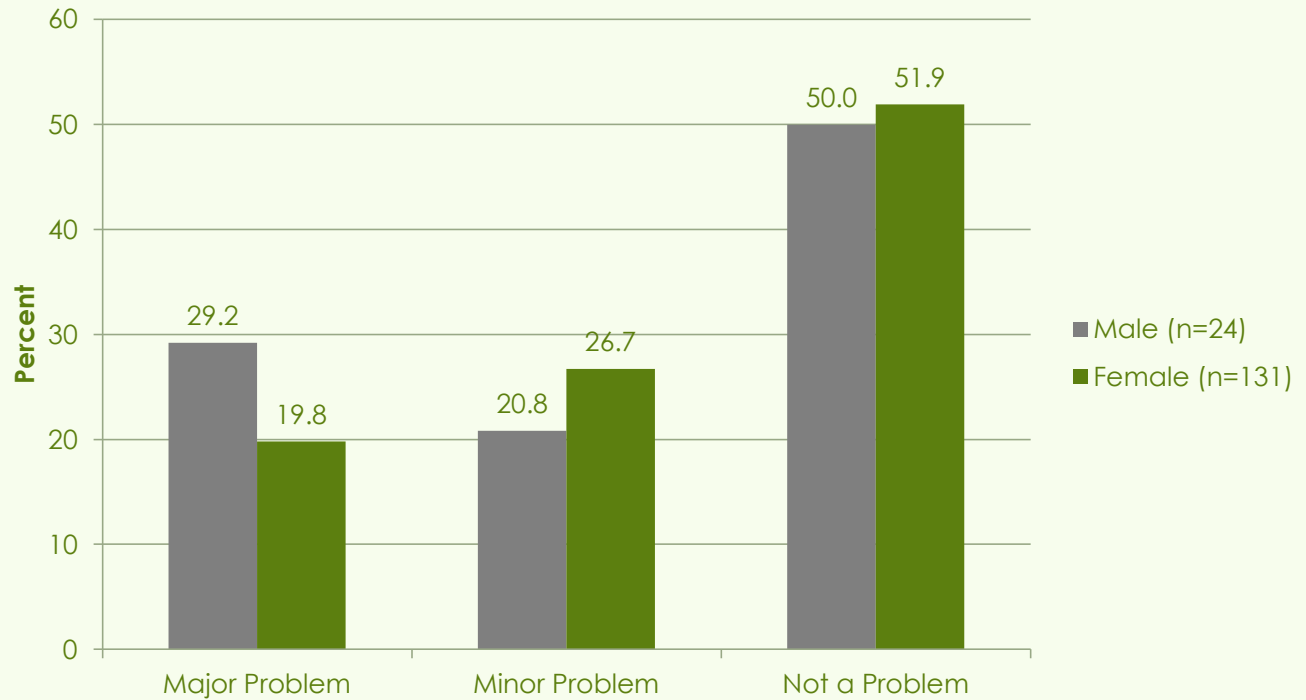
Severity of Transportation Problems by Income of Respondents



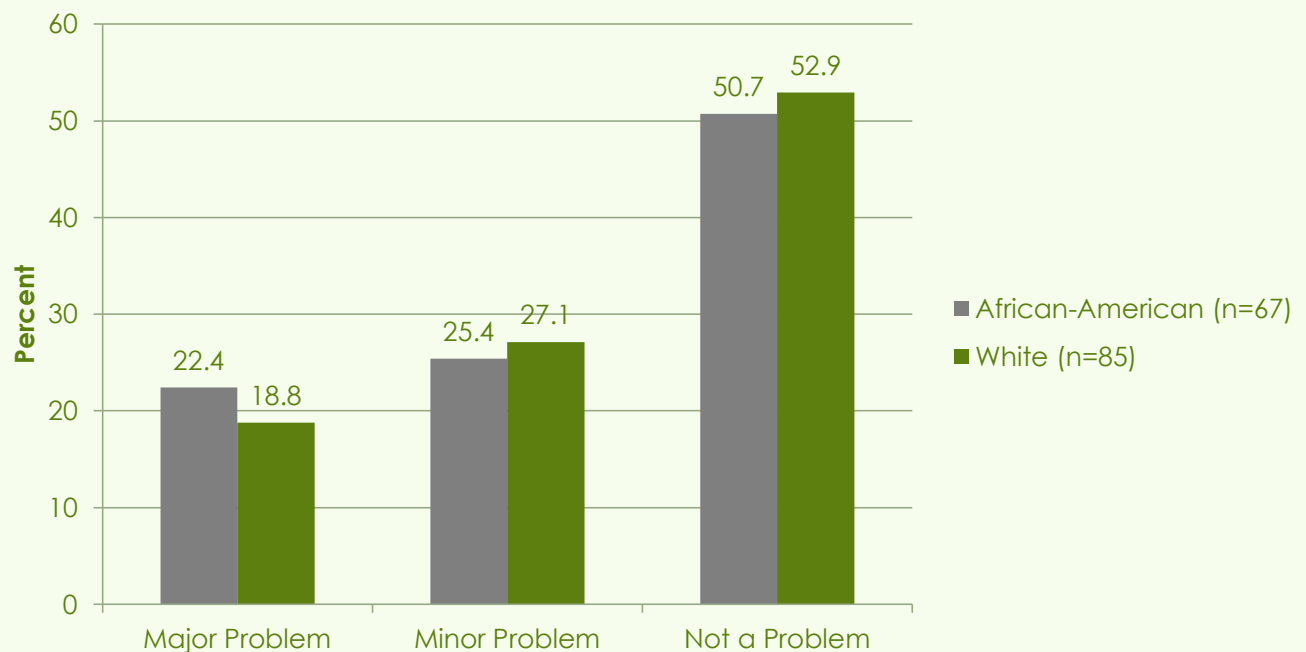
Severity of Transportation Problems by Residential Status



Severity of Transportation Problems by Gender



Severity of Transportation Problems by Race of Respondents

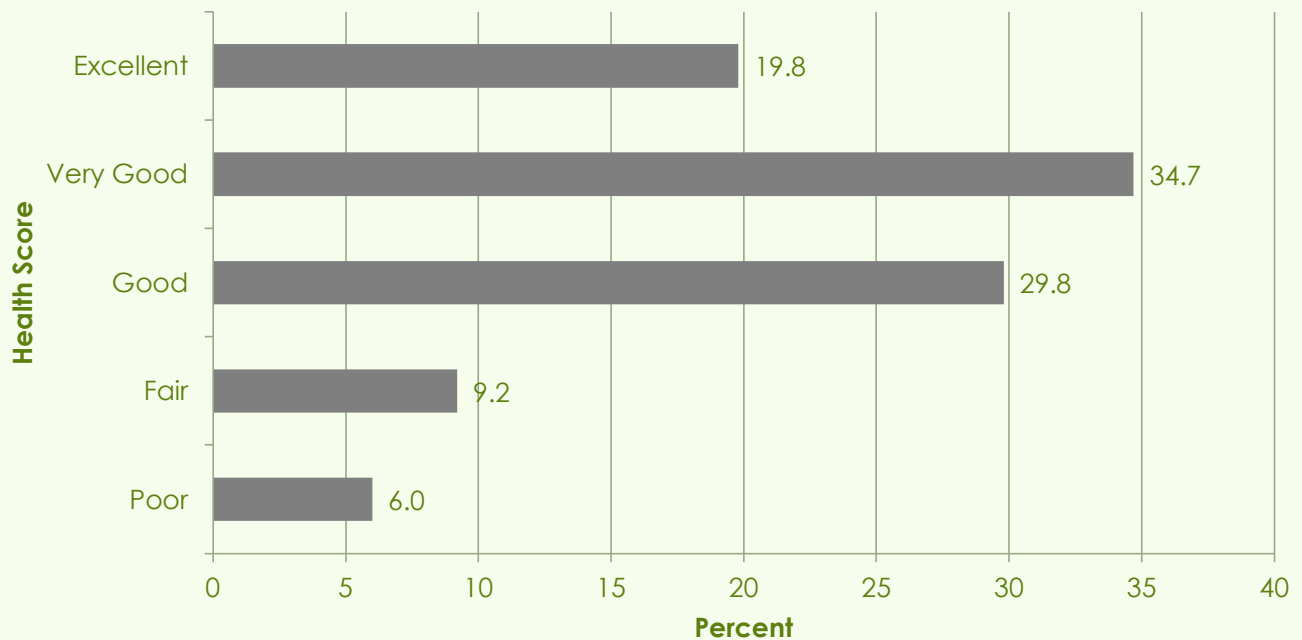


Severity of Transportation Problems by Age Group

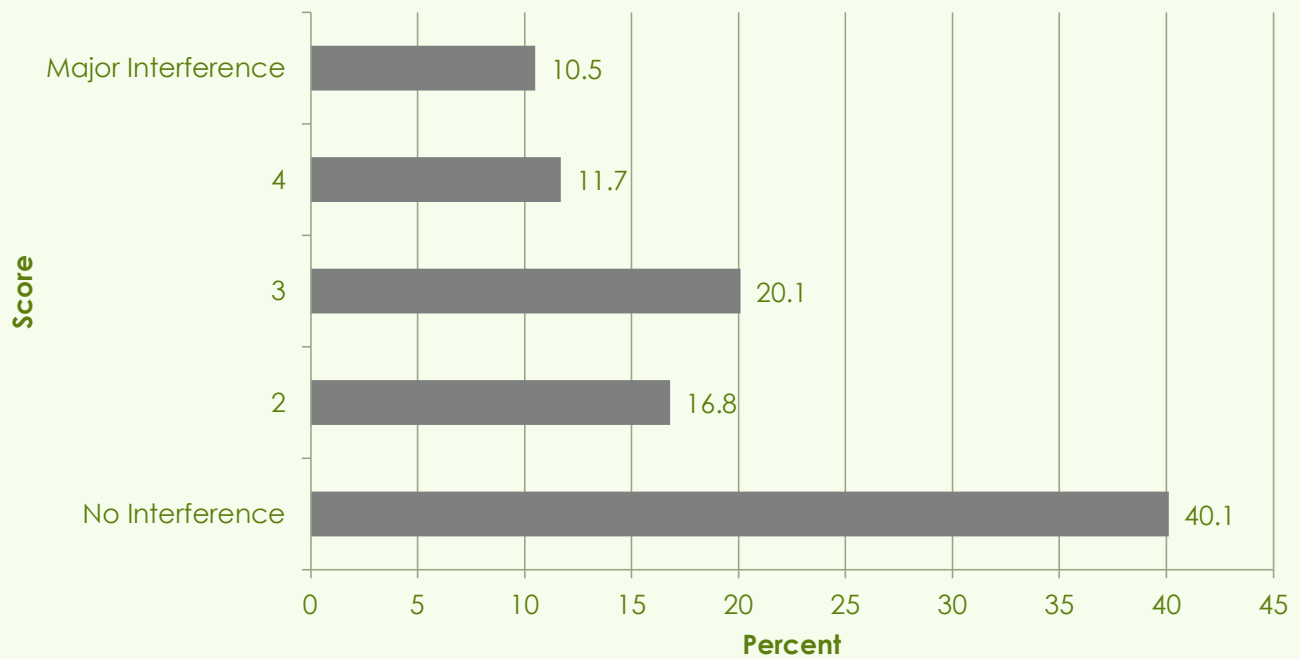


VII. HEALTH STATUS

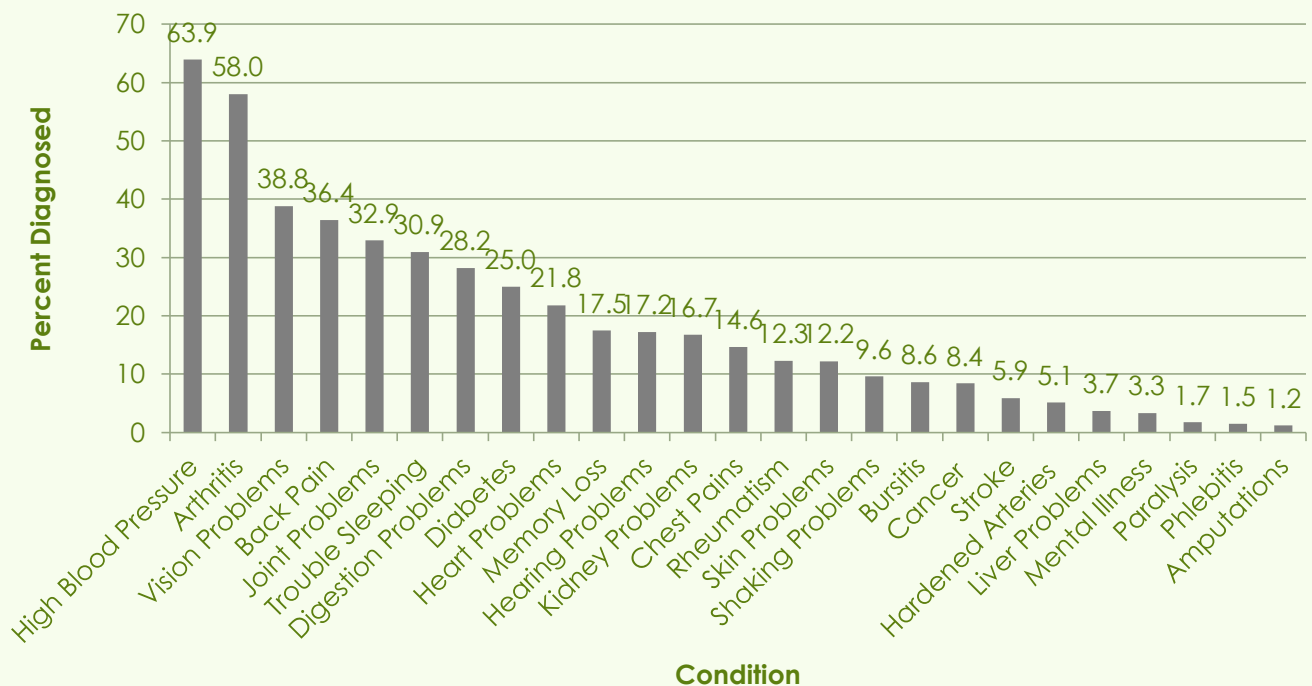
Self-Reported Health Scores (n=1,025)



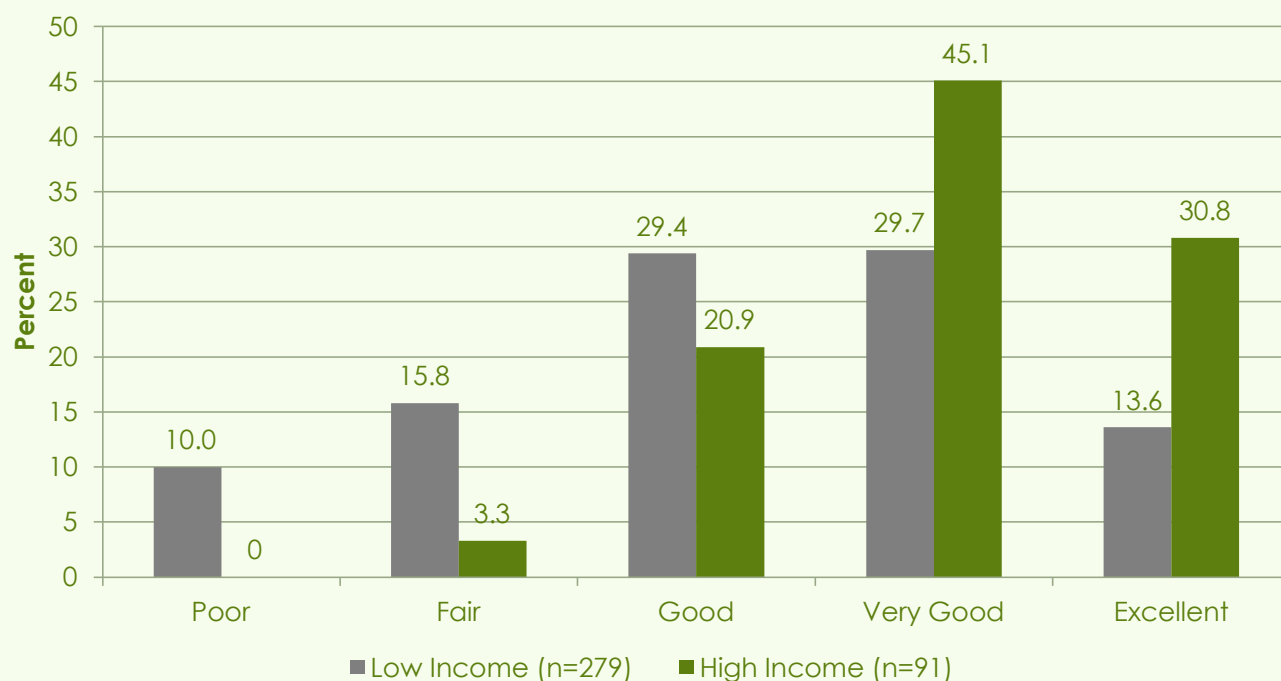
Physical Health Interfering with Daily Activities (n=1,025)



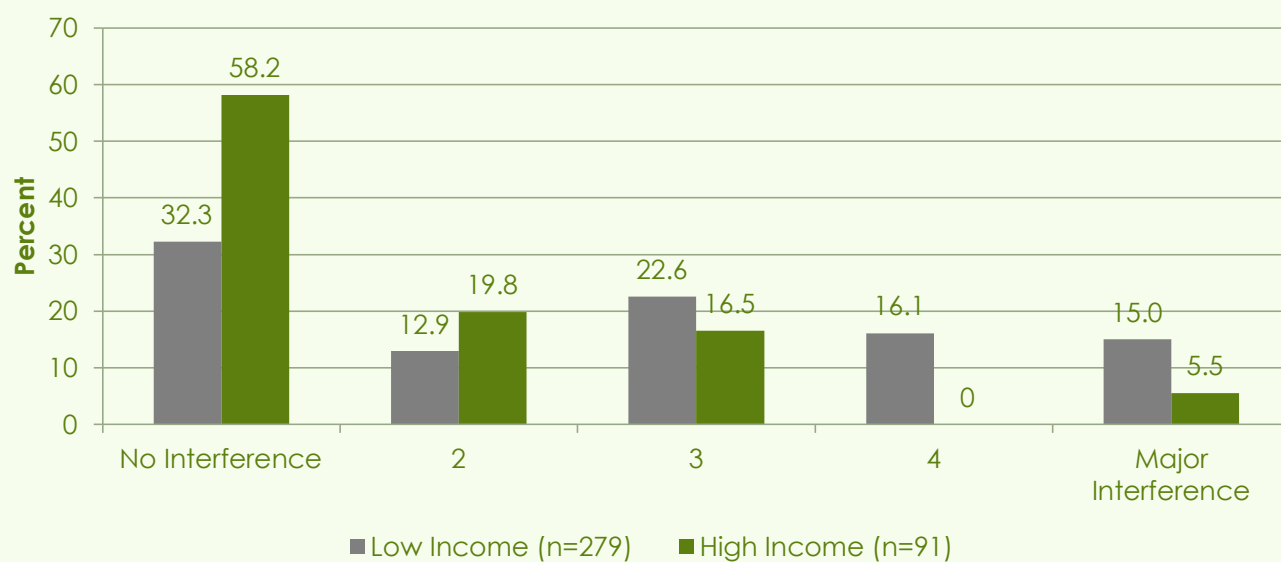
Health Conditions of General Survey Respondents



Self-Reported Health Scores: Low and High Income Respondents



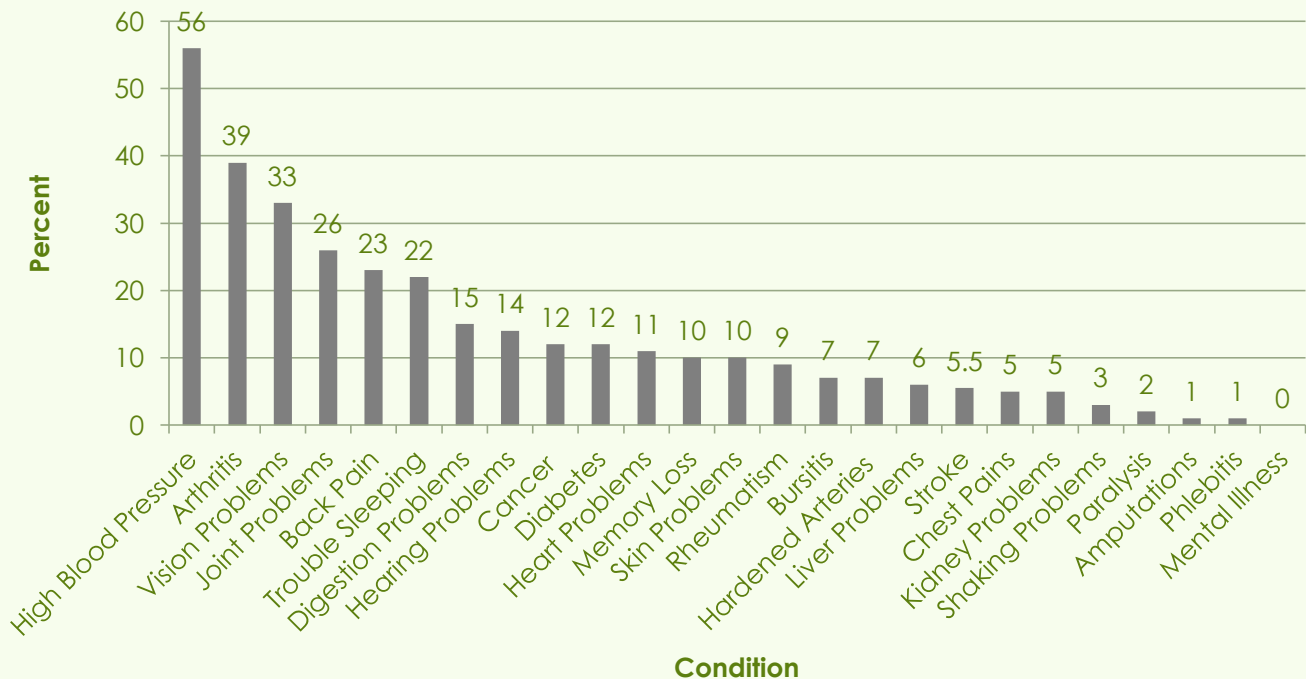
Income of Respondents: Physical Health Interfering with Daily Activities



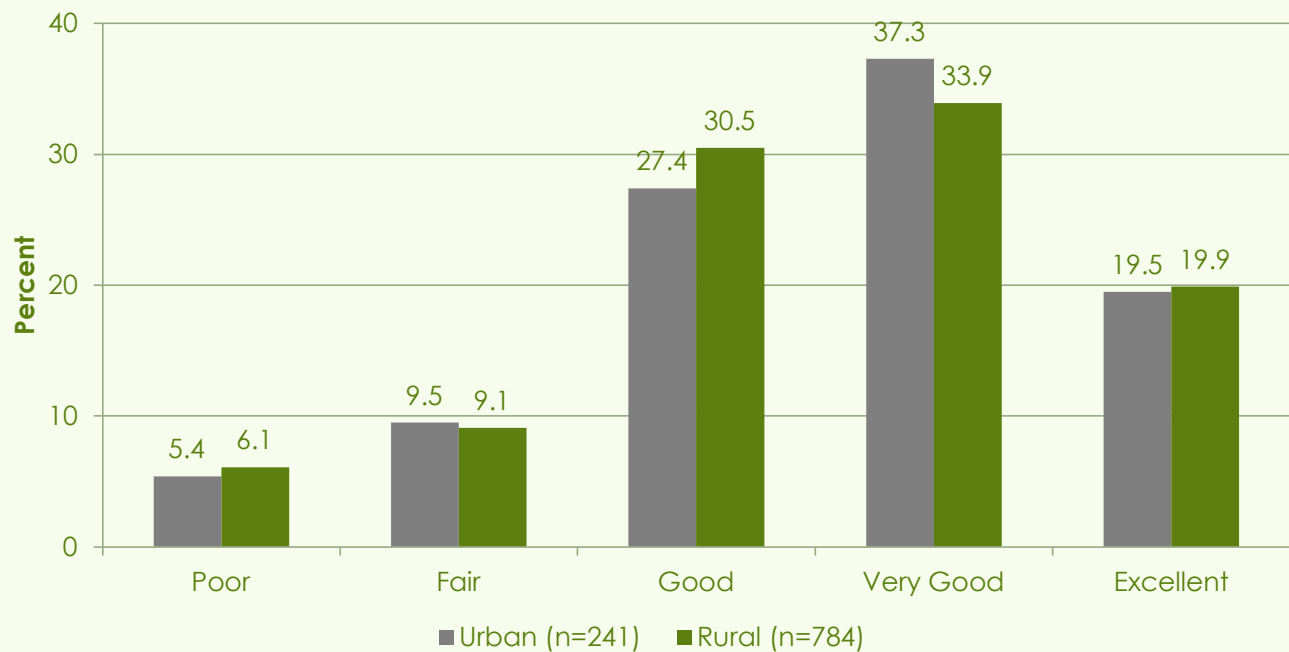
Health Conditions of Low Income Respondents (n=279)



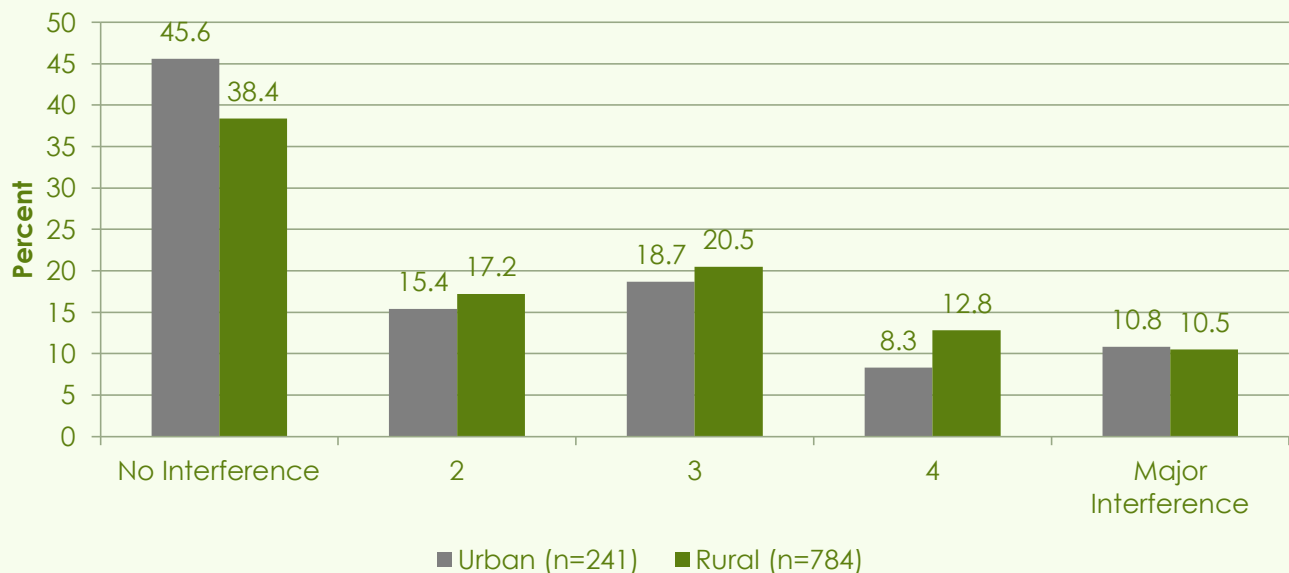
Health Conditions of High Income Respondents (n=91)



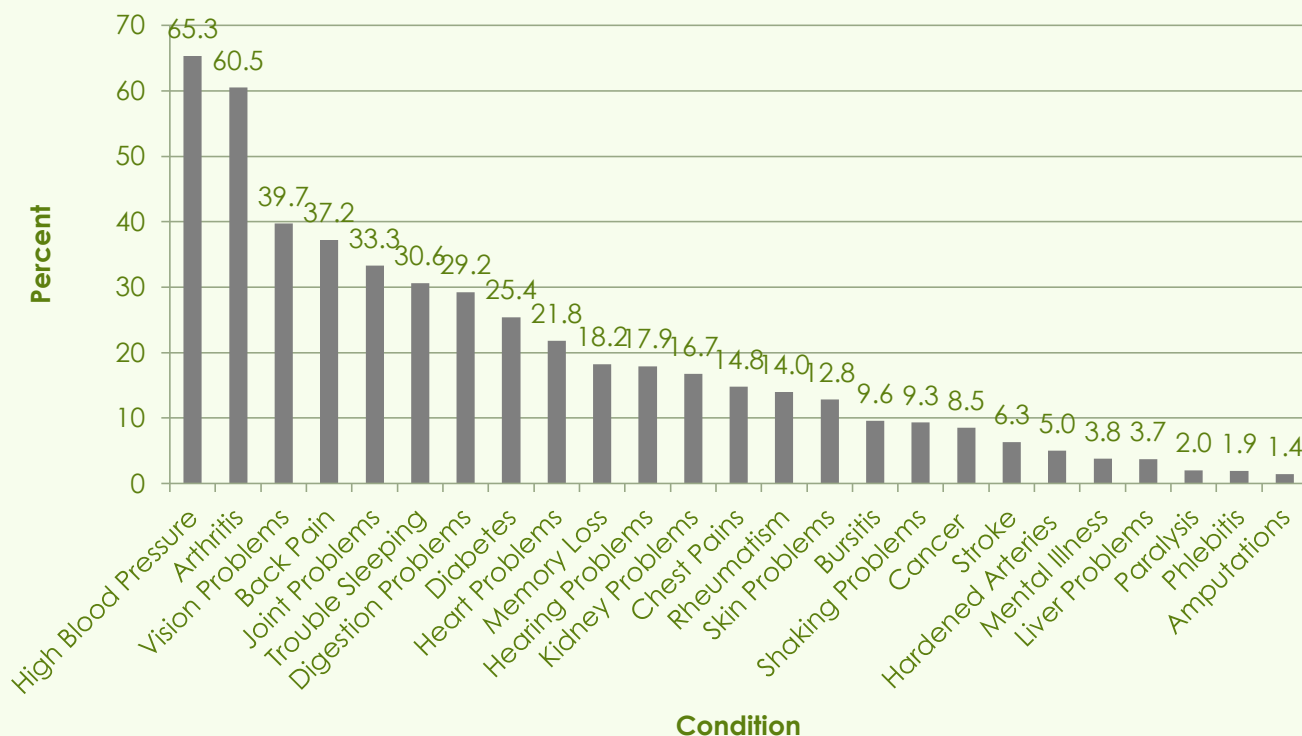
Self-Reported Health Scores: Urban vs. Rural Respondents



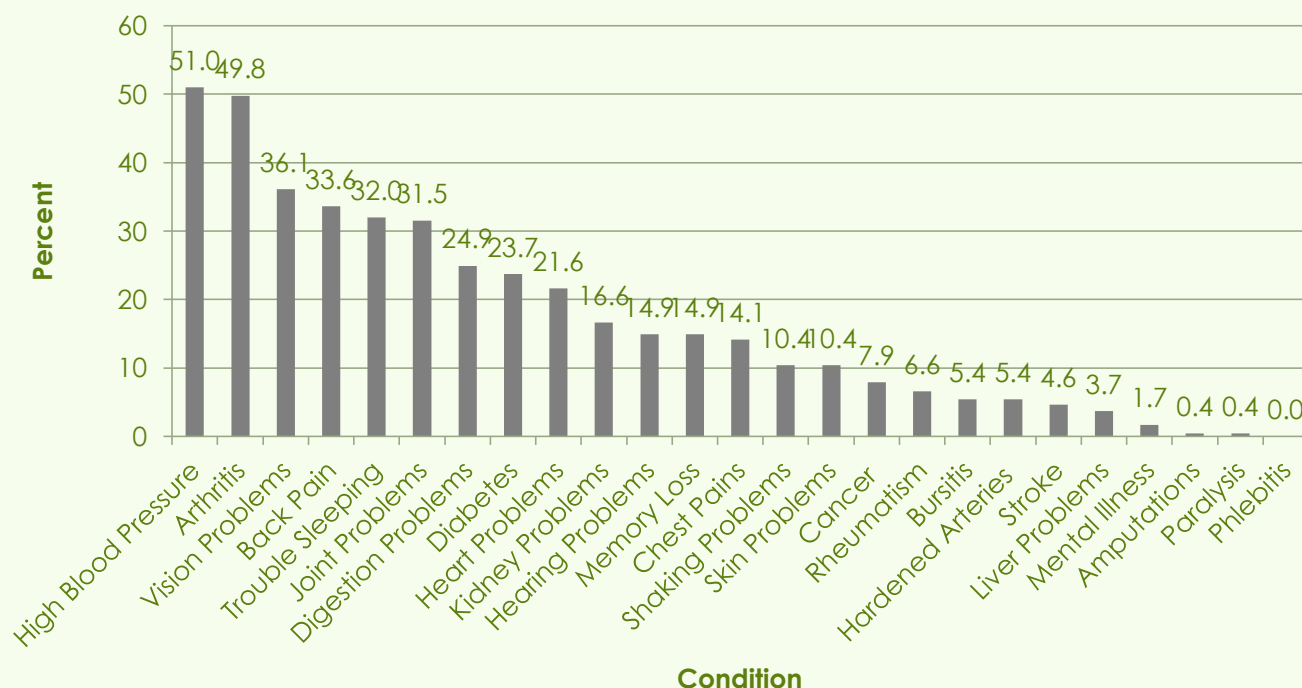
Residential Status: Physical Health Interfering with Daily Activities



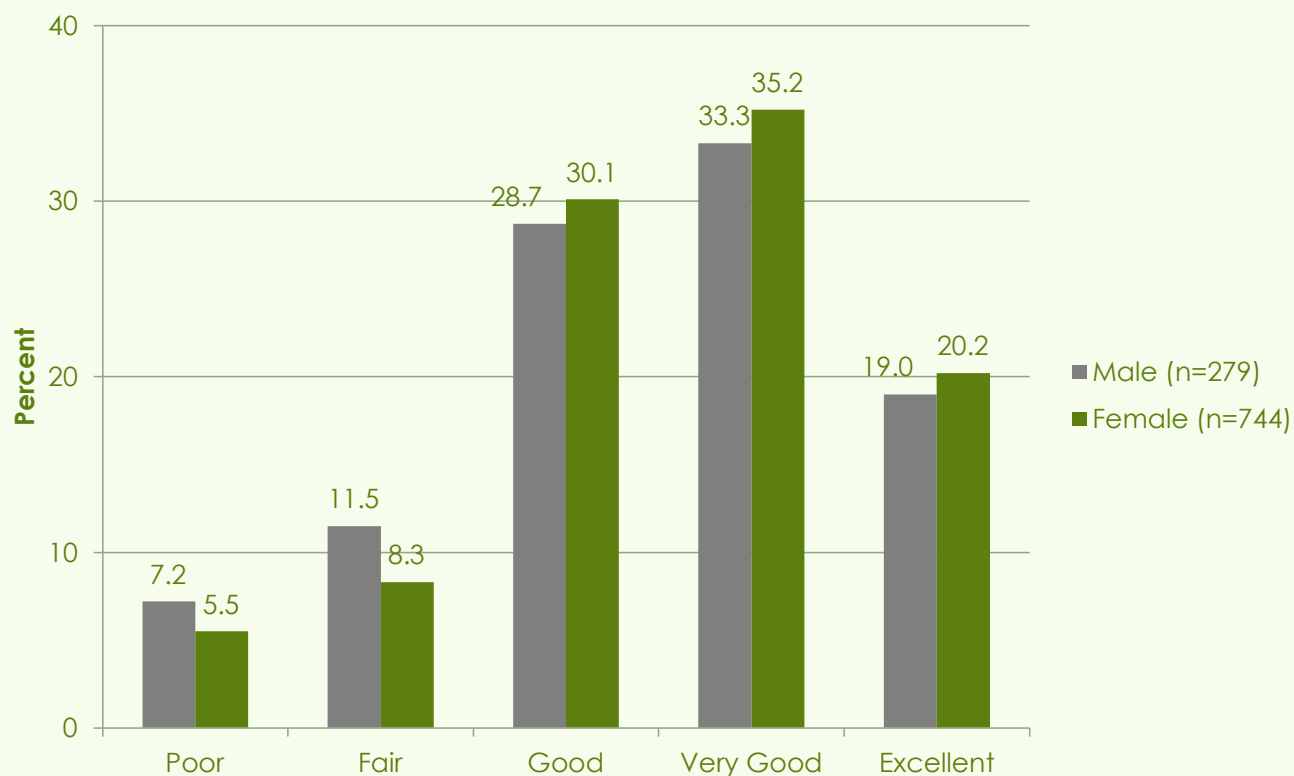
Health Conditions of Rural Respondents (n=784)



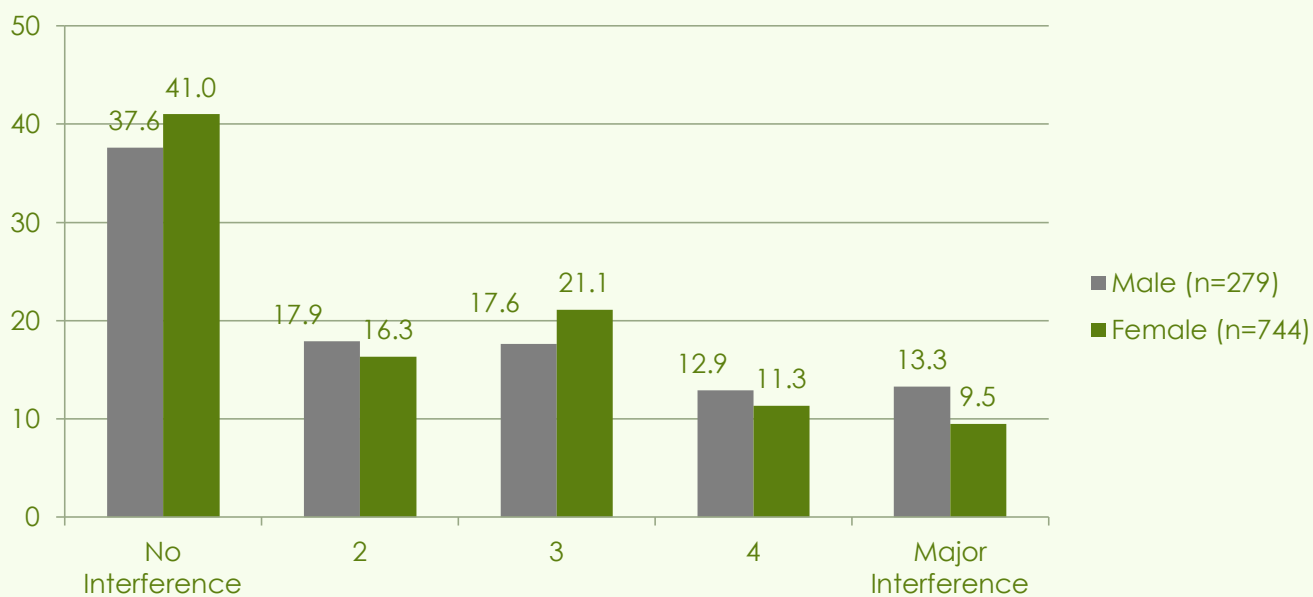
Health Conditions of Urban Respondents (n=241)



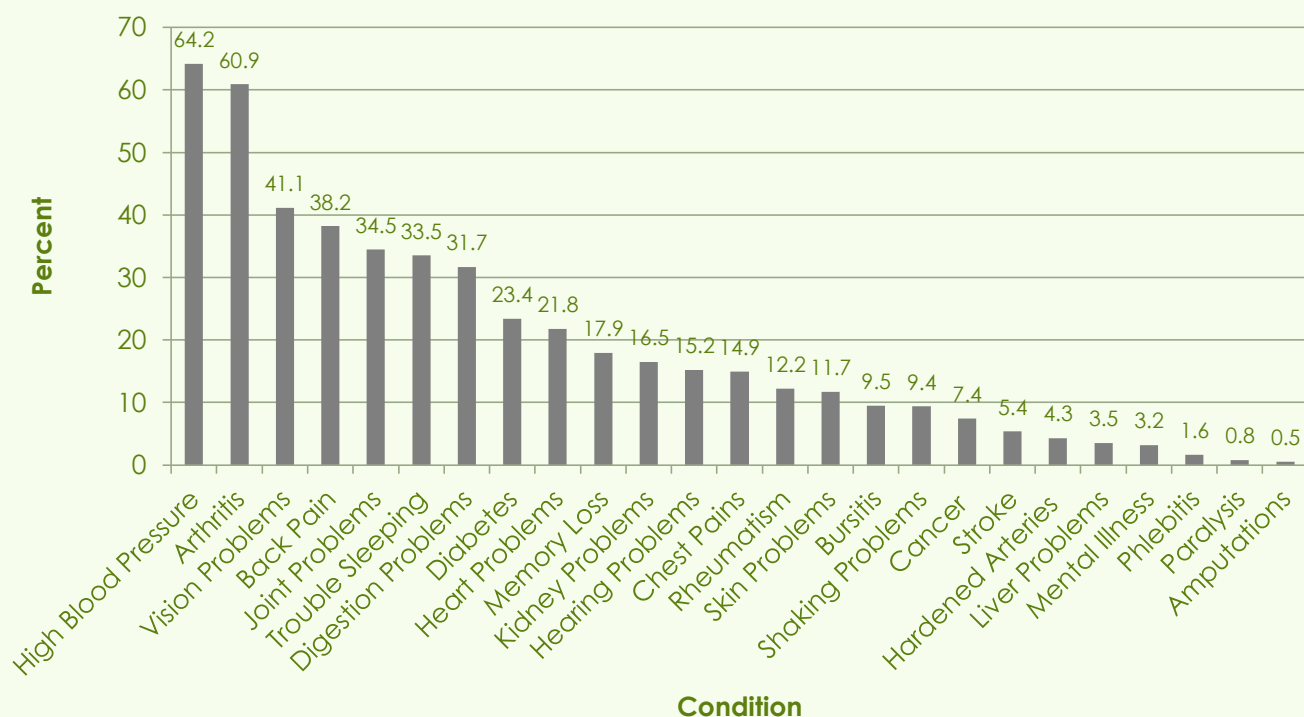
Self-Reported Health Scores: Gender



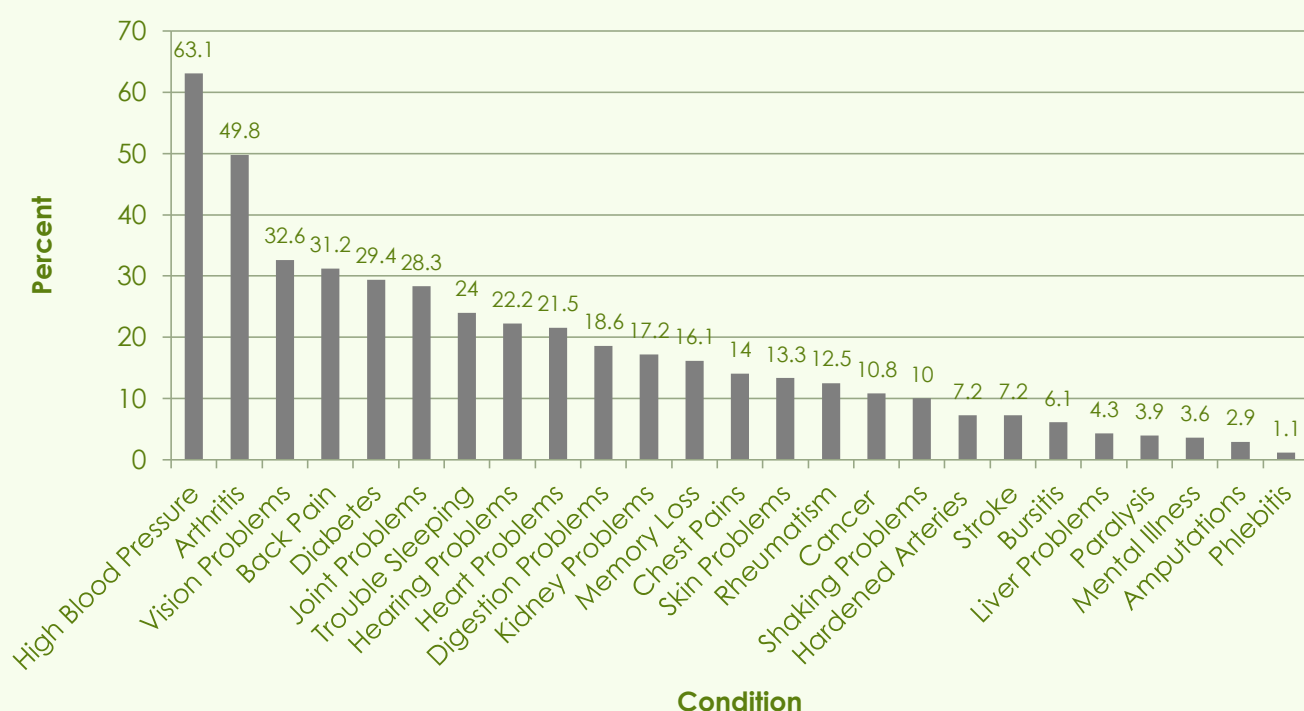
Gender: Physical Health Interfering with Daily Activities



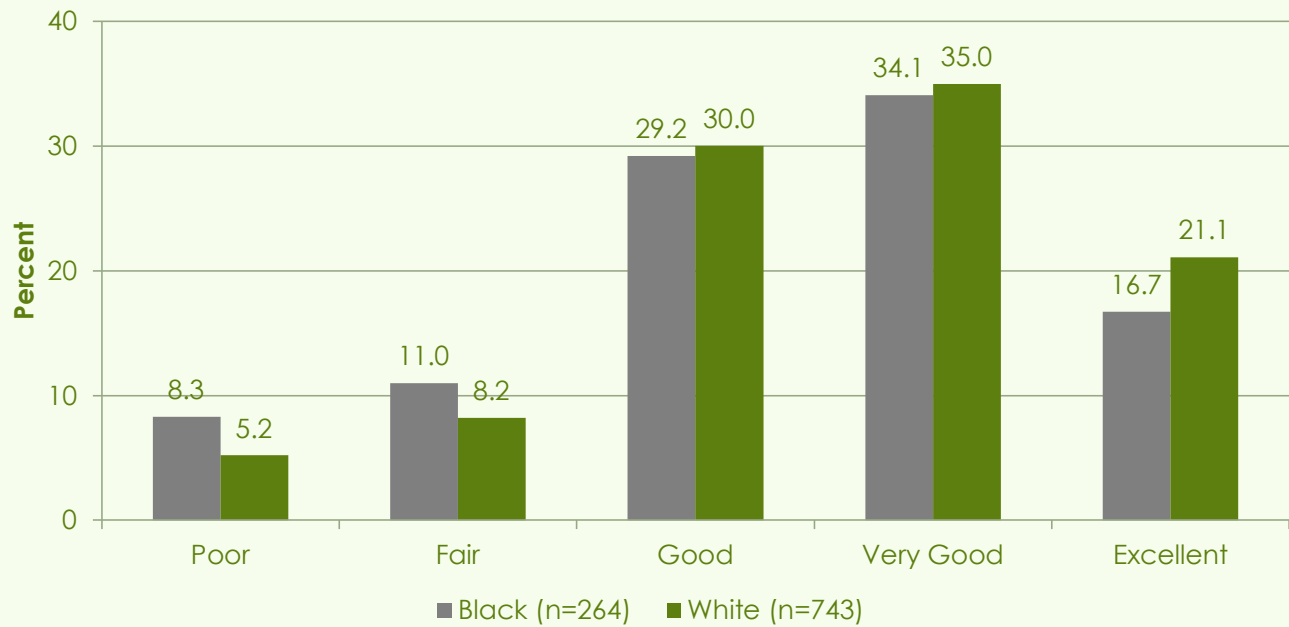
Health Conditions of Female Respondents (n=744)



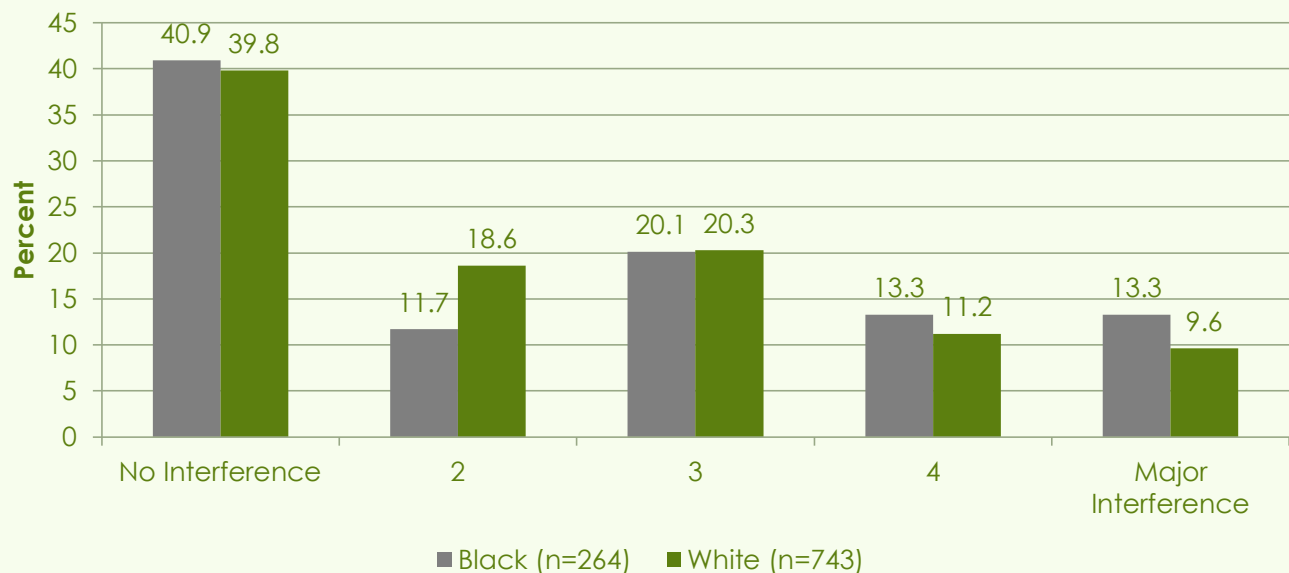
Health Conditions of Male Respondents (n=279)



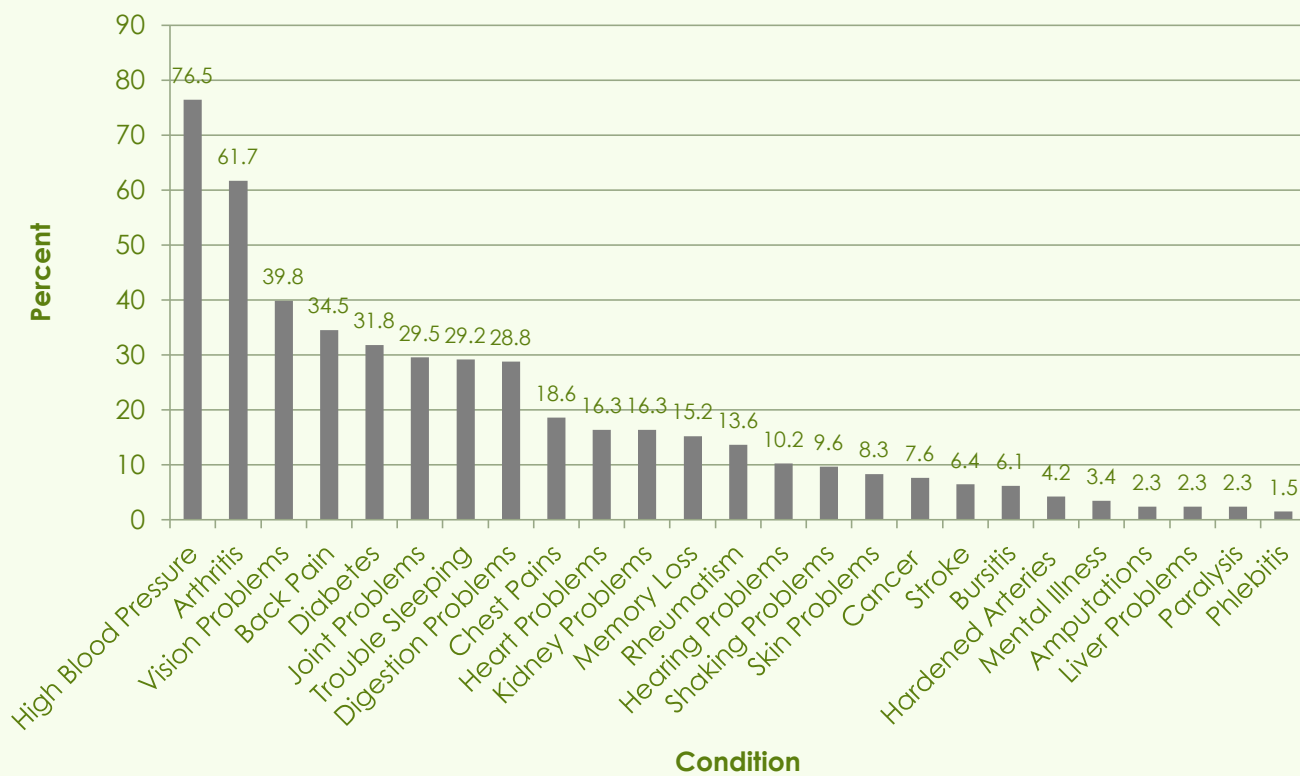
Self-Reported Health Scores by Race of Respondent



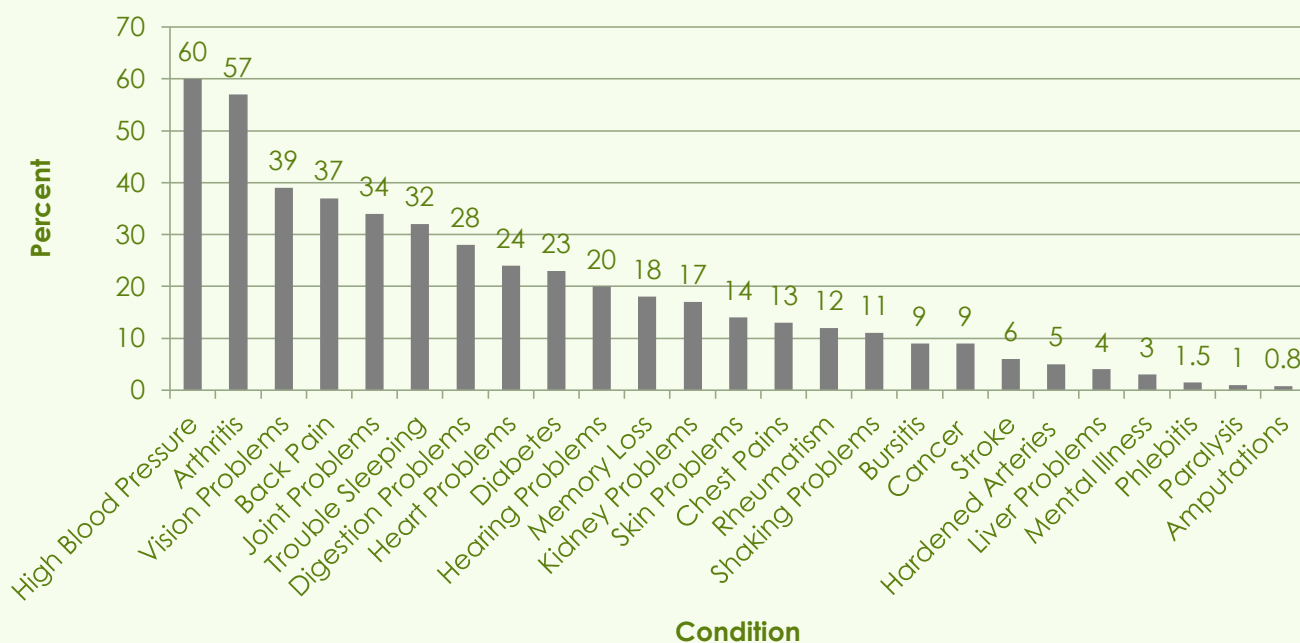
Race of Respondents: Physical Health Interfering with Daily Activities



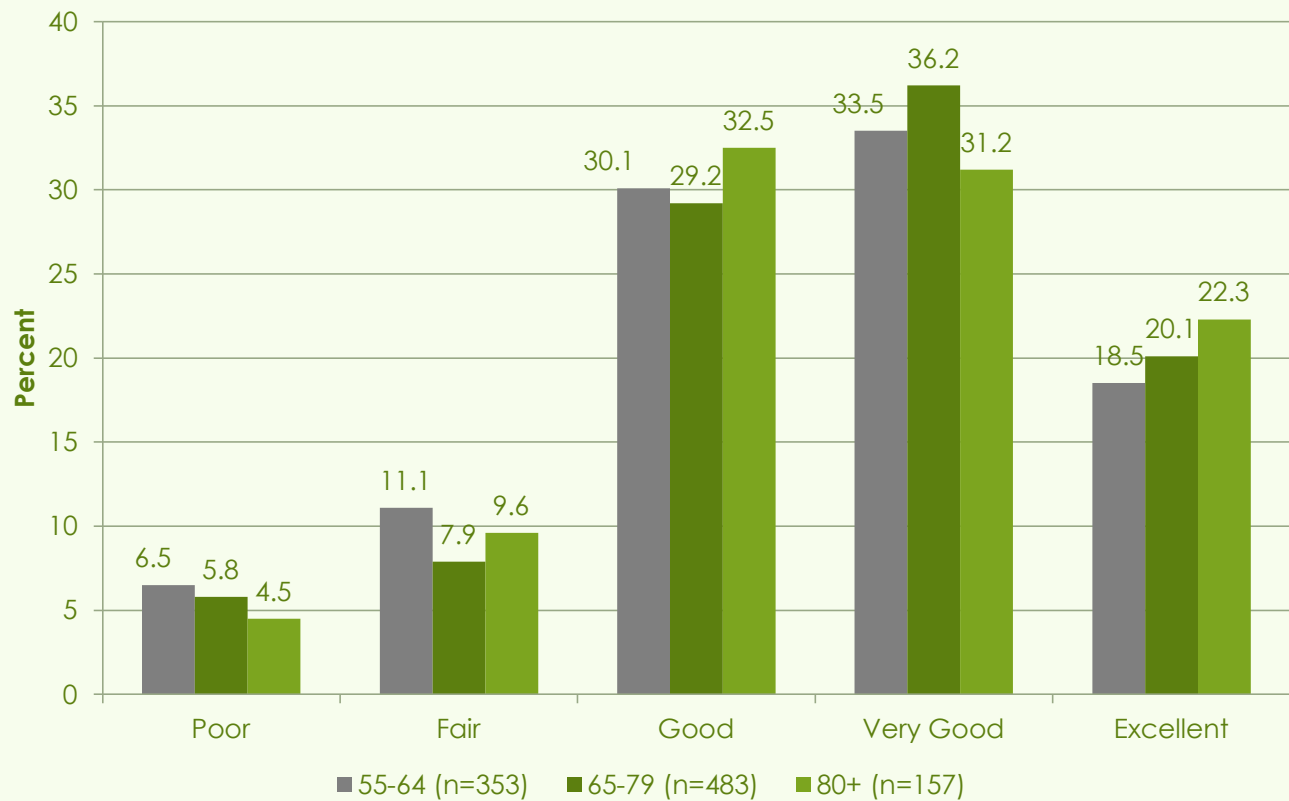
Health Conditions of African-American Respondents (n=264)



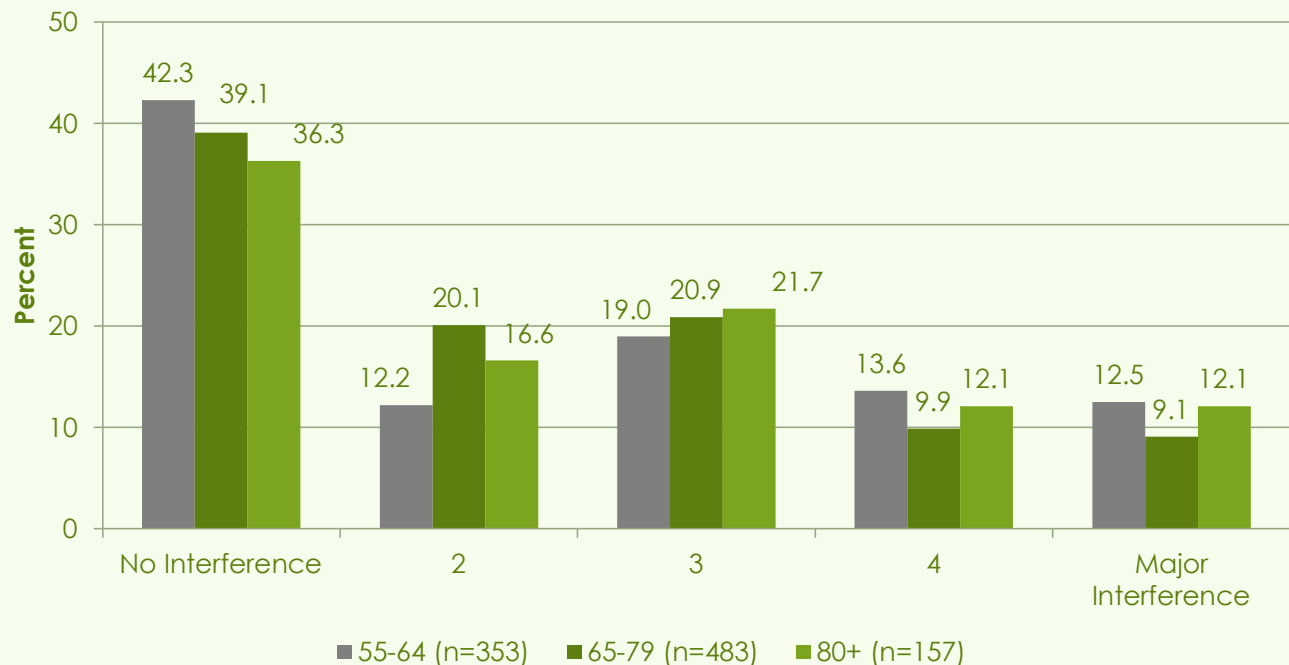
Health Conditions of White Respondents (n=743)



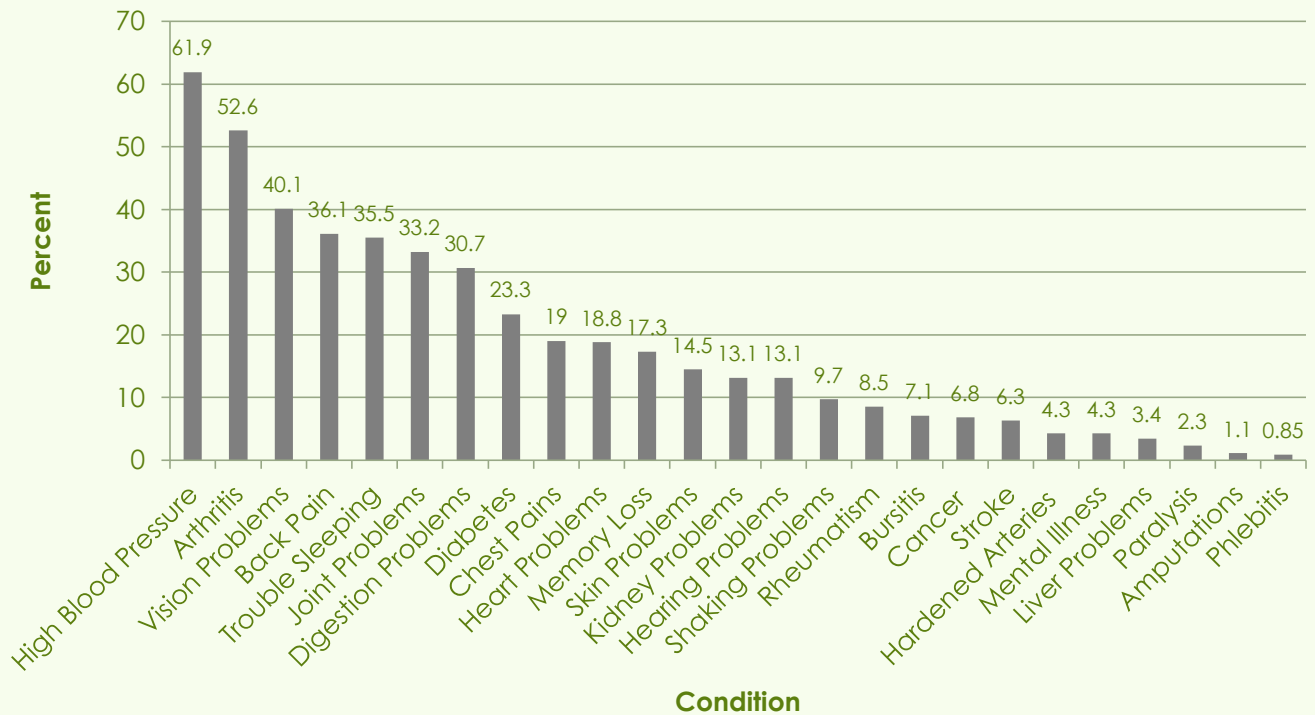
Self-Reported Health Scores: Age Groups



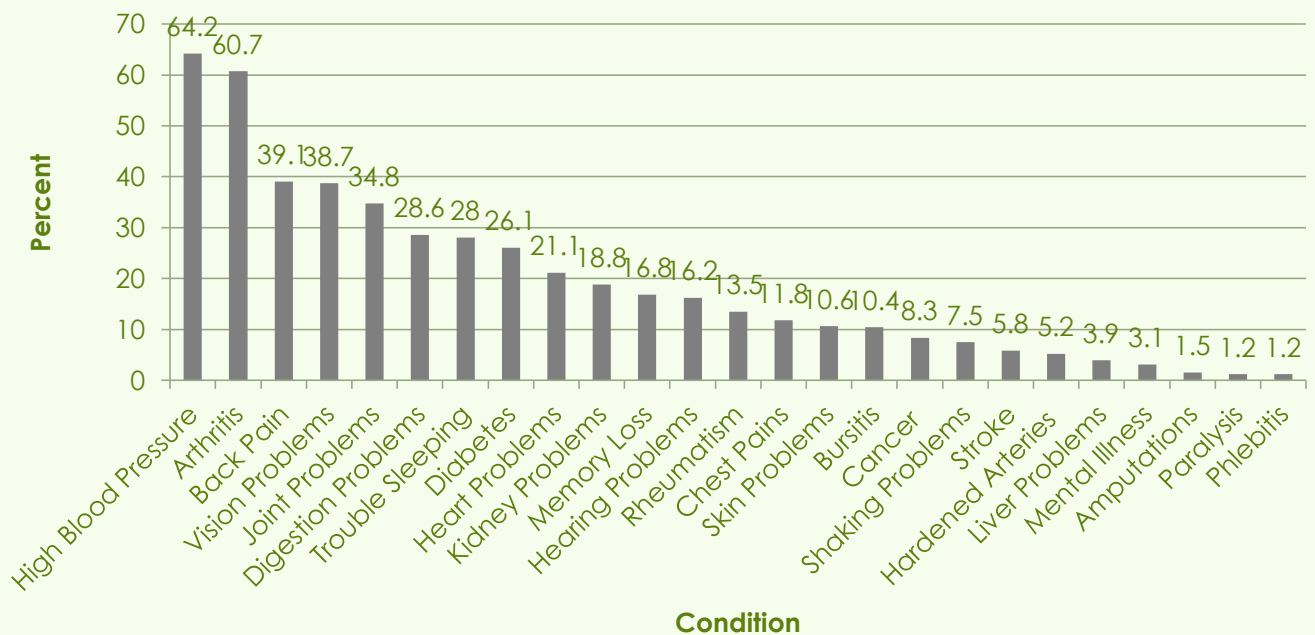
Age Groups: Physical Health Interfering with Daily Activities



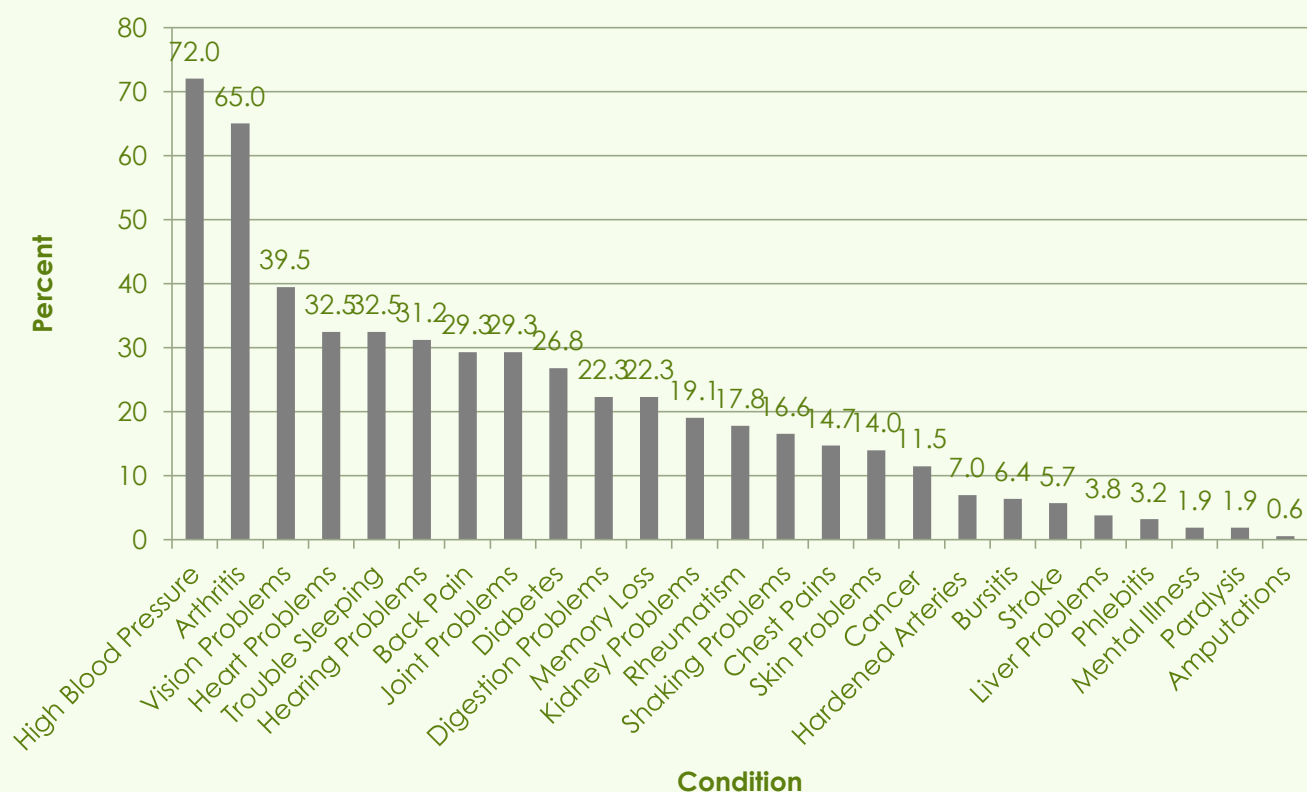
Health Conditions of 55 to 64 Year Olds (n=353)



Health Conditions of 65 to 74 Year Olds (n=483)

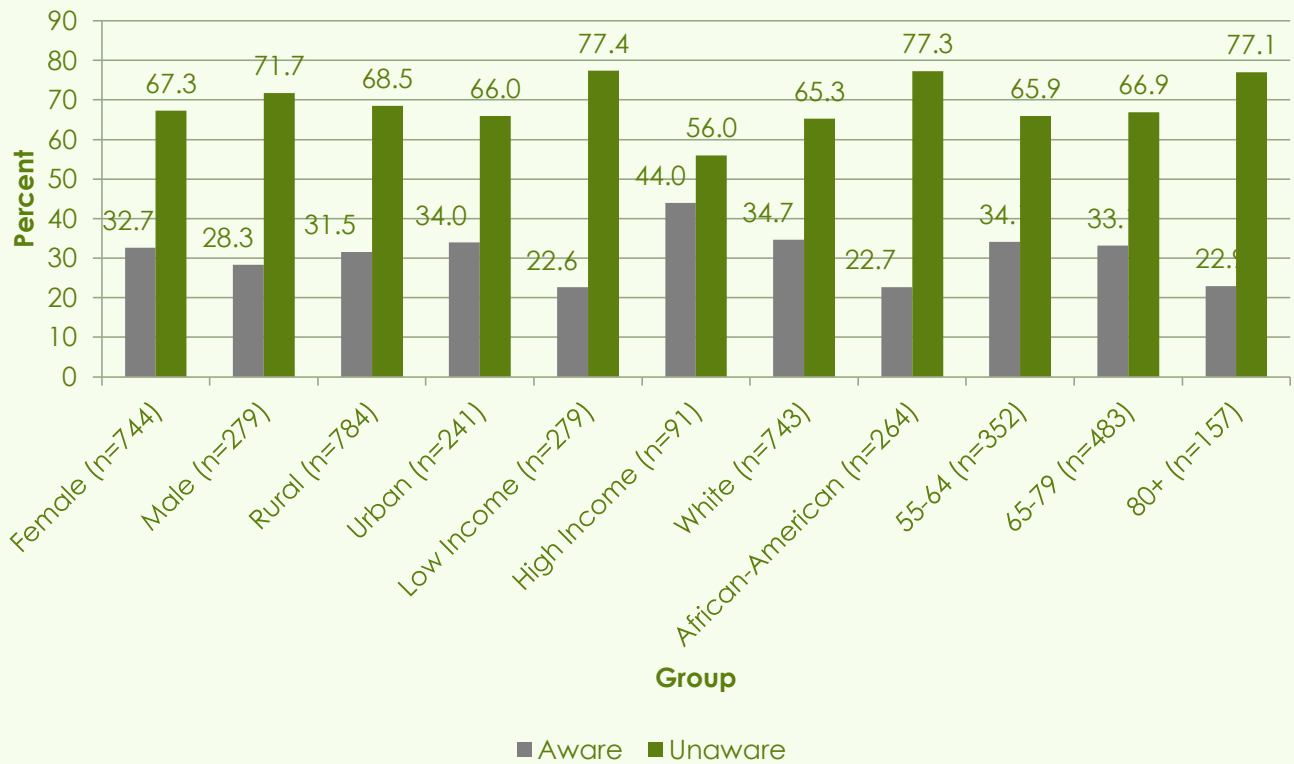


Health Conditions of 80+ Age Group (n=157)

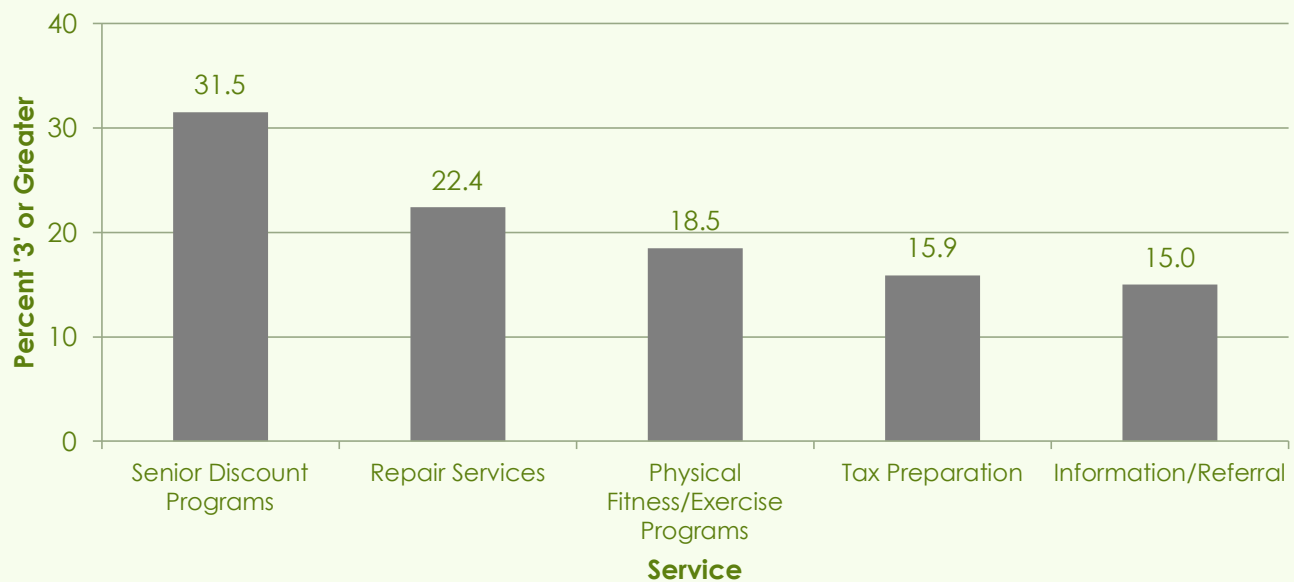


VIII. SERVICE NEED AND AWARENESS

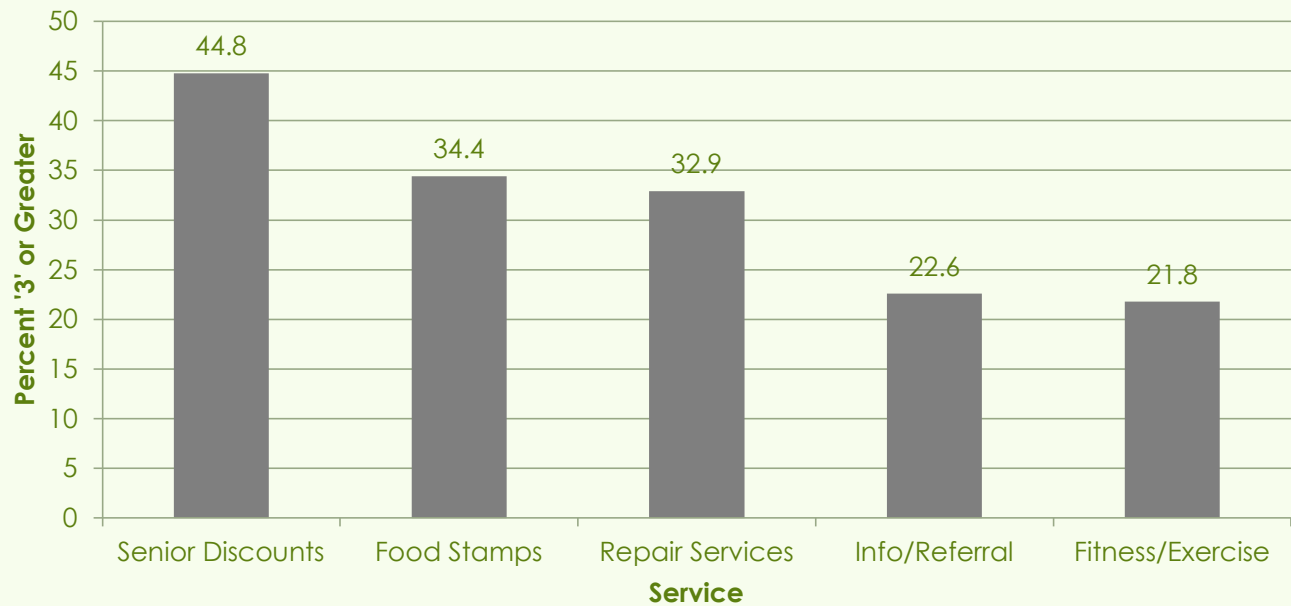
Awareness of AAA Services by Demographic Category



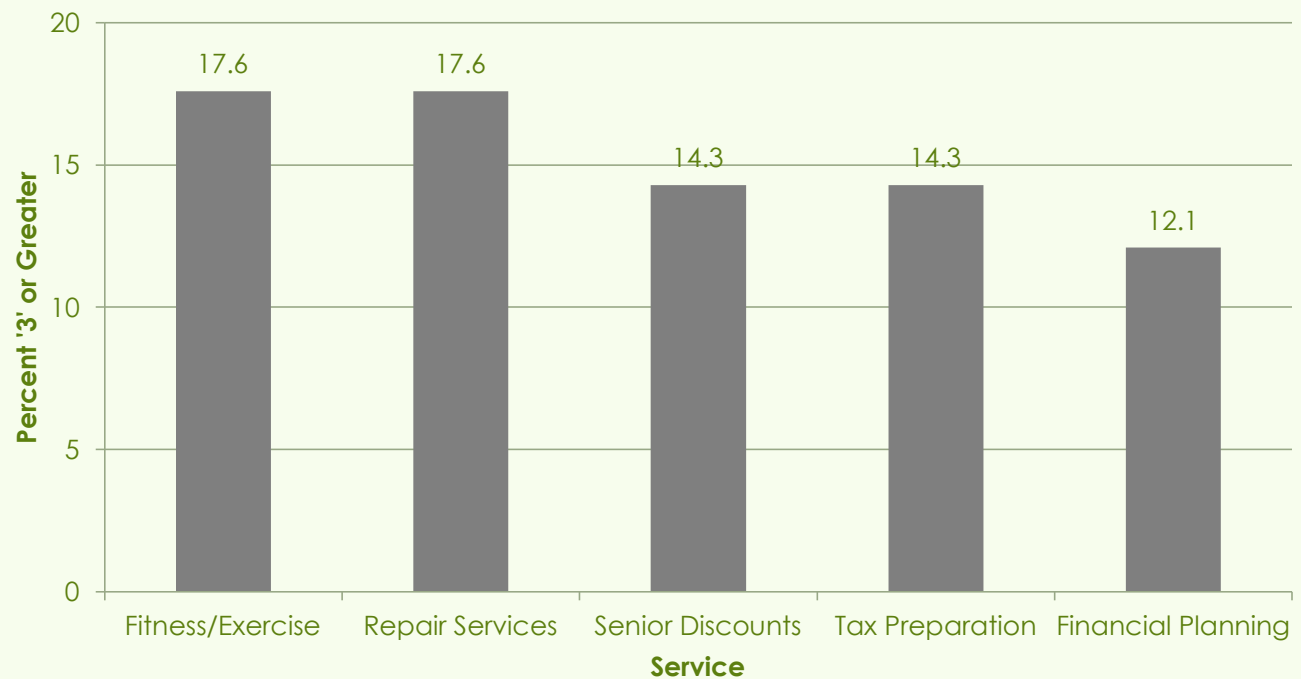
Top 5 Service Needs: General Survey Respondents



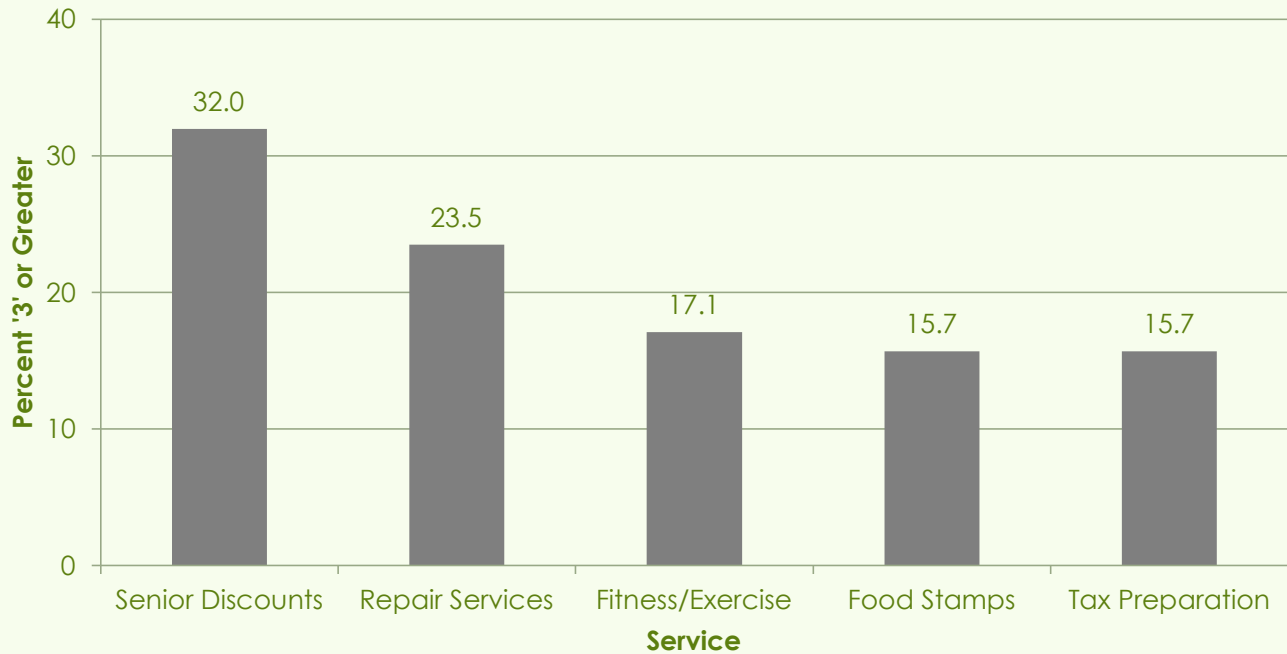
Top 5 Service Needs of Low Income Respondents (n=279)



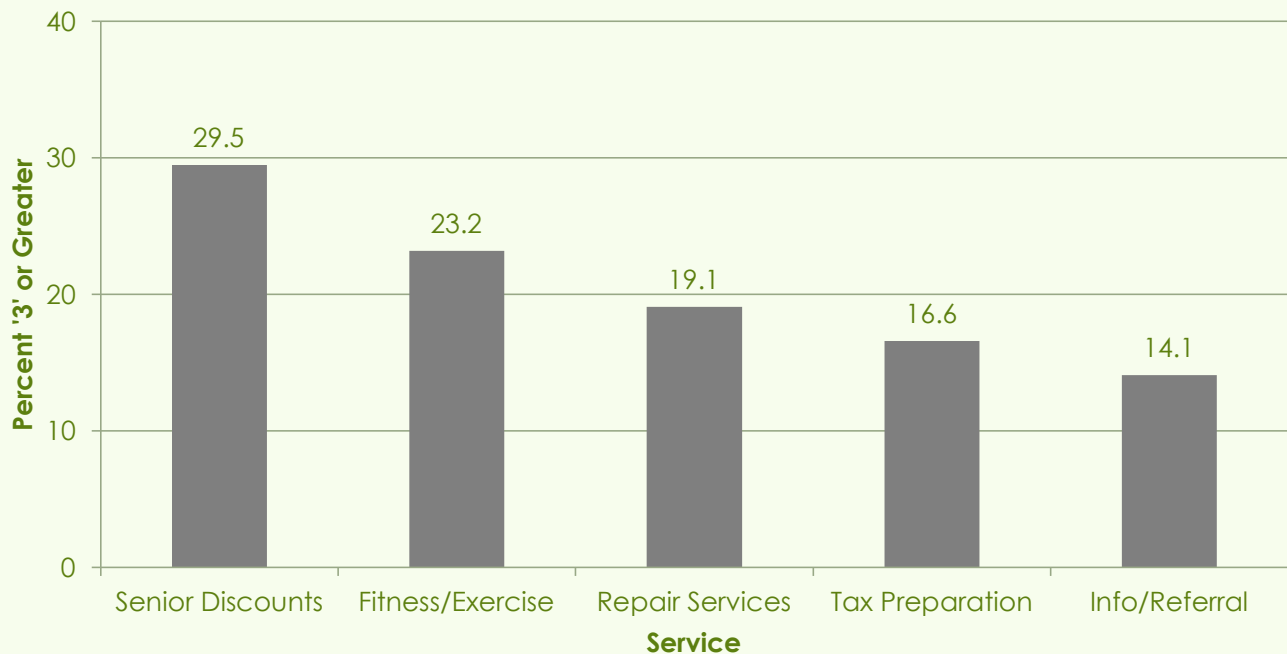
Top 5 Service Needs of High Income Respondents (n=91)



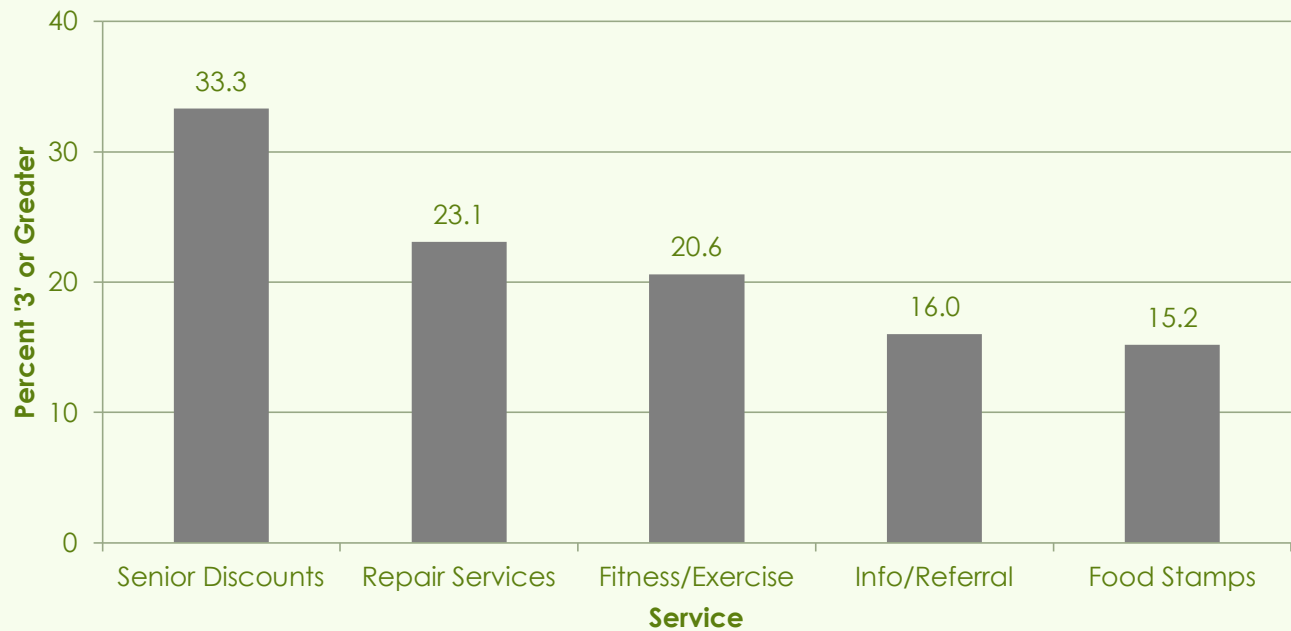
Top 5 Service Needs of Rural Respondents (n=784)



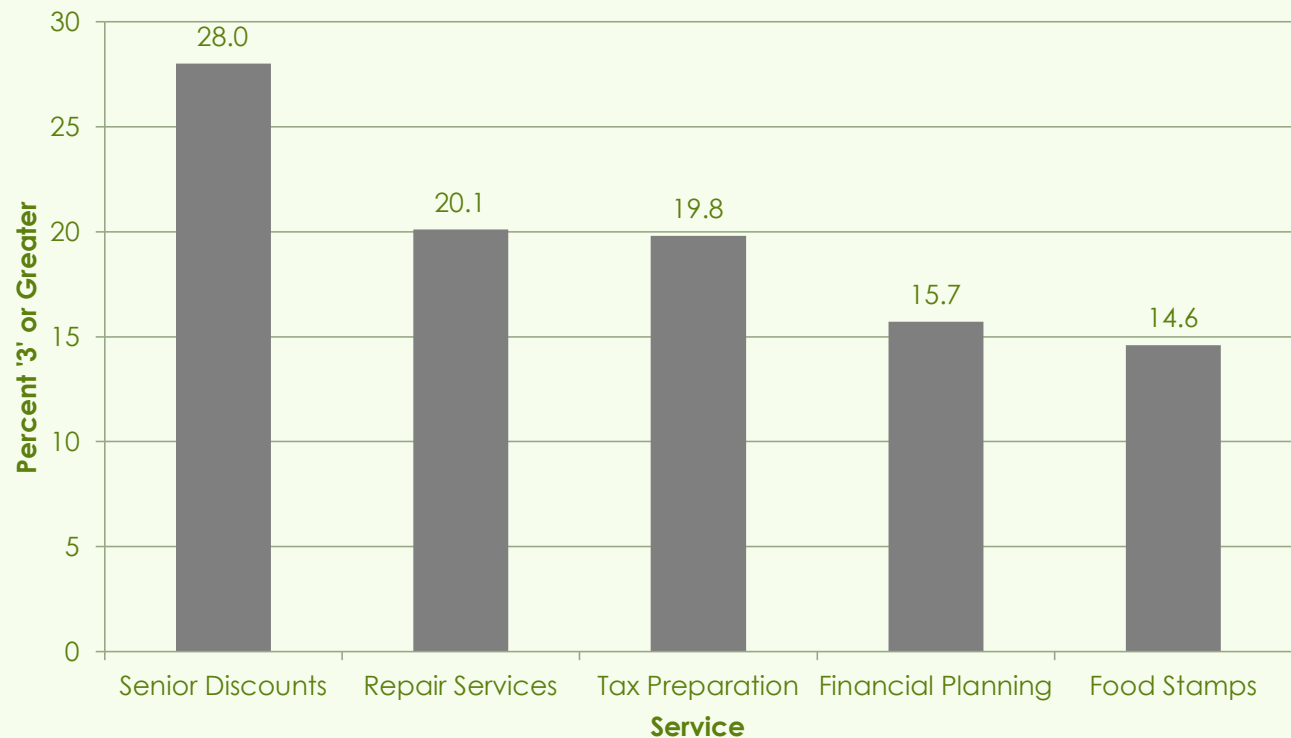
Top 5 Service Needs of Urban Respondents (n=241)



Top 5 Service Needs of Female Respondents (n=744)



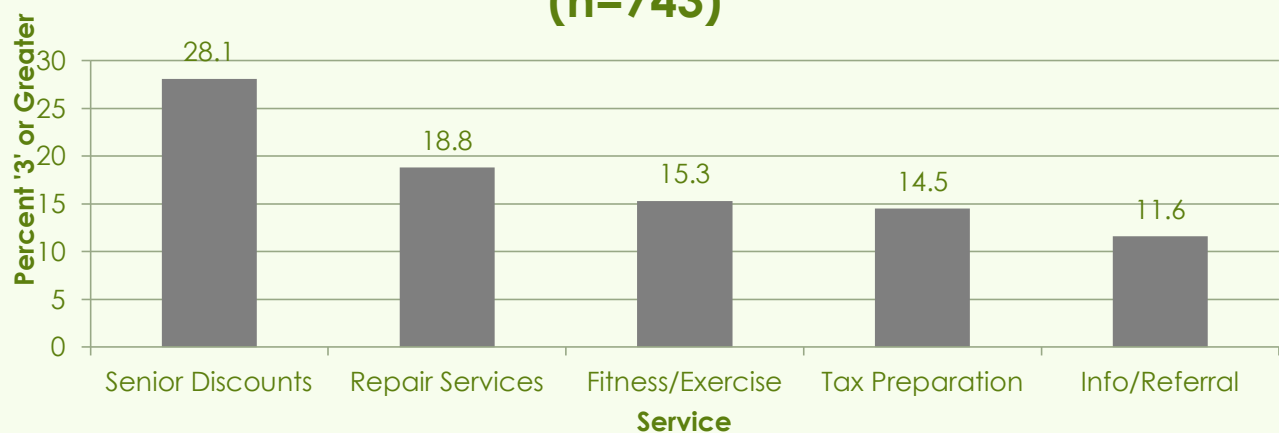
Top 5 Service Needs of Male Respondents (n=279)



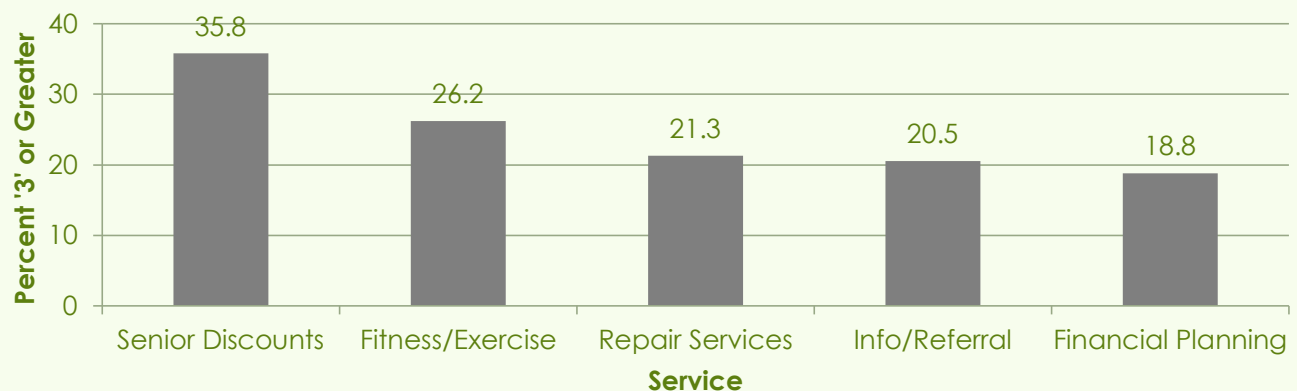
Top 5 Service Needs of African-American Respondents (n=264)



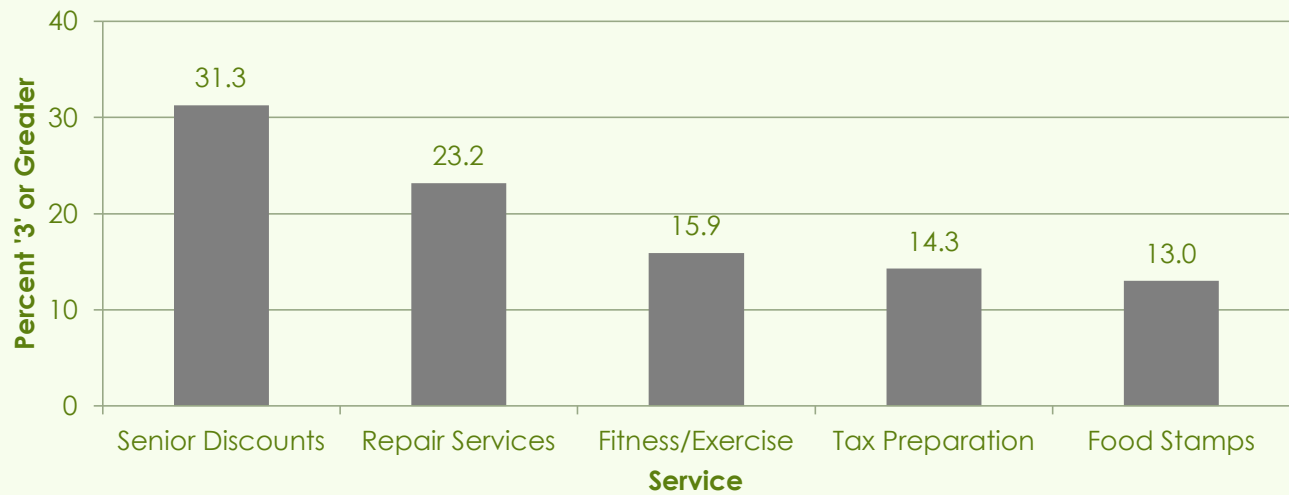
Top 5 Service Needs of White Respondents (n=743)



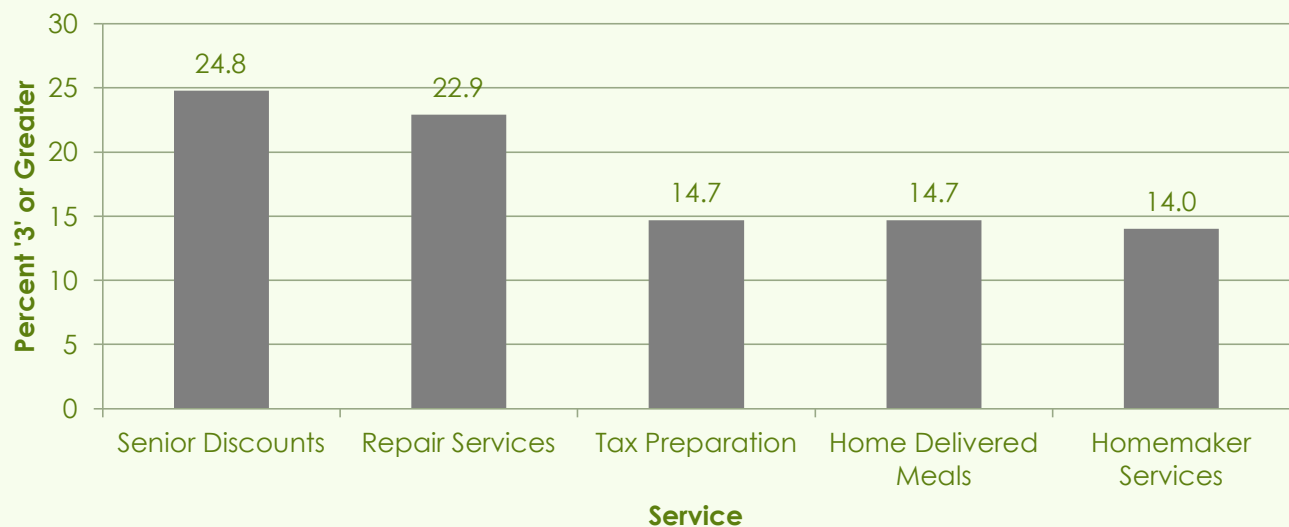
Top 5 Service Needs of 55 to 64 Year Olds (n=352)



Top 5 Service Needs of 65 to 79 Year Olds (n=483)

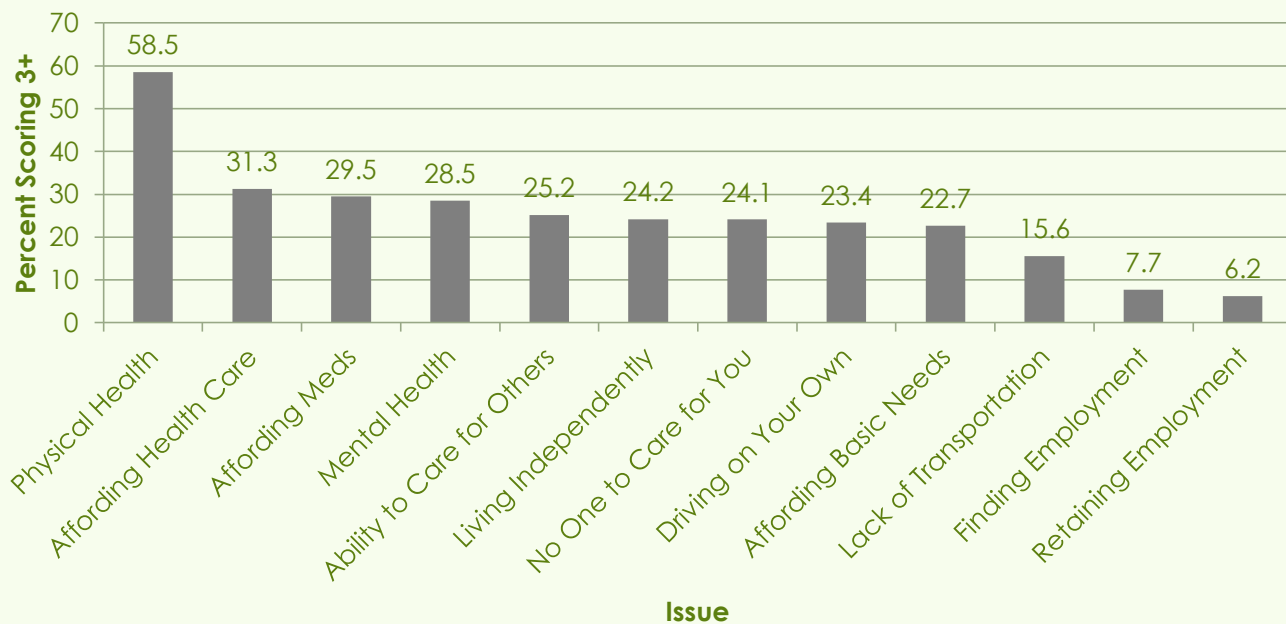


Top 5 Service Needs of 80+ Age Group (n=157)

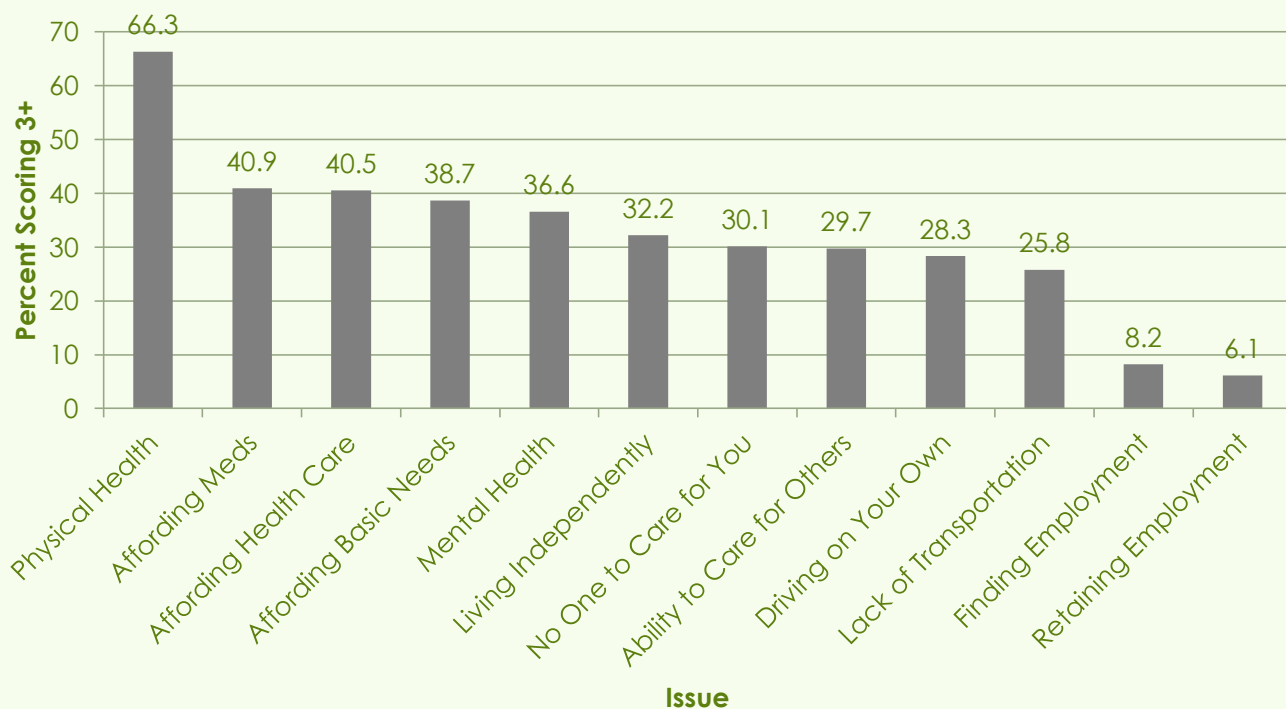


IX. FUTURE CONCERNS

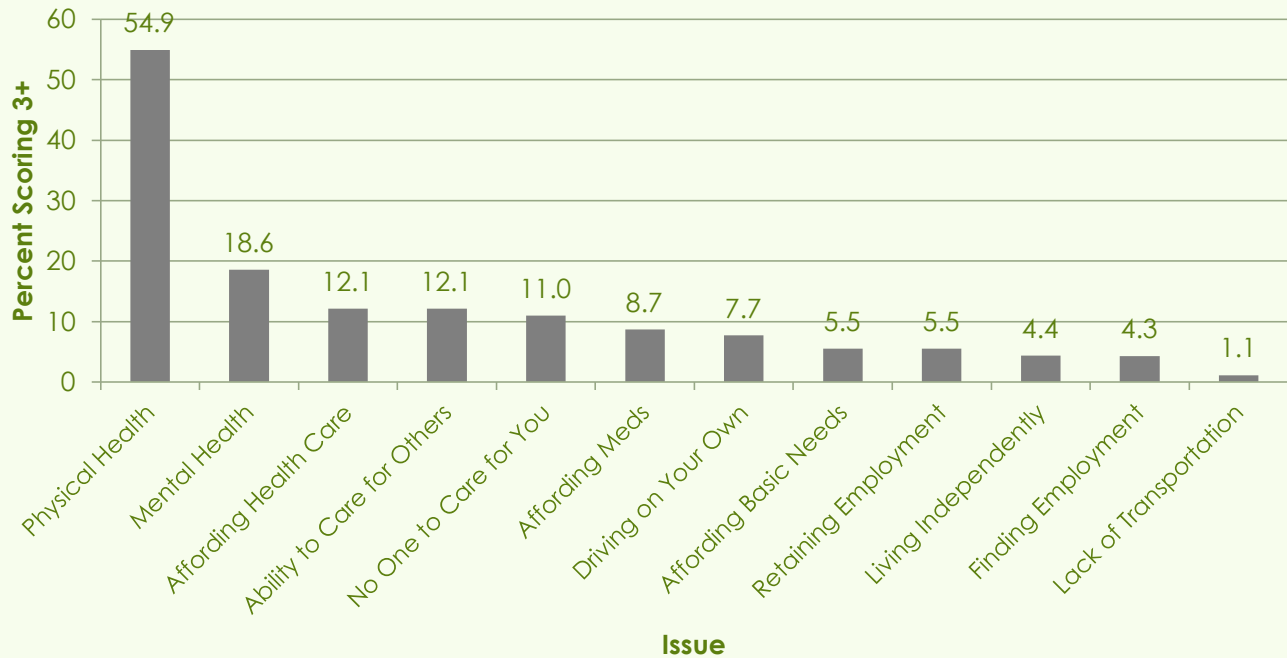
Future Concerns: General Survey Respondents



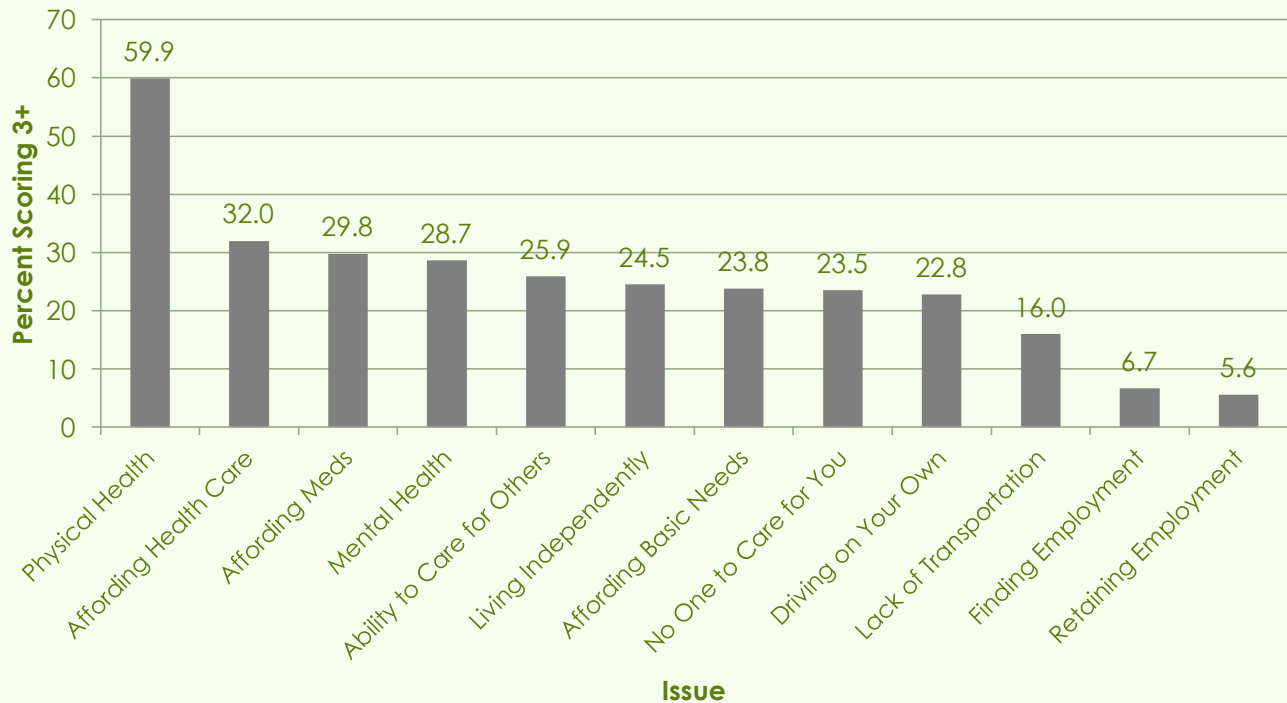
Future Concerns of Low Income Respondents (n=279)



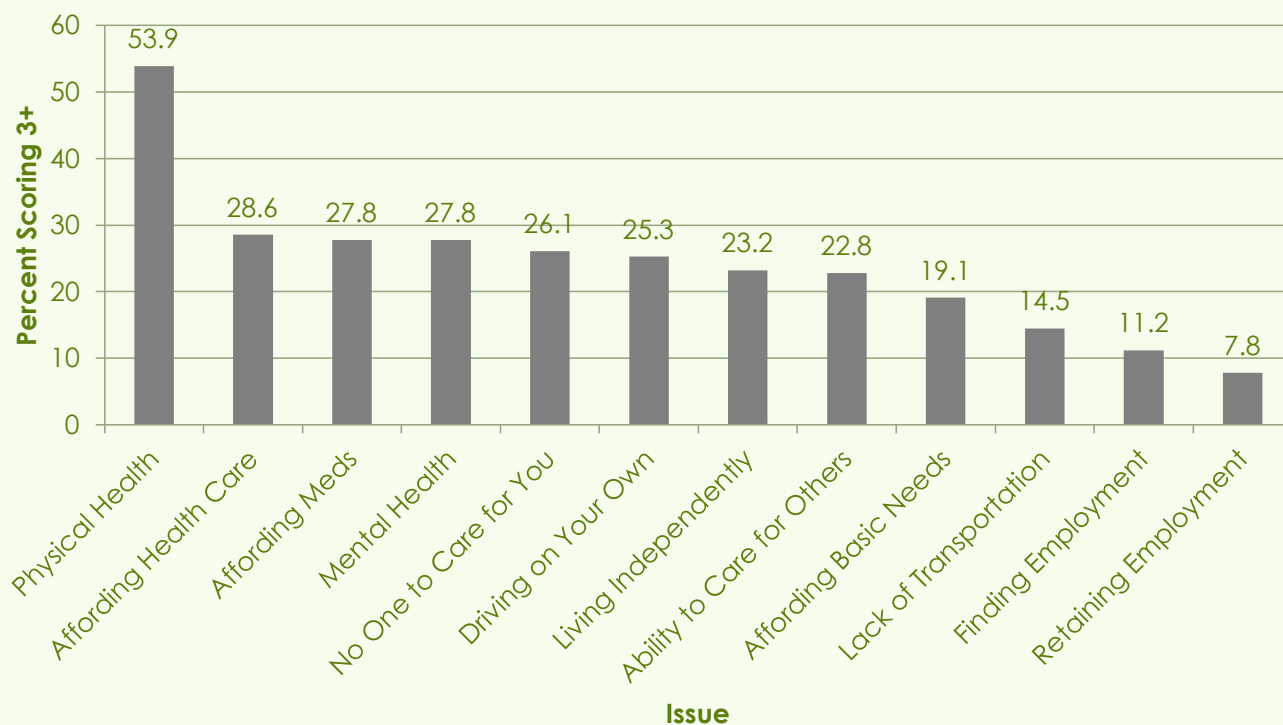
Future Concerns of High Income Respondents (n=91)



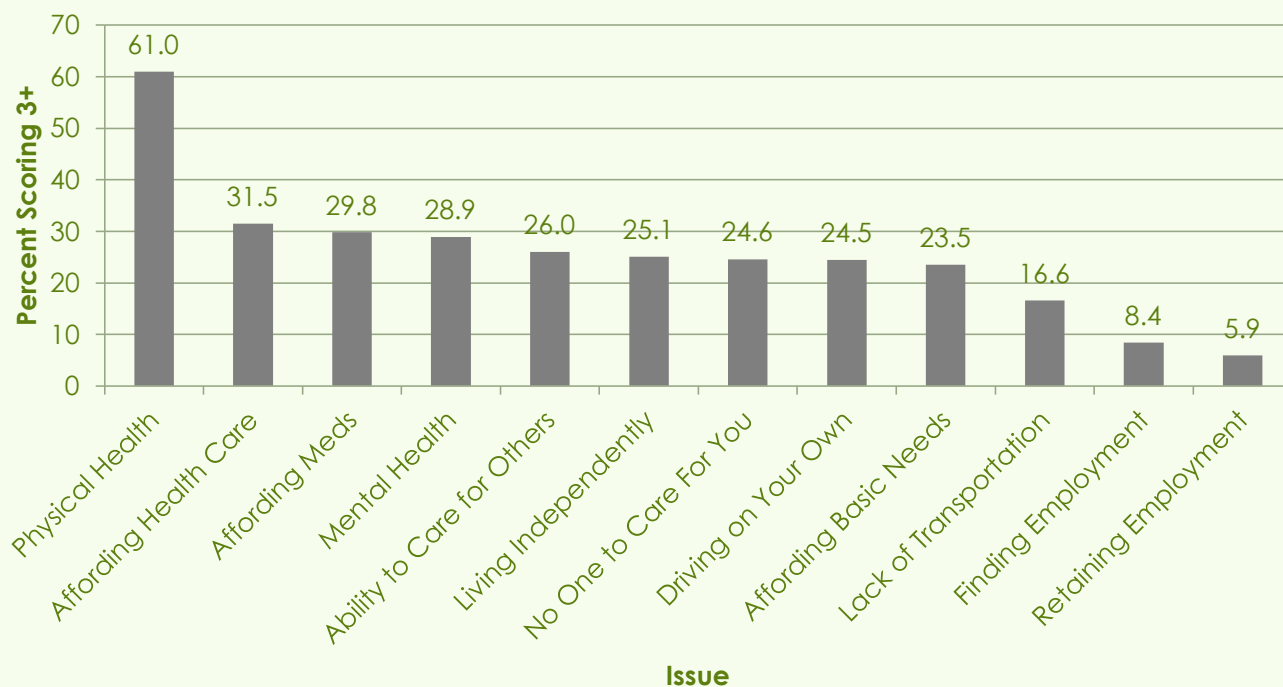
Future Concerns of Rural Respondents (n=784)



Future Concerns of Urban Respondents (n=241)



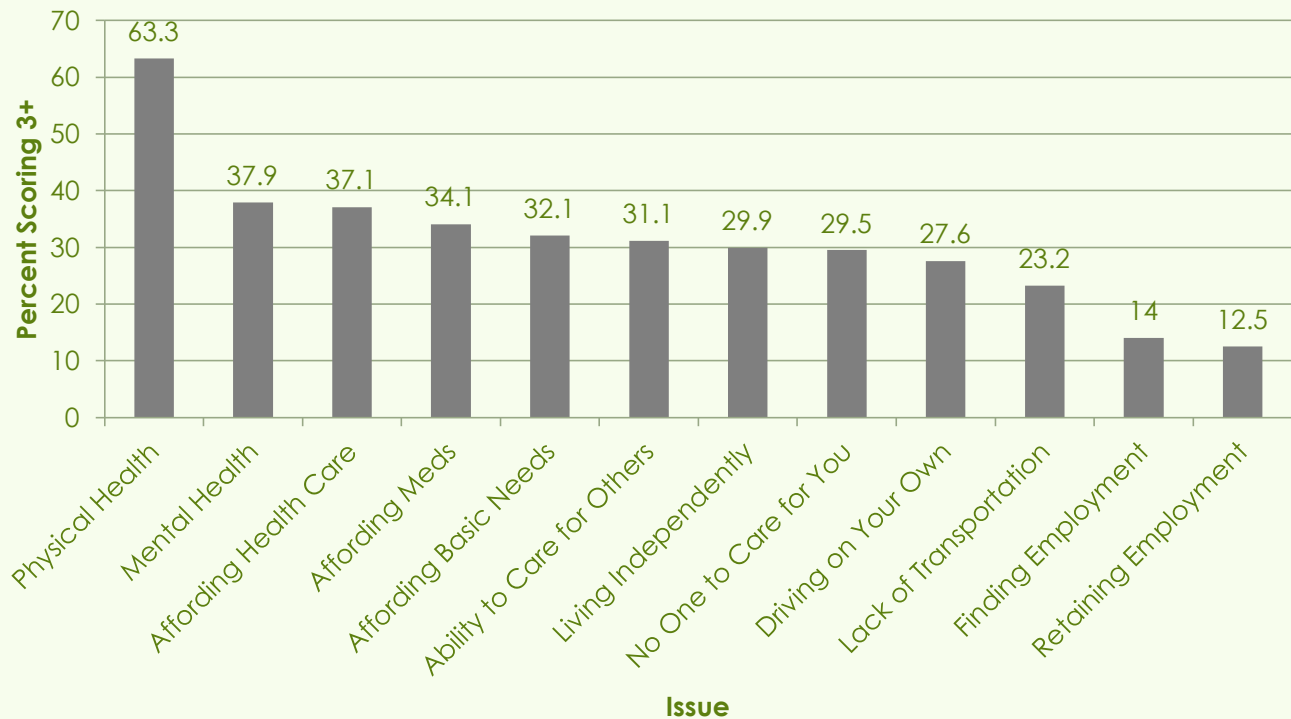
Future Concerns of Female Respondents (n=744)



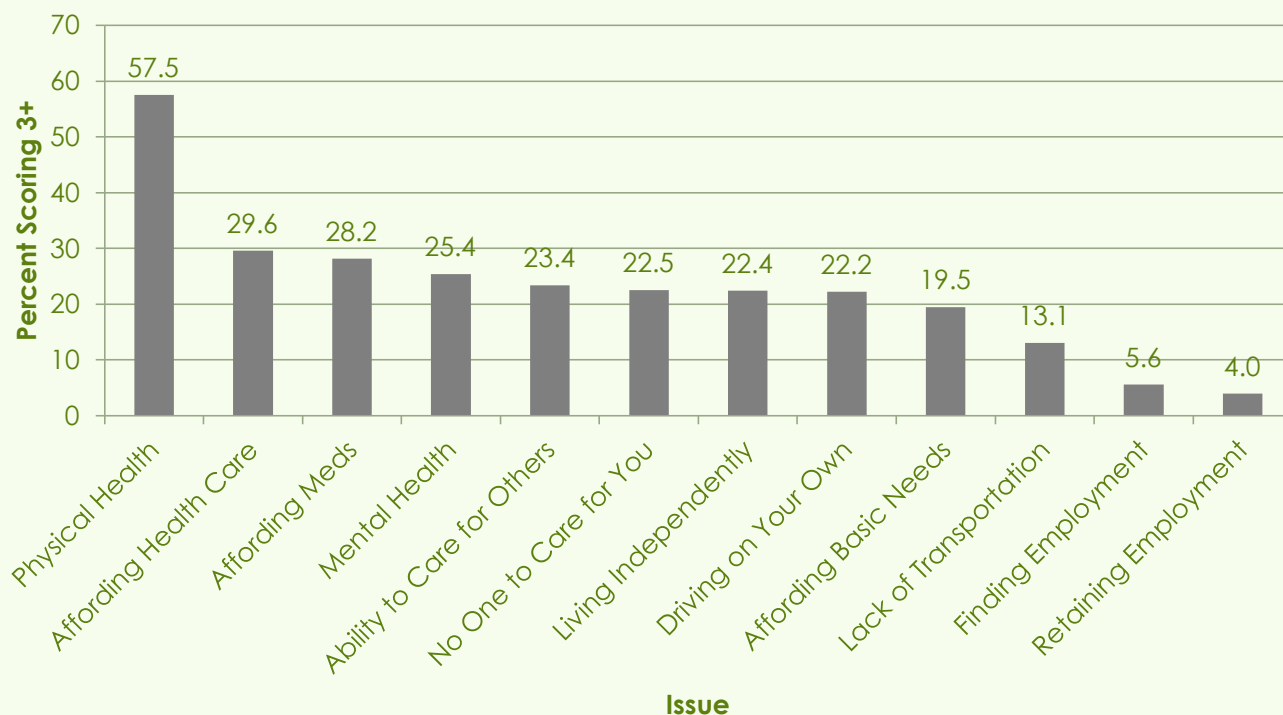
Future Concerns of Male Respondents (n=279)



Future Concerns of African-American Respondents (n=264)



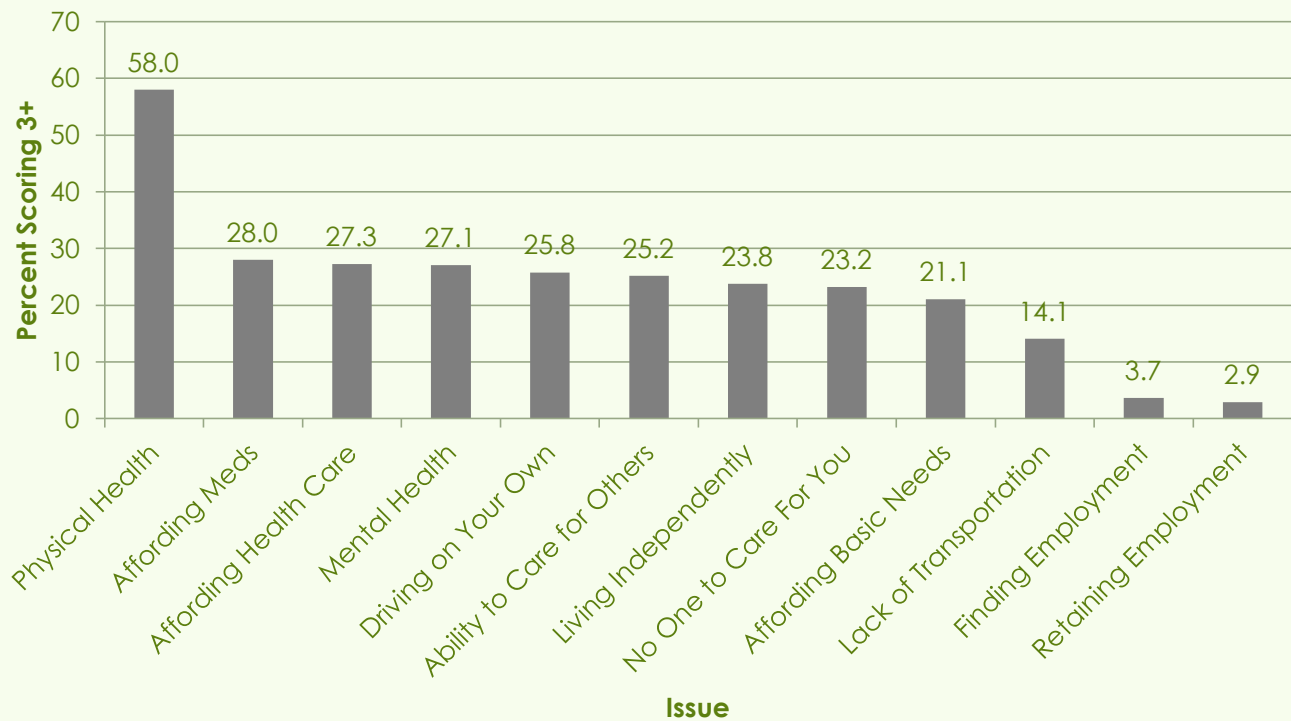
Future Concerns of White Respondents (n=743)



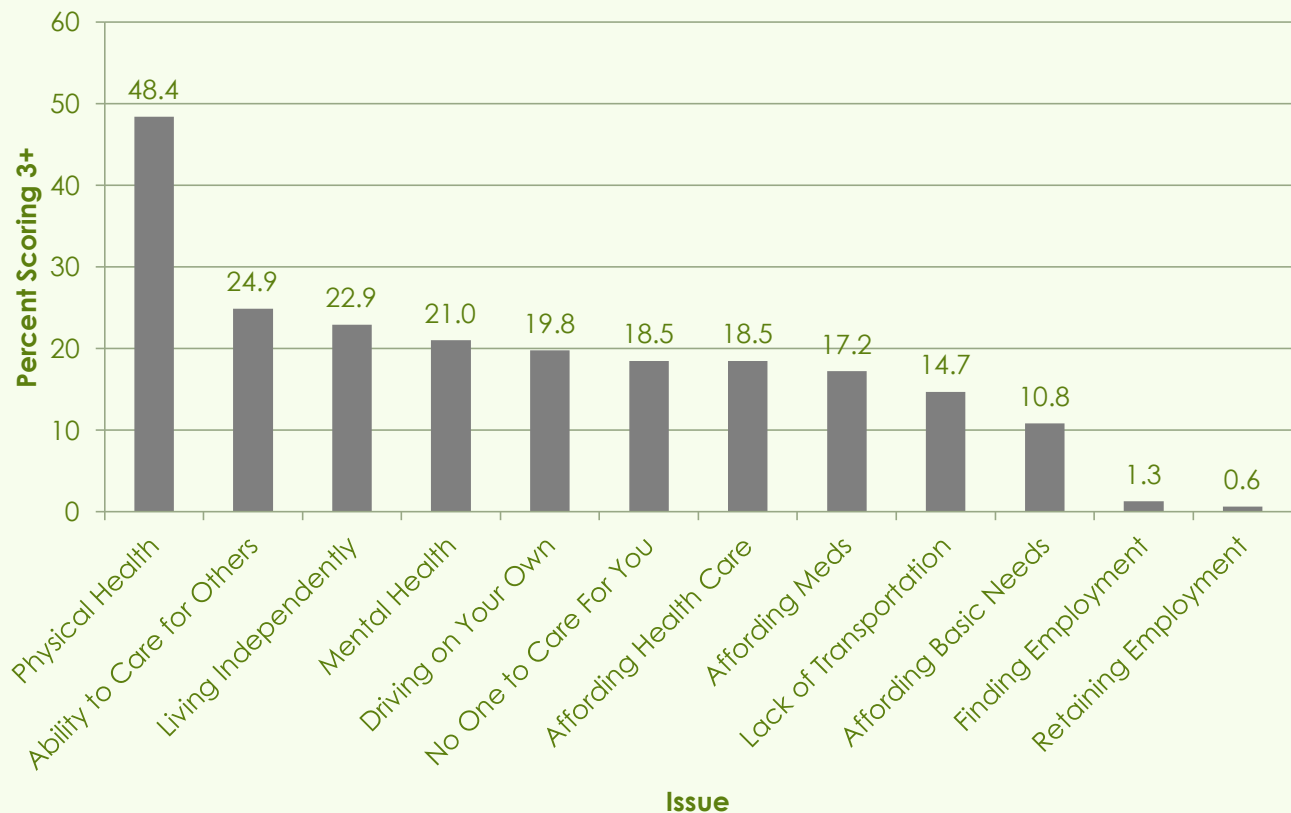
Future Concerns of 55 to 64 Year Olds (n=352)



Future Concerns of 65 to 79 Year Olds (n=483)



Future Concerns of 80+ Age Group (n=157)



WAITING LIST SURVEY RESULTS

1.) For MOST of your local trips, how do you travel? (Select the one used most often.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Drive my own car	132	46.6	46.6	46.6
	Ride with family	98	34.6	34.6	81.3
	Ride with friends	28	9.9	9.9	91.2
	Use public transportation	12	4.2	4.2	95.4
	Take a senior van, shuttle, or minibus	3	1.1	1.1	96.5
	Not Applicable - Unable to leave house	7	2.5	2.5	98.9
	Not Applicable - Have no form of transportation	1	.4	.4	99.3
	Other	1	.4	.4	99.6
	Refused	1	.4	.4	100.0
	Total	283	100.0	100.0	

Other: Please Specify

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid		282	99.6	99.6	99.6
	pay someone to take me	1	.4	.4	100.0
	Total	283	100.0	100.0	

2.) How big a problem has a lack of transportation been for you over the last 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Major problem	68	24.0	45.0	45.0
	Minor problem	44	15.5	29.1	74.2
	Not a problem	39	13.8	25.8	100.0
	Total	151	53.4	100.0	
Missing		132	46.6		
Total		283	100.0		

3.) What are some of the difficulties you face in getting the transportation you need? Public transportation is not available in my area or community

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	30	10.6	10.6	10.6
	No	239	84.5	84.5	95.1
	Don't Know/Not Sure	13	4.6	4.6	99.6
	Refused	1	.4	.4	100.0
	Total	283	100.0	100.0	

4.) What are some of the difficulties you face in getting the transportation you need? Can't afford it

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	28	9.9	9.9	9.9
	No	241	85.2	85.2	95.1
	Don't Know/Not Sure	13	4.6	4.6	99.6
	Refused	1	.4	.4	100.0
	Total	283	100.0	100.0	

5.) What are some of the difficulties you face in getting the transportation you need? Don't know who to call

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	26	9.2	9.2	9.2
	No	243	85.9	85.9	95.1
	Don't Know/Not Sure	13	4.6	4.6	99.6
	Refused	1	.4	.4	100.0
	Total	283	100.0	100.0	

6.) What are some of the difficulties you face in getting the transportation you need? Transportation does not go where I need to go

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	21	7.4	7.4	7.4
	No	248	87.6	87.6	95.1
	Don't Know/Not Sure	13	4.6	4.6	99.6
	Refused	1	.4	.4	100.0
	Total	283	100.0	100.0	

7.) Are you currently on a special diet prescribed by your doctor?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	127	44.9	44.9	44.9
	No	156	55.1	55.1	100.0
	Total	283	100.0	100.0	

8.) Do you eat at least 2 complete meals a day?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	219	77.4	77.4	77.4
	No	64	22.6	22.6	100.0
	Total	283	100.0	100.0	

9.) In the past 12 months how often have the following statements been true? I was not able to afford enough food to eat

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	28	9.9	9.9	9.9
	Sometimes	111	39.2	39.2	49.1
	Never	135	47.7	47.7	96.8
	Don't Know	8	2.8	2.8	99.6
	Refused	1	.4	.4	100.0
	Total	283	100.0	100.0	

10.) In the past 12 months how often have the following statements been true? I was not able to afford the kinds of food we wanted to eat

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	62	21.9	21.9	21.9
	Sometimes	126	44.5	44.5	66.4
	Never	88	31.1	31.1	97.5
	Don't Know	7	2.5	2.5	100.0
	Total	283	100.0	100.0	

11.) In the past 12 months how often have the following statements been true? I was not able to afford to eat healthier meals

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Frequently	51	18.0	18.0	18.0
	Sometimes	129	45.6	45.6	63.6
	Never	96	33.9	33.9	97.5
	Don't Know	7	2.5	2.5	100.0
	Total	283	100.0	100.0	

12.) How many of your relatives or in-laws live within 25 miles from you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	36	12.7	12.7	12.7
	1 - 2	141	49.8	49.8	62.5
	3 - 9	79	27.9	27.9	90.5
	10 or more	27	9.5	9.5	100.0
	Total	283	100.0	100.0	

13.) How are you related to the relative who lives closest to you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Parent	34	12.0	12.0	12.0
	Child	151	53.4	53.4	65.4
	Brother/Sister	45	15.9	15.9	81.3
	Cousin	13	4.6	4.6	85.9
	Aunt/Uncle	8	2.8	2.8	88.7
	In-Law	17	6.0	6.0	94.7
	Don't Know/Not Sure	12	4.2	4.2	98.9
	Refused	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

14.) Do you feel you have someone reliable to contact in case of an emergency?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	259	91.5	91.5	91.5
	No	23	8.1	8.1	99.6
	Don't Know/Not sure	1	.4	.4	100.0
	Total	283	100.0	100.0	

15.) On a scale of 1 to 5, how would you rate your overall quality of life, with ONE indicating the worst quality of life and FIVE indicating the best quality of life?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	20	7.1	7.1	7.1
	2	36	12.7	12.7	19.8
	3	105	37.1	37.1	56.9
	4	65	23.0	23.0	79.9
	5	49	17.3	17.3	97.2
	Don't Know/Not Sure	8	2.8	2.8	100.0
	Total	283	100.0	100.0	

16.) Your physical health: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	30	10.6	10.6	10.6
	2	25	8.8	8.8	19.4
	3	61	21.6	21.6	41.0
	4	70	24.7	24.7	65.7
	5	94	33.2	33.2	98.9
	Don't Know/Not Sure	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

17.) Suitable housing: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	175	61.8	61.8	61.8
	2	25	8.8	8.8	70.7
	3	35	12.4	12.4	83.0
	4	18	6.4	6.4	89.4
	5	30	10.6	10.6	100.0
	Total	283	100.0	100.0	

18.) Adequate health care: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	146	51.6	51.6	51.6
	2	34	12.0	12.0	63.6
	3	38	13.4	13.4	77.0
	4	30	10.6	10.6	87.6
	5	35	12.4	12.4	100.0
	Total	283	100.0	100.0	

19.) Transportation: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	125	44.2	44.2	44.2
	2	33	11.7	11.7	55.8
	3	44	15.5	15.5	71.4
	4	24	8.5	8.5	79.9
	5	55	19.4	19.4	99.3
	Don't Know/Not Sure	2	.7	.7	100.0
	Total	283	100.0	100.0	

20.) Feeling lonely and isolated: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	106	37.5	37.5	37.5
	2	36	12.7	12.7	50.2
	3	69	24.4	24.4	74.6
	4	35	12.4	12.4	86.9
	5	37	13.1	13.1	100.0
	Total	283	100.0	100.0	

21.) Having enough food to eat: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	161	56.9	56.9	56.9
	2	36	12.7	12.7	69.6
	3	37	13.1	13.1	82.7
	4	23	8.1	8.1	90.8
	5	26	9.2	9.2	100.0
	Total	283	100.0	100.0	

22.) Affordable medications: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	149	52.7	52.7	52.7
	2	32	11.3	11.3	64.0
	3	42	14.8	14.8	78.8
	4	19	6.7	6.7	85.5
	5	40	14.1	14.1	99.6
	Don't Know/Not Sure	1	.4	.4	100.0
	Total	283	100.0	100.0	

23.) Financial problems: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	112	39.6	39.6	39.6
	2	29	10.2	10.2	49.8
	3	42	14.8	14.8	64.7
	4	33	11.7	11.7	76.3
	5	67	23.7	23.7	100.0
	Total	283	100.0	100.0	

24.) Depression: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	130	45.9	45.9	45.9
	2	34	12.0	12.0	58.0
	3	50	17.7	17.7	75.6
	4	26	9.2	9.2	84.8
	5	41	14.5	14.5	99.3
	Don't Know/Not Sure	2	.7	.7	100.0
	Total	283	100.0	100.0	

25.) Physical or emotional abuse: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	244	86.2	86.2	86.2
	2	12	4.2	4.2	90.5
	3	14	4.9	4.9	95.4
	4	6	2.1	2.1	97.5
	5	7	2.5	2.5	100.0
	Total	283	100.0	100.0	

26.) Being financially exploited: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	228	80.6	80.6	80.6
	2	13	4.6	4.6	85.2
	3	23	8.1	8.1	93.3
	4	4	1.4	1.4	94.7
	5	13	4.6	4.6	99.3
	Don't Know/Not Sure	2	.7	.7	100.0
	Total	283	100.0	100.0	

27.) Being a victim of a crime: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	246	86.9	86.9	86.9
	2	11	3.9	3.9	90.8
	3	14	4.9	4.9	95.8
	4	3	1.1	1.1	96.8
	5	8	2.8	2.8	99.6
	Don't Know/Not Sure	1	.4	.4	100.0
	Total	283	100.0	100.0	

28.) Dealing with legal issues: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	240	84.8	84.8	84.8
	2	12	4.2	4.2	89.0
	3	16	5.7	5.7	94.7
	4	6	2.1	2.1	96.8
	5	9	3.2	3.2	100.0
	Total	283	100.0	100.0	

29.) Everyday activities like bathing or preparing meals: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	124	43.8	43.8	43.8
	2	25	8.8	8.8	52.7
	3	53	18.7	18.7	71.4
	4	36	12.7	12.7	84.1
	5	43	15.2	15.2	99.3
	Don't Know/Not Sure	2	.7	.7	100.0
	Total	283	100.0	100.0	

30.) Boredom: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	154	54.4	54.4	54.4
	2	26	9.2	9.2	63.6
	3	43	15.2	15.2	78.8
	4	28	9.9	9.9	88.7
	5	30	10.6	10.6	99.3
	Don't Know/Not Sure	2	.7	.7	100.0
	Total	283	100.0	100.0	

31.) Care giving: On a scale of 1 to 5, please rate how much problem the following issues are for you: ONE indicates the issue is less of a problem and FIVE indicates the issue is a major problem.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	199	70.3	70.3	70.3
	2	24	8.5	8.5	78.8
	3	19	6.7	6.7	85.5
	4	15	5.3	5.3	90.8
	5	25	8.8	8.8	99.6
	Don't Know/Not Sure	1	.4	.4	100.0
	Total	283	100.0	100.0	

32.) Participating in volunteer activities: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	8	2.8	2.8	2.8
	Weekly	16	5.7	5.7	8.5
	Monthly	25	8.8	8.8	17.3
	Yearly	6	2.1	2.1	19.4
	Never	226	79.9	79.9	99.3
	Refused	2	.7	.7	100.0
	Total	283	100.0	100.0	

33.) Participating in a club or civic group: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	2	.7	.7	.7
	Weekly	6	2.1	2.1	2.8
	Monthly	16	5.7	5.7	8.5
	Yearly	4	1.4	1.4	9.9
	Never	251	88.7	88.7	98.6
	Don't Know	2	.7	.7	99.3
	Refused	2	.7	.7	100.0
	Total	283	100.0	100.0	

34.) Participating in a religious group or spiritual activity: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	15	5.3	5.3	5.3
	Weekly	154	54.4	54.4	59.7
	Monthly	31	11.0	11.0	70.7
	Yearly	7	2.5	2.5	73.1
	Never	73	25.8	25.8	98.9
	Don't Know	1	.4	.4	99.3
	Refused	2	.7	.7	100.0
	Total	283	100.0	100.0	

35.) Visiting with family [in person or on the phone.): How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	170	60.1	60.1	60.1
	Weekly	68	24.0	24.0	84.1
	Monthly	17	6.0	6.0	90.1
	Yearly	6	2.1	2.1	92.2
	Never	18	6.4	6.4	98.6
	Don't Know	2	.7	.7	99.3
	Refused	2	.7	.7	100.0
	Total	283	100.0	100.0	

36.) Visiting with friends [in person or on the phone.): How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	125	44.2	44.2	44.2
	Weekly	79	27.9	27.9	72.1
	Monthly	37	13.1	13.1	85.2
	Yearly	4	1.4	1.4	86.6
	Never	34	12.0	12.0	98.6
	Don't Know	2	.7	.7	99.3
	Refused	2	.7	.7	100.0
	Total	283	100.0	100.0	

37.) Providing help to others: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	50	17.7	17.7	17.7
	Weekly	38	13.4	13.4	31.1
	Monthly	26	9.2	9.2	40.3
	Yearly	5	1.8	1.8	42.0
	Never	153	54.1	54.1	96.1
	Don't Know	9	3.2	3.2	99.3
	Refused	2	.7	.7	100.0
	Total	283	100.0	100.0	

38.) Caring for a pet: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	135	47.7	47.7	47.7
	Weekly	7	2.5	2.5	50.2
	Monthly	2	.7	.7	50.9
	Yearly	1	.4	.4	51.2
	Never	135	47.7	47.7	98.9
	Refused	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

39.) Participating in a hobby: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	58	20.5	20.5	20.5
	Weekly	44	15.5	15.5	36.0
	Monthly	23	8.1	8.1	44.2
	Yearly	12	4.2	4.2	48.4
	Never	144	50.9	50.9	99.3
	Refused	2	.7	.7	100.0
	Total	283	100.0	100.0	

40.) Exercising: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	77	27.2	27.2	27.2
	Weekly	89	31.4	31.4	58.7
	Monthly	18	6.4	6.4	65.0
	Yearly	2	.7	.7	65.7
	Never	95	33.6	33.6	99.3
	Refused	2	.7	.7	100.0
	Total	283	100.0	100.0	

41.) Traveling outside of your community: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	15	5.3	5.3	5.3
	Weekly	30	10.6	10.6	15.9
	Monthly	89	31.4	31.4	47.3
	Yearly	34	12.0	12.0	59.4
	Never	112	39.6	39.6	98.9
	Don't Know	1	.4	.4	99.3
	Refused	2	.7	.7	100.0
	Total	283	100.0	100.0	

42.) Dining out at a restaurant: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	13	4.6	4.6	4.6
	Weekly	34	12.0	12.0	16.6
	Monthly	79	27.9	27.9	44.5
	Yearly	42	14.8	14.8	59.4
	Never	112	39.6	39.6	98.9
	Don't Know	1	.4	.4	99.3
	Refused	2	.7	.7	100.0
	Total	283	100.0	100.0	

43.) Using the Internet: How often do you spend time participating in the following activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Daily	36	12.7	12.7	12.7
	Weekly	11	3.9	3.9	16.6
	Monthly	4	1.4	1.4	18.0
	Yearly	5	1.8	1.8	19.8
	Never	224	79.2	79.2	98.9
	Don't Know	1	.4	.4	99.3
	Refused	2	.7	.7	100.0
	Total	283	100.0	100.0	

44.) Do you provide care for family members or friends on a regular basis?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	62	21.9	21.9	21.9
	No	221	78.1	78.1	100.0
	Total	283	100.0	100.0	

45.) Spouse: For whom do you provide this care?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	27	9.5	43.5	43.5
	No	35	12.4	56.5	100.0
	Total	62	21.9	100.0	
Missing		221	78.1		
Total		283	100.0		

46.) Parent: For whom do you provide this care?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	12	4.2	19.4	19.4
	No	50	17.7	80.6	100.0
	Total	62	21.9	100.0	
Missing		221	78.1		
Total		283	100.0		

47.) Friend/Neighbor: For whom do you provide this care?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	8	2.8	12.9	12.9
	No	54	19.1	87.1	100.0
	Total	62	21.9	100.0	
Missing		221	78.1		
Total		283	100.0		

48.) Adult Child: For whom do you provide this care?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	7	2.5	11.3	11.3
	No	55	19.4	88.7	100.0
	Total	62	21.9	100.0	
Missing		221	78.1		
Total		283	100.0		

49.) Grandchild: For whom do you provide this care?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	4	1.4	6.5	6.5
	No	58	20.5	93.5	100.0
	Total	62	21.9	100.0	
Missing		221	78.1		
Total		283	100.0		

50.) Other family member: For whom do you provide this care?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	6	2.1	9.7	9.7
	No	56	19.8	90.3	100.0
	Total	62	21.9	100.0	
Missing		221	78.1		
Total		283	100.0		

51.) Approximately how many hours per week do you spend providing care for others?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 - 5 hours	12	4.2	19.4	19.4
	6 - 10 hours	12	4.2	19.4	38.7
	11 - 20 hours	10	3.5	16.1	54.8
	More than 20 hours	23	8.1	37.1	91.9
	Don't Know/Not Sure	5	1.8	8.1	100.0
	Total	62	21.9	100.0	
Missing		221	78.1		
Total		283	100.0		

52.) Are you currently on a waiting list for any of the following services: Home Delivered Meals

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	182	64.3	64.3	64.3
	No	101	35.7	35.7	100.0
	Total	283	100.0	100.0	

53.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 1 month	5	1.8	2.7	2.7
	1	4	1.4	2.2	4.9
	2	15	5.3	8.2	13.2
	3	19	6.7	10.4	23.6
	4	11	3.9	6.0	29.7
	5	11	3.9	6.0	35.7
	6	22	7.8	12.1	47.8
	7	1	.4	.5	48.4
	8	9	3.2	4.9	53.3
	9	1	.4	.5	53.8
	11	1	.4	.5	54.4
	12	28	9.9	15.4	69.8
	13	2	.7	1.1	70.9
	14	3	1.1	1.6	72.5
	15	3	1.1	1.6	74.2
	16	2	.7	1.1	75.3
	18	3	1.1	1.6	76.9
	23	1	.4	.5	77.5
	24	20	7.1	11.0	88.5
	29	1	.4	.5	89.0
	30	2	.7	1.1	90.1
	32	1	.4	.5	90.7
	34	1	.4	.5	91.2
	36	6	2.1	3.3	94.5
	48	2	.7	1.1	95.6
	53	1	.4	.5	96.2
	60	1	.4	.5	96.7
	96	1	.4	.5	97.3
	Don't know	5	1.8	2.7	100.0
	Total	182	64.3	100.0	
Missing		101	35.7		
Total		283	100.0		

54.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	13	4.6	7.1	7.1
	2	11	3.9	6.0	13.2
	3	61	21.6	33.5	46.7
	4	40	14.1	22.0	68.7
	5	56	19.8	30.8	99.5
	Don't Know	1	.4	.5	100.0
	Total	182	64.3	100.0	
Missing		101	35.7		
Total		283	100.0		

55.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	80	28.3	44.0	44.0
	No	98	34.6	53.8	97.8
	Don't Know/Not sure	2	.7	1.1	98.9
	Refused	2	.7	1.1	100.0
	Total	182	64.3	100.0	
Missing		101	35.7		
Total		283	100.0		

56.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	41	14.5	22.5	22.5
	No	137	48.4	75.3	97.8
	Don't Know/Not sure	2	.7	1.1	98.9
	Refused	2	.7	1.1	100.0
	Total	182	64.3	100.0	
Missing		101	35.7		
Total		283	100.0		

57.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	84	29.7	46.2	46.2
	No	94	33.2	51.6	97.8
	Don't Know/Not sure	2	.7	1.1	98.9
	Refused	2	.7	1.1	100.0
	Total	182	64.3	100.0	
Missing		101	35.7		
Total		283	100.0		

58.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	12	4.2	6.6	6.6
	No	166	58.7	91.2	97.8
	Don't Know/Not sure	2	.7	1.1	98.9
	Refused	2	.7	1.1	100.0
	Total	182	64.3	100.0	
Missing		101	35.7		
Total		283	100.0		

59.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	6	2.1	3.3	3.3
	No	172	60.8	94.5	97.8
	Don't Know/Not sure	2	.7	1.1	98.9
	Refused	2	.7	1.1	100.0
	Total	182	64.3	100.0	
Missing		101	35.7		
Total		283	100.0		

60.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	1.1	1.1
	No	176	62.2	96.7	97.8
	Don't Know/Not sure	2	.7	1.1	98.9
	Refused	2	.7	1.1	100.0
	Total	182	64.3	100.0	
Missing		101	35.7		
Total		283	100.0		

61.) Are you currently on a waiting list for any of the following services: Food Stamp Programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	9	3.2	3.2	3.2
	No	272	96.1	96.1	99.3
	Don't Know/Not sure	1	.4	.4	99.6
	Refused	1	.4	.4	100.0
	Total	283	100.0	100.0	

62.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 1 month	1	.4	11.1	11.1
	1	2	.7	22.2	33.3
	5	2	.7	22.2	55.6
	6	1	.4	11.1	66.7
	12	1	.4	11.1	77.8
	14	1	.4	11.1	88.9
	Don't know	1	.4	11.1	100.0
	Total	9	3.2	100.0	
Missing		274	96.8		
Total		283	100.0		

63.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	5	1.8	55.6	55.6
	4	2	.7	22.2	77.8
	5	2	.7	22.2	100.0
	Total	9	3.2	100.0	
Missing		274	96.8		
Total		283	100.0		

64.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	22.2	22.2
	No	5	1.8	55.6	77.8
	Refused	2	.7	22.2	100.0
	Total	9	3.2	100.0	
Missing		274	96.8		
Total		283	100.0		

65.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	22.2	22.2
	No	5	1.8	55.6	77.8
	Refused	2	.7	22.2	100.0
	Total	9	3.2	100.0	
Missing		274	96.8		
Total		283	100.0		

66.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	5	1.8	55.6	55.6
	No	2	.7	22.2	77.8
	Refused	2	.7	22.2	100.0
	Total	9	3.2	100.0	
Missing		274	96.8		
Total		283	100.0		

67.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	11.1	11.1
	No	6	2.1	66.7	77.8
	Refused	2	.7	22.2	100.0
	Total	9	3.2	100.0	
Missing		274	96.8		
Total		283	100.0		

68.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	7	2.5	77.8	77.8
	Refused	2	.7	22.2	100.0
	Total	9	3.2	100.0	
Missing		274	96.8		
Total		283	100.0		

69.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	7	2.5	77.8	77.8
	Refused	2	.7	22.2	100.0
	Total	9	3.2	100.0	
Missing		274	96.8		
Total		283	100.0		

70.)Are you currently on a waiting list for any of the following services: Tax Preparation

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	.4	.4
	No	281	99.3	99.3	99.6
	Don't Know/Not sure	1	.4	.4	100.0
	Total	283	100.0	100.0	

71.)How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 1 month	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

72.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

73.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

74.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

75.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

76.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

77.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

78.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

79.) Are you currently on a waiting list for any of the following services: Financial Planning

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	.4	.4
	No	282	99.6	99.6	100.0
	Total	283	100.0	100.0	

80.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	6	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

81.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	5	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

82.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

83.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

84.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

85.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

86.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

87.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

88.)Are you currently on a waiting list for any of the following services: Home Health Care

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	49	17.3	17.3	17.3
	No	232	82.0	82.0	99.3
	Don t Know/Not sure	2	.7	.7	100.0
	Total	283	100.0	100.0	

89.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 1 month	3	1.1	6.1	6.1
	1	1	.4	2.0	8.2
	2	9	3.2	18.4	26.5
	3	6	2.1	12.2	38.8
	4	3	1.1	6.1	44.9
	5	2	.7	4.1	49.0
	6	4	1.4	8.2	57.1
	7	2	.7	4.1	61.2
	8	2	.7	4.1	65.3
	9	2	.7	4.1	69.4
	11	1	.4	2.0	71.4
	12	9	3.2	18.4	89.8
	18	2	.7	4.1	93.9
	24	2	.7	4.1	98.0
	30	1	.4	2.0	100.0
	Total	49	17.3	100.0	
Missing		234	82.7		
Total		283	100.0		

90.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	1	.4	2.0	2.0
	2	5	1.8	10.2	12.2
	3	14	4.9	28.6	40.8
	4	7	2.5	14.3	55.1
	5	22	7.8	44.9	100.0
	Total	49	17.3	100.0	
Missing		234	82.7		
Total		283	100.0		

91.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	16	5.7	32.7	32.7
	No	31	11.0	63.3	95.9
	Refused	2	.7	4.1	100.0
	Total	49	17.3	100.0	
Missing		234	82.7		
Total		283	100.0		

92.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	12	4.2	24.5	24.5
	No	35	12.4	71.4	95.9
	Refused	2	.7	4.1	100.0
	Total	49	17.3	100.0	
Missing		234	82.7		
Total		283	100.0		

93.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	22	7.8	44.9	44.9
	No	25	8.8	51.0	95.9
	Refused	2	.7	4.1	100.0
	Total	49	17.3	100.0	
Missing		234	82.7		
Total		283	100.0		

94.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	5	1.8	10.2	10.2
	No	42	14.8	85.7	95.9
	Refused	2	.7	4.1	100.0
	Total	49	17.3	100.0	
Missing		234	82.7		
Total		283	100.0		

95.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	4.1	4.1
	No	45	15.9	91.8	95.9
	Refused	2	.7	4.1	100.0
	Total	49	17.3	100.0	
Missing		234	82.7		
Total		283	100.0		

96.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	2.0	2.0
	No	46	16.3	93.9	95.9
	Refused	2	.7	4.1	100.0
	Total	49	17.3	100.0	
Missing		234	82.7		
Total		283	100.0		

97.) Are you currently on a waiting list for any of the following services: Counseling Services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	.4	.4
	No	279	98.6	98.6	98.9
	Don't Know/Not sure	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

98.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	8	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

99.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	5	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

100.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

101.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

102.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

103.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

104.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

105.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

106.)Are you currently on a waiting list for any of the following services: Homemaker Services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	78	27.6	27.6	27.6
	No	202	71.4	71.4	98.9
	Don't Know/Not sure	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

107.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 1 month	4	1.4	5.1	5.1
	1	2	.7	2.6	7.7
	2	1	.4	1.3	9.0
	3	8	2.8	10.3	19.2
	4	3	1.1	3.8	23.1
	5	4	1.4	5.1	28.2
	6	10	3.5	12.8	41.0
	7	3	1.1	3.8	44.9
	8	3	1.1	3.8	48.7
	10	1	.4	1.3	50.0
	11	1	.4	1.3	51.3
	12	14	4.9	17.9	69.2
	15	3	1.1	3.8	73.1
	18	2	.7	2.6	75.6
	24	10	3.5	12.8	88.5
	30	1	.4	1.3	89.7
	36	4	1.4	5.1	94.9
	48	1	.4	1.3	96.2
	Don't know	3	1.1	3.8	100.0
	Total	78	27.6	100.0	
Missing		205	72.4		
Total		283	100.0		

108.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	4	1.4	5.1	5.1
	2	4	1.4	5.1	10.3
	3	18	6.4	23.1	33.3
	4	18	6.4	23.1	56.4
	5	34	12.0	43.6	100.0
	Total	78	27.6	100.0	
Missing		205	72.4		
Total		283	100.0		

109.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	38	13.4	48.7	48.7
	No	39	13.8	50.0	98.7
	Refused	1	.4	1.3	100.0
	Total	78	27.6	100.0	
Missing		205	72.4		
Total		283	100.0		

110.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	16	5.7	20.5	20.5
	No	61	21.6	78.2	98.7
	Refused	1	.4	1.3	100.0
	Total	78	27.6	100.0	
Missing		205	72.4		
Total		283	100.0		

111.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	35	12.4	44.9	44.9
	No	42	14.8	53.8	98.7
	Refused	1	.4	1.3	100.0
	Total	78	27.6	100.0	
Missing		205	72.4		
Total		283	100.0		

112.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	4	1.4	5.1	5.1
	No	73	25.8	93.6	98.7
	Refused	1	.4	1.3	100.0
	Total	78	27.6	100.0	
Missing		205	72.4		
Total		283	100.0		

113.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	1.3	1.3
	No	76	26.9	97.4	98.7
	Refused	1	.4	1.3	100.0
	Total	78	27.6	100.0	
Missing		205	72.4		
Total		283	100.0		

114.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	6	2.1	7.7	7.7
	No	71	25.1	91.0	98.7
	Refused	1	.4	1.3	100.0
	Total	78	27.6	100.0	
Missing		205	72.4		
Total		283	100.0		

115.) Are you currently on a waiting list for any of the following services: Repair Services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	22	7.8	7.8	7.8
	No	260	91.9	91.9	99.6
	Don't Know/Not sure	1	.4	.4	100.0
	Total	283	100.0	100.0	

116.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 1 month	1	.4	4.5	4.5
	1	4	1.4	18.2	22.7
	2	3	1.1	13.6	36.4
	3	1	.4	4.5	40.9
	7	2	.7	9.1	50.0
	8	1	.4	4.5	54.5
	12	2	.7	9.1	63.6
	24	3	1.1	13.6	77.3
	36	1	.4	4.5	81.8
	48	1	.4	4.5	86.4
	64	1	.4	4.5	90.9
	96	1	.4	4.5	95.5
	Don't know	1	.4	4.5	100.0
	Total	22	7.8	100.0	
Missing		261	92.2		
Total		283	100.0		

117.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	5	1.8	22.7	22.7
	4	3	1.1	13.6	36.4
	5	14	4.9	63.6	100.0
	Total	22	7.8	100.0	
Missing		261	92.2		
Total		283	100.0		

118.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	18	6.4	81.8	81.8
	No	3	1.1	13.6	95.5
	Refused	1	.4	4.5	100.0
	Total	22	7.8	100.0	
Missing		261	92.2		
Total		283	100.0		

119.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	4.5	4.5
	No	20	7.1	90.9	95.5
	Refused	1	.4	4.5	100.0
	Total	22	7.8	100.0	
Missing		261	92.2		
Total		283	100.0		

120.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	4.5	4.5
	No	20	7.1	90.9	95.5
	Refused	1	.4	4.5	100.0
	Total	22	7.8	100.0	
Missing		261	92.2		
Total		283	100.0		

121.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	4.5	4.5
	No	20	7.1	90.9	95.5
	Refused	1	.4	4.5	100.0
	Total	22	7.8	100.0	
Missing		261	92.2		
Total		283	100.0		

122.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	21	7.4	95.5	95.5
	Refused	1	.4	4.5	100.0
	Total	22	7.8	100.0	
Missing		261	92.2		
Total		283	100.0		

123.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	9.1	9.1
	No	19	6.7	86.4	95.5
	Refused	1	.4	4.5	100.0
	Total	22	7.8	100.0	
Missing		261	92.2		
Total		283	100.0		

124.)Are you currently on a waiting list for anyof the following services: Legal Assistance

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3	1.1	1.1	1.1
	No	279	98.6	98.6	99.6
	Don t Know/Not sure	1	.4	.4	100.0
	Total	283	100.0	100.0	

125.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 1 month	1	.4	33.3	33.3
	1	1	.4	33.3	66.7
	14	1	.4	33.3	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

126.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	1	.4	33.3	33.3
	4	1	.4	33.3	66.7
	5	1	.4	33.3	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

127.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	33.3	33.3
	No	2	.7	66.7	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

128.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	33.3	33.3
	No	2	.7	66.7	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

129.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

130.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

131.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

132.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	33.3	33.3
	No	2	.7	66.7	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

133.) Are you currently on a waiting list for any of the following services: Job Placement

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	.4	.4
	No	282	99.6	99.6	100.0
	Total	283	100.0	100.0	

134.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	4	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

135.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

136.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Refused	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

137.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Refused	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

138.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Refused	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

139.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Refused	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

140.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Refused	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

141.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Refused	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

142.) Are you currently on a waiting list for any of the following services: Senior Discount Programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	6	2.1	2.1	2.1
	No	273	96.5	96.5	98.6
	Don't Know/Not sure	4	1.4	1.4	100.0
	Total	283	100.0	100.0	

143.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	2	.7	33.3	33.3
	4	1	.4	16.7	50.0
	6	1	.4	16.7	66.7
	24	1	.4	16.7	83.3
	Don't know	1	.4	16.7	100.0
	Total	6	2.1	100.0	
Missing		277	97.9		
Total		283	100.0		

144.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	1	.4	16.7	16.7
	3	2	.7	33.3	50.0
	5	3	1.1	50.0	100.0
	Total	6	2.1	100.0	
Missing		277	97.9		
Total		283	100.0		

145.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	5	1.8	83.3	83.3
	No	1	.4	16.7	100.0
	Total	6	2.1	100.0	
Missing		277	97.9		
Total		283	100.0		

146.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	6	2.1	100.0	100.0
Missing		277	97.9		
Total		283	100.0		

147.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	33.3	33.3
	No	4	1.4	66.7	100.0
	Total	6	2.1	100.0	
Missing		277	97.9		
Total		283	100.0		

148.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	6	2.1	100.0	100.0
Missing		277	97.9		
Total		283	100.0		

149.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	6	2.1	100.0	100.0
Missing		277	97.9		
Total		283	100.0		

150) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	6	2.1	100.0	100.0
Missing		277	97.9		
Total		283	100.0		

151.) Are you currently on a waiting list for any of the following services: Information and Referral Services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3	1.1	1.1	1.1
	No	279	98.6	98.6	99.6
	Don't Know/Not sure	1	.4	.4	100.0
	Total	283	100.0	100.0	

152.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	12	2	.7	66.7	66.7
	Don't know	1	.4	33.3	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

153.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	5	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

154.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

155.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

156.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

157.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

158.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

159.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

160.) Are you currently on a waiting list for any of the following services: Telephone Reassurance

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	279	98.6	98.6	98.6
	Don't Know/Not sure	4	1.4	1.4	100.0
	Total	283	100.0	100.0	

161.) Are you currently on a waiting list for any of the following services: Transportation Services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	9	3.2	3.2	3.2
	No	273	96.5	96.5	99.6
	Don't Know/Not sure	1	.4	.4	100.0
	Total	283	100.0	100.0	

162.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	1	.4	11.1	11.1
	2	1	.4	11.1	22.2
	3	1	.4	11.1	33.3
	4	1	.4	11.1	44.4
	7	1	.4	11.1	55.6
	12	3	1.1	33.3	88.9
	24	1	.4	11.1	100.0
	Total	9	3.2	100.0	
Missing		274	96.8		
Total		283	100.0		

163.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	3	1.1	33.3	33.3
	5	6	2.1	66.7	100.0
	Total	9	3.2	100.0	
Missing		274	96.8		
Total		283	100.0		

164.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3	1.1	33.3	33.3
	No	6	2.1	66.7	100.0
	Total	9	3.2	100.0	
Missing		274	96.8		
Total		283	100.0		

165.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	22.2	22.2
	No	7	2.5	77.8	100.0
	Total	9	3.2	100.0	
Missing		274	96.8		
Total		283	100.0		

166.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	5	1.8	55.6	55.6
	No	4	1.4	44.4	100.0
	Total	9	3.2	100.0	
Missing		274	96.8		
Total		283	100.0		

167.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	9	3.2	100.0	100.0
Missing		274	96.8		
Total		283	100.0		

168.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	11.1	11.1
	No	8	2.8	88.9	100.0
	Total	9	3.2	100.0	
Missing		274	96.8		
Total		283	100.0		

169.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	9	3.2	100.0	100.0
Missing		274	96.8		
Total		283	100.0		

170.)Are you currently on a waiting list for any of the following services: Shopping Services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	4	1.4	1.4	1.4
	No	277	97.9	97.9	99.3
	Don't Know/Not sure	2	.7	.7	100.0
	Total	283	100.0	100.0	

171.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	8	1	.4	25.0	25.0
	12	1	.4	25.0	50.0
	18	1	.4	25.0	75.0
	36	1	.4	25.0	100.0
	Total	4	1.4	100.0	
Missing		279	98.6		
Total		283	100.0		

172.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	4	2	.7	50.0	50.0
	5	2	.7	50.0	100.0
	Total	4	1.4	100.0	
Missing		279	98.6		
Total		283	100.0		

173.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	50.0	50.0
	No	2	.7	50.0	100.0
	Total	4	1.4	100.0	
Missing		279	98.6		
Total		283	100.0		

174.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	25.0	25.0
	No	3	1.1	75.0	100.0
	Total	4	1.4	100.0	
Missing		279	98.6		
Total		283	100.0		

175.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	50.0	50.0
	No	2	.7	50.0	100.0
	Total	4	1.4	100.0	
Missing		279	98.6		
Total		283	100.0		

176.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	4	1.4	100.0	100.0
Missing		279	98.6		
Total		283	100.0		

177.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	4	1.4	100.0	100.0
Missing		279	98.6		
Total		283	100.0		

178.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	4	1.4	100.0	100.0
Missing		279	98.6		
Total		283	100.0		

179.) Are you currently on a waiting list for any of the following services: Adult Day Care

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3	1.1	1.1	1.1
	No	280	98.9	98.9	100.0
	Total	283	100.0	100.0	

180.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 1 month	1	.4	33.3	33.3
	12	1	.4	33.3	66.7
	24	1	.4	33.3	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

181.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	5	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

182.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	33.3	33.3
	No	2	.7	66.7	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

183.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	33.3	33.3
	No	2	.7	66.7	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

184.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	66.7	66.7
	No	1	.4	33.3	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

185.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

186.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

187.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

188.)Are you currently on a waiting list for any of the following services: Health Screening

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	283	100.0	100.0	100.0

189.)Are you currently on a waiting list for any of the following services: Physical Fitness/Exercise Programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3	1.1	1.1	1.1
	No	280	98.9	98.9	100.0
	Total	283	100.0	100.0	

190.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 1 month	1	.4	33.3	33.3
	1	1	.4	33.3	66.7
	32	1	.4	33.3	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

191.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	4	1	.4	33.3	33.3
	5	2	.7	66.7	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

192.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	33.3	33.3
	No	2	.7	66.7	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

193.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

194.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	33.3	33.3
	No	2	.7	66.7	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

195.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	33.3	33.3
	No	2	.7	66.7	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

196.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

197.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

198.)Are you currently on a waiting list for any of the following services: Support Groups

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	.4	.4
	No	282	99.6	99.6	100.0
	Total	283	100.0	100.0	

199.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

200.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

201.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

202.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

203.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

204.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

205.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

206.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

207.) Are you currently on a waiting list for any of the following services: Medication Management Education

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	.4	.4
	No	282	99.6	99.6	100.0
	Total	283	100.0	100.0	

208.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	24	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

209.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	5	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

210.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

211.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

212.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

213.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

214.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

215.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

216.) Are you currently on a waiting list for any of the following services: Nutrition Counseling

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	.7	.7
	No	281	99.3	99.3	100.0
	Total	283	100.0	100.0	

217.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	1	.4	50.0	50.0
	12	1	.4	50.0	100.0
	Total	2	.7	100.0	
Missing		281	99.3		
Total		283	100.0		

218.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	4	1	.4	50.0	50.0
	5	1	.4	50.0	100.0
	Total	2	.7	100.0	
Missing		281	99.3		
Total		283	100.0		

219.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	50.0	50.0
	No	1	.4	50.0	100.0
	Total	2	.7	100.0	
Missing		281	99.3		
Total		283	100.0		

220.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	2	.7	100.0	100.0
Missing		281	99.3		
Total		283	100.0		

221.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	50.0	50.0
	No	1	.4	50.0	100.0
	Total	2	.7	100.0	
Missing		281	99.3		
Total		283	100.0		

222.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	2	.7	100.0	100.0
Missing		281	99.3		
Total		283	100.0		

223.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	2	.7	100.0	100.0
Missing		281	99.3		
Total		283	100.0		

224.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	2	.7	100.0	100.0
Missing		281	99.3		
Total		283	100.0		

225.) Are you currently on a waiting list for any of the following services: Case Management

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	.7	.7
	No	279	98.6	98.6	99.3
	Don't Know/Not sure	2	.7	.7	100.0
	Total	283	100.0	100.0	

226.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	6	1	.4	50.0	50.0
	10	1	.4	50.0	100.0
	Total	2	.7	100.0	
Missing		281	99.3		
Total		283	100.0		

227.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	4	1	.4	50.0	50.0
	5	1	.4	50.0	100.0
	Total	2	.7	100.0	
Missing		281	99.3		
Total		283	100.0		

228.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	50.0	50.0
	No	1	.4	50.0	100.0
	Total	2	.7	100.0	
Missing		281	99.3		
Total		283	100.0		

229.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	50.0	50.0
	No	1	.4	50.0	100.0
	Total	2	.7	100.0	
Missing		281	99.3		
Total		283	100.0		

230.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	100.0	100.0
Missing		281	99.3		
Total		283	100.0		

231.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	50.0	50.0
	No	1	.4	50.0	100.0
	Total	2	.7	100.0	
Missing		281	99.3		
Total		283	100.0		

232.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	2	.7	100.0	100.0
Missing		281	99.3		
Total		283	100.0		

234.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	2	.7	100.0	100.0
Missing		281	99.3		
Total		283	100.0		

235.) Are you currently on a waiting list for any of the following services: Congregate Meals

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	23	8.1	8.1	8.1
	No	260	91.9	91.9	100.0
	Total	283	100.0	100.0	

236.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 1 month	1	.4	4.3	4.3
	2	1	.4	4.3	8.7
	3	4	1.4	17.4	26.1
	6	1	.4	4.3	30.4
	8	2	.7	8.7	39.1
	11	2	.7	8.7	47.8
	12	7	2.5	30.4	78.3
	24	2	.7	8.7	87.0
	26	1	.4	4.3	91.3
	30	1	.4	4.3	95.7
	60	1	.4	4.3	100.0
	Total	23	8.1	100.0	
Missing		260	91.9		
Total		283	100.0		

237.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	3	1.1	13.0	13.0
	3	4	1.4	17.4	30.4
	4	2	.7	8.7	39.1
	5	14	4.9	60.9	100.0
	Total	23	8.1	100.0	
Missing		260	91.9		
Total		283	100.0		

238.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	5	1.8	21.7	21.7
	No	18	6.4	78.3	100.0
	Total	23	8.1	100.0	
Missing		260	91.9		
Total		283	100.0		

239.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	6	2.1	26.1	26.1
	No	17	6.0	73.9	100.0
	Total	23	8.1	100.0	
Missing		260	91.9		
Total		283	100.0		

240.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	10	3.5	43.5	43.5
	No	13	4.6	56.5	100.0
	Total	23	8.1	100.0	
Missing		260	91.9		
Total		283	100.0		

241.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3	1.1	13.0	13.0
	No	20	7.1	87.0	100.0
	Total	23	8.1	100.0	
Missing		260	91.9		
Total		283	100.0		

242.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	4.3	4.3
	No	22	7.8	95.7	100.0
	Total	23	8.1	100.0	
Missing		260	91.9		
Total		283	100.0		

243.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	23	8.1	100.0	100.0
Missing		260	91.9		
Total		283	100.0		

244.) Are you currently on a waiting list for any of the following services: Respite care

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3	1.1	1.1	1.1
	No	279	98.6	98.6	99.6
	Don't Know/Not sure	1	.4	.4	100.0
	Total	283	100.0	100.0	

245.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	1	.4	33.3	33.3
	4	1	.4	33.3	66.7
	12	1	.4	33.3	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

246.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	1	.4	33.3	33.3
	4	1	.4	33.3	66.7
	5	1	.4	33.3	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

247.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	66.7	66.7
	No	1	.4	33.3	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

248.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	33.3	33.3
	No	2	.7	66.7	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

249.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

250.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	33.3	33.3
	No	2	.7	66.7	100.0
	Total	3	1.1	100.0	
Missing		280	98.9		
Total		283	100.0		

251.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

256.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3	1.1	100.0	100.0
Missing		280	98.9		
Total		283	100.0		

257.) Are you currently on a waiting list for any of the following services: State Health Insurance Counseling

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	.4	.4
	No	280	98.9	98.9	99.3
	Don't Know/Not sure	2	.7	.7	100.0
	Total	283	100.0	100.0	

258.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	12	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

259.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

260.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

261.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

262.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

263.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

264.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

265.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1	.4	100.0	100.0
Missing		282	99.6		
Total		283	100.0		

266.) Are you currently on a waiting list for any of the following services: Senior Medicare Patrol

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	.7	.7
	No	278	98.2	98.2	98.9
	Don't Know/Not sure	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

267.) How long have you been waiting to receive this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	1	.4	50.0	50.0
	24	1	.4	50.0	100.0
	Total	2	.7	100.0	
Missing		281	99.3		
Total		283	100.0		

268.) On a scale of 1 to 5, please rate your level of urgency for receiving this service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	5	2	.7	100.0	100.0
Missing		281	99.3		
Total		283	100.0		

269.) Doing without at this time: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	50.0	50.0
	No	1	.4	50.0	100.0
	Total	2	.7	100.0	
Missing		281	99.3		
Total		283	100.0		

270.) Getting help from friends: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	2	.7	100.0	100.0
Missing		281	99.3		
Total		283	100.0		

271.) Getting help from family: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	50.0	50.0
	No	1	.4	50.0	100.0
	Total	2	.7	100.0	
Missing		281	99.3		
Total		283	100.0		

272.) Getting help from Church: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	2	.7	100.0	100.0
Missing		281	99.3		
Total		283	100.0		

273.) Getting help from community groups: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	2	.7	100.0	100.0
Missing		281	99.3		
Total		283	100.0		

274.) I have hired someone to help me: What are some of the ways you are coping without this service?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	2	.7	100.0	100.0
Missing		281	99.3		
Total		283	100.0		

275.) Are you currently on a waiting list for any of the following services: Ombudsman

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	280	98.9	98.9	98.9
	Don't Know/Not sure	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

276.) On a scale of 1 to 5, how would you rate your overall health

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	61	21.6	21.6	21.6
	2	51	18.0	18.0	39.6
	3	104	36.7	36.7	76.3
	4	51	18.0	18.0	94.3
	5	14	4.9	4.9	99.3
	Don't Know	2	.7	.7	100.0
	Total	283	100.0	100.0	

277.) On a scale of 1 to 5, how much does your physical health interfere with your normal daily activities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	27	9.5	9.5	9.5
	2	24	8.5	8.5	18.0
	3	52	18.4	18.4	36.4
	4	83	29.3	29.3	65.7
	5	95	33.6	33.6	99.3
	Don't Know	2	.7	.7	100.0
	Total	283	100.0	100.0	

278.) Private insurance: Which of the following kinds of health insurance do you have? [Check all that apply.]

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	68	24.0	24.0	24.0
	No	214	75.6	75.6	99.6
	Refused	1	.4	.4	100.0
	Total	283	100.0	100.0	

279.) Medicaid: Which of the following kinds of health insurance do you have? [Check all that apply.]

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	93	32.9	32.9	32.9
	No	189	66.8	66.8	99.6
	Refused	1	.4	.4	100.0
	Total	283	100.0	100.0	

280.) Medicare: Which of the following kinds of health insurance do you have? [Check all that apply.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	237	83.7	83.7	83.7
	No	45	15.9	15.9	99.6
	Refused	1	.4	.4	100.0
	Total	283	100.0	100.0	

281.) Do you have someone you consider to be your doctor or primary health care provider?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	265	93.6	93.6	93.6
	No	18	6.4	6.4	100.0
	Total	283	100.0	100.0	

282.) Have you visited your doctor or primary health care provider in the past 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	253	89.4	95.5	95.5
	No	12	4.2	4.5	100.0
	Total	265	93.6	100.0	
Missing		18	6.4		
Total		283	100.0		

283.) Have you been hospitalized any time in the past 2 years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	151	53.4	53.4	53.4
	No	132	46.6	46.6	100.0
	Total	283	100.0	100.0	

284.) Were you hospitalized multiple times?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	92	32.5	60.9	60.9
	No	58	20.5	38.4	99.3
	Don't Know/Not sure	1	.4	.7	100.0
	Total	151	53.4	100.0	
Missing		132	46.6		
Total		283	100.0		

285.) What was the duration of your last hospitalization [How long were you in the hospital .)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Left the same day	13	4.6	8.6	8.6
	Stayed over night	14	4.9	9.3	17.9
	More than 1 day	52	18.4	34.4	52.3
	1 week	36	12.7	23.8	76.2
	Longer than 1 week	30	10.6	19.9	96.0
	1 month	1	.4	.7	96.7
	Longer than a month	4	1.4	2.6	99.3
	Don't Know/Not Sure	1	.4	.7	100.0
	Total	151	53.4	100.0	
Missing		132	46.6		
Total		283	100.0		

286.) Upon being released from the hospital, was any kind of at-home assistance made available to you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	54	19.1	35.8	35.8
	No	84	29.7	55.6	91.4
	I did not require any assistance	13	4.6	8.6	100.0
	Total	151	53.4	100.0	
Missing		132	46.6		
Total		283	100.0		

287.) Have you ever been in need of medical care but decided not to seek medical help?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	68	24.0	24.0	24.0
	No	212	74.9	74.9	98.9
	Don't Know/Not sure	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

288.) No transportation: What are some reasons you decided not to seek medical help? [Check all that apply.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	16	5.7	5.7	5.7
	No	267	94.3	94.3	100.0
	Total	283	100.0	100.0	

289.) Cost of medical care: What are some reasons you decided not to seek medical help? [Check all that apply.]

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	30	10.6	10.6	10.6
	No	253	89.4	89.4	100.0
	Total	283	100.0	100.0	

290.) Could not get an appointment: What are some reasons you decided not to seek medical help? [Check all that apply.]

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	.7	.7
	No	281	99.3	99.3	100.0
	Total	283	100.0	100.0	

291.) Insurance would not be accepted: What are some reasons you decided not to seek medical help? [Check all that apply.]

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	4	1.4	1.4	1.4
	No	279	98.6	98.6	100.0
	Total	283	100.0	100.0	

292.) Unable to leave home: What are some reasons you decided not to seek medical help? [Check all that apply.]

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	9	3.2	3.2	3.2
	No	274	96.8	96.8	100.0
	Total	283	100.0	100.0	

293.) Decided to treat myself: What are some reasons you decided not to seek medical help? [Check all that apply.]

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	13	4.6	4.6	4.6
	No	270	95.4	95.4	100.0
	Total	283	100.0	100.0	

294.) Other reason [Please specify.]: What are some reasons you decided not to seek medical help? [Check all that apply.]

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	12	4.2	4.2	4.2
	No	271	95.8	95.8	100.0
	Total	283	100.0	100.0	

294_other.) Other please specify:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid		271	95.8	95.8	95.8
	Afraid to find out what was wrong	1	.4	.4	96.1
	Caring for sick parents	1	.4	.4	96.5
	does not have a regular doctor/reg dr on leave	1	.4	.4	96.8
	doesn't want to ask for help	1	.4	.4	97.2
	felt like I was too old for surgery.	1	.4	.4	97.5
	Frustration	1	.4	.4	97.9
	no insurance	1	.4	.4	98.2
	personal reasons. she does not like to go the the dr	1	.4	.4	98.6
	personal choice not to have a 2nd hip replacement	1	.4	.4	98.9
	Thought the problem would go away.	1	.4	.4	99.3
	to stubborn	1	.4	.4	99.6
	wait around to see if things will get better.	1	.4	.4	100.0
	Total	283	100.0	100.0	

295.) Eye exam: Have you had any of the following tests or examinations in the past 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	162	57.2	57.2	57.2
	No	119	42.0	42.0	99.3
	Don't Know/Not sure	2	.7	.7	100.0
	Total	283	100.0	100.0	

296.) Hearing exam: Have you had any of the following tests or examinations in the past 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	64	22.6	22.6	22.6
	No	217	76.7	76.7	99.3
	Don't Know/Not sure	2	.7	.7	100.0
	Total	283	100.0	100.0	

297.) Dental exam: Have you had any of the following tests or examinations in the past 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	59	20.8	20.8	20.8
	No	222	78.4	78.4	99.3
	Don't Know/Not sure	2	.7	.7	100.0
	Total	283	100.0	100.0	

298.) Physical exam: Have you had any of the following tests or examinations in the past 12 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	202	71.4	71.4	71.4
	No	79	27.9	27.9	99.3
	Don't Know/Not sure	2	.7	.7	100.0
	Total	283	100.0	100.0	

299.) How many prescription medications are you currently taking?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	5	1.8	1.8	1.8
	1	11	3.9	3.9	5.7
	2	19	6.7	6.7	12.4
	3	15	5.3	5.3	17.7
	4	28	9.9	9.9	27.6
	5	37	13.1	13.1	40.6
	6	26	9.2	9.2	49.8
	7	31	11.0	11.0	60.8
	8	28	9.9	9.9	70.7
	9	11	3.9	3.9	74.6
	10	24	8.5	8.5	83.0
	11	7	2.5	2.5	85.5
	12	14	4.9	4.9	90.5
	13	6	2.1	2.1	92.6
	14	5	1.8	1.8	94.3
	15	5	1.8	1.8	96.1
	16	2	.7	.7	96.8
	20	1	.4	.4	97.2
	21	1	.4	.4	97.5
	22	1	.4	.4	97.9
	24	1	.4	.4	98.2
	28	1	.4	.4	98.6
	Don't Know/Not Sure	4	1.4	1.4	100.0
	Total	283	100.0	100.0	

300.) How many non-prescription medications are you taking on a regular basis?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	103	36.4	36.4	36.4
	1	87	30.7	30.7	67.1
	2	43	15.2	15.2	82.3
	3	20	7.1	7.1	89.4
	4	11	3.9	3.9	93.3
	5	9	3.2	3.2	96.5
	6	4	1.4	1.4	97.9
	8	2	.7	.7	98.6
	10	2	.7	.7	99.3
	Don't Know/Not Sure	2	.7	.7	100.0
	Total	283	100.0	100.0	

301.) Prescription medications: Have you recently needed any of the following, but could not afford them?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	64	22.6	22.6	22.6
	No	216	76.3	76.3	98.9
	Don't Know/Not sure	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

302.) Eyeglasses: Have you recently needed any of the following, but could not afford them?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	86	30.4	30.4	30.4
	No	194	68.6	68.6	98.9
	Don't Know/Not sure	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

303.) Hearing aids: Have you recently needed any of the following, but could not afford them?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	28	9.9	9.9	9.9
	No	252	89.0	89.0	98.9
	Don't Know/Not sure	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

304.) Dentures: Have you recently needed any of the following, but could not afford them?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	63	22.3	22.3	22.3
	No	217	76.7	76.7	98.9
	Don't Know/Not sure	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

305.) Walkers, wheelchair, or canes: Have you recently needed any of the following, but could not afford them?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	31	11.0	11.0	11.0
	No	249	88.0	88.0	98.9
	Don't Know/Not sure	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

306.) Ramps: Have you recently needed any of the following, but could not afford them?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	18	6.4	6.4	6.4
	No	262	92.6	92.6	98.9
	Don't Know/Not sure	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

307.) Do you smoke cigarettes?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	41	14.5	14.5	14.5
	No	241	85.2	85.2	99.6
	Refused	1	.4	.4	100.0
	Total	283	100.0	100.0	

308.) On average, how many alcoholic drinks do you consume in a typical week?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	none	264	93.3	93.3	93.3
	1 - 2	10	3.5	3.5	96.8
	3 or more	6	2.1	2.1	98.9
	Refused	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

309.) Heart problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	124	43.8	43.8	43.8
	No	159	56.2	56.2	100.0
	Total	283	100.0	100.0	

310.) High blood pressure: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	223	78.8	78.8	78.8
	No	60	21.2	21.2	100.0
	Total	283	100.0	100.0	

311.) Arthritis: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	219	77.4	77.4	77.4
	No	64	22.6	22.6	100.0
	Total	283	100.0	100.0	

312.) Bursitis: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	64	22.6	22.6	22.6
	No	219	77.4	77.4	100.0
	Total	283	100.0	100.0	

313.) Stroke: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	54	19.1	19.1	19.1
	No	229	80.9	80.9	100.0
	Total	283	100.0	100.0	

314.) Hardening of arteries: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	43	15.2	15.2	15.2
	No	240	84.8	84.8	100.0
	Total	283	100.0	100.0	

315.) Rheumatism: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	74	26.1	26.1	26.1
	No	209	73.9	73.9	100.0
	Total	283	100.0	100.0	

316.) Diabetes: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	98	34.6	34.6	34.6
	No	185	65.4	65.4	100.0
	Total	283	100.0	100.0	

317.) Chest pains: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	103	36.4	36.4	36.4
	No	180	63.6	63.6	100.0
	Total	283	100.0	100.0	

318.) Cancer: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	34	12.0	12.0	12.0
	No	249	88.0	88.0	100.0
	Total	283	100.0	100.0	

319.) Stomach or digestion problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	133	47.0	47.0	47.0
	No	150	53.0	53.0	100.0
	Total	283	100.0	100.0	

320.) Kidney or urinary problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	108	38.2	38.2	38.2
	No	175	61.8	61.8	100.0
	Total	283	100.0	100.0	

321.) Liver problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	18	6.4	6.4	6.4
	No	265	93.6	93.6	100.0
	Total	283	100.0	100.0	

322.) Joint problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	153	54.1	54.1	54.1
	No	130	45.9	45.9	100.0
	Total	283	100.0	100.0	

323.) Vision problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	164	58.0	58.0	58.0
	No	119	42.0	42.0	100.0
	Total	283	100.0	100.0	

324.) Hearing problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	86	30.4	30.4	30.4
	No	197	69.6	69.6	100.0
	Total	283	100.0	100.0	

325.) Trouble sleeping: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	149	52.7	52.7	52.7
	No	134	47.3	47.3	100.0
	Total	283	100.0	100.0	

326.) Shaking problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	70	24.7	24.7	24.7
	No	213	75.3	75.3	100.0
	Total	283	100.0	100.0	

327.) Mental illness: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	35	12.4	12.4	12.4
	No	248	87.6	87.6	100.0
	Total	283	100.0	100.0	

328.) Memory loss: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	115	40.6	40.6	40.6
	No	168	59.4	59.4	100.0
	Total	283	100.0	100.0	

329.) Skin problems: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	74	26.1	26.1	26.1
	No	209	73.9	73.9	100.0
	Total	283	100.0	100.0	

328.) Back pain: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	173	61.1	61.1	61.1
	No	110	38.9	38.9	100.0
	Total	283	100.0	100.0	

329.) Amputations: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	9	3.2	3.2	3.2
	No	274	96.8	96.8	100.0
	Total	283	100.0	100.0	

330.) Phlebitis: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	14	4.9	4.9	4.9
	No	269	95.1	95.1	100.0
	Total	283	100.0	100.0	

331.) Paralysis: Which of the following health conditions have you had in the past two years?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	17	6.0	6.0	6.0
	No	266	94.0	94.0	100.0
	Total	283	100.0	100.0	

332.) Which of the following best describes the type of home you live in:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Single family home	211	74.6	74.6	74.6
	Mobile home	39	13.8	13.8	88.3
	Condominium/apartment	21	7.4	7.4	95.8
	Senior independent apartment	9	3.2	3.2	98.9
	Assisted living	1	.4	.4	99.3
	Group home	1	.4	.4	99.6
	Refused	1	.4	.4	100.0
	Total	283	100.0	100.0	

333.) Do you own or rent your home?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Rent	41	14.5	15.1	15.1
	Own	220	77.7	80.9	96.0
	Neither	10	3.5	3.7	99.6
	Refused	1	.4	.4	100.0
	Total	272	96.1	100.0	
Missing		11	3.9		
Total		283	100.0		

334.) Including yourself, how many people live with you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	140	49.5	49.5	49.5
	2 - 3	132	46.6	46.6	96.1
	4 or more	10	3.5	3.5	99.6
	Refused	1	.4	.4	100.0
	Total	283	100.0	100.0	

335.) Spouse or significant other: Who lives with you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	76	26.9	26.9	26.9
	No	207	73.1	73.1	100.0
	Total	283	100.0	100.0	

336.) Children: Who lives with you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	53	18.7	18.7	18.7
	No	230	81.3	81.3	100.0
	Total	283	100.0	100.0	

337.) Relative: Who lives with you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	14	4.9	4.9	4.9
	No	269	95.1	95.1	100.0
	Total	283	100.0	100.0	

338.) Grandchildren: Who lives with you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	17	6.0	6.0	6.0
	No	266	94.0	94.0	100.0
	Total	283	100.0	100.0	

339.) Other relatives: Who lives with you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	8	2.8	2.8	2.8
	No	275	97.2	97.2	100.0
	Total	283	100.0	100.0	

340.) Unrelated Adults [Friend or Roommate]: Who lives with you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	5	1.8	1.8	1.8
	No	278	98.2	98.2	100.0
	Total	283	100.0	100.0	

341.) On a scale of 1 to 5, how satisfied are you with your current living arrangement? ONE indicates the lowest level of satisfaction and FIVE indicates the highest level of satisfaction.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	21	7.4	7.4	7.4
	2	15	5.3	5.3	12.7
	3	52	18.4	18.4	31.1
	4	66	23.3	23.3	54.4
	5	126	44.5	44.5	98.9
	Refused	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

342.) Physical Health: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	54	19.1	19.1	19.1
	2	20	7.1	7.1	26.1
	3	37	13.1	13.1	39.2
	4	34	12.0	12.0	51.2
	5	122	43.1	43.1	94.3
	Don't Know	13	4.6	4.6	98.9
	Refused	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

343.) Mental health: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	115	40.6	40.6	40.6
	2	27	9.5	9.5	50.2
	3	30	10.6	10.6	60.8
	4	31	11.0	11.0	71.7
	5	62	21.9	21.9	93.6
	Don't Know	15	5.3	5.3	98.9
	Refused	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

344.) Finding employment: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	249	88.0	88.0	88.0
	2	4	1.4	1.4	89.4
	3	3	1.1	1.1	90.5
	4	3	1.1	1.1	91.5
	5	13	4.6	4.6	96.1
	Don't Know	8	2.8	2.8	98.9
	Refused	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

345.) Retaining current employment: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	251	88.7	88.7	88.7
	2	4	1.4	1.4	90.1
	3	3	1.1	1.1	91.2
	4	2	.7	.7	91.9
	5	12	4.2	4.2	96.1
	Don't Know	8	2.8	2.8	98.9
	Refused	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

346.) Driving on your own: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	175	61.8	61.8	61.8
	2	13	4.6	4.6	66.4
	3	25	8.8	8.8	75.3
	4	17	6.0	6.0	81.3
	5	39	13.8	13.8	95.1
	Don't Know	11	3.9	3.9	98.9
	Refused	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

347.) Lack of transportation: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	143	50.5	50.5	50.5
	2	21	7.4	7.4	58.0
	3	29	10.2	10.2	68.2
	4	16	5.7	5.7	73.9
	5	59	20.8	20.8	94.7
	Don't Know	12	4.2	4.2	98.9
	Refused	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

348.) Affording basic needs [like food or rent.]: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	115	40.6	40.6	40.6
	2	22	7.8	7.8	48.4
	3	45	15.9	15.9	64.3
	4	31	11.0	11.0	75.3
	5	54	19.1	19.1	94.3
	Don't Know	13	4.6	4.6	98.9
	Refused	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

349.) Affording medications: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	120	42.4	42.4	42.4
	2	19	6.7	6.7	49.1
	3	24	8.5	8.5	57.6
	4	38	13.4	13.4	71.0
	5	65	23.0	23.0	94.0
	Don't Know	14	4.9	4.9	98.9
	Refused	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

350.) Affording health care: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	107	37.8	37.8	37.8
	2	25	8.8	8.8	46.6
	3	29	10.2	10.2	56.9
	4	30	10.6	10.6	67.5
	5	74	26.1	26.1	93.6
	Don't Know	15	5.3	5.3	98.9
	Refused	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

351.) Living independently: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	117	41.3	41.3	41.3
	2	14	4.9	4.9	46.3
	3	22	7.8	7.8	54.1
	4	32	11.3	11.3	65.4
	5	78	27.6	27.6	92.9
	Don't Know	17	6.0	6.0	98.9
	Refused	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

352.) Ability to care for others: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	152	53.7	53.7	53.7
	2	18	6.4	6.4	60.1
	3	17	6.0	6.0	66.1
	4	18	6.4	6.4	72.4
	5	59	20.8	20.8	93.3
	Don't Know	15	5.3	5.3	98.6
	Refused	4	1.4	1.4	100.0
	Total	283	100.0	100.0	

356.) Not having someone to care for you: Looking ahead over the next 5 years, please rate each of the following items. ONE indicates the LOWEST level of concern and FIVE the HIGHEST level of concern.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	128	45.2	45.2	45.2
	2	14	4.9	4.9	50.2
	3	27	9.5	9.5	59.7
	4	31	11.0	11.0	70.7
	5	68	24.0	24.0	94.7
	Don't Know	12	4.2	4.2	98.9
	Refused	3	1.1	1.1	100.0
	Total	283	100.0	100.0	

357.) 2010 HOUSEHOLD INCOME BEFORE TAXES

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 10,000	92	32.5	32.5	32.5
	Between \$10,000 and \$20,000	99	35.0	35.0	67.5
	Between \$20,000 and \$30,000	18	6.4	6.4	73.9
	Between \$30,000 and \$40,000	8	2.8	2.8	76.7
	Between \$40,000 and \$50,000	2	.7	.7	77.4
	Between \$50,000 and \$75,000	3	1.1	1.1	78.4
	Between \$75,000 and \$100,000	2	.7	.7	79.2
	Over \$150,000	1	.4	.4	79.5
	Don't Know/Not Sure	24	8.5	8.5	88.0
	Refused	34	12.0	12.0	100.0
Total		283	100.0	100.0	

358.) Earnings from Employment: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	11	3.9	4.9	4.9
	No	214	75.6	95.1	100.0
	Total	225	79.5	100.0	
Missing		58	20.5		
Total		283	100.0		

359.) State or Federal Retirement Funds: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	41	14.5	18.2	18.2
	No	184	65.0	81.8	100.0
	Total	225	79.5	100.0	
Missing		58	20.5		
Total		283	100.0		

360.) Social Security: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	202	71.4	89.8	89.8
	No	22	7.8	9.8	99.6
	Don't Know/Not sure	1	.4	.4	100.0
	Total	225	79.5	100.0	
Missing		58	20.5		
Total		283	100.0		

361.) Supplementary Security Income: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	28	9.9	12.4	12.4
	No	197	69.6	87.6	100.0
	Total	225	79.5	100.0	
Missing		58	20.5		
Total		283	100.0		

362.) Food Stamps: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	45	15.9	20.0	20.0
	No	180	63.6	80.0	100.0
	Total	225	79.5	100.0	
Missing		58	20.5		
Total		283	100.0		

363.) Home Energy Assistance: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	14	4.9	6.2	6.2
	No	211	74.6	93.8	100.0
	Total	225	79.5	100.0	
Missing		58	20.5		
Total		283	100.0		

364.) Rent Payments from Tenants: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	4	1.4	1.8	1.8
	No	221	78.1	98.2	100.0
	Total	225	79.5	100.0	
Missing		58	20.5		
Total		283	100.0		

365.) Income from Savings or Investments: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	13	4.6	5.8	5.8
	No	212	74.9	94.2	100.0
	Total	225	79.5	100.0	
Missing		58	20.5		
Total		283	100.0		

366.) Veteran's Assistance or Pension: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	18	6.4	8.0	8.0
	No	207	73.1	92.0	100.0
	Total	225	79.5	100.0	
Missing		58	20.5		
Total		283	100.0		

367.) Disability Compensation: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	30	10.6	13.3	13.3
	No	195	68.9	86.7	100.0
	Total	225	79.5	100.0	
Missing		58	20.5		
Total		283	100.0		

368.) Railroad Retirement: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	4	1.4	1.8	1.8
	No	220	77.7	97.8	99.6
	Don't Know/Not sure	1	.4	.4	100.0
	Total	225	79.5	100.0	
Missing		58	20.5		
Total		283	100.0		

369.) Unemployment Insurance: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3	1.1	1.3	1.3
	No	222	78.4	98.7	100.0
	Total	225	79.5	100.0	
Missing		58	20.5		
Total		283	100.0		

370.) Employee Pension Plan [401 K.): Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	9	3.2	4.0	4.0
	No	215	76.0	95.6	99.6
	Don't Know/Not sure	1	.4	.4	100.0
	Total	225	79.5	100.0	
Missing		58	20.5		
Total		283	100.0		

371.) Aid to Dependent Children: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	1	.4	.4	.4
	No	224	79.2	99.6	100.0
	Total	225	79.5	100.0	
Missing		58	20.5		
Total		283	100.0		

378.) Gifts from Friends/Relatives: Please tell me if you currently receive any income from following sources:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	22	7.8	9.8	9.8
	No	203	71.7	90.2	100.0
	Total	225	79.5	100.0	
Missing		58	20.5		
Total		283	100.0		

379.) Is it difficult for you to meet your basic needs with your current income?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	184	65.0	65.0	65.0
	No	90	31.8	31.8	96.8
	Don't Know/Not sure	3	1.1	1.1	97.9
	Refused	6	2.1	2.1	100.0
	Total	283	100.0	100.0	

380.) In what year were you born?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1915	1	.4	.4	.4
	1916	1	.4	.4	.7
	1917	2	.7	.7	1.4
	1918	1	.4	.4	1.8
	1919	2	.7	.7	2.5
	1920	6	2.1	2.1	4.6
	1921	3	1.1	1.1	5.7
	1922	8	2.8	2.8	8.5
	1923	3	1.1	1.1	9.5
	1924	5	1.8	1.8	11.3
	1925	7	2.5	2.5	13.8
	1926	7	2.5	2.5	16.3
	1927	4	1.4	1.4	17.7
	1928	9	3.2	3.2	20.8
	1929	6	2.1	2.1	23.0
	1930	11	3.9	3.9	26.9
	1931	8	2.8	2.8	29.7
	1932	7	2.5	2.5	32.2
	1933	8	2.8	2.8	35.0
	1934	9	3.2	3.2	38.2
	1935	7	2.5	2.5	40.6
	1936	15	5.3	5.3	45.9
	1937	8	2.8	2.8	48.8
	1938	12	4.2	4.2	53.0
	1939	16	5.7	5.7	58.7
	1940	9	3.2	3.2	61.8
	1941	10	3.5	3.5	65.4
	1942	11	3.9	3.9	69.3
	1943	6	2.1	2.1	71.4
	1944	5	1.8	1.8	73.1
	1945	9	3.2	3.2	76.3
	1946	6	2.1	2.1	78.4

380 cont.) In what year were you born?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1947	11	3.9	3.9	82.3
	1948	10	3.5	3.5	85.9
	1949	7	2.5	2.5	88.3
	1950	4	1.4	1.4	89.8
	1951	4	1.4	1.4	91.2
	1952	3	1.1	1.1	92.2
	1953	2	.7	.7	92.9
	1954	3	1.1	1.1	94.0
	1955	2	.7	.7	94.7
	1956	2	.7	.7	95.4
	1957	1	.4	.4	95.8
	1958	1	.4	.4	96.1
	1960	1	.4	.4	96.5
	1961	1	.4	.4	96.8
	1964	1	.4	.4	97.2
	Missing	8	2.8	2.8	100.0
	Total	283	100.0	100.0	

381.) Are you of Hispanic or Latino ethnicity?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	2	.7	.7	.7
	No	276	97.5	97.5	98.2
	Refused	5	1.8	1.8	100.0
	Total	283	100.0	100.0	

382.) What is your race or ethnicity? Would you say...

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	White	170	60.1	60.1	60.1
	African-American	104	36.7	36.7	96.8
	Asian or Pacific Islander	1	.4	.4	97.2
	American Indian or Alaska Native?	1	.4	.4	97.5
	Refused	7	2.5	2.5	100.0
	Total	283	100.0	100.0	

383.) What is the highest level of education you have completed?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than High School	78	27.6	27.6	27.6
	High School Diploma	97	34.3	34.3	61.8
	Some College (No Degree)	47	16.6	16.6	78.4
	Associate's or Technical Degree	26	9.2	9.2	87.6
	Bachelor's Degree	10	3.5	3.5	91.2
	Master's Degree	10	3.5	3.5	94.7
	Doctoral Degree	1	.4	.4	95.1
	Professional Degree (medical, vet, dental, law)	1	.4	.4	95.4
	Don't Know/Not Sure	5	1.8	1.8	97.2
	Refused	8	2.8	2.8	100.0
	Total	283	100.0	100.0	

384.) What is your marital status?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Single (Never Married)	24	8.5	8.5	8.5
	Married	74	26.1	26.1	34.6
	Divorced	41	14.5	14.5	49.1
	Separated	10	3.5	3.5	52.7
	Widowed	127	44.9	44.9	97.5
	Co-habiting	2	.7	.7	98.2
	Refused	5	1.8	1.8	100.0
	Total	283	100.0	100.0	

385.) Which of the following best describes your current employment status?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Working full-time	2	.7	.7	.7
	Working part-time	4	1.4	1.4	2.1
	Unemployed, but looking for work	3	1.1	1.1	3.2
	Unemployed, not looking for work	23	8.1	8.1	11.3
	Retired	206	72.8	72.8	84.1
	Refused	4	1.4	1.4	85.5
	Unable to work	41	14.5	14.5	100.0
	Total	283	100.0	100.0	

386.) Are you a veteran of the U.S. armed forces [either Active, National Guard, or Reserves.]?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	29	10.2	10.2	10.2
	No	250	88.3	88.3	98.6
	Refused	4	1.4	1.4	100.0
	Total	283	100.0	100.0	

387.) Are you a Registered Voter?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	256	90.5	90.5	90.5
	No	22	7.8	7.8	98.2
	Don't Know/Not sure	1	.4	.4	98.6
	Refused	4	1.4	1.4	100.0
	Total	283	100.0	100.0	

388.) Did you vote in the most recent presidential election?

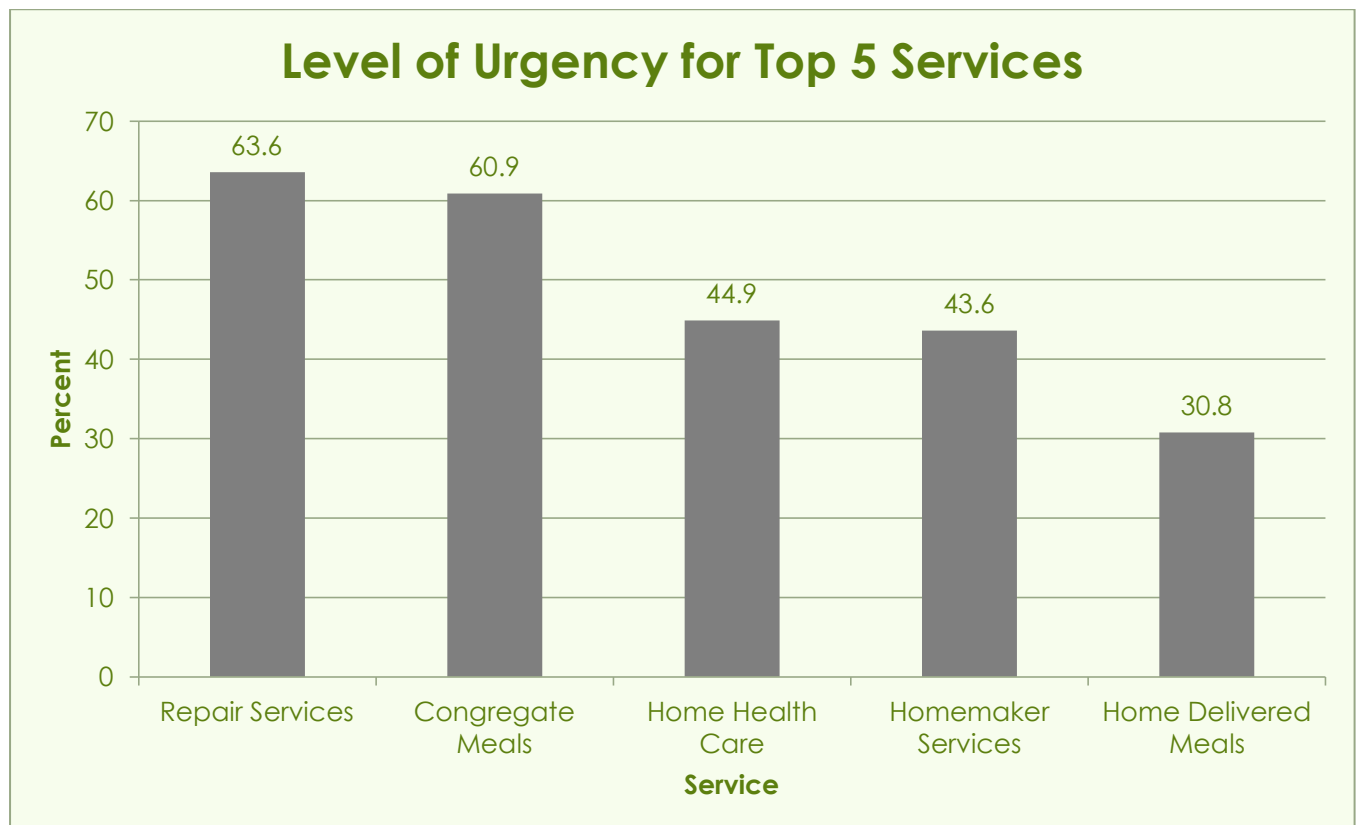
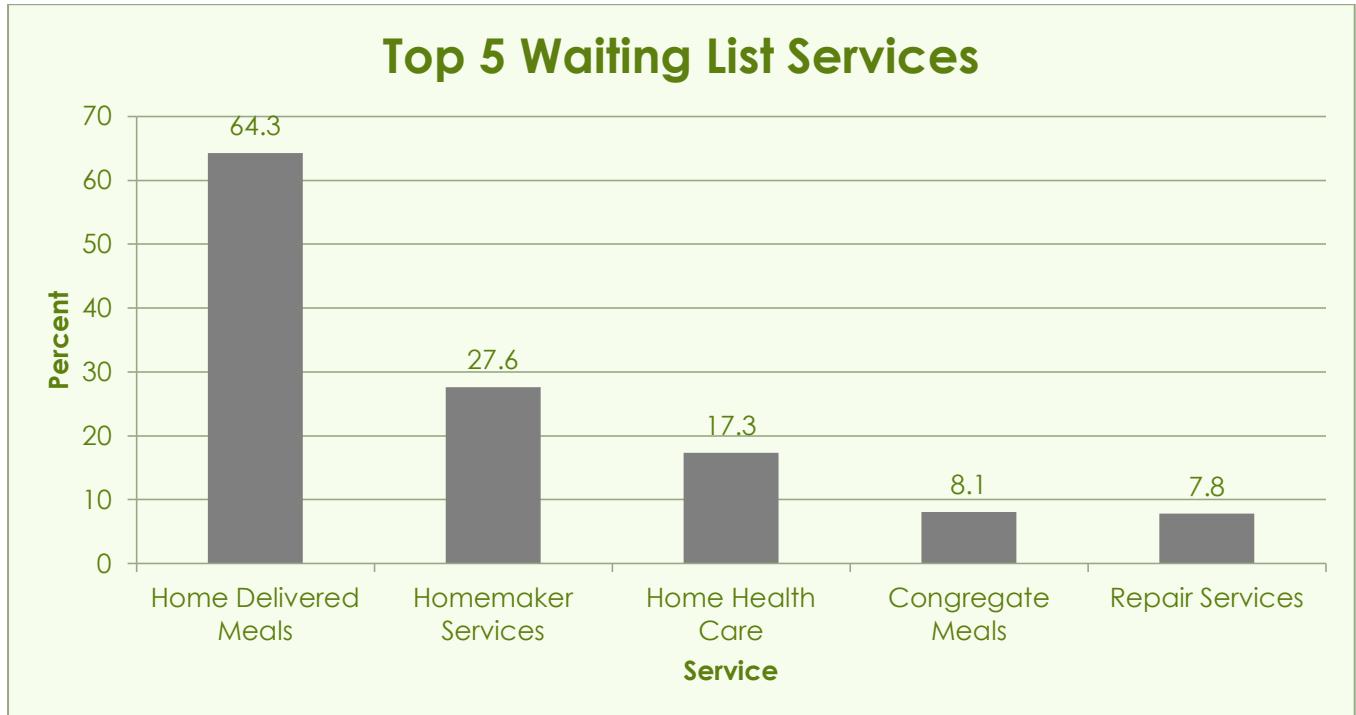
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	201	71.0	78.5	78.5
	No	50	17.7	19.5	98.0
	Don't Know/Not sure	4	1.4	1.6	99.6
	Refused	1	.4	.4	100.0
	Total	256	90.5	100.0	
Missing		27	9.5		
Total		283	100.0		

399.) GENDER

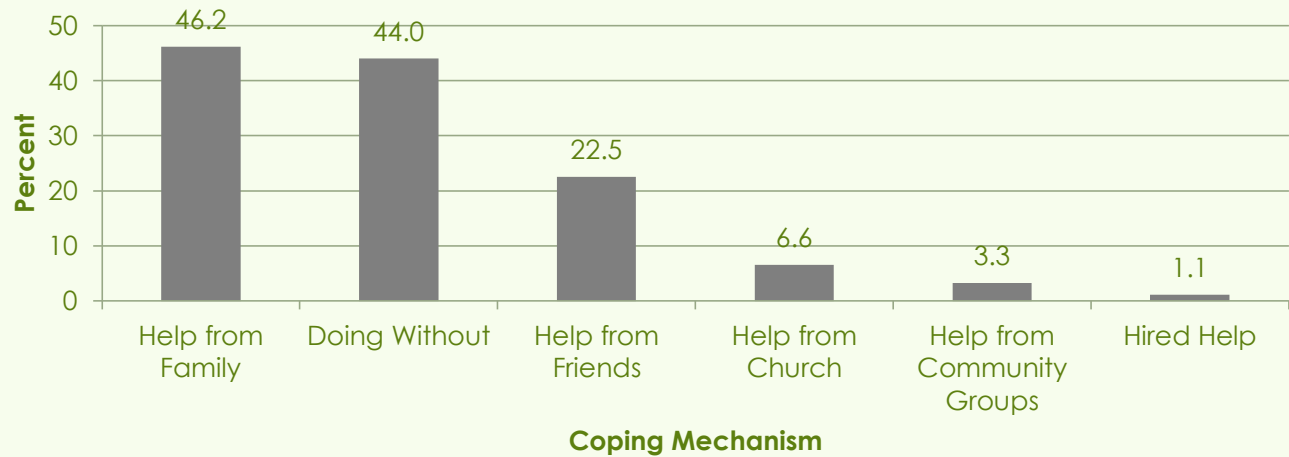
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Male	50	17.7	17.7	17.7
	Female	229	80.9	80.9	98.6
	Refused	4	1.4	1.4	100.0
	Total	283	100.0	100.0	

WAITING LIST SURVEY GRAPHS

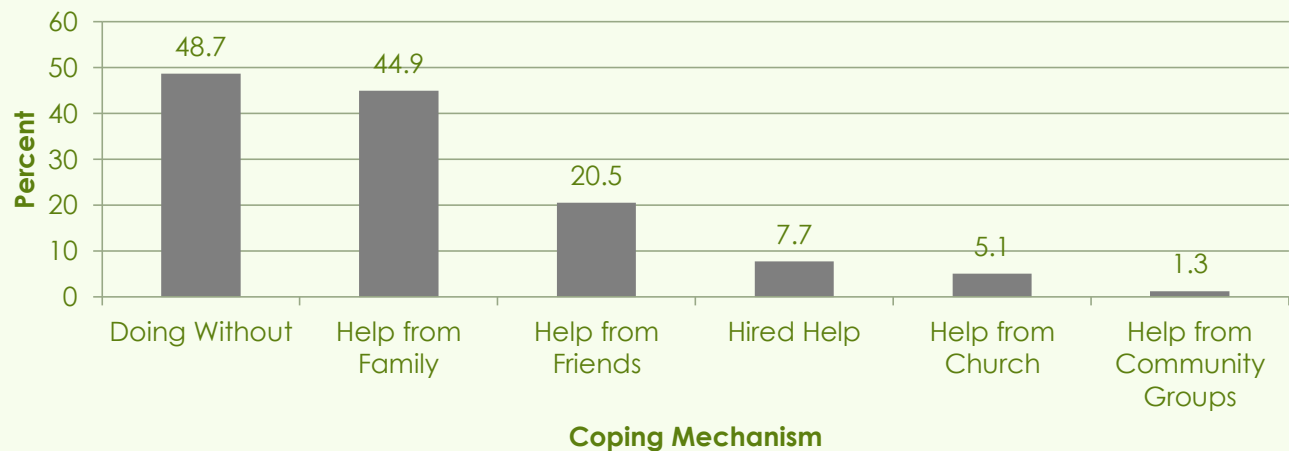
I. SERVICE PROFILE



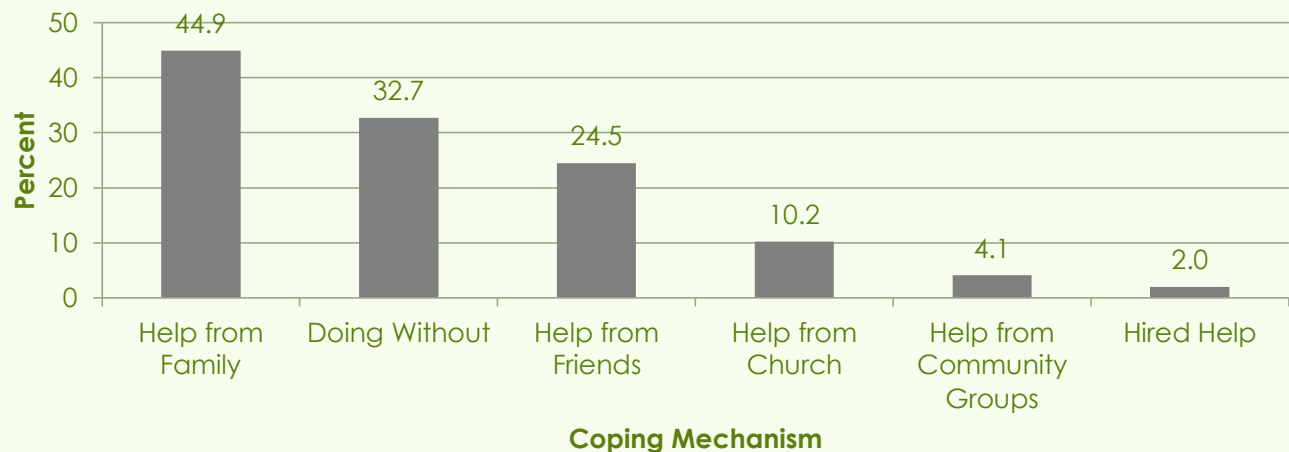
Coping Mechanisms: Home Delivered Meals



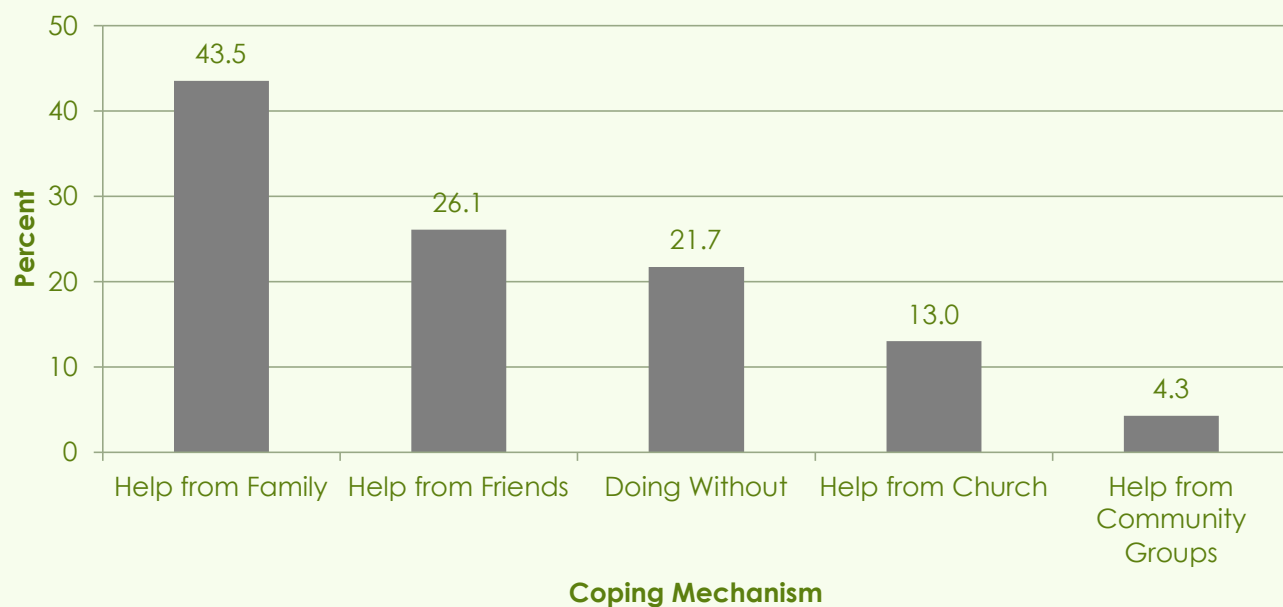
Coping Mechanisms: Homemaker Services



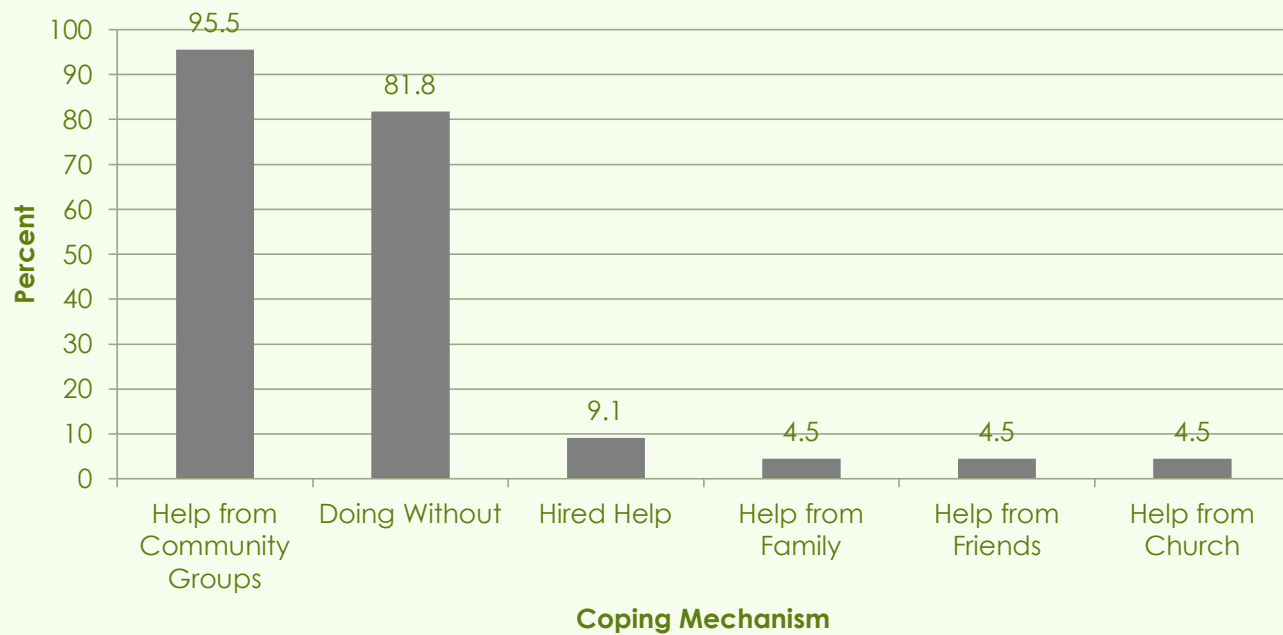
Coping Mechanisms: Home Health Care



Coping Mechanisms: Congregate Meals

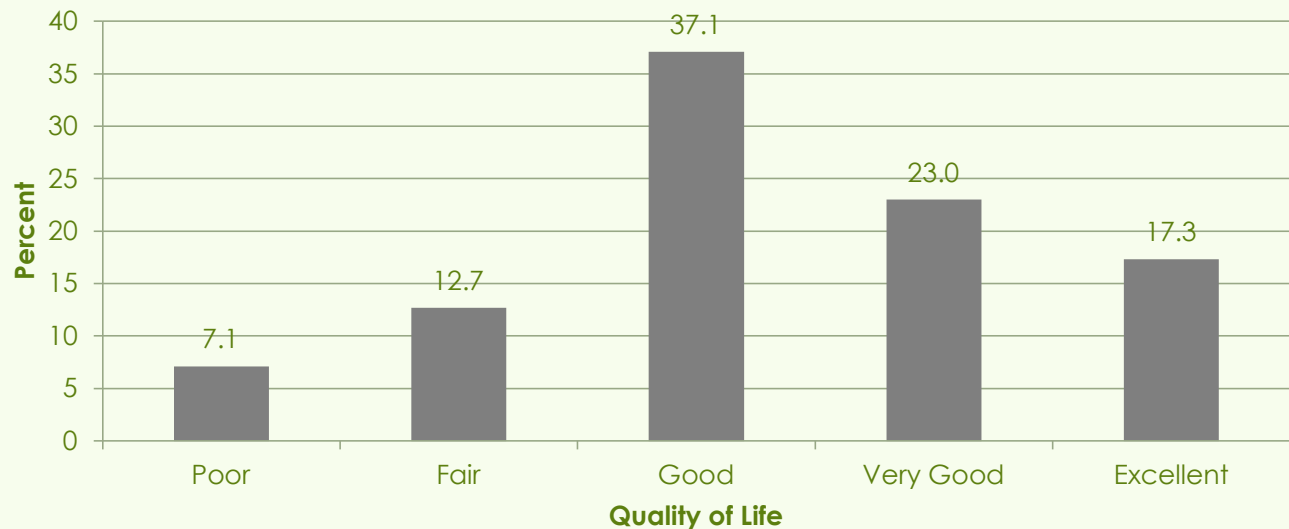


Coping Mechanisms: Repair Services



II. QUALITY OF LIFE AND LIFESTYLE

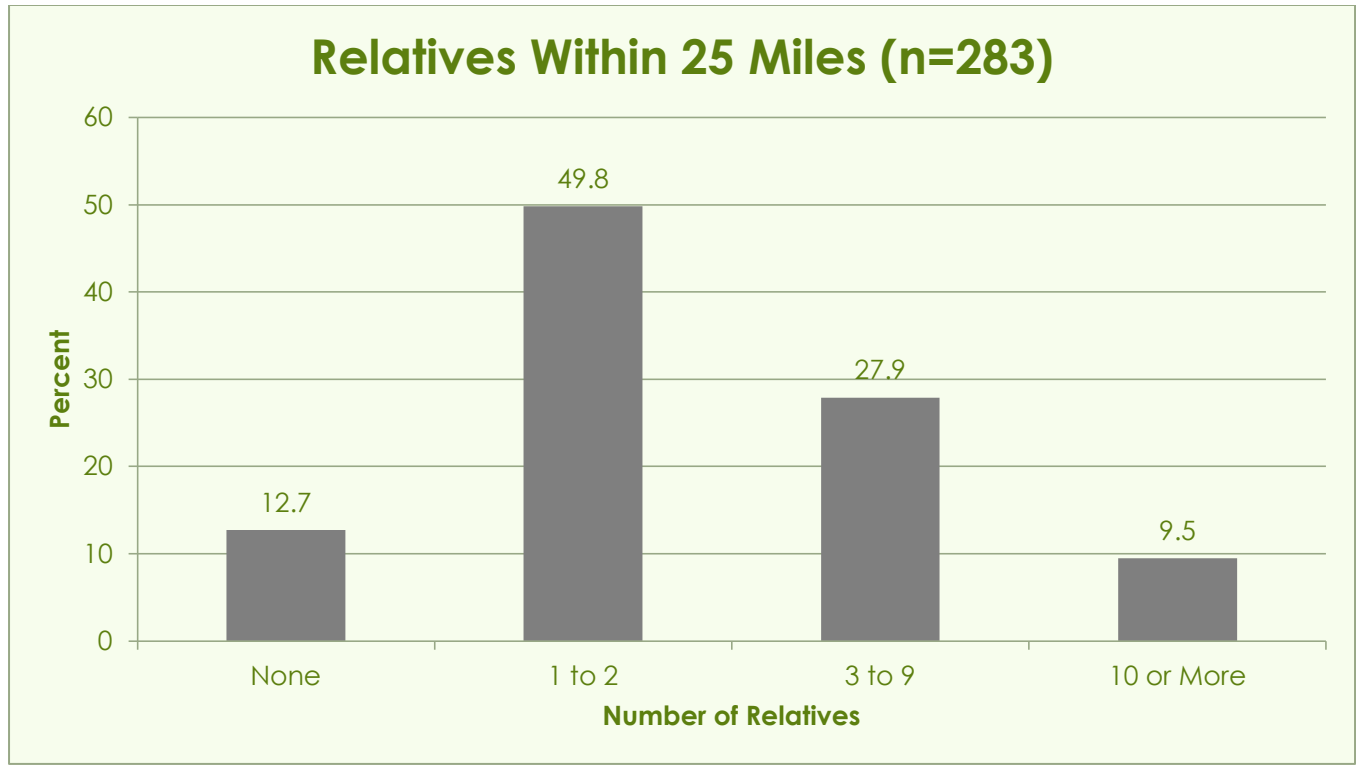
Quality of Life Scores: Waiting List Survey (n=283)



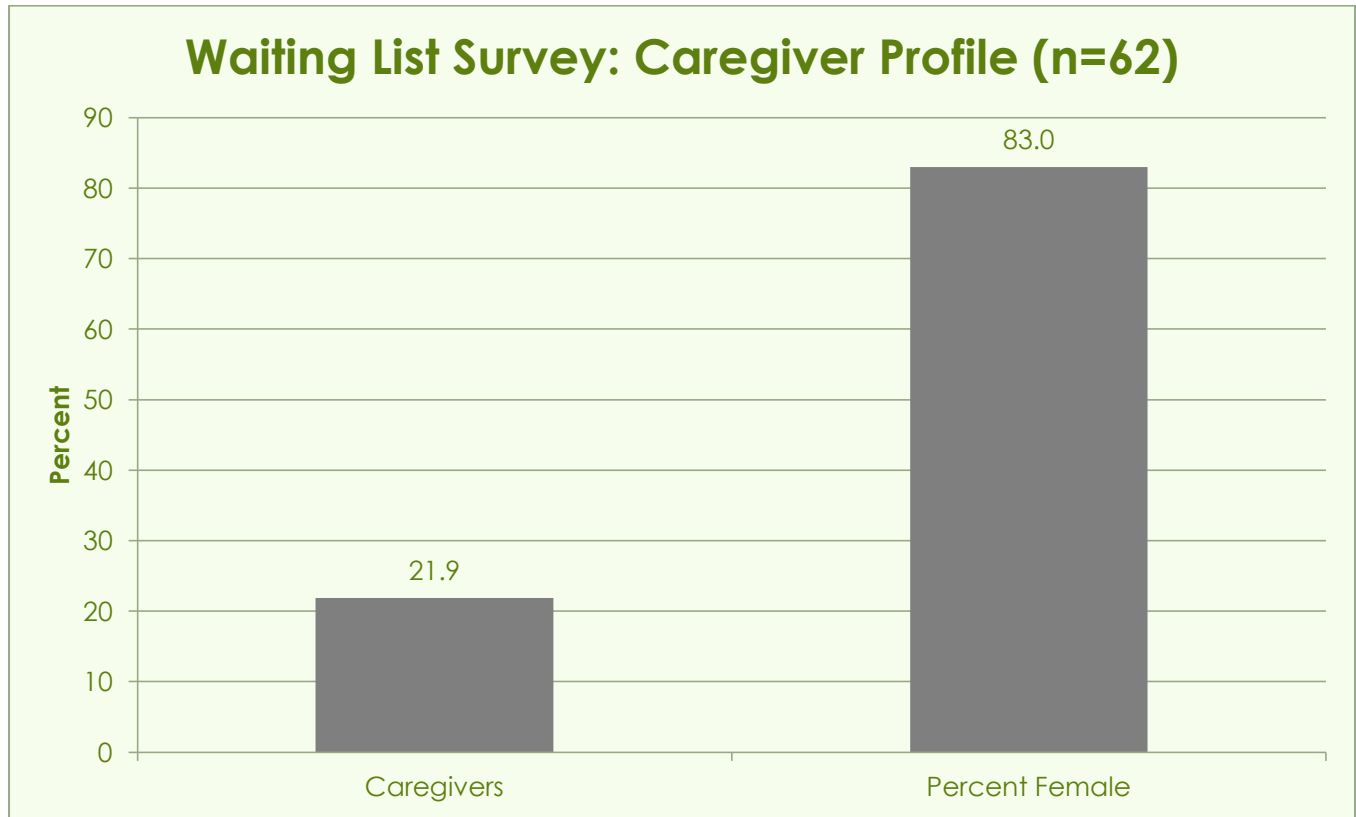
Quality of Life Indicators: Waiting List Survey (n=283)



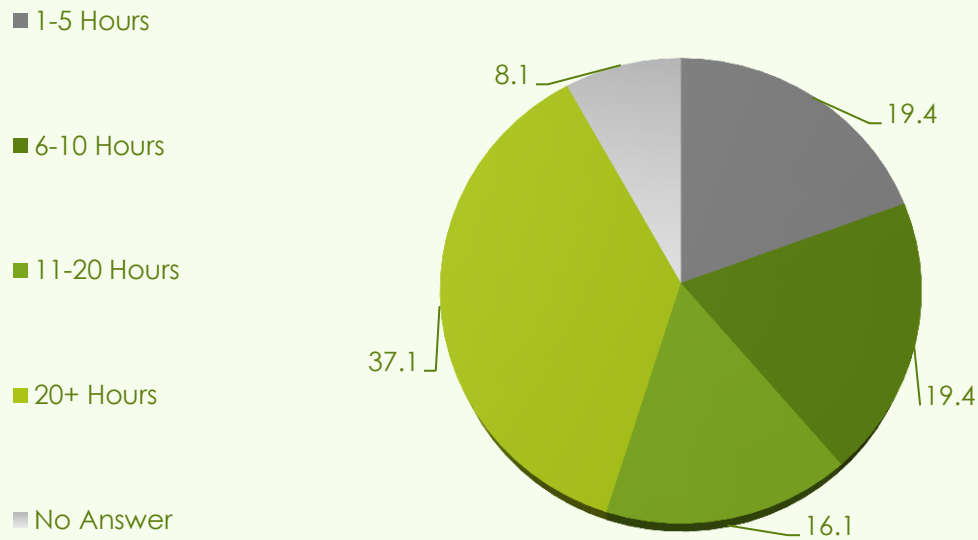
III. FAMILY AND SOCIAL SUPPORT



IV. CAREGIVING

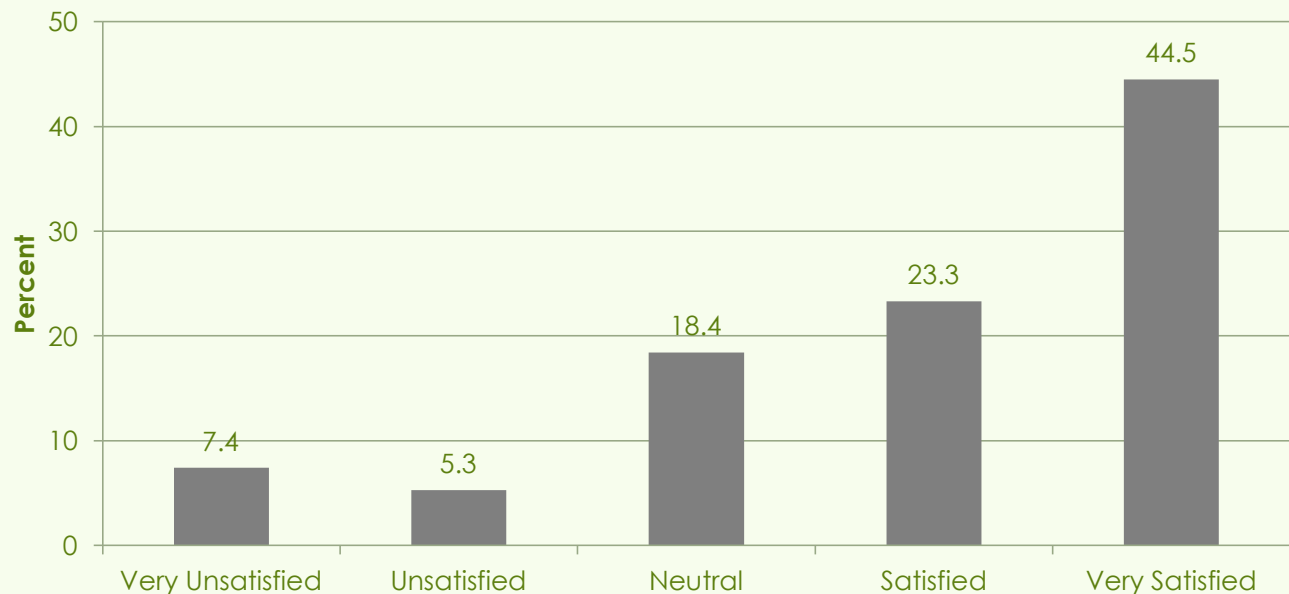


Waiting List Survey: Hours per Week Spent Providing Care (n=62)

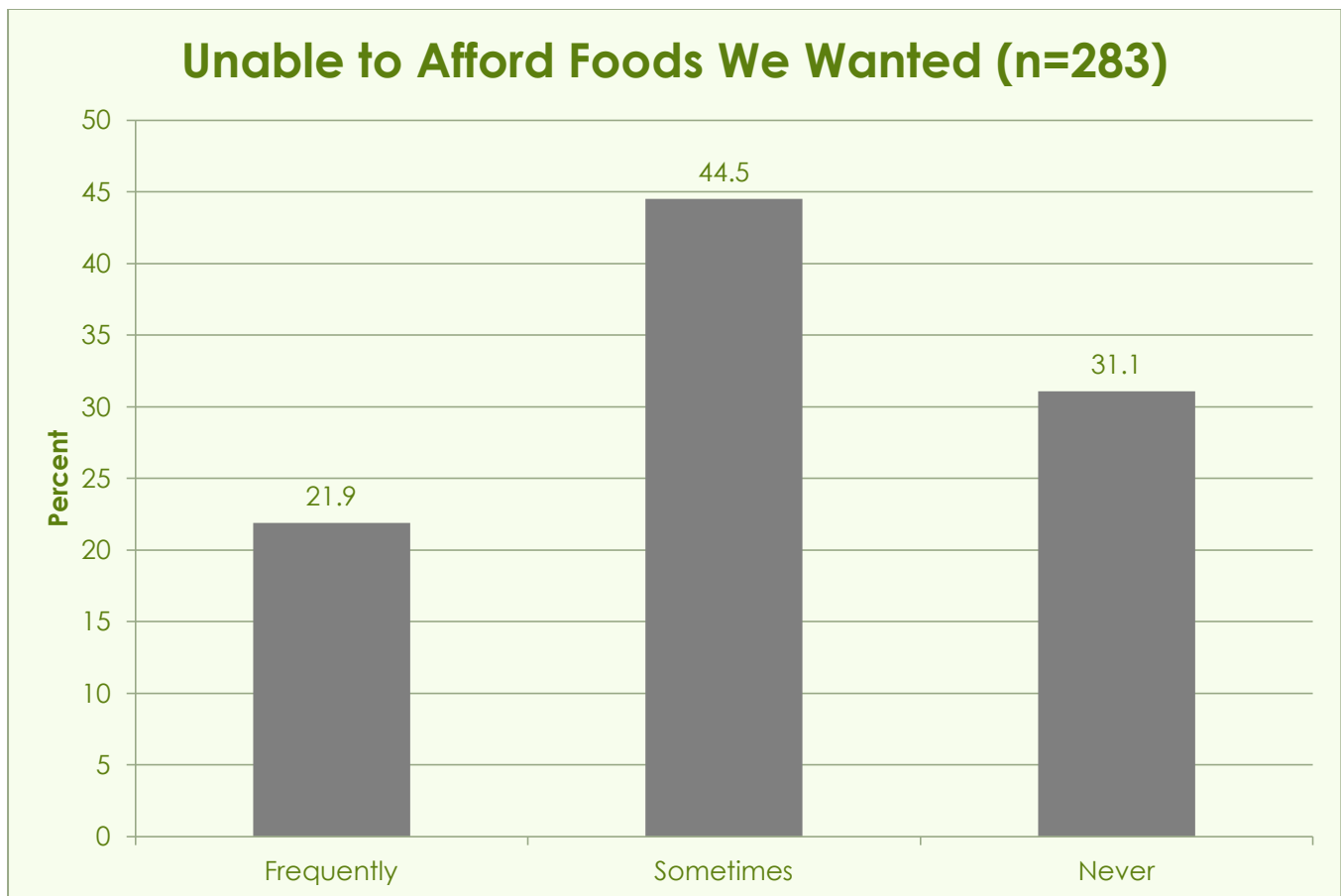
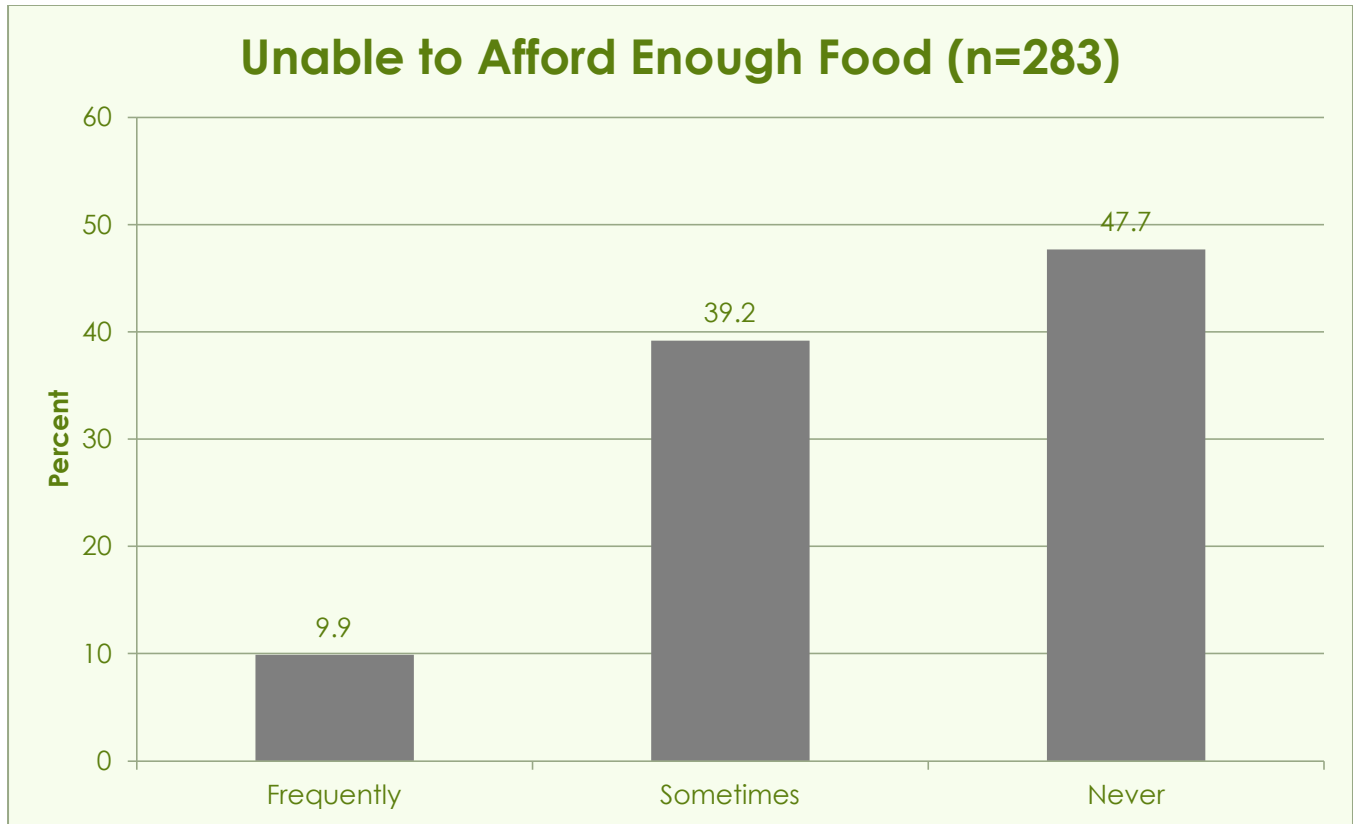


V. LIVING ARRANGEMENTS

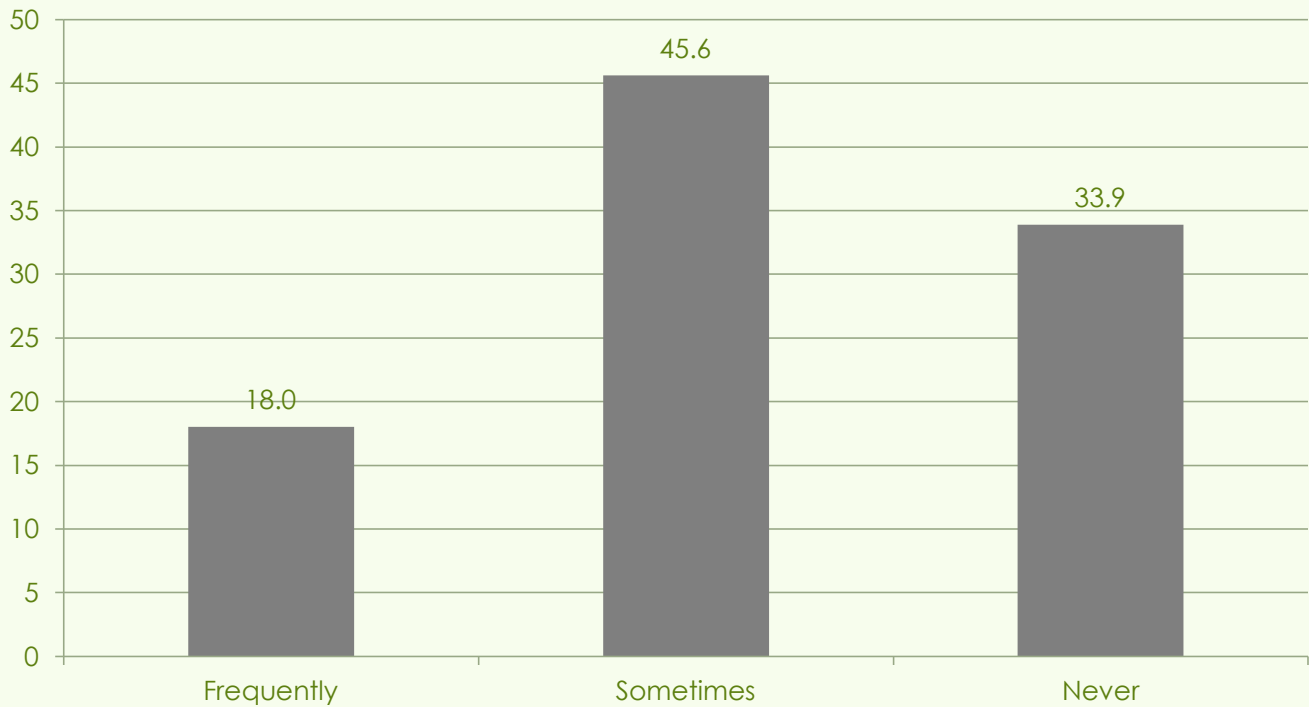
Living Arrangement Satisfaction Scores (n=283)



VI. DIET AND FOOD SECURITY

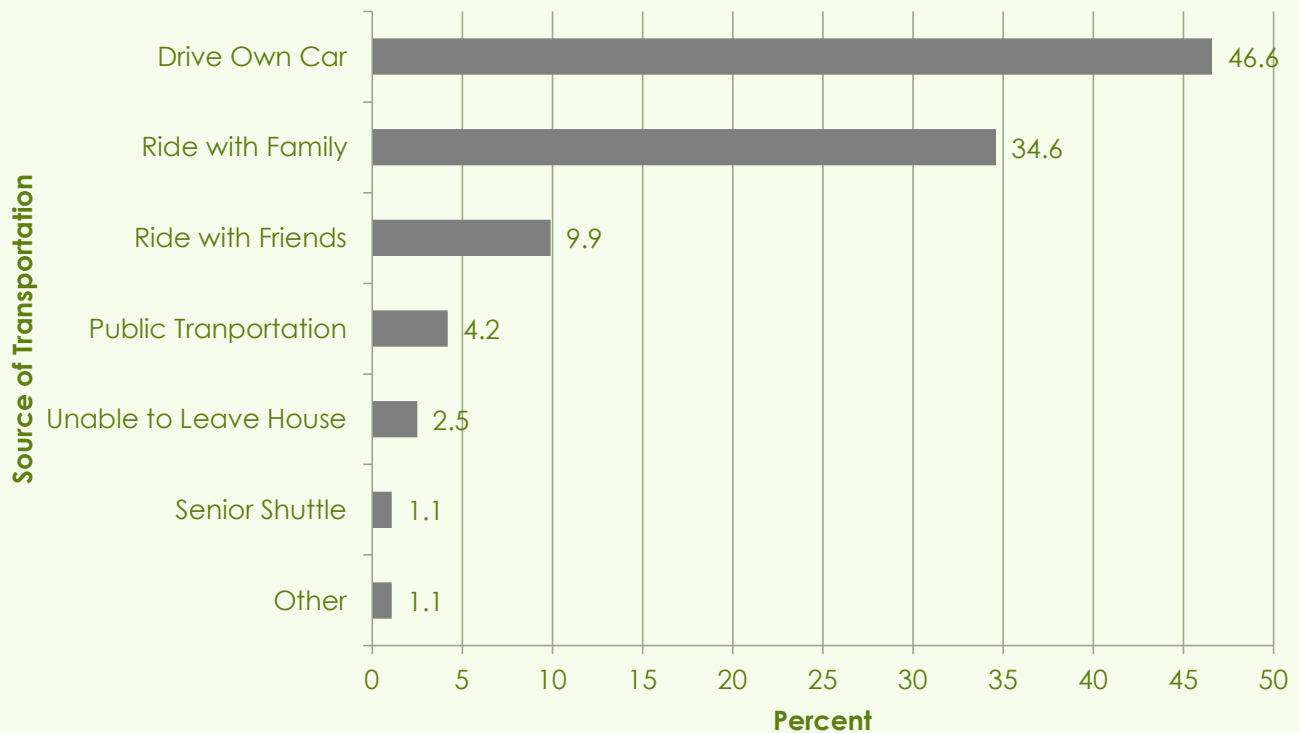


Unable to Afford Healthier Meals (n=283)

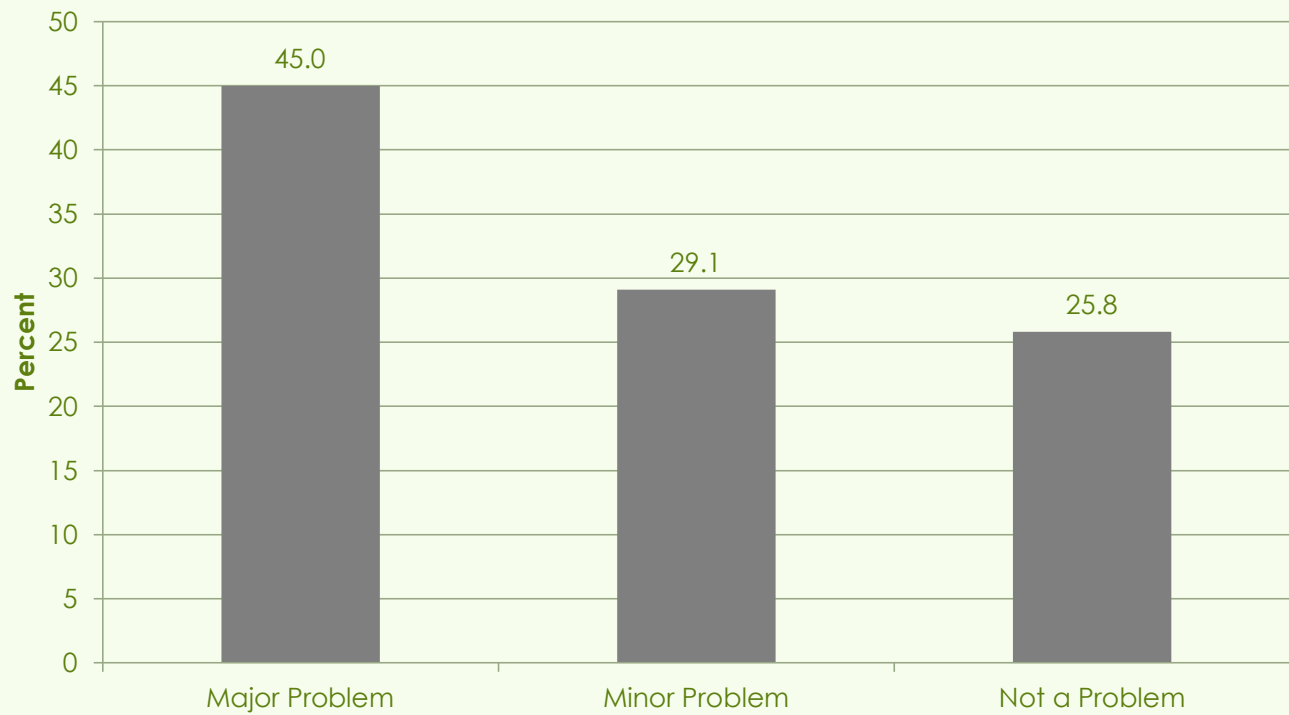


VII. TRANSPORTATION

Primary Source of Transportation (n=283)



Severity of Transportation Problems (n=132)

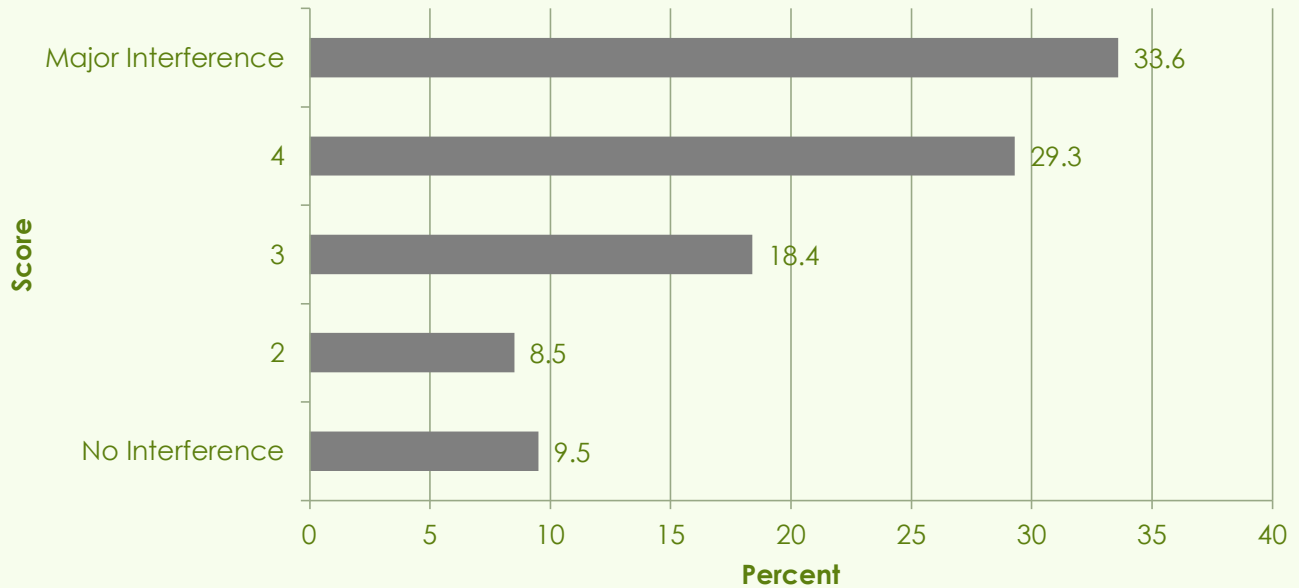


VIII. HEALTH STATUS

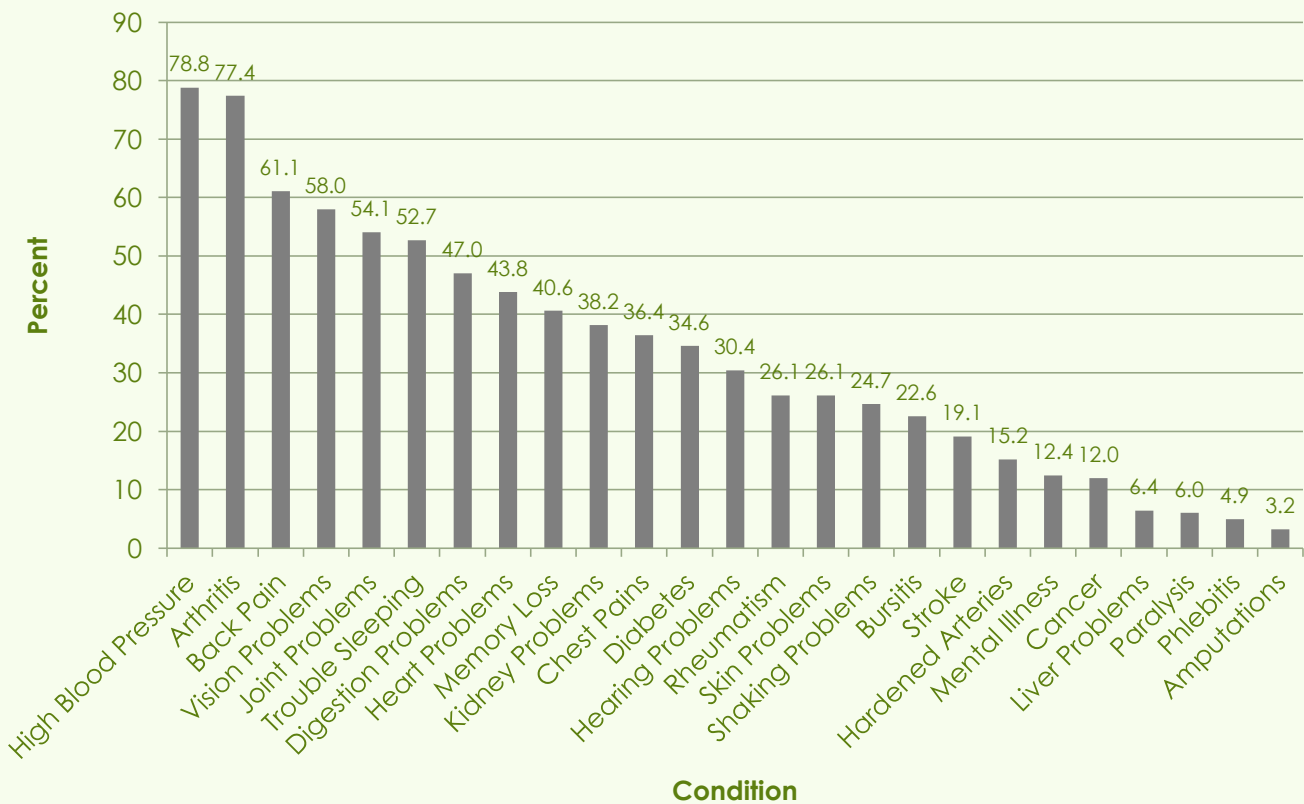
Waiting List Survey: Self-Reported Health Scores (n=283)



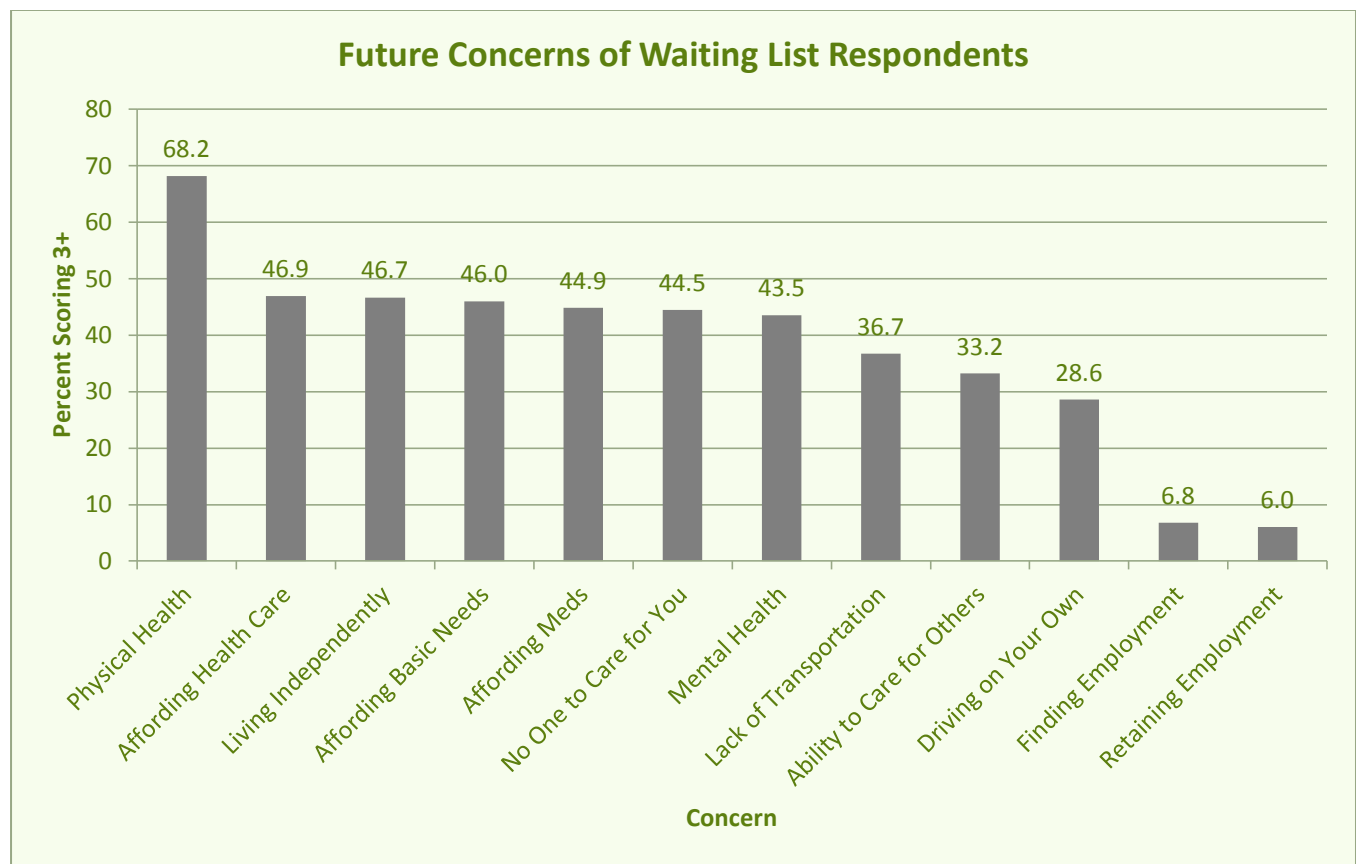
Physical Health Interfering with Daily Activities (n=283)



Waiting List Survey: Health Conditions



IX. FUTURE CONCERNS



FOCUS GROUP DOCUMENTS

Thank you for participating in today's focus group session. This focus group is part of a research project being conducted by the National Strategic Planning & Analysis Research Center at Mississippi State University on behalf of the Mississippi Department of Human Services that is looking at service provider perspectives on aging services. Today's focus group session will be conducted with the use of computer assisted focus group technology. We will put questions on the screen and you will submit information via a web interface on your computer. This technology is specifically designed to allow you to anonymously interact with the other participants as you respond to the focus group questions. Everything you do within the system will be anonymous. With this technology, there is no way to track any of your answers or the frequency of responses. Please remember that your participation is voluntary and you can choose not to answer any or all questions at any time and without anybody else knowing. Are there any questions before we get started with a little practice session?

SERVICE DELIVERY METHOD

What are your measures of success?

What are the strengths of DAAS in terms of service delivery?

What are the challenges faced in service delivery?

What steps need to be taken to improve the lives of the state's aging population?

If you could request anything from the Administration on Aging to improve the operations of your AAA, what would it be? Why?

If you could request anything from DAAS to improve the operations of your AAA, what would it be? Why?

How does your AAA utilize volunteers?

AAA NEEDS ASSESSMENT

What strategies has your AAA developed to determine the needs of your clients?

Are there services that are not currently provided in your area that you feel your clients could benefit from?

Are there services that are currently provided in your area that you feel your clients are more suited to receive from other sources?

CAPACITY

In your opinion, what specific challenges will be faced with the increase in the elderly population due to the aging of the baby boomer population? How will it affect the system and the state?

What steps need to be taken to increase preparedness?

Currently, does the system have the capacity to serve more clients?

Why do you think 70 percent of Mississippians aged 55 and older are unaware of their AAA?

ORGANIZATIONAL CHALLENGES

From the list below, please rank what you consider to be the most in need of improvement.
(Rank, Comment on Strengths/Weaknesses, Solutions for Improvement for top choices)

- 1) Recruiting and retaining quality staff
- 2) Meeting the cultural needs of a diverse population
- 3) DAAS's ability to increase access to services (income, transportation limitations, etc.)
- 4) Insufficient funding for your program/services
- 5) Regulatory barriers inhibit your ability to provide services
- 6) Communication among service providers

TRAINING

Please describe your training (on and off the job) as it relates to caring for older adults.

Are there any areas of your job where you feel you are under prepared?

What training would be beneficial to your daily work?

What is the best way to provide training?

As our population continues to age, it will also become more diverse .

- How can providers become more sensitive to the wide variety of languages, cultures, and health practices among older adults?

What training opportunities are you aware of?

Due to the increase in the number of aging Mississippians, potential clients themselves will need more training to continue to live independently.

- What do clients need to learn to continue to live independently? (For Example Self-management skills, financial, nutrition)
- What is the best way to provide clients with training?

Due to the increase in the number of aging Mississippians, caregivers of clients-informal providers of care and services like family, friends, other sources of support- will need more training. What training would they benefit from?

- What do caregivers need to learn?
- What is the best way to provide caregivers with training?

NEW MODELS OF CARE

Other states have successfully used client-centered care teams.

What would be the benefits of using client-centered care teams to improve service delivery in Mississippi?

- What do you see as possible challenges?

Other states have successfully used technological advances to improve service delivery. For example, electronic health records and remote monitoring can improve communication among providers and patients.

- What role does technology play in your typical work day?
- What technologies could be used to improve service delivery?

Would expanding the role of hospice provide a good solution to the high public cost of serving the aging population? Why?



NATIONAL STRATEGIC PLANNING & ANALYSIS RESEARCH CENTER

MISSISSIPPI STATE UNIVERSITY

Attachment N



STATE PLAN ON AGING FFY 2019-2022

**Mississippi Department of Human Services
Division of Aging and Adult Services**

**Phil Bryant
Governor of Mississippi**

Contact Information

Mississippi Department of Human Services
Division of Aging and Adult Service
200 South Lamar Street
Jackson, MS 39201
601-359-4929

Adult Protective Services
24-Hour Hotline
844-437-6282

Mississippi Access to Care
State Health Insurance Assistance Program
844-822-4MAC (4622)

AAA	PHONE / WEBSITE	SERVING COUNTIES
CENTRAL MS AAA P.O. BOX 4935 JACKSON, MS 39296	601-981-1516 888-995-9925	Copiah, Hinds, Madison, Rankin, Simpson, Warren, Yazoo
EAST CENTRAL AAA P.O. BOX 499 NEWTON, MS 39345	601-683-2401 800-264-2007	Clarke, Jasper, Kemper, Lauderdale, Leake, Neshoba, Newton, Scott, Smith
GOLDEN TRIANGLE AAA P.O. BOX 828 STARKVILLE, MS 39760	662-324-4650 662-332-2636 888-324-9000	Choctaw, Clay, Lowndes, Noxubee, Oktibbeha, Webster, Winston
NORTH CENTRAL AAA 28 INDUSTRIAL PARK BLVD WINONA, MS 38967	662-283-2675 662-283-2771 888-427-0714	Attala, Carroll, Grenada, Holmes, Leflore, Montgomery, Yalobusha
NORTH DELTA AAA P.O. BOX 1488 BATESVILLE, MS 38601	662-561-4100 800-844-2433	Coahoma, Desoto, Panola, Quitman, Tallahatchie, Tate, Tunica
NORTHEAST MS AAA P.O. BOX 600 BONNEVILLE, MS 38829	662-728-7038 800-745-6961	Alcorn, Benton, Marshall, Prentiss, Tippah, Tishomingo
SOUTH DELTA AAA P.O. BOX 1776 GREENVILLE, MS 38702	662-378-3831 800-898-3055	Bolivar, Humphreys, Issaquena, Sharkey, Sunflower, Washington
SOUTHERN MS AAA 9229 HIGHWAY 49 GULFPORT, MS 39503	228-868-2326 800-444-8014	Covington, Forrest, George, Greene, Hancock, Harrison, Jackson, Jefferson Davis, Jones, Lamar, Marion, Pearl River, Perry, Stone, Wayne
MS AAA 100 SOUTH WALL STREET NATCHEZ, MS 39120	601-446-6044 800-338-2049	Adams, Amite, Claiborne, Franklin, Jefferson, Lawrence, Lincoln, Pike, Walthall, Wilkinson
THREE RIVERS AAA P.O. BOX 690 PONTOTOC, MS 38663	662-489-2415 662-489-6911 877-489-6911	Calhoun, Chickasaw, Itawamba, Lafayette, Lee, Monroe, Pontotoc, Union

DAAS Mission

Assist aging and vulnerable adults, their families, and caregivers in achieving healthy, safe, and independent lifestyles, through advocacy, protection, education, and stewardship of public resources.

DAAS Vision

Advancing the safe, healthy, and independent lifestyle of vulnerable and aging Mississippians.

DAAS Goals

Facilitate the provision of social supports, services, and education to promote self-reliance in Mississippi's aging community and provide support to their family and caregivers.

⋮

Advocate for the rights of aging and vulnerable Mississippians in accordance with the Mississippi Vulnerable Persons Act to help decrease incidences of abuse, neglect, and exploitation.

⋮

Empower more Mississippians to live with dignity by promoting resident rights, advocating for those who cannot help themselves, and educating families and communities of those rights.

⋮

Provide advanced leadership to promote program effectiveness and financial management.


Verification of Intent

The State Plan on Aging is hereby submitted for the State of Mississippi for the period October 1, 2018, through September 30, 2022. This Plan includes all assurances and policy to be conducted by the Mississippi Department of Human Services, Division of Aging and Adult Services, under the provisions of the Older Americans Act of 1965, as amended, during the period identified. The Division of Aging and Adult Services has been given the authority to develop and administer the State Plan on Aging in accordance with all requirements of the Act, and is primarily responsible for the coordination of all state activities related to the purpose of the Act, i.e., to serve as an effective and visible advocate for the elderly by reviewing and commenting upon all State Plans, budgets, and policies which affect the elderly, to provide technical assistance to any agency, organization, association, or individual representing the needs of the elderly, and to develop comprehensive and coordinated systems for the delivery of supportive services.


This Plan is hereby approved by the Governor and constitutes authorization to proceed with activities under the Plan upon approval by the Assistant Secretary for Aging.

This State Plan on Aging hereby submitted has been developed in accordance with all Federal statutory and regulatory requirements and the mandates of the Older Americans Act of 1965, as amended.

9/20/2018
Date

DocuSigned by:

1A03915EBA03461...
Mark Williamson, Interim Director, State Unit on Aging
Division of Aging and Adult Services
Mississippi Department of Human Services

9/20/2018
Date

DocuSigned by:

6FCAB0F64E18497...
Jacob Black, Deputy Executive Director of Programs
Mississippi Department of Human Services

9/20/2018
Date

DocuSigned by:

69BA29F6A4074D1...
John Davis, Executive Director
Mississippi Department of Human Services

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Executive Summary

The Mississippi Department of Human Services is dedicated to serving others while providing a wide range of public assistance programs, social services and support for children, low-income individuals, and families. The agency supports the state legislature's vision of a lean and effective Mississippi State Government that empowers its people to live healthy, productive lives through the provision of quality, appropriate services and strategic investment in the state's human capital.

The Mississippi Department of Human Services, Division of Aging and Adult Services is the Mississippi State Unit on Aging designated by the office of the governor to receive and administer federal funds allocated through the Older Americans Act of 1965, as amended 2016 (OAA). The OAA is administered through the Administration for Community Living under the direction of the Assistant Secretary for Aging.

DAAS core programs, authorized under the OAA, alongside other programs administered by the division and its parent agency, help provide Mississippi's aging and vulnerable adult community with the services and supports necessary to remain in their homes and communities for as long as possible. The programs empower individuals, families, and caregivers to live healthy, independent lifestyles while educating citizen stakeholders on their rights and available options when living either independently or in a long-term care facility.

DAAS and its provider partners are dedicated to providing services and supports to all older adults while paying special attention to those individuals and their caregivers who express the greatest social and economic needs. These needs are defined in Section 305(a)(2)(E) of the OAA as being "low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas."

Ten Area Agencies on Aging (AAAs) have been designated for the purpose of carrying out the responsibilities of federally funded aging programs. The AAAs are geographically located within the ten state-designated planning and development districts and act as regional planning and services agencies for the state's OAA funding. These local agencies are responsible for establishing contracts with local providers, ensuring adherence to OAA service standards, and communicating with the state unit on aging the needs of the local aging populations. Funds are allocated through an Intrastate Funding Formula (IFF) developed and agreed upon by the AAAs, DAAS, and MDHS, and approved by ACL.

Each year, DAAS participates in a series of public hearings hosted with the ten AAAs to discuss the future directions of the division, the respective area agency, and the programs provided within. Invitation to these hearings are publicly advertised by region. Comments regarding area and state plans are solicited by attendees and are taken into consideration when developing future strategies.

The Mississippi Department of Human Services designed a multi-generational approach to combating the issues of poverty and associated barriers within the state. The approach, known **gen+**, identifies four key components: education, economic supports through workforce development, health and well-being, and social capital. MDHS recognizes the important role older individuals play in supporting the growth and development of younger generations as grandparents, neighbors, and staples of the community. DAAS is committed to this inner-agency initiative and seeks to foster creative, innovative, and lasting solutions to serving the aging community.

DAAS believes that participation in the **gen+** approach will provide the division and its partners with additional resources to aid in identifying individuals with a need for aging services. Statewide recognition of this approach has the potential to generate partnership opportunities for the division and help provide a greater listing of resources for aging citizens. The division is proactively working with key leaders in the **gen+** initiative to develop sustainable integration of the approach into the administrative function of DAAS programs.

This state plan was compiled with the input of DAAS staff and community and service provider stakeholders. The goals, objectives, and strategic directions of this plan have been thoughtfully constructed as guidance for advancing Mississippi's efforts to see individuals living healthy, independent lifestyles.

DAAS's Mission

Assist aging and vulnerable adults, their families, and caregivers in achieving healthy, safe, and independent lifestyles, through advocacy, protection, education, and stewardship of public resources.

DAAS's Vision

Advancing the safe, healthy, and independent lifestyle of vulnerable and aging Mississippians.

DAAS's Goals

Facilitate the provision of social supports, services, and education to promote self-reliance in Mississippi's aging community and provide support to their family and caregivers.

⋮

Advocate for the rights of aging and vulnerable Mississippians in accordance with the Mississippi Vulnerable Persons Act to help decrease incidences of abuse, neglect, and exploitation.

⋮

Empower more Mississippians to live with dignity by promoting resident rights, advocating for those who cannot help themselves, and educating families and communities of those rights.

⋮

Provide advanced leadership to promote program effectiveness and financial management.

Statewide Needs Assessment

Mississippi, and the country as a whole, is aging. This continues to bring challenges for those who serve the older population. The needs of older adults are often interrelated, so it is important to understand who makes up the aging population and how a state's aging population compares to the nation as a whole.

According to U.S. census estimates¹ more than 15% of individuals in Mississippi are over the age of 65. It also estimates that more than 13% of those seniors are living below the federal poverty line. Just over 50% of residents in the state of Mississippi live in rurally classified areas. Specifically, the Mississippi Delta geographic region is among the nation's poorest and most underserved regions. There are 47 counties federally designated as being part of the Mississippi Delta region, with 43 of these counties having been deemed "distressed." Many of these counties experience poverty rates exceeding 30%.²

Currently, programs are offered to the aging community that include home delivered meals, congregate meal sites, Medicare counseling and Medicare Open Enrollment Assistance, respite care, aging and disability resources, transportation, homemaker services, information and referral services, Adult Day Care and Senior Center services, Ombudsman services, and Adult Protective Services. Successful application of these programs allow aging citizens to live a more independent and healthy lifestyle.

The OAA authorizes a system of support services to be overseen and administered by designated State Units on Aging (SUAs). Local provision of these services are managed by the state's ten AAAs. Current waiting list information for older citizens waiting for services is maintained by AAAs. These lists provide a time-sensitive snapshot of the number of older individuals and caregivers requesting services who have not yet been served. At the close of the 2017 calendar year, DAAS requested waiting list data from each area agency. This data was aggregated to depict a picture of state-wide needs among the aging population. Reported waiting lists were for programs financially supported through OAA funding. This data indicates the following:

- The most significant obstacle Mississippi's SUA and its provider agencies face is food insecurity among seniors. Retrieved data shows that there is a growing unmet need of home delivered meals across the state;
- According to state-wide data, seniors across Mississippi express a need for expanded homemaker services;
- Currently, there is a continued need among caregivers for temporary respite services.

To meet the growing range of needs which senior citizens in Mississippi face, the division must foster its provider agencies abilities to maintain current outputs of service while identifying creative, lasting solutions to expanding program offerings. With the projected growth of the aging population, nation-wide, DAAS continues to seek innovative solutions to those needs.

¹ <https://www.census.gov/quickfacts/fact/table/MS/PST045216>

² <http://dra.gov/funding-programs/states-economic-development-assistance-program/distressed-counties-and-parishes/>

INPUT FOR STATE PLAN

DAAS solicits input for the development of the state plan through a coordination of efforts with the Area Agencies on Aging across the state. DAAS partners with each AAA to host a regional public hearing to discuss the goals and objectives of the Mississippi State Plan and the AAA Area Plan. Public hearings at each AAA are broadly publicized through various media outlets and invite all individuals within the service areas to participate and comment on future plans. The SUA conducts a secondary hearing meeting with stakeholders in which the intrastate funding formula and the initial draft of the state plan, addressing public hearing concerns, are presented for comments.

Attendees at each public hearing were asked to complete short-response surveys detailing concerns and opinions regarding OAA Title III and Title VII programs. Survey responses and records of attendance are maintained in individual AAA Area Plans. DAAS performed an aggregation of responses to identify the most common concerns issued by community stakeholders.

The overall consensus among public hearing attendees during the FFY 2017 state planning public hearings indicated high rates of satisfaction among current program participants. Attendees expressed a continuing need for the programs offered through OAA and other discretionary funding.

Major areas of concern indicated throughout the public hearing tour were waiting lists for the various Home and Community Based Services programs, a need for program expansion in areas of evidence-based programs and respite care, outreach to rural areas, and reduction of funding for insurance counseling to seniors. In the East Central Planning and Development District Area Agency on Aging, one attendee requested more attention and relationship with the Mississippi Band of Choctaw Indians. The lack of transportation services in many areas of the state was a common concern for seniors, as well.

In response to concerns brought forth at public hearings held in FFY 2017, DAAS developed four main goals designed to foster innovative solutions to community needs. Throughout the administrative implementation of the FFY 2018-2022 State Plan, the Division seeks to broaden its network of support and partnerships with faith-based and service organizations willing and able to provide additional resources to the aging and vulnerable adult population.

The division endeavors to expand its use of volunteer services to conduct outreach, assist with implementing evidence-based programs, and provide un-skilled services to the community. It will also seek out additional resources for referral where DAAS and its partners are unable to meet immediate needs of individuals and caregivers. These efforts will be aimed at minimizing wait time for services, adding additional opportunities for education, and encouraging community involvement in meeting the needs of the aging and vulnerable adult population.

In response to the potential reduction of funding for the State Health Insurance Assistance Program, DAAS encouraged attendees to vocalize support of the program to their district

legislators. DAAS actively seeks sustainable avenues to support the effort of un-biased Medicare Counseling services offered to seniors in Mississippi.

The State Unit on Aging presented the initial draft of the Mississippi state plan to stakeholders on November 28, 2017. At this time, those present were asked to give comments and feedback regarding the goals and objectives set forth by DAAS. Overall, feedback was positive. There was discussion surrounding a change in strategy for generating program income. There was no definitive conclusion and changes were not made to current strategies. Overall goals and objectives received comments regarding implementation; stakeholders approved goals and objectives for the current Mississippi State Plan.

FFY 2017 PUBLIC HEARING SCHEDULE

DATE	AGENCY	TIME	WHERE
July 13, 2017	Southwest MS AAA	11:30	SWPDD Senior Center, Liberty, MS
June 9, 2017	North Central AAA	10:00	Montgomery County Courthouse Winona, MS
August 29, 2017	North Delta AAA	1:00	Conference Room NDPDD Batesville, MS
July 12, 2017	South Delta AAA	9:00	Greenville Senior Center 142 N. Shelby Street Greenville, MS
June 28, 2017	Three Rivers AAA	10:00	Lee County Multi-Purpose Bldg. 5338 Cliff Gookin Blvd Tupelo, MS
July 18, 2017	Central MS AAA	10:00	MS Sports Museum, Lakeland Dr., Jackson, MS
July 27, 2017	Golden Triangle	2:00	GTPDD Board room 106 Miley Drive Starkville, MS
July 20, 2017	Northeast MS AAA	10:00	NEPDD Bd. Rm. 619 E. Parker Booneville, MS
July 20, 2017	East Central AAA	10:00	ECPDD Boardroom 280 Commercial Drive Newton, MS
July 19, 2017	Southern MS AAA	10:00	Lynn Cartilage Multi-Purpose Center Hattiesburg, MS

Division of Aging and Adult Services

The Mississippi Department of Human Services, Division of Aging and Adult Services (MDHS DAAS) is the state entity designated by the Office of the Governor to receive and administer federal funds appropriated as a result of the Older Americans Act of 1965, as amended 2016 (OAA).³ DAAS administers fund to a statewide network of Area Agencies on Aging (AAAs), works with local service organizations, the private sector, and other state agencies to improve the lives of Mississippi's aging and vulnerable adults.

In accordance with OAA guidelines, DAAS carries out a wide range of functions related to the planning, developing, and implementation of programs, policy, and advocacy efforts across Mississippi. The division takes seriously its responsibility to federal guidelines and local stakeholders. DAAS and its provider partners are dedicated to providing services and supports to all older adults while paying special attention to those individuals and their caregivers who express the greatest social and economic needs.⁴

The basic responsibilities of DAAS include:

1. Develop and administer the State Plan

The State Plan is a four year statewide plan submitted to the Assistant Secretary on Aging which develops a detailed outline of the state's planned efforts to meet requirements for receiving federal funds appropriated through the OAA. The State Plan is based on information gathered from consultations between DAAS, community stakeholders, and regional area plans submitted by AAAs to DAAS for approval. By leveraging the relationship with the AAAs and citizens of their planning service districts, DAAS assesses the needs of older persons, establishes statewide priorities, examines procedures for implementing the Plan, and assures consistency among the State and AAA objectives. The State Plan provides for proper and efficient methods of administering aging programs.

2. Conduct public hearings on the State Plan

DAAS partners with AAAs to host public hearings on the proposed State and Areas Plans. Public hearings afford opportunities for comment to older persons, area agencies on aging, service recipients, the general public, officials of general purpose local government, and other interested parties. This process guarantees all interested parties an opportunity to communicate their views verbally or through written correspondence regarding the State Plan, and on matters of general policy arising in the development and administration of the State Plan, and its effect on service delivery at the community level. Public hearings are planned and conducted jointly with the ten AAA's annually. Hearings subject matter

³ OAA Section 305(a)(1)

⁴ OAA Section 305(a)(2)(E) defines greatest social and economic needs as "low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas."

includes Title III services and VII programs for Elder Rights Protection as well as other programs funded through the AAAs. DAAS is committed to identifying innovative avenues for soliciting public comment regarding the direction of state and local aging programs.

3. Serve as an advocate for older persons in the Mississippi

DAAS serves as the effective and visible advocate for the elderly by engaging in direct action; encouraging and supporting participation by older persons in activities which help them promote their own interests; and assuming a strong leadership role to guide, direct, and support other state advocacy efforts. Direct advocacy includes such activities as: representing the interests of older persons before legislative and other formal bodies within the State; drafting or reviewing proposed legislation upon request from the legislative body; and reviewing and commenting on State agency plans, budgets, and policy impacting older persons and long-term care systems. DAAS also guides, facilitates, and supports other elderly advocates within the state by providing technical assistance, training, and support to AAAs, organizations representing the elderly, and other coalition groups, associations, or individuals advocating for older persons.

4. Divide the State into Planning and Service Areas

Mississippi is divided into ten Planning and Service Areas (PSAs). These PSAs correspond, geographically, with the state's ten economic development districts, known as Planning and Development Districts (PDDs). These service areas are defined in accordance with OAA requirements.⁵

5. Designate and fund AAAs within PSAs

Upon definition of PSAs, AAAs for each region are designated and funded to develop comprehensive coordinated service delivery systems to meet the needs of older persons in the local communities. The ten AAAs are designated as a separate organizational unit within a multi-purpose agency (PDD).

6. Coordinate strategic planning for systems and activities related to the OAA

DAAS develops strategic plans and policy to guide and direct AAAs, improve upon existing relationships and establish new linkages among federal, state, area, and community agencies and organizations to enhance the coordination of service delivery. Innovative solutions to service models are coordinated with service providers to maintain an evolving and effective approach to meeting community needs.

Additional responsibilities of DAAS include:

⁵ OAA Section 305(e)

Training - DAAS is responsible for identifying and prioritizing training needs of the State's Aging Network. DAAS plans and provides the necessary training directly or supports the training efforts of AAAs.

Resource Coordination - DAAS coordinates resources which can be directed toward services for older persons at the state and local levels. Resource coordination is often achieved through inter-agency agreements with other state departments and agencies.

Monitoring and Evaluation - DAAS' function for oversight of monitoring and evaluating AAAs to ensure program and fiscal accountability and adequate progress in implementing the actions set forth in the Area Plan is fulfilled through a working partnership with the Division of Program Integrity Bureau of Audit and Evaluation, Mississippi Department of Human Services.

Intrastate Funding Formula – In consultation with the AAAs, using the best available data, the DAAS developed an intrastate funding formula with a descriptive statement of its assumptions and goals. The formula includes a numerical statement of funding based on the economic, ethnic, and geographical data of the age 60 and older population by AAA. Economic need, social need, and geographic isolation, and the effect on the minority individuals, are considered. The formula is weighted 30% age sixty plus, 25% age sixty plus below poverty level, 30% sixty plus minority below poverty level, and 15% sixty plus rural. The most recent IFF agreed upon takes in to account the most recent population estimate data and follows a previously determined formula for weights. The IFF ensures adequate funding to providers for carrying out the services and supports outlined in the OAA. The IFF is attached as a part of the state plan.

Leadership - As the leader and focal point of the aging network, DAAS assumes a strong role in guiding and directing each of the entities which operate therein. In this way, DAAS can impact other programs which have a direct or indirect relationship with aging programs and enhance the coordination and pooling of resources. DAAS' strong leadership is necessary to promote an optimal service delivery system for older persons throughout the state.

Area Agencies on Aging

Area Agencies on Aging, mandated by the Older Americans Act, are designated by DAAS to plan, coordinate, and advocate for the development of comprehensive and coordinated service delivery systems for all elderly and provide funds for services. The ten AAAs across the state are private, non-profit organizations and serve as focal points offering a comprehensive array of services at the local level.

AAAs are required to have a full-time director and adequate staff to carry out its purposes; however, staffing patterns vary because of different funding sources available to individual AAAs including federal, state, county, city, or private sources. The OAA allows the State to use up to 10% of Title III funds remaining after deducting funds for State Admin for Area Plan administrative costs. The entire remaining Title III allotment may be used to determine the amount available for Area Plan administrative costs, but AAA administrative costs may not be taken from the Title III-D award.

AAAs must develop a comprehensive coordinated service delivery system to meet the needs of older persons and serve as advocates and focal points for older persons in the PSA. Only activities consistent with the AAA mission as prescribed in the OAA and in state policies are included in the development of the system.

Area Plans

AAAs receive funds from DAAS through submission and approval of a four year area plan. Area plans undergo annual updates or amendments, which identify and prioritize the needs of older persons and specify services provided to meet those needs. The area plans describe the development of a comprehensive coordinated service delivery system in the AAA. Based upon the local assessment of need, the annually updated area plans specify details of the amount of funds budgeted for each priority service during the fiscal year. Preference in service provision is directed to the elderly with the greatest economic or social need. Activities, objectives, and programs for implementation of Title III and Title VII are defined in the area plans.

The Area Plan has the following objectives:

- Serve as a planning document that describes priority needs to set forth objectives and action steps to be undertaken by the AAA on behalf of older persons in the PSA;

- Formulate a formal commitment to DAAS through setting objectives to be undertaken by the AAA;

- Formalize a commitment to DAAS by describing the manner in which the AAA plans to utilize OAA funds under the various parts in accordance with their purpose and carry out its administrative functions; and

Formalize a commitment to DAAS to fulfill the AAAs role as planner and advocate on behalf of seniors.

The Area Plan reports demographic information of the PSA, including census and local population statistics on those persons age 60 and older, minority elderly, low-income elderly, low-income minority elderly, and rural geographic. Other important components of the Area Plan include: assessment and prioritization of older person's needs, identification of services to meet the needs, identification of gaps in service or factors impeding the effective delivery of service, identification of alternative solutions, activities, or services to fill unmet needs, bridge gaps and/or correct deficiencies in the service delivery system for older persons.

The Area Plan defines the programs, services, and activities to be undertaken during a prescribed time frame and the methods by which services will be provided. Consideration of the extent of particular needs in the economic and socially needy and minority population is addressed in the process of determining service provision (particularly to low-income minority). Services may include congregate meals, home-delivered meals, nutrition education, information assistance/referral and outreach, transportation, homemaker, adult day care, respite, ombudsman, legal services, and others. Coordination of these home and community-based services with designated community focal points for service delivery are also set forth in the Plan.

The Plan assures that the AAA spends an adequate portion of its OAA Title III-B social services allotment to provide access, in-home, and legal services, unless it documents to DAAS that services from other sources meet the needs of older persons in the PSA for that category of service. The area plan includes assurances relative to affirmative action plans, compliance with Civil Rights Act requirements, compliance with the Section 504 of the Rehabilitation Act of 1973, as amended, debarment policy, drug-free workplace policy, and other requirements. In addition, all services provided by the AAA or local service providers meet existing state and local licensing, health regulations, and safety requirements for the provision of service.

The area plan contains objectives for appropriate procedures for data collection and the compilation and transmittal of data to DAAS, including the National Aging Program Information System (NAPIS) and the National Ombudsman Reporting System (NORS) requirements.

The area plan activities are evaluated and considered by the public through the public hearing process each year. At the time of the public hearing, input is solicited from older persons, older persons who are service recipients, the general public, officials of local government, and other interested parties. The Plan is submitted to DAAS for approval prior to the receipt of OAA funds at the AAA level.

AAAs are required to designate, if feasible, focal points for comprehensive service delivery within each community. The AAAs must specify in the area plan specific communities in which focal points are designated and developed.

Formal sub grants are made to the AAAs to carry out the plan narrative. The sub grant budget must include proposed expenditures for administration, planning, program development, and

service provision under the plan.

Advisory Councils

Advisory Councils are voluntary groups of citizens who provide information, guidance, advice, and support to the AAA to plan, develop, coordinate and administer services to older persons. The Council helps the AAA carry out the intent and objectives of the OAA. The Council fulfills this obligation by working with the AAA staff and community leadership.

An Advisory Council is a direct means for older Mississippians to have their interests represented in local AAA activities. Advisory Council members participate in programs, communicate with other service recipients, and are representatives of community groups, senior organizations, and AAA staff. An effective working relationship between the AAAs and the Advisory Councils assists Council members to exercise their role and responsibility both to the AAA and to the community they represent.

Each AAA determines the size of the Council, the manner in which participants are chosen, the frequency of meetings (at least quarterly), structure, focus and potential influence on the AAA. The AAA Council assumes a variety of responsibilities, but all Councils must advise the AAA in the following areas:

- Develop and implement the Area Plan;
- Conduct public hearings;
- Represent the interests of elders (advocacy); and,
- Review and comment on all community policies, programs, and actions affecting elders.

The AAA Advisory Council must officially sanction the final Area Plan before it is submitted to DAAS for approval.

Aging Service Providers

Each AAA contracts with service providers to deliver home- and community-based services to older adults. Contracts with local service providers are reviewed by DAAS to assure that integrity and public purpose of services are maintained, that all sources and expenditures of funds are disclosed, and that services are enhanced. In some rural areas, provision of direct services by the AAA is necessary. The AAAs must provide justification to DAAS that direct provision is necessary to ensure an adequate supply of such service and/or for the economy of service, or that the service is directly related to the AAAs statutory/administrative function. No services are provided directly by the AAA without an approved waiver from DAAS.

Local service providers have direct "one-on-one" contact with older Mississippians. Service providers translate dollars into tangible services for the elderly. Service providers are technically defined in federal regulations as an entity that is awarded a contract from an AAA to provide services under the area plan. Mississippi's service providers are primarily community action

agencies or programs and organizations with a proven record of providing services to older persons.

Services provided by local provider agencies in the state include: home-delivered meals, congregate meals, nutrition education, homemaker services, outreach, adult day care, friendly visiting, shopping assistance, transportation, telephone reassurance, legal services, information assistance/referral, and multi-purpose senior center activities (among other services). Supporting and complementing the AAAs' efforts, service providers deliver quality, efficient, effective, and accessible services to senior citizens. Partnering with the AAAs and service providers are the private and public long-term care providers, community organizations, and medical entities which are concerned and involved with the delivery and quality of care for older Mississippians.

As part of the contract for services, AAAs must assure that local service providers give participants an opportunity to contribute to the cost of the services; however, services are not denied if the person will not, or cannot, contribute. Contributions are used to expand services provided at the community level. Confidentiality is assured to protect the privacy of each older person who contributes.

The AAAs must assure that all contracts that include payment of any part of a cost, including administrative, incurred to carry out a commercial relationship or contract will be paid only if carried out to implement Title III. Preference in receiving service will not be given to any individual as a result of a contract or commercial relationship.

The AAAs monitor and evaluate local service providers for their efficiency and effectiveness in delivering services. Written policies and procedures based on OAA requirements and implementation regulations reflect the procedural requirements specified by DAAS. The AAAs provide training and technical assistance within the PSAs.

Goals and Objectives

To support the mission and vision of the Division of Aging and Adult Services, the Division, along with key stakeholders, identified five main goals to guide state activities during implementation of the FFY 2018-2022 State Plan.

Administration on Aging's Strategic Plan Goals

Goal 1: Empower older adults and their families to make informed decisions about Long-term Services and Support (LTSS).

Goal 2: Increase output and expand outreach of services for insurance counseling, state-wide.

Goal 3: Enable seniors to remain in their homes with high quality of life for as long as possible through the provision of home and community based services, including supports for family caregivers.

Goal 4: Ensure the rights of older people and prevent their abuse, neglect and exploitation.

Goal 5: Empower more Mississippians to live with dignity by promoting resident rights, advocating for those who cannot help themselves, educating families and communities of those rights and reducing incidences of abuse, neglect, and exploitation of long-term care residents.

Goal 1: Empower older adults and their families to make informed decisions about Long-term Services and Support (LTSS).

Name of Service or Program: **Mississippi Access to Care (MAC) Centers**

Objective #1.1	Action Steps	Annual Performance Measure
SFY 2019-2022		
Establish MAC Centers as state-wide resource database.	<ul style="list-style-type: none"> Establish a baseline for the number of calls related to GEN+, Respite, and LTSS. Educate community partners and stakeholders about the benefits of the MAC Centers. 	<ul style="list-style-type: none"> GEN+ begins Jun 2017; baseline will be captured through LTSS and create picture of services and support to outside agencies. Y2 create comprehensive data spreadsheet that show all calls related to GEN+, Respite, and other LTSS Y2 provide statewide access to a comprehensive resource database and walk in access and referral through community partners. Y3 and Y4 use the comprehensive data to create measurements for quality of services by our callers (use evaluation instruments and surveys focused on topic such as consumer satisfaction). Collaborate with the Division of Medicaid to successfully modify their state plan to allow for administrative claiming for MAC Center.

Sustainability
<ul style="list-style-type: none"> Collaborate with the Division of Medicaid to modify their state plan to allow for administrative claiming. Collect Medicaid data to show the effectiveness of the MAC Centers to increase HCBS over institutional care.

Goal 2: Increase output and expand outreach of services for insurance counseling, state-wide.

Name of Service or Program: **State Health Insurance Assistance Program**

Objective #2.1	Action Steps	Annual Performance Measure
SFY 2019-2022		
Establish a successful Volunteer Recruitment Program	<ul style="list-style-type: none"> Create and distribute a SHIP Volunteer Risk and Program Management Policy Manual (Y1). Educate providers on requirements and needs for Volunteer Recruitment Program (Y1). 	<ul style="list-style-type: none"> Recruit 2 Certified Volunteers per District, per Year (Y1,Y2,Y3,Y4). Recruit 1 Volunteer Host Organization per Year, after initial year of establishing Volunteer Recruitment Program (Y2, Y3, Y4).

Objective #2.2	Action Steps	Annual Performance Measure
SFY 2019-2022		
Implement training and education standards for SHIP counselors and volunteers.	<ul style="list-style-type: none"> Conduct on-going training with SHIP Counselors and volunteers in regards to proper data entry, performance measurements, and individual goals Actively monitor district performance throughout the year 	<ul style="list-style-type: none"> Establish a baseline for service output (Y1) and expand outreach for services by 8% over the following 3 years of operation (Y2, Y3, Y4)

Name of Service or Program: **Medicare Improvements for Patients and Providers Act (MIPPA)**

Objective #2.3	Action Steps	Annual Performance Measure
SFY 2019-2022		
Increase informative Preventative Health Outreach.	<ul style="list-style-type: none"> Establish, at minimum, an annual day of outreach with the community with the 	<ul style="list-style-type: none"> Establish a baseline for service output (Y1) and expand outreach for services by 8% over the following 3 years of operation (Y2, Y3, Y4). Utilize Volunteer Recruitment Program to

	Native American community. <ul style="list-style-type: none"> • Create up-to-date Preventative Health Outreach materials. 	generate and establish a relationship with Mississippi Band of Choctaw Indians <ul style="list-style-type: none"> • Create one annual day of outreach to the Native American community.
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Name of Service or Program: **Pipeline Goals**

Objective #2.4	Action Steps	Annual Performance Measure
SFY 2019-2022		
Establish a sustainable Veteran's Services program to provide support and/or activities targeted to Mississippi Veterans	<ul style="list-style-type: none"> • Seek grant and/or partnership opportunities to create, support, and sustain program 	<ul style="list-style-type: none"> • Create Veteran's Service Program to be housed and maintained at DAAS

Objective #2.5	Action Steps	Annual Performance Measure
SFY 2019-2022		
Support statewide enrollment for Low Income Subsidy/Extra Help, Medicare Savings Program, Medicaid, Supplemental Nutrition Assistance Program, and Low-Income Home Energy Assistance Program	<ul style="list-style-type: none"> • Create a partnership to house Benefits Enrollment Center at a Non-Profit Entity. 	<ul style="list-style-type: none"> • Establish Benefits Enrollment Center, performance measurements, and sustainability goals through National Council on Aging grant.

Objective #2.6	Action Steps	Annual Performance Measure
SFY 2019-2022		
Expand the state nutrition program for Home Delivered Meals (HDM).	<ul style="list-style-type: none"> • Establishing a relationship with Meals on Wheels America. • Seek creative funding opportunities to support HDM. • Market for increase program income 	<ul style="list-style-type: none"> • Establish a membership • Increase program income by 15% • Increase private pay meal program Establish a suggested meal price of a \$0.25 cost share

Goal 3: Enable seniors to remain in their homes with high quality of life for as long as possible through the provision of home and community based services, including supports for family caregivers.

Name of Service or Program: **Home and Community Based Services**

Objective #3.1	Action Steps	Annual Performance Measure
SFY 2019-2022		
Support independent living	<ul style="list-style-type: none"> Expand senior transportation services Expand available homemaker services Enable more participation in Senior Center Activities Usage of Evidence-Based programs 	<ul style="list-style-type: none"> Decrease waiting list by 15% through fund raising and private pay options. Increase client participation for Senior Center activities state-wide. Provide ongoing training and implementation assistance for those leading evidence-based programs.

Goal 4: Ensure the rights of older people and prevent their abuse, neglect and exploitation.

Name of Service or Program: **Adult Protective Services**

Objective #4.1	Action Steps	Annual Performance Measure
SFY 2019-2022		
Reduce costs to DHS	<ul style="list-style-type: none"> Contract with PDDs 	<ul style="list-style-type: none"> Privatization of APS

Objective #4.2	Action Steps	Annual Performance Measure
SFY 2019-2022		
Strengthen partnerships with the Law Enforcement Community	<ul style="list-style-type: none"> Develop a curriculum 	<ul style="list-style-type: none"> Conduct bi-annual training for law enforcement personnel

Objective #4.3	Action Steps	Annual Performance Measure
SFY 2019-2022		
Educate the public on the role of APS	<ul style="list-style-type: none"> Provide awareness for the public 	<ul style="list-style-type: none"> Participate in senior days, health fairs, attend senior community center activities.

Goal 5: Empower more Mississippians to live with dignity by promoting resident rights, advocating for those who cannot help themselves, educating families and communities of those rights and reducing incidences of abuse, neglect, and exploitation of long-term care residents.

Name of Service or Program: **Long-Term Care Ombudsman (LTCO)**

Objective #5.1	Action Steps	Annual Performance Measure
SFY 2019-2022		
Provide adequate coverage and access to ombudsman services.	<ul style="list-style-type: none"> Each district shall provide monthly visits to the facilities in their service area. Conduct 20 community outreach events to educate on elder abuse and the LTCOP. 	<ul style="list-style-type: none"> Promote the LTCO as trusted sources for residents to confide in. Increase the number of persons receiving education about elder abuse and fraud prevention.

Objective #5.2	Action Steps	Annual Performance Measure
SFY 2019-2022		
Expand the Mississippi Long-Term Care Ombudsman program.	<ul style="list-style-type: none"> Increase number of in-service training to facility staff. Each AAA shall recruit no less than one volunteer. 	<ul style="list-style-type: none"> Recruit and train volunteer ombudsman statewide.

Objective #5.3	Action Steps	Annual Performance Measure
SFY 2019-2022		
Ensure effective program and fiscal management.	<ul style="list-style-type: none"> Create training manual implementing quality assurance standards/program components. 	<ul style="list-style-type: none"> Develop policy and procedures manual for the Mississippi Long-Term Care Ombudsman Program.

OAA Core Programs

Home and Community Based Services

Home and community-based programs help individuals continue to function in their homes and communities while maintaining their dignity and self-worth. These programs allow seniors to avoid premature institutionalization while promoting healthy and sustainably independent lifestyles. Through funding provisions under Title III of the Older Americans Act, the state unit on aging manages several home and community based programs. Services provided through these programs are implemented by the ten Area Agencies on Aging across the state.

Information and Referral/Assistance - the entry point into the aging service delivery system. Through this service, seniors and their caregivers can obtain information to make informed decisions regarding long-term services and supports. This service also provides individuals with additional assistance in locating and identifying services available to them. Follow-up mechanisms are in place to record outcomes of assistance rendered.

Outreach Coordinators - seek out seniors to educate and connect the individual with available services. This is an essential tool for linking individuals in need with available programs and services which they may not be previously aware of.

Case Management – services which identify the needs of older adults through a comprehensive assessment. This tool allows for the development of a care plan by the individuals family with guidance from the case manager.

Homemaker Services - seniors who wish to remain in their homes but require some aid with daily activities can solicit assistance through these services. Homemakers assist with activities such as personal hygiene, light housekeeping, or other chores.

Respite - services which may be provided to the caregiver in situations where seniors are unable to care for themselves and are being looked after by a family member. This service provides caregivers with a break from their responsibilities. The length of time services are provided are based on the individual needs of the caregiver.

Family Caregiver Support Program – support services provided to caregivers. This program offers various support services to the caregivers through information and education, assistance with gaining access to supportive services, and counseling.

Transportation Services - locally organized efforts which help older adults get to medical appointments, complete errands, and participate in recreational activities. Individuals may contact their local AAA to receive assistance in obtaining services.

Senior Nutrition Services

Nutrition services offered with support of Title III funding through the Older Americans Act

ensures that nutritionally complete meals are available to seniors through congregate meal settings or the provision of home delivered meals.

Congregate Meal Program – nutrition services provided at local congregate meal sites located within area senior centers. Senior centers provide a nutritionally sound meal, fellowship with other older members of the community, and engaging activities. These sites promote health and active interaction within the local aging communities.

Home Delivered Meals Program - delivers meals to homebound seniors who are unable to prepare food for themselves and who are at risk for early institutionalization. Recipients of this program span all eighty-two counties of Mississippi. Meals are furnished five days a week.

Adult Protective Services

Adult Protective Services (APS) Unit within the Division of Aging and Adult Services was created through legislation passed in 2006. APS investigates reports of suspected abuse, neglect and exploitation of vulnerable adults. Guided by the Mississippi Vulnerable Persons Act, APS provides for the protection of at-risk vulnerable persons ages 18 and older residing in private home settings through direct delivery or referral to resources within the community.

The division operates a 24/7 call center to receive reports of suspected abuse, neglect and exploitation. In-take reports are catalogued for review and investigation by APS social workers. APS social workers will determine whether the report was substantiated and appropriate action is taken at that time. The unit devotes time to educating the public and lawmakers on the rights of vulnerable adults and the responsibilities of mandatory reporters.

Long Term Care Ombudsman Program

The Long Term Care Ombudsman Program (LTCOP) is authorized by the federal Older Americans Act (42 U.S.C. §§ 3058g) and Mississippi law (§§ 43-7-51 to 43-7-79). The State Long Term Care Ombudsman Program seeks resolution to problems experienced by residents of long-term care facilities and advocates for their rights with the goal of enhancing their quality of life. Ombudsman services are provided by DAAS through contracts with AAAs which employs LTCOP staff ombudsman and utilizes volunteers in districts across the state.

Legal Assistance and Advocacy

Legal Assistance and Advocacy services protect and assist the elderly to secure their rights and benefits, and promote a higher quality of life. Services include:

- Referrals for legal assistance for older persons who need legal advice, a consultation and/or representation.
- Elder abuse prevention activities and public information programs that focus on issues to help prevent abuse, fraud and exploitation.

Discretionary Programs

Child and Adult Care Food Program (CACFP)

CACFP is funded by the United States Department of Agriculture (USDA) and directed by the Mississippi Department of Education (MDE). DAAS administers CACFP funding for nine Adult Day Care Centers (ADCs) who participate through their respective regional AAAs. Participation in the program is for public and non-profit ADCs who serve adults aged 60 or older and non-residential adults who are functionally impaired. Participant reimbursement is income-based.

Access for Seniors

Mississippi Access to Care (MAC) Centers are identifiable, accessible, and welcoming places located around the state where individuals can receive information and assistance (I&A). MAC Centers provide a central source of reliable, objective, and unbiased information about a broad range of programs and services: Information and Referral, Gen+ Referrals, Person-Centered Counseling and Screening. Individuals may visit a MAC Center, call a MAC Center or have a friendly MAC Specialist conduct an in-home visit or in a convenient location within the individual's community. MAC Centers play a major role in the gen+ process by collaborating with field navigators to provide information and referral on available resources to the individual or family seeking help. MAC Centers also help individuals understand and evaluate the various options available to them regardless of income or eligibility for publicly funded long-term care.

These centers empower older adults and adults with disabilities to make informed choices, streamline access to long-term care services and supports, and are part of a larger "No Wrong Door" (NWD) System. Individuals can reach the MAC Centers in-person, online, or by calling a toll-free hotline.

MAC Centers provide accessible services through the following avenues of support:

- A toll-free number to reach qualified staff who can provide information and referrals;
- Specialists who can provide face-to-face, unbiased, person-centered counseling;
- A comprehensive resource directory available online;
- An online service and support questionnaire to help identify long-term care services and supports available across Mississippi counties;
- A partnership between agencies to assist individuals and provide follow-up to streamline access to available services.

Medicare Counseling

The State Health Insurance Assistance Program (SHIP) provides information, counseling and assistance to consumers and beneficiaries about Medicare as changes to the program develop. SHIP counselors assist Medicare beneficiaries during open and special enrollment periods. The program provides assistance with appeals, disenrollment, and understanding their rights, responsibilities, and coverages with their healthcare policies.

Medicare Improvements for Patients and Providers Act (MIPPA)

The Medicare Improvements for Patients and Providers Act (MIPPA) of 2008 is a multi-faceted piece of legislation related to Medicare. One important provision of MIPPA was the allocation of federal funding (through Section 119) for State Health Insurance Assistance Programs (SHIP), Area Agencies on Aging (AAA), and Aging and Disability Resource Centers (ADRC) to help low-income Medicare beneficiaries apply for programs that make Medicare affordable.

MIPPA grantees specifically help low income seniors and persons with disabilities to apply for programs that help pay for their Medicare costs. The Medicare Part D Extra Help/Low Income Subsidy (LIS/Extra Help) helps pay the Medicare Part D premium and reduces costs of prescriptions at the pharmacy. The Medicare Savings Programs (MSP) helps beneficiaries pay for Medicare Part B.

Senior Companion Program

Jackson County Senior Companion Program provides grants to qualified agencies and organizations for the dual purpose of engaging persons 55 and older, particularly those with limited incomes, in volunteer service to meet critical community needs; and to provide a high quality experience that will enrich the lives of the volunteers. Program funds are used to support Senior Companions in providing supportive, individualized services to help older adults with special needs maintain their dignity and independence.

Quality Management Systems

The Division of Aging and Adult Services is committed to collecting and reporting quality data and information regarding the services and supports provided by its partner agencies, as funded by Title III and Title VII of the OAA. A steadily increasing aging and disabled adult population necessitates a focused effort to provide quality service, accurate data management, and attention to the integrity of the reporting process.

Complex and detailed reporting requirements require an integrated and comprehensive information system which will allow for efficient planning each year to ensure cost-effective service provisions across the State. State and Federal mandates require compliance with reporting requirements for National Aging Program Information Systems (NAPIS) and other aging and adult services program regulations for every state unit on aging. DAAS has procured a contract with Harmony for Aging.

Harmony is the most widely used data collection system in the United States for federal NAPIS and National Ombudsman Reporting System (NORS) compliance. Mississippi Adult Protective Services also uses Harmony to perform call center in-take operations, web-based direct consumer reporting, and data collection. The Division utilizes Harmony information systems to collect, track, and aggregate data to inform decisions regarding OAA Title III core programs, Elder Justice initiatives, and identify areas of concern or need within the State's network of service providers.

The Division utilizes comparative data collected through Harmony and other program specific information systems (as mandated by project funders for discretionary projects) to examine performance and identify opportunities for improvement and areas of need. DAAS quality assurance activities include annual review of performance measures, program integrity reviews of contractors and sub-grantees for fiscal and reporting compliance, and annual client satisfaction surveys administered to area public hearing attendees.

To further improve the State's delivery of quality services and supports, the Division will develop and distribute a statewide quality assurance survey and needs assessment. Uniformed surveying of the ten service provision areas will allow for a more comprehensive assessment of needs, both regionally and statewide. Aggregated assessment responses will contribute to developing informed, person-centered solutions to the needs of the State's aging and disabled population while allowing for the dissemination of significant and objective educational information to state and federal legislatures.

**FFY 2018-2022 Mississippi State Plan
Attachment A**

**STATE PLAN ASSURANCES AND REQUIRED ACTIVITIES
Older Americans Act, As Amended in 2016**

By signing this document, the authorized official commits the State Agency on Aging to performing all listed assurances and activities as stipulated in the Older Americans Act, as amended in 2016.

ASSURANCES

Sec. 305, ORGANIZATION

(a) In order for a State to be eligible to participate in programs of grants to States from allotments under this title--

(2)The State agency shall—(A) except as provided in subsection (b)(5), designate for each such area after consideration of the views offered by the unit or units of general purpose local government in such area, a public or private nonprofit agency or organization as the area agency on aging for such area;

(B) provide assurances, satisfactory to the Assistant Secretary, that the State agency will take into account, in connection with matters of general policy arising in the development and administration of the State plan for any fiscal year, the views of recipients of supportive services or nutrition services, or individuals using multipurpose senior centers provided under such plan;

(E) provide assurance that preference will be given to providing services to older individuals with greatest economic need and older individuals with greatest social need (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas), and include proposed methods of carrying out the preference in the State plan;

(F) provide assurances that the State agency will require use of outreach efforts described in section 307(a)(16); and

(G)(ii) provide an assurance that the State agency will undertake specific program development, advocacy, and outreach efforts focused on the needs of low-income minority older individuals;

(c) An area agency on aging designated under subsection (a) shall be--...

(5) in the case of a State specified in subsection (b) (5), the State agency; and shall provide assurance, determined adequate by the State agency, that the area agency on aging will have the

ability to develop an area plan and to carry out, directly or through contractual or other arrangements, a program in accordance with the plan within the planning and service area. In designating an area agency on aging within the planning and service area or within any unit of general purpose local government designated as a planning and service area the State shall give preference to an established office on aging, unless the State agency finds that no such office within the planning and service area will have the capacity to carry out the area plan.

Note: STATES MUST ENSURE THAT THE FOLLOWING ASSURANCES (SECTION 306) WILL BE MET BY ITS DESIGNATED AREA AGENCIES ON AGENCIES, OR BY THE STATE IN THE CASE OF SINGLE PLANNING AND SERVICE AREA STATES.

Sec. 306(a), AREA PLANS

(a) Each area agency on aging...Each such plan shall--

(2) provide assurances that an adequate proportion, as required under section 307(a)(2), of the amount allotted for part B to the planning and service area will be expended for the delivery of each of the following categories of services--

(A) services associated with access to services (transportation, health services (including mental and behavioral health services), outreach, information and assistance (which may include information and assistance to consumers on availability of services under part B and how to receive benefits under and participate in publicly supported programs for which the consumer may be eligible) and case management services);

(B) in-home services, including supportive services for families of older individuals who are victims of Alzheimer's disease and related disorders with neurological and organic brain dysfunction; and

(C) legal assistance; and assurances that the area agency on aging will report annually to the State agency in detail the amount of funds expended for each such category during the fiscal year most recently concluded;

(4)(A)(i)(I) provide assurances that the area agency on aging will—

(aa) set specific objectives, consistent with State policy, for providing services to older individuals with greatest economic need, older individuals with greatest social need, and older individuals at risk for institutional placement;

(bb) include specific objectives for providing services to low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas; and

(II) include proposed methods to achieve the objectives described in items (aa) and (bb) of sub-clause (I);

(ii) provide assurances that the area agency on aging will include in each agreement made with a provider of any service under this title, a requirement that such provider will—

(I) specify how the provider intends to satisfy the service needs of low-income minority

individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in the area served by the provider;

(II) to the maximum extent feasible, provide services to low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in accordance with their need for such services; and

(III) meet specific objectives established by the area agency on aging, for providing services to low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas within the planning and service area; and

(iii) with respect to the fiscal year preceding the fiscal year for which such plan is prepared --

(I) identify the number of low-income minority older individuals in the planning and service area;

(II) describe the methods used to satisfy the service needs of such minority older individuals; and

(III) provide information on the extent to which the area agency on aging met the objectives described in clause (i).

(B) provide assurances that the area agency on aging will use outreach efforts that will—

(i) identify individuals eligible for assistance under this Act, with special emphasis on--

(I) older individuals residing in rural areas;

(II) older individuals with greatest economic need (with particular attention to low-income minority individuals and older individuals residing in rural areas);

(III) older individuals with greatest social need (with particular attention to low-income minority individuals and older individuals residing in rural areas);

(IV) older individuals with severe disabilities;

(V) older individuals with limited English proficiency;

(VI) older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals); and

(VII) older individuals at risk for institutional placement; and

(ii) inform the older individuals referred to in sub-clauses (I) through (VII) of clause (i), and the caretakers of such individuals, of the availability of such assistance; and

(C) contain an assurance that the area agency on aging will ensure that each activity undertaken by the agency, including planning, advocacy, and systems development, will include a focus on the needs of low-income minority older individuals and older individuals residing in rural areas.

(5) provide assurances that the area agency on aging will coordinate planning, identification, assessment of needs, and provision of services for older individuals with disabilities, with particular attention to individuals with severe disabilities, and individuals at risk for institutional placement, with agencies that develop or provide services for individuals with disabilities;

(9) provide assurances that the area agency on aging, in carrying out the State Long-Term Care Ombudsman program under section 307(a)(9), will expend not less than the total amount of funds appropriated under this Act and expended by the agency in fiscal year 2000 in carrying

out such a program under this title;

(11) provide information and assurances concerning services to older individuals who are Native Americans (referred to in this paragraph as "older Native Americans"), including-
(A) information concerning whether there is a significant population of older Native Americans in the planning and service area and if so, an assurance that the area agency on aging will pursue activities, including outreach, to increase access of those older Native Americans to programs and benefits provided under this title;

(B) an assurance that the area agency on aging will, to the maximum extent practicable, coordinate the services the agency provides under this title with services provided under title VI; and

(C) an assurance that the area agency on aging will make services under the area plan available, to the same extent as such services are available to older individuals within the planning and service area, to older Native Americans;

(13) provide assurances that the area agency on aging will—

(A) maintain the integrity and public purpose of services provided, and service providers, under this title in all contractual and commercial relationships;

(B) disclose to the Assistant Secretary and the State agency--

(i) the identity of each nongovernmental entity with which such agency has a contract or commercial relationship relating to providing any service to older individuals; and

(ii) the nature of such contract or such relationship;

(C) demonstrate that a loss or diminution in the quantity or quality of the services provided, or to be provided, under this title by such agency has not resulted and will not result from such contract or such relationship;

(D) demonstrate that the quantity or quality of the services to be provided under this title by such agency will be enhanced as a result of such contract or such relationship;

(E) on the request of the Assistant Secretary or the State, for the purpose of monitoring compliance with this Act (including conducting an audit), disclose all sources and expenditures of funds such agency receives or expends to provide services to older individuals;

(14) provide assurances that preference in receiving services under this title will not be given by the area agency on aging to particular older individuals as a result of a contract or commercial relationship that is not carried out to implement this title;

(15) provide assurances that funds received under this title will be used--

(A) to provide benefits and services to older individuals, giving priority to older individuals identified in paragraph (4)(A)(i); and

- (B) in compliance with the assurances specified in paragraph (13) and the limitations specified in section 212;

Sec. 307, STATE PLANS

(a) . . . Each such plan shall comply with all of the following requirements:...

(3) The plan shall--

(B) with respect to services for older individuals residing in rural areas—

- (i) provide assurances that the State agency will spend for each fiscal year, not less than the amount expended for such services for fiscal year 2000...

(7)(A) The plan shall provide satisfactory assurance that such fiscal control and fund accounting procedures will be adopted as may be necessary to assure proper disbursement of, and accounting for, Federal funds paid under this title to the State, including any such funds paid to the recipients of a grant or contract.

(B) The plan shall provide assurances that--

- (i) no individual (appointed or otherwise) involved in the designation of the State agency or an area agency on aging, or in the designation of the head of any subdivision of the State agency or of an area agency on aging, is subject to a conflict of interest prohibited under this Act;
- (ii) no officer, employee, or other representative of the State agency or an area agency on aging is subject to a conflict of interest prohibited under this Act; and
- (iii) mechanisms are in place to identify and remove conflicts of interest prohibited under this Act.

(9) The plan shall provide assurances that the State agency will carry out, through the Office of the State Long-Term Care Ombudsman, a State Long-Term Care Ombudsman program in accordance with section 712 and this title, and will expend for such purpose an amount that is not less than an amount expended by the State agency with funds received under this title for fiscal year 2000, and an amount that is not less than the amount expended by the State agency with funds received under title VII for fiscal year 2000.

(10) The plan shall provide assurance that the special needs of older individuals residing in rural areas will be taken into consideration and shall describe how those needs have been met and describe how funds have been allocated to meet those needs.

(11) The plan shall provide that with respect to legal assistance --

(A) the plan contains assurances that area agencies on aging will

- (i) enter into contracts with providers of legal assistance which can demonstrate the experience or capacity to deliver legal assistance;
- (ii) include in any such contract provisions to assure that any recipient of funds under division (i) will be subject to specific restrictions and regulations promulgated under the Legal Services Corporation Act (other than restrictions and regulations governing eligibility for legal assistance under such Act and governing membership of local governing boards) as determined

appropriate by the Assistant Secretary; and

(iii) attempt to involve the private bar in legal assistance activities authorized under this title, including groups within the private bar furnishing services to older individuals on a pro bono and reduced fee basis.

(B) the plan contains assurances that no legal assistance will be furnished unless the grantee administers a program designed to provide legal assistance to older individuals with social or economic need and has agreed, if the grantee is not a Legal Services Corporation project grantee, to coordinate its services with existing Legal Services Corporation projects in the planning and service area in order to concentrate the use of funds provided under this title on individuals with the greatest such need; and the area agency on aging makes a finding, after assessment, pursuant to standards for service promulgated by the Assistant Secretary, that any grantee selected is the entity best able to provide the particular services.

(D) the plan contains assurances, to the extent practicable, that legal assistance furnished under the plan will be in addition to any legal assistance for older individuals being furnished with funds from sources other than this Act and that reasonable efforts will be made to maintain existing levels of legal assistance for older individuals; and

(E) the plan contains assurances that area agencies on aging will give priority to legal assistance related to income, health care, long-term care, nutrition, housing, utilities, protective services, defense of guardianship, abuse, neglect, and age discrimination.

(12) The plan shall provide, whenever the State desires to provide for a fiscal year for services for the prevention of abuse of older individuals --

(A) the plan contains assurances that any area agency on aging carrying out such services will conduct a program consistent with relevant State law and coordinated with existing State adult protective service activities for--

(i) public education to identify and prevent abuse of older individuals;

(ii) receipt of reports of abuse of older individuals;

(iii) active participation of older individuals participating in programs under this Act through outreach, conferences, and referral of such individuals to other social service agencies or sources of assistance where appropriate and consented to by the parties to be referred; and

(iv) referral of complaints to law enforcement or public protective service agencies where appropriate;...

(13) The plan shall provide assurances that each State will assign personnel (one of whom shall be known as a legal assistance developer) to provide State leadership in developing legal assistance programs for older individuals throughout the State...

(15) The plan shall provide assurances that, if a substantial number of the older individuals residing in any planning and service area in the State are of limited English-speaking ability, then the State will require the area agency on aging for each such planning and service area—

(A) to utilize in the delivery of outreach services under section 306(a)(2)(A), the services of

workers who are fluent in the language spoken by a predominant number of such older individuals who are of limited English-speaking ability; and

(B) to designate an individual employed by the area agency on aging, or available to such area agency on aging on a full-time basis, whose responsibilities will include--

- (i) taking such action as may be appropriate to assure that counseling assistance is made available to such older individuals who are of limited English-speaking ability in order to assist such older individuals in participating in programs and receiving assistance under this Act; and
- (ii) providing guidance to individuals engaged in the delivery of supportive services under the area plan involved to enable such individuals to be aware of cultural sensitivities and to take into account effectively linguistic and cultural differences.

(16) The plan shall provide assurances that the State agency will require outreach efforts that will—

(A) identify individuals eligible for assistance under this Act, with special emphasis on—

- (i) older individuals residing in rural areas;
 - (ii) older individuals with greatest economic need (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas);
 - (iii) older individuals with greatest social need (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas);
 - (iv) older individuals with severe disabilities;
 - (v) older individuals with limited English-speaking ability; and
 - (vi) older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals); and
- (B) inform the older individuals referred to in clauses (i) through (vi) of subparagraph (A), and the caretakers of such individuals, of the availability of such assistance.

(17) The plan shall provide, with respect to the needs of older individuals with severe disabilities, assurances that the State will coordinate planning, identification, assessment of needs, and service for older individuals with disabilities with particular attention to individuals with severe disabilities with the State agencies with primary responsibility for individuals with disabilities, including severe disabilities, to enhance services and develop collaborative programs, where appropriate, to meet the needs of older individuals with disabilities.

(18) The plan shall provide assurances that area agencies on aging will conduct efforts to facilitate the coordination of community-based, long-term care services, pursuant to section 306(a)(7), for older individuals who--

- (A) reside at home and are at risk of institutionalization because of limitations on their ability to function independently;
- (B) are patients in hospitals and are at risk of prolonged institutionalization; or
- (C) are patients in long-term care facilities, but who can return to their homes if community-based services are provided to them.

(19) The plan shall include the assurances and description required by section 705(a).

(20) The plan shall provide assurances that special efforts will be made to provide technical assistance to minority providers of services.

(21) The plan shall--

(A) provide an assurance that the State agency will coordinate programs under this title and programs under title VI, if applicable; and

(B) provide an assurance that the State agency will pursue activities to increase access by older individuals who are Native Americans to all aging programs and benefits provided by the agency, including programs and benefits provided under this title, if applicable, and specify the ways in which the State agency intends to implement the activities.

(23) The plan shall provide assurances that demonstrable efforts will be made--

(A) to coordinate services provided under this Act with other State services that benefit older individuals; and

(B) to provide multigenerational activities, such as opportunities for older individuals to serve as mentors or advisers in child care, youth day care, educational assistance, at-risk youth intervention, juvenile delinquency treatment, and family support programs.

(24) The plan shall provide assurances that the State will coordinate public services within the State to assist older individuals to obtain transportation services associated with access to services provided under this title, to services under title VI, to comprehensive counseling services, and to legal assistance.

(25) The plan shall include assurances that the State has in effect a mechanism to provide for quality in the provision of in-home services under this title.

(26) The plan shall provide assurances that funds received under this title will not be used to pay any part of a cost (including an administrative cost) incurred by the State agency or an area agency on aging to carry out a contract or commercial relationship that is not carried out to implement this title.

(27) The plan shall provide assurances that area agencies on aging will provide, to the extent feasible, for the furnishing of services under this Act, consistent with self-directed care.

Sec. 308, PLANNING, COORDINATION, EVALUATION, AND ADMINISTRATION OF STATE PLANS

(b)(3)(E) No application by a State under subparagraph (A) shall be approved unless it contains assurances that no amounts received by the State under this paragraph will be used to hire any individual to fill a job opening created by the action of the State in laying off or terminating the employment of any regular employee not supported under this Act in anticipation of filling the vacancy so created by hiring an employee to be supported through use of amounts received under this paragraph.

Sec. 705, ADDITIONAL STATE PLAN REQUIREMENTS (as numbered in statute)

(a) ELIGIBILITY.—In order to be eligible to receive an allotment under this subtitle, a State shall include in the state plan submitted under section 307--

(1) an assurance that the State, in carrying out any chapter of this subtitle for which the State receives funding under this subtitle, will establish programs in accordance with the requirements of the chapter and this chapter;

(2) an assurance that the State will hold public hearings, and use other means, to obtain the views of older individuals, area agencies on aging, recipients of grants under title VI, and other interested persons and entities regarding programs carried out under this subtitle;

(3) an assurance that the State, in consultation with area agencies on aging, will identify and prioritize statewide activities aimed at ensuring that older individuals have access to, and assistance in securing and maintaining, benefits and rights;

(4) an assurance that the State will use funds made available under this subtitle for a chapter in addition to, and will not supplant, any funds that are expended under any Federal or State law in existence on the day before the date of the enactment of this subtitle, to carry out each of the vulnerable elder rights protection activities described in the chapter;

(5) an assurance that the State will place no restrictions, other than the requirements referred to in clauses (i) through (iv) of section 712(a)(5)(C), on the eligibility of entities for designation as local Ombudsman entities under section 712(a)(5).

(6) an assurance that, with respect to programs for the prevention of elder abuse, neglect, and exploitation under chapter 3—

(A) in carrying out such programs the State agency will conduct a program of services consistent with relevant State law and coordinated with existing State adult protective service activities for--

(i) public education to identify and prevent elder abuse;

(ii) receipt of reports of elder abuse;

(iii) active participation of older individuals participating in programs under this Act through outreach, conferences, and referral of such individuals to other social service agencies or sources of assistance if appropriate and if the individuals to be referred consent; and

(iv) referral of complaints to law enforcement or public protective service agencies if appropriate;

(B) the State will not permit involuntary or coerced participation in the program of services described in subparagraph (A) by alleged victims, abusers, or their households; and

(C) all information gathered in the course of receiving reports and making referrals shall remain confidential except--

- (i) if all parties to such complaint consent in writing to the release of such information;
- (ii) if the release of such information is to a law enforcement agency, public protective service agency, licensing or certification agency, ombudsman program, or protection or advocacy system; or
- (iii) upon court order...

**State Plan Guidance
Attachment A (Continued)**

REQUIRED ACTIVITIES

Sec. 305 ORGANIZATION

(a) In order for a State to be eligible to participate in programs of grants to States from allotments under this title—. . .

(2) the State agency shall—

(G)(i) set specific objectives, in consultation with area agencies on aging, for each planning and service area for providing services funded under this title to low-income minority older individuals and older individuals residing in rural areas;

(ii) provide an assurance that the State agency will undertake specific program development, advocacy, and outreach efforts focused on the needs of low-income minority older individuals; and

(iii) provide a description of the efforts described in clause (ii) that will be undertaken by the State agency; . . .

Sec. 306 – AREA PLANS

(a) . . . Each such plan shall— (6) provide that the area agency on aging will—

(F) in coordination with the State agency and with the State agency responsible for mental and behavioral health services, increase public awareness of mental health disorders, remove barriers to diagnosis and treatment, and coordinate mental health services (including mental health screenings) provided with funds expended by the area agency on aging with mental health services provided by community health centers and by other public agencies and nonprofit private organizations;

(6)(H) in coordination with the State agency and with the State agency responsible for elder abuse prevention services, increase public awareness of elder abuse, neglect, and exploitation, and remove barriers to education, prevention, investigation, and treatment of elder abuse, neglect, and exploitation, as appropriate;

Sec. 307(a) STATE PLANS

(1) The plan shall—

- (A) require each area agency on aging designated under section 305(a)(2)(A) to develop and submit to the State agency for approval, in accordance with a uniform format developed by the State agency, an area plan meeting the requirements of section 306; and
- (B) be based on such area plans.

Note: THIS SUBSECTION OF STATUTE DOES NOT REQUIRE THAT AREA PLANS BE DEVELOPED PRIOR TO STATE PLANS AND/OR THAT STATE PLANS DEVELOP AS A

COMPILATION OF AREA PLANS.

(2) The plan shall provide that the State agency will --

(A) evaluate, using uniform procedures described in section 202(a)(26), the need for supportive services (including legal assistance pursuant to 307(a)(11), information and assistance, and transportation services), nutrition services, and multipurpose senior centers within the State;

(B) develop a standardized process to determine the extent to which public or private programs and resources (including volunteers and programs and services of voluntary organizations) that have the capacity and actually meet such need; ...

(4) The plan shall provide that the State agency will conduct periodic evaluations of, and public hearings on, activities and projects carried out in the State under this title and title VII, including evaluations of the effectiveness of services provided to individuals with greatest economic need, greatest social need, or disabilities (with particular attention to low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas).

Note: "PERIODIC" (DEFINED IN 45CFR PART 1321.3) MEANS, AT A MINIMUM, ONCE EACH FISCAL YEAR.

(5) The plan shall provide that the State agency will:

(A) afford an opportunity for a hearing upon request, in accordance with published procedures, to any area agency on aging submitting a plan under this title, to any provider of (or applicant to provide) services;

(B) issue guidelines applicable to grievance procedures required by section 306(a)(10); and

(C) afford an opportunity for a public hearing, upon request, by an area agency on aging, by a provider of (or applicant to provide) services, or by any recipient of services under this title regarding any waiver request, including those under Section 316.

(6) The plan shall provide that the State agency will make such reports, in such form, and containing such information, as the Assistant Secretary may require, and comply with such requirements as the Assistant Secretary may impose to insure the correctness of such reports.

(8)(A) The plan shall provide that no supportive services, nutrition services, or in-home services will be directly provided by the State agency or an area agency on aging in the State, unless, in the judgment of the State agency--

(i) provision of such services by the State agency or the area agency on aging is necessary to assure an adequate supply of such services;

(ii) such services are directly related to such State agency's or area agency on aging's administrative functions; or

(iii) such services can be provided more economically, and with comparable quality, by such State agency or area agency on aging.

(12) The plan shall provide, whenever the State desires to provide for a fiscal year for services

for the prevention of abuse of older individuals—

(B) the State will not permit involuntary or coerced participation in the program of services described in this paragraph by alleged victims, abusers, or their households; and

(C) all information gathered in the course of receiving reports and making referrals shall remain confidential unless all parties to the complaint consent in writing to the release of such information, except that such information may be released to a law enforcement or public protective service agency.

(22) If case management services are offered to provide access to supportive services, the plan shall provide that the State agency shall ensure compliance with the requirements specified in section 306(a)(8).

DocuSigned by:

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John Davis, Executive Director
Mississippi Department of Human Services

9/20/2018
Date

**FFY 2018-2022 Mississippi State Plan
Attachment B
INFORMATION REQUIREMENTS**

States must provide all applicable information following each OAA citation listed below. The completed attachment must be included with your State Plan submission.

Section 305(a)(2)(E)

Describe the mechanism(s) for assuring that preference will be given to providing services to older individuals with greatest economic need and older individuals with greatest social need, (with particular attention to low-income older individuals, including low income minority older individuals, older individuals with English proficiency, and older individuals residing in rural areas) and include proposed methods of carrying out the preference in the State plan.

Response: DAAS will provide assurance that preference will be given to providing services to older individuals with greatest economic need and older individuals with greatest social need, (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas) and include proposed methods and carry out the preference to ensure every Mississippian is served. The IFF, emphasis is placed on the low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas.

Section 306(a)(17)

Describe the mechanism for assuring that each Area Plan will include information detailing how the Area Agency will coordinate activities and develop long-range emergency preparedness plans with local and State emergency response agencies, relief organizations, local and State governments and other institutions that have responsibility for disaster relief service delivery.

Response: Each Area Plan will include information detailing how the Area Agency will coordinate activities and develop long-range emergency preparedness plans with local and State emergency response agencies, relief organizations, local and State governments and other institutions that have responsibility for disaster relief service delivery. Each Area Agency is typically required to work with local and State emergency response teams. This coordination will be done in partnership with Mississippi Emergency Management Agency (MEMA). DAAS will assure this happens through an Information Bulletins (IB) to the AAA.

Section 307(a)(2)

(2) The plan shall provide that the State agency will:

(c) Specify a minimum proportion of the funds received by each area agency on aging in the State to carry out part B that will be expended (in the absence of a waiver under sections 306 (c) or 316) by such area agency on aging to provide each of the categories of services specified in section 306(a)(2) (Note: those categories are access, in home, and legal assistance). Provide specific minimum proportion determined for each category or service.

Response: DAAS maintains Title III B and/ or a minimum percentages of LTCO, Legal, In home and Access. Eighty-five percent of Title III-B funds are federal, five percent are state and a minimum of ten percent is supplied by each of the area agencies on aging.

Section (307(a)(3)

The plan shall:

(A) include (and may not be approved unless the Assistant secretary approves) the statement and demonstration required by paragraphs (2) and (4) of section 305(d) (concerning distribution of funds); (Note: the “statement and demonstration” are the numerical statement of the intrastate funding formula, and a demonstration of the allocation of funds to each planning and service area)

(B) with respect to services for older individuals residing in rural areas:

(i) provide assurances the State agency will spend for each fiscal year of the plan, not less than the amount expended for such services for fiscal year 2000.

Response: Each fiscal year of this State Plan, DAAS will not expend less than the amount expended for all services relating to older individuals residing in rural area than expended in fiscal year 2000.

(ii) identify, for each fiscal year to which the plan applies, the projected costs of providing such services (including the cost of providing access to such services).

Response: Each fiscal year DAAS issues a budget allocation proposal. A key attribute of DAAS IFF is the allocation of funds for individuals 60 and older. There is fifteen percent weighted variable for individuals who are 60 and older residing in rural areas.

(iii) describe the methods used to meet the needs for such services in the fiscal year preceding the first year to which such plan applies.

Response: DAAS uses the census data and Harmony data to determine the location of older individuals in Mississippi. AAAs then target these individuals and using a person-centered option counseling approach to delivery available services and supports to all older individuals and individuals with disabilities to live longer, safely and well.

Section 307(a)(10)

The plan shall provide assurance that the special needs of older individuals residing in rural areas are taken into consideration and shall describe how those needs have been met and describe how funds have been allocated to meet those needs.

Response: DAAS IFF provides a weighted variable of fifteen percent for individuals who are age 60 and older and reside in rural areas, in addition to a weighted variable of twenty-five percent for individuals who are 60 and older below poverty level. Mississippians ages 60 and older both in rural and non-rural areas are having their needs met by providing them access to community resources and/or assisting them in identifying and securing resources or services in order to

enhance wellness and remain in the community for as long and as safely as possible.

Section 307(a)(14)

(14) The plan shall, with respect to the fiscal year preceding the fiscal year for which plan is prepared—

(A) *identify the number of low-income minority older individuals in the State, including the number of low-income minority older individuals with limited English proficiency; and*

(B) *describe the methods used to satisfy the service needs of the low-income minority older individuals described in subparagraph (A), including the plan to meet the needs of low-income minority older individuals with limited English proficiency.*

Response: DAAS' IFF has the assigned weight of thirty percent for 60 and older low-income minority individuals. In an effort to meet the needs of low-income minority older individuals, and individuals with limited English proficiency, DAAS and the Area Agencies shall provide them access to community resources and/or assist them in identifying and securing resources or services in order to enhance wellness and remain in the community for as long as safely as possible.

Section 307(a)(21)

The plan shall:

(B) provide an assurance that the State agency will pursue activities to increase access by older individuals who are Native Americans to all aging programs and benefits provided by the agency, including programs and benefits provided under this title (title III), if applicable, and specify the ways in which the State agency intends to implement that activities.

Response: DAAS will establish and expand partnerships which will enable that state to reach the Native American Choctaw tribe. DAAS will pursue numerous activities to assure older Mississippians who are American Indian will have access to all Title III funded services. DAAS will provide them access to services and support and assist in identifying and securing resources in the communities.

Section 307(a)(29)

The plan shall include information detailing how the State will coordinate activities, and develop long-range emergency preparedness plans, with area agencies on aging, local emergency response agencies, relief organizations, local governments, State agencies responsible for emergency preparedness, and any other institutions that have responsibility for disaster relief service delivery.

Response: DAAS will coordinate with MEMA Mississippi Emergency Management Agency on the state and local levels to create a safe emergency response plan that will covers Mississippi. AAA will be responsible for identifying themselves and consulting with local (county and regional) emergency management agencies. DAAS will also continue to work with MDHS Emergency Management Coordinator who provides guidance on all severe weather events. DAAS

emergency response/preparedness plan will be complete and implemented by February 1, 2019.

Section 307(a)(30)

The plan shall include information describing the involvement of the head of the State agency in the development, revision, and implementation of emergency preparedness plans, including the State Public Health Emergency Preparedness and Response Plan.

Response: DAAS Division Director is responsible for reviewing and approving all Emergency Preparedness policy and procedures. His designee are also responsible for implementing said policies and procedures.

Section 705(a)(7)

In order to be eligible to receive an allotment under this subtitle, a State shall *include in the State plan submitted under section 307:*

(7) a description of the manner in which the State agency will carry out this title in accordance with the assurances described in paragraphs (1) through (6).

(Note: Paragraphs (1) of through (6) of this section are listed below)

In order to be eligible to receive an allotment under this subtitle, a State shall include in the State plan submitted under section 307:

(1) an assurance that the State, in carrying out any chapter of this subtitle for which the State receives funding under this subtitle, will establish programs in accordance with the requirements of the chapter and this chapter;

Response: DAAS is carrying out all chapter of this subtitle ((Section 705 (a)(7)) for what it receives funding under this subtitle, will establish programs in accordance with the requirement of the chapter.

(2) an assurance that the State will hold public hearings, and use other means, to obtain the views of older individuals, area agencies on aging, recipients of grants under title VI, and other interested persons and entities regarding programs carried out under this subtitle;

Response: DAAS will conduct public hearings, and use other means, to obtain the views of older individuals, area agencies on aging, recipients of grants under title VI, and other interested persons, and entities regarding programs carried out under this subtitle ((Section 705 (a)(7)).

(3) an assurance that the State, in consultation with area agencies on aging, will identify and prioritize statewide activities aimed at ensuring that older individuals have access to, and assistance in securing and maintaining, benefits and rights;

Response: DAAS, in partnership with AAA, will identify and prioritize statewide activities aimed at ensuring that older individuals have access to, and assistance in securing and maintaining, benefits and rights.

(4) an assurance that the State will use funds made available under this subtitle for a chapter in addition to, and will not supplant, any funds that are expended under any Federal or State law in existence on the day before the date of the enactment of this subtitle, to carry out each of the vulnerable elder rights protection activities described in the chapter;

Response: DAAS will not supplant, any funds that are expended under any Federal or State law.

(5) an assurance that the State will place no restrictions, other than the requirements referred to in clauses (i) through (iv) of section 712(a)(5)(C), on the eligibility of entities for designation as local Ombudsman entities under section 712(a)(5);

Response: DAAS will place no restriction's, other than the requirement referred to in clauses (i) through (iv) of section 712 (a)(5)(c), on the eligibility of entities for designation as local Ombudsman entities under section 712(a)(5)

(6) an assurance that, with respect to programs for the prevention of elder abuse, neglect, and exploitation under chapter 3--

(A) in carrying out such programs the State agency will conduct a program of services consistent with relevant State law and coordinated with existing State adult protective service activities for:

(i) public education to identify and prevent elder abuse;

(ii) receipt of reports of elder abuse;

(iii) active participation of older individuals participating in programs under this Act through outreach, conferences, and referral of such individuals to other social service agencies or sources of assistance if appropriate and if the individuals to be referred consent; and

(iv) referral of complaints to law enforcement or public protective service agencies if appropriate;

Response: With respect to programs for the prevention of elder abuse, neglect, and exploitation under chapter 3, DAAS will conduct a program of services consistent with relevant State law and coordinated with existing State Adult Protective Services activities for:

-Public education to identify and prevent elder abuse;

-Receipt of reports of elder abuse:

-Active participation of older individuals participating in programs under this Act through outreach, conferences, and referral of such individuals to other social services agencies or sources of assistance of appropriate and if the individuals to be referred consent; and

-Referral of complaints to law enforcement or public protective services agencies if appropriate.

(B) the State will not permit involuntary or coerced participation in the program of services described in subparagraph (A) by alleged victims, abusers, or their households; and

Response: DAAS will not permit involuntary or coerced participation in the program of services described by alleged victims, abusers, or their households.

(C) all information gathered in the course of receiving reports and making referrals shall remain confidential except--

- (i) if all parties to such complaint consent in writing to the release of such information;
- (ii) if the release of such information is to a law enforcement agency, public protective services agency, licensing or certification agency, ombudsman program, or protection or advocacy system; or
- (iii) upon court order

Response: All information gathered in the course of receiving reports of abuse, neglect and exploitation, and making referrals shall remain confidential except:

- if all parties to such complaint consent in writing to the release of such information;
- if the release of such information is to law enforcement agency, public protective;
- service agency, licensing or certification agency, ombudsman programs, or protection or advocacy system; or
- upon court order

**FFY 2019-2022 Mississippi State Plan
Attachment C**

INTRASTATE FUNDING FORMULA (IFF)

The Mississippi Department of Human Services, Division of Aging and Adult Services, in response to requirement of the Older American Act, as amended, and the Administration on Aging's Program Instruction, submits the Intrastate Funding Formula for Fiscal Year 2019-2022. The Formula is designed to address the needs of Mississippi's older population at the local level in each planning and service area.

The guiding philosophy of the Intrastate Funding Formula is to provide equitable funding to ensure quality service to persons age 60 and above, including those in greatest economic or social need with particular attention to low-income minority individuals.

The Intrastate Funding Formula is intended to address the following goals:

1. To satisfy the requirements of the Older Americans Act and Title III regulations.
2. To be simple and easy to apply.
3. To ensure access to the system by eligible persons.
4. To objectively apply all requirements.
5. To correlate services with need.
6. To achieve balance between prevention and intervention in the allocation of resources.

The Older Americans Act defines greatest social need as the need cause by non-economic factors, which include physical and mental disabilities, language barriers, cultural, social, or geographic isolation including those caused by racial or ethnic status with respect to an individual's ability to perform normal daily task or which threaten such individual's capacity to live independently. Since the definition is so broad and nonspecific, it is assumed that many individuals aged 60 and over, who do not fit into a specific category are in greatest social need. Therefore, the number of persons age 60 and over is included as a factor.

They Older Americans Act defines greatest economic need as need resulting from an income level at or below poverty level established by the Office of Management and Budget. This definition is applied to the formula by including the number of people age 60 and over, with incomes at or below the poverty level as a factor.

The Older Americans Act provides that particular attention should be paid to low income minority individuals. Over 60% of those at or below the poverty level are minority individuals and

approximately one third of the minority individuals are at or below the poverty level. Therefore, by including age 60 and over at or below the poverty level and age 60 and over minority individuals as factors, it is assumed that particular attention has been paid to low income minority individuals.

The Older Americans Act refers to geographic isolation as cause for need. It is assumed that persons who reside in rural area are more geographically isolated, relative to those who reside in urban areas. Therefore, the number of person with a rural residence and 60 and over is included as a factor.

The Mississippi Intrastate Funding Formula, developed in consultation with the Area Agencies on Aging and the Planning and Development Districts, and published and disseminated through public hearing, is weighted as follows:

- 30 % Age 60 and over
- 25 % Age 60 and over Living below the Poverty Level
- 30 % Age 60 and over Minority Living Below the Poverty Level
- 15 % Age 60 and over Living in Rural Areas.

All Title III and Title VII funds are distributed using the Intrastate Funding Formula. The data used in the Intrastate Funding Formula reflects the 2010 Census estimates from the Bureau of the Census, with the option to include mid-census estimates when available.

The Intrastate Funding Formula for Mississippi follows. Table 1 describes the 2010 Census and 2016 Census estimates comparison and difference by AAA. Table 2 shows the 2010 Census and 2016 Census estimates comparison pro rate percentage difference by AAA; and Table 3 compares the funding formula and calculation difference by AAA. The Intrastate Funding Formula narrative indicates the weighted variables.

Table 1. 2010 and 2016 COMPARISON AND PRO RATA PERCENTAGE DIFFERENCE

AAA	POPULATION			BELOW POVERTY			MINORITY BELOW POVERTY			RURAL		
	60+ Census	60+ Census		60+ Census	60+ Census		60+ Census	60+ Census		60+ Census	60+ Census	
	2010	2016		2010	2016		2010	2016		2010	2010	
	Population	Population	Difference	Population	Population	Difference	Population	Population	Difference	Population	Population	Difference
North Delta	31,506	51,925	(20,419)	3,490	5,823	(2,333)	1,823	3,269	(1,446)	14,324	14,324	0
South Delta	15,482	23,108	(7,626)	3,345	4,825	(1,480)	2,655	3,921	(1,266)	6,316	6,316	0
North Central	18,709	29,647	(10,938)	3,918	5,680	(1,762)	2,696	3,805	(1,109)	11,216	11,216	0
Golden Triangle	22,870	33,951	(11,081)	3,415	5,419	(2,004)	2,144	3,480	(1,336)	13,846	13,846	0
Three Rivers	37,980	57,113	(19,133)	5,042	7,025	(1,983)	1,632	2,269	(637)	24,823	24,823	0
Northeast	22,719	33,024	(10,305)	3,474	4,374	(900)	954	1,253	(299)	18,253	18,253	0
Central	70,168	113,016	(42,848)	8,015	14,717	(6,702)	5,534	9,906	(4,372)	24,658	24,658	0
East Central	34,791	50,795	(16,004)	5,436	7,906	(2,470)	2,807	4,074	(1,267)	25,714	25,714	0
Southern	98,792	156,394	(57,602)	11,218	20,614	(9,396)	3,678	7,213	(3,535)	47,070	47,070	0
Southwest	27,390	40,096	(12,706)	4,860	7,691	(2,831)	3,137	3,905	(768)	19,882	19,882	0
Totals	380,407	589,069	-208,662	52,213	84,074	-31,861	27,060	43,095	-16,035	206,102	206,102	0
		% Change	-35.42%		% Change	-37.90%		% Change	-37.21%		% Change	0.00%
(No Weights)	POPULATION			BELOW POVERTY			MINORITY BELOW POVERTY			RURAL		
	60+ Census	60+ Census		60+ Census	60+ Census		60+ Census	60+ Census		60+ Census	60+ Census	
	2010	2016		2010	2016		2010	2016		2010	2010	
	Pro Rata	Pro Rata	Difference	Pro Rata	Pro Rata	Difference	Pro Rata	Pro Rata	Difference	Pro Rata	Pro Rata	Difference
North Delta	8.28%	8.81%	-0.53%	6.68%	6.93%	-0.24%	6.74%	7.59%	-0.85%	6.95%	6.95%	0.00%
South Delta	4.07%	3.92%	0.15%	6.41%	5.74%	0.67%	9.81%	9.10%	0.71%	3.06%	3.06%	0.00%
North Central	4.92%	5.03%	-0.11%	7.50%	6.76%	0.75%	9.96%	8.83%	1.13%	5.44%	5.44%	0.00%
Golden Triangle	6.01%	5.76%	0.25%	6.54%	6.45%	0.10%	7.92%	8.08%	-0.15%	6.72%	6.72%	0.00%
Three Rivers	9.98%	9.70%	0.29%	9.66%	8.36%	1.30%	6.03%	5.27%	0.77%	12.04%	12.04%	0.00%
Northeast	5.97%	5.61%	0.37%	6.65%	5.20%	1.45%	3.53%	2.91%	0.62%	8.86%	8.86%	0.00%
Central	18.45%	19.19%	-0.74%	15.35%	17.50%	-2.15%	20.45%	22.99%	-2.54%	11.96%	11.96%	0.00%
East Central	9.15%	8.62%	0.52%	10.41%	9.40%	1.01%	10.37%	9.45%	0.92%	12.48%	12.48%	0.00%
Southern	25.97%	26.55%	-0.58%	21.49%	24.52%	-3.03%	13.59%	16.74%	-3.15%	22.84%	22.84%	0.00%
Southwest	7.20%	6.81%	0.39%	9.31%	9.15%	0.16%	11.59%	9.06%	2.53%	9.65%	9.65%	0.00%
Totals	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%

Table 2. 2010 and 2016 PRO RATE PERCENTAGE DIFFERENCE

PRO RATA PERCENTAGE DIFFERENCE BY AAA												PROPOSED	
Weights * AAA	60 + POPULATION			60 + BELOW POVERTY			60 + MINORITY BELOW POVERTY			60 + RURAL *			2019 FUNDING
	2016	2010		2016	2010		2016	2010		2010	2010		
	Pro Rata	Pro Rata	Difference	Pro Rata	Pro Rata	Difference	Pro Rata	Pro Rata	Difference	Pro Rata	Pro Rata	Difference	FORMULA
	0.30	0.30		0.25	0.30		0.30	0.20		0.15	0.20		
North Delta	2.644%	2.485%	0.16%	1.738%	2.005%	-0.27%	2.276%	1.347%	0.93%	1.042%	1.390%	-0.35%	0.07700302
South Delta	1.177%	1.221%	-0.04%	1.440%	1.922%	-0.48%	2.730%	1.962%	0.77%	0.460%	0.613%	-0.15%	0.05805952
North Central	1.510%	1.475%	0.03%	1.695%	2.251%	-0.56%	2.649%	1.993%	0.66%	0.816%	1.088%	-0.27%	0.06669988
Golden Triangle	1.729%	1.804%	-0.07%	1.617%	1.962%	-0.35%	2.423%	1.585%	0.84%	1.008%	1.344%	-0.34%	0.06776459
Three Rivers	2.909%	2.995%	-0.09%	2.096%	2.897%	-0.80%	1.580%	1.206%	0.37%	1.807%	2.409%	-0.60%	0.08391194
Northeast	1.682%	1.792%	-0.11%	1.305%	1.996%	-0.69%	0.872%	0.705%	0.17%	1.328%	1.771%	-0.44%	0.05187841
Central	5.756%	5.534%	0.22%	4.392%	4.605%	-0.21%	6.896%	4.090%	2.81%	1.795%	2.393%	-0.60%	0.18838059
East Central	2.587%	2.744%	-0.16%	2.270%	3.123%	-0.85%	2.836%	2.075%	0.76%	1.871%	2.495%	-0.62%	0.09564188
Southern	7.965%	7.791%	0.17%	6.152%	6.446%	-0.29%	5.021%	2.718%	2.30%	3.426%	4.568%	-1.14%	0.22563439
Southwest	2.042%	2.160%	-0.12%	2.295%	2.792%	-0.50%	2.718%	2.319%	0.40%	1.447%	1.929%	-0.48%	0.08502580
Totals	30.000%	30.000%	0.000%	25.000%	30.000%	-5.000%	30.000%	20.000%	10.000%	15.000%	20.000%	-5.000%	100.000%

* Based on the 2016 Census for Mississippi there is no information available for the 60 + rural population.

HOW THE FUNDING FORMULA IS CALCULATED:

VARIABLES:

Weights are assigned to each variable to total 100%. The variables are: (60 + Population), (60 + Below Poverty Level), (60 + Minority Below Poverty Level), and (60 + Rural)

* WEIGHTS:

60 + Population is assigned a 30% weight, thus .30
 60 + Below Poverty is assigned a 25% weight, thus .25
 60 + Minority Below Poverty is assigned a 30% weight, thus .30
 60 + Rural is assigned a 15 % weight, thus .15

FUNDING FORMULA:

$((60 + \text{Pop } \%) \times .30) + ((60 + \text{Below Poverty } \%) \times .25) + ((60 + \text{Minority Below Poverty } \%) \times .30) + ((60 + \text{Rural } \% \times .15) = \text{Funding Formula } \%$
This is calculated for each AAA to determine their share of the federal allocation.

TABLE 3. 2010 and 2016 FUNDING FORMULA AND CALCULATION COMPARISON

AAA	2010	2016 Estimated	Difference	2014	2017	Difference
	FUNDING FORMULA	Population FUNDING FORMULA		Dollars	Dollars	
North Delta	0.07219252	0.076941009	0.47%	712,939	759,833	46,894
South Delta	0.06225702	0.058008143	-0.42%	614,821	572,861	(41,960)
North Central	0.07156624	0.066639394	-0.49%	706,754	658,099	(48,655)
Golden Triangle	0.06823369	0.067706882	-0.05%	673,843	668,641	(5,203)
Three Rivers	0.09025281	0.083837132	-0.64%	891,294	827,935	(63,358)
Northeast	0.05841159	0.051831834	-0.66%	576,845	511,866	(64,979)
Central	0.17301150	0.188223873	1.52%	1,708,579	1,858,809	150,230
East Central	0.10329945	0.096452966	-0.68%	1,020,136	952,523	(67,613)
Southern	0.20665628	0.225414877	1.88%	2,040,839	2,226,090	185,251
Southwest	0.09411891	0.084943900	-0.92%	929,473	838,865	(90,608)
	100.000%	1.0000000	0.00%	9,875,522	9,875,522	(0)

**FFY 2019-2022 Mississippi State Plan
Attachment D
BUDGET**

The budget includes the following parts:

1. State Agency Operating Budget - Fiscal Year 2017
2. Fiscal Year 2018 Projected Title III Allocation by PSA
3. Fiscal Year 2018 Projected Title VII Allocation by PSA
4. State Program Allocations by Planning and Service Areas for Fiscal Year 2018.

State Agency Operating Budget – Federal Fiscal Year 2018

MISSISSIPPI DEPARTMENT OF HUMAN SERVICES DIVISION OF AGING AND ADULT SERVICES (DAAS) STATE AGENCY OPERATIONS BUDGET FFY 2018			
TOTAL RESOURCES TO BE USED FOR STATE AGENCY ADMINISTRATION:			
	FEDERAL	STATE	TOTAL AGENCY BUDGET
Title III: DAAS Administration	\$582,816	\$194,272	\$777,088
Title III: (Part B) Long-Term Care Ombudsman Program	\$60,000	\$10,588	\$70,588
Title VII: Ombudsman	\$114,902		
Title VII: Ombudsman set aside funds	\$25,000		
Title VII: Elder Abuse	\$45,198		
Title VII Total	\$185,100	\$0	\$185,100
Other Funds	\$1,779,740	\$	\$1,779,740
Total	\$2,607,656	\$204,860	\$2,607,656

TITLE III FEDERAL FISCAL YEAR 2018 PROJECTED BY PSA/AAA**State: Mississippi State Agency: Mississippi Department of Human Services, Division of Aging and Adult Services**

PSA/AAA	Area Plan Administration \$	Supportive Services \$	Congregate Meals \$	Home Delivered Meals \$	Preventive Health \$	Caregiver Services \$	Total Title III \$
Central	167,996	535,671	144,659	648,972	31,483	182,659	1,711,440
East Central	100,305	413,478	187,354	192,850	18,797	109,059	1,021,843
Golden Triangle	66,255	179,150	109,505	235,605	12,416	72,038	674,969
North Central	69,491	168,814	260,016	121,035	13,023	75,557	707,936
Northeast MS	56,719	282,889	59,620	106,302	10,624	61,671	577,824
North Delta	70,099	246,113	66,658	241,906	13,137	76,218	714,131
South Delta	60,451	266,642	110,096	101,601	11,331	65,730	615,851
Southern MS	200,665	696,290	412,515	479,001	37,605	218,180	2,044,256
Southwest MS	91,395	312,384	183,527	227,234	17,133	99,367	931,040
Three Rivers	87,636	304,091	135,118	254,231	16,423	95,285	892,784
Total State of MS	971,012	3,405,522	1,669,068	2,608,737	181,972	1,055,764	9,892,074

**Source: Department of Health and Human Services, Administration on Aging (AoA) FFY 2017 Allocation.
TITLE VII FEDERAL FISCAL YEAR 2018 PROJECTED BY PSA/AAA**

State: Mississippi State Agency: Mississippi Department of Human Services, Division of Aging and Adult Services

PSA/AAA	Title VII-Ombudsman \$	Title VII-Elder Abuse \$
Central	19,879	7,820
East Central	11,869	4,669
Golden Triangle	7,840	3,084
North Central	8,223	3,235
Northeast MS	6,714	2,640
North Delta	8,295	3,263
South Delta	7,153	2,814
Southern MS	23,745	9,340
Southwest MS	10,814	4,254
Three Rivers	10,370	4,079
Total State of MS	114,902	45,198

Source: Department of Health and Human Services, Administration on Aging (AoA) FFY 2017 Allocation.

Additional Funding:

DAAS receives \$6.8 Million from the Social Services Block Grant Funds. The proposed Budget for FFY 2018 follows:

MDHS/DIVISION OF AGING AND ADULT SERVICES
FFY17 TITLE XX/SSBG BUDGET NARRATIVE

DAAS ADMINISTRATION

SALARIES \$ 170,000 **170,000**

Estimated salary of \$340,000 for 9 staff @ 50%

FRINGE BENEFITS **51,000**

Salaries of \$170,000 x 30%

COMMODITIES **5,000**

<u>AVERAGE</u>	<u>PER MONTH</u>	<u>PER YEAR</u>
Office supplies (paper, pens, etc.)	166.67	2,000
Printing cost (brochures, etc.)	250.00	<u>3,000</u>
		\$ 5,000

CONTRACTUAL SERVICES **165,541**

<u>PER-RATE SHARE</u>	<u>PER MONTH</u>	<u>PER YEAR</u>
Office space and machines	416.67	5,000
Telephone cost	341.67	4,100
Postage	176.42	2,117
Share of legal and auditing fees	445.83	5,350
Estimated MDHS allocation	12,415	<u>148,974</u>
		\$ 165,541

TRAVEL **11,370**

7,070 miles @ \$0.50 per mile	3,535
IN-STATE: Hotel: 20 days @ \$70 per day	1,400
Meals: 20 days @ \$35 per day	735
OUT-OF STATE: Hotel: 20 days @ \$110 per day	2,200
Meals: 21 days @ \$40 per day	840
Registration fees for conferences and workshops	<u>870</u>
	\$ 11,370

TOTAL DAAS ADMINISTRATION: \$ 402,911

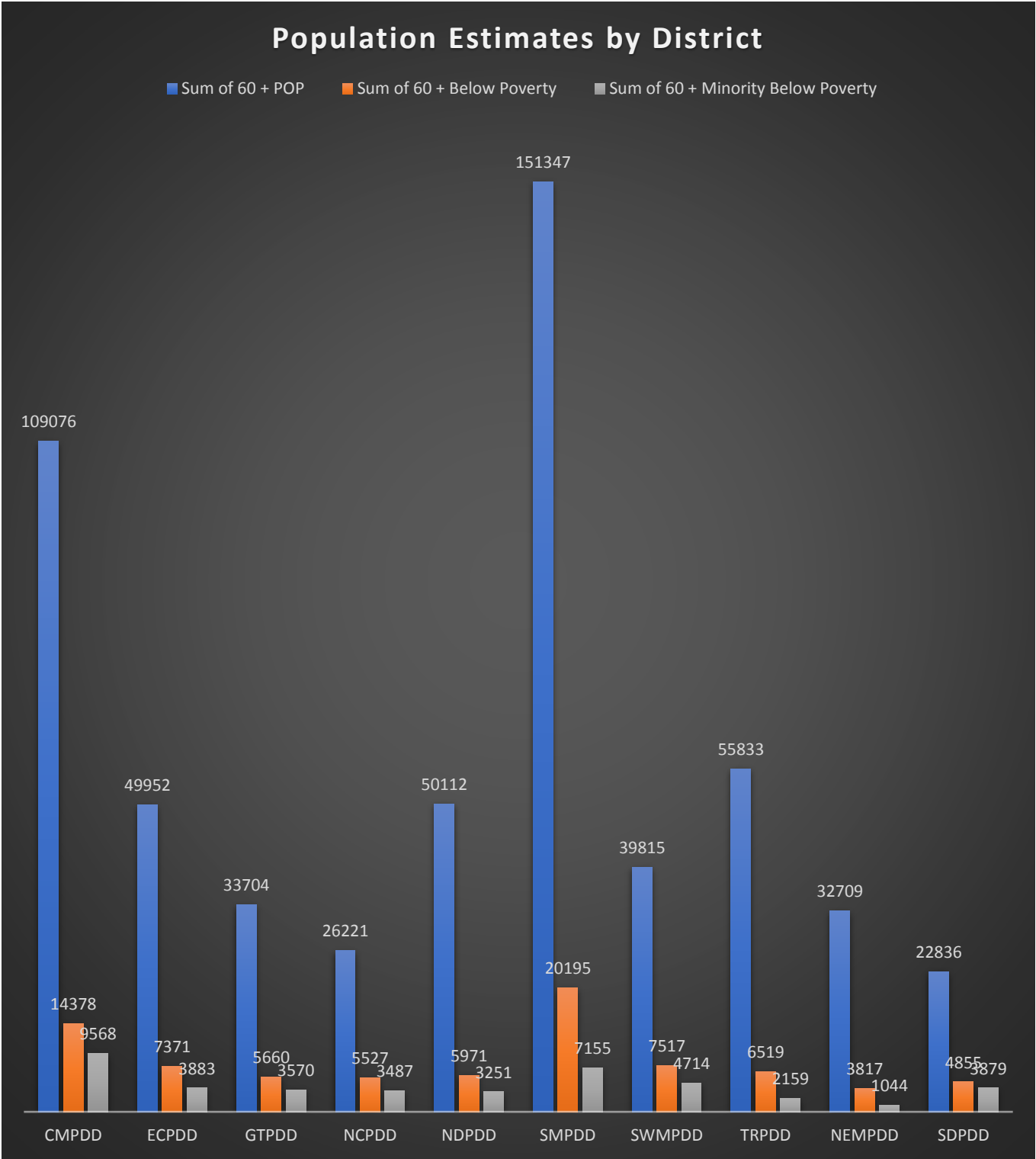
Social Services Block Grant Continued
RECAP OF SERVICES AND ALLOCATION OF FEDERAL FUNDS

Social Services Block Grant funds assist the Aging Network to provide services to meet the needs of older Mississippians.

SERVICE	FEDERAL ALLOCATION	%	CLIENTS / PARTICIPANTS	UNITS OF SERVICE
Adult Day Care	\$ 345,990	5.07%	90	10,979
Case Management	71,683	1.05%	239	4254
Home Delivered Meals	1,307,792	19.17%	4371	449,961
Homemaker / Health Services	1,971,335	28.9%	2319	131,936
Information & Assistance (PAP)	231,420	3.39%	4	1806
Ombudsman	175,399	2.57%	1241	1241
Respite	31,589	.46%	36	500
Transportation	883,125	12.95%	914	134863
Emergency Response	1,080	.02%		
Adult Protective Services	1,000,000	14.66%	3255	
SUB-TOTAL: SERVICES	\$6,019,413	100%	12,469	735540
		88.26%		
AAA Administration	398,089	5.84%		
DAAS Administration	402,911	5.91%		
TOTAL: FEDERAL ALLOCATION	\$6,820,413	100%		

FFY 2018-2022 Mississippi State Plan
Attachment E

POPULATION ESTIMATES

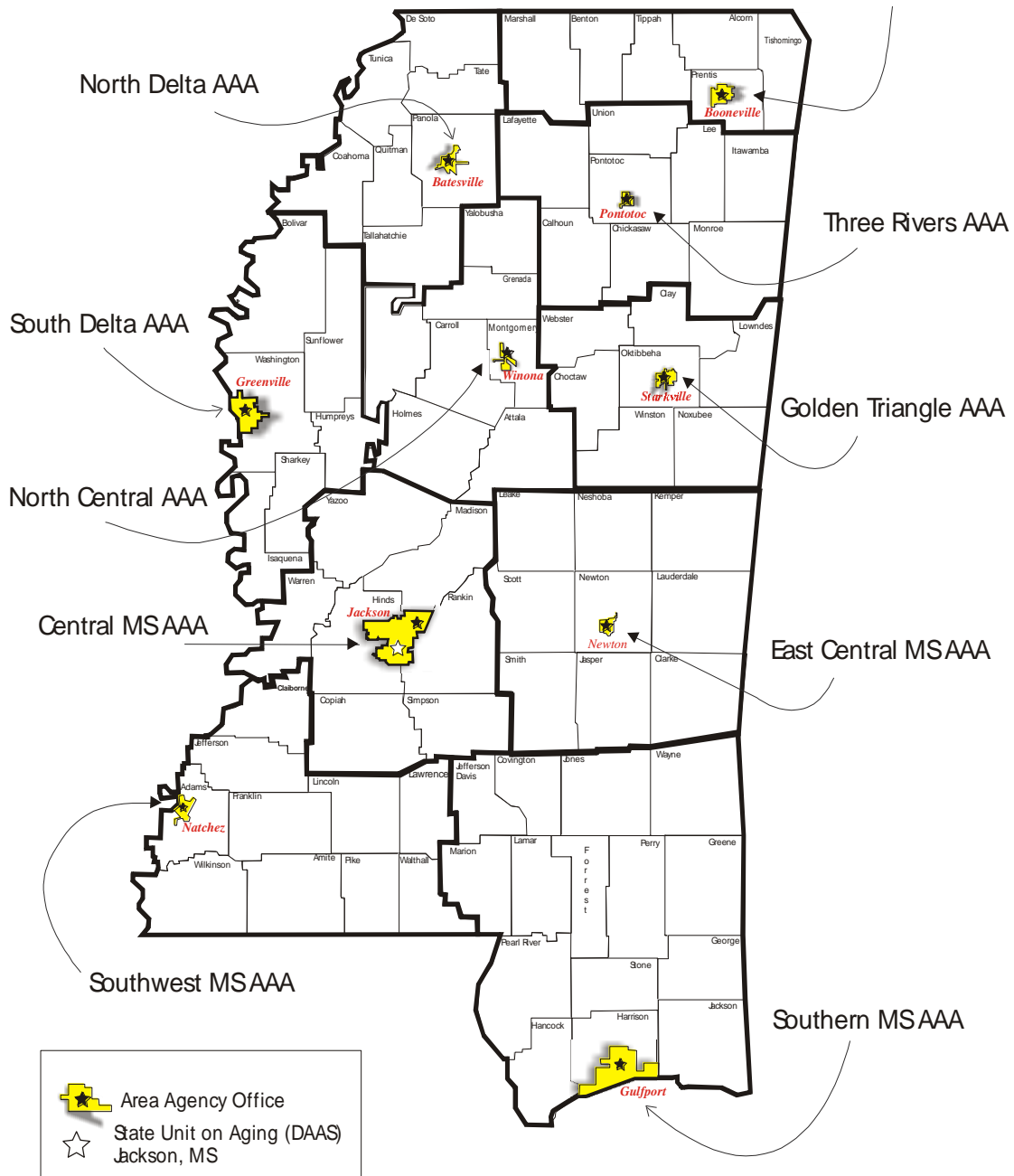


FFY 2018-2022 Mississippi State Plan Attachment F

AREA AGENCIES ON AGING MAP

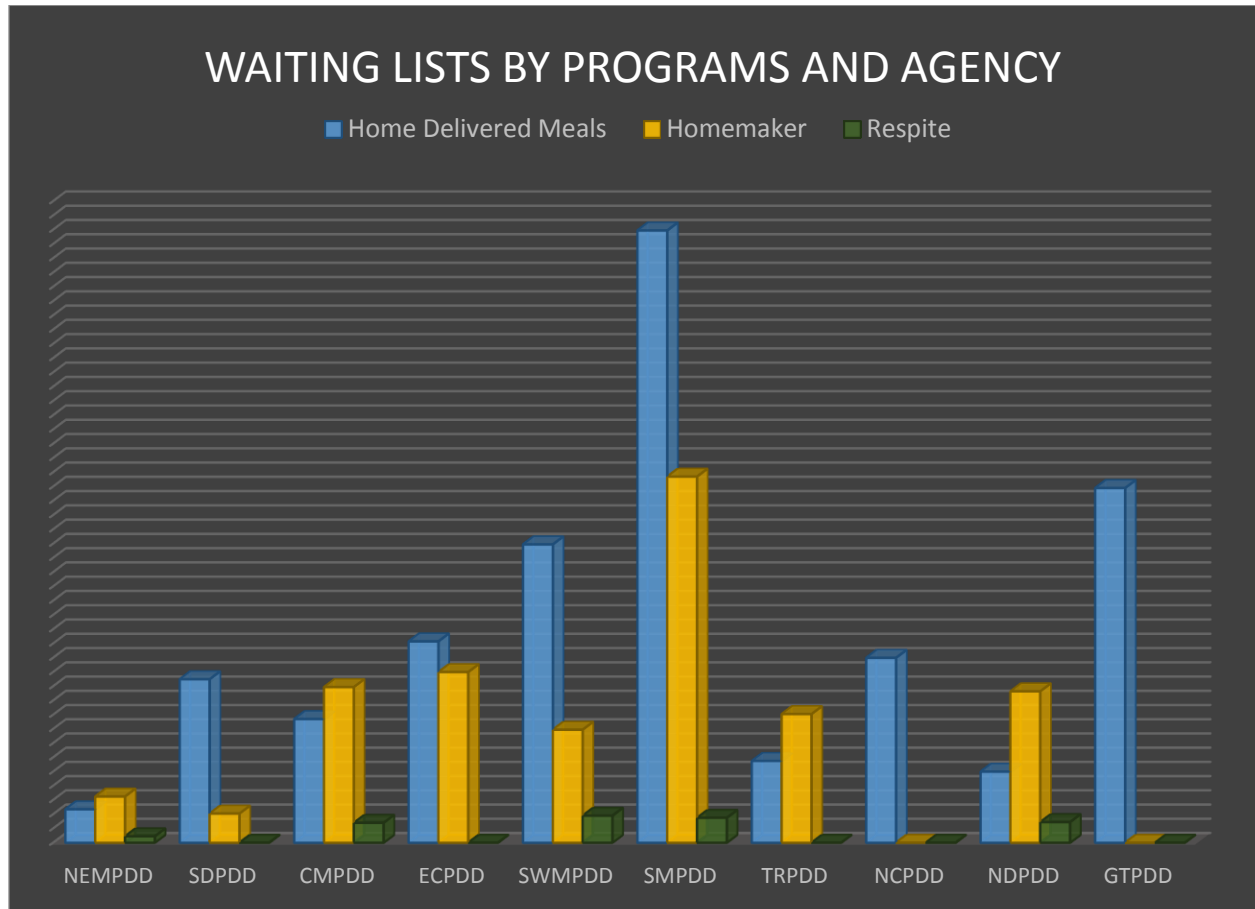
MISSISSIPPI DEPARTMENT OF HUMAN SERVICES DIVISION OF AGING AND ADULT SERVICES AREA AGENCIES ON AGING

Northeast MS AAA



FFY 2018-2022 Mississippi State Plan Attachment G

WAITING LIST DATA



Waiting Lists by Programs and Agency			
AGENCY	Home Delivered Meals	Homemaker	Respite
NEMPDD	47	65	9
SDPDD	230	41	0
CMPDD	174	219	28
ECPDD	283	240	0
SWMPDD	419	159	38
SMPDD	859	514	35
TRPDD	115	181	0
NCPDD	260	0	0
NDPDD	100	213	29
GTPDD	498	0	0
STATE TOTALS	2985	1632	139

**FFY 2018-2022 Mississippi State Plan
Attachment H**

ORGANIZATIONAL CHART

