



**AMENDMENT #5
QUOTE REQUEST (QR) NO. 20210826 PDIS
PROFESSIONAL DEAF INTERPRETER SERVICES**

Amendment to the QR is as follows:

1. Please see attached Questions and Answers.

Please acknowledge receipt of Amendment #5 by returning it, along with your bid package, by September 23, 2021, at 3:00 PM. This acknowledgement should be enclosed in your quote package. **Failure to submit this acknowledgement may result in rejection of the quote package.**

Name of Company

Authorized Official's Typed Name/Title

Signature of Authorized Official
(No stamped signature)

Date

Should an amendment to the QR be issued, it will be posted on the MDHS website (www.mdhs.ms.gov) in a manner that all respondents will be able to view. Further, respondents must acknowledge receipt of any amendment to the solicitation by signing and returning the amendment with the bid package, by identifying the amendment number and date in the space provided for this purpose on this form, or by letter. The acknowledgment must be received by MDHS by the time and at the place specified for receipt of bids. It is the bidder's sole responsibility to monitor the website for amendments to the QR.

**QUESTIONS AND ANSWERS
QR 20210826 PDIS
PROFESSIONAL DEAF INTERPRETER SERVICES**

Question Number	Question & Answer
1	<p>Will the Mississippi Department of Human Services (MDHS) please remove:</p> <p>1) No minimum fees (i.e. 2 hour minimum fee) and no travel/mileage reimbursement shall be permitted.</p> <p>ANSWER: MDHS will not revise the solicitation.</p> <p>2) Any services scheduled after hours or that continues after hours shall be provided at the same rate as regular business hours. See Scope of Service (1) for MDHS hours of operation and allow us to have 2 hours minimum as well as mileage to be incurred. The interpreters reserved the block of time to be available to interpret and travel to and from their Interpreters home. Please allow interpreter agency to add after hours pricings because they are different shifts than the normal work hour rates.</p> <p>ANSWER: See response above.</p>
2	<p>Where are the locations for interpreting services requested?</p> <p>ANSWER: Any State of MS MDHS Office location.</p>
3	<p>How many hours do you predict will take place per day, per week, per month?</p> <p>ANSWER: MDHS has utilized the VRI option twice in the past year and no in-person requests. With Covid, MDHS anticipates an increased need for VRI services. Prior to Covid, MDHS only utilized the In-person option and had an estimated total of 22 “in-person” requests.</p>
4	<p>Who is the current vendor for providing the services?</p> <p>ANSWER: Vancro, Inc.</p>