



5-Year Strategic Plan Yearly Report

2025

A Letter from the Executive Director

Dear Partners, Stakeholders and Fellow Mississippians,

This past year has been an exciting one for the Mississippi Department of Human Services. We kicked off statistical tracking of our five-year strategic plan—and with it, a fresh way of thinking about how we serve Mississippians. Our mission has always been clear: to offer tangible help today and create lasting hope for tomorrow. Now, we're backing that mission with real data to show how we're doing and where we can do better.

For the first time, we've rolled out a set of outcome-focused metrics that help us track not just what we do, but how it's making a difference. It's a big shift—and one we're proud to share. These new tools are helping us stay focused, be more transparent, and make smarter decisions for the people we serve so all Mississippians that we serve may thrive.

One example I'm especially excited about is that, with the help of our friends at the Children's Foundation of Mississippi, we're tracking the number of available child care seats in every county across Mississippi. That means we can clearly see where families have access—and where they don't. It's already helping us identify child care deserts and think more strategically about how to close those gaps.

This first year has been all about laying the groundwork. We've built internal dashboards, trained our teams, and started using data to guide our day-to-day work. And while we're just getting started, we're already seeing signs of progress—from faster service delivery to stronger community partnerships.

We know there's more work ahead; but with this plan in place, metrics to help us see how we're doing, and your continued support, we're better equipped than ever to build a stronger, more hopeful Mississippi—one family at a time.

Thank you for being part of this journey.

With gratitude and appreciation,



Robert G. ("Bob") Anderson, Executive Director
Mississippi Department of Human Services

About the Mississippi Department of Human Services

The Mississippi Department of Human Services (MDHS) is one of the largest state agencies in Mississippi with over 1,600 full-time employees and an annual budget of approximately 1.3 billion dollars. MDHS serves Mississippians across the age continuum, from early childhood to older adults, and has offices in each of the state's 82 counties. MDHS is dedicated to serving others while providing a wide range of public assistance programs, social services, and support for children, older adults, people with disabilities, and low-income individuals and families. The agency seeks to empower families so they can become self-sufficient and responsible for their future success.

MDHS plays a vital role in improving family well-being and economic growth in the state of Mississippi. Investing in the well-being of families creates the foundation for a strong and prosperous community. Families that have the support to make informed decisions and manage their basic needs are better equipped to thrive. As MDHS stewards and effectively utilizes its valuable resources to support those in need, more Mississippians are given the opportunity to engage in meaningful employment and relationships that contribute to healthy families and communities in Mississippi's growing economy.

Mission

The Mississippi Department of Human Services offers Mississippians, young and old, tangible help today to create lasting hope for tomorrow.

Vision

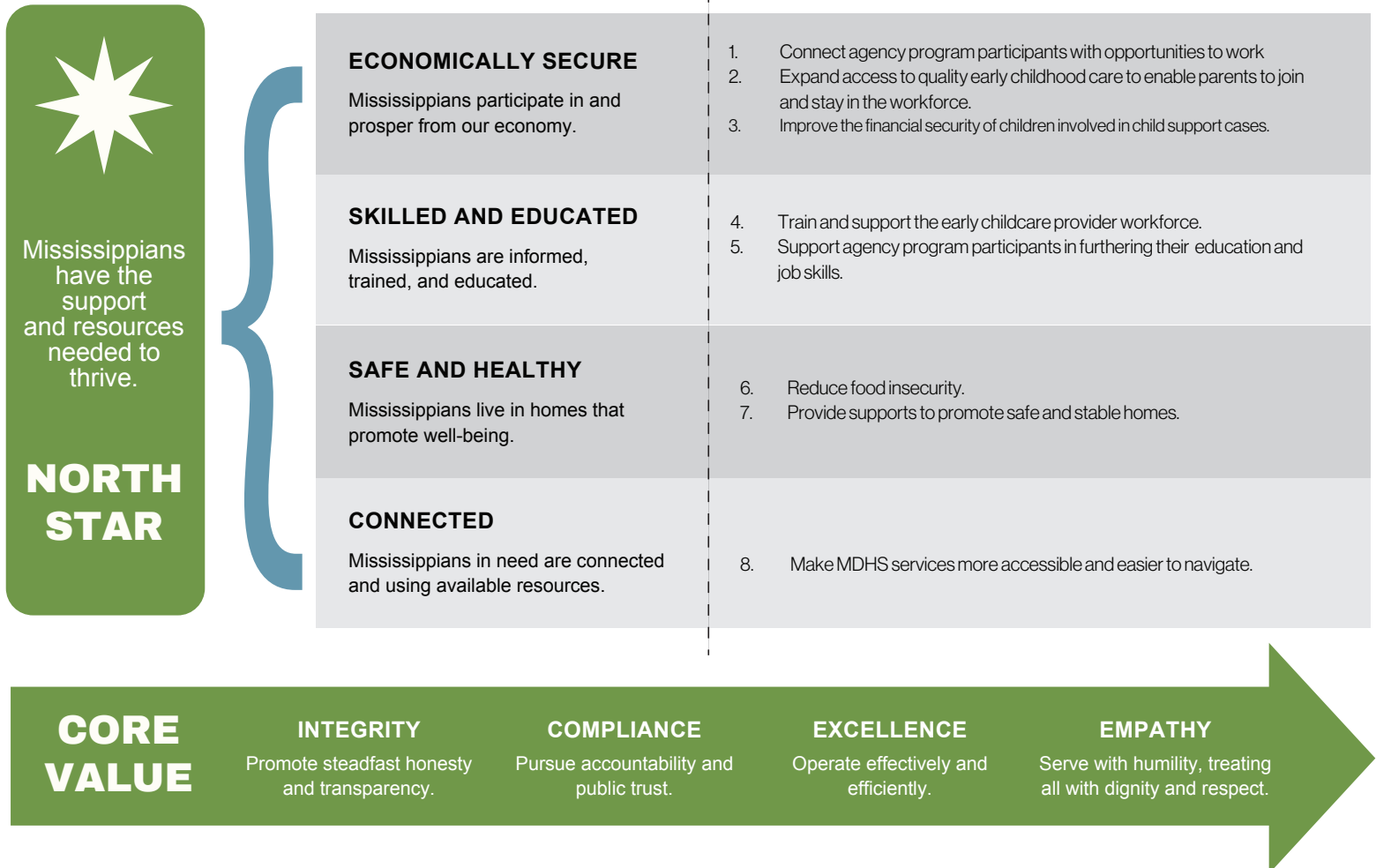
The Mississippi Department of Human Services will create a prosperous Mississippi by empowering Mississippi families to become self-sufficient through the necessary resources and support, while serving as good stewards of the public funds entrusted to the agency.

Overview

The Annual Report provides information on the progress of the agency toward achieving the goals established in the Five-Year Strategic Plan. The eight goals included in the plan describe the path needed to connect with Mississippians who reach out to MDHS for assistance and help them become more economically secure, better skilled to enter the workforce, and more likely to live in safe and healthy home environments that promote and enhance their well-being.

MDHS’s Strategic Plan provides a roadmap to guide the work of the agency, but it is also intended to be a living document that can and should be adjusted to reflect evolving conditions and needs. As MDHS measures progress towards these goals, the plan is adjusted each year based on our experience in the prior year. This focused and dynamic approach will allow MDHS to continue to provide tangible help today to create a lasting hope for tomorrow.

5-Year Strategic Plan Framework



Context and Conditions

The first yearly report of the MDHS 5-Year Strategic Plan provides insight on program performance using data available from the last quarter of the 2023 federal fiscal year (July 1 – September 30, 2023) through the last quarter of the 2024 federal fiscal year (October 1, 2023 – September 30, 2024). Data presented are statewide data except where otherwise noted. Some measures are reportable on an annual basis while others are reportable quarterly. Data is not yet available for some measures, and those measures are excluded from this yearly report while we work to develop our ability to report on them in future years. Reportable measures and measures that are not yet reportable are included on page 6. MDHS is in the process of working to replace its legacy data systems to improve efficiency and client services, and this will allow for the tracking and reporting of additional measures in the future.

Program Descriptions

The MDHS divisions and related programs that are included in this report are described below. The program descriptions will be useful context for better understanding the performance measures being reported.

Aging and Adult Services

The Division of Aging and Adult Services (DAAS) assists aging and vulnerable adults, their families, and caregivers in achieving healthy, safe, and independent lifestyles. The division envisions every Mississippian having the opportunity to enjoy wellness, longevity, and good quality of life in strong healthy communities. DAAS partners with local Area Agencies on Aging (AAAs) throughout the state to offer services to older adults, vulnerable adults, and caregivers. From home delivered meals, to help signing up for Medicare, to finding opportunities to connect with others, DAAS supports a wide variety of services and programs designed specifically for older adults, adults with disabilities, and their caregivers. Every Mississippi adult 60 years and older is eligible for programs provided by the Division of Aging and Adult Services.

Specific programs that are referenced in the yearly report include:

The Home Delivered Meals Program delivers meals to homebound older Mississippians who are unable to prepare food for themselves and/or at risk for early institutionalization. Recipients of this program span all eighty-two (82) counties of Mississippi. Meals are furnished five (5) days a week.

Congregate Meals Program nutrition services are provided at local congregate meal sites located within area senior centers. Senior centers provide a nutritionally sound meal, connections with other members of the community, and engaging activities. These sites promote health and active interaction within the local aging communities.

Adult Protective Services investigates allegations of abuse, neglect, and exploitation of vulnerable adults residing in private home settings and connects vulnerable adults to needed services.

Child Support Enforcement

The Division of Child Support Enforcement assists children and families with financial, medical and emotional support. Every child needs financial and emotional support from both parents. Even when parents do not live together, it is important they work together to support their children. Services provided by the child support program include establishing paternity, locating non-custodial parents, establishing child support orders through the courts, enforcing child support orders and collecting child support, distributing child support funds to families, and helping families have their child support orders modified by the courts.

Community Services

The Division of Community Services provides an array of services for elderly, disabled, low-income individuals and families, and families with children in local communities.

The Low-Income Home Energy Assistance Program (LIHEAP) helps keep families safe and healthy by assisting with energy costs. LIHEAP provides financial assistance to eligible households to help with: home energy bills, energy crisis, and weatherization.

Households may qualify for regular LIHEAP assistance and/or the emergency Energy Crisis Intervention Program (ECIP) for natural gas, wood, electricity, liquid propane/butane gas and other energy-related services. Vulnerable households receive the greatest priority among families who qualify for services. Vulnerable households include those households with members who are elderly, disabled, or with children age 5 or younger.

Early Childhood Care & Development

The Division of Early Childhood Care & Development (DECCD) administers programs that support child care across the state for the benefit of everyone involved: parents, employers, providers, and especially the children themselves.

Through the Child Care Payment Program, the Division of Early Childhood Care & Development (DECCD) helps parents and guardians find reliable, quality child care, and helps child care providers thrive as businesses.

Program Descriptions, continued

The Nurturing Homes Initiative (NHI), funded by DECCD, is dedicated to enhancing the quality of early education experiences in family childcare homes through mentorship, elevating the learning environment, and delivering research-based information to in-home unlicensed and licensed childcare providers.

The division also supports Resource and Referral Centers (R&R) throughout the state. R&Rs help parents find childcare by referring them to local childcare providers around the state. These centers also help child care providers by providing training and resources to the providers at no cost.

Economic Assistance

The Division of Economic Assistance determines eligibility for programs that help Mississippians with the necessities to improve their lives.

The Supplemental Nutrition Assistance Program (SNAP) provides monthly food benefits to low-income families to supplement their grocery budget so they can afford nutritious food.

The Temporary Assistance for Needy Families (TANF) Program provides cash assistance and various support services to families with children under the age of 18. Parents and caretaker relatives may receive support with transportation, child care, education and job search.

Workforce Development and Partnership Management

The Division of Workforce Development and Partnership Management engages partner organizations to support the Supplemental Nutrition Assistance Program (SNAP) and the Temporary Assistance for Needy Families (TANF) Program participant work requirements. The division also works with partners throughout the state to support the development of the state's future workforce by providing funding to after school programs and initiatives that provide parenting skills and supports to parents. Programs within Workforce Development include:

SNAP Employment & Training

Mississippi's SNAP Employment & Training (SNAP E&T) program connects Mississippi SNAP recipients to a network of partner organizations that provide education, training, and support services to enhance their career skills and employability.

Temporary Assistance for Needy Families (TANF) Work Program

The TANF Work Program (TWP) is designed to help TANF recipients move to self-sufficiency by preparing them for a career through job readiness training, job skills training, vocational training, and other educational training programs. In partnership with the MS Department of Employment Services, TWP participants are enrolled in case management to help them find or keep a job. Support services are also provided which include transportation and childcare assistance.

TANF Services

TANF funds are also used to support a series of child and family focused services to support the four (4) principals of TANF. Programs currently supported are listed below.

Afterschool and Summer Programming

Community partners throughout the state receive funding through MDHS to provide afterschool and summer programming that supports the safety, learning, and growth of school-age children.

Parenthood Initiative Programming

MDHS partners with organizations offering services such as family and marriage counseling, parenting classes, and financial literacy to aid in improving family stability.

Workforce Training and Education Program

Partner organizations provide workforce training and education programs to qualifying parents or legal guardians to help stabilize families by providing opportunities for program participants to engage in adult education, career and technical education, and workforce training. Essential support services such as transportation and childcare assistance, workforce supplies, etc., are provided.

Reportable measures and measures not yet reportable

Goal 1: Connect agency program participants with opportunities to work

Measure 1.1	Percent of unemployed SNAP E&T and TANF participants who are placed in a job	This measure is not yet reportable.
Measure 1.2	Percent of SNAP E&T and TANF participants who retain a job	This measure is not yet reportable.
Measure 1.3	Percent increase in earned income among SNAP E&T and TANF participants	This measure is not yet reportable.

Goal 2: Expand access to quality early childhood care and enable parents to join and stay in the workforce

Measure 2.1	Number of licensed and registered childcare seats available in areas of identified need	This measure is included in the report. See pg. 9.
Measure 2.2	Number of licensed and registered early childhood care and education programs that meet high quality standards	This measure is not yet reportable.

Goal 3: Improve the financial security of children involved in child support cases

Measure 3.1	Percent of open Title IV-D cases with child support orders established	This measure is included in the report. See pg. 12.
Measure 3.2	Percent of child support owed that is collected and distributed to custodial parents	This measure is included in the report. See pg. 12.

Goal 4: Train and support the early childcare provider workforce

Measure 4.1	Percent of Early Child Care workforce holding a professional credential	This measure is not yet reportable.
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Goal 5: Support agency program participants in furthering their education and job skills

Measure 5.1	Job training program completion rate among SNAP E&T and TANF participants	This measure is not yet reportable.
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Measure 5.2	Education credential completion rate among SNAP E&T and TANF participants	This measure is not yet reportable.
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Goal 6: Reduce Food Insecurity

Measure 6.1	Percent of children who are food insecure	This measure is included in the report. See pg. 13.
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Measure 6.2	Percent of adults who are 60 years and older who are food insecure	This measure is included in the report. See pg. 13.
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Goal 7: Provide supports to promote safe and stable homes.

Measure 7.1	Number of low-income, high energy burden households that receive LIHEAP assistance	This measure is included in the report. See pg. 15.
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Measure 7.2	Number of clients served by Adult Protective Services' preventative and direct service programs	This measure is included in the report. See pg. 15.
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Measure 7.3	Number of families participating in TANF parenting, after-school, or employment-related education or training programs	This measure is included in the report. See pg. 16.
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Goal 8: Make MDHS services more accessible and easier to navigate

Measure 8.1	% of Mississippians in need who access MDHS services	This measure is included in the report. See pg. 17.
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Measure 8.2	% of applications for MDHS services that are processed on a timely basis	This measure is included in the report. See pg. 21.
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Measure 8.3	Cross-program referral rate	This measure is not yet reportable.
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Reporting Timelines for Charts

Quarterly Reporting

Q4 2023: July 1, 2023 – September 30, 2023
Q1 2024: October 1, 2023 – December 31, 2023
Q2 2024: January 1, 2024 – March 31, 2024
Q3 2024: April 1, 2024 – June 30, 2024
Q4 2024: July 1, 2024 – September 30, 2024

Annual Reporting

2023: October 1, 2022 – September 30, 2023
2024: October 1, 2023 – September 30, 2024

Economically Secure:

Mississippians participate in and prosper in our economy.

Goal 2: Expand access to quality early childhood care to enable parents to join and stay in the workforce.

Measure 2.1:

Percentage change in the number of licensed and registered child care seats available in areas of identified need

Definition:

Percentage change in the child care coverage rate from baseline year

The Mississippi Department of Health licenses child care providers which can be home based or center based. Each childcare center receives a license to operate at a certain capacity. The number of children that the childcare provider is licensed to serve is referred to as the number of “seats” they can make available.

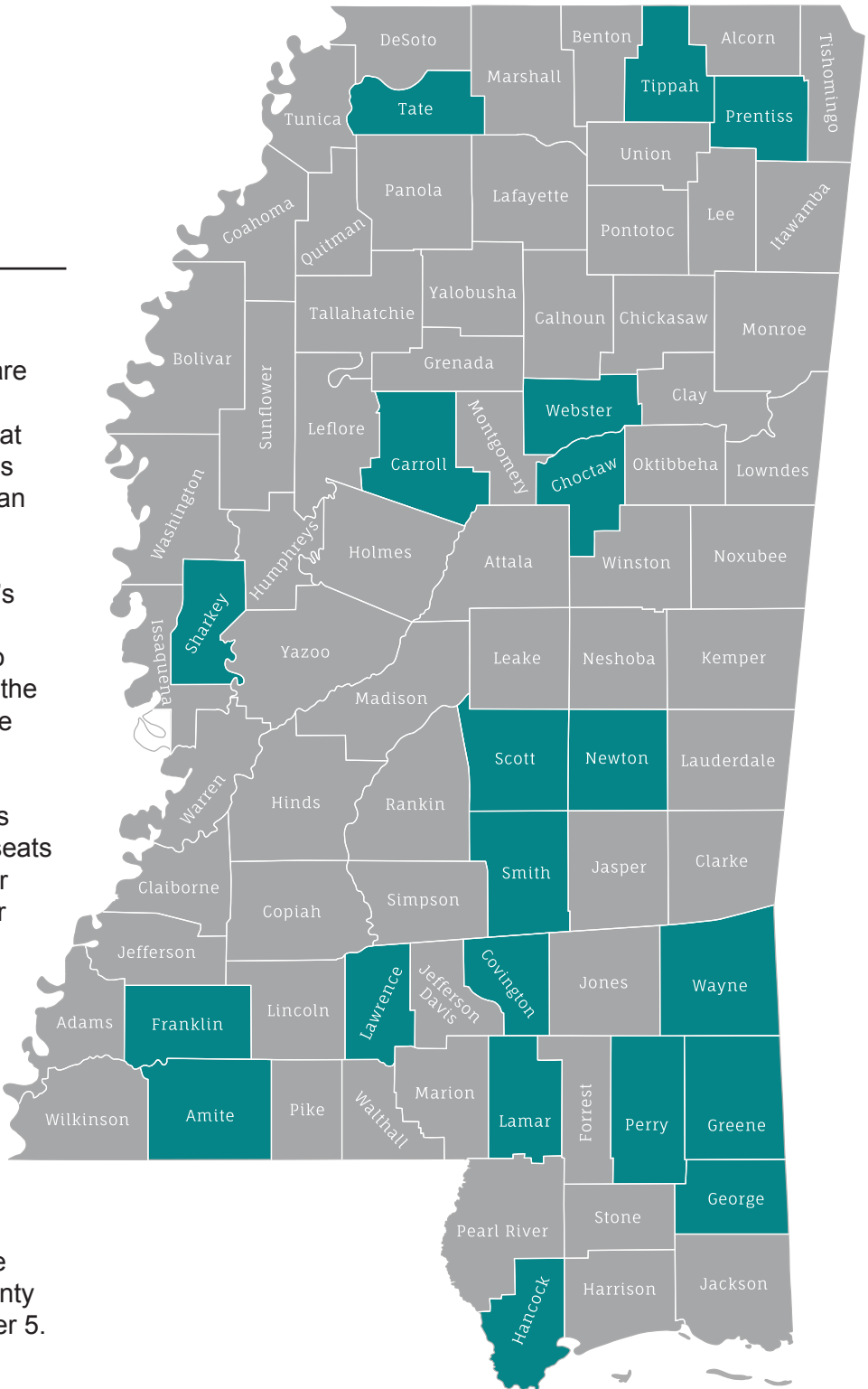
The highlighted counties indicate the state’s 20 counties with the lowest licensed child care coverage in 2022. Coverage refers to the match between available capacity and the number of children under the age of 5. See table 3 for percentages.

The child care coverage rate for a county is calculated by dividing the total number of seats available for the county by the total number of children under 5 living in the county. For example, Amite County had 187 available seats in 2022 and 666 children under the age of 5. The coverage rate of 28% for that year is 187 divided by 666.

Positive rates of change indicate greater child care coverage over time, while negative rates of change indicate a decrease in childcare coverage over time.

Coverage rates greater than 100% indicate that the number of seats available in a county is greater than the number of children under 5.

**Map 1:
Counties (20) with the
Lowest Child Care Coverage in 2022**



**Table 2:
Number of Childcare Seats and Number of Children from 2022 to
2024 in Counties with the Lowest Coverage in 2022**

County	Number of Seats (2022)	Number of Children (2022)	Number of Seats (2024)	Number of Children (2024)
Amite	187	666	187	658
Carroll	157	403	122	442
Choctaw	114	360	114	342
Covington	337	1186	349	1238
Franklin	105	436	105	429
George	538	1896	616	1845
Greene	164	704	60	781
Hancock	878	2333	1120	2684
Lamar	722	3958	485	4019
Lawrence	111	734	119	782
Newton	525	1360	479	1317
Perry	160	575	160	614
Prentiss	645	1504	592	1551
Scott	861	2299	861	2017
Sharkey	12	241	30	234
Smith	211	866	211	931
Tate	650	1647	772	1707
Tippah	445	1125	447	1402
Wayne	484	1301	523	1336
Webster	205	622	220	623

2022: October 1, 2021 to September 30, 2022

2024: October 1, 2023 to September 30, 2024

Table 2 shows the 20 counties with lowest coverage rate based on the number of seats and number of children available in the county. These counties will be tracked throughout the 5-year implementation of the strategic plan.

**Table 3:
Percent Change in Child Care Coverage Rate from 2022 to 2024 in
Counties with the Lowest Coverage in 2022**

County	Coverage Rate (2022)	Coverage Rate (2024)
Amite	28%	28%
Carroll	39%	28%
Choctaw	32%	33%
Covington	28%	28%
Franklin	24%	24%
George	28%	33%
Greene	23%	8%
Hancock	38%	42%
Lamar	18%	12%
Lawrence	15%	15%
Newton	39%	36%
Perry	28%	26%
Prentiss	43%	38%
Scott	37%	43%
Sharkey	5%	13%
Smith	24%	23%
Tate	39%	45%
Tippah	40%	32%
Wayne	37%	39%
Webster	33%	35%

2022: October 1, 2021 to September 30, 2022
2024: October 1, 2023 to September 30, 2024

Table 3 shows the 20 counties (to be tracked) with the lowest coverage rate in 2022 compared to the 2024 coverage rate.

A reduction in a county’s coverage rate from 2022 to 2024 could be indicative of one or a combination of the following factors: (1) Fewer licensed child care programs operating in the referenced county, or (2) a reduction in operating capacity by child care programs in the county. An increase in a county’s coverage rate from 2022 to 2024 could be indicative of the opposite (i.e., an increase in the number of new child care programs or an increase in the operating capacity of existing child care programs).

Looking Ahead

MDHS will

- use this data to inform where we will focus efforts to increase capacity of child care programs and/or child care seats to better serve working families in Mississippi;
- continue to identify early child care and education service gaps; and
- continue assessment of potential service partners in areas identified as deserts.

Goal 3: Improve financial security of children involved in child support cases.

Measure 3.1:

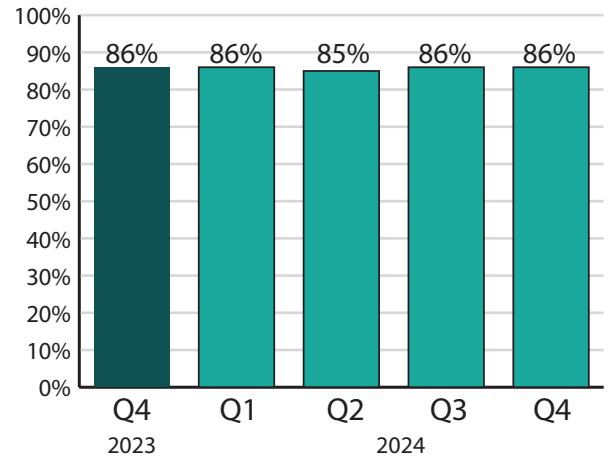
Percent of open Title IV-D cases with child support orders established

Definition:

Percentage of open Child Support Enforcement cases with child support orders established

The Child Support Enforcement Program in Mississippi is governed by Title IV-D of the Social Security Act. A IV-D child support case is one that meets federal requirements for use of federal funds to provide specific services under Title IV-D of the Social Security Act, such as establishing paternity, locating non-custodial parents, establishing child support orders through the courts, enforcing child support orders and collecting child support, distributing child support funds to families, and helping families have their child support orders modified by the courts, Ninety-nine percent (99%) of the child support cases handled by MDHS are Title IV-D cases.

Percentage of Title IV-D Cases with Child Support Orders Established



Measure 3.2:

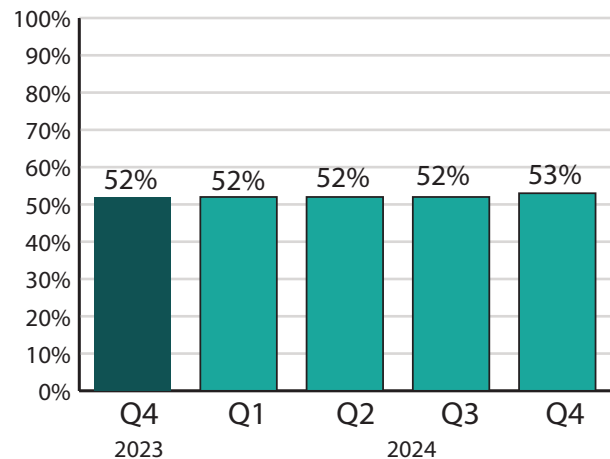
Percent of child support owed that is collected and distributed to custodial parents

Definition:

Percentage of current child support owed that is collected and distributed

The majority of child support payments in Mississippi are collected through income withholding orders. In fiscal year 2024, over \$200 million in current child support was collected and distributed.

Percentage of Current Child Support Collected and Distributed



Looking Ahead

MDHS will

- enhance efforts to improve child support collections through system modernization, employer outreach, client education, early intervention, and partner collaborations; and
- seek to improve educating Mississippians on the importance of legally establishing paternity timely and the benefits it provides to children and parents alike.

Safe and healthy:

Mississippians live in homes that promote well-being.

Goal 6: Reduce food insecurity

Measure 6.1:

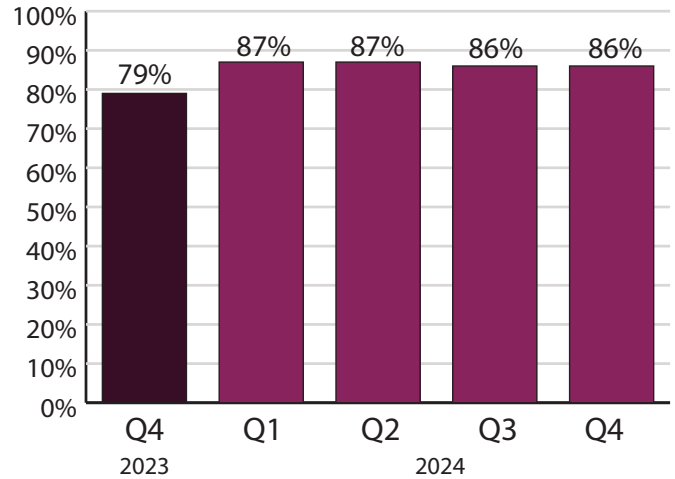
Percent of children who are food insecure

Definition:

Percentage of approved distinct (unduplicated) SNAP applications from household that include individuals age 0-17

Approximately 15% of those expressing a need for food assistance are not deemed eligible for assistance through SNAP.

Percentage of Approved SNAP Applications that Includes Individuals 0-17 in Household



Measure 6.2:

Percent of adults who are 60 years and older who are food insecure

Definition:

a. Percentage of distinct (unduplicated) individuals who receive home delivered meals through the adult nutrition program

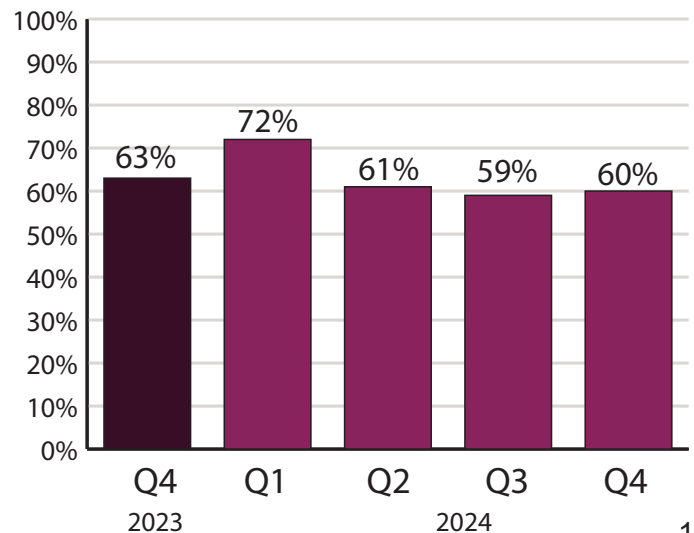
b. Percentage of distinct (unduplicated) individuals who receive congregate meals through the adult nutrition program

c. Percentage of approved distinct (unduplicated) SNAP applications from households that include individuals age 60+

The Older Adult Nutrition Program, funded through the Older Americans Act, aims to reduce hunger, food insecurity, and malnutrition of older Mississippians. The program strives to promote socialization, nutrition, and the overall health and well-being of older adults through home delivered meals and congregate meals.

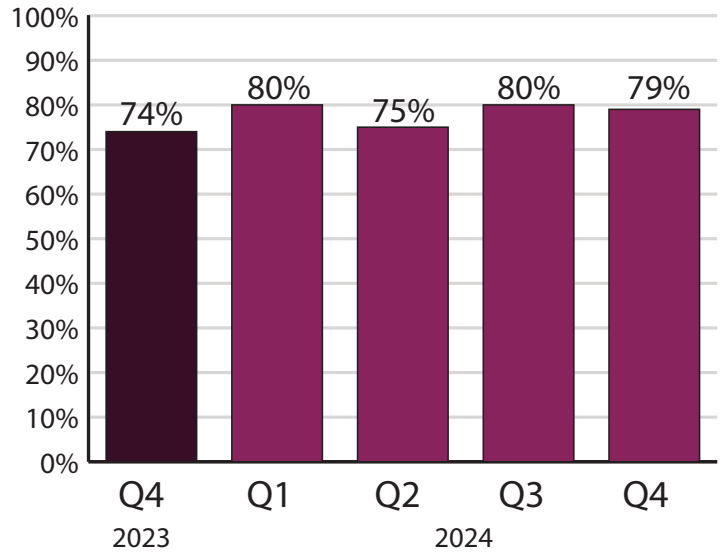
Individuals who are unable to prepare food for themselves and who are potentially at risk for early institutionalization may be eligible to receive home delivered meals.

Percentage of Applicants Served a Home Delivered Meal



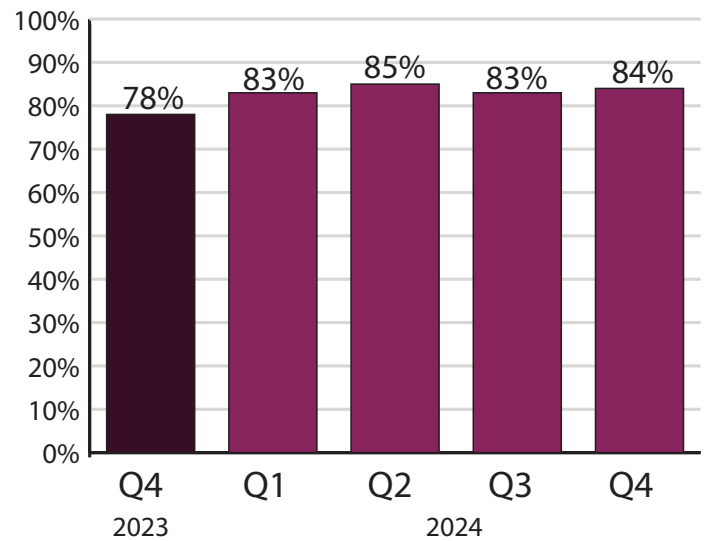
Percentage of Applicants Served a Congregate Meal

Congregate meals are served in community settings such as senior centers, churches, adult day cares, or senior housing communities. Meal sites offer an opportunity to meet friends and engage in social activities while having a nutritious meal.



Percentage of Approved SNAP Applications that Includes Individuals 60+ in Household

Approximately 20% of households with someone aged 60+ expressing a need for food assistance are not deemed eligible for assistance through SNAP.



Looking Ahead

MDHS will

- identify barriers that families experience when applying for SNAP;
- continue identifying opportunities to make the application process simpler for older adults; and
- continue leveraging information from the older adult statewide needs assessment to help meet the needs of under served communities to address food insecurity.

Goal 7: Provide supports to promote safe and stable homes.

Measure 7.1:

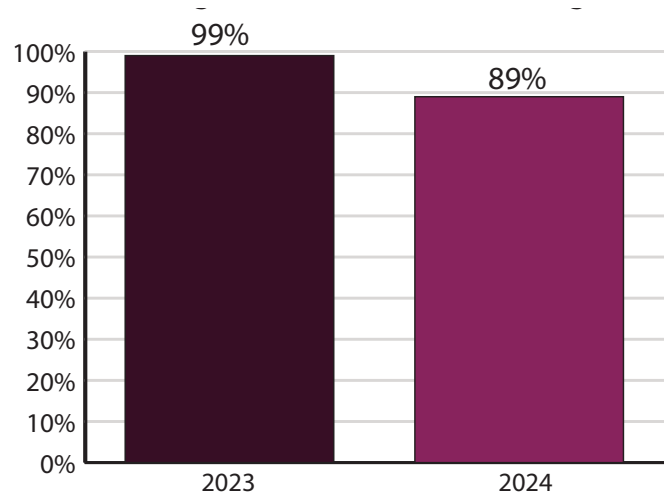
Percentage of low-income, high energy burden households that receive LIHEAP assistance

Definition:

Percentage of LIHEAP assisted households that spend 6% or more of their annual income on energy-related utilities

Households that spend 6% or more of their annual income on energy-related utilities are considered high energy burden households. Reporting for this measure is based on reports that MDHS receives from the top 20 energy vendors serving LIHEAP clients for a consecutive 12 month period.

Percentage of Households Receiving LIHEAP Defined as High-Energy Burden



Measure 7.2:

Number of clients served by Adult Protective Services' preventative and direct service programs

Definition:

Number of distinct (unduplicated) individuals who received preventative or direct services following an APS vulnerable person investigation or community referral

Number of Individuals Receiving Preventative and Direct APS Services

Year	Number of individuals served
2023	607
2024	1,102

Direct services are delivered during the course of an APS investigation to help stabilize an individual's living situation and ensure their safety and well-being. Available services may include emergency food provisions, utility assistance, sitter or in-home care services, medication and medical supplies, durable medical equipment, home modifications (e.g. wheelchair ramps). or transportation to essential appointments or services.

Preventative services are proactive, supportive interventions designed to reduce the risk of abuse, neglect, or exploitation among vulnerable adults before a crisis occurs. These services aim to strengthen protective factors, promote independence, and maintain the safety and well-being of individuals who may be at risk due to age, disability, isolation, or other vulnerabilities. These services are proactive rather than reactive.

Measure 7.3:

Number of families participating in TANF parenting, after-school, or employment-related education or training programs

Definition:

Total number of families served by Workforce, Training, and Education Programs (WTEP), Parenthood Initiative (PI), or Afterschool Program Activities (APA)

TANF Workforce Training and Education Program (WTEP) services provide training and employment opportunities for Mississippi’s Workforce.

Parenthood Initiatives (PI) provide support for the prevention, intervention and unification of Mississippi families in crisis.

Afterschool Program Activities (APA) provide support through career discover, college pathways and community accountability programs for Mississippi youth.

Number of Families Receiving TANF Program Services

Program	Number of Partner Organizations	Number of families served
Workforce Training and Education Program	6	2,916
Parenthood Initiative	8	12,412
Afterschool Program Activities	9	4,682

Looking Ahead

MDHS will

- strengthen policies to ensure that partnering agencies increase services to high energy burden households;
- continue identifying vulnerable adults and older adults in service areas who are in need of preventative services and direct services; and
- release Requests for Proposals to expand available TANF services and providers in FFY 2026.

Connected:

Mississippians In need are connected to and using available resources.

Goal 8: Make MDHS services more accessible and easier to navigate.

Measure 8.1:

Percent of Mississippians in need who access MDHS services

For measure 8.1, need is based on the number of applications received by the respective MDHS programs below. The reported percentages served are based on the number of applicants served through these programs and may not reflect the overall need in the State

Definition:

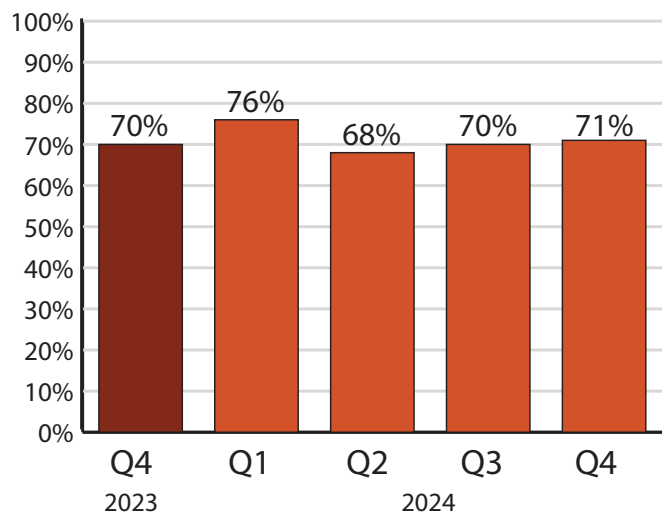
- **Aging and Adult Services** - Percentage of distinct (unique) individuals 60 and over served by any Aging and Adult Services program
- **Child Support Enforcement** - Percentage of children born to unmarried parents who have paternity established
- **Community Services** - Percentage of applicants who are served through Low Income Home Energy Assistance Program
- **Economic Assistance Eligibility** –
 - a. Percentage of SNAP applications approved during the most recent quarter
 - b. Percentage of TANF applications approved during the most recent quarter
- **Early Childhood Care and Development** - Percentage of children who receive a childcare subsidy
- **Workforce Development & Partnership Management** – Percentage of families served through SNAP E&T and TANF TWP

Aging and Adult Services

The Division of Aging offers a host of programs: nutrition related program, adult day care, homemaker/chore services, case management, emergency services, transportation, respite care, and senior center services.

Applicants can apply for multiple program services when completing an application for Aging’s services. The data represents the percentage of applicants served across all service areas - the applicant could have received only one or more than one of the available services.

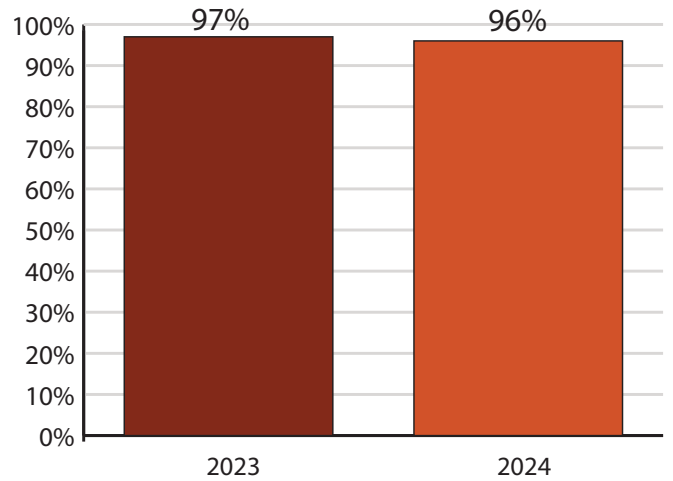
Percentage of Individuals Served by any DAAS Program



Child Support Enforcement

Legal paternity is established via various procedures: marriage, formal voluntary acknowledgment (signed birth certificate), and court order.

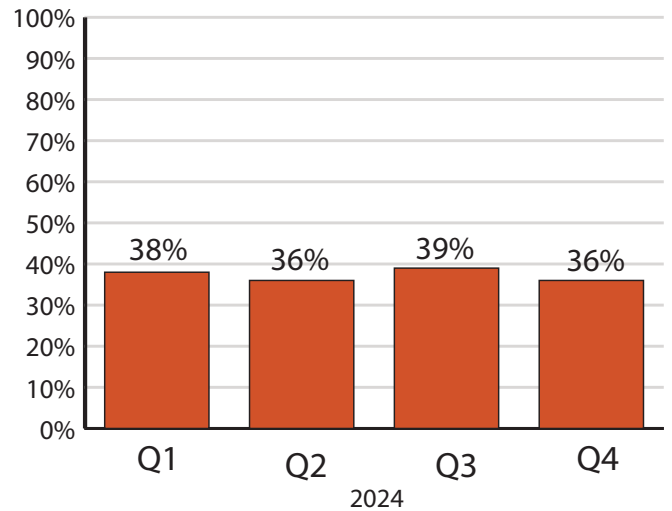
Percentage of Children for Whom Paternity is Established



Community Services

These percentages only include new client applications submitted through the Common Web Portal. There was no mechanism to track the type of service an existing client was seeking when scheduling an appointment during this reporting timeframe.

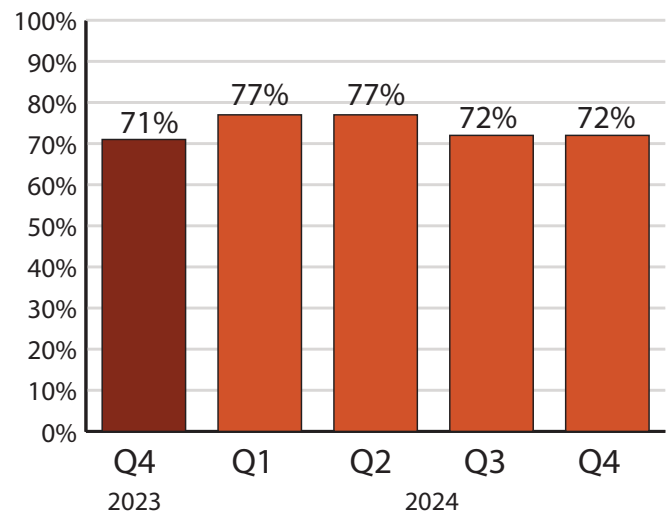
Percentage of LIHEAP Applicant Households Served



Economic Assistance Eligibility - SNAP

Approximately 30% of all households expressing a need for food assistance are not deemed eligible for assistance through SNAP.

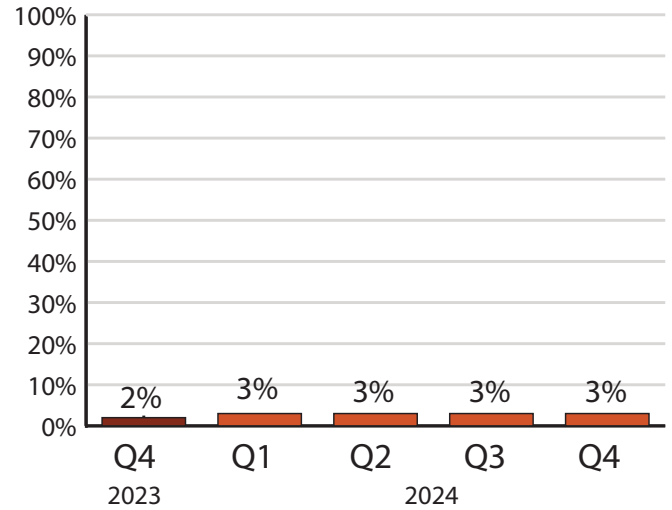
Percentage of SNAP Applications Approved



Economic Assistance Eligibility - TANF

TANF requires that households include a child under the age of 18. TANF also has strict income limits.

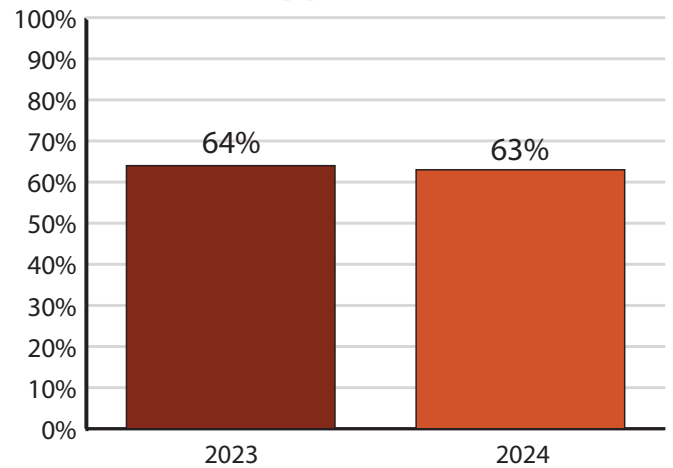
Percentage of TANF Applications Approved



Early Childhood Care and Development

Child care tuition assistance is available through the Child Care Payment Program for families that qualify for assistance. Child care vouchers are accepted at over 1000 child care facilities statewide.

Percentage of Child Care Assistance Applications Approved

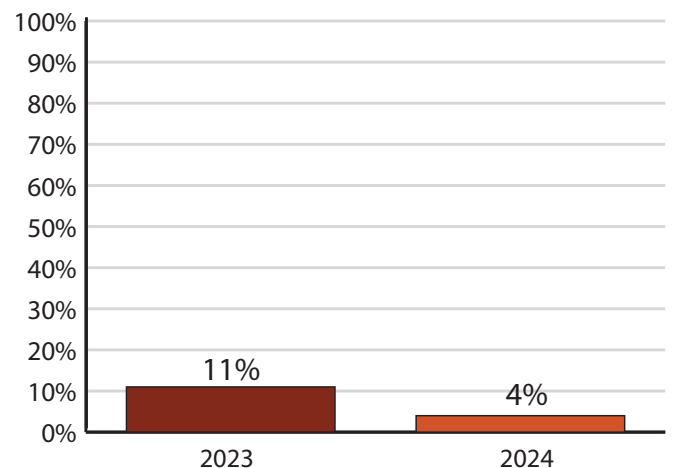


Workforce Development & Partnership Management - SNAP E&T

SNAP E&T connects SNAP recipients to a network of partner organizations to aid recipients in meeting SNAP work requirements.

All SNAP recipients are not required to participate in SNAP E&T.

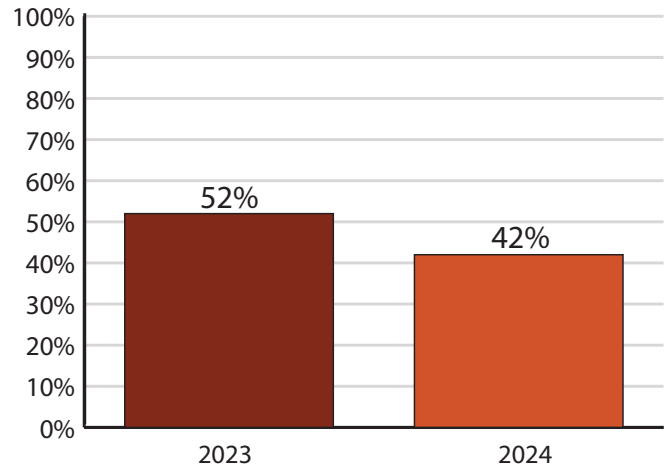
Percentage of Families Served through SNAP E&T



Workforce Development & Partnership Management - TWP

TWP provides TANF participants the opportunity to fulfill the work requirements of the TANF program. Not all households are subject to work program participation requirements.

Percentage of Families Served through TANF Work Program



Looking Ahead

MDHS will continue to observe these numbers to identify opportunities for working with partner organizations and enhancing client education.

Measure 8.2:

Percent of applications for MDHS services that are processed on a timely basis

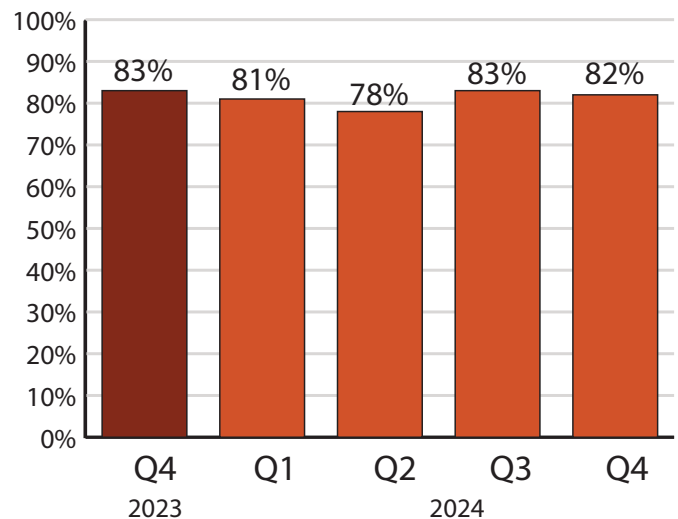
Each MDHS program has policies for processing client applications in a timely manner. The amount of time that the agency has to process an application varies by program and is typically set by federal policy.

- **Aging and Adult Services** - Percentage of applications processed within 3 days
- **Child Support Enforcement** - Percentage of referrals with appointment letters mailed within 20 calendar days from when the case is opened
- **Community Services** - Percentage of LIHEAP applications that are processed within 92 business days
- **Early Childhood Care and Development** - Percentage of child care payment program applications processed within 60 days
- **Economic Assistance Eligibility** -
 - a. Percentage of SNAP applications processed within 30 days
 - b. Percentage of TANF applications processed within 30 days
 - c. Percentage of expedited applications processed within 7 days
 - d. Percentage of ESAP applications processed within 30 days
 - e. Percentage of MSCAP applications processed within 30 days

Aging and Adult Services

Aging program coordinators collect information through home visits. This information must be input into the state approved data system within 3 days after collection.

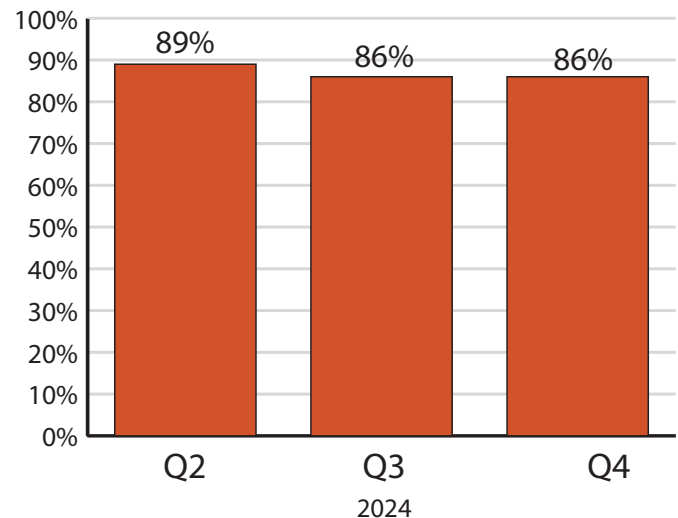
Percentage of Applications Processed within 3 days for Aging Services



Child Support Enforcement

Child Support receives referrals from public assistance programs such as SNAP and Medicaid. Letters must be sent to referred clients within 20 days. Child Support Enforcement started collecting data on this measure in 2024.

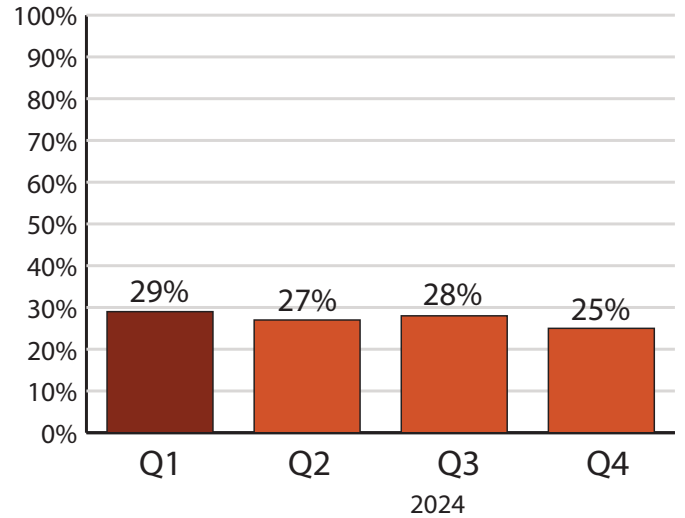
Percentage of Referrals with Appointment Letters Mailed Timely



Community Services

This data represents applications submitted through the online Common Web Portal. The Division of Community Services will continue to work with contracted agencies to improve processing applications.

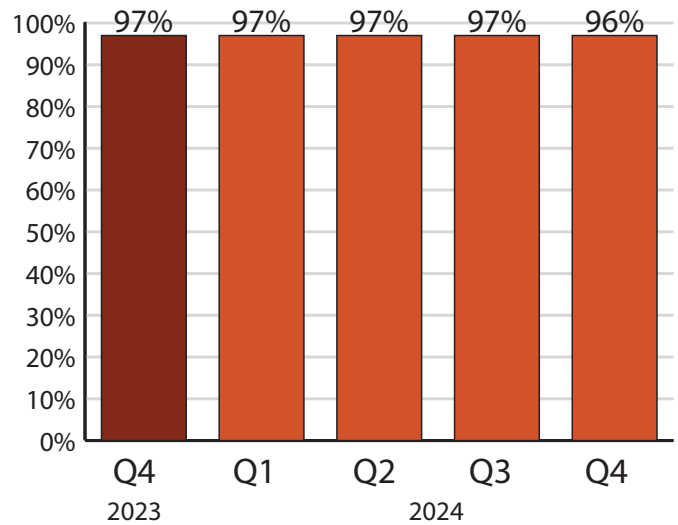
Percentage of LIHEAP Applications Processed within 92 Days



Early Childhood Care and Development

All documentation reviews were 100% completed within the 60-day time frame by MDHS. However, a few applications required extended processing time due to factors such as the parent selecting a center that was already at capacity, the center not serving the child's age group, the daycare not accepting children with special needs, or the child being active in another cases at the time of application.

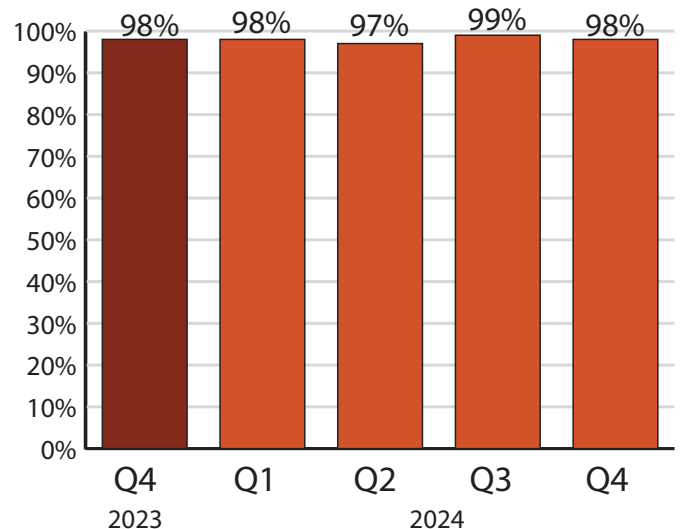
Percentage of Child Care Applications Processed within 60 Days



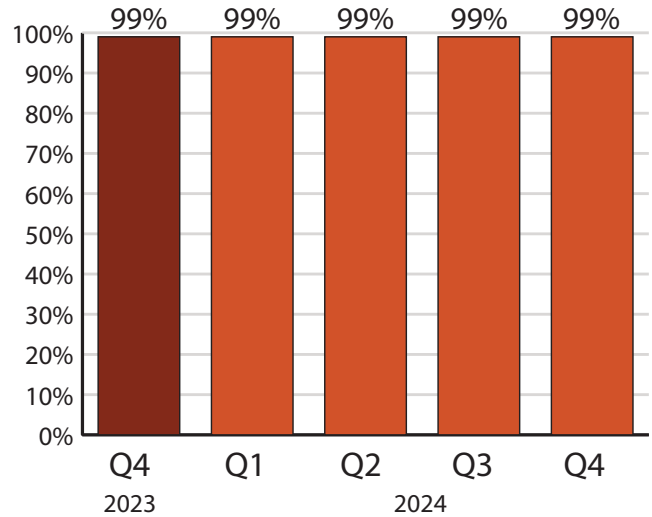
Economic Assistance Eligibility - SNAP

Processed applications include those in approved or denied status. The federal threshold for SNAP timeliness is 95%. Applications were processed timely based on these standards.

Percentage of SNAP Applications Processed within 30 Days



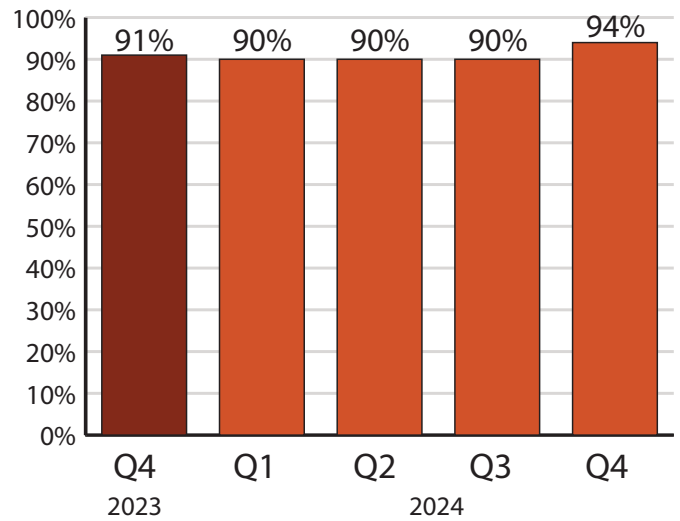
Percentage of TANF Applications Processed within 30 Days



Economic Assistance Eligibility - TANF

Processed applications include those in approved or denied status. TANF applications are consistently processed within 30 days at a quarterly rate of 99%.

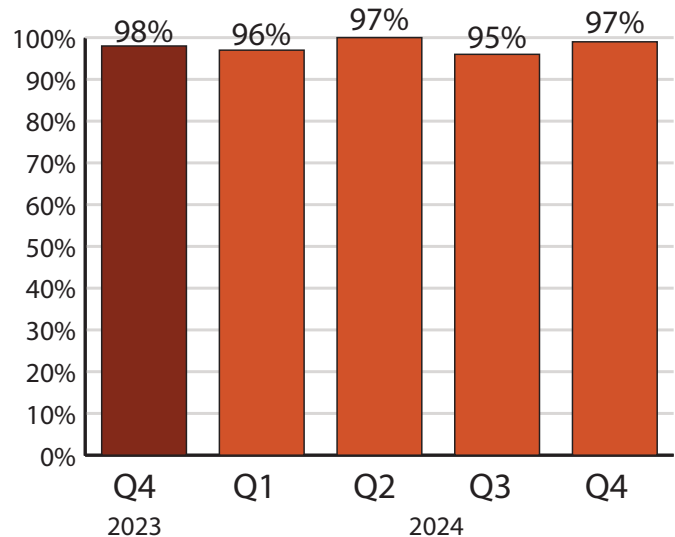
Percentage of Expedited Applications Processed within 7 Days



Expedited service is provided for households in immediate need. This includes households that have a:

- Monthly gross income of less than \$150 and liquid resources of \$100 or less;
- Monthly rent or mortgage and utility costs that exceed the household’s monthly combined gross income and liquid resources.

Percentage of ESAP Applications Processed within 30 Days



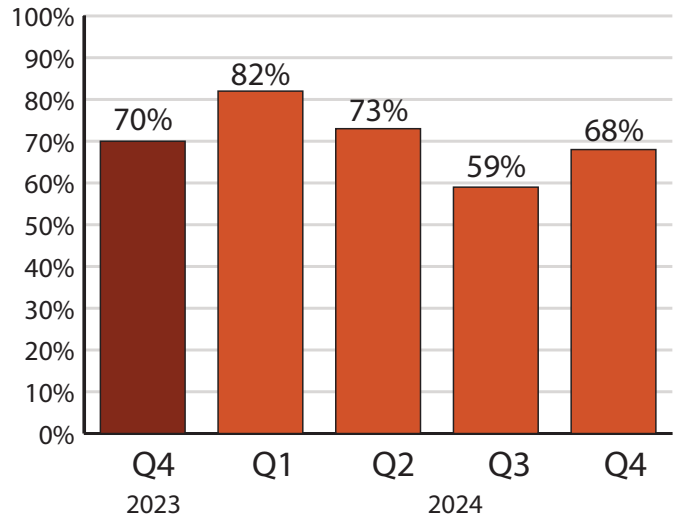
Economic Assistance Eligibility - ESAP

The Elderly Simplified Application Project (ESAP) provides a simpler method of applying for and maintaining eligibility for SNAP benefits for elderly clients.

Percentage of MSCAP Applications Processed within 30 Days

Economic Assistance Eligibility - MSCAP

The Mississippi Combined Application Project (MSCAP) is a demonstration project and a cooperative effort between MDHS, the federal Food and Nutrition Service, and the Social Security Administration to streamline application procedures for individuals who are receiving Supplemental Security Income (SSI) benefits and choose to apply for SNAP benefits. Specific eligibility criteria must be met for MSCAP applications including that the individual receives the maximum federal SSI amount and has not earned any income at the time of application.



Looking Ahead

MDHS will continue to observe these numbers to identify opportunities for working with partner organizations and enhancing client education.

**Percent Change in Childcare Coverage
2022 to 2024 in all Mississippi Counties**

County	2022 Coverage Rate	2024 Coverage Rate	% Change from 2022-2024
Adams	74%	71%	-3%
Alcorn	48%	44%	-4%
Amite	28%	28%	0%
Attala	86%	48%	-38%
Benton	89%	102%	13%
Bolivar	88%	77%	-11%
Calhoun	65%	56%	-9%
Carroll	39%	28%	-11%
Chickasaw	46%	50%	4%
Choctaw	32%	33%	1%
Claiborne	106%	123%	17%
Clarke	54%	54%	0%
Clay	82%	113%	31%
Coahoma	95%	86%	-9%
Copiah	73%	73%	0%
Covington	28%	28%	0%
DeSoto	71%	67%	-4%
Forrest	114%	117%	3%
Franklin	24%	24%	0%
George	28%	33%	5%
Greene	23%	8%	-15%
Grenada	86%	79%	-7%
Hancock	38%	42%	4%
Harrison	73%	71%	-2%
Hinds	140%	121%	-19%
Holmes	80%	76%	-4%
Humphreys	148%	116%	-32%
Issaquena	464%	111%	-353%
Itawamba	73%	85%	12%
Jackson	70%	70%	0%
Jasper	62%	67%	5%
Jefferson	155%	142%	-13%
Jefferson Davis	58%	20%	-38%
Jones	45%	44%	-1%
Kemper	54%	62%	8%
Lafayette	99%	89%	-10%
Lamar	18%	12%	-6%
Lauderdale	74%	63%	-11%
Lawrence	15%	15%	0%
Leake	63%	72%	9%
Lee	111%	115%	4%
Leflore	91%	91%	0%
Lincoln	54%	49%	-5%
Lowndes	89%	96%	7%
Madison	102%	101%	-1%

County	2022 Coverage Rate	2024 Coverage Rate	% Change from 2022-2024
Marion	64%	60%	-4%
Marshall	46%	50%	4%
Monroe	79%	76%	-3%
Montgomery	131%	88%	-43%
Neshoba	69%	72%	3%
Newton	39%	36%	-3%
Noxubee	92%	88%	-4%
Oktibbeha	85%	91%	6%
Panola	56%	52%	-4%
Pearl River	58%	60%	2%
Perry	28%	26%	-2%
Pike	59%	74%	15%
Pontotoc	56%	54%	-2%
Prentiss	43%	38%	-5%
Quitman	53%	69%	16%
Rankin	84%	80%	-4%
Scott	37%	43%	6%
Sharkey	5%	13%	8%
Simpson	83%	82%	-1%
Smith	24%	23%	-1%
Stone	53%	51%	-2%
Sunflower	77%	88%	11%
Tallahatchie	86%	73%	-13%
Tate	39%	45%	6%
Tippah	40%	32%	-8%
Tishomingo	69%	52%	-17%
Tunica	53%	40%	-13%
Union	50%	44%	-6%
Walthall	69%	56%	-13%
Warren	120%	119%	-1%
Washington	136%	127%	-9%
Wayne	37%	39%	2%
Webster	33%	35%	2%
Wilkinson	75%	68%	-7%
Winston	68%	69%	1%
Yalobusha	49%	48%	-1%
Yazoo	60%	49%	-11%