

**IFB No. 3160005969, DRUG & ALCOHOL TESTING SERVICES  
QUESTIONS & ANSWERS**

1. Who is your current vendor/TPA servicing your account, and what testing lab are your specimens being sent to? **MedScreens, Inc is the current drug screening vendor for MDHS' TANF clients. Alere Toxicology Services is the testing lab that the specimens are being sent to.**
2. What walk-in clinics do you currently use, and where are they located? Is this number of clinics, and their locations, acceptable to MDHS' needs, or do you wish for more options? **See attached "Statewide Collection City Sites" chart. Yes, the number of clinics and their locations are acceptable to MDHS' needs.**
3. The bid is requesting a hard copy proposal, and digital copy on USB. Due to IT security restrictions within my organization, utilizing a USB will require much red tape. Can we submit a digital copy on CD-ROM in lieu? **We sincerely apologize, but a USB is required.**
4. Does MDHS currently utilize the ELECTRONIC chain of custody form, or is this a technology that would help make facilitating this service process easier for your staff & applicants? **Yes, MDHS currently utilizes the electronic chain of custody form for most locations.**
5. Is there any interest in receiving pricing on additional services related to DOT testing: FMCSA Clearinghouse Query submission, Supervisor training on Reasonable Suspicion, Background checks / MVRs? **No**
6. What is the anticipated total yearly volume of testing, including mandatory random testing? I see the IFB lists an anticipated 500 new hire drug tests annually, but what in addition to this volume would be random testing? **The anticipated total yearly volume of testing or TANF clients vary. There is no mandatory random testing for TANF clients.**
7. Where might we obtain current contract pricing for these services? **The current contract can be found on Transparency Mississippi at <https://www.transparency.ms.gov/>.**
8. Why is this contract being solicited? Have all renewal terms been exhausted, or has there been an interruption with the service? If an interruption, what pain points are you experiencing with the current vendor? **The current contract does not have renewal options.**
9. How many people are enrolled in the TANF Program? Will they be randomly tested, or schedule tested? (approx. # of tests?) **As of 8/12/2023, 1617 people are enrolled in the TANF Program. TANF clients are scheduled to take a drug test. The approximate number of drug tests for TANF clients varies.**
10. Will you need a call-in service for the TANF participants to check if they have a test? **No call-in service is required for the TANF participants to check if they have a test.**
11. Who pays for the TANF participants' tests? **MDHS**
12. Does MDHS require observed collections for the TANF participants? **No, MDHS does not require observed collections for the TANF participants.**

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13. What happens to a TANF participant if they fail a drug test? **If a TANF participant fails a drug test, he/she will be required to complete the intake process and/ or enroll in a Substance Abuse Treatment program within ten (10) days, with any of the providers listed on the Department of Mental Health website ([www.dmh.ms.gov](http://www.dmh.ms.gov)).**
14. Do the MDHS employees receive the same 10-panel test as the TANF participants? **Yes.**
15. Is alcohol testing in every 10-panel urine screen? Or does MDHS want ethanol alcohol as an optional add-on for urine testing? **Yes, 10-panel urine screen in each testing.** Or is alcohol testing only Breath Alcohol in post-accident and reasonable suspicion? **Breath Alcohol is used in suspicions for an immediate response.**
16. Is MDHS interested in oral fluid specimen collection? **Yes.**