



**AMENDMENT #1
QUOTE REQUEST (QR) NO. 20211116 PDIS
PROFESSIONAL DEAF INTERPRETER SERVICES**

Amendment to the QR is as follows:

1. Please see attached Questions and Answers.

Please acknowledge receipt of Amendment #1 by returning it, along with your bid package, by November 23, 2021, at 3:00 PM. This acknowledgement should be enclosed in your quote package. **Failure to submit this acknowledgement may result in rejection of the quote package.**

Name of Company

Authorized Official's Typed Name/Title

Signature of Authorized Official
(No stamped signature)

Date

Should an amendment to the QR be issued, it will be posted on the MDHS website (www.mdhs.ms.gov) in a manner that all respondents will be able to view. Further, respondents must acknowledge receipt of any amendment to the solicitation by signing and returning the amendment with the bid package, by identifying the amendment number and date in the space provided for this purpose on this form, or by letter. The acknowledgment must be received by MDHS by the time and at the place specified for receipt of bids. It is the bidder's sole responsibility to monitor the website for amendments to the QR.

QUESTIONS AND ANSWERS

**QR 20211116 PDIS
PROFESSIONAL DEAF INTERPRETER SERVICES**

Question Number	Question & Answer
1	<p>Does the Department currently have an agency/individual providing these services?</p> <p>ANSWER: No</p>
2	<p>What is the historical need for Sign Language Interpreter(s) and CART throughout the Department? That is, historically, how many hours per week (on average) has the Department required ASL interpreting or CART services?</p> <p>ANSWER: From September 2019 – March 2020 (prior to COVID-19), there were twenty-one (21) in person visits. From April 2020 – September 2020, no in-person visits were scheduled, however, two (2) Video Remote Interpreting (VRI) sessions occurred.</p>
3	<p>Historically, what are the Department’s requirements for in-person vs. remote interpreting or CART services?</p> <p>ANSWER: Please refer to Scope of Services.</p> <p>What percentage is in-person, and what percentage is video/remote?</p> <p>ANSWER: Please see #2 reply above.</p>
4	<p>Would the Department consider bids that include only remote or video ASL interpreting and CART services?</p> <p>ANSWER: Please refer to the Scope of Services (B).</p> <p>Or is the College Department considering only firms who can accommodate both in-person and remote/video services?</p> <p>ANSWER: Not at this time. Please refer to the Scope of Services (B).</p>