



**AMENDMENT #1
QUOTE REQUEST (QR) NO. 20210826 PDIS
PROFESSIONAL DEAF INTERPRETER SERVICES**

Amendment to the QR is as follows:

1. Please see attached Questions and Answers.

Please acknowledge receipt of Amendment #1 by returning it, along with your bid package, by September 2, 2021, at 3:00 PM. This acknowledgement should be enclosed in your quote package. **Failure to submit this acknowledgement may result in rejection of the quote package.**

Name of Company

Authorized Official's Typed Name/Title

Signature of Authorized Official
(No stamped signature)

Date

Should an amendment to the QR be issued, it will be posted on the MDHS website (www.mdhs.ms.gov) in a manner that all respondents will be able to view. Further, respondents must acknowledge receipt of any amendment to the solicitation by signing and returning the amendment with the bid package, by identifying the amendment number and date in the space provided for this purpose on this form, or by letter. The acknowledgment must be received by MDHS by the time and at the place specified for receipt of bids. It is the bidder's sole responsibility to monitor the website for amendments to the QR.

QUESTIONS AND ANSWERS

**QR 20210826 PDIS
PROFESSIONAL DEAF INTERPRETER SERVICES**

Question Number	Question & Answer
1	<p>Whether companies from Outside Canada can apply for this? (like, from India or USA)</p> <p>ANSWER: Respondents are required to be registered to do business in the State of Mississippi. It is preferred that companies be located within the United States.</p>
2	<p>Whether we need to come over there for meetings?</p> <p>ANSWER: Pursuant to the solicitation, no meetings are required; however, the QR Scope of Services (Sections B & H) does list On-Site Interpretation as a form of service. When interpreters are requested for on-site interpreting, an interpreter will be required to provide the service in-person.</p>
3	<p>Can we perform the tasks (related to RFP solicitation) outside Canada? (like, from India or USA)</p> <p>ANSWER: It is preferred that these services be performed in the United States.</p>
4	<p>Can we submit the proposals (quotes) via email?</p> <p>ANSWER: Pursuant to the QR, on page 3, Quote Submission Section, 1st paragraph, please submit to Vicki Hathcock at procurement.services@mdhs.ms.gov.</p>
5	<p>We must pay our interpreters 2-hour minimums, and if travel is needed, we must reimburse their mileage. Will MDHS revise the solicitation to allow for these unavoidable costs so that we will be able to bid?</p> <p>ANSWER: MDHS will not revise the solicitation.</p>
6	<p>How many hours do you predict needing services? What locations?</p> <p>ANSWER: MDHS has not utilized the VRI option, but once in the past year. With Covid, MDHS anticipates an increase in the need for the service. In the prior year, MDHS had an estimated total of 22 “in-person” requests.</p> <p>ANSWER: Any State of MS MDHS Office location.</p>