

ROBERT G. ANDERSON EXECUTIVE DIRECTOR

INVITATION FOR BIDS (IFB)

STRATEGIC PLANNING SERVICES IFB No. 3160004490 Issue Date: August 10, 2021

CLOSING LOCATION Mississippi Department of Human Services 200 South Lamar Street Jackson, Mississippi 39201

CONTACT

Jennifer Austin, Bid Coordinator (601) 359-4500 Procurement.Services@mdhs.ms.gov

CLOSING DATE & TIME

Bids must be received by September 10, 2021 at 9:00 AM, Central Time

IFB No. 3160004490 Strategic Planning Services

Contents

SEC	TION 1	
1.1.	Bid Ac	cceptance Period
	1.1.1.	Timeline
	1.1.2.	Late Submissions
1.2.	Expens	ses Incurred in Preparing Bid5
1.3.	Bid Fo	rm
	1.3.1.	Bidder Certification
	1.3.2.	Independent Price Determination
1.4.	Regist	ration with Mississippi Secretary of State
1.5.	Debarı	nent6
1.6.		ration with Mississippi's Accountability System for Governmental Information and oration (MAGIC)
1.7.	Confid	lential and Proprietary Information
1.8.	Additi	onal Information
1.9.	Ackno	wledgement of Amendments7
1.10.	Type o	of Contract7
1.11.	Writte	n Bids7
SEC	TION 2	
2.1.	Purpos	e7
2.2.	Scope	of Services7
2.3.	Term	
SEC	TION 3	
3.1.	Insura	nce
SEC	TION 4	
4.1.	Bid Ev	aluation
	4.1.1.	Responsive Bidder
	4.1.2.	Responsible Bidder 11
	4.1.3.	Minimum Qualifications to be Deemed Responsible
	4.1.4.	Specific Qualifications
	4.1.5.	Exceptions
	4.1.6.	Informalities & Irregularities
	4.1.7.	Rejection of Bids
	4.1.8.	Bid Withdrawals

	4.1.9. Conditioning Bid Upon Other Awards	14
	4.1.10. Bid Submission Format	14
	4.1.11. References	14
4.2.	Bid Opening	14
4.3.	Award	15
	4.3.1. Notification	15
SEC	TION 5	16
5.1.	Post-Award Vendor Debriefing	16
5.2.	Protest of Award	16
5.3.	Required Contract Terms & Conditions	16
5.4.	Optional Contract Terms & Conditions	16
5.5.	Attachments	16
ATT	CACHMENT A BID COVER SHEET	17
ATT	CACHMENT B BID FORM FOR STRATEGIC PLANNING SERVICES	
ATT	CACHMENT C REFERENCES	
ATT	CACHMENT D REFERENCE SCORE SHEET	
ATT	CACHMENT E DEBARMENT VERIFICATION FORM	
ATT	ACHMENT F REQUIRED CLAUSES FOR SERVICE CONTRACTS FROM THIS IFB	
ATT	TACHMENT G OPTIONAL CLAUSES FOR SERVICE CONTRACTS FROM THIS IFB	
ATT	CACHMENT H EXCEPTION SUMMARY FORM	39

SECTION 1

1.1. Bid Acceptance Period

Bidders shall submit one (1) original, signed hard copy bid package and one (1) USB flash drive copy of bid package in a sealed envelope or package to the following (mailed or hand-delivered), no later than the time and date specified for receipt of bids:

Strategic Planning Services IFB No. 3160004490 Opening: September 10, 2021, 10:00 AM, CT Mississippi Department of Human Services Division of Procurement Services Attention: Jennifer Austin 200 South Lamar Street Jackson, Mississippi 39201 SEALED BID—DO NOT OPEN

The bid packet submission MUST meet the following requirements:

- One (1) hard copy of the original signed bid package in a binder; and
- One (1) USB flash drive containing an electronic copy of the original signed bid package in searchable Adobe Acrobat (PDF) format.
- *AS APPLICABLE One (1) USB flash drive containing a separate redacted copy of the bid package clearly labeled as "REDACTED COPY" pursuant to Sec. 1.7 Confidential and Proprietary Information.

Timely submission of the bid package is the responsibility of the bidder. Bids received after the specified time shall be rejected and shall remain unopened in the procurement file. The envelope or package shall be marked with the bid opening date and time, and the number of the invitation for bid. The time and date of receipt shall be indicated on the envelope or package by MDHS staff. Each page of the bid form and all attachments shall be identified with the name of the bidder. Failure to submit a bid on the bid form provided shall be considered just cause for rejection of the bid. Modifications or additions to any portion of the procurement document may be cause for rejection of the bid. The MDHS reserves the right to decide, on a case-by-case basis, whether to reject a bid with modifications or additions as non-responsive. As a precondition to bid acceptance, the MDHS may request the bidder to withdraw or modify those portions of the bid deemed non-responsive that do not affect quality, quantity, price, or delivery of the service. Bids submitted via either electronic mail or facsimile (faxes) will not be accepted.

1.1.1. Limeline	
Invitation for Bids Issue Date:	August 10, 2021
Questions and Requests for Clarification Deadline:	August 24, 2021, 5:00 PM CT
Anticipated Posting of Written Answers to Questions:	August 27, 2021, 5:00 PM CT
Bid Package Submission Deadline:	September 10, 2021, 9:00 AM CT
Bid Opening:	September 10, 2021, 10:00 AM CT
Anticipated Date of the Notice of Intent to Award:	September 21, 2021, 5:00 PM CT
Anticipated Post-Award Debriefing Request Due Date:	September 24, 2021, 5:00 PM CT
Anticipated Post-Award Debriefing Held-By Date:	September 29, 2021, 5:00 PM CT
Anticipated Protest Deadline Date:	September 28, 2021, 1:00 PM CT

1.1.1. Timeline

Note: MDHS reserves the right to adjust this schedule as it deems necessary. MDHS also has the right to reject any and all bids during any step of the procurement or award-ing process (even after negotiations have begun).

1.1.2. Late Submissions

A bid received at the place designated in the solicitation for receipt of bids after the exact time specified for receipt will not be considered unless it is determined by MDHS that the late receipt was due solely to mishandling by MDHS after receipt at the specified address.

The only acceptable evidence to establish the date of mailing is the U.S. Postal Service postmark on the wrapper or on the original receipt from the U.S. Postal Service. If the postmark does not show a legible date, the contents of the envelope or package shall be processed as if mailed late. "Postmark" means a printed, stamped, or otherwise placed impression, exclusive of a postage meter impression, that is readily identifiable without further action as having been supplied and affixed by the U.S. Postal Service on the date of mailing. Bidders should request postal clerks to place a hand cancellation postmark (often called a bull's eye) on both the receipt and the envelope or wrapper. MDHS will not be responsible for mail delays or lost mail.

The only acceptable evidence to establish the time of receipt at the office identified for bid opening is the time and date stamp of that office on the bid wrapper or other documentary evidence of receipt used by that office.

1.2. Expenses Incurred in Preparing Bid

MDHS accepts no responsibility for any expense incurred by the bidder in the preparation and presentation of a bid. Such expenses shall be borne exclusively by the bidder.

1.3. Bid Form

All pricing must be submitted on the bid form (**Attachment B**). Failure to complete and/or sign the bid form may result in the bidder being determined nonresponsive.

1.3.1. Bidder Certification

The bidder agrees that submission of a signed bid form is certification that the bidder will accept an award made to it as a result of the submission.

1.3.2. Independent Price Determination

By submitting a bid, the bidder certifies that the prices submitted in response to the solicitation have been arrived at independently and without, for the purposed of restricting competition, any consultation, communication, or agreement with any other bidder or competitor relating to those prices, the intention to submit a bid, or the methods or factors used to calculate the bid. The prices quoted shall be inclusive of, but not limited to, the following: all required equipment/material; all required insurance; all required overhead; all required profit; all required vehicles; all required fuel; and, all required licenses, certifications, fees, or permits.

1.4. Registration with Mississippi Secretary of State

By submitting a bid, the bidder certifies that it is registered to do business in the State of Mississippi as prescribed by Mississippi law and the Mississippi Secretary of State or, if not already registered, that it will do so within five (5) business days of being offered an award. Sole proprietors are not required to register with the Mississippi Secretary of State.

1.5. Debarment

By submitting a bid, the bidder certifies that it is not currently debarred from submitting bids for contracts issued by any political subdivision or agency of the State of Mississippi or Federal government and that it is not an agent of a person or entity that is currently debarred from submitting bids for contracts issued by any political subdivision or agency of the State of Mississippi or federal government. The bidder shall submit a completed MDHS Debarment Verification Form, attached to this IFB as **Attachment E**. **Attachment E** shall be received by MDHS, in the bid packet submitted by the bidder, **no later than 9:00 AM CT, on September 10, 2021**. MDHS reserves the right to deem any bid packet not containing an executed MDHS Debarment Verification Form, as non-responsive to the IFB.

1.6. Registration with Mississippi's Accountability System for Governmental Information and Collaboration (MAGIC)

If the bidder is not already registered as a supplier in MAGIC, the bidder should register as a supplier with the State of Mississippi. Registering as a supplier with the State of MS allows businesses to register for upcoming opportunity notifications by the products they supply, search the system for upcoming solicitations, respond to solicitations electronically, and receive purchase orders via e-mail. The registration can be completed at the following link:

http://www.dfa.ms.gov/dfa-offices/mmrs/mississippi-suppliers-vendors/supplier-self-service/

1.7. Confidential and Proprietary Information

Should bid package contain any confidential or proprietary information in accordance with Mississippi Code Annotated §§ 25-61-1, et. seq., and 79-23-1 (1972, as amended), bidder shall submit a separate redacted PDF copy of the bid package on a separate USB flash drive. The USB flash drive containing the separate redacted bid package shall be clearly labeled as "REDACTED COPY." A redacted copy will be in addition to the number of required copies as requested in Sec. 1.1 of this RFP. If bidder does include a redacted copy of the bid package, the redacted copy will be considered public record and will be released by MDHS upon receipt of a Public Records Request. If bidder does not include a redacted copy of the bid package, the entire bid package (including attachments, etc.) will be considered public record and subject to review by the general public. Requests to review confidential and/or proprietary information will be handled in accordance with applicable legal procedures. Failure to clearly redact any proprietary information, trade secrets, or other confidential commercial/financial information may result in that information being released in a public records request.

1.8. Additional Information

All questions and requests for clarification concerning this procurement document must be submitted in writing via email to Jennifer Austin at <u>Procurement.Services@mdhs.ms.gov</u> by the deadline reflected in Section 1.1.1. MDHS will not be bound by any verbal or written information that is not contained within this IFB unless formally noticed and issued by MDHS. Bidders are cautioned that any statements made by contact persons that cause a material change to any portion of the bid document shall not be relied upon unless subsequently ratified by a formal written amendment to the bid document. At no time shall any bidder or its personnel contact, or attempt to contact, any MDHS staff regarding this IFB except the contact person as set forth and, in the manner, prescribed in this section.

1.9. Acknowledgement of Amendments

Should an amendment to the IFB be issued, it will be posted on the MDHS website (http://www.mdhs.ms.gov) in a manner that all bidders will be able to view. Further, bidders must acknowledge receipt of any amendment to the solicitation by signing and returning the amendment with the bid package, by identifying the amendment number and date in the space provided for this purpose on the bid form, or by letter. The acknowledgment should be received by the MDHS by the time and at the place specified for receipt of bids as reflected in Section 1.1.1. It is the bidder's sole responsibility to monitor the website for amendments to the IFB.

This IFB, all questions, requests for clarification, and answers will be published on the Mississippi Contract/Procurement Opportunity Search Portal and the MDHS website (<u>http://www.mdhs.ms.gov</u>) in a manner that all bidders will be able to view by the date reflected in Section 1.1.1.

1.10. Type of Contract

Compensation for services will be in the form of a firm fixed-price agreement.

1.11. Written Bids

All bids shall be in writing.

SECTION 2

2.1. Purpose

MDHS is seeking to establish a contract with a vendor to facilitate the development and initial implementation of an outcome-oriented five (5)-year strategic plan for the agency. It is understood that if any contract resulting from IFB No. 3160004490 requires approval by the Public Procurement Review Board (PPRB) and the contract resulting from this IFB No. 3160004490 is not approved by the PPRB and/or OPSCR, it is void and no payment shall be made.

2.2. Scope of Services

The scope of services is comprised of four (4) major components with corresponding subcomponents (Components A-D). In providing the scope of services outlined in Section 2.2, bidders shall plan to deliver services and provide deliverables to MDHS "in-person" at a minimum of twice per month.

Bidders' response should demonstrate the capacity to carry out all four (4) major components with excellence. Any bidder that intends to subcontract for some of these Components work shall fully comply with requirements as outlined in Section 4 and its subsections of this IFB. **NOTE:** Bidders **are not required** to subcontract.

The Bidder shall describe in detail its ability to provide the following Components and Deliverables:

2.2.1 <u>Component A</u>: Partner with MDHS leaders to develop an agency-wide strategic plan focused on achieving positive client outcomes across multiple service delivery areas. Bidder's response should describe in detail its ability to:

- **2.2.1.1** Develop a strategic planning framework in partnership with agency leaders to guide the strategic planning process.
- **2.2.1.2** Manage the strategic planning process, including organizing and scheduling work sessions, establishing meeting agendas, communicating with staff members to gather needed information and input, managing project timelines, etc.
- **2.2.1.3** Offer templates and/or strategic planning questions that have been used to support similar planning processes for other state agencies and/or service organizations.
- **2.2.1.4** Identify strategic plan goals, objectives, strategies, and metrics used by similar agencies and organizations throughout the country and share these with MDHS leaders to inform development of the agency's strategic plan.
- **2.2.1.5** Identify potential metrics and facilitate the development of new metrics as needed in support of measuring program outcomes. Priority should be given to metrics that allow the agency to leverage existing data sources.
- **2.2.1.6** Facilitate regular work sessions and listening sessions with members of the MDHS Senior Leadership Team, other agency leaders, and additional stakeholders as needed.
- **2.2.1.7** Coordinate with MDHS staff to identify additional technical expertise that may be needed to support the development and implementation of the strategic plan.
- **2.2.1.8** Submit draft and final versions of the agency strategic plan. The final version must be fully formatted in a professional style that can be shared with agency partners and external stakeholders such as legislative leadership and gubernatorial staff.
- 2.2.1.9 Component A Deliverables
 - **Component A Deliverable 1**: Approved strategic planning framework / action plan to guide strategic planning process. *Due: December 17, 2021*
 - **Component A Deliverable 2:** Draft strategic plan, inclusive of goals, objectives, and strategies. Metrics may not have been established in this version of the plan. *Due: February 15, 2022*
 - **Component A Deliverable 3:** Finalized strategic plan, inclusive of goals, objectives, strategies, and metrics. *Due: March 31, 2022*

2.2.2 <u>Component B</u>: Develop monitoring tools to empower MDHS to regularly assess and report on its progress toward meeting strategic plan goals. Bidder's response should describe in detail its ability to:

- **2.2.2.1** Develop tools for outcome data collection and analysis on the part of agency leaders and partners aligned to the metrics in the strategic plan.
 - **2.2.2.1.1** These tools could include model Excel spreadsheets, survey tools, data collection guidance documents, and/or other tools determined to be appropriate for the agency's needs.
- **2.2.2.2** Develop user-friendly, organization-wide dashboard framework/format to present measurable program outcomes aligned to the strategic plan in an easy-to-understand

and visually appealing manner. Framework/format shall be functional within existing Agency systems such as, but not limited to, PowerBI, SmartSheet, Excel. MDHS may be willing to entertain options for other commercially available systems to present measurable program outcomes that will meet the requirements of Component B at no additional cost to the Agency.

- **2.2.2.3** Complete an initial baseline assessment of agency's progress toward meeting the goals, objectives, and outcome measures in the strategic plan.
- **2.2.2.4** Provide a detailed report regarding the agency's baseline performance against the strategic plan along with a mutually agreed upon reporting template in a format that can be updated by agency staff in the future.
- **2.2.2.5** Partner with agency staff to develop communication strategies and materials to support the agency in presenting the new strategic plan and monitoring tools to agency staff in a manner designed to garner buy-in.
- 2.2.2.6 Component B Deliverables
 - **Component B Deliverable 1**: Draft set of tools for outcome data collection and analysis for review by the agency *Due: April 15, 2022*
 - **Component B Deliverable 2:** Final approved set of tools for outcome data collection and analysis *Due: April 30, 2022*
 - **Component B Deliverable 3:** Draft framework/format for user-friendly organization-wide dashboard aligned to measurable program outcomes from the strategic plan for agency review *Due: May 31, 2022*
 - **Component B Deliverable 4**: Final approved framework/format for userfriendly organization-wide dashboard aligned to measurable program outcomes from the strategic plan *Due: June 25, 2022*
 - **Component B Deliverable 5:** Draft report and reporting template regarding the agency's baseline performance against the strategic plan. *Due: May 31, 2022*
 - **Component B Deliverable 6:** Final report and reporting template regarding the agency's baseline performance against the strategic plan. *Due: June 25, 2022*

2.2.3 <u>Component C:</u> Assess the capacity of current agency partners to engage in client outcome monitoring and reporting. Bidder's response should describe in detail its ability to:

- **2.2.3.1** Develop a framework and associated strategies for MDHS to assess the capacity of current MDHS subgrantees and partners to monitor and report on client outcomes using the tools developed as part of Component B.
 - **2.2.3.1.1** The framework and strategies shall allow MDHS to measure MDHS subgrantees' and partners' abilities to report information: (1) on a timely basis; (2) with accuracy; and (3) in a manner that allows for meaningful comparison across programs designed to achieve similar outcomes.
- 2.2.3.2 Component C Deliverables

- **Component C Deliverable 1**: Approved framework for assessing the capacity of MDHS subgrantees and partners to monitor and report on client outcomes. *Due: May 15, 2022*
- **Component C Deliverable 2**: Approved set of strategies, aligned with the approved framework, for assessing the capacity of MDHS subgrantees and partners to monitor and report on client outcomes. *Due: June 25, 2022*

2.2.4 <u>Component D</u>: Engage with MDHS staff and current partners to build capacity in the areas of outcomes-focused program design and client outcome monitoring and reporting. Bidder's response should describe in detail its ability to:

- **2.2.4.1** Provide training, coaching, and capacity building support to agency staff and agency partners to support the use of the data collection and monitoring tools developed in Component B.
 - **2.2.4.1.1** This may include one-on-one development sessions, group trainings, listening sessions, town-hall type meetings, guidance documents, etc. as agreed upon by the contractor and project team.
- 2.2.4.2 Component D Deliverables
 - **Component D Deliverable 1**: Approved capacity building plan. *Due: April 30, 2022*
 - **Component D Deliverable 2**: Completed capacity building activities as agreed upon in the plan. *Due: June 30, 2022*
- **2.2.5** Compliance with all state, federal, and local laws; MDHS policies and procedures, as now existing or as may be modified; any MDHS Quality Assurance Program; and any audit process that requires participation. No statement within this IFB shall negate compliance with any applicable governing regulation. The absence of detailed specifications or the omission of a detailed description shall be recognized as meaning that only the best commercial practices are to prevail.
- **2.2.6** All invoices shall be e-mailed to <u>invoices@mdhs.ms.gov</u>

2.3. Term

The anticipated term of the contract shall be for a period of eight (8) months, beginning on November 8, 2021, and ending on June 30, 2022. The contract may be renewed at the discretion of MDHS upon written notice to Contractor at least thirty (30) days prior to each contract anniversary date for a period of 1 (one) one-year under the same prices, terms, and conditions as in the original contract, and subject to approval by the PPRB. The total number of renewal years permitted shall not exceed one (1) or extend past June 30, 2023.

Renewal years are subject to the needs of MDHS, as well as the availability and appropriation of funds. The Chief Procurement Officer shall notify the contractor, on a timely basis, that funds are or are not available for the continuation of the contract for each succeeding fiscal period. A multi-

term contract will be canceled if funds are not appropriated or otherwise made available to support the continuation of performance in any fiscal period succeeding the first; however, this does not affect either the State's rights or the contractor's rights under any termination clause in the contract.

Compensation for services will be in the form of a Firm Fixed Price Adjustment. A unit price shall be given for each service, and that unit price shall be the same throughout the contract.

SECTION 3

3.1. Insurance

The successful bidder shall maintain at least the minimum level of workers' compensation insurance, comprehensive general liability or professional liability insurance, with minimum limits of \$1,000,000.00 per occurrence. All comprehensive general liability and professional liability will list MDHS as an additional insured. MDHS reserves the right to request from carriers, certificates of insurance regarding the required coverage. Insurance carriers must be licensed or hold a Certificate of Authority from the Mississippi Department of Insurance. The vendor shall be prepared to provide evidence of required insurance upon request by MDHS at any point during the contract period and should consult with legal counsel regarding its obligations.

SECTION 4

4.1. Bid Evaluation

Bids will be evaluated based on the requirements set forth in IFB No. 3160004490, which may include criteria to determine acceptability; such as, inspection, testing, quality, workmanship, delivery, and suitability for a particular purpose. Those criteria that will affect the bid price and be considered in evaluation for award shall be objectively measured where possible. This IFB sets forth the evaluation criteria to be used. No criteria will be used in an evaluation that is not set forth in this IFB. Only bidders who are found responsive and responsible will have their bids considered.

4.1.1. Responsive Bidder

Bidder must submit bid which conforms in all material respects to this IFB No. 3160004490, as determined by MDHS.

4.1.2. Responsible Bidder

Bidder must have capability in all respects to perform fully the contract requirements and the integrity and reliability which will assure good faith performance, as determined by MDHS.

4.1.3. Minimum Qualifications to be Deemed Responsible

Bidders shall provide written documentation in Attachment A indicating bidder's responsibility to the following:

4.1.3.1 Staffing Plan. Staffing Plan that identifies an individual to serve as Bidder's Project Coordinator as well as other individuals who will be dedicated to this project. Bidders shall provide resume of Bidder's Project Coordinator who shall have at least a bachelor's degree issued by an accredited college or university. If individuals cannot be readily designated in bidder's response, bidder may provide resumes of proposed individuals to work

on the project with the understanding that a final Staffing Plan with committed project team members shall be provided to MDHS for approval prior to contract execution.

If bidder intends to subcontract Components within this IFB, bidder shall identify within its response to each project Component described herein, the organizations with which bidder will subcontract. The bidder may meet the Minimum Qualifications to be Deemed Responsible to this IFB either directly or by subcontracting with an organization that has the required expertise and experience. As a separate attachment to bidder's response, bidder shall provide supporting documentation demonstrating subcontractor's ability to meet or exceed the Minimum Qualifications to be Deemed Responsible to this IFB as identified in, but not limited to, Sections 4.1.3.1; 4.2.3.2; 4.1.3.3; 4.1.3.4; and Section 4.1.11 when the subcontractor, rather than the contractor, will be relied upon to satisfy that minimum requirement.

4.1.3.2 Experience. Bidder shall provide written, detailed support of its experience and the experience of any subcontractors relative to this project. Bidder's written, detailed support shall reflect the capacity of either the bidder or its subcontractor to provide services as described within this IFB and demonstrate the following:

4.1.3.2.1 Minimum of five (5) years' demonstrated experience leading major organization-wide initiatives similar in scale and scope to the project described in this IFB. 4.1.3.2.2 Minimum of three (3) or more completed strategic planning projects with government agencies and/or similarly situated service organizations in which the applicant served as the project lead or co-lead.

4.1.3.2.3 Minimum of three (3) years' experience serving as an outside expert facilitator of high-level strategic planning or project development meetings.

4.1.3.2.4 Minimum of three (3) years' experience in development of outcome metrics and user-friendly data-collection and reporting tools for the purpose of measuring organizational success against established goals.

4.1.3.2.5 Minimum of three (3) years' experience developing of high-level agency or organization-wide dashboards.

4.1.3.2.6 Minimum of three (3) years' experience conducting agency- or organization-wide assessments and/or evaluations including development of assessment tools and reporting findings.

4.1.3.2.7 Minimum of three (3) or more completed organizational evaluations or assessment projects with government agencies and/or similarly service organizations in which the applicant served as the project lead or co-lead.

4.1.3.2.8 Minimum of three (3) years' experience conducting agency- or organization-wide capacity assessments and/or evaluations including development of assessment tools and reporting findings.

4.1.3.2.9 Minimum of three (3) years' experience in training, coaching, and/or staff development related to the implementation of outcome data collection and monitoring tools.

4.1.3.3 References. Bidders shall provide reference contact information pursuant to the requirements identified in Section 4.1.11 and in accordance with the requirements of Attachments C and D. Bidders shall also provide appropriate reference information for each

subcontractor pursuant to the requirements identified in Section 4.1.11 and in accordance with the requirements of Attachment D.

4.1.4. Specific Qualifications

As applicable and in response to the requirements of Section 4.1.3 and its subsections, bidders are encouraged to identify any experience regarding the following:

4.1.4.1 Experience working in or consulting in a human services-related field such as health, social work, child protection services, mental health, or education.

4.1.4.2 Experience as a strategic planning consultant for one or more state agencies.

4.1.5. Exceptions

Bidders taking exception to any part or section of the solicitation shall indicate such exceptions on the Exception Summary Form, **Attachment H.** Failure to indicate any exception will be interpreted as the bidder's intent to comply fully with the requirements as written. Conditional or qualified bids, unless specifically allowed, shall be subject to rejection in whole or in part.

4.1.6. Informalities & Irregularities

MDHS has the right to waive minor defects or variations of a bid from the exact requirements of the specifications that do not affect the price, quality, quantity, delivery, or performance time of the services being procured. If insufficient information is submitted by a bidder with the bid for MDHS to properly evaluate the bid, MDHS has the right to require such additional information as it may deem necessary after the time set for receipt of bids, provided that the information requested does not change the price, quality, quantity, delivery, or performance time of the services being procured.

4.1.7. Rejection of Bids

A bid response that includes terms and conditions that do not conform to the terms and conditions in the bid document is subject to rejection as non-responsive. MDHS reserves the right to permit the bidder to withdraw nonconforming terms and conditions from its bid response prior to a determination by MDHS of non-responsiveness based on the submission of nonconforming terms and conditions. Furthermore, if a bidder's price is substantially higher than those of other bidders, meaning those in excess of a twenty-five percent (25%) differential, the bidder's price will be deemed non-responsive.

4.1.8. Bid Withdrawals

If the price bid is substantially lower than those of other bidders, a mistake may have been made. A bidder may withdraw its bid from consideration if certain conditions are met:

- 1. The bid is submitted in good faith.
- 2. The price bid is substantially lower than those of other bidders because of a mistake
- 3. The mistake is a clerical error, not an error of judgement.
- 4. Objective evidence drawn from original work papers, documents, and other materials used in the preparation of the bid demonstrates clearly that the mistake was an unintentional error in arithmetic or an unintentional omission of a quantity of labor or material.

To withdraw a bid that includes a clerical error after Bid Opening, the bidder must give notice in writing to MDHS of its claim of right to withdraw a bid. Within two (2) business days after the bid opening, the bidder requesting withdrawal must provide to MDHS, all original work papers, documents, and other materials used in the preparation of the bid.

A bidder may also withdraw a bid, prior to the time set for the opening of bids, by simply making a request in writing to MDHS. No explanation is required.

4.1.9. Conditioning Bid Upon Other Awards

Any bid which is conditioned upon receiving award of both the particular contract being solicited and another Mississippi Contract shall be deemed non-responsive, and not be acceptable.

4.1.10. Bid Submission Format

The bid package must be sealed and must contain the following:

- Bid Cover Sheet (Attachment A)
- Bid Form (Attachment B)
- References (Attachment C)
- Debarment Form (Attachment E)
- Exception Summary Form (Attachment H)
- Other (as required within specifications)

4.1.11. References

Each bidder must furnish a listing of **at least** three (3) trade references along with the contact person, address, and phone number for each. These references must be familiar with the bidder's abilities in the areas involved with this solicitation. MDHS will use these references to determine the bidder's ability to perform the services. It is the responsibility of the bidder to ensure that the reference contact information is correct and current. Bidders should verify before submitting their bid that the contact person and phone number are correct for each reference. **MDHS staff must be able to reach two (2) references for a bidder within two (2) business days of bid opening to be considered responsive. Further, the bidder must score a minimum of nine (9) points on each Reference Score Sheet which will be used by the MDHS staff when interviewing the two (2) references (for a total minimum scoring requirement of eighteen (18) points) to be considered responsive and/or responsible.** (*See* **Section 4.1.3.3** and **Attachments C and D**.) Only bidders who are found responsive and responsible will have their bids considered. The bidder may submit as many references as desired. MDHS will begin contacting references at the top of the list and will continue down the list until MDHS completes Reference Score Sheets for two (2) references.

4.2. Bid Opening

Bid opening will be open to the public; however, this will include opening, reading aloud, and listing the bid price on each bid only. No discussions will be entered into with any bidder as to the quality or provisions of the specifications and no award will be made, either stated or implied at the bid opening.

4.3. Award

The Contract will be awarded by written notice to the lowest responsible bidder whose bid meets the requirements and criteria set forth in this IFB on date specified as reflected in Section 1.1.1. Any bids received may be rejected in whole or in part when in the best interest of the State.

4.3.1. Notification

All participating bidders will be notified of MDHS' intent to award a contract. Notice of award is made available to the public which will identify the selected vendor. The winning bidder will be notified via e-mail of the award.

SECTION 5

5.1. Post-Award Vendor Debriefing

A bidder, successful or unsuccessful, may request a Post-Award Debriefing, in writing, by U.S. Mail or electronic submission. The written request must be received by the Executive Director of MDHS within three (3) business days of notification of the contract award. A Post-Award Debriefing is a meeting and not a hearing; therefore, legal representation is not required. A debriefing typically occurs within three (3) business days of receipt of the request. If a bidder prefers to have legal representation present, the bidder must notify the Executive Director of MDHS in writing and identify its attorney by name, address, and telephone number. MDHS will schedule and/or suspend and reschedule the meeting at a time when a Representative of the Office of the Mississippi Attorney General can be present.

For additional information regarding Post-Award Debriefing, as well as the information that may be provided and excluded, please see Section 7-114 through 7-114.07, Post-Award Vendor Debriefing, of the Mississippi *Public Procurement Review Board (PPRB), Office of Personal Service Contract Review (OPSCR) Rules and Regulations.*

5.2. Protest of Award

Any actual or prospective bidder or contractor who is aggrieved in connection with this solicitation or the outcome of the IFB may file a protest with the MDHS Executive Director. The protest shall be submitted on or before date and time specified in Section 1.1.1, in writing after such aggrieved person or entity knows or should have known of the facts giving rise thereto. All protests must be in writing, dated, signed by the bidder or an individual authorized to sign contracts on behalf of the protesting bidder, and contain a statement of the reason(s) for protest, citing the law(s), rule(s) or regulation(s), and/or procedure(s) on which the protest is based. The written protest letter shall contain an explanation of the specific basis for the protest. The protesting bidder must provide facts and evidence to support the protest. A protest is considered filed when received by the MDHS Executive Director via either U.S. Mail, postage prepaid, or personal delivery. Protests filed after seven (7) days of award will not be considered.

5.3. Required Contract Terms & Conditions

Any contract entered into between MDHS and a vendor/bidder shall include the required clauses found in **Attachment F** and those required by the *Mississippi Public Procurement Review Board Office* of *Personal Service Contract Review Rules and Regulations*.

5.4. Optional Contract Terms & Conditions

Any contract entered into between MDHS and a vendor/bidder may have, at the discretion of the MDHS, the optional clauses found in **Attachment G** and those within the *Mississippi Public Procurement Review Board Office* of *Personal Service Contract Review Rules and Regulations*.

5.5. Attachments

The attachments to this IFB are made a part of this IFB as if copied herein in words and figures.

ATTACHMENT A BID COVER SHEET

The Mississippi Department of Human Services (hereinafter "MDHS," "Agency," or "State") is soliciting bids from qualified bidders to provide Strategic Planning Services for MDHS. The vendor will perform services as outlined in IFB No. 3160004490.

PLEASE MARK YOUR ENVELOPE:

Strategic Planning Services	
IFB No. 3160004490	
Opening: September 10, 2021, 10:00 AM, C	Т
Mississippi Department of Human Services	
Division of Procurement Services	
Attention: Jennifer Austin	
200 South Lamar Street	
Jackson, Mississippi 39201	
SEALED BID—DO NOT OPEN	

Name of Company:
Quoted By:
Signature:
Address:
City/State/Zip Code:
Company Representative:
Telephone:
Fax:
E-Mail:
FEIN/EIN # (if company, corporation, or partnership):
SSN (if individual):

In addition to providing the above contact information, please answer the following questions regarding your company:

What year was your company started?

How many years and/or months has your company been in the business of performing the services called for in this IFB?

Please provide the physical location and mailing address of your company's home office, principal place of business, and place of incorporation.

If your company is not physically located in Mississippi, how will you supply Strategic Planning Services in Mississippi?

Is your company currently for sale or involved in any transaction to expand or to become acquired by another business entity? If yes, please discuss the impact both in organizational and directional terms.

List all licenses or permits your company possesses that are applicable to performing the services required in this IFB.

For how many customers has your company provided Strategic Planning Services in the past three (3) years?

Is your company licensed and/or certified to perform Strategic Planning Services as required by any and all applicable federal and state law(s)?

Describe any specific services which your company offers along with any specialized experience, certification, and/or education of your current staff.

As an attachment to this Bid Cover Sheet, please provide your organization's Staffing Plan that identifies an individual to serve as Bidder's Project Coordinator as well as other individuals who will be dedicated to this project. Bidders shall provide resume of Bidder's Project Coordinator who shall have at least a bachelor's degree issued by an accredited college or university. If individuals cannot be readily designated in bidder's response, bidder may provide resumes of proposed individuals to work on the project with the understanding that a final Staffing Plan with committed project team members shall be provided to MDHS for approval prior to contract execution. If bidder intends to subcontract Components within this IFB, bidder shall identify within its response to each project Component described herein, the organizations with which bidder will subcontract. The bidder may meet the Minimum Qualifications to be Deemed Responsible to this IFB either directly or by subcontracting with an organization that has the required expertise and experience.

As a separate attachment to bidder's response, bidder shall provide supporting documentation demonstrating subcontractor's ability to meet or exceed the Minimum Qualifications to be Deemed Responsible to this IFB as identified in, but not limited to, Sections 4.1.3.1; 4.1.3.2; 4.1.3.3; 4.1.4 (as applicable); and Section 4.1.11 when the subcontractor, rather than the contractor, will be relied upon to satisfy that minimum requirement. If no subcontractors, please state "No Subcontractors"

Provide written, detailed support of the minimum five (5) years' demonstrated experience leading major organization-wide initiatives similar in scale and scope to the project described in this IFB.

Provide written, detailed support of the minimum three (3) or more completed strategic planning projects with government agencies and/or similarly situated service organizations in which the bidder served as the project lead or co-lead.

Provide written, detailed support of the minimum of three (3) years' experience serving as an outside expert facilitator of high-level strategic planning or project development meetings.

Provide written, detailed support of the minimum of three (3) years' experience in development of outcome metrics and user-friendly data-collection and reporting tools for the purpose of measuring organizational success against established goals.

Provide written, detailed support of the minimum of three (3) years' experience developing highlevel agency or organization-wide dashboards.

Provide written, detailed support of the minimum three (3) years' experience conducting agencyor organization-wide assessments and/or evaluations including development of assessment tools and reporting findings. Provide written, detailed support for the minimum of three (3) or more completed organizational evaluation or assessment projects with government agencies and/or similarly service organizations in which the bidder served as the project lead or co-lead.

Provide written, detailed support of the minimum of three (3) years' conducting agency- or organization-wide capacity assessments and/or evaluations including development of assessment tools and reporting findings.

Provide written, detailed support of the minimum of three (3) years' experience in training, coaching, and/or staff development related to the implementation of outcome data collection and monitoring tools.

As applicable and in response to the requirements of Section 4.1.3 and its subsections, please identify any experience regarding the following: experience working in or consulting in a human services-related field such as health, social work, child protection services, mental health, or education and/or experience as a strategic planning consultant for one or more state agencies.______

ATTACHMENT B BID FORM FOR STRATEGIC PLANNING SERVICES

Company	Company Representative	Telephone

The pricing quoted must be inclusive of, but not limited to the following:

- All required labor
- All required profit
- All required overhead
- All required insurance
- All required transportation
- All required fuel and mileage

- All required equipment and materials
- Any and all other costs associated with performing the services
- All required business and professional licenses, permits, fees, etc. (if any)

Pricing Structure: All pricing for Strategic Planning Services includes all associated costs with no additional or hidden fees. Compensation for services will be in the form of a Firm Fixed Price Agreement. A unit price shall be given for each service, and that unit price shall be the same throughout the Contract.

STRATEGIC PLANNING SERVICES			
Deliverables	Hourly Rate	Est. number of hours	Amount
Component A	\$		\$
Component B	\$		\$
Component C	\$		\$
Component D	\$		\$
TOTAL AM	OUNT:		\$

Bidders shall not include any additional charges in this bid form. Any additional charges included on a bidder's bid form may result in the Bid being deemed non-responsive and Bid will thereby be rejected.

By signing below, the Company Representative certifies that he/she has authority to bind the company, and further acknowledges on behalf of the company:

- 1. That he/she has thoroughly read and understands this IFB and the attachments thereto;
- 2. That the company meets all requirements and acknowledges all certifications contained in this IFB and the attachments thereto;
- 3. That the company agrees to all provisions of this IFB and the attachments thereto including, but not limited to, the Required and Optional Clauses to be included in any contract resulting from this IFB;
- 4. That the company will perform, without delay, the services required at the prices quoted in this

Attachment B; and

- 5. That, to the best of its knowledge and belief, the cost or pricing data submitted is accurate, complete, and current as of the submission date.
- 6. That the company has, or will secure, at its own expense, applicable licensed and certified personnel or personnel with requisite credentials who shall be qualified to perform the duties required to be performed under this IFB.
- 7. That the company can and will meet all required laws, regulations, and/or procedures related to Strategic Planning Services and represents that it is licensed, certified and possesses the requisite credentials to perform these services. Further, if the company is the successful bidder and the material, equipment, etc., delivered is subsequently found to be deficient pursuant to any federal and state laws and regulations in effect on the date of delivery, all costs necessary to bring the material, equipment, etc. into compliance with aforementioned requirements shall borne solely by Company.
- 8. **NON-DEBARMENT** By submitting a bid, the bidder certifies that it is not currently debarred from submitting bids for contracts issued by any political subdivision or agency of the State of Mississippi or federal government and that it is not an agent of a person or entity that is currently debarred from submitting bids for contracts issued by any political subdivision or agency of the State of Mississippi or federal government.
- 9. INDEPENDENT PRICE DETERMINATION The bidder certifies that the prices submitted in response to the solicitation have been arrived at independently and without, for the purpose of restricting competition, any consultation, communication, or agreement with any other bidder or competitor relating to those prices, the intention to submit a bid, or the methods or factors used to calculate the bid offered.
- 10. **PROSPECTIVE CONTRACTOR'S REPRESENTATION REGARDING CONTINGENT FEES** - The prospective contractor represents as a part of such Contractor's bid or proposal that such Contractor **has not** retained any person or agency on a percentage, commission, or other contingent arrangement to secure this contract.
- 11. **REPRESENTATION REGARDING CONTINGENT FEES** The Contractor represents that it **has not** retained a person to solicit or secure a State contract upon an agreement or understanding for a commission, percentage, brokerage, or other contingent fee, except as disclosed in the Contractor's bid or proposal.
- 12. **REPRESENTATION REGARDING GRATUITIES** The bidder, offeror, or contractor represents that it **has not** violated, is not violating, and promises that it will not violate the prohibition against gratuities set forth in Section 6-204 (Gratuities) of the *Mississippi Public Procurement Review Board Office of Personal Service Contract Review Rules and Regulations*.

Signature:	Date:	
Name:	Title:	
Company Name:		

Note: Failure to sign the bid form may result in the bid being rejected as non-responsive. Modifications or additions to any portion of this bid document may be cause for rejection of the bid.

ATTACHMENT C REFERENCES

REFERENCE 1
Name of Company:
Dates of Service:
Contact Person:
Address:
City/State/Zip:
Telephone Number:
Cell Number:
E-mail:
Alternative Contact Person (optional):
Telephone Number:
Cell Number:
E-mail:
Summary of Project/Contract:
REFERENCE 2
Name of Company:
Dates of Service:
Contact Person:
Address:
City/State/Zip:
Telephone Number:
Cell Number:
E-mail:
Alternative Contact Person (optional):
Telephone Number:
Cell Number:
E-mail:
Summary of Project/Contract:
REFERENCE 3
Name of Company:
Dates of Service:
Contact Person:
Address:
City/State/Zip:
Telephone Number:
Cell Number:
E-mail:
Alternative Contact Person (optional):
Telephone Number:
Cell Number:
E-mail:
Summary of Project/Contract:

REFERENCE 4
Name of Company:
Dates of Service:
Contact Person:
Address:
City/State/Zip:
Telephone Number:
Cell Number:
E-mail:
Alternative Contact Person (optional):
Telephone Number:
Cell Number:
E-mail:
Summary of Project/Contract:
REFERENCE 5
Name of Company:
Dates of Service:
Contact Person:
Address:
City/State/Zip:
Telephone Number:
Cell Number:
E-mail:
Alternative Contact Person (optional):
Telephone Number:
Cell Number:
Cell Number: E-mail:
Cell Number: E-mail: Summary of Project/Contract:

Bidder may submit as many references as desired by submitting as many additional copies of Attachment C, References, as deemed necessary. References will be contacted in order listed until two (2) references have been interviewed and Reference Score Sheets completed for each of the two (2) references. No further references will be contacted; however, bidders are encouraged to submit additional references to ensure that at least two (2) references are available for interview. MDHS must be able to contact two (2) references within two (2) business days of bid opening to be considered responsive.

For any subcontractors identified in bidder's response and in addition to bidder's own Attachment C, bidder must submit a subcontractor Attachment C reference sheet that is clearly labeled in the subcontractor organization's name. Subcontractor reference information will be evaluated by MDHS pursuant to Section 4.1.11 utilizing Attachment D.

ATTACHMENT D REFERENCE SCORE SHEET

****TO BE COMPLETED BY MDHS STAFF ONLY****

Name of Bidder:	
Reference Name:	
Person Contacted, Title/Position:	
Date/Time Contacted:	
Contacted By:	Position:

Services From/To Dates: _____

Questions	Resp	
Questions	(Circle	e One)
Satisfied with the strategic planning facilitation services provided? If no, please explain.	Yes	No
Satisfied with the monitoring and evaluation tools provided? If no, please explain.	Yes	No
Satisfied with the project management services provided? If no, please explain.	Yes	No
Satisfied with the coaching and training services provided? If no, please explain.	Yes	No
Satisfied with written reports provided? If no, please explain.	Yes	No
Vendor easy to work with when scheduling services?	Yes	No
Were the Strategic Planning Services completed on time and within budget?	Yes	No
Vendor listened when you had an issue and readily offered a solution? (If never had an issue, please check here)	Yes	No
Would you enter into a contract with them again?	Yes	No
Would you recommend them?	Yes	No

Each "yes" is one point; each "no" is zero points. Bidder must have a minimum score of "9" from two references (total of "18" points) to be considered responsible and for its bid to be considered. Score: _____

Do you have any business, professional or personal interest in the bidder's	Yes	No
organization? If yes, please explain.		

A "yes" to the above question may result in an automatic disqualification of the provided reference; therefore, resulting in a score of zero as responses to previous questions become null and void. Notes:

ATTACHMENT E DEBARMENT VERIFICATION FORM

Subgrantee's/Contractor's Name	
Authorized Official's Name	
DUNS Number	
Address	
Phone Number	
*Are you currently registered with www.sam.gov (Respond Yes or No)	
*Registration Status (Type Active or Inactive)	
*Active Exclusions (Type Yes or No)	

Bidder shall provide a written justification for any above responses denoted with an "" as an attachment to this Attachment E, Debarment Verification Form for any responses other than the following: Are you currently registered with www.sam.gov? YES; Registration Status? ACTIVE; Active Exclusions? NO.

Federal Debarment Certification:

By signing below, I hereby certify that _______ is not on the list (Subgrantee's Name/Contractor's Name) for federal debarment on www.sam.gov –System for Award Management.

State of Mississippi Debarment Certification:

By signing below, I hereby certify that

______ is not on the list (Subgrantee's Name/Contractor's Name)

for debarment for doing business within the State of Mississippi or with any Mississippi State Agencies.

Partnership Debarment Certification:

By signing below, I hereby certify that all entities who are in partnership through this contract with MDHS (subcontractors, subrecipients, et al.) are not on the federal debarment list on <u>www.sam.gov</u> – System for Award Management or the State of Mississippi debarment list. Proof of documentation of partnership verification with SAM shall be kept on file and the debarment status shall be checked prior to submission of every contract/subgrant and modification to MDHS.

Signature of Authorized Official (No stamped signature)

Date

ATTACHMENT F REQUIRED CLAUSES FOR SERVICE CONTRACTS RESULTING FROM THIS IFB

- 1. <u>Applicable Law</u>. The contract shall be governed by and construed in accordance with the laws of the State of Mississippi, excluding its conflicts of laws, provisions, and any litigation with respect thereto shall be brought in the courts of the State. Contractor shall comply with applicable federal, state, and local laws and regulations.
- 2. <u>Approval Clause</u>. It is understood that if this contract requires approval by the Public Procurement Review Board (PPRB) and/or the Mississippi Department of Finance and Administration Office of Personal Service Contract Review (OPSCR) and this contract is not approved by the PPRB and/or OPSCR, it is void and no payment shall be made hereunder.
- 3. <u>Availability of Funds</u>. It is expressly understood and agreed that the obligation of the MDHS to proceed under this agreement is conditioned upon the appropriation of funds allocated specifically for this project. If the funds anticipated for the continuing fulfillment of the agreement are, at any time, not forthcoming, insufficient, or otherwise not available to MDHS, the MDHS shall have the right upon ten (10) working days written notice to Contractor, to terminate this agreement without damage, penalty, cost or expenses to the MDHS of any kind whatsoever. The effective date of termination shall be as specified in the notice of termination.
- 4. <u>Compliance with Laws</u>. Contractor understands that the MDHS is an equal opportunity employer and therefore, maintains a policy which prohibits unlawful discrimination based on race, color, creed, sex, age, national origin, physical handicap, disability, genetic information, or any other consideration made unlawful by federal, state, or local laws. All such discrimination is unlawful and Contractor agrees during the term of the agreement that Contractor will strictly adhere to this policy in its employment practices and provision of services. Contractor shall comply with, and all activities under this agreement shall be subject to, all applicable federal, State of Mississippi, and local laws and regulations, as now existing and as may be amended or modified.
- 5. <u>E-Payment</u>. Contractor agrees to accept all payments in United States currency via the State of Mississippi's electronic payment and remittance vehicle. The MDHS agrees to make payment in accordance with Mississippi law on "Timely Payments for Purchases by Public Bodies," which generally provides for payment of undisputed amounts by the MDHS within forty-five (45) days of receipt of invoice. Mississippi Code Annotated § 31-7-301 *et seq*.
- 6. <u>E-Verification</u>. If applicable, Contractor represents and warrants that it will ensure its compliance with the Mississippi Employment Protection Act of 2008, and will register and participate in the status verification system for all newly hired employees. Mississippi Code Annotated §§ 71-11-1 *et seq*. The term "employee" as used herein means any person that is hired to perform work within the State of Mississippi. As used herein, "status verification system" means the Illegal Immigration Reform and Immigration Responsibility Act of 1996 that is operated by the United States Department of Homeland Security, also known as the E-Verify Program, or any other successor electronic verification system replacing the E-Verify Program. Contractor agrees to maintain records of such compliance. Upon request of the State and after approval of the Social Security Administration or Department of Homeland Security when required, Contractor agrees to provide a copy of each such verification. Contractor further represents and warrants that any person assigned to perform

services hereafter meets the employment eligibility requirements of all immigration laws. The breach of this agreement may subject Contractor to the following:

- a. termination of this contract for services and ineligibility for any state or public contract in Mississippi for up to three (3) years with notice of such cancellation/termination being made public; or
- b. the loss of any license, permit, certification or other document granted to Contractor by an agency, department or governmental entity for the right to do business in Mississippi for up to one (1) year; or,
- c. both. In the event of such cancellation/termination, Contractor would also be liable for any additional costs incurred by the State due to Contract cancellation or loss of license or permit to do business in the State.
- 7. Insurance. Contractor represents that it will maintain workers' compensation insurance which shall inure to the benefit of all Contractor's personnel provided hereunder; and comprehensive general liability or professional liability insurance, with minimum limits of \$1,000,000.00 per occurrence. All comprehensive general liability and professional liability insurance will provide coverage to the State of Mississippi as an additional insured. The MDHS reserves the right to request from carriers, certificates of insurance regarding the required coverage. Insurance carriers must be licensed or hold a Certificate of Authority from the Mississippi Department of Insurance. Contractor will furnish MDHS a certificate of insurance providing the aforesaid coverage, prior to the commencement of performance under this Agreement and upon request by MDHS at any time during the contract period. Such certificate shall contain provisions that coverage afforded under the policies shall not be cancelled, terminated, or materially altered until at least thirty (30) days prior notice has been given to the MDHS. Cancellation of the above mentioned referenced insurance shall be grounds for termination of this contract. Failure on the part of the Contractor to procure or maintain the required insurance and provide proof thereof to MDHS shall constitute a material breach of the contract upon which the MDHS may immediately terminate this Contract.
- 8. <u>Paymode</u>. Payments by state agencies using the State's accounting system shall be made and remittance information provided electronically as directed by the State. These payments shall be deposited into the bank account of Contractor's choice. The State may, at its sole discretion, require Contractor to electronically submit invoices and supporting documentation at any time during the term of this Agreement. Contractor understands and agrees that the State is exempt from the payment of taxes. All payments shall be in United States currency.
- 9. <u>Procurement Regulations</u>. The contract shall be governed by the applicable provisions of the *Mississippi Public Procurement Review Board Office of Personal Service Contract Review Rules and Regulations*, a copy of which is available at 501 North West Street, Suite 701E, Jackson, Mississippi 39201 for inspection, or downloadable at <u>http://www.dfa.ms.gov</u>.
- 10. <u>Representation Regarding Contingent Fees</u>. Contractor represents that it has not retained a person to solicit or secure a state contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, except as disclosed in Contractor's bid.
- 11. <u>Representation Regarding Gratuities</u>. Contractor represents that it has not violated, is not violating,

and promises that it will not violate the prohibition against gratuities set forth in Section 6-204 (Gratuities) of the *Mississippi Public Procurement Review Board Office of Personal Service Contract Review Rules and Regulations*.

12. <u>Stop Work Order</u>.

- a. *Order to Stop Work:* The Chief Procurement Officer, may, by written order to Contractor at any time, and without notice to any surety, require Contractor to stop all or any part of the work called for by this contract. This order shall be for a specified period not exceeding 90 days after the order is delivered to Contractor, unless the parties agree to any further period. Any such order shall be identified specifically as a stop work order issued pursuant to this clause. Upon receipt of such an order, Contractor shall forthwith comply with its terms and take all reasonable steps to minimize the occurrence of costs allocable to the work covered by the order during the period of work stoppage. Before the stop work order expires, or within any further period to which the parties shall have agreed, the Procurement Officer shall either:
 - i. cancel the stop work order; or,
 - ii. terminate the work covered by such order as provided in the Termination for Default clause or the Termination for Convenience clause of this contract.
- b. *Cancellation or Expiration of the Order:* If a stop work order issued under this clause is canceled at any time during the period specified in the order, or if the period of the order or any extension thereof expires, Contractor shall have the right to resume work. An appropriate adjustment shall be made in the delivery schedule or Contractor price, or both, and the contract shall be modified in writing accordingly, if:
 - i. the stop work order results in an increase in the time required for, or in Contractor's cost properly allocable to, the performance of any part of this contract; and,
 - ii. Contractor asserts a claim for such an adjustment within 30 days after the end of the period of work stoppage; provided that, if the Chief Procurement Officer decides that the facts justify such action, any such claim asserted may be received and acted upon at any time prior to final payment under this contract.
- c. *Termination of Stopped Work:* If a stop work order is not canceled and the work covered by such order is terminated for default or convenience, the reasonable costs resulting from the stop work order shall be allowed by adjustment or otherwise.

13. <u>Termination for Convenience</u>.

- a. *Termination.* The MDHS Executive Director or designee may, when the interests of the State so require, terminate this contract in whole or in part, for the convenience of the State. The MDHS Executive Director or designee shall give written notice of the termination to Contractor specifying the part of the contract terminated and when termination becomes effective.
- b. Contractor's Obligations. Contractor shall incur no further obligations in connection with

the terminated work and on the date set in the notice of termination Contractor will stop work to the extent specified. Contractor shall also terminate outstanding orders and subcontracts as they relate to the terminated work. Contractor shall settle the liabilities and claims arising out of the termination of subcontracts and orders connected with the terminated work. The MDHS Executive Director or designee may direct Contractor to assign Contractor's right, title, and interest under terminated orders or subcontracts to the State. Contractor must still complete the work not terminated by the notice of termination and may incur obligations as are necessary to do so.

14. Termination for Default.

- a. Default. If Contractor refuses or fails to perform any of the provisions of this contract with such diligence as will ensure its completion within the time specified in this contract or any extension thereof, or otherwise fails to timely satisfy the contract provisions, or commits any other substantial breach of this contract, the MDHS Executive Director or designee may notify Contractor in writing of the delay or nonperformance and if not cured in ten (10) days or any longer time specified in writing by the MDHS Executive Director or designee, such officer may terminate Contractor's right to proceed with the contract or such part of the contract as to which there has been delay or a failure to properly perform. In the event of termination in whole or in part, the MDHS Executive Director or designee may procure similar supplies or services in a manner and upon terms deemed appropriate by the MDHS Executive Director or designee. Contractor shall continue performance of the contract to the extent it is not terminated and shall be liable for excess costs incurred in procuring similar goods or services.
- *b. Contractor's Duties.* Notwithstanding termination of the contract and subject to any directions from the procurement officer, Contractor shall take timely, reasonable, and necessary action to protect and preserve property in the possession of Contractor in which the State has an interest.
- *c. Compensation.* Payment for completed services delivered and accepted by the State shall be at the contract price. The State may withhold from amounts due Contractor such sums as the MDHS Executive Director or designee deems to be necessary to protect the State against loss because of outstanding liens or claims of former lien holders and to reimburse the State for the excess costs incurred in procuring similar goods and services.
- d. Excuse for Nonperformance or Delayed Performance. Except with respect to defaults of subcontractors, Contractor shall not be in default by reason of any failure in performance of this contract in accordance with its terms (including any failure by Contractor to make progress in the prosecution of the work hereunder which endangers such performance) if Contractor has notified the MDHS Executive Director or designee within 15 days after the cause of the delay and the failure arises out of causes such as: acts of God; acts of the public enemy; acts of the State and any other governmental entity in its sovereign or contractual capacity; fires; floods; epidemics; quarantine restrictions; strikes or other labor disputes; freight embargoes; or unusually severe weather. If the failure to perform is caused by the failure of a subcontractor to perform or to make progress, and if such failure arises out of causes similar to those set forth above, Contractor shall not be deemed to be in default, unless the services

to be furnished by the subcontractor were reasonably obtainable from other sources in sufficient time to permit Contractor to meet the contract requirements. Upon request of Contractor, the MDHS Executive Director or designee shall ascertain the facts and extent of such failure, and, if such officer determines that any failure to perform was occasioned by any one (1) or more of the excusable causes, and that, but for the excusable cause, Contractor's progress and performance would have met the terms of the contract, the delivery schedule shall be revised accordingly, subject to the rights of the State under the clause entitled in fixedprice contracts, "Termination for Convenience". (As used in this Paragraph of this clause, the term "subcontractor" means subcontractor at any tier).

- e. Erroneous Termination for Default. If, after notice of termination of Contractor's right to proceed under the provisions of this clause, it is determined for any reason that the contract was not in default under the provisions of this clause, or that the delay was excusable under the provisions of Paragraph (4) (Excuse for Nonperformance or Delayed Performance) of this clause, the rights and obligations of the parties shall, if the contract contains a clause providing for termination for convenience of the State, be the same as if the notice of termination had been issued pursuant to such clause.
- *f. Additional Rights and Remedies.* The rights and remedies provided in this clause are in addition to any other rights and remedies provided by law or under this contract.
- 15. <u>Termination Upon Bankruptcy</u>. This contract may be terminated in whole or in part by MDHS upon written notice to Contractor, if Contractor should become the subject of bankruptcy or receivership proceedings, whether voluntary or involuntary, or upon the execution by Contractor of an assignment for the benefit of its creditors. In the event of such termination, Contractor shall be entitled to recover just and equitable compensation for satisfactory work performed under this contract, but in no case shall said compensation exceed the total contract price.
- 16. <u>Trade Secrets, Commercial and Financial Information</u>. It is expressly understood that Mississippi law requires that the provisions of this contract which contain the commodities purchased or the personal or professional services provided, the price to be paid, and the term of the contract shall not be deemed to be a trade secret or confidential commercial or financial information and shall be available for examination, copying, or reproduction.
- 17. <u>Transparency</u>. This contract, including any accompanying exhibits, attachments, and appendices, is subject to the "Mississippi Public Records Act of 1983," and its exceptions. See Mississippi Code Annotated §§ 25-61-1 *et seq.* and Mississippi Code Annotated § 79- 23-1. In addition, this contract is subject to the provisions of the Mississippi Accountability and Transparency Act of 2008. Mississippi Code Annotated §§ 27-104-151 *et seq.* Unless exempted from disclosure due to a court-issued protective order, a copy of this executed contract is required to be posted to the Department of Finance and Administration's independent agency contract website for public access at http://www.transparency.mississippi.gov. Information identified by Contractor as trade secrets, or other proprietary information, including confidential vendor information or any other information which is required confidential by state or federal law or outside the applicable freedom of information statutes, will be redacted.

ATTACHMENT G OPTIONAL CLAUSES FOR SERVICE CONTRACTS RESULTING FROM THIS IFB

- 1. <u>Anti-assignment/Subcontracting</u>. Contractor acknowledges that it was selected by the State to perform the services required hereunder based, in part, upon Contractor's special skills and expertise. Contractor shall not assign, subcontract, or otherwise transfer this agreement, in whole or in part, without the prior written consent of the State, which the State may, in its sole discretion, approve or deny without reason. Any attempted assignment or transfer of its obligations without such consent shall be null and void. No such approval by the State of any subcontract shall be deemed in any way to provide for the incurrence of any obligation of the State in addition to the total fixed price agreed upon in this agreement. Subcontracts shall be subject to the terms and conditions of this agreement and to any conditions of approval that the State may deem necessary. Subject to the foregoing, this agreement shall be binding upon the respective successors and assigns of the parties.
- 2. <u>Attorney's Fees and Expenses</u>. Subject to other terms and conditions of this agreement, in the event Contractor defaults in any obligations under this agreement, Contractor shall pay to the State all costs and expenses (including, without limitation, investigative fees, court costs, and attorney's fees) incurred by the State in enforcing this agreement or otherwise reasonably related thereto. Contractor agrees that under no circumstances shall the customer be obligated to pay any attorney's fees or costs of legal action to Contractor.
- 3. <u>Authority to Contract</u>. Contractor warrants: (a) that it is a validly organized business with valid authority to enter into this agreement; (b) that it is qualified to do business and in good standing in the State of Mississippi; (c) that entry into and performance under this agreement is not restricted or prohibited by any loan, security, financing, contractual, or other agreement of any kind; and, (d) notwithstanding any other provision of this agreement to the contrary, that there are no existing legal proceedings or prospective legal proceedings, either voluntary or otherwise, which may adversely affect its ability to perform its obligations under this agreement.
- 4. <u>Confidentiality</u>. Notwithstanding any provision to the contrary contained herein, it is recognized that MDHS is a public agency of the State of Mississippi and is subject to the Mississippi Public Records Act. Mississippi Code Annotated §§ 25-61-1 *et seq*. If a public records request is made for any information provided to MDHS pursuant to the agreement and designated by the Contractor in writing as trade secrets or other proprietary confidential information, MDHS shall follow the provisions of Mississippi Code Annotated §§ 25-61-9 and 79-23-1 before disclosing such information. The MDHS shall not be liable to the Contractor for disclosure of information required by court order or required by law.
- 5. <u>Contractor Personnel</u>. The MDHS shall, throughout the life of the contract, have the right of reasonable rejection and approval of staff or subcontractors assigned to the work by Contractor. If the MDHS reasonably rejects staff or subcontractors, Contractor must provide replacement staff or subcontractors satisfactory to the MDHS in a timely manner and at no additional cost to the MDHS. The day-to-day supervision and control of Contractor's employees and subcontractors is the sole responsibility of Contractor.
- 6. <u>Debarment and Suspension</u>. Contractor certifies to the best of its knowledge and belief, that it:

- (1) is not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transaction by any federal department or agency or any political subdivision or agency of the State of Mississippi;
- (2) has not, within a three-year period preceding this bid, been convicted of or had a civil judgment rendered against it for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (federal, state, or local) transaction or contract under a public transaction;
- (3) has not, within a three-year period preceding this bid, been convicted of or had a civil judgment rendered against it for a violation of federal or state antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (4) is not presently indicted for or otherwise criminally or civilly charged by a governmental entity (federal, state or local) with commission of any of these offenses enumerated in paragraphs two (2) and (3) of this certification; and,
- (5) has not, within a three-year period preceding this bid, had one (1) or more public transactions (federal, state, or local) terminated for cause or default.
- 7. <u>Disclosure of Confidential Information</u>. In the event that either party to this agreement receives notice that a third party requests divulgence of confidential or otherwise protected information and/or has served upon it a subpoena or other validly issued administrative or judicial process ordering divulgence of confidential or otherwise protected information that party shall promptly inform the other party and thereafter respond in conformity with such subpoena to the extent mandated by law. This section shall survive the termination or completion of this agreement. The parties agree that this section is subject to and superseded by Mississippi Code Annotated §§ 25-61-1 *et seq.*
- 8. <u>Exceptions to Confidential Information</u>. Contractor and the State shall not be obligated to treat as confidential and proprietary any information disclosed by the other party ("disclosing party") which:
 - (1) is rightfully known to the recipient prior to negotiations leading to this agreement, other than information obtained in confidence under prior engagements;
 - (2) is generally known or easily ascertainable by nonparties of ordinary skill in the business of the customer;
 - (3) is released by the disclosing party to any other person, firm, or entity (including governmental agencies or bureaus) without restriction;
 - (4) is independently developed by the recipient without any reliance on confidential information;
 - (5) is or later becomes part of the public domain or may be lawfully obtained by the State or Contractor from any nonparty; or,
 - (6) is disclosed with the disclosing party's prior written consent.
- 9. <u>Errors in Extension</u>. If the unit price and the extension price are at variance, the unit price shall prevail.

- 10. <u>Failure to Deliver</u>. In the event of failure of Contractor to deliver services in accordance with the contract terms and conditions, the MDHS, after due oral or written notice, may procure the services from other sources and hold Contractor responsible for any resulting additional purchase and administrative costs. This remedy shall be in addition to any other remedies that the MDHS may have.
- 11. <u>Failure to Enforce</u>. Failure by the MDHS at any time to enforce the provisions of the contract shall not be construed as a waiver of any such provisions. Such failure to enforce shall not affect the validity of the contract or any part thereof or the right of the MDHS to enforce any provision at any time in accordance with its terms.
- 12. <u>Final Payment</u>. Upon satisfactory completion of the work performed under this contract, as a condition before final payment under this contract, or as a termination settlement under this contract, Contractor shall execute and deliver to the MDHS a release of all claims against the State arising under, or by virtue of, the contract, except claims which are specifically exempted by Contractor to be set forth therein. Unless otherwise provided in this contract, by state law, or otherwise expressly agreed to by the parties in this contract, final payment under the contract or settlement upon termination of this contract shall not constitute waiver of the State's claims against Contractor under this contract.
- 13. <u>Force Majeure</u>. Each party shall be excused from performance for any period and to the extent that it is prevented from performing any obligation or service, in whole or in part, as a result of causes beyond the reasonable control and without the fault or negligence of such party and/or its subcontractors. Such acts shall include without limitation acts of God, strikes, lockouts, riots, acts of war, epidemics, governmental regulations superimposed after the fact, fire, earthquakes, floods, or other natural disasters ("force majeure events"). When such a cause arises, Contractor shall notify the State immediately in writing of the cause of its inability to perform, how it affects its performance, and the anticipated duration of the inability to perform. Delays in delivery or in meeting completion dates due to force majeure events shall automatically extend such dates for a period equal to the duration of the delay caused by such events, unless the State determines it to be in its best interest to terminate the agreement.
- 14. <u>HIPAA Compliance</u>. Contractor agrees to comply with the "Administrative Simplification" provisions of the Health Insurance Portability and Accountability Act of 1996, including electronic data interchange, code sets, identifiers, security, and privacy provisions, as may be applicable to the services under this contract.
- 15. <u>Indemnification</u>. To the fullest extent allowed by law, Contractor shall indemnify, defend, save and hold harmless, protect, and exonerate the agency, its commissioners, board members, officers, employees, agents, and representatives, and the State of Mississippi from and against all claims, demands, liabilities, suits, actions, damages, losses, and costs of every kind and nature whatsoever including, without limitation, court costs, investigative fees and expenses, and attorney's fees, arising out of or caused by Contractor and/or its partners, principals, agents, employees and/or subcontractors in the performance of or failure to perform this agreement. In the State's sole discretion, Contractor may be allowed to control the defense of any such claim, suit, etc. In the event Contractor defends said claim, suit, etc., Contractor shall use legal counsel acceptable to the State.

Contractor shall be solely responsible for all costs and/or expenses associated with such defense, and the State shall be entitled to participate in said defense. Contractor shall not settle any claim, suit, etc. without the State's concurrence, which the State shall not unreasonably withhold.

- Independent Contractor Status. Contractor shall, at all times, be regarded as and shall be legally 16. considered an independent contractor and shall at no time act as an agent for the State. Nothing contained herein shall be deemed or construed by the State, Contractor, or any third party as creating the relationship of principal and agent, master and servant, partners, joint ventures, employer and employee, or any similar such relationship between the State and Contractor. Neither the method of computation of fees or other charges, nor any other provision contained herein, nor any acts of the State or Contractor hereunder creates, or shall be deemed to create a relationship other than the independent relationship of the State and Contractor. Contractor's personnel shall not be deemed in any way, directly or indirectly, expressly or by implication, to be employees of the State. Neither Contractor nor its employees shall, under any circumstances, be considered servants, agents, or employees of the MDHS, and the MDHS shall be at no time legally responsible for any negligence or other wrongdoing by Contractor, its servants, agents, or employees. The MDHS shall not withhold from the contract payments to Contractor any federal or state unemployment taxes, federal or state income taxes, Social Security tax, or any other amounts for benefits to Contractor. Further, the MDHS shall not provide to Contractor any insurance coverage or other benefits, including Worker's Compensation, normally provided by the State for its employees.
- 17. <u>Information Designated by Contractor as Confidential</u>. Any disclosure of those materials, documents, data, and other information which Contractor has designated in writing as proprietary and confidential shall be subject to the provisions of Mississippi Code Annotated §§ 25-61-9 and 79-23-1. As provided in the contract, the personal or professional services to be provided, the price to be paid, and the term of the contract shall not be deemed to be a trade secret, or confidential commercial or financial information.

Any liability resulting from the wrongful disclosure of confidential information on the part of Contractor or its subcontractor shall rest with Contractor. Disclosure of any confidential information by Contractor or its subcontractor without the express written approval of the MDHS shall result in the immediate termination of this agreement.

- 18. <u>Integrated Agreement/Merger</u>. This agreement, including all contract documents, represents the entire and integrated agreement between the parties hereto and supersedes all prior negotiations, representations or agreements, irrespective of whether written or oral. This agreement may be altered, amended, or modified only by a written document executed by the State and Contractor. Contractor acknowledges that it has thoroughly read all contract documents and has had the opportunity to receive competent advice and counsel necessary for it to form a full and complete understanding of all rights and obligations herein. Accordingly, this agreement shall not be construed or interpreted in favor of or against the State or Contractor on the basis of draftsmanship or preparation hereof.
- 19. <u>Modification or Renegotiation</u>. This agreement may be modified only by written agreement signed by the parties hereto. The parties agree to renegotiate the agreement if federal and/or state revisions of any applicable laws or regulations make changes in this agreement necessary.

- 20. <u>No Limitation of Liability</u>. Nothing in this agreement shall be interpreted as excluding or limiting any tort liability of Contractor for harm caused by the intentional or reckless conduct of Contractor or for damages incurred through the negligent performance of duties by Contractor or the delivery of products that are defective due to negligent construction.
- 21. <u>Notices</u>. All notices required or permitted to be given under this agreement must be in writing and personally delivered or sent by certified United States mail, postage prepaid, return receipt requested, to the party to whom the notice should be given at the address set forth below. Notice shall be deemed given when actually received or when refused. The parties agree to promptly notify each other in writing of any change of address.

For the MDHS:	For Contractor:
[Name, Title]	[Name, Title]
MDHS	[Agency Name]
[Address]	[Address]
[City, State, Zip]	[City, State, Zip]

- 22. <u>Non-solicitation of Employees</u>. Each party to this agreement agrees not to employ or to solicit for employment, directly or indirectly, any persons in the full-time or part-time employment of the other party until at least six (6) months after this agreement terminates unless mutually agreed to in writing by the State and Contractor.
- 23. <u>Oral Statements</u>. No oral statement of any person shall modify or otherwise affect the terms, conditions, or specifications stated in this contract. All modifications to the contract must be made in writing by the MDHS and agreed to by Contractor.
- 24. <u>Ownership of Documents and Work Papers</u>. MDHS shall own all documents, files, reports, work papers and working documentation, electronic or otherwise, created in connection with the project which is the subject of this agreement, except for Contractor's internal administrative and quality assurance files and internal project correspondence. Contractor shall deliver such documents and work papers to MDHS upon termination or completion of the agreement. The foregoing notwith-standing, Contractor shall be entitled to retain a set of such work papers for its files. Contractor shall be entitled to use such work papers only after receiving written permission from MDHS and subject to any copyright protections.
- 25. <u>Priority</u>. The contract consists of this agreement with exhibits, the procurement Invitation for Bids [number] (hereinafter referred to as IFB), and the response bid dated [date] by [CONTRACTOR NAME] (hereinafter referred to as Bid). Any ambiguities, conflicts or questions of interpretation of this contract shall be resolved by first, reference to this agreement with exhibits and, if still unresolved, by reference to the IFB and, if still unresolved, by reference to the Bid. Omission of any term or obligation from this agreement or IFB or Bid shall not be deemed an omission from this contract if such term or obligation is provided for elsewhere in this contract.
- 26. <u>Quality Control</u>. Contractor shall institute and maintain throughout the contract period a properly documented quality control program designed to ensure that the services are provided at all times and in all respects in accordance with the contract. The program shall include providing daily supervision and conducting frequent inspections of Contractor's staff and ensuring that accurate

records are maintained describing the disposition of all complaints. The records so created shall be open to inspection by the MDHS.

- 27. <u>Record Retention and Access to Records</u>. Provided Contractor is given reasonable advance written notice and such inspection is made during normal business hours of Contractor, the State or any duly authorized representatives shall have unimpeded, prompt access to any of Contractor's books, documents, papers, and/or records which are maintained or produced as a result of the project for the purpose of making audits, examinations, excerpts, and transcriptions. All records related to this agreement shall be retained by Contractor for three (3) years after final payment is made under this agreement and all pending matters are closed; however, if any audit, litigation or other action arising out of or related in any way to this project is commenced before the end of the three-year period, the records shall be retained for one (1) year after all issues arising out of the action are finally resolved or until the end of the three-year period, whichever is later.
- 28. <u>Recovery of Money</u>. Whenever, under the contract, any sum of money shall be recoverable from or payable by Contractor to the MDHS, the same amount may be deducted from any sum due to Contractor under the contract or under any other contract between Contractor and the MDHS. The rights of the MDHS are in addition and without prejudice to any other right the MDHS may have to claim the amount of any loss or damage suffered by the MDHS on account of the acts or omissions of Contractor.
- 29. <u>Requirements Contract</u>. During the period of the contract, Contractor shall provide all the service described in the contract. Contractor understands and agrees that this is a requirements contract and that the MDHS shall have no obligation to Contractor if no services are required. Any quantities that are included in the scope of work reflect the current expectations of the MDHS for the period of the contract. The amount is only an estimate and Contractor understands and agrees that the MDHS is under no obligation to Contractor to buy any amount of the services as a result of having provided this estimate or of having any typical or measurable requirement in the past. Contractor further understands and agrees that the MDHS may require services in an amount less than or in excess of the estimated annual contract amount and that the quantity actually used, whether in excess of the estimate or less than the estimate, shall not give rise to any claim for compensation other than the total of the unit prices in the contract for the quantity actually used.
- 30. <u>Right to Audit</u>. Contractor shall maintain such financial records and other records as may be prescribed by the MDHS or by applicable federal and state laws, rules, and regulations. Contractor shall retain these records for a period of three years after final payment, or until they are audited by the MDHS, whichever event occurs first. These records shall be made available during the term of the contract and the subsequent three-year period for examination, transcription, and audit by the Mississippi State Auditor's Office, its designees, or other authorized bodies.
- 31. <u>Right to Inspect Facility</u>. The State may, at reasonable times, inspect the place of business of a Contractor or any subcontractor which is related to the performance of any contract awarded by the State.
- 32. <u>Severability</u>. If any part of this agreement is declared to be invalid or unenforceable, such invalidity or unenforceability shall not affect any other provision of the agreement that can be given effect without the invalid or unenforceable provision, and to this end the provisions hereof are severable.

In such event, the parties shall amend the agreement as necessary to reflect the original intent of the parties and to bring any invalid or unenforceable provisions in compliance with applicable law.

- 33. <u>State Property</u>. Contractor will be responsible for the proper custody and care of any state-owned property furnished for Contractor's use in connection with the performance of this agreement. Contractor will reimburse the State for any loss or damage, normal wear and tear excepted.
- 34. <u>Third Party Action Notification</u>. Contractor shall give the customer prompt notice in writing of any action or suit filed, and prompt notice of any claim made against Contractor by any entity that may result in litigation related in any way to this agreement.
- 35. <u>Unsatisfactory Work</u>. If, at any time during the contract term, the service performed or work done by Contractor is considered by the MDHS to create a condition that threatens the health, safety, or welfare of the citizens and/or employees of the State of Mississippi, Contractor shall, on being notified by the MDHS, immediately correct such deficient service or work. In the event Contractor fails, after notice, to correct the deficient service or work immediately, the MDHS shall have the right to order the correction of the deficiency by separate contract or with its own resources at the expense of Contractor.
- 36. <u>Waiver</u>. No delay or omission by either party to this agreement in exercising any right, power, or remedy hereunder or otherwise afforded by contract, at law, or in equity shall constitute an acquiescence therein, impair any other right, power or remedy hereunder or otherwise afforded by any means, or operate as a waiver of such right, power, or remedy. No waiver by either party to this agreement shall be valid unless set forth in writing by the party making said waiver. No waiver of or modification to any term or condition of this agreement will void, waive, or change any other term or condition. No waiver by one party to this agreement of a default by the other party will imply, be construed as or require waiver of future or other defaults.
- 37. <u>Renewal of Contract</u>. The Contract may be renewed at the discretion of the MDHS upon written notice to Contractor at least thirty (30) days prior to each Contract Anniversary date for a period of one (1) successive one-year period under the same prices, terms, and conditions as in the Orig-inal Contract and/or Subsequent Contracts. The total number of renewal years permitted shall not exceed one (1) year or extend past June 30, 2023.
- 38. <u>Disputes</u>. Any dispute concerning a question of fact under this Contract which is not disposed of by agreement shall be decided by the MDHS Organizational Ombudsman. This decision shall be reduced to writing and a copy thereof mailed or furnished to the Contractor and shall be final and conclusive, unless within thirty (30) days from the date of the decision, Contractor mails or furnishes to the Executive Director of MDHS a written request for review. Pending final decision of the Executive Director of MDHS or designee of a dispute hereunder, the Contractor shall proceed in accordance with the decision of the MDHS Organizational Ombudsman.

In a review before the Executive Director or designee, the Contractor shall be afforded an opportunity to be heard and to offer evidence in support of its position on the question and decision under review. The decision of the Executive Director on the review shall be final and conclusive unless determined by a court of competent jurisdiction in Hinds County, State of Mississippi, to have been fraudulent, capricious, so grossly erroneous as necessarily to imply bad faith, or is not supported by substantial evidence.

ATTACHMENT H EXCEPTION SUMMARY FORM

List and clearly explain any exceptions, for all IFB Sections and Attachments, in the table below.

Indicate "N/A", if there are no exceptions.

This Form MUST be COMPLETED and SIGNED.

Failure to indicate any exception will be interpreted as the bidder's intent to comply fully with the requirements as written. Conditional or qualified bids, unless specifically allowed, shall be subject to rejection in whole or in part.

IFB Reference	Bidder Reference	Brief Explanation of Ex- ception	MDHS Acceptance (sign here only if ac- cepted)
(Reference spe- cific outline point to which exception is taken)	(Page, section, items in bid where exception is ex- plained)	(Short description of ex- ception being made)	
1			
2			
3			
4			
5			
6			
7			

Signature of Authorized Official/ Title (*No stamped signature*)

Date